

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Missed Trips  
**Version:** 1.0  
**Report Code:** MO-MT  
**Submission Date:** 6/15/2020  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

**Experience Period >> 02/01/20 - 02/29/20**

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	2,748	2,860	5,608	6.46%
Inclement Wthr/Mbr	43	46	89	0.10%
Member Cancelled	2,558	2,871	5,429	6.26%
Member Deceased	43	43	86	0.10%
Member Hospitalized	194	224	418	0.48%
Member No-show	464	541	1,005	1.16%
Member Too Sick	205	213	418	0.48%
Inclement Wthr/TP	7	9	16	0.02%
Provider No-Show	170	193	363	0.42%
Provider Too Late	30	35	65	0.07%
<b>Grand Total</b>	<b>6,462</b>	<b>7,035</b>	<b>13,497</b>	<b>15.56%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.