

CHAMBERLAIN UNIVERSITY

August 27, 2020

Ross Miller
Director of State Authorization and Reciprocity
Indiana Commission for Higher Education/
Indiana Board for Proprietary Education
101 W. Ohio Street, Suite 300
Indianapolis, IN 46204-4206

Dear Mr. Miller:

The health and safety of our Chamberlain community remains our top priority. In an effort to protect our students and colleagues, and follow guidelines set forth by the government and public health agencies, we have made the decision to extend online delivery of all coursework through the end of the September 2020 session (October 25, 2020). Chamberlain will, however, re-open the campus in a somewhat greater capacity with the September session, beginning August 31, 2020. Additionally, during the September session, Chamberlain will pivot students back to the direct care clinical in a very limited capacity.

A national level cross-functional steering committee supports campus-level decision-making for reopening plans. This collaborative team works with the campus to ensure specific criteria are met to safely reopen the campus. Please accept this notification from Chamberlain outlining the campus plan for the phased re-opening of the physical campus. Specific details are shared below. As Chamberlain receives additional health guidance, this plan may be updated to adhere to state and federal guidance and regulations.

Didactic/Theory Online

Chamberlain remains well equipped to deliver curriculum content in a synchronous and asynchronous online modality. Chamberlain and its parent organization, Adtalem Global Education, have a long history of successfully delivering online education to students and will continue to do so for the pre-licensure Bachelor of Science in Nursing (BSN) degree program, to support the students continuing their education during this pandemic. Virtual testing continues to be monitored using previous protocols with additional external exam proctoring services. Online delivery of all coursework will continue through the end of the September session (October 25, 2020).

All online course content is designed to meet all course objectives and program outcomes. Instead of going to a campus, students will continue to log in to the courses via Chamberlain's Learning Management System (LMS), Canvas, and enter a WebEx virtual classroom at the regularly scheduled class time. Students are expected to go to their virtual classroom where attendance will be taken. Faculty will work individually with a student if there are extenuating circumstances preventing virtual classroom attendance.

The content of all coursework remains the same regardless of delivery method. The BSN graduation requirements have not changed, and the curriculum remains the same. As Chamberlain students take multiple courses online already, they are well positioned for success in the online learning environment. Virtual academic student support is available to all enrolled students.



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Laboratory/ Skills Online

Students who are returning to the direct care clinical experiences may be required to attend clinical readiness in the onsite skills lab directed by faculty. Social distancing and limited capacity will be adhered to for these demonstration sessions. Laboratory skills will now begin to take place in an onsite format utilizing a social distancing and limited scheduling format. Beginning in September 2020, an additional virtual lab simulation, Labster, will be added to all anatomy and physiology courses to further support student learning. This new virtual, highly immersive, 3D simulation provides safe, risk-free science lab learning experience (www.labster.com). All science lab activities have been mapped to alternative lab manual exercises or will utilize this additional third-party virtual lab simulation. Science faculty members will continue to provide guidance and be available to support students through the completion of their virtual labs.

Clinical Experiences

Given partnering contracted clinical agencies are beginning to accept students back into the healthcare facilities, direct care clinicals will continue in the September session. Students registered to participate in onsite clinical placements will be contacted directly by the campus and instructed to visit the campus on at least one occasion prior to the beginning of the clinical placement. During this visit, students will participate in clinical skills refresh and return demonstrations to assess competency to ensure students are well prepared to begin clinical rotations. Orientation and healthcare facility guidelines will be provided to students in advance and CDC guidelines will be followed. As not all contracted clinical facilities are accepting students at this time, students' experience needs will be prioritized. If direct care is still not available, students will continue to participate in faculty facilitated virtual simulation experiences, including i-Human Patients (IHP) for clinical replacement hours.

IHP is a cloud-based, highly interactive application designed to help students master patient assessment and clinical reasoning/decision-making. When students care for the virtual i-Human patients, all of the components of a real patient encounter, such as performing a history and physical examination, identifying and prioritizing patient problems and interventions, and writing of nursing notes, are required. Chamberlain's National Simulation Specialist Team mapped all virtual simulations and the new i-Human cases to the BSN courses and course outcomes. For clinical experience (onsite or online), Chamberlain will adhere to all state board of nursing requirements. Chamberlain will also continue to track all students' completion of direct care or virtual clinical simulation hours as noted in prior correspondence in the Chamberlain University Campus Continuity Center, discussed further below.

Resources for Students

Campus colleagues and staff will return to work in a limited capacity as social distancing is required. All student support services remain available either virtually or face-to-face, including tutoring, financial aid, student services advising, the Center for Academic Success, Library/Librarian, and Registrar services. Additionally, ASPIRE® (a counseling service) is available free of charge to all students and colleagues during this challenging period.

