

# STUDENT ADVOCATES CONFERENCE

December 1-2, 2016

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INDIANA COMMISSION *for*  
HIGHER EDUCATION

## THURSDAY, DECEMBER 1, 2016

<b>8:00 - 10:00 am</b>	<p><b>Registration and Best Practices Showcase</b>  <i>After registration, please join us for a showcase of exhibitors that demonstrate best practices, initiatives and campus models that promote student success. See page 7 for a list of exhibitors. Beverage service provided.</i></p>	Atrium
<b>8:30 - 9:30 am</b>	<p><b>Pre-Conference            Coaching: Where Mindset and Action Meet - Part I</b>  <i>Pre-registration required.</i></p>	Hall 3
<b>10:00 - 10:05 am</b>	<p><b>Welcome</b>  <b>Dan Peterson</b>, Chairman, Commission for Higher Education</p>	Grand Ballroom
<b>10:05 - 10:20 am</b>	<p><b>Opening Keynote</b>  <b>Teresa Lubbers</b>, Commissioner for Higher Education</p>	Grand Ballroom
<b>10:20 - 11:20 am</b>	<p><b>Morning Plenary Session: USA Funds            The Importance of Non-Academic Skills in Student Success</b></p> <p>Moderated by <b>Craig P. Anderson</b>, President, Student Connections</p> <p><b>Jeffrey Scott Fanter</b>, Senior Vice President Student Experience, Communications and Marketing, Ivy Tech Community College  <b>Tammy Lakes</b>, Vice President Product Innovation, Student Connections  <b>Taylor Rademacher</b>, President of Ball State's chapter of Pi Sigma Epsilon</p>	Grand Ballroom
<b>11:30 am - 12:30 pm</b>	Breakout Session I	Various
<b>12:30 - 1:30 pm</b>	<p><b>Lunch</b>  <i>Please join us for lunch in the Grand Ballroom. If you have dietary restrictions, please present your server with your specialized meal ticket.</i></p>	Grand Ballroom
<b>1:30 - 2:30 pm</b>	Breakout Session II	Various
<b>2:45 - 3:45 pm</b>	Breakout Session III	Various
<b>4:00 - 5:00 pm</b>	Breakout Session IV	Various

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## FRIDAY, DECEMBER 2, 2016

<b>8:00 - 9:00 am</b>	<p><b>Registration and Best Practices Showcase</b>  <i>After registration, please join us for a showcase of exhibitors that demonstrate best practices, initiatives and campus models that promote student success. See page 7 for a list of exhibitors. Beverage service provided.</i></p>	Atrium
<b>9:00 - 9:15 am</b>	<p><b>Welcome</b>  <b>Mika Mosier</b>, Student Member, Commission for Higher Education  <b>Caren Whitehouse</b>, Commission Member, Commission for Higher Education</p>	Grand Ballroom
<b>9:15-10:15 am</b>	<p><b>Morning Plenary Session: Council for Adult and Experiential Learning (CAEL)</b>  <b>Nine Principles for Effectively Serving Adult Learners</b>   <b>Jennifer R. Groh, Ph.D.</b>, Associate Vice President, Higher Education, CAEL</p>	Grand Ballroom
<b>10:30 - 11:30 am</b>	Breakout Session V	Various
<b>11:30 am - 12:30 pm</b>	<p><b>Lunch</b>  <i>Please join us for lunch in the Grand Ballroom. If you have dietary restrictions, please present your server with your specialized meal ticket.</i></p>	Grand Ballroom
<b>12:30 - 1:30 pm</b>	Breakout Session VI	Various
<b>1:45 - 2:45 pm</b>	Breakout Session VII	Various
<b>2:45 - 3:00 pm</b>	<p><b>Closing Remarks</b>  <b>Jason Bearce</b>, Associate Commissioner, Commission for Higher Education</p>	Grand Ballroom

Thank you for attending the 2016 Student Advocates Conference! We hope this served as an opportunity to discover innovative practices, share success stories and learn about state policies and initiatives impacting student success. A conference evaluation survey will be sent electronically to all conference participants early next week.

Thank you for your ongoing commitment to higher education. We hope to see you next year!



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# INFORM. EMPOWER. ADVANCE.

# THURSDAY, DECEMBER 1 BREAKOUT SESSIONS

TIME	BREAKOUT SESSION	TITLE	LOCATION
8:30 am – 9:30 am	PRE-CONFERENCE	<b>Coaching: Where Mindset and Action Meet – PART I (Pre-Registration Required)</b> Megan Breiseth, InsideTrack and Courtney Conley, InsideTrack	HALL 3
11:30 am – 12:30 pm	SESSION I	<b>The Leaky Pipeline: Exploring Barriers to College Access and Success (CHE)</b> Gina Deom, Commission for Higher Education and Jordan Allen, Commission for Higher Education	HALL 1
11:30 am – 12:30 pm	SESSION I	<b>Transfer Pathways: Ways to Completion and Success (CHE)</b> Tari Lambert, Commission for Higher Education and Dawn Clark, Commission for Higher Education <i>Panelists:</i> Russ Baker, Ivy Tech Community College; Mike Gress, Vincennes University; and TJ Rivard, Indiana University	HALL 2
11:30 am – 12:30 pm	SESSION I	<b>Coaching: Where Mindset and Action Meet – PART II (Pre-Registration Required)</b> Megan Breiseth, InsideTrack and Courtney Conley, InsideTrack	HALL 3
11:30 am – 12:30 pm	SESSION I	<b>Commit to Finish: Integrating Best Practice Strategies for Student Success</b> Rebecca Rahschulte, Ivy Tech Community College and Jo Ann Hallawell, Ivy Tech Community College	HALL 4
11:30 am – 12:30 pm	SESSION I	<b>From the Voices of Students: Emerged Themes of Needed Support for 21st Century Scholars</b> Brooke Moreland-Williams, IUPUI; Lisa Chambers, IUPUI; and Terrel Brown, IUPUI	HALL 5
1:30 pm – 2:30 pm	SESSION II	<b>State Financial Aid (CHE)</b> Rachel Meyer, Commission for Higher Education and Ryan Palmore, Commission for Higher Education	HALL 1
1:30 pm – 2:30 pm	SESSION II	<b>Integrating Coaching Conversations into Regular Advising Sessions</b> Gail Fairfield, Indiana University Bloomington	HALL 2
1:30 pm – 2:30 pm	SESSION II	<b>Paying It Back: First Generation Faculty and Staff as Mentors to First Generation Students</b> Joshua Powers, Indiana State University and Tyler Roberson, Indiana State University	HALL 3
1:30 pm – 2:30 pm	SESSION II	<b>Meeting the Needs of Our Diverse Student Populations Using Strategic Planning, Campus Collaborations, and a Framework for Action</b> Michael “Brody” Broshears, University of Southern Indiana and Heather Bauer, University of Southern Indiana	HALL 4
1:30 pm – 2:30 pm	SESSION II	<b>Adult Learners: Advising and Advocating</b> Sena Owereko, CAEL	HALL 5

