

STATE OF INDIANA
INDIANA UTILITY REGULATORY COMMISSION

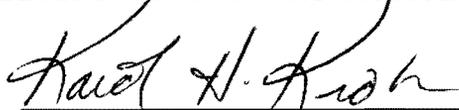
IN THE MATTER OF THE PETITION OF NEUSTAR, INC.,)
ON BEHALF OF THE INDIANA TELECOMMUNICATIONS) CAUSE NO. 44233
INDUSTRY, FOR APPROVAL OF NPA RELIEF PLAN FOR)
THE 812 NPA)

OUCC PREFILED TESTIMONY OF
RONALD I. KEEN – PUBLIC’S EXHIBIT #1
ON BEHALF OF THE
INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

MAY 15, 2013

Respectfully Submitted,

INDIANA OFFICE OF UTILITY CONSUMER



Karol H. Krohn, Atty. No.5566-82
Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing *Office of Utility Consumer Counselor Prefiled Testimony of Ronald L. Keen* has been served upon the following counsel of record in the captioned proceeding by electronic service and/or by depositing a copy of same in the United States mail, first class postage prepaid, on May 15, 2013.

Kimberly Wheeler Miller
NeuStar, Inc.
1775 Pennsylvania Avenue, N.W., 4th Floor
Washington, D.C. 20006
Email: Kimberly.miller@neustar.biz

Wayne Milby
NeuStar, Inc.
8385 Yahley Mill Road
Richmond, VA 23231
Email: wayne.milby@neustar.biz

Charles R. Mercer, Jr.
CenturyLink
5320 Singleton Street
Indianapolis, IN 46227-2065
Email: charles.r.mercer@gmail.com

Brian D. Robinson
AT&T Indiana
240 N. Meridian Street, Room 1831
Indianapolis, Indiana 46204
Email: br5328@att.com

William Powers
Attorney at Law
120 E. Market St., Ste. 809
Indianapolis, IN 46204
Email: pboerschmidt@epitrustee.com

Anne E. Becker
Lewis & Kappes, P.C.
One American Square, Suite 2500
Indianapolis, IN 46282
Email: abecker@lewis-kappes.com

Michael B. Cracraft
Hackman Hulett & Cracraft LLP
111 Monument Circle, Suite 3500
Indianapolis, IN 46204-2030
E-mail: mcracraft@hhclaw.com
Nikki G. Shoultz
Bose McKinney & Evans, LLP
111 Monument Circle, Suite 2700
Indianapolis, IN 46204
Email: nshoultz@boselaw.com

Deborah Kuhn
Verizon
205 N. Michigan Ave., 7th Floor
Chicago, IL 60601
E-mail: deborah.kuhn@verizon.com
William A. Haas
T-Mobile
2001 Butterfield Rd., Suite 1900
Downers Grove, IL 60515
Email: William.haas@t-mobile.com

Kenneth Schifman
Director, Government Affairs
6450 Sprint Parkway
Overland Park, Kansas 66251
Mailstop: KSOPHN0314-3A 753
Email: kenneth.schifman@sprint.com



Karol H. Krohn
Deputy Consumer Counselor

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

115 West Washington Street

Suite 1500 South

Indianapolis, IN 46204

infomgt@oucc.in.gov

317/232-2494 – Phone

317/232-5923 – Facsimile

DIRECT TESTIMONY OF RONALD L. KEEN
CAUSE NO. 44233
NORTH AMERICAN NUMBERING PLAN ADMINISTRATOR

I. INTRODUCTION

1 **Q: Please state your name and your business address.**

2 A: My name is Ronald L. Keen. My business address is 115 West Washington
3 Street, Suite 1500 South, Indianapolis, Indiana 46204.

4 **Q: By whom and in what capacity are you employed?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor (OUCC) as
6 a Senior Analyst within the Resource Planning and Communications Division
7 (RPC).

8 **Q: Please describe your educational background and experience.**

9 A: I hold a Masters Degree in Aeronautical Science from Embry-Riddle
10 Aeronautical University and have completed coursework toward a Masters in
11 Political Science. I also hold a Bachelors Degree in Management from Texas
12 State University at San Marcos.

13 Hired by the OUCC in December 2001, I've completed the regulatory
14 studies program at Michigan State University sponsored by the National
15 Association of Regulatory Utility Commissioners (NARUC), as well as several
16 utility-related courses, seminars, and conferences focused on energy-generation
17 and transmission related topics.

18 Prior to working at the OUCC, I retired from the United States Air Force
19 after a distinguished career in which I gained extensive experience as an expert

1 in telecommunications, project management, systems analysis and renewable
2 energy generation systems.

3 After retiring from the Air Force, I briefly worked as a Project Manager
4 for Aeronautical Radio, Incorporated (ARINC), developing training programs,
5 policy, and operations concepts for the Department of Defense in advanced
6 Satellite Communications Management Systems and general communications
7 planning.

8 **Q: Have you previously testified before this commission?**

9 A: Yes, I have testified in a number of dockets before the Indiana Utility Regulatory
10 Commission (IURC or Commission) on a variety of issues in the
11 telecommunications and energy arenas.

12 **Q: What have you done to identify and investigate issues presented in this case?**

13 A: I reviewed the Petition, Direct Testimony and attached Exhibits filed by the
14 North American Numbering Plan Administrator (NANPA or Petitioner). I
15 participated in conferences, technical workshops, teleconferences and meetings
16 with both Petitioner and industry representatives regarding this initiative over a
17 period of several years. I also attended a public field hearing regarding this
18 proposal. I considered the pros and cons of area code overlays versus geographic
19 splits for area code relief. I also looked at the impact area code relief has had in
20 Indiana and in other states. Finally, I was involved in the geographic split
21 involving the 219 area code in northern Indiana.

