



**STATE OF INDIANA**  
AN EQUAL OPPORTUNITY EMPLOYER

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TO: GOVERNMENT OFFICIALS AND PUBLIC SERVANTS OF INDIANA

One of our strong values as an agency is Public Service. In defining this statement, we will provide the highest level of professional services to governmental units and the public. We would like to take this opportunity to provide information about our updated and redesigned website. Our website was designed in an effort to more effectively communicate with our users.

There are 5 main navigation links from the home page. There are two sections we would like to provide you additional assistance to help navigate. These sections are: *'About Us'* and *'Political Subdivisions.'*

As the name indicates, *'About Us'* is all about the SBOA. We have a brief history of the agency, a catalog of all State Examiners, our Missions and Values, an outline of our statutory responsibilities, definitions of all engagement types that we perform, as well as many other items.

*'Political Subdivisions'* is the section that we anticipate you using most often. Within this section, you will find a *'General Overview'* section and a section for each unit type that is subject to review by the SBOA. *'General Overview'* will tell you briefly about the SBOA employees that work with you on a daily basis and some of their responsibilities. It will also give you a definition of each of the resources on the unit pages. Each respective unit page will list SBOA contacts and all the applicable resources (including manuals, bulletins, state examiner directives, etc.) for that unit type together in one place. Because there is so much information on each page, we have collapsed each section to eliminate unnecessary scrolling. Gray arrows indicate the section can be expanded, giving you the applicable supplementary material. In addition, each of those pages includes a form at the bottom of the page that will allow you to submit feedback on our staff. If you have interactions with our staff, whether it be when we are onsite performing our engagement, or through e-mail or on the phone, and you would like to let us know of any complaints and/or praises of our staff, please use this form. This information will be considered in the annual evaluation of our staff.

If you encounter any mistakes or errors, or have any suggestions, please e-mail [wmichael@sboa.in.gov](mailto:wmichael@sboa.in.gov). Our goal with this redesign is to make the website more user friendly.

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