### B47798

### STATE BOARD OF ACCOUNTS 302 West Washington Street Room E418 INDIANAPOLIS, INDIANA 46204-2769

REPORT

ON THE

**EXPENDITURE OF E911 FEES** 

January 1, 2016 to December 31, 2016







STATE BOARD OF ACCOUNTS 302 WEST WASHINGTON STREET ROOM E418 INDIANAPOLIS, INDIANA 46204-2769

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### TO: THE MEMBERS OF THE INDIANA STATEWIDE 911 BOARD

This report provides the results of our analysis of E911 fee expenditures at the public safety answering points (PSAPs) for the year ending December 31, 2016, as required by Indiana Code 36-8-16.7-38(d).

The E911 fee expenditures of all 92 Indiana counties and E911 fee expenditures of PSAPs that were not part of a county's government were requested to be analyzed for compliance with Indiana Code 36-8-16.7-38(a) and (b). The *Guidance Policy on Expenditures of Distributions* provided to us by the Executive Director for the Statewide E911 Board (Board) and illustrated in Appendix D, as well as the Director's opinion, were considered for guidance when determining the compliance and eligibility of these expenditures. We also determined if the financial activity for E911 fees was accounted for within the proper fund.

In summary, financial activity and supporting documentation was requested and provided by 92 counties, 11 cities, and 2 towns PSAPs. Of those, 17 counties were identified as having ineligible expenditures totaling \$1,021,360.05, which are summarized by category within the report and detailed by governmental entity and category in Appendix A.

Our findings of ineligible expenditures were presented to each respective county auditor or, in the case of a PSAP that was not part of a county's government, city controller/clerk-treasurer for review. Any written responses from these officials are included in Appendix E.

We have provided abstracts of revenue and expenditure activity of each local unit for the convenience of the reader located in appendices B and C. These appendices are not reflective of audited revenues or expenditures, but rather a compilation of unaudited amounts and, therefore, should be reviewed as such. Our procedures were designed solely to satisfy the audit requirements of Indiana Code 36-8-16.7-38(d). Because our procedures were not designed to opine on financial statements, we did not follow auditing standards generally accepted in the United States of America.

The Indiana State Board of Accounts is committed to providing the Board and other interested parties with accurate and reliable information. We have many dedicated men and women who take very seriously their role in providing quality information to be used for the benefit of Indiana's taxpayers. We hope the information provided in this report will be useful in your decision making process.

Paul D. Joyce Paul D. Joyce, CPA

Paul D. Joyce, CP State Examiner

March 3, 2017

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### REPORT ON THE EXPENDITURE OF E911 FEES January 1, 2016 to December 31, 2016

#### E911 FEES

E911 fees refer to the fees and charges required to be collected under Indiana Code 36-8-16.6 and Indiana Code 36-8-16.7. Specifically, Indiana Code 36-8-16.6 requires the Board to impose an enhanced prepaid wireless charge of \$1.00 starting July 1, 2015. Indiana Code 36-8-16.7 requires the Board to also impose a fee on standard users of communication services who pay for their service retrospectively. Starting July 1, 2015, this fee is \$1.00. These fees and charges may be increased by the Board.

The E911 fees are deposited into the Statewide 911 Fund, which is administered by the Board; the Board in turn disburses these fees to the counties. There is no statutory requirement for counties to disburse the E911 fees to other PSAPs operated within the county by cities and towns. We identified that some counties retain the fees for PSAPs operated by the county while other counties do distribute to other local PSAPs. The one exception to this distribution process is for Marion County, where the state distribution comes to the City of Indianapolis. Marion County handles the budgets for both City and County and proposes any allocation to the Council.

### **PROCEDURES PERFORMED**

In order to capture the population to review, which would be all expenditures of E911 fees in calendar year 2016, we had to determine into what fund each of the 92 counties receipted these fees. Indiana Code 36-8-16.7-38(f) requires that the county treasurer deposit the E911 fees in a separate fund, which under the standardized chart of accounts is Fund 1222.

For counties, we requested a report detailing E911 program revenues and expenditures for the year ending December 31, 2016. Beginning balances for the purposes of this report were not requested. The detail of revenues and expenditures were compiled and summarized by unit type, unit name and expenditure categories for noncompliance, and number of funds used to account for E911 fees.

A county may distribute E911 fees to a local city or town PSAP. However, there is no statutory requirement that E911 fees received by a city or town be maintained in a separate fund. We identified that often these fees are commingled into the city or town's General Fund. Due to this difference in accounting for E911 fees at some cities and towns, we followed a different review protocol which is detailed below.

For cities and towns with E911 fees comingled into the General Fund, we requested a General Fund report detailing revenues and expenditures. However, we could not always determine if the E911 fees were expended for eligible purposes. If the city or town PSAP received more E911 fees from the county than they expended on the 911 program, we were able to review the expenditures and determine eligibility. But, if the city or town PSAP expended more on the 911 program than the E911 fees received, we were unable to tie a specific 911 program expenditure to the funding source. In the cases where we could not determine eligibility, we requested and received written certifications that E911 fees expended were eligible and in compliance with Indiana Code 36-8-16.7-38. Those requests were made of and received from the Cities of Elkhart, Evansville, Fort Wayne, Kendallville, Lawrence, New Haven, and Washington. No exceptions were noted for these PSAPs.

The reports provided by the PSAPs illustrated expenditures detailed by category. Some category types of expenditures were immediately recognized as ineligible. We listed these amounts as exceptions,

### REPORT ON THE EXPENDITURE OF E911 FEES January 1, 2016 to December 31, 2016 (Continued)

regardless of the amount, and did not perform any additional review. Other categories, in the detail provided, were not clear as to whether the expenditures would be eligible or ineligible. For these, we performed additional review of material expenditures through inquiry and review of supporting documentation. Materiality was calculated based on five percent of the annual E911 revenue for each unit and applied to expenditures that were deemed questionable as to eligibility.

Revenue was compiled by adding monthly PSAP distributions, 90/10 payments, and interest on investments for each unit. Miscellaneous revenue was omitted from this compilation.