1 **Q: Does the OUCC support Petitioner's proposal to overlay a new area code**
2 **across the entire 812 numbering plan area (NPA)?**

3 A: Yes. The OUCC has participated in conferences, meetings, and technical
4 workshops with Petitioner and representatives of Indiana's telecommunications
5 industry to study usage patterns affecting the 812 area code and to develop
6 potential alternative area code relief scenarios that would minimize customer
7 inconvenience and expense. As a direct result of that work with NANPA and the
8 industry, the OUCC believes an overlay is the best alternative for area code relief
9 for the 812 NPA.

10 **Q: Once the cause was established, did the Commission attempt to get public**
11 **input regarding an overlay of the 812 area code?**

12 A: Yes. The Commission held ten public field hearings throughout the 812 NPA in
13 2013. The OUCC participated in all ten field hearings, which drew a few
14 customers and attracted only a small number of public comments. Additional
15 public comments sent directly to the OUCC are submitted as Attachment 1 to
16 this testimony for the Commission's further consideration.

17 **Q: Please summarize the comments received from the public.**

18 A: The majority of comments favor the overlay of a second area code on the
19 existing 812 NPA.

20 **Q: What does the OUCC recommend regarding Petitioner's request?**

21 A: For the reasons detailed in this testimony, the OUCC supports overlaying a new
22 area code across the entire 812 NPA to relieve exhaustion of the remaining
23 numbering resources and recommends the Commission accept and approve
24 Petitioner's request.

1 **Q: Does this conclude your testimony?**

2 **A: Yes.**

AFFIRMATION

I affirm, under the penalties for perjury, that the foregoing representations are true.



By: Ronald L. Keen
Indiana Office of
Utility Consumer Counselor

Date May 15, 2013

Tom Li
125 Haddon Road
New Hyde Park, NY 11040-1740

September 7, 2012

Indiana Office of Utility Consumer Counselor
PNC Center
115 West Washington St., Suite 1500 South
Indianapolis, IN 46204-3407

Subject: Case 44233 – 812 Area Code

To Whom It May Concern:

My general philosophy regarding area code splits and overlays depends on the dialing habits of the residents of the area code in question.

In the case of area code 812, my assumption is that due to the relatively rural nature of most of this geographic area, most of its residents live and do business in only one area code, and are probably not accustomed to the “multiple area code lifestyle” of dialing 10 or 11 digits on a regular basis that is typical of major cities like New York or Los Angeles. As such, I would recommend a geographic split instead of an overlay, so that residents can continue to maintain the current single area code lifestyle until such time more significant growth and development occurs.

As for the specific split options identified by the relief petition, I recommend option #4 for a couple of reasons. First, it is the most balanced split option currently available. Second, it follows county lines around Daviess and Martin Counties more closely than the other feasible split option currently available, option #3, resulting in less disruption to customers in those counties. For this option, I recommend that the southern portion (Area B) change to the new area code while the northern portion (Area A) retain area code 812, since Area A has a higher overall population, serves more communities of interest, and has more CO codes assigned to it than Area B does.

To get a better idea of where the general public stands on this issue, I recommend that the IURC hold public hearings on this matter in various major communities located within the 812 area code. I also recommend monitoring the project exhaust date closely and, if it moves out significantly, delaying and/or dismissing the relief plan if necessary.

Sincerely,



Tom Li

SEP 10 PM 2:15

Haeny, Kathleen

From: Web Form Poster [debilu384@gmail.com]
Sent: Wednesday, September 19, 2012 4:44 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.

First Name: Debbie

Last Name: Young

Email: debilu384@gmail.com

Street Address: 384 Chanda Lane

City: New Albany

State: IN

Zip: 47150

Phone: (502)727-3835 ext.

Type: mobile

No Phone Service:

Case Number: IOUCC area code change

Comments: I guess you have to do what you have to do, but lots of things have to be changed if an area code changes. But the way I understand, we "old" customers in the 812 area would keep that area code. I am an AT&T customer who's had the same "812" number for 16-1/2 years.

Thankyou.

Haeny, Kathleen

From: Larry Robinson [midimagic@sbcglobal.net]
Sent: Wednesday, September 19, 2012 5:28 PM
To: UCC Consumer Info
Subject: Area code 812 changes

I don't like the overlay. Either divide the area into two zones, or make all cell phones use the new area code, while keeping landlines and computer lines on the old code.

Larry Robinson
Bloomington IN

midimagic@sbcglobal.net

Haeny, Kathleen

From: Janet McCormick, URBAN [janetm@insightbb.com]
Sent: Thursday, September 20, 2012 12:37 PM
To: UCC Consumer Info
Subject: IURC Cause No 44233

Importance: High

Hello, I am writing in regards to IURC Cause No 44233

Please allow us to KEEP our 812 area code, if we already have a phone number.

I have been a small business owner in Evansville, IN for 23 years.
I sell advertising specialities and uniforms, and depend on my phone number for survival.

I have spent thousands of dollars thru the years, promoting my phone number on magnets, mugs, portfolios, notepads, pens, clocks, stickers, brochures, and other goodies to my clients.

It would cause UN-retrievable damage to my business if you were to take away my prefix.

I work with people all over the country - not just Evansville, and there is no possible way I could recover financially from such a change. People in all corners of the USA have my magnets, etc. in their files. I need the number to continue to work, so I can continue to answer the phone and sell them stuff when they call!!!

I depend on my phone number for my business lifeline, and have for the past 23 years.

PLEASE PLEASE - let us keep our 812 prefix if we already have one.
Let the new phone numbers have the new prefix. That is the ONLY fair way.

Janet McCormick

Urban ReLeaf's Company Store

janetm@insightbb.com

(812) 449-9065 - cell

(812) 484-0146 - office

Apparel: www.companycasuals.com/janetmccormick

Promotions: www.urbancostore.com

Custom Cards: www.holidaycardwebsite.com/janet

Haeny, Kathleen

From: Jim Hunter [Jim.Hunter@oldnationalins.com]
Sent: Thursday, September 20, 2012 10:09 AM
To: UCC Consumer Info
Subject: Area code 812

It is my understanding that area code 812 will run out of numbers in 2015. Officials have filed a formal request with the IURC to add a new 'overlay' code to the area. Under the proposal, all customers in the 812 area code would keep their current numbers, but a new code would be assigned to new customers, while 10-digit dialing will eventually become mandatory throughout the 812 area. It is this feature that about which I wish to object. The use of the phone plays a large role in my business activities. It would be a terrible inconvenience to dial ten digits every time I make a phone call.