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## THURSDAY, DECEMBER 1 BREAKOUT SESSIONS

TIME	BREAKOUT SESSION	TITLE	LOCATION
2:45 pm – 3:45 pm	SESSION III	<b>ScholarTrack: The State’s New Financial Aid and Student Support Portal (CHE)</b> Jason Bourg, WDD Software Solutions and Michael Hawryluk, Commission for Higher Education	HALL 1
2:45 pm – 3:45 pm	SESSION III	<b>Engagement &amp; Retention through Mobile Gamification with Ball State Achievements</b> Scott Reinke, Ball State University	HALL 2
2:45 pm – 3:45 pm	SESSION III	<b>It Takes a Village: Comprehensive Care for Underrepresented Student Populations</b> Michelle Ashcraft, Purdue University West Lafayette	HALL 3
2:45 pm – 3:45 pm	SESSION III	<b>Promising Practice: Early Interventions for At Risk Students</b> Anne Valentine, Ivy Tech Community College and Brendan Aldrich, Ivy Tech Community College	HALL 4
2:45 pm – 3:45 pm	SESSION III	<b>Working with Millennials</b> Donette Cassman, Sallie Mae and ISFAA	HALL 5
4:00 pm – 5:00 pm	SESSION IV	<b>Internships: The Power of Opportunity</b> Jennifer Fisher, Dekko and Salvador Espinoza, Dekko	HALL 1
4:00 pm – 5:00 pm	SESSION IV	<b>Reforming State Financial Aid: Early Results from Indiana’s Credit Completion Legislation (CHE)</b> Sean Tierney, Commission for Higher Education and Josh Garrison, Commission for Higher Education	HALL 2
4:00 pm – 5:00 pm	SESSION IV	<b>Advising Pickles: Ethical Dilemmas and How to Best Approach Them</b> Melissa Stone, Ivy Tech Community College and Kayla Dusseau, Ivy Tech Community College	HALL 3
4:00 pm – 5:00 pm	SESSION IV	<b>Strapped for Cash: Innovative Incentives to Ease Student Financial Burden (CHE)</b> Jarod Wilson, Commission for Higher Education <i>Panelists:</i> Tonya Hall, Marian University; Zoë Stringer, University of Indianapolis; and Darla Hopper, Saint Mary-of-the-Woods College	HALL 4

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## FRIDAY, DECEMBER 2 BREAKOUT SESSIONS

TIME	BREAKOUT SESSION	TITLE	LOCATION
10:30 am – 11:30 am	SESSION V	<b>Dual Credit Updates (CHE)</b> Tari Lambert, Commission for Higher Education <i>Panelists: Mike Beam, Indiana University Bloomington;                      Jenny Berry, Indiana Department of Education; and                      John Newby, Ivy Tech Community College</i>	HALL 1
10:30 am – 11:30 am	SESSION V	<b>Employer Partnerships: Responding to Employer and Student Needs</b> Sena Owereko, CAEL	HALL 2
10:30 am – 11:30 am	SESSION V	<b>College Readiness: Do we know it when we see it?</b> Marsha VanNahmen, IUPUC and Leigh Britt, IUPUC	HALL 3
10:30 am – 11:30 am	SESSION V	<b>Moving the Model: Professional Advisors and Faculty Mentors</b> Susan Hawkins-Wilding, Ivy Tech Community College; Amber Harnack, Ivy Tech Community College; Jodie Beatty, Ivy Tech Community College; and Carol Bowron, Ivy Tech Community College	HALL 4
10:30 am – 11:30 am	SESSION V	<b>Strengthening Their Voice: Designing &amp; Supporting Institutional Student Advisory Boards</b> Timothy O'Malley, Indiana University Bloomington	HALL 5
12:30 pm – 1:30 pm	SESSION VI	<b>A Look at Military Credit in Indiana (CHE)</b> Jillian Scholten, Commission for Higher Education <i>Panelists: Matthew Schwartz, Vincennes University and                      Laura Vest, Ivy Tech Community College</i>	HALL 1
12:30 pm – 1:30 pm	SESSION VI	<b>Prior Learning: A New Tool Connecting Students and Advisors</b> Rafael Pasillas, CAEL	HALL 2
12:30 pm – 1:30 pm	SESSION VI	<b>ASAP &amp; IvyWorks: New Models of Education and Training for Indiana</b> Jeffrey Jourdan, Ivy Tech Community College; Ashley Scruggs, Ivy Tech Community College; Amanda Ostoich, Ivy Tech Community College; Jonathan Arbuckle, Ivy Tech Community College; and Katelyn Aguilar, Ivy Tech Community College	HALL 3
12:30 pm – 1:30 pm	SESSION VI	<b>Supporting Student Career Success in Indiana</b> Timothy Luzader, Purdue University West Lafayette	HALL 4
12:30 pm – 1:30 pm	SESSION VI	<b>Scholar Success Program Update (CHE)</b> Barbie Martin, Commission for Higher Education	HALL 5

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## FRIDAY, DECEMBER 2 BREAKOUT SESSIONS

TIME	BREAKOUT SESSION	TITLE	LOCATION
1:45 pm – 2:45 pm	SESSION VII	<b>A Look at Military Credit in Indiana (CHE)</b> Jillian Scholten, Commission for Higher Education <i>Panelists: Matthew Schwartz, Vincennes University and Laura Vest, Ivy Tech Community College</i>	HALL 1
1:45 pm – 2:45 pm	SESSION VII	<b>State Financial Aid (CHE)</b> Rachel Meyer, Commission for Higher Education and Ryan Palmore, Commission for Higher Education	HALL 2
1:45 pm – 2:45 pm	SESSION VII	<b>You Can. Go Back: Development and Early Results from Indiana’s Adult Re-Engagement Campaign (CHE)</b> Sean Tierney, Commission for Higher Education and Liz Walker, Commission for Higher Education	HALL 3
1:45 pm – 2:45 pm	SESSION VII	<b>ScholarTrack: The State’s New Financial Aid and Student Support Portal (CHE)</b> Jason Bourg, WDD Software Solutions and Michael Hawryluk, Commission for Higher Education	HALL 4

## BEST PRACTICE SHOWCASE EXHIBITORS

**ClearScholar partnership with Butler University**  
**Connected by 25 partnership with Vincennes University**  
**Indiana Commission for Higher Education**  
**Indiana State University, Center for Student Success**  
**IUPUC, Center for Teaching and Learning**  
**IUPUI, 21st Century Scholars**  
**Ivy Tech Community College, ASAP and IvyWorks**  
**Ivy Tech Community College, Transfer Division**  
**Purdue University West Lafayette, Center for Career Opportunities**  
**Purdue University West Lafayette, Student Success**  
**Sallie Mae and ISFAA, Financial Literacy**  
**University of Southern Indiana, Academic Success**  
**USA Funds**  
**WGU Indiana, Virtual Internships**

