



Eric Holcomb, Governor
State of Indiana

Division of Aging
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Background

Over the last two years, the Indiana Family and Social Services Administration's (FSSA) Division of Aging (DA) worked closely with key stakeholders to examine challenges and potential ways to modernize HCBS systems in Indiana. The state seeks to redesign the delivery of publicly-funded home- and community-based services (HCBS). Several factors influence the state's decision to redesign HCBS delivery: a desire to provide Hoosiers with the opportunity to receive services in their preferred setting, the aging of the population, the need to meet the state's obligations under the Americans with Disabilities Act as articulated in *Olmstead v. L.C.*, challenges with workforce capacity, and the desire to improve access to HCBS in the most efficient way. Indiana's long-term care transformation efforts will focus on the key opportunities for change in the existing HCBS system to better serve older eligible adults and persons with disabilities of all ages who come into contact with the HCBS system.

House Bill (HB) 1493 called for the development of a report articulating broad proposals for long-term care transformation guided by stakeholder engagement. The Long-Term Care Transformation Stakeholder Workgroup will build from the HB 1493 report by providing input to clarify details of program design as the report's recommendations are implemented.

Purpose

The stakeholder workgroup will offer feedback on long-term care transformation efforts. The DA will host a series of five meetings that will focus on core components in HCBS redesign. The series of meetings will engage a variety of persons receiving services, providers, provider associations, and organizations representing persons receiving services to identify key opportunities for change in the HCBS delivery system.

Workgroup Goal

Improve person-centered access to HCBS.

Workgroup Objectives

- Identify areas of consensus that can advance the HCBS system to meet the goals, preferences, and needs of Hoosiers seeking and receiving services and supports through Division of Aging programs. While consensus is not a requirement, DA wants to identify areas of consensus as well as document where there are differences in perspective.



- Understand and align the content of HB 1493 with HCBS redesign. Provide constructive and actionable feedback on program design elements including, but not necessarily limited to:
 - Administration and operations;
 - Access and eligibility;
 - Service delivery model and definitions; and
 - Required changes in federal authorities;
 - Review draft rule promulgation (if necessary) and provide feedback.
- Address other issues as needed.

Workgroup Ground Rules

- Show up on time, come prepared, and leave your “hat” at the door.
- Listen attentively to others and don’t interrupt or have side conversations. Treat all meeting participants with the same respect you would want from them.
- Share your unique perspectives and experiences. If you disagree, try to offer a solution.
- Seek first to understand, then to be understood.
- Value learning from others. You can respect another person’s point of view without agreeing. Respectfully challenge ideas, not people.
- Stay open to new ways of doing things and watch/listen for the future to emerge.
- Stay on point and on time. Keep comments brief and to the point.
- Attend in person; do not send substitutes if at all possible.

Timeline

The Workgroup will meet in person five times between September 2017 and January 2018. All meetings will be held from 9:00am to 1:00pm at the Conference Center, located on the first floor of Indiana Government Center South. The specific dates and locations of each meeting are listed here:

Meeting #	Date	Location
Meeting #1	October 2, 2017	Conference Room C
Meeting #2	November 6, 2017	Conference Room 1+2
Meeting #3	December 4, 2017	Conference Room C
Meeting #4	January 8, 2018	Conference Room C
Meeting #5	February 5, 2018	Conference Room C

DA may continue to engage this Workgroup through the implementation of new and/or amended HCBS programs.

Roles and Responsibilities

Division of Aging

- Develop Workgroup meeting agendas and materials
- Communicate with Workgroup members
- Facilitate discussions and keep group focused on session topics and questions
- Compile minutes including the tracking of action items and/or items in the “parking lot”
- Post agendas, materials, and minutes to the FSSA Long-Term Care Transformation website

Workgroup Members

- Review materials in advance of each meeting.
- Provide verbal input on redesign program elements.
- Exchange ideas, innovations, strategies and solutions.
- Follow workgroup ground rules (see above).
- Review meeting minutes for accuracy before posting.

Membership

The Workgroup includes representatives from DA, ISDH, the Ombudsman, provider associations, and organizations representing persons receiving services. Core members will have an active role in participating in the stakeholder workgroup meetings and will exchange ideas, share best practices related to HCBS, and identify challenges and policy solutions in providing HCBS. In addition to the core Workgroup members, DA identified representatives from various organizations to participate as observers. Although they will largely have a listening role, observer members will have opportunity to raise concerns, ask questions and offer perspectives from their represented organization during designated times in each agenda. DA may also convene additional topic-specific sub-groups that include members of the Workgroup, observers, and others on an as-needed basis.

Organization Name	Member Name
Indiana Division on Aging	Yonda Snyder
Indiana Division on Aging	Debbie Pierson
Indiana Division on Aging	Steve Counsell
Long Term Care Ombudsman	Karen Gilliland
Indiana State Department of Health (ISDH)	Terry Whitson
Indiana State Budget Agency	Seth Hinshaw
Indiana Disability Rights	Melissa Keyes
Indiana Housing & Community Development Authority (IHCDA)	Matt Rayburn
Indiana Health Care Association (IHCA)	Zach Cattell
Indiana Assisted Living Association	Liz Carroll
Indiana Statewide Independent Living Council (ISILC)	Amber O’Haver

Organization Name	Member Name
Indiana Association of Home and Hospice Care (IAHHC)	Evan Reinhardt
Indiana Association of Area Agencies on Aging (IAAAA)	Kristen LaEace
Indiana Commission on Aging	Dr. Joanne Burke
The Generations Project	John Cardwell
AARP Indiana	Sarah Waddle
Alzheimer's & Dementia Services of Northern Indiana	Debbie Carriveau
Case Manager Representative	Erin Davis (SWIRCA)
Structured Family Care Provider Representative	Jennifer Trowbridge
Adult Day Services Provider Representative	Johanna Hensley
Aging and Disability Resource Center (ADRC) Representative	Laura Holscher
Consumer Representative	Marc Sherman
Family Caregiver Representative	Monica Peterson