Indiana’s Prescription Drug Monitoring Program
What is INSPECT?

- INSPECT is a database repository which houses controlled substance prescription information submitted by all pharmacies licensed to do business in Indiana.
- The database is housed in the Indiana Professional Licensing Agency (IPLA) and administered by the Indiana Board of Pharmacy.
- Pharmacies must report prescription data to INSPECT within 7 days of dispensing a controlled substance to a patient.
- The database is accessible to query by registered practitioners, dispensers and sworn law enforcement officials.
INSPECT Tracking

COLECTS
Controlled substances dispensed to Indiana residents from:
- Retail pharmacies
- Hospital Outpatient pharmacies
- Mail Order pharmacies
- Non-resident pharmacies
- Physician dispensing out of office that is more than a 72-hour supply

DOES NOT COLLECT
- Any substance that is not controlled
- Pseudoephedrine
- Morphine/Methadone (that is less than 72-hour supply)
- VA facility dispensing - will be included by 2014
- Any substance dispensed that is less than a 72-hour supply
- Any substance that is administered directly to a patient
Eligibility to Access INSPECT Data

**Licensing Board:** Must be engaged in an investigation of a licensee.

**Attorney General’s Office:** Must be engaged in an investigation, adjudication, or a prosecution regarding a violation of state/federal laws concerning controlled substances.

**Law Enforcement:** Must concern an investigation and/or an adjudication involving the unlawful diversion or misuse of controlled substances.

**Practitioners:** Must hold an valid individual DEA number as well as a valid CSR license (N/A for Pharmacists). To query the system, the practitioner must be providing medical or pharmaceutical treatment, or evaluating the need for such treatment to the patient in question.

Statute governing INSPECT is IC 35-48-7
Patient Rx History Reports

- Report of all patient controlled substance activities over a given date range.
- Reports are usually available for viewing within a few moments of making the request.
- Available online 24/7 to registered users of INSPECT.
  - INSPECT currently process between 9,000-11,000 requests per day to a user base of over 17,000
- ALL information in the database comes directly from the dispensing facilities.
  - Any questions on a prescription record contained in a report should be directed to the dispensing pharmacy.
PDMP Data from Other States

Practitioners requesting an INSPECT report have the ability to query other state PDMP databases along with INSPECT.

INSPECT currently shares data with:
- Ohio
- Illinois
- Michigan
- Kentucky
- Virginia
- Arizona
- Kansas
- North Dakota
- Connecticut

**Indiana was the 1st state in the nation to share PDMP data with all surrounding states.**
Welcome to INSPECT PMP, Please Login to Continue

Username: MSmith
Password: 27%9874M

Non-Workflow

HELPDESK

Please use INSPECT’s HelpDesk ticket above to receive assistance with all requests. This includes password resets, upload or technical problems, requests for presentations or trainings, and all general program questions.

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Requesting a Patient Rx History Report

**Step 1:** Click the “New Request” tab.

**Step 2:** Enter the patient first name, last name and date of birth, and choose other states to include data from.

**Step 3:** Check the certification checkbox then click the “Create” button to generate the report.
Check the patient key for more than one individual.

The Prescriber abbreviations will match the Prescriber Key at the bottom of the report.

The Pharm abbreviations will match the Pharmacy Key at the bottom of the report, which provides contact information.
Workflow Ready

- No registration
- No username/password
- No query/search results
- No added steps
- No delay
One-click access
<table>
<thead>
<tr>
<th>Date</th>
<th>Drug</th>
<th>Qty</th>
<th>Prescriber</th>
<th>Where</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013-01-24</td>
<td>ALPRAZOLAM, 2 MG, TABLET</td>
<td>90</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2012-12-27</td>
<td>ALPRAZOLAM, 2 MG, TABLET</td>
<td>90</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2012-11-27</td>
<td>ALPRAZOLAM, 2 MG, TABLET</td>
<td>90</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2012-11-09</td>
<td>ENDOCET, 325 MG; 5 MG, TABLET</td>
<td>60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2012-12-20</td>
<td>ALPRAZOLAM, 2 MG, TABLET</td>
<td>90</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Select INSPECT Icon
Pilot I Survey Results

- **58% reduction** in either prescriptions written or number of pills prescribed.
- In **72% of cases there was more information** in the report than the physician was aware of.
- **100% reported that integrated report was easier to use.**
- 2 out of 3 accessing report in INPC **not registered w/ INSPECT**
- Worst offenders are less active
- Requests increased from 5,000 to between 9,000-11,000 daily

“I have to say that this is probably one of the more genius moves of the 21st century. Having easy access to INSPECT without going to a totally different website and have it pop up instantly has taken a lot of time off of decision making for me. Thanks for spearheading it.” -Wishard ER Physician
Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male

NarxCheck Scores:
Narcotic: 730
Sedative: 630

One-click access to full report
Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male

NARxSCORES can range from 000 to 999. The first two digits represent the composite percentile risk based on an overall analysis of prescription drug use. The third digit represents the number of active prescriptions. The distribution of scores in the population is such that approximately 75% fall below 200, 95% fall below 500 and 99% fall below 650. NABP does not warrant that the information on this report is accurate or complete. This report is based on the search criteria supplied and the data entered by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber. NARxSCORES and Reports are intended to aid, not replace medical decision making. None of the information presented should be used as sole justification for providing or refusing to provide medications.
Enter Rx

Orders Tab
Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male

Narcotic Adherence Score
This patient had a narcotic score of 730.0 on this date 2013-03-03T21:24:10.000-05:00. Please refer to the Inspect Tab for the full Narcotics Report.