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## THURSDAY, DECEMBER 1, 2016

### DAY ONE BREAKOUT SESSION DESCRIPTIONS

#### **Coaching: Where Mindset and Action Meet – PART I** 8:30 am – 9:30 am, Hall 3 (Pre-registration required)

*This 2-part learning session will introduce InsideTrack's student development framework, which looks at the Knowledge, Skills, Attitudes and Beliefs (KSABs) that support student success in school and beyond. We'll look at some of the recent research around mindset and its implications for performance and degree completion. And finally, you'll learn coaching techniques that can help you help students develop these KSABs and advance toward their educational and life goals, including: 1) Building student motivation through connecting actions to goals and values, 2) Reinforcing student ownership through collaborative action planning, and 3) Addressing the beliefs, such as belonging, that support student persistence.*

**Presenters:** Megan Breiseth, InsideTrack and Courtney Conley, InsideTrack

#### **The Leaky Pipeline: Exploring Barriers to College Access and Success (CHE)** 11:30 am – 12:30 pm, Hall 1

*Join us for a data-driven discussion about the barriers to college access and success that different types of students encounter at each stage of the college pipeline—from readiness to completion. We'll present some of the key trends, and invite participants to help us better understand the qualitative factors and campus-specific interventions that underlie the numbers. All interested parties are encouraged to attend this interactive session.*

**Presenters:** Gina Deom, Commission for Higher Education and  
Jordan Allen, Commission for Higher Education

#### **Transfer Pathways: Ways to Completion and Success (CHE)** 11:30 am – 12:30 pm, Hall 2

*This session will provide an overview of the transfer pathways that are enabling Indiana students to seamlessly transfer their coursework between institutions. We will provide some basic information about the Core Transfer Library, Statewide Transfer General Education Core, and Transfer Single Articulation Pathways. Then the audience will have the opportunity to hear from a panel of experts from both two-year and four-year institutions. Ample time will be allocated for a lively question and answer discussion.*

**Presenters:** Tari Lambert, Commission for Higher Education and  
Dawn Clark, Commission for Higher Education

**Panelists:** Russ Baker, Ivy Tech Community College; Mike Gress, Vincennes University; and  
TJ Rivard, Indiana University

#### **Coaching: Where Mindset and Action Meet – PART II** 11:30 am – 12:30 pm, Hall 3 (Pre-registration required)

*This 2-part learning session will introduce InsideTrack's student development framework, which looks at the Knowledge, Skills, Attitudes and Beliefs (KSABs) that support student success in school and beyond. We'll look at some of the recent research around mindset and its implications for performance and degree completion. And finally, you'll learn coaching techniques that can help you help students develop these KSABs and advance toward their educational and life goals, including: 1) Building student motivation through connecting actions to goals and values, 2) Reinforcing student ownership through collaborative action planning, and 3) Addressing the beliefs, such as belonging, that support student persistence.*

**Presenters:** Megan Breiseth, InsideTrack and Courtney Conley, InsideTrack

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## THURSDAY, DECEMBER 1, 2016 DAY ONE BREAKOUT SESSION DESCRIPTIONS

### **Commit to Finish: Integrating Best Practice Strategies for Student Success**

**11:30 am - 12:30 pm, Hall 4**

*Commit to Finish (CTF) is a program designed to integrate best practice strategies (i.e., student mentoring, campus involvement, and student incentives) in an effort to increase retention, persistence, and on-time graduation rates among new first time community college students. Outcome data for the pilot program demonstrated higher grade point averages, course completion rates, persistence rates, and greater drive toward degree completion among Commit to Finish students when compared to a control group.*

**Presenters:** Rebecca Rahschulte, Ivy Tech Community College and  
Jo Ann Hallawell, Ivy Tech Community College

### **From the Voices of Students: Emerged Themes of Needed Support for 21st Century Scholars**

**11:30 am - 12:30 pm, Hall 5**

*Being an effective leader is needed in working with diverse student populations in higher education. 21st Century Scholars are one of these diverse populations that need professionals who can understand the support they need in order to be successful throughout their undergraduate career. This session discusses emerged themes of support needed from students reported by current IUPUI 21st Century Scholars, highlights leadership practices that could meet those needs, and offers recommendations to professionals in how they can adjust their leadership practice in order to meet students where they are developmentally.*

**Presenters:** Brooke Moreland-Williams, IUPUI;  
Lisa Chambers, IUPUI; and  
Terrel Brown, IUPUI

### **State Financial Aid (CHE)**

**1:30 pm - 2:30 pm, Hall 1**

*We will cover all Indiana state student financial aid programs and updates in an engaging presentation. Bring your questions! We want you to walk away with knowledge and confidence to spread the word about all the aid available to students in Indiana.*

**Presenters:** Rachel Meyer, Commission for Higher Education and  
Ryan Palmore, Commission for Higher Education

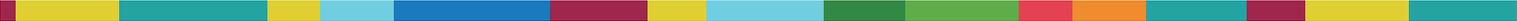
### **Integrating Coaching Conversations into Regular Advising Sessions**

**1:30 pm - 2:30 pm, Hall 2**

*Since most advising and career professionals do not have the training or the time to meet with all their students in formal coaching interactions, many academic coaching programs incur the high cost of hiring outside coaches. However, academic advisors—and others who work with students—can incorporate the benefits of coaching into their day-to-day interactions with students. In this presentation, participants will discover how to insert 5-10 minute coaching conversations into standard meetings with students.*

**Presenter:** Gail Fairfield, Indiana University Bloomington

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## THURSDAY, DECEMBER 1, 2016 DAY ONE BREAKOUT SESSION DESCRIPTIONS

### **Paying It Back: First Generation Faculty and Staff as Mentors to First Generation Students**

**1:30 pm – 2:30 pm, Hall 3**

*This session focuses on the deployment of faculty and staff who were first generation students in college to serve as mentors to current first generation students. Utilizing the vehicle of the FirstSycamores program at Indiana State University, attendees will learn how such a program might be set up, the issues/challenges to consider, and how to assess effectiveness. The session will also feature insights from a mentor-mentee pair who will talk about their experience. Open to all audience levels.*

**Presenters:** Joshua Powers, Indiana State University and  
Tyler Roberson, Indiana State University

### **Meeting the Needs of Our Diverse Student Populations Using Strategic Planning, Campus Collaborations, and a Framework for Action**

**1:30 pm – 2:30 pm, Hall 4**

*Institution and state strategic planning have provided key constituencies on college campuses the opportunity to elevate the role of advising/academic support through retention initiatives designed to improve student success. This session will highlight how USI created partnerships with various campus areas to promote success among diverse students: 21st Century Scholars, undecideds, first generation, first-years, and students with disabilities. Participants will have an opportunity to establish a plan of action for enhancing collaborations on their own campuses.*