Appendix A is a summary of ineligible expenditures by unit. Appendix B is the fund revenue activity by unit. Appendix C is the combined abstract of the E911 Fund expenditure activity for each unit of government for the year ending December 31, 2016. Appendix D is the statewide 911 board guidance policy on expenditures of distributions for PSAPs. Appendix E is the written responses provided from the officials with ineligible expenditures.

### **FINDINGS**

### Ineligible Expenditures from E911 Fee Funds

The following table is a summary by purpose of ineligible expenditures:

	 2016
Auto Lease Cell Phones Chairs Chase E911 Contract Copier and Charges Criss Cross Books	\$ 1,279.32 5,880.00 1,225.48 945,868.88 788.15 681.00
Deep Freeze Software & Maintenance First Choice Awards Gas for vehicle	4,800.00 1,413.68 4,178.41
Hanson Beverage Service HJ Umbaugh & Associates Human Resources Membership	1,099.70 21,081.25 190.00
Lafayette Copier Newspaper Subscription Paper Shredder	791.03 140.00 337.34
PC Training Room Remodel - Chairs PC Training Room Remodel -	5,824.00
Whiteboard Postage	1,775.27 340.02

### REPORT ON THE EXPENDITURE OF E911 FEES January 1, 2016 to December 31, 2016 (Continued)

Pre-Employment Psych Evaluation Pre-Employment Testing Printer Fee Promotional Water Bottles Promotional/Public Education Material Promotional/Public Education Material RICHO Printer Service Award Plaques Shelving Shred IT Maintenance Contract Silent Vacuum Smart TV Swank Uniform - Rugs Tent for Educational Events Transfer to Capital Improvements Fund Tuition Reimbursement Uniforms UPS Store	4,200.00 1,802.50 1,432.81 725.83 487.00 934.49 2,574.59 145.00 247.15 257.65 1,899.00 785.49 612.84 1,345.00 5,000.00 798.90 322.19 94.48
USPS	 1.60
Total	\$ 1,021,360.05

The statute for expenditure compliance of Statewide 911 and Enhanced Prepaid wireless fees is Indiana Code 36-8-16.7-38 which states in part:

- "(a) A PSAP may use a distribution from a county under this chapter only for the following:
  - (1) The lease, purchase, or maintenance of communications service equipment.
  - (2) Necessary system hardware and software and data base equipment.
  - (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of:
    - (A) the statewide 911 system; or

(B) a wireline enhanced emergency telephone system funded under Indiana Code 36-8-16 (before its repeal on July 1, 2012).

- (4) Operational costs, including costs associated with:
  - (A) utilities;
  - (B) maintenance;

### REPORT ON THE EXPENDITURE OF E911 FEES January 1, 2016 to December 31, 2016 (Continued)

(C) equipment designed to provide backup power or system redundancy, including generators; and

- (D) call logging equipment.
- (5) An emergency notification system that is approved by the board under section 40 of this chapter.
- (6) Connectivity to the Indiana data and communications system (IDACS).
- (7) Rates associated with communications service providers' enhanced emergency communications system network services.
- (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission.
- (9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.
- (b) A PSAP may not use a distribution from a county under this chapter for the following:
  - (1) The construction, purchase, renovation, or furnishing of PSAP buildings.
  - (2) Vehicles...."

#### Status of Prior Reports

The exceptions noted in prior Report B45955 for the period January 1, 2015 to December 31, 2015, were followed up on by the Statewide 911 Board (Board) through their Executive Director. Requests to reimburse the local E911 fund for instances of ineligible expenditures were made to each PSAP where noncompliance was noted. All requests to reimburse ineligible expenditures noted in the 2014 and 2015 audit have been made to their respective local E911 fund as of December 31, 2016.

### Nonuse of Proper Fund

Prior to July 1, 2012, all counties used two funds to account for E911 fees; a wireless emergency telephone system fund and an emergency telephone system fund. Monies remaining in these funds on July 1, 2012, were to be transferred by the county treasurer to a single, separate fund. The newly created fund, referred to as Fund 1222 under the current standardized chart of accounts, was authorized by Indiana Code 36-8-16.7-38(f). We identified that Henry and Jennings counties are still using Fund 1153.

