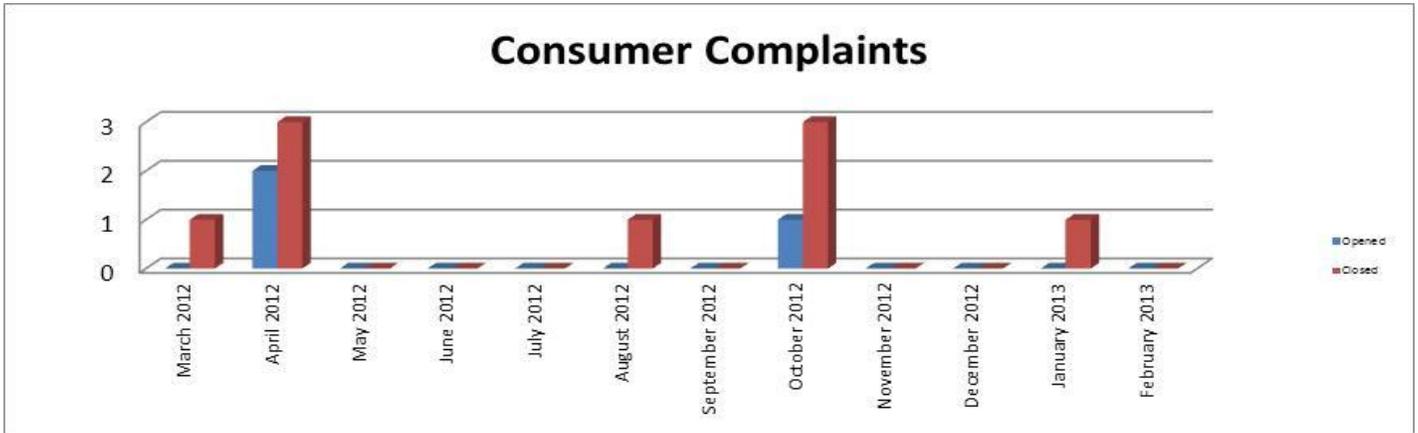


**This report is compiled by the Attorney General's Office per IC 25-1-7-13 for the
Manufactured Home Installers Licensing Board
Data as of February 25, 2013**

Consumer Complaints

Year	Consumer Complaints Open @ Beg of Year	Consumer Complaints Opened During Year	Consumer Complaints Closed ¹ During Year
2012	8	4	8
2013	4	0	1
Complaints Currently Open @ Date of Report:			3

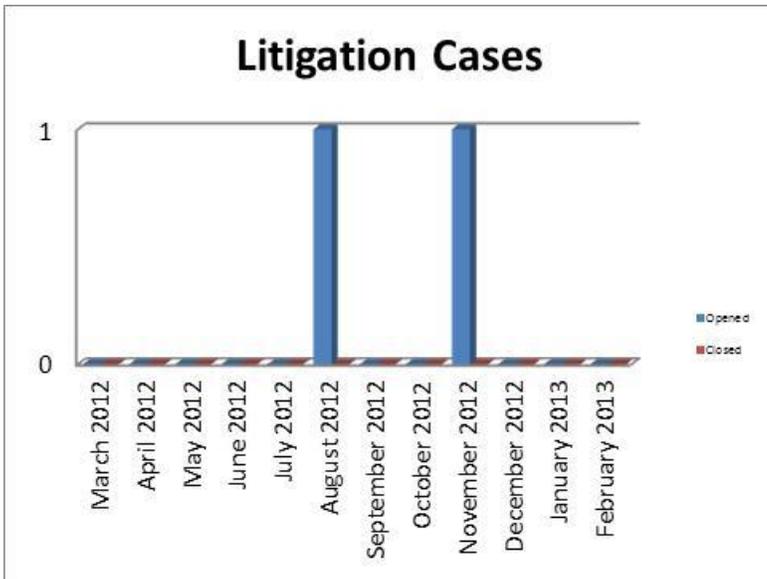


Average Age of Open Complaints: 8.04 months

Open Date of Oldest Open: 4/23/2012

Litigation Cases

Year	Litigation Cases Open @ Beg of Year	Litigation Files Opened During Year	Litigation Files Closed During Year
2012	0	2	0
2013	2	0	0
Cases Currently Open @ Date of Report:			2



Action Taken	2012	2013
Admin Complaints Filed	0	0
Cease & Desist Orders Filed	1	0
Summary Suspensions Filed	0	0
Civil Litigation	1	0
Judicial Review	0	0

Average Age of Open Cases: 4.85 months

¹ Reasons a consumer file is closed include, but are not limited to, the investigation is complete and a litigation file is created, the investigation revealed that there was no licensing violation, or a warning letter was sent.