James R. Hunter
Bond Manager and Account Executive
Old National Insurance
925 Wabash Ave., Suite 200
Terre Haute, IN 47807
Phone: 812-478-6038

Haeny, Kathleen

From: Ed Vance [ed.vance@sbcglobal.net]
Sent: Thursday, September 20, 2012 4:57 PM
To: UCC Consumer Info
Subject: Re: IURC Case No. 44233 - Telephone Area Code 812

Edward A. Vance
317 Haze Drive
New Albany, IN 47150-6031
Re: IURC Case No. 44233

Sir or Mam,

Change ALL of the Cellular Phones using Area Code 812 issued by ALL of the Cellular Phone Companies in/for Indiana Area Code 812, to another Area Code (or Area Codes if needed).

Case Closed!

If You Change ALL Area Code 812 Cellular Phones Area Code numbers, the Wired Telephone Companies located in Area Code 812 would not cause their Residential Customers AND Business Customers any Grief, or change their Customers Procedures for calling Local Numbers in the 812 Area Code.

This change would only affect Cellular Phone Customers, and those who call them. The multiplicity of Companies selling Cellular in the 812 Area Code is what has caused this problem to occur.

Fix the cause of the problem, PLEASE!!!!!!!

I have a relative living in West Virginia Area Code 304 who has told me their telephone service now REQUIRES THEM TO ALWAYS HAVE TO DIAL a Area Code before the Seven Digit Phone Number because their area now has TWO Area Codes for Local Dialing.

I can still dial only 7 digits to talk to someone in Area Code 502 (in Kentucky) who uses a Wired Land Line Telephone AND I can also dial just 7 digits to call a lot of Area Code 502 Cellular Phones too!

Same Procedure is used for the majority of my calls to Area Code 812 numbers.

Please don't let that happen to the folks living in Southern Indiana U.S.A.!!!!!!!

Thanks You Very Much for reading my comments, I hope they help You All in Your decision.

God Bless You And Yours!

Edward A. Vance

--

Are You Sure?

Look in Your Holy Bible at John 5:24 where Jesus said:

Verily, verily, I say unto you, He that heareth my word, and believeth on him that sent me, hath everlasting life, and shall not come into condemnation; but is passed from death unto life.

and First John 5:13

These things have I written unto you that believe on the name of the Son of God; that ye may know that ye have eternal life, and that ye may believe on the name of the Son of God.

WILL "YOU" DWELL IN THE HOUSE OF THE LORD FOREVER?

Do You Know That You Know That You Know That You Will Go To Heaven?

In God "I" Trust!

Jesus 'IS' The Reason!

Haeny, Kathleen

From: Web Form Poster [Bill@SaegesserEngineering.com]
Sent: Thursday, September 20, 2012 5:50 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.

First Name: William

Last Name: Saegesser

Email: Bill@SaegesserEngineering.com

Street Address: 1521 Nole Drive

City: Jeffersonville

State: IN

Zip: 47130

Phone: (812)752-8123 ext.

Type: work

No Phone Service:

Case Number: 812 area code

Comments: We live in Jeffersonville (812) and work in Scottsburg (812) where we have a small business. Small business are already having a hard time meeting budgets. Please do the overlay of the 812 area code rather than doing it by geographic area. thanks for this opportunity to comment.

Haeny, Kathleen

From: sueswigul@comcast.net
Sent: Thursday, September 20, 2012 8:01 AM
To: UCC Consumer Info
Subject: IURC Cause No. 44233

To whom it concerns:

I am writing to express my views about the new area code for southern Indiana. It is my preference to make a geographic split rather than an overlay. My reasoning is that it would be more inconvenient to have to dial area codes for local calls than it would be to adapt to a new area code.

Sincerely,

Susan L. Gulick
4001 Jay Stewart Lane
Ellettsville, IN 47429

812-876-6437

Haeny, Kathleen

From: Sean Giolitto [Sean.Giolitto@oldnational.com]
Sent: Thursday, September 20, 2012 12:02 PM
To: UCC Consumer Info
Subject: New Area Code

I would be in favor of a new area code. With more and more people using mobile device phone number are used up quickly. In the future we would need a new area code, at some point. I would rather have the new are code sooner then later. Please create a new area code instead of the overlay.

Thanks,
Sean Giolitto
3609 Elmridge
Evansville, IN
47711

Information provided in this email or any attachments is not an official transaction confirmation or account statement. This message is intended only for the exclusive use of the intended recipient(s) named herein and may contain information that is PRIVILEGED and/or CONFIDENTIAL. If you are not the intended recipient, you are hereby notified that any use, dissemination, disclosure or copying of this communication is strictly prohibited. If you have received this communication in error, please destroy all copies of this message and its attachments and notify us immediately.

Haeny, Kathieen

From: Alvey, Charles E. [calvey@vanderburghsurveyor.com]
Sent: Thursday, September 20, 2012 11:23 AM
To: UCC Consumer Info
Subject: Area Code 812 split: IURC Cause No. 44233

When splitting the 812 area code please apply a geographical split.
This would be much simpler to understand and use by customers
Thank you,

IURC Cause No. 44233

Charles Alvey
766 S. St. James Blvd.
Evansville, IN 47714

Haeny, Kathleen

From: Mike B [mbiggsat@yahoo.com]
Sent: Friday, September 21, 2012 1:19 PM
To: UCC Consumer Info
Subject: area code

I prefer to have new customers use the new code, as that will not cost money. Ridiculous to make people change their numbers/letterheads/businesses.

