



INDIANA DEPARTMENT OF REVENUE

Adam J. Krupp
Commissioner

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Governor Eric Holcomb 2017 Next Level Legislative Agenda



Diversify our economy

Upgrade our infrastructure

Strengthen our workforce

Attack the drug epidemic

Deliver great government service

INDIANA DEPARTMENT OF REVENUE



**Governor Eric Holcomb
2017 Next Level Legislative Agenda**

★ ★ ★ ★ ★

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Agency Priorities

- ✓ **Customer Service**
- ✓ Organizational Health
- ✓ Collaboration
- ✓ Compliance
- ✓ Process Improvement

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“Act as if what you do makes a
difference. It does.”

-William Jones, Psychologist & Professor

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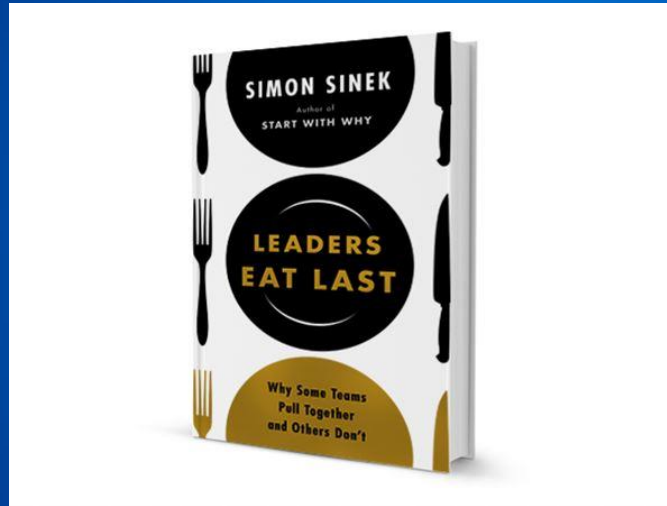


Agency Priorities

- ✓ Customer Service
- ✓ **Organizational Health**
- ✓ Collaboration
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**“If everyone is moving forward together,
then success takes care of itself.”**

-Henry Ford, Founder – Ford Motor Co.

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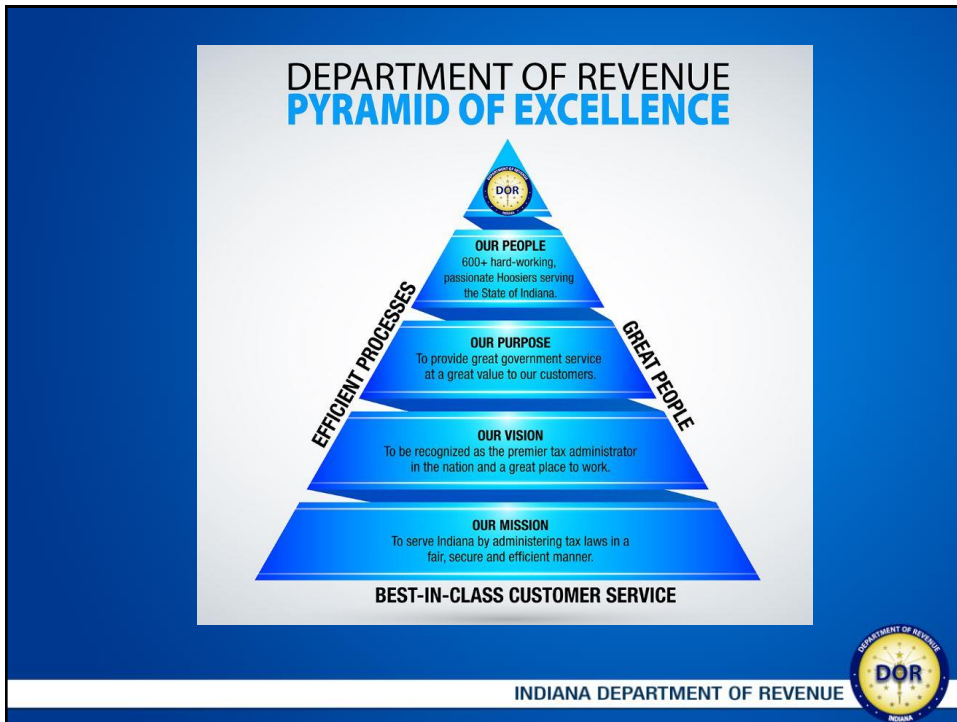


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Deliver great government service

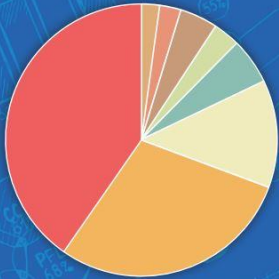
Status: Positive momentum in the budget bill

- **Modernize the outdated state Department of Revenue computer system**
- **Expand the Nurse Family Partnership to combat infant mortality**
- **Raise pay for Indiana State Police**
- **Exempt military pensions income**
- **Update the Indiana State Police labs**

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SUMMARY OF FISCAL YEAR 2017 TAX RECEIPTS

In FY 2017, DOR collected more than \$18 billion representing more than 60 active tax types.



