

# Telephone Assistance Program

## Lifeline & Link-up Application



**Lifeline & Link-up** are federal programs that assist eligible consumers with local telephone service (not long distance).

### How can these programs benefit you?

**Lifeline** provides a monthly discount on basic local telephone service for eligible consumers and is available for only one phone line.

**Link-up** provides eligible consumers with discounts on connection charges for new local telephone service and may enable you to finance your portion of the connection charges interest-free for one year. The discount is available for only one telephone line per eligible home.

### Are you eligible?

Consumers whose annual household income is at or below 135 percent of the Federal Poverty Guidelines and/or enrolled in one or more of the following assistance programs qualify for **Lifeline & Link-up** benefits:

- National School **FREE** Lunch Program
- Medicaid
- Supplemental Security Income (SSI)
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families (TANF)
- Federal Public Housing Assistance or Section 8

The following conditions are required for the Lifeline & Link-up programs:

- 1) Telephone service must be listed in your name;
- 2) You cannot be listed as a dependent on another person's tax return; and
- 3) Telephone service must be your primary residence (not a business or second home).

### How to apply?

Return the completed application on the reverse side to your phone company with documentation showing that your annual household income is at or below 135 percent of Federal Poverty Guidelines or you participate in at least one of the public assistance programs.

### For more information, call your local phone company. Indiana Telephone Assistance Program providers:

AT&T Indiana	1-888-285-7983	Pulaski-White Telephone Coop.	1-800-760-0848
Bloomington Home Telephone	1-765-498-2000	Rochester Telephone	1-574-223-2191
Centennial Wireless	1-800-493-3121	RTC Communications	1-812-486-3211
CenturyLink	1-800-407-5411	SEI Communications	1-888-200-8077
Cincinnati Bell	1-513-565-2210	Smithville Telephone	1-812-876-2211
Citizens Telephone	1-260-375-2111	Sprint	1-888-408-3306
Craigville Telephone	1-260-565-3131	Swayzee Telephone	1-765-922-7916
Endeavor Communications	1-888-587-7034	Sweetser Telephone	1-765-384-4311
Enhanced Telecommunications Corp	1-812-623-2122	TDS Telecom	1-888-225-5837
Frontier Communications	1-877-462-8188	Tele-Media Solutions	1-866-290-1731
Geetingsville Telephone	1-765-258-3111	Yeoman Telephone	1-574-965-2100
Hancock Telecom	1-317-326-3131		
Ligonier Telephone	1-800-714-6353		
Monon Telephone	1-800-531-7121		
Mulberry Telephone	1-765-296-2885		
New Lisbon Telephone	1-765-332-2885		
New Paris Telephone	1-574-831-6425		
NW Ind. Telephone (NITCO)	1-800-996-2981		
Perry-Spencer Telephone Coop.	1-812-357-2123		

List current as of May 2011

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Lifeline & Link-up

How did you hear about this program?

- |                                                      |                                                                |                                      |
|------------------------------------------------------|----------------------------------------------------------------|--------------------------------------|
| <input type="checkbox"/> Family or friends           | <input type="checkbox"/> Direct marketing (door-to-door, etc.) | <input type="checkbox"/> Billboard   |
| <input type="checkbox"/> Social service organization | <input type="checkbox"/> Radio                                 | <input type="checkbox"/> Bus signs   |
| <input type="checkbox"/> Church                      | <input type="checkbox"/> Newspaper                             | <input type="checkbox"/> Other _____ |

1) I certify that I participate in the following programs (check all that apply):

- |                                                             |                                                                             |
|-------------------------------------------------------------|-----------------------------------------------------------------------------|
| <input type="checkbox"/> National School FREE Lunch Program | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Medicaid                           | <input type="checkbox"/> Temporary Assistance to Needy Families (TANF)      |
| <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Federal Public Housing Assistance or Section 8     |
| <input type="checkbox"/> Food Stamps                        |                                                                             |

2)  I certify that my annual household income is at or below 135 percent of Federal Poverty Guidelines.

3) I also hereby certify that: my telephone service is listed in my name; I am not listed as a dependent on another person's tax return; and the address listed is my primary residence (not a second home or business).

4) If in the future I no longer participate in at least one of the programs above or qualify based on income, I will promptly notify my local telephone company.

5) I authorize my local telephone company or its representative to review any records required to verify these statements and to confirm my continued participation in these programs. I authorize representatives of these programs to discuss or provide copies of this application to my local telephone company to verify I participate in these programs and I am eligible for Lifeline or Link-Up.

6) I (we) affirm, under penalty of perjury, that the foregoing representations are true.

Applicant's Name \_\_\_\_\_

Home Address \_\_\_\_\_

Telephone Number (if already established) \_\_\_\_\_

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

**This application must be returned to your local phone company.**

### For Additional Information:

Indiana Office of Utility Consumer Counselor (OUCC)

toll-free: 1-888-441-2494

voice/tdd: 1-317-232-2494

Indiana Utility Regulatory Commission (IURC)

toll-free: 1-800-851-4268

tty/tdd: 1-317-232-8556

local: 1-317-232-2700