Haeny, Kathleen

From: Devin Blankenship [indianadevin@gmail.com]
Sent: Friday, September 21, 2012 11:25 AM
To: UCC Consumer Info
Subject: Southern Indiana 812 Area Code Comments

To Whom It May Concern,

I have been hearing about the future addition of an area code in Southern Indiana. As a lifelong resident of Monroe County, I fully support the idea of doing an overlay with an additional area code for new numbers. Though it may be "just a number" to some, I feel that 812 has become synonymous with Southern Indiana.

I do have a question, though. Is it possible that whatever area code we add have some sort of similarity to 812? It looks like 821 is available. Also, in Bloomington, we wouldn't mind seeing a 474 (the start of our regional ZIP codes).

Again, I fully support the use of an overlay rather than splitting the area.

Thank you,

Devin Blankenship
812-325-8016

Haeny, Kathleen

From: Nolan, Peggy A. [PNolan@iuhealth.org]
Sent: Friday, September 21, 2012 9:27 AM
To: UCC Consumer Info
Subject: NEW PHONE NUMBERS FOR SOUTHERN INDIANA

It seems that new numbers for new customers would be the way to go. I personally have had the same phone number for 39 years and see no reason why it should be changed now. There are so many different prefixes for cell phones that a person doesn't know where someone else is calling from anyway. Please leave the original numbers as they are and add new numbers as they are needed.

It is such an ordeal to change numbers on all correspondence, advertisements, etc. for businesses, and the cost would be great. I see no benefit to the changing of numbers. People would then be more lost than they are now with the ever changing numbers that show up whenever someone gets a new phone. Perhaps the portability of phone numbers should be promoted. Most people I have had conversations with regarding keeping the same number have no idea that that is even possible.

Thanks for your consideration and have a blessed day.

Peggy Nolan
Pharmacy Technician, CPhT
Pharmacy
Indiana University Health, Paoli
T: 812.723.7435 | F: 812.723.7434
PNolan@iuhealth.org
Discover the strength at iuhealth.org

CONFIDENTIALITY NOTICE: This e-mail message, including all attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. If you are not the intended recipient, you may NOT use, disclose, copy or disseminate this information. Please contact the sender by reply e-mail immediately and destroy all copies of the original message including all attachments. Your cooperation is greatly appreciated. IU Health Bloomington, P.O. Box 1149 Bloomington, IN 47402

Haeny, Kathleen

From: Roger Susie [rogeremge@wowway.com]
Sent: Friday, September 21, 2012 1:19 PM
To: UCC Consumer Info
Subject: URC Cause No. 44233

Gentlemen/ladies:

Below are my comments as to why I believe the additional area code should be a geographic split.

First of all, by its very name, it should be a geographic split. This is referring to an AREA code. One or two telephones huddled among many 812 phone numbers do not constitute an AREA. Some of these AREA codes could be in Evansville, another few in Terre Haute, one or two sprinkled in in Jasper and then a few in Jeffersonville/New Albany. There is no AREA to consider.

My main reason for wanting a geographic split is just that. On many occasions I have wanted to know approximately where a call originated. With 812 one can tell it is from Southern Indiana. 317 says Indianapolis. 207 refers to Western Kentucky, with 502 telling us it is the Louisville area. The AREA code tells us something.

There are those who complain that this would be a financial burden upon businesses because they would have to change their stationary phone numbers. And yes, those businesses who have their phone numbers painted on their motor vehicles would have to have them repainted. False logic. We are talking of a change being needed by 2015. I can see a change being made sometime in 2014. Many of the motor vehicles would be worn out by that time and could have the new area code painted on the replacements.. And businesses do not stockpile letterhead, billing forms, checks or any other printed material with a two year supply. They will have at least a two year advanced notice; maybe even two and one half years.

There are also those who say they would have to re-program the numbers in their cell phones. Again this is a one time effort.

A geographic split would be a once in a lifetime change. Yes, you change once and that is it, FOREVER

While we are at it, why not set up THREE area codes, one for the Evansville area, one for the Terre Haute area and a third for the New Albany/Jeffersonville area.

An overlay solution would be short sighted. Such a change would affect everyone in the current 812 AREA. It would apparently require ALL residents to dial four extra digits for EVERY call, FOREVER.

Very truly yours,

Roger C. Emge
2325 Bellemeade Avenue
Evansville, Indiana 47714-2315

Telephone: 812-437-7157
E-mail: rogeremge@wowway.com

Haeny, Kathleen

From: Web Form Poster [david@graphicventures.com]
Sent: Friday, September 21, 2012 7:05 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.

First Name: David

Last Name: Eve

Email: david@graphicventures.com

Street Address: 648 N. Clark Blvd.

City: Clarksville

State: IN

Zip: 47129-2404

Phone: (812)288-6093 ext.

Type: home

No Phone Service:

Case Number: Cause No. 44233

Comments: We are a small business that has been active for 30 years. If an area code needs to be added, PLEASE use the "Overlay" method. It would be very costly for us to change all of our stationary not to mention the difficulty of notifying our customers that are all over this country and some overseas.

Thanks,

David S. Eve

Haeny, Kathleen

From: Web Form Poster [granthammer@sbcglobal.net]
Sent: Friday, September 21, 2012 7:25 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.

First Name: Grant

Last Name: Hamner

Email: granthammer@sbcglobal.net

Street Address: 2058 w 900 s

City: Flat Rock

State: IN

Zip: 47234

Phone: (812)587-5727 ext.

Type: home

No Phone Service:

Case Number: oucc

Comments: I want the overlay system regarding area code 812. I along with manyother people, do not want to change our phone number we had all ourlives.

