

Jennifer Owens
 Cluster F-Blue River Services
 4130 S.7th Street
 Terre Haute, IN 47802

Dear Jennifer,

The Bureau of Child Development Services (BCDS) and the Quality Review (QR) Team would like to share the data from the 2020 fall monitoring visit. As a reminder, any finding must be corrected within one year. This letter serves as your performance on compliance indicators as well as a finding if noncompliance was not met during our visit. These data will be shared in the APR submitted in 2022. You will see four things in this letter: new findings, closed findings, additional state measures, and quality item results.

Summary Chart:

Federal Compliance Indicators	Target	Cluster	Subsequent Data to Correct
Timely Start (30 day)	100%	75%	100%
Timely IFSPs (45-Day) Not pulled yet	100%	*	*
Transition Steps and Services	100%	100%	n/a
Notification to LEA of Potential Toddlers	100%	100%	100%
Timely Transition Meeting	100%	95.2%	100%
Annual IFSP Written Prior to Expiration	100%	100%	n/a
Timely Six-Month Review	100%	98%	No data collected
10-Day Written Prior Notice	100%	97.8%	No data collected
Additional State Measures			
Documentation of Family Income	100%	100%	n/a
Documentation of Family Insurance	100%	98.9%	No data submitted

Federal Compliance Measures:

Below is the breakdown of how your cluster did in each indicator. For a correction of noncompliance to be verified, the correction of each child-specific instance of noncompliance, unless the child is no longer in the jurisdiction of the early intervention program. The state may review a sample of the records with noncompliance or each record. It must be verified that the required actions were completed albeit late. And subsequent data demonstrating the program correctly implemented the requirements(s) where the program had noncompliance. Data may be from subsequent desk reviews, onsite-monitoring, or a data base.

#1 – Timely Service Delivery

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in **34CFR303.344(f)(1) – Content of an IFSP-** “The projected dates for initiation of the services in paragraph (d)(1) of this section as soon as possible after the IFSP meetings described in 303.342 . . .”

Your performance was at 75% due to 16 children not receiving their services within a timely manner (30 days), therefore this finding of noncompliance must be corrected within one year according to federal requirements. BCDS has already verified that the 16 children received services albeit late. However, when subsequent data was reviewed, your cluster was at 100% for this indicator. Your finding of non-compliance has been closed.

#8A – Transition Steps and Services

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in **34 CFR 303.344(h)(i)(ii)(iii)(2)(i)(ii)** - (h)Transition from Part C services. (1) The IFSP must include the steps and services to be taken to support the smooth transition of the child, in accordance with §§303.209 and 303.211(b)(6), from Part C services to-(i)Preschool services under Part B of the Act, to the extent that those services are appropriate; (ii)Part C services under §303.211; or (iii)Other appropriate services...”

#8B – Notification to the LEA of potential toddler

The target for this indicator is 100% For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in **34 CFR 303.344(h)(iii)(e)**- “Confirmation that child find information about the child has been transmitted to the LEA or other relevant agency, in accordance with §303.209(b)(and any policy adopted by the State under §303.401(e)) and, with parental consent if required under §303.414, transmission of additional information needed by the LEA to ensure continuity of services from the Part C program to the Part B program, including a copy of the most recent evaluation and assessments of the child and the family and most recent IFSP...”

#8C – Timely Transition Meeting

The target is 100% for this indicator. For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in **34 CFR 303.209(c)(1)**- “If a toddler with a disability may be eligible for preschool services under Part B of the Act, the lead agency, with the approval of the family of the toddler, convenes a conference, among the lead agency, the family, and the LEA not fewer than 90 days--and, at the discretion of all parties, not more than 9 months--before the toddler’s third birthday to discuss any services the toddler may receive under Part B of the Act...”

Your performance was at 95.2% due to 2 children not receiving a timely transition meeting therefore, this finding of noncompliance must be corrected within one year according to federal requirements. BCDS has already verified that the 2 children received a transition meeting albeit outside of the federal timeline. However, when subsequent data was reviewed, your cluster was at 100% for this indicator. Your finding of non-compliance has been closed.

Federally Reported Results Measures:

#2- Natural Environment

The target is 95% of this indicator. For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in **34 CFR 303.344(d)(ii)(A)**- “A statement that each early intervention service is provided in the natural environment for that child or service to the maximum extent appropriate, consistent with §§303.13(a)(8), 303.26 and 303.126, or, subject to paragraph (d)(1)(ii)(B) of this section, a justification as to why an early intervention service will not be provided in the natural environment.”

