

# MHS 2019 Accomplishments & 2020 Initiatives



Hoosier Healthwise | Healthy Indiana Plan | Hoosier Care Connect



# 2019 Accomplishments

## Network accomplishments:

- MHS is contracted with 34 SUD facility locations that are currently enrolled with the State.
  - 2 additional facilities have been targeted for additional recruitment and we are actively working with those sites towards enrollment.
- MHS is contracted with a total of 17 OTP provider groups.
  - All active OTP provider sites found on the following DMHA website are in-network for MHS; [https://www.in.gov/fssa/dmha/files/OTP\\_Map.pdf](https://www.in.gov/fssa/dmha/files/OTP_Map.pdf)
- MHS Provider Relations and Network leadership routinely participate in the DMHA's OTP Provider Meetings. MHS has provided updates during those meetings on the following topics:
  - MHS OTP Provider Enrollment Process;
  - Provider billing issues or questions;
  - Offering an MHS point of contact (POC) for any OTP provider concerns or issues related to MHS

# 2019 Accomplishments

## Network accomplishments:

- MHS launched an Opioid Online Resource Center for Providers:
  - Opioid Treatment Education
  - Prescribing limits and alternatives
  - Patient resources
  - Links to statewide support services
  - Our companion member resource center offers links to helpful materials and statewide support services

Access to this new tool online at:

<https://www.mhsindiana.com/providers/opioid-resources.html>

# 2019 Accomplishments

## Pharmacy accomplishments:

- No prior authorization required for generic Suboxone tablets and Vivitrol injections.
- Implemented IN Medicaid pharmacy benefit edit to reduce concurrent use of opiates and benzodiazepines.
- Continual monitoring of opiate prescribing
- Programmed our system (State mandate) to require a pharmacist to enter an override for a member to concurrently receive an antipsychotic and an opiate.

# 2019 Accomplishments

- Care Management (CM) accomplishments:
  - CM and Utilization Management (UM) hold regular case conference calls with several CMHCs and IP facilities.
  - We have field based CMs who conduct face to face meetings with providers in their offices as well as members at facilities, provider offices, member home, community settings.
  - We prioritize members who are seen in the ED for BH and/or SUD (overdose). We outreach (phone call and mail letters) to all of those members and we send PMPs a letter
  - We have an incentive for HIP members needing IOP (\$40 for enrolling in IOP, \$10 per session attended up to \$100)
  - We have a perinatal SUD Disease Management program
  - We contributed to the State's successful response to the Maternal Opioid Misuse (MOM) Grant.
  - We have a close partnership with CleanSlate. We assign a CM to each location for smooth care coordination and we hold monthly calls with their leadership.
  - Opioid Resource Center for members on our MHS website
  - 70% of our RCP members had a SUD diagnosis. We graduated 25% of our RCP members.

# 2019 Accomplishments

- SIU (Special Investigations Unit):
  - MHS has contracted with a forensic consultant/physician who is board certified in anesthesiology, pain medicine and addiction medicine to evaluate the standard of care provided to members who are suspected of taking excessive and inappropriate combinations of opioids and other controlled substances. The consultant, who has been an expert witness in numerous federal and state investigations, identified overprescribing physicians who were terminated and referred to the state for further investigation. This will continue into 2020.

# 2020 Initiatives

- Network:
  - Expanding MAT providers
  - Expanded our contract with CleanSlate for all Medicaid members and Marketplace
- Pharmacy:
  - Limited stimulant prescribing to adults with inappropriate diagnoses
  - Edits to reduce inappropriate therapeutic duplication of non-stimulant drugs for ADHD

# 2020 Initiatives

- Care Management:
  - Continuing 2019 accomplishments
  - Adding non-pregnant SUD Disease Management program
  - Adding incentives for HCC and HHW members to attend IOP
- SIU (Special Investigations Unit):
  - Continue collaboration with forensic consultant



# Contact Us

Margaret Richardson, LCSW

Sr. Director of Case Management

317.684.9478

[Margaret.e.Richardson@mhsindiana.com](mailto:Margaret.e.Richardson@mhsindiana.com)

Kelvin Orr

Director, Network Operations

317.684.9478

[Kelvin.D.Orr@mhsindiana.com](mailto:Kelvin.D.Orr@mhsindiana.com)