Thank you

Grant Hamner

Haeny, Kathleen

From: Mike Page [mpage@seibr.com]
Sent: Friday, September 21, 2012 11:10 AM
To: UCC Consumer Info
Subject: 812 Area code

Dear Phone company folks,

I just read an article in the news that the 812 area code is running out. Well, all I can say is if you discontinued the deceased people who still have working phone numbers, maybe you would have more room. For example: My cousin's father Robert W. Scharf has been dead since 1968, but his phone number 812-926-0478 of 218 4th St. in Aurora is still listed.

Maybe you should cross reference the SS death records with yours and see how many dead people are occupying phone numbers. Also, with the Boomer generation getting on anyway and no longer using an average of 3 phones per person, you should have plenty of room soon.

Thank you,

Mike Page
mpage@seibr.com
(812) 926-4644 Ext. 2

Haeny, Kathleen

From: Web Form Poster [poundsm@gmail.com]
Sent: Friday, September 21, 2012 1:30 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Michael
Last Name: Pounds
Email: poundsm@gmail.com
Street Address: 7300 N. Stuthard St.
City: Terre Haute
State: IN
Zip: 47805
Phone: (812)240-8445 ext.
Type: mobile
No Phone Service:
Case Number: 44233

Comments: Concerning the 812 area code, I do not like the idea of an overlay requiring 10 digit dialing. I don't see why new numbers can't be assigned far enough in advance for businesses and individuals to change signage and stationary etc in preparation for the change therefore minimizing the associated costs. Then the change over would be quick and easy with minimal interruption and aggravation.

Thank you,
Mike Pounds

Haeny, Kathleen

From: Shane Shoop [sshoop@sacoma.com]
Sent: Friday, September 21, 2012 10:18 AM
To: UCC Consumer Info
Subject: IURC Cause No. 44233

To Whom it Concerns,

Regarding IURC Cause No. 44233, we would like to see the 812 area code split and not implement the overlay.

Furthermore, we would like to see the east side of the state maintain the 812 area code and let the west side of the state get the new area code.

Thank you for giving us the opportunity to have a voice in this decision.

Shane R. Shoop
2595 Franklin Street
Columbus, IN 47201
812-372-0598

Haeny, Kathleen

From: Web Form Poster [stevenehight@gmail.com]
Sent: Saturday, September 22, 2012 1:13 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Steven
Last Name: Hight
Email: stevenehight@gmail.com
Street Address: 515 Heltonville Rd E
City: Bedford
State: IN
Zip: 47421
Phone: (812)797-7130 ext.
Type: mobile
No Phone Service:
Case Number:
Comments: About the need for new phone numbers in southern and south-central Indiana:

I think it would be preferable to make a geographic division and for the people in one area to do what's necessary to reprogram phones, print new stationery, etc. Though not the same, there will be a certain amount of adjusting and stationery re-printing anyway if people and businesses need to add digits to their numbers to expand them from seven to ten. And I think it would be less confusing for people to be able to look for someone's area code by checking a map, much as we do now.

Haeny, Kathleen

From: Bridget Hornbach [pcnewsreleases@hotmail.com]
Sent: Saturday, September 22, 2012 3:41 PM
To: Swinger, Anthony
Cc: UCC Consumer Info
Subject: 812 Area Code (pending changes)

This inquiry is related to the pending Telephone Area Code changes, involving Area Code (812)..... and more specifically the geographic area of DEARBORN COUNTY, INDIANA

We work with three companies and all utilize a 637 exchange number (within the 812 area code). For us to lose our (812) assignment -- or in any way be required to change any portion of our phone numbers, would be extremely time consuming and very costly.

We have numerous individuals with business cards imprinted with our phone numbers; we have thousands upon thousands of printed letterheads; personalized memo pads; full-color show cards; display ads and related graphic artwork; vinyl convention banners; websites; even painted vehicles with graphic content.

For us to lose our (812) area code, associated with our existing telephone numbers -- would be a major problem for our operations and our companies.

We DO NOT want to see our 812 area code changed. The impact would be devastating!

I can be contacted (Monday through Friday) as follows:

Name: Bridget Hornbach, Media Consultant
FPP, llc
POB 324
Harrison, OH 45030
Cell # 513.505.1286

Haeny, Kathleen

From: Lynn Bower [lynn@studioindiana.com]
Sent: Wednesday, September 26, 2012 12:49 PM
To: UCC Consumer Info
Subject: Adding an additional area code to 812

Hello,

My husband have a small business which has all our advertising, business cards, forms, invoices, etc. with the 812 area code imprinted on them. It would be not only a financial burden for us, especially at this time, to reprint everything, but it would also adversely affect our business with customers who have retained our past flyers. So, my input on this matter is, PLEASE choose the overlay system, which will be a positive choice for ALL businesses in southern Indiana.

Thank you for your consideration.

Sincerely,

Lynn Bower
Studio Indiana
430 N. Sewell Rd.. (home & business address)
Bloomington IN 47408
812-332-5073
lynn@studioindiana.com

Haeny, Kathleen

From: Marcia [marcia.anderson@gmail.com]
Sent: Wednesday, September 26, 2012 9:22 AM
To: UCC Consumer Info
Subject: Area code change

To whom it may concern:

I am very much in favor of the area code change being implemented using the so-called overlay system. Changing one's telephone number is a huge hassle, both for individuals and especially for businesses. A business owner (I am not a business owner, nor am I self-employed) must go to the expense and time of changing business cards and signs. An individual must get the word out to everyone who might want to contact them, that their phone number has been changed. I can only hope that if it happens that the system of dividing the 812 area and implementing a new area code in part of it is employed, the the possessors of the new are code are at least allowed to keep the non-area-code part of their number, as well as the local phone service providers being required to have a recording on every phone number whose area code has been changed, announcing the new area code for that number.

Myself, I see no problem in the fact that if the overlay system is employed, we all will be required to dial the area code before every number. Seriously, are we that lazy, that pressing three more keys is an issue? I work in an office which serves the public. Something I have noticed is that since the advent of the wide-spread use of cell phones, virtually everyone -including elderly folks- gives me their area code when asked to give me their phone number.

