

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Report Code: MO-MT
Submission Date:
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 03/01/19 - 3/31/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	3,666	3,779	7,445	7.87%
Inclement Wthr/Mbr	2	2	4	0.00%
Member Cancelled	2,631	2,880	5,511	5.83%
Member Deceased	88	88	176	0.19%
Member Hospitalized	216	230	446	0.47%
Member No-show	398	476	874	0.92%
Member Too Sick	147	151	298	0.32%
Inclement Wthr/Provider				0.00%
Provider No-Show	282	328	610	0.65%
Provider Too Late	34	40	74	0.08%
Holiday Closure				0.00%
Grand Total	7,464	7,974	15,438	16.33%

Note: Data reflects the status of the trip on the date of the scheduled trip.