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APPENDIX A

#### APPENDIX A SUMMARY OF INELIGIBLE EXPENDITURES BY UNIT FOR THE YEAR ENDED DECEMBER 31, 2016

		Purpose	Category			
Linit Nome	Amount of	of Extra and it use	of Evponditure			
Unit Name	Expenditure	Expenditure	Expenditure			
Delaware	\$ 5,000.00	Transfer to Capital Improvements Fund**	Debt Services			
Fountain	<sup>3</sup> 3,000.00 247.15	Shelving	Administration - Other Cost			
Fountain	516.26	Lafayette Copier	Administration - Other Cost			
Fountain		Chairs	Administration - Other Cost			
Gibson	1,225.48		Administration - Other Cost			
	337.34	Paper Shredder				
Greene	5,000.00	Cell Phones	Miscellaneous			
Hamilton	725.83	Promotional Water Bottles	Administration - Other Cost			
Hamilton	681.00	Criss Cross Books	Administration - Other Cost			
Hamilton	798.90	Tuition Reimbursement	Administration - Other Cost			
Hamilton	34.80	UPS Store	Administration - Other Cost			
lamilton	48.17	UPS Store	Administration - Other Cost			
Hamilton	11.51	UPS Store	Administration - Other Cost			
Hamilton	4,800.00	Deep Freeze Software & Maintenance	Operating			
Hamilton	1,345.00	Tent for Educational Events	Administration - Other Cost			
Hamilton	2,912.00	PC Training Room Remodel – Chairs	Administration - Other Cost			
Hamilton	2,912.00	PC Training Room Remodel – Chairs	Administration - Other Cost			
Hamilton	1,065.43	PC Training Room Remodel – Whiteboard	Administration - Other Cost			
Hamilton	709.84	PC Training Room Remodel – Whiteboard	Administration - Other Cost			
Hamilton	2,100.00	Pre-Employment Psych Evaluation	Administration - Other Cost			
Hamilton	2,100.00	Pre-Employment Psych Evaluation	Administration - Other Cost			
Hamilton	190.00	Human Resources Membership	Administration - Other Cost			
Hamilton	145.00	Service Award Plagues	Miscellaneous			
Hamilton	554.49	Promotional/Public Education Material	Administration - Other Cost			
Hamilton	380.00	Promotional/Public Education Material	Administration - Other Cost			
Hamilton	487.00	Promotional/Public Education Materia	Administration - Other Cost			
Harrison	257.65	Shred IT Maintenance Contract	Administration - Other Cost			
Harrison	2,574.59	RICHO Printer	Administration - Other Cost			
Hendricks	945,868.88	Chase E911 Contract	Debt Services			
Henry	788.15	Copier and Charges	Administration - Other Cost			
_ake	1,802.50	Pre-Employment Testing	Administration - Other Cost			
_aPorte	1,099.70	Hanson Beverage Service	Administration - Other Cost			
awrence	50.72	Postage	Administration - Other Cost			
Ohio	98.30	Postage	Administration - Other Cost			
St. Joseph	98.00	Postage	Administration - Other Cost			
St. Joseph	1,279.32	Auto Lease	Administration - Other Cost			
St. Joseph	1.899.00	Silent Vacuum	Administration - Other Cost			
St. Joseph	612.84	Swank Uniform - Rugs	Administration - Other Cost			
St. Joseph	1.413.68	First Choice Awards	Miscellaneous			
St. Joseph	4,178.41	Gas for vehicle	Administration - Other Cost			
St. Joseph	21.081.25	HJ Umbaugh & Associates	Administration - Other Cost			
St. Joseph	880.00	Cell Phones	Administration - Other Cost			
Starke	785.49	Smart TV	Miscellaneous			
Fipton	140.00	Newspaper Subscription	Administration - Other Cost			
Fipton	93.00	Postage	Administration - Other Cost			
Wabash	1,432.81	Printer Fee	Administration - Other Cost			
Narren	1.60	USPS	Administration - Other Cost			
Warren	274.77	Lafayette Copier	Administration - Other Cost			
Warren	322.19	Uniforms	Administration - Other Cost			
Total	\$ 1,021,360.05					

\*\*Total transfers from fund 1222 to the Capital Improvement Fund from 2012-2016 totaling \$29,700.

APPENDIX B

#### APPENDIX B SUMMARY OF REVENUE ACTIVITY BY UNIT FOR THE YEAR ENDED DECEMBER 31, 2016

Unit Name	Receipts				
City of Bedford	\$	18,029.04			
City of Columbia	Ŷ	11,267.38			
City of Elkhart		79,242.00			
City of Evansville		200,130.00			
City of Fort Wayne (Allen County)**		2,937,657.25			
City of Lawrence		187,715.00			
City of New Haven		48,400.00			
City of Seymour		75,000.00			
City of Shelbyville		172,682.00			
City of Washington		35,000.00			
City of Kendallville		38,500.00			
Town of Speedway		24,440.00			
Town of Sellersburg		194,958.96			
City/Town Subtotal		4,023,021.63			
Adams County		495,300.12			
Bartholomew County		1,096,156.65			
Benton County		101,111.79			
Blackford County		167,577.04			
Boone County		815,715.18			
Brown County		303,438.33			
Carroll County		309,703.32			
Cass County		856,069.10			
Clark County		1,255,933.13			
Clay County Clinton County		466,378.27 508,424.41			
Crawford County		179,273.35			
Daviess County		406,708.70			
Dearborn County		788,120.63			
Decatur County		379,416.01			
Dekalb County		601,102.38			
Delaware County		858,290.73			
Dubois County		645,646.38			
Elkhart County		1,415,423.52			
Fayette County		331,926.45			
Floyd County		610,543.12			
Fountain County		269,579.90			
Franklin County		394,144.59			
Fulton County		313,756.27			
Gibson County		382,402.27			
Grant County		542,274.13			
Greene County Hamilton County		486,633.41 4,061,018.38			
Hancock County		1,244,454.13			
Harrison County		336,122.96			
Hendricks County		1,780,023.28			
Henry County		552,474.78			
Howard County		784,399.23			
Huntington County		460.065.58			
Jackson County		692,528.38			
Jasper County		504,622.27			
Jay County		299,339.03			
Jefferson County		374,850.56			
Jennings County		394,675.43			
Johnson County		1,864,800.59			
Knox County		499,367.25			
Lafayette County		744,302.53			
LaGrange County		480,847.54			
Lake County		3,359,051.02			
LaPorte County		1,765,144.84			

\*\*Allen County receives 911 distributions, but remits all funds to the City of Fort Wayne.

#### APPENDIX B SUMMARY OF REVENUE ACTIVITY BY UNIT FOR THE YEAR ENDED DECEMBER 31, 2016 (Continued)

Unit Name	Receipts
Lawrence County	560,769.51
Madison County	1,879,776.04
Marion County	5,601,448.80
Marshall County	588,994.76
Martin County	182,211.50
Miami County	525,331.54
Monroe County	908,132.59
Montgomery County	505,413.07
Morgan County	685,958.42
Newton County	246,026.62
Noble County	629,233.22
Ohio County	118,552.37
Orange County	358,375.32
Owen County	331,683.42
Parke County	237,167.90
Perry County	322,965.78
Pike County	177,046.91
Porter County	2,019,101.65
Posey County	422,401.21
Pulaski County	228,756.77
Putnam County	647,159.25
Randolph County	388,752.01
Ripley County	392,389.25
Rush County	340,619.90
Scott County	417,126.45
Shelby County	650,261.80
Spencer County	389,433.17
St. Joseph County	2,138,021.97
Starke County	420,112.59
Steuben County	632,712.12
Sullivan County	341,788.77
Switzerland County	179,727.50
Tippecanoe County	1,745,306.71
Tipton County	264,944.19
Union County	129,524.08
Vanderburgh County	1,784,239.58
Vermillion County	847,886.26
Vigo County	787,109.71
Wabash County	498,983.41
Warrick County	785,328.46
Wayne County	770,023.06
Wells County	440,237.57
White County	467,540.30
Whitley County	429,056.41
County Subtotal	\$ 67,596,768.88
Total City/Town and County	\$ 71,619,790.51

\*\*Allen County receives 911 distributions, but remits all funds to the City of Fort Wayne.