The only negative point I can think of in using the overlay system, is that one will have to remember who has which area code. Though this could be seen as a problem, a large number of us rely on either our cell phones, or use speed dial for the numbers we call most often. In the case of being a cell-phone user (which I am, almost exclusively) one usually doesn't have anyone's phone numbers memorized- I personally have no idea of my two daughters' numbers, though I speak with them often, nor do I know many of my friend's numbers, as they, too, use mostly their cells.

Thank you for allowing me to voice my opinion.

Marcia Anderson, age 62
1610 S. Nancy St.
Bloomington, IN 47401
812.333.3043 and
812.272.4665

Haeny, Kathleen

From: MuncieD@aol.com
Sent: Wednesday, September 26, 2012 12:26 PM
To: UCC Consumer Info
Subject: 812 Area Code Changes

Establish the new area code for all wireless phones since most business already have a land line established. Since the conversion to cell phones is so rapid, their own area code makes the most since, especially in college towns. Thank you for allowing comments.

Richard Elder

Haeny, Kathleen

From: Web Form Poster [ingov.bbarker@xoxy.net]
Sent: Thursday, September 27, 2012 10:26 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Bruce
Last Name: Barker
Email: ingov.bbarker@xoxy.net
Street Address: 3215 S Abby Ln
City: Bloomington
State: IN
Zip: 47401
Phone: (812)650-4523 ext.
Type: home
No Phone Service:
Case Number: Area code change
Comments: My idea would be to use the overlay, but still allow 7 digit dialing to all 812 numbers. Only the new area code would require 10 digits. This would cause the least amount of disruption.

Haeny, Kathleen

From: Web Form Poster [Lindafeb29@insightbb.com]
Sent: Thursday, September 27, 2012 3:39 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mrs.
First Name: Linda
Last Name: Montejano
Email: Lindafeb29@insightbb.com
Street Address: 2512 W. Boonville New Harmony Road
City: Evansville
State: IN
Zip: 47720
Phone: (812)483-3185 ext.
Type: mobile
No Phone Service:
Case Number: 44233

Comments: I used to live in So. California and was just visiting a couple of weeks ago. There are so many area codes there now and you have to dial 1 714..then the number for someone even across the street. It is very annoying for those who only use land mine phones especially the elderly. I understand Southwest Indiana may start giving new area code numbers out and keep others with the same number they had...it would be much better if you would change the area code for everyone that live in the same area. Say the Bloomington area one area code...and Evansville area one area code. Otherwise don't split area codes...it would cause more distress that way than everyone learning their new area code. Everything has too many numbers these days and hard especially for the elderly to comprehend all of this. Thank you...when I saw the article in the paper...I much rather learn a new area code than dial so many numbers every time.

Haeny, Kathleen

From: The McDonalds [mcpatriots5@insightbb.com]
Sent: Sunday, September 30, 2012 3:32 PM
To: UCC Consumer Info
Subject: Comments re: IURC Cause No: 44233

Re: IURC Cause No. 44233
Indiana Area Codes
Overlay vs geographic split

Please...do what's right and easiest for the most people: Allow the existing area code to remain in place, with new numbers receiving a new area code. More and more people are using cell phones, which must use area codes, anyway, even for local calls to other cell phones, plus when programmed into speed dial, callers need not bother with nor notice the area code. Please DO NOT use a geographic split.

That said, hard to believe with today's technology that area codes would need to be used for local calls. Seems that some sort of "smart" number assigning system could either eliminate or postpone for some time any duplicately assigned numbers in a new area code.

Thank you-

Ron T. McDonald
202 S. Chestnut St.
Huntingburg, IN 47542

OCT 2 PM 1:55

September 30, 2012

Consumer Services Staff
Indiana Office of Utility Consumer Counselor
115 W. Washington Street
Indianapolis, IN 46204

ATTN: To Whom It May Concern

Dear Sir or madam:

Re: Concerning 812 Area Code

We are writing to "voice" our opinion on possibly changing our Area Code of 812. We would like, very much, to keep our area code of 812. We believe it would be better to give all new subscribers a new area code rather than disturb all present 812 Area Code customers! Thank You!

Sincerely,
Darrell and Fran Conner
1668 N. Pike Road
Bedford, IN 47421

Haeny, Kathleen

From: Web Form Poster [namllitsrj@aim.com]
Sent: Friday, October 05, 2012 12:29 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Jeff
Last Name: Stillman
Email: namllitsrj@aim.com
Street Address: 31 Blue Spruce
City: Santa Claus
State: IN
Zip: 47579
Phone: (812)660-7834 ext.
Type: work
No Phone Service:
Case Number: IURC Cause No. 44233.
Comments: As a consumer of several phone numbers in the 812 area and having beenthru this in other areas of the country I would prefer that a split ofthe existing area rather than an overlay. This would better definewhat part of the State the phone is from.

Haeny, Kathleen

From: Web Form Poster [moeding@ci.jasper.in.us]
Sent: Friday, October 05, 2012 9:30 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Michael
Last Name: Oeding
Email: moeding@ci.jasper.in.us
Street Address: 4880 S. SR 257
City: Velpen
State: IN
Zip: 47590
Phone: (812)482-5252 ext.
Type: work
No Phone Service:
Case Number: 812 Area Code
Comments: Why not give the new area code to the southwestern counties that choseto stay in the Central time zone. That way they would have their owntime and area code. It would be easier for everyone else toremember.

Haeny, Kathleen

From: Web Form Poster [tombook60@gmail.com]
Sent: Tuesday, October 23, 2012 7:27 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: tom
Last Name: book
Email: tombook60@gmail.com
Street Address: tombook60@gmail.com
City: Aurora
State: IN
Zip: 47001
Phone: (812)6552299-6552299 ext.
Type: home
No Phone Service:
Case Number: Area Code 812
Comments: People with an 812 area code phone number should be allowed to keep that number. People using only cell service will have to notify everyone they have a new number if they are forced to change.

