

Job Description

Job Title:	Utility Analyst II (Engineering) - Utility Consumer Counselor
Job ID:	588622
Location:	Marion County
Full/Part Time:	Full-Time
Regular/Temporary:	Regular

Hire Salary: \$52,102 - \$56,188

Job Description:

The Indiana Office of Utility Consumer Counselor (OUCC), a State of Indiana agency, is seeking a Utility Analyst for its Water/Wastewater Division. This Utility Analyst will assist the OUCC advocate for utility customers in matters before the Indiana Utility Regulatory Commission (IURC) by applying engineering and operations principles, practices, and standards in order to plan, oversee and perform reviews of utility infrastructure, capital improvement plans and operational practices of water and wastewater utilities.

Responsibilities:

The OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

Primary responsibilities include but are not limited to:

- Evaluating water and wastewater utility operations and related infrastructure for adequacy, reliability and compliance.
 - Evaluating water and wastewater utility operations and maintenance (O&M) practices to ensure ongoing, timely, cost-effective, reliable, and sustainable operations.
 - Analyzing water and wastewater utility infrastructure improvement proposals for adequacy, cost reasonableness and prudence.
 - Reviewing the managerial and technical capacity of water and wastewater utilities.
 - Investigating quality of service and customer satisfaction issues.
 - Developing technical opinions, based upon the review of water and wastewater utility facilities and all other relevant utility applications, petitions, written testimony, schedules and exhibits.
 - Gathering information through written requests, onsite inspections and other research methods as necessary.
 - Participating in the development of case direction and case strategy.
 - Preparing high-quality, persuasive and timely written reports, testimony and exhibits to support OUCC case positions and to make recommendations.
 - Testifying on behalf of the OUCC before the Indiana Utility Regulatory Commission (IURC).
 - Participating as a case team member on complex regulatory cases and being a significant contributor responsible for addressing engineering, operations and regulatory issues.
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Required Experience:

Bachelor's degree in engineering, chemistry, biology, environmental science, business administration or a

related field is required. Experience with MS Office Suite, specifically Word and Excel)

Preferred Experience:

- Professional Engineer (PE) license, water/wastewater utility experience or Master's Degree is preferred.
 - Wastewater Operator Certification issued by the Indiana Department of Environmental Management (IDEM) is preferred.
 - Knowledge of water/wastewater utility industry or IURC regulatory practices is also preferred.
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Additional Comments:

The selected candidate will conduct a variety of engineering and operations reviews of water and wastewater utilities. The reviews may be broad or narrow in scope and of varying complexity and difficulty. The incumbent will plan and conduct the engineering and operations reviews within the time constraints of the OUCC. The selected candidate will use creativity and resourcefulness to uncover and document imprudence, deficiencies or non-compliance with utility best practices. This position must maintain confidentiality throughout the entire review process and interpret output for the purpose of analysis, evaluation and compilation of information. The incumbent must be able to manage multiple cases and prioritize workload.

This position will receive general work assignments from a supervisor. The selected candidate is expected to make decisions and exercise significant judgment in the application of agency policy and standards. This position works with multi-disciplinary teams that may include attorneys, financial analysts, accountants, engineers and other specialists. This position is responsible for preparing written reports, related work papers and testimony which supports judgments and conclusions for utility plant condition, operational efficiency and compliance. The work product completed by this position is reviewed by a supervisor for compliance with agency policy and standards. Limited travel will be necessary.

For more information about the OUCC, visit the website at www.in.gov/oucc, on Twitter at <https://twitter.com/IndianaOUCC>, or on Facebook at <https://www.facebook.com/IndianaOUCC>.

Benefits:

The State of Indiana offers a comprehensive benefit package which includes medical, dental, vision, life insurance, retirement plans and accrued leave.

Equal Employment Opportunity:

The State of Indiana is an Equal Opportunity Employer.