**Presenters:** Michael “Brody” Broshears, University of Southern Indiana and  
Heather Bauer, University of Southern Indiana

### **Adult Learners: Advising and Advocating**

**1:30 pm – 2:30 pm, Hall 5**

*This session focuses on the specific advising and advocacy needs of adult learners. Examining the differences between andragogy and pedagogy, various campus-based models are discussed along with tools and resources necessary for effectively advising and advocating for adults across your campus.*

**Presenter:** Sena Owereko, CAEL

### **ScholarTrack: The State’s New Financial Aid and Student Support Portal (CHE)**

**2:45 pm – 3:45 pm, Hall 1**

*This session will provide a walk-through of the State’s new financial aid and student support system. The presentation will showcase exciting new features that will enable users to better track state financial aid awards and increase student success through improved student support dashboards. New ScholarTrack features include, but are not limited to: student portal, parent portal, student awards dashboard, credit bank, college and high school users, 21st Century Scholars dashboard and more. Join us for an interactive and engaging discussion.*

**Presenter:** Jason Bourg, WDD Software Solutions and  
Michael Hawryluk, Commission for Higher Education

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## THURSDAY, DECEMBER 1, 2016

### DAY ONE BREAKOUT SESSION DESCRIPTIONS

#### **Engagement & Retention through Mobile Gamification with Ball State Achievements**

**2:45 pm - 3:45 pm, Hall 2**

*This session will showcase Ball State Achievements as a new method of using mobile gamification to increase retention and engagement in low-income students in higher education. In this session, attendees will learn how gameful design informed the project, and how Achievements overcame logistical barriers to create a cross-division retention and engagement program. The session will consist of a lecture followed by open Q&A from attendees.*

**Presenter:** Scott Reinke, Ball State University

#### **It Takes a Village: Comprehensive Care for Underrepresented Student Populations**

**2:45 pm - 3:45 pm, Hall 3**

*Purdue Promise has developed a 4-year customized experience to foster students' sense of self-efficacy, promote self-advocacy, and build help-seeking behavior. This model includes holistic success coaching, in addition to transition courses and continuing opportunities for personal and professional development via online modules. Through this, we are able to encourage students to reflect upon and evaluate their own mental health, explore ways to address issues they are having, and create valuable connections with relevant campus resources.*

**Presenter:** Michelle Ashcraft, Purdue University West Lafayette

#### **Promising Practice: Early Interventions for At Risk Students**

**2:45 pm - 3:45 pm, Hall 4**

*Ivy Tech Community College's Project Early Success, a brainchild of President Sue Ellspermann, aims to use data to direct interventions to at risk students, identified as early as two weeks into a semester. Participants will learn what those early predictors include as well as the specific intervention methods that utilized staff and faculty throughout the college.*

**Presenters:** Anne Valentine, Ivy Tech Community College and  
Brendan Aldrich, Ivy Tech Community College

#### **Working with Millennials**

**2:45 pm - 3:45 pm, Hall 5**

*Millennials are the largest generation on our planet today. As a result, they will have a tremendous influence over norms, expectations and behavior. This session will highlight the financial and buying habits and expectations of millennials and will review some recommendations in engaging them. This session will also touch on the emerging Generation Z influences and behaviors.*

**Presenter:** Donette Cassman, Sallie Mae and ISFAA

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## THURSDAY, DECEMBER 1, 2016 DAY ONE BREAKOUT SESSION DESCRIPTIONS

### **Internships: The Power of Opportunity**

4:00 pm – 5:00 pm, Hall 1

*Join us for an informative look at the importance of career exploration activities for students as Jennifer Fisher from Dekko, the 2013 IndianaINTERN.net 'Internship Employer of the Year' and Salvador Espinoza, Dekko's Marketing Intern and the 2015 IndianaINTERN.net 'High School Intern of the Year,' share their experiences in internship programs that are both impactful and life-changing. Your role in helping students is critical. Come learn about what you can do to create success.*

**Presenters:** Jennifer Fisher, Dekko and  
Salvador Espinoza, Dekko

### **Reforming State Financial Aid: Early Results from Indiana's Credit Completion Legislation (CHE)**

4:00 pm – 5:00 pm, Hall 2

*Indiana is a national leader in providing low-income students with financial support for college. This has allowed low-income Hoosiers greater access to college. However, the gains in access have not been matched with gains in college completion. In response to the low completion rates, Indiana lawmakers passed HEA 1348-2013 requiring financial aid recipients meet credit completion benchmarks to retain aid. This session will highlight the early results of HEA 1348-2013 and recent changes to Indiana's credit completion requirement.*

**Presenters:** Sean Tierney, Commission for Higher Education and  
Josh Garrison, Commission for Higher Education

### **Advising Pickles: Ethical Dilemmas and How to Best Approach Them**

4:00 pm – 5:00 pm, Hall 3

*In this session, we will be discussing how to respond to numerous ethical dilemmas that many of us could face each day. Case studies will be presented to small groups then the group as a whole to discuss different possible modes of action. Best Practices will also be discussed. Anyone who works on the front lines with students on a daily basis could benefit from this session.*

**Presenters:** Melissa Stone, Ivy Tech Community College and  
Kayla Dusseau, Ivy Tech Community College

### **Strapped for Cash: Innovative Incentives to Ease Student Financial Burden (CHE)**

4:00 pm – 5:00 pm, Hall 4

*While state and federal student aid helps to put a large dent in the cost of college/university attendance, this aid doesn't always fill the financial gap--especially at private institutions, where 21st Century Scholars receive partial tuition scholarships. This session will feature a panel of private universities that offer supplemental financial aid and student services to state aid recipients on their campuses. The universities will discuss their additional aid, where it comes from, what the requirements for receiving it are, and what additional support services the campus provides in order to best support this population of students.*

**Presenter:** Jarod Wilson, Commission for Higher Education

**Panelists:** Tonya Hall, Marian University; Zoë Stringer, University of Indianapolis; and  
Darla Hopper, Saint Mary-of-the-Woods College

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## FRIDAY, DECEMBER 2, 2016 DAY TWO BREAKOUT SESSION DESCRIPTIONS

### **Dual Credit Updates (CHE)**

**10:30 am - 11:30 am, Hall 1**

*This session will deliver an overview of the Higher Learning Commission's teacher credentialing guidance and provide updates on Indiana's application for extension. We will share valuable tools for dual credit providers to use as they guide their students in choosing dual credit courses. The audience will hear from a panel of experts from ICHE, IDOE, and both two-year and four-year institutions. Time will be provided for the opportunity for questions and have a group discussion.*

**Presenter:** Tari Lambert, Commission for Higher Education

**Panelists:** Mike Beam, Indiana University Bloomington; Jenny Berry, Indiana Department of Education; and John Newby, Ivy Tech Community College