Haeny, Kathleen

From: Gayle Strassel [strassel@psci.net]
Sent: Wednesday, October 24, 2012 11:43 AM
To: UCC Consumer Info
Subject: 812 area code

Please change the whole area..whatever the boundries. I can not imagine the problems if we let numbers with area codes stay the same and my new neighbors would have a different area code...that would be stupid. I think the telephone companies will have to have a message for at least one year to inform people who dial 812 (and it has been changed) the new area code.
Thanks

Haeny, Kathleen

From: Web Form Poster [retiredamt@juno.com]
Sent: Wednesday, January 23, 2013 9:31 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Larry
Last Name: Allen
Email: retiredamt@juno.com
Street Address: 106 W. Clark Street
City: Owensville
State: IN
Zip: 47665
Phone: (812)729-7784 ext.
Type: home
No Phone Service:
Case Number: 44233

Comments: PLEASE do a geographic division. If you do an overlay, we will end up having next door neighbors in different area codes! Calling a business or getting a phone number by dialing 812-555-1212 would be impossible. While people in the new geographic division would have to change their numbers one time, the overlay would cause everyone to repeatedly change their phone memories over and over for the foreseeable future as new numbers (especially cell phone numbers) are added or changed.

Haeny, Kathleen

From: Bill Franklin [bill@allfreight.com]
Sent: Wednesday, January 23, 2013 8:55 AM
To: UCC Consumer Info
Subject: 812 area code

The website listed in the Evansville Courier for commenting on the new area code in the 812 area was not valid so I am sending my comments by email.

We have been in business in this area code for 25 years. We are primarily a transportation broker and we both call many trucklines and they call us as well as clients calling us. Many of our trucklines have been in areas that added area codes over the years. Overlays, is by far the best method. Sometimes we might not need to call a specific truckline for many months or even a year and the same with our customers calling us since we move odd size freight like drill rigs, cranes, truck lifts, etc. When they are forced to change their area code by geographic split, it can be very hard to find them a year later. Generally their old number would be unused since most of the old area code that was forced to move would be unassigned to new customers; and unless we think to try to find a different area code, we would assume they went out of business. 10 digit local dialing is only a small inconvenience since almost all calls now are from cell phones and people have the number programmed in anyway.

Also, number portability as mandated by the federal government would allow many to keep their old numbers by moving them to another area code that was not being geographically split and then moving them back later. Not many people have ever figured this out, but you can rest assured that I will tell everybody that will listen if you implement a geographical split. This would tend to imbalance the geographical structure that you would impose. Also, I am fairly certain that the number portability law could be used to allow legal relief from any geographic split since we have been paying money for years to have this capability and since we could legally move a number to somewhere else and have it forward back to here, a judge might just rule that we own our numbers since that is more or less implied in the act.

If you overlay almost no business will be affected and few will be unhappy. If you geographically split there will be many problems, issues, and loss of business for local business, not to mention all the trees killed by having to reprint letterhead, stationary, business, cards, advertizing flyers, etc. There might be lawsuits, and delays, people using the portability act to subvert your split, etc.

Bill Franklin
All Freight Services
5311 Schneider Rd.
Newburgh, IN 47630
Main: 812-858-1000
Toll Free: 800-489-6844
Fax: 812-858-1313
Cell: 812-205-6321

Haeny, Kathleen

From: Web Form Poster [luker_420@hotmail.com]
Sent: Wednesday, January 23, 2013 9:25 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Jacob
Last Name: Luker
Email: luker_420@hotmail.com
Street Address: 1502 Mill St
City: Jasper
State: IN
Zip: 47546
Phone: ()- ext.
Type: mobile
No Phone Service:
Case Number:

Comments: In regards to the need to add another area code to the 812 area, I feel that the best option would be to simply apply the new area code to new numbers, regardless of location. If you make existing people and businesses change their numbers, it will create frustration unnecessarily for people, and could even cost businesses money by not being able to reach their customers, or customers being unable to reach them.

Haeny, Kathleen

From: Brendan McCormick [basicdisciple@hotmail.com]
Sent: Wednesday, January 23, 2013 10:11 AM
To: UCC Consumer Info
Subject: 812 area code comments

When the commission is forced to make this change, I would like to comment that the sooner the decision is made the more time the transition can take place. I DO NOT recommend just issuing new numbers the new code regardless of geography. That being said, if you do a geographic split and change the old 812 numbers, you can make the phone companies keep the old and new numbers assigned to the one account for a period, basically allowing a grandmother or business to still have their old number work for a year or more, while they can get the word out about their new number.

Example:

Let us say that my number (812) 555-1234 were being changed to a new area code – I should have the option of keeping the same base number (555-1234), so keeping the same prefix would be preferable. So my new number will be (864) 555-1234 (for example). For a year or more, if someone were to call me at the 812 number there should be a recording stating that the phone number HAS been changed to 864... and that their call is being forwarded, please note the change.... Then my phone rings...

I hope this helps.

Brendan McCormick

Haeny, Kathleen

From: Web Form Poster [webclutter@gmail.com]
Sent: Wednesday, January 23, 2013 2:04 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Laura
Last Name: Smith
Email: webclutter@gmail.com
Street Address: 8792 St. Rd. 129
City: Cross Plains
State: IN
Zip: 47017
Phone: (812)571-2966 ext.
Type: mobile
No Phone Service:
Case Number: 44233

Comments: I have a couple of questions regarding the change in area codes in the Southeastern part of the state. We live in a very rural area with extremely marginal cell phone service and we have no long distance on our residential landline. Our cell phone numbers have been set up so they are associated with the local phone number, meaning the numbers can be called from the landline without needing long distance. This is peace of mind for me, as it allows my children to contact me when I'm at work without worrying about trying to find a signal. Will setups like ours be taken into consideration when the new area code numbers are established?

Cell phone providers typically will charge a fee to change a phone number; if we are assigned the new area code, will this fee be covered, or will we the consumer have to pay it out of pocket?