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APPENDIX C

#### APPENDIX C ANALYSIS OF EXPENDITURES PAID FROM STATEWIDE 911 SYSTEM Period Ending December 31, 2016

	Unit Name	Administration - Personnel Costs	Administration - Other Costs	Utilities	Insurance	Generator	Data Processing	E911 Telephone System	Administrative Phone System	Operations	Radio Infrastructure	Set Aside Funds	Debt Services	Miscellaneous	Grand Totals
	City of Bedford	\$ 18,029.04	\$-	\$ -	\$ -	\$-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$-	\$-	\$ 18,029.04
	City of Columbia	8,355.32	· _	· _	-	-	-	-	-	-	-	· .	• -	· .	8.355.32
	City of Elkhart		733.73	-	-	-	-	118,787.16	-	-	-	-	-	-	119,520.89
	City of Evansville	3,281,823.86	10,493.16	30,345.39	14,463.75	-	27,425.92	37,393.27	-	3,450.99	-	-	7,678.42	-	3,413,074.76
	City of Fort Wayne	5,974,851.10	35,631.68	8,425.84	65,295.00	-		212,876.54	-	896,622.43	-	-	6,023.75	48,400.00	7,248,126.34
	City of Lawrence	800,591.56	6,392.78	1,968.78		1,140.00	-		3,554.62	106.55	-	-	-	-	813,754.29
	City of New Haven	502,855.00	8,725.00	4,000.00	-	-	-	16,810.00	-	1,000.00	500.00	-	-	-	533,890.00
	City of Seymour	41,000.00	-	-	-	-	-	-	-	-	34,000.00	-	-	-	75,000.00
	City of Shelbyville	172,682.00	-	-	-	-	-	-	-	-	-	-	-	-	172,682.00
	City of Washington	101,204.07	-	-	-	-	-	-	-	-	-	-	-	-	101,204.07
	City of Kendallville	287,030.85	-	-	-	-	-	-	-	-	-	-	-	-	287,030.85
	Town of Speedway		-	-	-	-	-	-	-	-	-	-	-	-	
	Town of Sellersburg													180,262.80	180,262.80
	City/Town Subtotals	11,188,422.80	61,976.35	44,740.01	79,758.75	1,140.00	27,425.92	385,866.97	3,554.62	901,179.97	34,500.00	-	13,702.17	228,662.80	12,970,930.36
	•														
	Adams County	\$ 236,177.24	\$ 5,526.12	\$ -	\$ -	\$-	\$ 30,757.22	\$ 111,431.99	\$-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 383,892.57
	Allen County (See City of Fort Wayne)									3,538,116.81					3,538,116.81
	Bartholomew County	1,334,998.19	5,736.07	-	-	-	-	235,319.06	-	39,120.53	-	-	-	-	1,615,173.85
		2,999.88	5,750.07	-	-	-	-	64,362.02	-	65,329.79	-	-	-	-	132,691.69
	Benton County		8,232.99	-	-	-	-	64,362.02	-	6,052.06	-	-	-	-	198,380.82
	Blackford County Boone County	184,095.77	12,650.88	9,003.10	-	-	- 151,587.40	8,347.80	-	159,452.06	- 315,671.76	-	482,470.04	-	1,139,183.04
		298,346.86	2,773.00	9,003.10	-	-	151,567.40	0,347.00	-	753.09	315,071.70	-	402,470.04	-	301,872.95
	Brown County Carroll County	347.949.98	2,773.00	590.62	-	-	-	47.617.62	-	3.764.85	-	-	-	-	399.923.07
	Cass County	684,737.25	710.76	390.02	-	-	-	72,353.55	-	847.20	111,881.64	-	-	-	870,530.40
	Clark County	1,069,220.80	/10.76	-	-	-	-	72,353.55	-	047.20	111,001.04	-	-	-	1,069,220.80
<u>'</u>	Clay County	487.906.02	10.525.93	-	-	-	-	29.95	-	9.281.49	352.00	-	-	-	508,095.39
	Clinton County	223,394.43	5,814.40	2,653.06	-	-	6,480.90	124,486.85	-	56,743.57	14,611.20	-	57,805.95	-	491,990.36
i	Crawford County	64,625.41	1,538.16	2,055.00	-	-	1,892.00	24,227.89	-	6,990.99	14,011.20	-	57,005.95	-	99,274.45
	Daviess County	70,000.00	1,000.10		-	-	1,756.80	19,826.14		0,990.99	283,386.52	-	-	- 14,256.00	389,225.46
	Dearborn County	537,703.41	6,580.49				1,7 50.00	58,433.69		54,858.65	16,942.20			14,200.00	674,518.44
	Decatur County	313,536.18	6,596.00				32,042.74	216,807.49		8,159.50	10,342.20				577,141.91
	Dekalb County	485,839.64	11,376.73				52,042.74	210,007.45		8,520.00	_				505,736.37
	Delaware County	484,958.05						179,076.06		7,367.00	_		5,000.00		676,401.11
	Dubois County	455,961.77						109,597.17		7,507.00	_		3,000.00		565,558.94
	Elkhart County	440,496.51					14,656.94	12,220.22		491,640.93	_				959,014.60
	Fayette County	322,362.16	8,279.99		2,580.00		14,030.34	29,827.00		44,077.65	19,031.10				426,157.90
	Floyd County	1,987.56	5,972.00		2,000.00		24,600.00	168,586.96		270,933.16	14,924.83				487,004.51
	Fountain County	234,198.98	56,791.48				24,000.00	8,583.88		270,333.10	14,324.00				299,574.34
	Franklin County	229,995.20	2,078.99				25,675.15	63,275.08		589.00	_				321,613.42
	Fulton County	108,462.46	3,945.07	4,626.72			20,070.10	27,051.36		25,837.82	92,098.23				262,021.66
	Gibson County	147,490.37	5,545.07	-,020.12	-	-	-	71,083.67	-	75,977.83	32,030.23	-	-	-	294,551.87
	Grant County		-	-	-	-	15,930.46	139,033.72		366.00	176,139.31	-		-	331,469.49
	Greene County	295,351.60	5.257.00	-	-	-		15,025.59	-	-		-	-	-	315,634.19
	Hamilton County	5,747,585.41	558,029.66	63,821.67	-	-	-	514,128.40	-	370,067.70	-	-	-	-	7,253,632.84
	Hancock County	1,073,506.16			-	-	-		-		-	-	-	-	1,073,506.16
	Harrison County	168,280.37	12,758.24	-	-	-	-	59,461.81	-	63,979.93	-	-	-	-	304,480.35
	Hendricks County			-	-	-	-		-		-	-	1,165,761.00	-	1,165,761.00
	Henry County	444,815.58	1,086.79	-	-	-	-	16,182.37	-	787.05	-	-	-	-	462,871.79
	Howard County	350,939.09	3,952.56	-	-	-	-	432,712.59	-	-	-	-	-	-	787,604.24
	Huntington County	205,999.76	4,666.34	-	-	-	-	113,659.11	-	-	-	-	-	-	324,325.21
	Jackson County	304,501.39	1,471.00	-	-	-	-	189,167.77	-	135,791.52	-	-	-	-	630,931.68
	Jasper County	262,708.81		-	-	-	-	149,120.73	-		-	-	-	-	411,829.54
	Jay County	197,762.65	3,909.40	-	-	-	-	46,737.51	-	30,795.29	-	-	-	-	279,204.85
	Jefferson County	264,133.05	6,340.69	702.97	-	-	-	25,289.72	-	6,373.87	-	-	-	-	302,840.30
	Jennings County	322,735.64	11,159.00		-	-	-	13,215.31	-	-	44,901.00	-	-	-	392,010.95
	Johnson County	1,630,193.88	-	-	-	-	-	-	-	52,759.00	-	-	285,369.53	-	1,968,322.41
	Knox County	-	129,620.16	-	-	-	7,315.66	20,720.20	-	100,661.30	16,386.49	-	91,249.08	-	365,952.89