### **Employer Partnerships: Responding to Employer and Student Needs**

**10:30 am - 11:30 am, Hall 2**

*This session discusses best practices and promotes thinking about a range of employer relationships and how they respond to needs of employers and students. Topics include: (but are not limited to) prior learning assessment, mapping workplace learning to certificate and degree programs, internships, employer tuition arrangements that enable front line works to enroll at low or no cost and aligning curriculum with labor market/employer needs.*

**Presenters:** Sena Owereko, CAEL

### **College Readiness: Do we know it when we see it?**

**10:30 am - 11:30 am, Hall 3**

*Learn how the Southeast Indiana Regional Postsecondary Partnership analyzed high school standards and aligned them with college course objectives to develop detailed academic and predictive rubrics which outline the college-ready knowledge, skills, and practices students need to succeed in college credit-bearing courses without the need for remediation. A brochure that shows how high school diploma tracks impact the need for remediation, college freshman performance, and ultimately, college completion was also created through this Lumina-funded project.*

**Presenters:** Marsha VanNahmen, IUPUC and Leigh Britt, IUPUC

### **Moving the Model: Professional Advisors and Faculty Mentors**

**10:30 am - 11:30 am, Hall 4**

*Presenters will share the history of advising at Ivy Tech through the development of the current advising model and moving into a new model where professional advisors and faculty mentors partner on student success. Discussion will include members of the pilot regions explaining the planning and implementation of the pilot along with the challenges and anticipated opportunities. We will discuss early process, current points of planned assessment, comparisons, contrasts between the campuses, and next steps.*

**Presenters:** Susan Hawkins-Wilding, Ivy Tech Community College; Amber Harnack, Ivy Tech Community College; Jodie Beatty, Ivy Tech Community College; and Carol Bowron, Ivy Tech Community College

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## FRIDAY, DECEMBER 2, 2016 DAY TWO BREAKOUT SESSION DESCRIPTIONS

### **Strengthening Their Voice: Designing & Supporting Institutional Student Advisory Boards**

**10:30 am - 11:30 am, Hall 5**

*It can be overwhelming and ambiguous to convene an institution-wide student advisory board; but the benefits for your school and your students are worth the effort and struggles. Through an engaging and honest presentation of the OCSS Student Advisory Board at Indiana University, participants will learn the beginning steps and opportunities for improvement from the liaison/advisor. With a resourceful take-away activity, participants will also begin the design of their own student advisory board.*

**Presenter:** Timothy O'Malley, Indiana University Bloomington

### **A Look at Military Credit in Indiana (CHE)**

**12:30 pm - 1:30 pm, Hall 1**

*The Multi-State Collaborative on Military Credit (MCMC) is a partnership between 13 states, aiming to translate military training and experiences toward college credit. This session will discuss Indiana's participation in this initiative, the creation of military bridge programs at Indiana institutions, and offer a panel of experts on military credit.*

**Presenter:** Jillian Scholten, Commission for Higher Education

**Panelists:** Matthew Schwartz, Vincennes University and  
Laura Vest, Ivy Tech Community College

### **Prior Learning: A New Tool Connecting Students and Advisors**

**12:30 pm - 1:30 pm, Hall 2**

*Adult learners often bring prior learning experience to their education, but these experiences are often challenging to solicit and document. This session provides an overview on the types of prior learning and introduces a new tool recently launched with Ivy Tech, the PLA Accelerator. The discussion focuses on how advisors can work with students to identify and document their prior learning, how to make recommendations, and how to support students in their pursuit of prior learning assessment.*

**Presenter:** Rafael Pasillas, CAEL

### **ASAP & IvyWorks: New Models of Education and Training for Indiana**

**12:30 pm - 1:30 pm, Hall 3**

*ASAP & IvyWorks are innovative ways to facilitate learning and training for Hoosiers of all ages. With proven success with each model, Ivy Tech is pushing the boundaries of traditional delivery methods and program outcomes. This session will allow participants to learn about the two programs; from their origins to now, including success, failures, and plans for future growth.*

**Presenters:** Jeffrey Jourdan, Ivy Tech Community College; Ashley Scruggs, Ivy Tech Community College; Amanda Ostoich, Ivy Tech Community College; Jonathan Arbuckle, Ivy Tech Community College; and Katelyn Aguilar, Ivy Tech Community College

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## FRIDAY, DECEMBER 2, 2016 DAY TWO BREAKOUT SESSION DESCRIPTIONS

### **Supporting Student Career Success in Indiana**

**12:30 pm - 1:30 pm, Hall 4**

*Given job market demand for a college-educated work force, colleges are hosting robust employer recruitment activities. Large companies with national and global opportunities are competing aggressively to gain students' and graduates' attention. This interactive session, suitable for all conference participants, addresses one career center's multi-faceted approach to helping small companies and other Indiana employers to compete for qualified talent. Participants will learn best practices from the presenter and from conference attendees through small group sharing.*

**Presenter:** Timothy Luzader, Purdue University West Lafayette

### **Scholar Success Program Update (CHE)**

**12:30 pm - 1:30 pm, Hall 5**

*The session will provide historical background on the Scholar Success Program, as well as an update on the progress that has been made in completing activities by the 2017 cohort and plans going forward for both the 2017 cohort and beyond. We will also highlight some best practices and ways that the college community can assist Scholars in completion of these activities. The session will provide time for feedback and is intended for anyone who is interested in the impact of the Scholar Success Program and ways to help Scholars with completion.*

**Presenters:** Barbie Martin, Commission for Higher Education

### **A Look at Military Credit in Indiana (CHE)**

**1:45 pm - 2:45 pm, Hall 1**

*The Multi-State Collaborative on Military Credit (MCMC) is a partnership between 13 states, aiming to translate military training and experiences toward college credit. This session will discuss Indiana's participation in this initiative, the creation of military bridge programs at Indiana institutions, and offer a panel of experts on military credit.*

**Presenter:** Jillian Scholten, Commission for Higher Education

**Panelists:** Matthew Schwartz, Vincennes University and  
Laura Vest, Ivy Tech Community College

### **State Financial Aid (CHE)**

**1:45 pm - 2:45 pm, Hall 2**

*We will cover all Indiana state student financial aid programs and updates in an engaging presentation. Bring your questions! We want you to walk away with knowledge and confidence to spread the word about all the aid available to students in Indiana.*

**Presenters:** Rachel Meyer, Commission for Higher Education and  
Ryan Palmore, Commission for Higher Education

# INFORM. EMPOWER. ADVANCE.



## FRIDAY, DECEMBER 2, 2016 DAY TWO BREAKOUT SESSION DESCRIPTIONS

### **You Can. Go Back: Development and Early Results from Indiana's Adult Re-Engagement Campaign (CHE)**

**1:45 pm - 2:45 pm, Hall 3**

*You Can. Go Back. is a statewide campaign launched in February 2016 by the Indiana Commission for Higher Education with support of the Indiana General Assembly that aims to help Hoosier adults with some college but no degree finish what they started. You Can. Go Back. is a multi-phased effort that features direct outreach with adult students to connect them with colleges committed to eliminating barriers for returning adults and assessment of institutional practices that support returning adults and employer and community engagement.*

