

## Students' Rights

- 1. A BMV licensed and competent instructor, who is knowledgeable about the driver training school curriculum and traffic safety issues.
- 2. Experience driver education training in a positive, informative, interesting, and challenging manner.
- 3. To be treated in a courteous, civil, and respectful manner.
- 4. Attend class in a clean, secure, fully equipped classroom or to participate in a quality online classroom experience.
- 5. Practice driving in a vehicle that is clean, safe, and fully functional under Indiana law and BMV requirements.
- 6. Each student and parent has the right to view the school and instructor license.
- 7. Subject to space requirements, a school must allow parental attendance at classroom training. However, parents must not intervene nor interfere while the session is in progress.
- 8. Students and parents have the right to submit a complaint with the BMV regarding problems associated with a driver training school or instructor. An email detailing the issue may be sent to <a href="mailto:DriverEducation@bmv.in.gov">DriverEducation@bmv.in.gov</a>. Complaints may also be mailed to: Indiana Bureau of Motor Vehicles, Attention: Driver Education, 100 North Senate Avenue, Room N481, Indianapolis, Indiana 46204.

## Students' Responsibilities

- 1. Be attentive during instruction without such distractions as cell phones, and/or any electronic devices that may interfere with training.
- 2. Treat the instructor and all others in the class with courtesy and respect.
- 3. Respect the property of the driver training school.
- 4. Drive safely and in accordance with all laws, regulations and directions from the instructor.