



Eric Holcomb, Governor
State of Indiana

Division of Aging

MS 21, 402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
TOLL FREE: 1-888-673-0002
FAX: 317-232-7867

To: All providers of services on the Aged & Disabled and Traumatic Brain Injury waivers
From: Leslie Huckleberry, Director – Division of Aging
Subject: Provider Compliance Reviews
Date: August 30, 2023

The Division of Aging will begin conducting Provider Compliance Reviews in October 2023. This is a review of all providers' documentation, policies and procedures, staff rosters and requirements, and associated documents. This is a separate, but similar, process to the five-year revalidation conducted by the Office of Medicaid Policy and Planning and a separate process from the settings rule certifications that many providers have gone through.

Provider Certification Reviews are scheduled to happen every three years for all providers; however, they were paused during the Covid-19 Public Health Emergency. Therefore, all providers who were certified as Division of Aging waiver providers in 2020 or prior are subject to review at this time.

The Division of Aging will be conducting a webinar to inform providers of the process of the Provider Compliance Review. Providers may register to join either of the dates listed below to receive the information. Once you complete the registration, a link to the webinar will be emailed to you. If you do not receive the link, please register using a different email address.

- [Tuesday, Sept. 12, 2023, 11 a.m. - 12:30 p.m. Eastern Time](#)
- [Wednesday, Sept. 20, 2023, 10 a.m.- 11:30 a.m. Eastern Time](#)

Emails to providers will follow shortly after these webinars by a member of the Division of Aging Provider Relations team, which will contain your next steps. All providers are required to participate in this process. Failure to participate or renew your certification could result in corrective action plans, up to and including decertification as a Medicaid waiver provider.

For questions, please contact Lauren Perry at (317) 232-7132 or via email at lauren.perry@fssa.in.gov.