**Presenters:** Sean Tierney, Commission for Higher Education and  
Liz Walker, Commission for Higher Education

### **ScholarTrack: The State's New Financial Aid and Student Support Portal (CHE)**

**1:45 pm - 2:45 pm, Hall 4**

*This session will provide a walk-through of the State's new financial aid and student support system. The presentation will showcase exciting new features that will enable users to better track state financial aid awards and increase student success through improved student support dashboards. New ScholarTrack features include, but are not limited to: student portal, parent portal, student awards dashboard, credit bank, college and high school users, 21st Century Scholars dashboard and more. Join us for an interactive and engaging discussion.*

**Presenter:** Jason Bourg, WDD Software Solutions and  
Michael Hawryluk, Commission for Higher Education

# INFORM. EMPOWER. ADVANCE.



## THURSDAY, DECEMBER 1, 2016 DAY ONE PRESENTERS

### **Brendan Aldrich, Ivy Tech Community College**

Brendan Aldrich joined Ivy Tech Community College in 2015 as Chief Data Officer, having served in that same role for City Colleges of Chicago. Brendan oversees decision support operations and is leading the launch of Ivy Tech's new data integration tool.

### **Jordan Allen, Commission for Higher Education**

Jordan Allen is a senior data analyst with the Indiana Commission for Higher Education.

### **Craig P. Anderson, Student Connections**

As president of Student Connections<sup>SM</sup>, Anderson leads the company's mission to provide schools with products and services designed to help students successfully complete their postsecondary education and transition to the workforce. Anderson has 25 years of experience in student financial aid and lending. Prior to joining USA Funds in 2014, he was senior vice president, student loan sales, customer support and service management for J.P. Morgan Chase. He holds master's and bachelor's degrees from the University of Florida.

### **Michelle Ashcraft, Purdue University West Lafayette**

Michelle coordinates Purdue Promise. She is a Purdue alumna with a M.Ed. in Student Affairs from South Carolina. She focuses on graduating at-risk subpopulations and is a Bridges Out of Poverty trainer.

### **Heather Bauer, University of Southern Indiana**

Heather Bauer is Director for the Student Support Services Program at the University of Southern Indiana.

### **Jason Bourg, WDD Software Solutions**

Jason serves as the Chief Operating Officer and visionary leader of the WDD Software Solutions team. He began his career with WDD immediately following his graduation from Rose-Hulman Institute of Technology as a Software Quality Assurance professional before moving to the role of Project Manager. With the acumen for identifying a client's needs and developing cutting edge solutions, he quickly rose within the company, serving as Lead Project Manager and Software Architect for many of the WDD clients.

### **Megan Breiseth, InsideTrack**

Megan has worked in higher education since 2001, and in employee development since 2006. As an instructor at the University of Iowa, Megan realized how much more students got out of the classroom experience when they received one-on-one support. This brought her to InsideTrack, where she coached online adult learners. During her career, Megan has built and managed learning programs that unlock the potential in coaches, managers, and support staff. She holds an M.A. in creative writing and an Instructional Design certification from the Association for Talent Development.

### **Michael "Brody" Broshears, University of Southern Indiana**

Michael "Brody" Broshears is Assistant VP for Academic Success at the University of Southern Indiana. He is also a member of the NACADA Board of Directors.

### **Terrel Brown, IUPUI**

Terrel Brown works as a Student Success Advisor for University College and 21st Century Scholars at IUPUI, assisting students in understanding university policy, academic planning, and getting students acclimated to the college setting through advising for the university's summer bridge program, and numerous first year seminar courses.

### **Donette Cassman, Sallie Mae and ISFAA**

Donette joined Sallie Mae in 1997. She has over twenty years of experience marketing student loan products and services to the financial aid community. She is currently a Director, Business Development, for Indiana and the upper peninsula of Michigan. Prior to joining Sallie Mae, she was a financial aid specialist at Purdue University. She is a member of MASFAA, ISFAA, and ISCA. Donette is a graduate of Purdue University and holds a bachelor's degree in organizational leadership.

# INFORM. EMPOWER. ADVANCE.



## THURSDAY, DECEMBER 1, 2016 DAY ONE PRESENTERS

### **Lisa Chambers, IUPUI**

Lisa Chambers works as the Assistant Director for State Aid at IUPUI Student Financial Services. She packages the financial aid for students and even assists students with financial related student account inquires.

### **Dawn Clark, Commission for Higher Education**

Dawn Clark joined the Academic Affairs unit at ICHE earlier this year. She is involved in all of the transfer pathway initiatives and is leading work on the Multi-State Collaborative - To Advance Quality Student Learning Assessment and the WICHE Interstate Passport projects.

### **Courtney Conley, InsideTrack**

Courtney has worked as a coach, manager, trainer, and learning designer with InsideTrack since 2004. In her current role, Courtney's focus ranges from classroom training to e-learning design and development. She received her B.A. from the University of California at Berkeley in English literature and theater performance and design, and in 2010 she completed her M.S. in organizational development and executive coaching at the University of Texas at Dallas. She also holds a Professional Certified Coach certification from the International Coaching Federation.

### **Gina Deom, Commission for Higher Education**

Gina Deom is a senior data analyst with the Indiana Commission for Higher Education.

### **Kayla Dusseau, Ivy Tech Community College**

Kayla Dusseau is an Academic Advisor at the Ivy Tech Bloomington Campus. She has received a B.S. in Sociology with a specialization in Pre-Professional Social Work from the University of Evansville.

### **Salvador Espinoza, Dekko**

As the 2015 IndianaINTERN.net 'High School Intern of the Year,' Salvador will graduate college with a resume highlighting more than 6 years of professional experience.

### **Gail Fairfield, Indiana University Bloomington**

Gail Fairfield, a certified academic coach with extensive experience in advising, facilitates advisor development through the Indiana University Office of Completion and Student Success.

### **Jeffrey Scott Fanter, Ivy Tech Community College**

Jeff Fanter serves as the Senior Vice President for Student Experience, Communications and Marketing at Ivy Tech College Community. He has been with Ivy Tech since 2003 working to always try to improve the student experience in the areas of financial aid, student records, admissions and student and career development, while also working on the College's recruitment and marketing strategies, brand management, communications, web, student portal and social media efforts. Prior to joining Ivy Tech Jeff spent his career in college athletics. He is a graduate of Indiana University.

### **Jennifer Fisher, Dekko**

As a passionate promoter of the power of internships, Jennifer has been working for 10 years to help companies create experiences that foster career success.

### **Josh Garrison, Commission for Higher Education**

Josh Garrison is the Director of Policy and Legislation for the Indiana Commission for Higher Education.