APPENDIX C ANALYSIS OF EXPENDITURES PAID FROM STATEWIDE 911 SYSTEM	
Period Ending December 31, 2016 (Continued)	

Unit Name	e Administrat		Administration - Other Costs	Utilities	Insurance	Generator	Data Processing	E911 Telephone System	Administrative Phone System	Operations	Radio Infrastructure	Set Aside Funds	Debt Services	Miscellaneous	Grand Totals
Lafayette County	522,7	00.67	1,964.89					74,989.98							599,737.54
LaGrange County	460,2		1,904.09	-	-	-	-	74,909.90	-	-	-	-	-	-	460,269.02
			-	-	-	-	-	4 540 077 45	-	-	-	-	-	-	
Lake County	1,468,7		4,106.50	-	-	-	-	1,512,377.45	-	-	-	-	-	-	2,985,262.38
LaPorte County	1,222,5		10,962.42	-	-	-	-	304,977.28	-	27,183.91	14,402.48	-	-	-	1,580,069.87
Lawrence County		49.45	5,346.96	-	-	-	231,713.39	373,783.12	-	42,153.67	-	-	-	-	735,846.59
Madison County	105,0		-	-	-	-	-	1,551,789.65	-	-	-	-	987,866.80	-	2,644,745.18
Marion County	5,250,2		-	-	-	-	344,189.95	915,870.97	-		-	-	-	-	6,510,320.57
Marshall County	520,1		-	-	-	-	-	50,774.17	-	22,161.91	-	-	-	-	593,128.63
Martin County		09.10	981.85	-	-	-	3,850.00	27,185.60	-	8,744.89	-	-	-	30,000.00	143,071.44
Miami County	305,3		2,604.85	-	-	-	-	143,109.43	-	4,099.36	-	-	-	-	455,191.84
Monroe County	262,0		6,063.48	-	-	-	-	389,070.91	-	7,190.00	-	-	-	-	664,363.62
Montgomery Count			-	-	-	-	4,934.94	-	-	-	16,117.00	-	-	-	574,370.46
Morgan County	688,2	78.55	-	-	-	-	-	-	-	-	-	-	-	-	688,278.55
Newton County	273,6	67.34	8,560.79	-	-	-	-	34,374.62	-	4,222.25	-	-	-	-	320,825.00
Noble County	409,4	94.25	-	-	-	-	-	122,470.32	-	65,875.12	4,305.29	-	-	-	602,144.98
Ohio County	92,5	74.64	3,005.53	-	-	-	21,037.72	31,076.09	-	5,305.84	-	-	-	-	152,999.82
Orange County	272,7	97.51	39.52	-	-	-	· -	48,325.36	-	536.52	-	-	-	-	321,698.91
Owen County	321,1		2,351.00	-	-	-	-	116,490.92	-	-	-	-	-	8,701.98	448,664.59
Parke County		27.76	2,274.97	-	-	-	-	84,625.47	385.37	18,594.57	-	-	-	-	199,208.14
Perry County	152,0		-	-	-	64.710.00	6.673.48	115,522.98	-	29.114.81	9.290.00	-	_	-	377,351.28
Pike County		99.32	1,515.90	_	_	04,710.00	0,010.40	34,105.90		65,237.65	0,200.00	_	_	_	160,958.77
Porter County	1,658,5		18,133.51					04,100.00		00,207.00					1,676,678.74
Posey County	285,4		3,647.76	-	-	-	-	13,120.46	-	-	24,099.89	-	-	-	326,328.16
Pulaski County		09.95	3,796.93	-	-	-	5,200.00	24,064.66	-	42,790.01	223,769.42	-	-	- 11.02	344,641.99
				-	-	-	5,200.00		-	59,989.00	223,709.42	-	-	11.02	545,824.06
Putnam County	395,1		5,216.11	-	-	-	-	85,441.61	-		-	-	-	-	
Randolph County	261,3		10,682.19	-	-		-	69,068.76	-	40,515.10	-	-	-	-	381,646.81
Ripley County	286,7		798.00		-	6,333.15		68,978.37	-	18,984.14		-	-	-	381,892.94
Rush County	136,0		66.38	59,889.86	-	-	20,000.00	4,233.76	-	21,083.91	13,227.30	-	-	-	254,591.22
On Scott County	549,2		7,529.43	-	-	-	-	48,211.18	-	25,073.69	-	-	-	-	630,062.81
Shelby County	495,7		945.86	-	-	-	-	-	-	217,508.70	-	-	-	-	714,184.02
Spencer County	487,9		5,257.59	-	-	-	-	10,338.37	-	62,865.80	-	-	-	-	566,457.81
St. Joseph County	561,4		272,001.12	-	44,500.00	-	-	242,290.34	-	314,371.26	-	-	829,792.12		2,283,772.75
Starke County	314,3		2,455.73	50.37	-	-	-	44,845.82	-	18,449.62	-	-	-	2,611.87	382,745.06
Steuben County	572,2	57.71	12,370.27	-	-	-	-	57,740.03	-	62,684.29	-	-	-	-	705,052.30
Sullivan County	177,2	48.43	4,428.67	-	-	-	-	57,664.26	-	266,442.51	-	-	125,449.74	-	631,233.61
Switzerland County	/ 99,6	15.00	6,780.00	-	-	-	-	29,462.89	-	55,410.83	-	-	-	-	191,268.72
Tippecanoe County	y 61,4	40.53	11,565.20	-	-	-	21,820.24	372,137.41	-	966,800.30	-	-	-	-	1,433,763.68
Tipton County	116,6	13.66	4,617.91	7,422.18	-	-	-	107,090.06	-	3,425.02	-	-	-	-	239,168.83
Union County	120,3	29.28	49.28	· -	-	-	-	· · · · ·	-	5,628.28	1,808.00	-	-	-	127,814.84
Vanderburgh Coun															
(See City of Evan		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vermillion County	116,5	18 23	484.58	-	-	-	-	3,250.00	-	8,900.68	47,435.93	-	600.000.00	-	776,589.42
Vigo County	370,4		19,807.52	_	7,795.00	-	_	103,807.38	_	176,246.35		_	-	_	678,075.58
Wabash County	153,0		66,260.56		1,100.00			135,185.62		43,946.46					398,392.64
Wabash County Warren County	186,2		23,697.70	-	-	-	-	155,105.02	-	5,750.00	-	-	-	-	215,725.86
	100,2	10.10	23,097.70	-	-	-	-	-	-		45 212 64	-	-	-	
Warrick County	044.0	-	1,248.23	-	-	-	-	241,114.99	-	25,223.39	45,312.64	-	-	-	311,651.02 316,478.34
Washington County	y 244,0 415,8		1,248.23 5,581.58	-	-	-	-	71,202.79 144,893.86	-	- 97,350.45	-	-	-	-	316,478.34 663,633.91
Wayne County				-	-	-	-		-	97,300.45	200 100 15	-	-	-	
Wells County	339,4		5,497.00	-	-	-	-	99,639.25	-	-	309,108.45	-	-	-	753,719.17
White County	425,7			-	-	-	-	-	-		-		-	-	425,722.70
Whitley County	213,3	38.18	3,716.67					69,232.41		73,813.77					360,101.03
County Subtotals	42,314,4	49.22	1,439,794.34	148,760.55	54,875.00	71,043.15	972,114.99	11,420,934.78	385.37	8,549,669.70	1,815,202.68		4,630,764.26	74,975.78	71,492,969.82
Totals	\$ 53,502,8	72.02	\$ 1,501,770.69	\$ 193,500.56	\$ 134,633.75	\$72,183.15	\$ 999,540.91	\$ 11,806,801.75	\$ 3,939.99	\$9,450,849.67	\$ 1,849,702.68	\$ -	\$4,644,466.43	\$ 303,638.58	\$ 84,463,900.18