Ignore  Cancel Order
4,700 patients with NarxCheck score

Average NarxCheck score = 177
- <200 = “Be comfortable”
- >200 <500 = “Be curious”
- >500 = “Be careful”

>500 – 6% (246 patients)
>500 – 75% left ED without Rx

"I again reviewed the patients chart with her, has had 11 visits this month between 4 EDs, narcotic score of 600 and no evidence of acute or new injury."

- From clinical notes in EHR
FOR ALL USERS:
• All information is provided via the web – internet access is required.
• No information is provided without an account.
• All new users must send in a signed/notarized application to complete registration process, along with submitting their electronic application online.
• Policies and guide manuals for each user job category can be found at www.in.gov/inspect.

PRACTITIONERS, OR THEIR DESIGNATED AGENT:
• Practitioners may assign an agent to run reports, however, the practitioner remains liable for ALL activity that occurs on the account. There are NO exceptions.
• May only run reports on current patients, no one else.
• May interact and discuss information with other practitioners or treatment care providers identified in the INSPECT Report.
• Are required to verify information in the INSPECT report before they assume patient guilt.
• Should follow their corporate or practice policy in dealing with patient issues such as dismissing an alleged doctor-shopper.
• Always validate the contents of the Rx History report before assuming patient guilt.

Policies and usage guidelines can be found at www.in.gov/inspect
LAW ENFORCEMENT ACCESSING INSPECT:

- Can only request Rx History reports for suspects / probationers who are subjects of an active, ongoing investigation and / or adjudications – NO FISHING EXPEDITIONS!
- Must provide case number each time a request is made
- The Rx History Report is NOT the evidence!

Law enforcement are taught to use INSPECT as a sort of intelligence service—a means of streamlining an investigation and reducing the time it takes to collect the actual, hardcopy evidence available at the pharmacy level.

PRACTITIONERS SHARING DATA WITH LAW ENFORCEMENT

Legislation passed during the 2010 General Assembly adds a provision to IC-35-48-7-11.1 stating,

(n) A practitioner who in good faith discloses information based on a report from the INSPECT program to a law enforcement agency is immune from criminal or civil liability. A practitioner that discloses information to a law enforcement agency under this subsection is presumed to have acted in good faith.
Concerns About INSPECT

- Improper monitoring of physician prescribing.
- Designating agents to use the system for the practitioner.
- Action to be taken when the report reveals the patient is doctor shopping.
- Physician liability for using or not using INSPECT.
- What if a patient says that information is false and is falsely attributed to them?
An unsolicited email notification is delivered to practitioners (users and non-users) when a patient’s prescriptive activities are found to have exceeded the predetermined dispensing thresholds set forth by the IN Board of Pharmacy. INSPECT currently sends POI alerts out weekly.

**THRESHOLD:**

Patients who have seen at least 10 unique prescribers or more in a rolling 60-day period.

**CONTENTS OF POI ALERTS**

- Recipient is informed that a patient under their care has exceeded dispensing guidelines set forth by the Board of Pharmacy
- NO private health information is contained in POI alerts
- Users are provided a link to review the information in the INSPECT system after logging in
- Non-Users are provided with INSPECT registration application materials
Notification Details
5/16/2013
You are a recipient of an INSPECT Unsolicited Alert. INSPECT has sent an unsolicited alert on a shared patient. Please follow the link below to review the report on this patient.

To view the alert go to:
https://extranet.pla.in.gov/PMPWebCenter/Request/ViewUnsolicitedRequest.aspx?Mode=Received Request&URSI=1214174

If you are not currently a registered INSPECT accountholder, you may register for account access by visiting www.IN.gov/inspect.

INSPECT practitioners now have the option of sending notifications to mutual providers by using the "user-led unsolicited reporting" feature. Please note that the email notification will not include the patient’s actual treatment information. INSPECT does not guarantee the contents of reported information to be complete and/or accurate.

You may also inquire about the validity of any prescription record listed on the report with the dispensing pharmacy.

Thank you,
INSPECT
User-Led Unsolicited Reporting (ULUR)

This feature allows registered practitioners to safely and securely send patient Rx History Reports along to other practitioners and dispensers within the system, assuming the recipient user has likewise provided health treatment to the patient subject of the report.

Since the recipient practitioner can only access the report after logging into INSPECT, it is **100% HIPAA compliant**.