Tracking of the Clinical Experiences

The Chamberlain University Campus Continuity Center was developed as a centralized repository and resource to faculty and colleagues. This interactive SharePoint site is the central repository for communications, documents, and faculty development resources. The Frequently Asked Questions (FAQ) feature allows for submission of new questions by faculty or colleagues and displays all previously asked questions and answers. Content experts automatically receive posted questions and respond typically within 24 hours.



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Campus Safety (Applicable to any activities on campus)

Health Screening Prior to Campus Arrival

All students and employees of the campus will be screened on a daily basis for temperature and other symptoms of COVID-19. Screening includes daily self-monitoring and reporting using the Chamberlain Safe smartphone App, self-monitoring of temperature, and temperature screening at the campus at time of entry. Once on campus, students and employees will have their temperatures checked by the campus Security Guard. Anyone that has a 100.4 temperature or above will be given a few minutes and then will be checked again. Anyone that has a second reading of 100.4 degrees or has symptoms will not be permitted on campus. Sneeze guards have been installed in reception areas and hand sanitizer is placed at the sign-in area. All employees and students are required to sign in and the logs are stored. In the event of a positive result notification, Chamberlain will identify who was on campus and possibly near the individual. With only the lab areas accessible, Chamberlain will know where the individual was on campus and that area will be thoroughly cleaned.

Signage and Social Distancing

Signage and floor markings are in place throughout campus to promote social distancing. Shaking hands and hugging is prohibited. Floor markings are in place in the main entrance/reception area, hallways, restrooms, SIM lab, Skills lab and elevators, and define six feet (two meters) of distance between markings. Directional tape is also on the floors, entrance/exit door, bathrooms and elevators. Signage that promotes social distancing and the use of masks is in place in the SIM lab, Skills lab, hallways, and main entrance/reception area. Restrooms also have signage with CDC handwashing guidelines and occupancy signs.

Cleaning and Disinfection

Cleaning and disinfection protocols include day and night service, and nightly janitorial services focusing on high touch-point areas. Hospital-grade disinfectants are used in high-touch learning environments, following CDC guidelines. Chamberlain has protocols to wipe down specialty equipment and its employees have been trained in cleaning simulator equipment between uses. Hand sanitizer is placed throughout campus. Hand sanitizer stations are available at the main entrance, in/near restrooms, in the SIM lab and in the Skills lab.

Face Coverings and Social Distancing

Disposable, non-medical grade face masks are available on campus and inventory is managed by the Director of Campus Operations. Students and employees are instructed to bring their own face covering (cloth or otherwise) but if they do not have one, Chamberlain will provide a non-medical grade disposable face mask.

Individuals are required to engage in social distancing practices at all times. Face coverings are required on campus at all times when not able to social distance. Chamberlain follows the CDC guidelines to educate employees and students on how to use face coverings and hand hygiene practices.

Awareness materials are posted throughout the campus promoting the use of face coverings. All students and employees are trained regarding COVID-19 sanitization and social distancing practices and protocols, following CDC guidelines.



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Accommodations for at-risk individuals

Telework is supported and encouraged where possible. Employees at high risk for severe illness are encouraged to work with Chamberlain's HR department to determine options. Students at high-risk or who have other COVID-related concerns will work with the Student Services team to determine options. Students who have disability-related concerns or requests will continue to work with the Office of Student Disability Services.

Accommodations for individuals who test positive for COVID-19

Chamberlain will be flexible in supporting return to work and school. All coursework continues to be offered online, so students' studies will not be interrupted by being away from campus. Students or employees who test positive must meet CDC criteria for return to campus including the following:

1. Student or employee has had three days with no fever, **and**
2. Symptoms have improved, **and**
3. 10 days have passed since symptoms first appeared.

Alternatively, if student or employee tests negative for COVID-19 on two consecutive tests performed at least 24 hours apart, they may also return to campus.

Summary

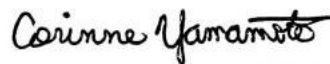
Chamberlain continues to monitor the pandemic closely and will reevaluate as the situation evolves. Additionally, Chamberlain may adjust class delivery method as needed to best meet the educational needs and current environment. Chamberlain remains committed to student success and well-being. Chamberlain will continue to provide the Board with regular updates until the campus returns to normal operations.

For additional information, please visit <https://www.chamberlain.edu/coronavirus>.

If you have questions or require additional information, please contact me at 630-353-3720 or via email at corinne.yamamoto@adtalem.com. As the administrative offices are working fully remotely, please send all correspondence to my email, as we will have limited ability to check paper mail.

Thank you for your continued partnership in helping Chamberlain to prepare extraordinary healthcare professionals who transform the health of people worldwide.

Sincerely,



Corinne Yamamoto
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