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APPENDIX D

### APPENDIX D

Statewide 911 Board Guidelines Policy on Expenditure of Distributions

### Statements in **bold** are directly from the statute IC 36-8-16.7-38.

Permitted uses of distribution by PSAPs; annual reports to board by PSAPs; state board of accounts annual audit of PSAP expenditures; review by board; reports to budget committee; county 911 funds

### Sec. 38. (a) A PSAP may use a distribution from a county under this chapter only for the following:

### (1) The lease, purchase, or maintenance of communications service equipment.

Definition of "communications service equipment."

IC 36-8-16.7-7

"Communications service"

Sec. 7. (a) As used in this chapter, "communications service" means any service that:

(1) uses telephone numbers or IP addresses or their functional equivalents or successors;

(2) allows access to, or a connection or interface with, a 911 system through the activation or enabling of a device, transmission medium, or technology that is used by a customer to dial, initialize, or otherwise activate the 911 system, regardless of the particular device, transmission medium, or technology employed;

(3) provides or enables real time or interactive communications, other than machine to machine communications; and

(4) is available to a prepaid user or a standard user.

(b) The term includes the following:

(1) Internet protocol enabled services and applications that are provided through wireline, cable, wireless, or satellite facilities, or any other facility or platform that is capable of connecting a 911 communication to a PSAP.

(2) A multiline telephone system.

(3) CMRS.

(4) Interconnected VOIP service and voice over power lines.

(5) Integrated telecommunications service (as defined in 47 CFR 400.2).

As added by P.L.132-2012, SEC.20.

Distribution guidelines that will be used:

The definition of communications service equipment restricts expenditures under this section to the equipment required to allow a PSAP to receive 9-1-1 calls from any technology.

Examples:

1. Customer Premise Equipment – either on-site or a hosted solution.

2. Transmission medium (Fiber, T1, broadband, cablemodem, wireless, etc.) initial purchase or reoccurring costs only for devices that are directly connected to the 9-1-1 network.

### (2) Necessary system hardware and software and data base equipment.

Distribution guidelines that will be used:

Necessary is defined as *essential*, meaning hardware, software and database equipment that is directly connected to the 9-1-1 network and used by a PSAP to receive and process a 9-1-1 call.