- **Run Report**
- **Selects Practitioner/s**
- **No PHI**
- **No patient name**
- **No conclusions**
- **Eligible End-user**
- **93% of all active prescriber emails**
- **Must be registered to view**
Sending a ULUR Alert

Check boxes next to the prescribers and dispensers you want to forward the report. Only those who have also treated the patient will appear.

Once selections have been made, click the “Send Unsolicited Notification” button.

### Unsolicited Request Details

<table>
<thead>
<tr>
<th>Patients that match search criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>PATIENT DUMMY 01/01/2000 3109 W. SYCAMORE, KOKOMO, IN - 46901</td>
</tr>
</tbody>
</table>

### Prescribers for prescriptions listed

<table>
<thead>
<tr>
<th>Prescriber ID</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>B89425996</td>
<td>JOHN DOE, M.D.</td>
</tr>
<tr>
<td>AW2646529</td>
<td>JANE DOE, NP</td>
</tr>
<tr>
<td>BM4286995</td>
<td></td>
</tr>
</tbody>
</table>

### Pharmacies that dispensed prescriptions listed

<table>
<thead>
<tr>
<th>Pharmacy ID</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1536373</td>
<td>Herbst Pharmacy</td>
</tr>
<tr>
<td>1517979</td>
<td>&quot;HERBST APOTHECARY, INC.&quot;</td>
</tr>
</tbody>
</table>

- Indicates that Pharmacy/Practitioner has been already notified for the selected reporting period
- Un-Identified User

Practitioner users now have the option of sending along a notification to mutual providers by using the "user-led unsolicited reporting" feature. Please note that the notification will not include the patient’s actual treatment information, only that you found certain aspects of the INSPECT report suspicious, and as such, believe the recipient practitioner may want to look into the matter further. Please note that all standard disclaimers apply to such transactions, and that INSPECT does not guarantee the contents of reported information to be complete and/or accurate.
Notification Details
6/5/2013

You are a recipient of an INSPECT Unsolicited Alert. **Dr. Test Practitioner** has sent an unsolicited alert on a shared patient. Please follow the link below to review the report on this patient.

INSPECT practitioners now have the option of sending along notifications to mutual providers by using the “user-led unsolicited reporting” feature. Please note that the notification will not include the patient’s actual treatment information, only that you found certain aspects of the INSPECT report suspicious, and as such, believe the recipient practitioner may want to look into the matter further. Please note that all standard disclaimers apply to such transactions, and that INSPECT does not guarantee the contents of reported information to be complete and/or complete.

To view the alert go to: [https://extranet.pla.in.gov/PMPWebCenter/Request/ViewUnsolicitedRequest.aspx?Mode=ReceivedRequest&UrrRSI=137](https://extranet.pla.in.gov/PMPWebCenter/Request/ViewUnsolicitedRequest.aspx?Mode=ReceivedRequest&UrrRSI=137)

If you are not currently a registered INSPECT accountholder, you may register for account access by visiting [www.IN.gov/inspect](http://www.IN.gov/inspect).

If you have questions concerning this alert, please contact the practitioner from whom you received the alert:

**Dr. Test Practitioner**
402 W. Washington Street, RM W072
Indianapolis, IN-46204
doctorTom@gmail.com

You may also inquire about the validity of any prescription record listed on the report with the dispensing pharmacy.

INSPECT
Prescriber Self-Lookup

Similar to a credit report, this function allows registered users of the INSPECT to access their full controlled substance prescribing history for a requested period of time.

This can be particularly helpful if a practitioner has had a prescription pad stolen or if they have been the victim of fraudulent phone-in prescriptions.

**Step 1:** Under the Request tab, click “Practitioner Self-Lookup”.

**Step 2:** Click “Create” to generate the report.

The DEA number field will be pre-populated with the user’s DEA number.
For Assistance, Create A HelpDesk Ticket

To receive a password reset, or if you have a question about the program, please create a Helpdesk ticket.

Available by going to www.in.gov/inspect and clicking the Helpdesk tab, or by clicking the link on the Login page of the WebCenter.
WWW.IN.GOV/INSPECT

Click here to go to the Login page to make a request.

Click here to create a HelpDesk ticket.

INSPECT now sharing live data with Ohio!

INSPECT is excited to announce the release of the new PMPi feature in the WebCenter. This function will allow practitioner users to check a box which will request prescription data from Ohio as well as Indiana to be included on the Rx History Reports. Sharing prescription data will enable practitioners around the state borders to have full access to patient records whether the prescription was written or filled in Indiana or Ohio. This will enable INSPECT users to identify potential doctor-shoppers or drug seekers that are crossing the border to obtain prescriptions and vice versa. Please review the documents below for more information on this exciting new feature.

- PMPi Launch Letter

Upcoming Training Events
Contact Information

• INSPECT Address: 402 W. Washington Street, Room W072, Indianapolis, IN 46204

• To receive a password reset, or if you have a question about the program, please complete a Helpdesk ticket available at www.in.gov/inspect or you may email inspect@pla.in.gov

• Helpdesk (for non-password related inquiries):
  Phone: 317-234-4458       Fax: 317-233-4236

• To obtain further information and/or register for an account, please visit www.in.gov/inspect.