Your performance was at 100% which is above the target.

#3 – Child Outcomes (July-December 2020)

Outcome:	Cluster Data	State Average	State Target
Social SS1	53%	54%	55%
Social SS2	54%	57%	57%
Acquisition of Knowledge SS1	57%	54%	57%
Acquisition of Knowledge SS2	69%	71%	72%
Adaptive SS1	45%	52%	55%
Adaptive SS2	54%	63%	67%

#4 – Family

Outcome:	Cluster Data	State Average	State Target
Know their rights	96.3%	98%	100%
Communicate child's needs	98.1%	98%	100%
Help child develop/learn	96.3%	97%	96%

#5 – Birth to One

The target for this indicator is 1.57%. For FFY2020, BCDS found your cluster **met compliance** for this indicator. Your cluster was at 1.65% which is above the target.

#6 – Birth to Three

The target for this indicator is 3.84%. For FFY2020, BCDS found your cluster **met compliance** for this indicator. Your cluster was at 4.2%, which is above the target.

Additional State Compliance Measures:

#15 – Annual IFSP Written Prior to Expiration

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster **met compliance** for this indicator. The requirement as referenced in 34 CFR 303.342(c)- “Annual meeting to evaluate the IFSP. A meeting must be conducted on at least an annual basis to evaluate and revise, as appropriate, the IFSP for a child and the child's family. The results of any current evaluations and other information available from the assessments of the child and family conducted under §303.321 must be used in determining the early intervention services that are needed and will be provided.”

#16 – Timely Six-Month Review

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster **in noncompliance** for this indicator. The requirement as referenced in 34 CFR 303.342(b)(1)- “Periodic review. A review of the IFSP for a child and the child's family must be conducted every six months, or more frequently if conditions warrant, or if the family requests such a review. The purpose of the periodic review is to determine...”

Your performance was at 98% due to 1 child not receiving a timely 6-month review therefore, this finding of noncompliance must be corrected within one year according to federal requirements. BCDS has already verified that the 1 child received a six-month review albeit late. In 60 days, we will run subsequent data to determine if you are in compliance with this indicator.

The State has full confidence that your office will be able to correct the deficiency. We are available to assist you in reaching this goal.

#17 – 10 –Day Prior Written Notice

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster in **noncompliance** for this indicator. The requirement as referenced in **34 CFR 303.421(a)**- “Prior written notice must be provided to parents a reasonable time before the lead agency or an EIS provider proposes, or refuses, to initiate or change the identification, evaluation, or placement of their infant or toddler, or the provision of early intervention services to the infant or toddler with a disability and that infant’s or toddler’s family.”

Your performance was at 98.7% due to 4 families not receiving at least a 10-day notice, therefore this finding of noncompliance must be corrected within one year according to federal requirements. BCDS has already verified that the 4 families did receive notice of their meeting. In 60 days, we will run subsequent data to determine if you are in compliance with this indicator. The State has full confidence that your office will be able to correct the deficiency. We are available to assist you in reaching this goal.

#18 – Documentation of Family Income

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster **met compliance** for this indicator.

#19 – Documentation of Family Insurance

The target for this indicator is 100%. For FFY 2020, BCDS found your cluster in **noncompliance** for this indicator. Your cluster was at 98.9% as one child’s file did not have family insurance documents. In 60 days, we will run subsequent data to determine if you are in compliance with this indicator. The State has full confidence that your office will be able to correct the deficiency. We are available to assist you in reaching this goal.

Quality Indicators:

Indicator	Percentage
High Quality Outcomes Initial & Annual	33.9%
Of total outcomes written % Adaptive	14.6%
Of total outcomes written % Cognitive	4.4%
Of total outcomes written % Communication	43%
Of total outcomes written % Physical	25.7%
Of total outcomes written % Social	5.2%
Of total outcomes written % Family	0.0%
Completed Family Assessments	60.4%
Declined Family Assessments	7.7%
Provider Sessions Canceled by Family	62.4%
Provider Session Canceled by Provider	19.2%

We are committed to supporting the cluster’s efforts to improve outcomes for infants and toddlers with disabilities and their families, and we look forward to working with you over the next year. Please contact me or one of the Quality Review Leader with any questions that you may have.

Sincerely,

Maggie McCall

Maggie McCall
State First Steps Quality Assurance Manager
Bureau of Child Development Services
Division of Disability and Rehabilitative Services
Office: 317-232-2027