

Appendix F

Roles and Responsibilities of Primary Care Providers

The chart below explains the responsibilities of birthing primary care providers or other physicians who see pediatric (infant) patients. Physicians play a vital role in ensuring that all families receive their infant's heel stick screen results and actions are taken urgently with any abnormal results. A delay in follow-up actions, including repeat or confirmatory testing, could result in severe disabilities or death.

Complete all NBS trainings	<ul style="list-style-type: none">• Online NBS training is available 24/7 through Train.org.
Obtain all NBS results	<ul style="list-style-type: none">• Obtain access to the online portal, INSTEP, if you or someone from your office does not already have access.• All results are available to be printed from INSTEP.
Explain all results to the family	<ul style="list-style-type: none">• Discuss CCHD, hearing and heel stick results with the family at the first well-child visit.• Make sure to explain all abnormal results in detail.
Perform follow-up	<ul style="list-style-type: none">• Ensure any infant who did not pass the CCHD screen received an echocardiogram prior to discharge from the hospital. Explain any abnormal findings from the echocardiogram.• Ensure any infant who did not pass the hearing screen has been referred to an audiologist specialized in confirmatory testing of infants.• For any abnormal heel stick results, follow instructions from the NBS lab and the Physician Act Sheet. Consult with the appropriate care coordination group. Do NOT delay any additional testing. It could be severely detrimental to the infant.
Coordinate care	<ul style="list-style-type: none">• Coordinate care and treatment for patients with confirmed diagnoses (congenital hearing loss, critical congenital heart disease or one of more than 50 inherited conditions).