### APPENDIX D

### Statewide 911 Board Guidelines Policy on Expenditure of Distributions (Continued)

Examples

- 1. GIS Mapping
- 2. Computer Aided Dispatch hardware and software. This is limited to the CAD that the PSAP itself (the fixed location facility) uses for call detail entry and data storage. This does not include Records Management (RMS); Mobile Client; Jail or any other software beyond that required to provide the function of dispatch and call history within the PSAP itself.
- 3. Radio Equipment This is limited to the radio necessary (essential) radio equipment that a PSAP uses to dispatch the emergency to the first responders.
- 4. Remote radio transmission hardware/software, antennas; items used to provide dispatch radio communication beyond the range of radio equipment located at the PSAP itself.
- 5. Technology used to connect the PSAP radio to the remote transmitter (T1, broadband, microwave, wireless).
- 6. Emergency Medical Dispatch (EMD) software.
- 7. Addressing directly to support the function of 9-1-1.
- 8. Database management.
- 9. Internet connectivity.
- 10. Computers, servers, switches, cabling used in the PSAP.
- 11. Maintenance contracts on hardware and software.

### (3) Personnel expenses, including wages, benefits, training, and continuing education, only to the extent reasonable and necessary for the provision and maintenance of:

### (A) the statewide 911 system; or

### (B) a wire line enhanced emergency telephone system funded under IC 36-8-16 (before its repeal on July 1, 2012).

Distribution guidelines that will be used:

- a. Counties should ensure that the personnel expenses paid from the fund is for employees whose primary job responsibilities are receiving, processing and dispatching 9-1-1 calls and the management or coordination of those services.
- b. The training and continuing education is limited to those courses that directly relate to 9-1-1 services and are offered as professional development. This would include training offered by nationally recognized professional organizations such as NENA or APCO. Travel, lodging, meals for training courses are allowable.

### Examples

- 1. 9-1-1 call takers, dispatchers or telecommunications specialists, PSAP management, GIS personnel, etc.
- 2. Emergency Medical Dispatching (EMD).
- 3. Telecommunicators Courses.
- 4. Emergency Fire Dispatching (EFD).
- 5. Department of Homeland Security Courses.
- 6. Courses offered by vendors for their product (that is an eligible expense itself) that is used in a PSAP.

### APPENDIX D Statewide 911 Board Guidelines Policy on Expenditure of Distributions (Continued)

### (4) Operational costs, including costs associated with:

### (A) utilities;

Examples: water, sewer, electricity, phone, broadband for operating a PSAP.

### (B) maintenance;

Examples: Repairs that do not add significant value to the property or extend its life. They are reasonable in amount and are necessary to keep the property in habitable condition. Repairs are generally considered restoring an item to its previous good condition. Examples of repairs include the following:

- a) refinishing a wood floor;
- b) repainting a room;
- c) repairing a roof;
- d) repairing existing plumbing;
- e) repairing existing appliances;
- f) replacing a doorknob;
- g) replacing a window;
- h) replacing a broken smoke detector;
- i) replacing rotted floorboards; or
- j) replacing cracked floor tiles.

Renovation, on the other hand, is generally defined as follows:

An improvement is any type of renovation that will extend the useful life of the property. Improvements are generally considered adding something that was not previously there, upgrading something that was existing or adapting the asset to a new use. Improvements are usually more intensive than repairs and usually involve greater cost. Examples of improvements include the following:

- a) adding an addition or remodeling and existing facility;
- b) adding central air conditioning;
- c) installing a security system;
- d) installing brand new carpet;
- e) replacing an entire roof;
- f) replacing all existing plumbing;
- g) replacing all existing electric; or
- h) replacing all windows.

General office supplies shall include all normal, routinely consumable materials of a non-personal nature that are considered current assets and are necessary to perform the duties of a PSAP such as paper, pens, pencils, ink, paperclips, staples, etc. This list of current assets is not all inclusive, but provided as examples.

### APPENDIX D Statewide 911 Board Guidelines Policy on Expenditure of Distributions (Continued)

## (C) equipment designed to provide backup power or system redundancy, including generators; and

Examples: generators, UPS system for emergency power which includes system fuel/power source.

### (D) call logging equipment

Examples equipment used to record audio/video communications between a 9-1-1 caller, PSAP and first responders.

(5) An emergency notification system that is approved by the board under section 40 of this chapter.

(6) Connectivity to the Indiana data and communications system (IDACS).

### (7) Rates associated with communications service providers' enhanced emergency communications system network services.

Examples: Charges imposed by a communication service provider for an enhanced service provided to a PSAP.

# (8) Mobile radio equipment used by first responders, other than radio equipment purchased under subdivision (9) as a result of the narrow banding requirements specified by the Federal Communications Commission. –

Distribution guidelines that will be used:

- a. Mobile and portable are interchangeable terms used by the industry to describe hardware used by first responders for radio communications. The advancements in technology allows first responders to use either a mobile or a portable radio in the same environment and not necessarily be equipped with both.
- b. Radio equipment purchased using revenue from the 9-1-1 fund shall remain the property of county government.

### Examples

1. Mobile/portable radio used by first responders to communicate with the PSAP.

(9) Up to fifty percent (50%) of the costs associated with the narrow banding or replacement of radios or other equipment as a result of the narrow banding requirements specified by the Federal Communications Commission.

Distribution guidelines that will be used:

- (b) A PSAP may not use a distribution from a county under this chapter for the following:
  - (1) The construction, purchase, renovation, or furnishing of PSAP buildings.
  - (2) Vehicles.

### APPENDIX D Statewide 911 Board Guidelines Policy on Expenditure of Distributions (Continued)

Distribution guidelines that will be used:

While there are only 2 items specifically stated in IC 36-8-16.7 that are prohibited expenditures from the fund, items 1 through 9 had the legislative intent of placing limits the eligible expenses.

### Examples of ineligible expenses

(This list is offered as an example of ineligible expenses and is not considered all inclusive.)

- 1. Postage
- 2. Office equipment (chairs, furniture, consoles, copier, facsimile, filing cabinets)
- 3. Kitchen appliances, televisions, and break room equipment.
- 4. Software such as RMS, mobile client, jail software, etc.
- 5. Automatic Vehicle Locator (AVL) software and operational expense for first responders.
- 6. Air cards for first responders.
- 7. Laptops in first responder vehicles.
- 8. Public Education.
- 9. Cell phones.
- 10. Legal advertisements, sponsorships.

Provided, however, that the prohibition on the use of 911 fees for construction, purchase, renovation, furnishing, or leasing of real property shall not apply to the extent it would result in the impairment of any existing contract.