### **Jo Ann Hallawell, Ivy Tech Community College**

Jo Hallawell, Ph.D., is Dean of the University & Transfer Division and Professor of English at Ivy Tech Community College of Indiana Columbus Region.

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## THURSDAY, DECEMBER 1, 2016 DAY ONE PRESENTERS

### **Michael Hawryluk, Commission for Higher Education**

Michael Hawryluk (how-er-luck), Chief Technology Officer, has been involved in technology for his entire career, from testing, development, and planning to running internal and external projects. His role at the Commission is to lead the internal IT team and to facilitate between external vendors, other state agencies, and ICHE.

### **Tammy Lakes, Student Connections**

As vice president, product innovation and management for Student Connections<sup>SM</sup>, Tammy Lakes leads the development and continuous improvement of the company's suite of student-centric products and services. Her 15-year career in education ranges from teaching to senior-level consulting and leadership positions. Tammy's expertise supports both solutions in the K-16 and employability skills space and she applies an integrated philosophy of student success that focuses on the needs and preferences of the learner. She is also the president of Creating Collaborative Change, a consultancy that establishes the culture for sustainable change in educational organizations.

### **Tari Lambert, Commission for Higher Education**

Tari Lambert has been leading the Transfer Indiana initiative for ICHE for almost 10 years. She is involved in implementation of all of transfer legislation and initiatives for both college-to-college and high school-to-college.

### **Teresa Lubbers, Commissioner for Higher Education**

Teresa Lubbers was appointed in 2009 to serve as Commissioner for Indiana's Commission for Higher Education. Prior to joining the Commission, Teresa served in the Indiana State Senate for 17 years, leading on education and economic development issues as Chair of the Senate Education and Career Development Committee. Teresa is the co-founder of the Lugar Excellence in Public Service Series for women. She holds an undergraduate degree from Indiana University and a Master in Public Administration from the Kennedy School of Government at Harvard University.

### **Rachel Meyer, Commission for Higher Education**

Rachel has been with ICHE for almost 4 years, and she is passionate about helping students achieve post-secondary success!

### **Brooke Moreland-Williams, IUPUI**

Brooke Moreland-Williams works as the Scholarship Coordinator for the IUPUI 21st Century Scholars Success Program, assisting students in remaining eligible for their award and providing them with financial literacy programs throughout the academic year.

### **Sena Owereko, CAEL**

Sena Owereko serves as the Director of Client Relations and Career Services at CAEL. She has over 19 years of combined experience working in higher education, training, consulting, and program management. She holds a B.A. in International Relations and an M.S. in Training and Organizational Development from Saint Joseph's University (PA). She also earned a certificate in *Marketing Strategies for Business Leaders* from Cornell University.

### **Ryan Palmore, Commission for Higher Education**

With international student leadership experience, Ryan completed an internship summer 2015 before transitioning full-time with the Commission upon completing undergraduate studies in English and philosophy.

### **Dan Peterson, Chairman, Commission for Higher Education**

Dan Peterson is Vice President, Industry & Government Affairs, for Cook Group, Inc., based in Bloomington. His current responsibilities involve industry, government, and external affairs, with a focus on healthcare delivery, education and workforce development. Dan sits on many boards including the Indiana Bioscience Research Institute (IBRI); BioCrossroads; Indiana Health Industry Forum; Bloomington Economic Development Corp.; and Indiana University Health South Central Region. He holds a B.S. in Biology and an MBA in Finance, both from the Indiana University.

# INFORM. EMPOWER. ADVANCE.



## THURSDAY, DECEMBER 1, 2016 DAY ONE PRESENTERS

### **Joshua Powers, Indiana State University**

Joshua Powers is the Associate Vice President for Student Success and Interim AVP for Inclusive Excellence at Indiana State University.

### **Taylor Rademacher, Pi Sigma Epsilon, Ball State University**

Taylor Rademacher is a senior at Ball State University where he is majoring in Sports Administration. He is the incoming president of the Ball State chapter of Pi Sigma Epsilon.

### **Rebecca Rahschulte, Ivy Tech Community College**

Rebecca L. Rahschulte, Ph.D., is Dean of the University & Transfer Division and Associate Professor of Psychology at Ivy Tech Community College of Indiana Southeast Region.

### **Scott Reinke, Ball State University**

Scott Reinke is the Coordinator for Ball State Achievements at Ball State University. He is passionate about games, and seeks new ways to leverage their power in education.

### **Tyler Roberson, Indiana State University**

Tyler Roberson is a graduate assistant in the Office of Student Success. She is currently completing a master's degree in student affairs.

### **Melissa Stone, Ivy Tech Community College**

Melissa Stone is an Academic Advisor at Ivy Tech Bloomington. She has a Master of Social Work degree from the University of Southern Indiana and is a Licensed Social Worker.

### **Sean Tierney, Commission for Higher Education**

Sean Tierney is the Associate Commissioner for Strategic Planning and Policy for the Indiana Commission for Higher Education.

### **Anne Valentine, Ivy Tech Community College**

As vice president for student experience and customer service, Anne Valentine oversees Ivy Tech Community College's Express Enrollment Centers, student life and career development and registrar functions. Prior to joining Ivy Tech, she served as legislative and policy director for Indiana Governor Mitch Daniels.

### **Jarod Wilson, Commission for Higher Education**

Jarod is the Manager for Postsecondary Outreach and Engagement at the Commission for Higher Education. He is a 21st Century Scholar Alumnus and strives to work every day to find the best ways to serve students around the state.

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## FRIDAY, DECEMBER 2, 2016 DAY TWO PRESENTERS

### **Katelyn Aguilar, Ivy Tech Community College**

Kate Aguilar is the Associate Director of IvyWorks, a management training program for students in Supply Chain Management and Logistics at Ivy Tech Community College.

### **Jonathan Arbuckle, Ivy Tech Community College**

Jonathan Arbuckle is the Associate Director of Curriculum and Instruction for Ivy Tech Community College's Associate Accelerated Program (ASAP).

### **Jason Bearce, Commission for Higher Education**

Jason Bearce is the Associate Commissioner for Strategic Communications and Student Success Initiatives with the Indiana Commission for Higher Education.

### **Jodie Beatty, Ivy Tech Community College**

Jodie Beatty serves as the Director of Academic Advising for Ivy Tech Community College Sellersburg. She has worked in Higher Education for 13 years, including roles in Admissions and International Education.

### **Jason Bourg, WDD Software Solutions**

Jason serves as the Chief Operating Officer and visionary leader of the WDD Software Solutions team. Jason began his career with WDD immediately following his graduation from Rose-Hulman Institute of Technology as a Software Quality Assurance professional before moving to the role of Project Manager. With the acumen for identifying a client's needs and developing cutting edge solutions, he quickly rose within the company, serving as Lead Project Manager and Software Architect for many of the WDD clients.

### **Carol Bowron, Ivy Tech Community College**

Carol Bowron is the Director of Academic Advising for the four campuses of Ivy Tech Community College's Northwest region. Prior to transitioning to advising, she served as the regional Registrar.