Total \$18,739,038,927
(total receipts in thousands)

- Other Taxes**
\$403,861,581
- Cigarette / Alcohol Taxes**
\$483,753,489
- Motor Carrier / Motor Fuel Taxes**
\$843,653,499
- Total Gaming Taxes**
\$592,046,363
- Corporate Income Taxes**
\$1,025,499,232
- Local Option Income Taxes**
\$2,397,790,001
- Individual Adjusted Gross Income Tax**
\$5,435,292,455
- Sales & Use Tax**
\$7,557,142,307

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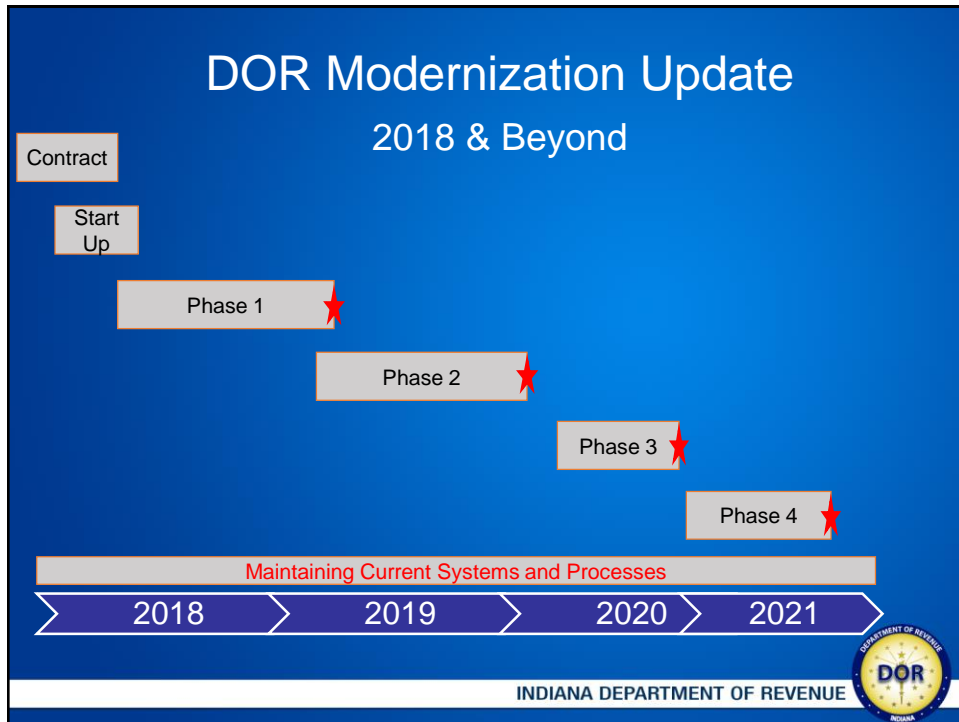


Integrated Tax System



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Other Key Projects & Initiatives

- **Fraud Prevention & Identification Protection**
- Overhaul of Tax Protest Process
- Geo-coding Software Utilization (ex: FAB)
- Social Media Strategy
- Plain Talk – Correspondence Review
- Commissioner’s Advisory Council





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with Identity Analytics

Detect tax refund fraud, combat
identity fraud and boost revenue.

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1040 Department of the Treasury
U.S. Individual Income Tax Return
Your first name and last name

FRAUD

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The screenshot shows the Twitter profile for the Indiana Department of Revenue (@INDeptofRevenue). The profile bio states: "#INDOR's mission is to serve Indiana by administering tax laws in a fair, secure and efficient manner. #WeAreDOR (RT-Follow/Mention not an endorsement.)". It also lists the location as Indiana, website as in.govidor, and joined date as April 2009. The profile has 3,494 tweets, 280 following, 1,274 followers, and 122 likes. A tweet from Adam Krupp (@RealAdamKrupp) dated July 21 is highlighted, with the text: "We're always updating our website with new information, resources and news. Subscribe for email updates. in.gov/indora.htm". The tweet includes a photo of a keyboard and a pen. Below the tweet, a retweet from Adam Krupp dated July 20 is visible, with the text: "Dropped in on our @INDeptofRevenue Columbus office to visit w/ staff, thank them for their service & unveil new shirts! #BrandBuilding". To the right of the tweet is a circular profile picture of Adam Krupp and a bio: "Adam Krupp @RealAdamKrupp Commissioner of Indiana's Dept. of Revenue (DOR). Former BigLaw attorney. Undeclared Saved By The Bell trivia champion. Tweets are mine." It also lists his location as Zionsville, IN, joined date as February 2017, and 104 photos and videos.

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THANK YOU

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