If you have a question regarding an expense that is not included in this document, you are encouraged to contact the Statewide 9-1-1 office at (317) 234-8362 or by email at <u>statewideboard@ln911.net</u>.

APPENDIX E

**Robin Mills** 

Hamilton County Auditor



33 North Ninth Street, Suite L21

Noblesville, Indiana 46060

February 14, 2017

Ms. Lisa David State Board of Accounts 302 West Washington Street Room E. 418 Indianapolis IN 46204-2769

Re: SBA Audit for E911 Expenditures

Dear Ms. David:

Thank you for the opportunity to respond to the report dated February 9, 2017, with regard to the statewide 911 fund expenditures for Hamilton County.

It is our interpretation of the Indiana Code 36-8-16.7-38 (a) and (b) that many of these items fall within the category of Operational Costs, including the following:

terns i	tun within the eutegory of operational costs, merading the	10110 10 1115.
1.		Operational
	Costs to fulfill our mission of educating the general public ab	out when and how to call
	911. The following promotional items were handed out at the	e Carmel Public Safety Day
	Fest after children completed an educational activity (inclu	iding writing their phone
	number/address, and talking about when to call 911) a	nd adults completed an
	educational activity about when to call 911.	
		<b>•-------------</b>
	Promotional Water Bottles (contained rulers and crayons)	
	Promotional/Public Education Material	\$554.49
	Promotional/Public Education Material	\$380.00
	Promotional/Public Education Material	\$487.00
	The following tent was purchased to attend public outrea	ich events and was used
	in 2016 at the Carmel Public Safety Day.	
	Tent for Educational Events	\$1,345.00
2.		Operational
	Costs to cover postage/shipping of items. This service is used	to return items, typically
	unused training material or for repair, including headsets, com	puters, etc.:
	UPS Store	\$34.80
	UPS Store	\$48.17

3.

**UPS Store** 

Operational

\$11.51

Costs to cover purchase of Criss-Cross Books, which are used for telecommunicators to perform reverse phone number look ups.



33 North Ninth Street, Suite L21

Noblesville, Indiana 46060

4.

Hamilton County Auditor

### Operational

Costs to cover pre-employment psychological evaluations, which we have added to our hiring process to screen potential employees. Performing pre-employment psychological evaluations is the recommendation of best practices/national standards.

Pre-Employment Psych Evaluation	\$2,100.00
Pre-Employment Psych Evaluation	\$2,100.00

5.

### Operational

Costs to cover training and ongoing education of our staff, which includes an SHRM Membership for the Executive Director to keep abreast of current labor laws, particularly those which impact public safety telecommunicators and tuition reimbursement for one of our dispatchers who is furthering her education in business administration. This dispatcher was recently promoted (in part) because of the steps that she has taken to understand payroll and scheduling through her classes to the Administrative Supervisor over our A Squad, where she is now responsible for payroll and scheduling.

Human Resources Membership	\$190.00
Tuition Reimbursement	\$798.90

6.

Operational nmunicators including Servio

Costs to cover positive incentive rewards for our telecommunicators including Service Plaque nameplates for the Dispatcher of the Year Award, Certified Training Officer of the Year Award, Supervisor of the Year Award, and a plaque and nameplate for Positive Attitude of the Year Award. These awards are displayed in the hallway of the communications center.

### Service Award Plaques

\$140.00

### 7.

Operational

Costs to cover Chairs and Whiteboards for the training room that is utilized by the communications center. This training room is used for a 6-8 week classroom intensive class for all new dispatch employees several times a year. New chairs were purchased because of upcoming CAD training where all of the dispatchers will go through extensive 16 hour training. The chairs that were in the room prior to this were at the end of their usable life.

PC Training Room Chairs	\$2,912.00
PC Training Room Chairs	\$2,912.00
PC Training Room Whiteboard	\$1,065.43

Robin Mills

Hamilton County Auditor



33 North Ninth Street, Suite L21

Noblesville, Indiana 46060

PC Training Room Whiteboard

\$709.84

It is our interpretation of the Indiana Code 36-8-16.7-38 (a) and (b) that one of these items falls within the category of necessary system hardware and software and data base equipment, as it is software that is used in order to keep the computers that are used for training loaded with the software and setting that they are intended to have at the time that the computers are refreshed. This allows for a more efficient use of the training computers used in the center.

Deep Freeze Software & Maintenance

\$4,800.00

While it is our contention that all of the expenditures discussed above fall within the parameters of the allowable expenses, we also must advise that all payments received in 2016 were deposited into Fund 1222 and all invoices were paid from Fund 1222. Hamilton County is now taking steps to utilize a separate fund that will be used to pay for expenses moving forward.

Best Regards,

Robin M. Mills Hamilton County Auditor

cc: Communications



Hendricks County Auditor

Nancy L. Marsh 355 S Washington St #202 Danville, IN 46122-1759 317-745-9300 (Fax) 317-745-9389 February 14, 2017

State Board of Accounts 302 West Washington Street Room E418 Indianapolis, IN 46204-2769

RE: E911 Expenditures under IC 36-8-16.7-30

On February 9, we received notice requesting additional information on an E911 expense you deemed *ineligible* for the Chase E911 Contract in the amount of \$945,868.88. On February 10, 2017, I responded to the opportunity to provide additional information and submitted the following documents for your review:

- Chase Equipment Escrow Agreement
- Chase Equipment Escrow Funding Schedule
- Chase Equipment Leasing Master Lease Purchase

On February 13, you advised me that you will keep the expenditure deemed ineligible in the report until a more in-depth review could be conducted but I am allowed to submit an official response to be filed with and become part of the final report.

Please be advised that Hendricks County objects to the Chase E911 Contract expense of \$945,868.88 being deemed ineligible as the documents provided clearly identify the equipment in Exhibit A under Indiana Code 36-8-16.7-38 (a) (1) which states "A PSAP may use a distribution from a county under this chapter only for the following: (1) The lease, purchase, or maintenance of communication service equipment.

We trust that the documentation provided settles any questions you may have about the Chase E911 Contract being a duly eligible expense.

Sincerely,

Nancy S. Marsh

Nancy L. Marsh Hendricks County Auditor