### **Leigh Britt, IUPUC**

Leigh Britt is a Visiting Lecturer in Mathematics at IUPUC. Leigh led the curriculum analysis work of the College Readiness Math Team, resulting in three academic rubrics.

### **Jennifer R. Groh, CAEL**

Jennifer (Jen) Groh is an Associate Vice President at the Council for Adult and Experiential Learning (CAEL). With over 20 years of leadership in the corporate and higher education sectors, Jennifer brings a unique perspective in how to link learning and work for adult learners. Jennifer holds a Ph.D. in Organizational Leadership from Concordia as well as her Masters of Business Administration.

### **Amber Harnack, Ivy Tech Community College**

Amber has worked in higher education for over 15 years. She has had the opportunity to work for both Indiana State University and Ivy Tech Community College-Terre Haute. A first generation college student with a Bachelor's degree in Speech Communication from Indiana State University and a Master's degree in Public Service Administration from the University of Evansville, she is passionate about helping others find their educational and career paths.

### **Michael Hawryluk, Commission for Higher Education**

Michael Hawryluk (how-er-luck), Chief Technology Officer, has been involved in technology for his entire career, from testing, development, and planning to running internal and external projects. His role at the Commission is to lead the internal IT team and to facilitate between external vendors, other state agencies, and ICHE.

# INFORM. EMPOWER. ADVANCE.



## FRIDAY, DECEMBER 2, 2016 DAY TWO PRESENTERS

### **Susan Hawkins-Wilding, Ivy Tech Community College**

Susan L. Hawkins-Wilding is Assistant Vice President for Academic Advising at Ivy Tech Community College. Ivy Tech is the largest comprehensive Community College in the country with 167,000 students and 14 regions. She provides college-wide leadership and oversight of academic, career, and transfer advising, as well as collaborates with academic and student affairs, financial aid and Ivy Tech Corporate College.

### **Jeffrey Jourdan, Ivy Tech Community College**

Jeffrey Jourdan launched ASAP, a nationally recognized associate's degree program at Ivy Tech Community College that allows students to get a degree in 11 months.

### **Tari Lambert, Commission for Higher Education**

Tari Lambert has been leading the Transfer Indiana initiative for ICHE for almost 10 years. She is involved in implementation of all of transfer legislation and initiatives for both college-to-college and high school-to-college.

### **Timothy Luzader, Purdue University West Lafayette**

Arriving at Purdue in 2000, Luzader's career services tenure began in 1981 and includes I.U. A past president of NACE, Tim is also a Fulbrighter.

### **Barbie Martin, Commission for Higher Education**

Barbie serves as the Assistant Director of Outreach and School Engagement. She is responsible for facilitating outreach efforts for the Commission, including 21st Century Scholars. She is committed to helping students achieve their goals and succeed.

### **Rachel Meyer, Commission for Higher Education**

Rachel has been with ICHE for almost 4 years, and she is passionate about helping students achieve post-secondary success!

### **Mika Mosier, Student Member, Commission for Higher Education**

Mika seeks an Associates in Applied Science-Accounting at Ivy Tech Community College then aspires to transfer to the Kelley School of Business at IUPUI to pursue a Bachelor's Degree in Accounting with a Forensic Accounting minor. She is involved in many groups at ITCC's Columbus Campus, including serving as the past Treasurer and current President of the Student Government Association (SGA), and as a member of the Student Budget Committee. She also serves as the Vice President of the campus chapter of Phi Theta Kappa.

### **Timothy O'Malley, Indiana University Bloomington**

Within the Office of Completion and Student Success, Timothy supports all IU campuses and their users to utilize retention and completion tools, systems, and initiatives.

### **Amanda Ostoich, Ivy Tech Community College**

Amanda Ostoich is the Associate Accelerated Program (ASAP) Coordinator in Greencastle, IN. She holds a B.A. and M.A. from Ball State University, and has worked for Ivy Tech Community College since 2009.

### **Sena Owereko, CAEL**

Sena Owereko serves as the Director of Client Relations and Career Services at CAEL. She has over 19 years of combined experience working in higher education, training, consulting, and program management. She holds a B.A. in International Relations and an M.S. in Training and Organizational Development from Saint Joseph's University (PA). She also earned a certificate in Marketing Strategies for Business Leaders from Cornell University.

# INFORM. EMPOWER. ADVANCE.



## FRIDAY, DECEMBER 2, 2016 DAY TWO PRESENTERS

### **Ryan Palmore, Commission for Higher Education**

With international student leadership experience, Ryan completed an internship summer 2015 before transitioning full-time with the Commission upon completing undergraduate studies in English and philosophy.

### **Rafael Pasillas, CAEL**

Rafael Pasillas is CAEL's Partnership Director for the Midwest region. He has over 11 years of combined experience working in higher education, partnership development and client relations. As Partnership Director, Rafael works with prospective CAEL partners, both public and private, to identify their PLA and adult learner needs. Rafael earned his Bachelor's degree from Eastern Illinois University and is an advocate of higher education for underserved populations.

### **Jillian Scholten, Commission for Higher Education**

Jillian Scholten has been with the Commission since early 2016. She has been leading the efforts of the Multi-State Collaborative on Military Credit (MCMC) in Indiana and put together the Indiana MCMC Leadership Team, which includes representatives from all Indiana 2-year and 4-year public institutions.

### **Ashley Scruggs, Ivy Tech Community College**

Ashley Scruggs manages all recruitment and retention efforts in ASAP (Ivy Tech Community College), helping to identify students for admission and support them through completion of the program.

### **Sean Tierney, Commission for Higher Education**

Sean Tierney is the Associate Commissioner for Strategic Planning and Policy for the Indiana Commission for Higher Education.

### **Marsha VanNahmen, IUPUC**

Marsha VanNahmen is the Assistant Director of the Center for Teaching & Learning at IUPUC. She has led the College Readiness initiative funded by Lumina Foundation.

### **Liz Walker, Commission for Higher Education**

Liz Walker serves on the Indiana Commission for Higher Education's strategic planning and policy team that sets the direction for Commission's activities and legislative priorities.

### **Caren Whitehouse, Commission Member, Commission for Higher Education**

Caren Whitehouse is the Director of Development at the Evansville-Vanderburgh School Corporation. The EVSC is the third largest school district in Indiana with an enrollment of almost 23,000 students. Prior to this, she served as the Executive Director of the Vanderburgh County Medical Society in Evansville. She also serves on the Southwestern Healthcare Board of Directors, the Rotary Club of Evansville and several other boards. She holds an AS degree from the University of Evansville and earned her BSOM degree from Oakland City University as an adult learner.



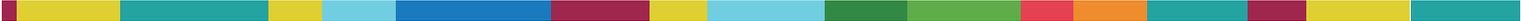
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# Student Advocates Conference

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