Thank you very much,
Laura Smith

Haeny, Kathleen

From: Karen Witte [baileywitte@gmail.com]
Sent: Wednesday, January 23, 2013 10:29 AM
To: UCC Consumer Info
Subject: 812 area code changes

To whom it may concern;

I feel like I need to speak out on this subject.

If I had to choose I would say let those who currently have the 812 area code keep it, but from looking at the maps, that does not seem to have happened in the past.

My biggest concern is the cost. My husband and I run a small business out of SE Indiana. Changing our business area code would cost us thousands of dollars. Our number is advertised everywhere we can. Our trucks, our business cards, our office, our flyers, online, and most recently I contacted a billboard company about an ad. Now my thought is why bother with the billboard if the number is going to be changed. Who is going to reimburse us for this expense, lost business due the change when potential clients cannot reach us. I know the answer...no one.

I will also try and attend one of your meetings, but I do not make it my voice has been heard.

Thank you for listening.

Karen Witte
812-221-0145
1092 Thornhill Lane
Lawrenceburg, IN 47025

Haeny, Kathleen

From: Mike Oeding [moeding@ci.jasper.in.us]
Sent: Thursday, January 24, 2013 7:11 AM
To: UCC Consumer Info
Subject: FW: IURC cause number 44233

Importance: High

Michael A. Oeding
4880- S. SR 257
Velpen, IN 47590
812-639-7214

I am a customer in the 812 area code that is about to be split into zones. I feel the division should be across county lines that are in the Central time zone and the counties that are in the Eastern time zone. It will be a lot easier to remember who has the new area code and who have the 812 area code by where they live. If you give only new customers the new area code some of the new area codes could be spread anywhere from Clarksville to Evansville and everywhere in between.

It would also be easier to map the area code in the phone book when it is split by time zones. I would give the Central time zone customers the new area code. They are on a different time than the rest of the great State of Indiana so why not make them a different area code too. They are also confined to the far South West part of the state too.

Michael A. Oeding

Haeny, Kathleen

From: Mike Oeding [moeding@ci.jasper.in.us]
Sent: Thursday, January 24, 2013 7:24 AM
To: UCC Consumer Info
Subject: FW: IURC cause number 44233
Importance: High

Imelda M Oeding
4880 S SR 257
Velpen, IN 47590
812-639-7214

I am a customer in the 812 area code that is about to be split. My idea would be to give the counties that are in the Central time zone the new area code. They have a different time than the rest of us that are coordinated with the rest of the state so why not give them a new area code too. A split this way would be easier than having every new number getting the new area code. If every new customers was given the new area code, the new area code numbers would be mixed in with everyone across southern Indiana and make if very confusing. It just make a lot of sense to give the different time area a new and different area code and let the rest of us that associate more closely to the rest of our great state to remain the same.

Imelda M. Oeding

From: Web Form Poster [rlmarling@hotmail.com]
Sent: Friday, January 25, 2013 4:01 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Roger
Last Name: Marling
Email: rlmarling@hotmail.com
Street Address: 810 S Lynn St
City: Seymour
State: IN
Zip: 47274
Phone: (812)524-2188 ext.
Type: home
No Phone Service:
Case Number: 44233
Comments: I prefer an overlay program to solve the 812 number shorage.

From: Sherry Cochran [sherry.cochran@neacelukens.com]
Sent: Friday, January 25, 2013 4:26 PM
To: UCC Consumer Info
Subject: Changing the area code in Southern Indiana

The only thing that would make sense would be to assign the new area code to new numbers----you should not make existing customers change their numbers that they have had for 40+ years!!!!!! Please vote the overlay plan and NOT the geographic split!!!

SHERRY COCHRAN, EHBA |ACCOUNT EXECUTIVE

NEACE LUKENS | An AssuredPartners Company
2325 Green Valley Road, Suite #205
New Albany, IN 47150
P 812.941.4138 F 812.944.8010

sherry.cochran@neacelukens.com neacelukens.com  LinkedIn  Facebook  Blog

The information contained herein, including any attachments, is proprietary and confidential and is intended for the exclusive use of the addressee. It also may contain privileged information and/or personal information subject to privacy legislation. The authorized addressee of this information, by its retention and use, agrees to protect the information contained herein from loss, theft, or compromise with at least the same care it employs to protect its own confidential information. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal. If you have received this e-mail in error, please notify the sender immediately by reply e-mail and destroy all copies.

Consumer Services Staff

In office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 So.
Indianapolis, In 46204

January 27, 2013

To Whom It May Concern;

I am writing in regard to Indiana's (Southern) area code 812, referring to IURC Cause No. 44233. Since area code 812 is reaching its capacity, you are considering options as to how to make changes. In choosing a geographic split versus an overlay plan, I would be inclined to go with the overlay plan. It makes no sense to me to assign a different area code to those customers already connected to the 812 code. This would be inconvenient to business customers as well as residential. There are those of us who have had 812 as their area code for years!

New phone numbers only should be assigned to a new area code, leaving the existing 812 customers as is! If a poll were to be taken on all the 812 customers, I'm sure they would agree with me.

Please do not split up the 812 area code.

Sincerely,
Janet Fisher
2700 Lakebrook Dr.
Newburgh In 47630

Haeny, Kathleen

From: Chris Welp [cwelp@alumni.indiana.edu]
Sent: Thursday, February 07, 2013 10:03 PM
To: UCC Consumer Info
Subject: Case # 44233 - 812 Area Relief Code

To whom it may concern,

I have read about upcoming hearings to discuss the proposed options to increase the number of available phone numbers in Southern Indiana. Unfortunately with several young school-aged children, I will be unable to attend any of the hearings in person. As a resident in the current 812 area code, I would like to voice my opinion in favor of choosing one of the options that would "overlay" a second area code prefix on top of the current 812 territory. These are my reasons:

1. With most modern telecommunication devices having easily programmed phone numbers, many people no longer dial the numbers themselves and rely on their phone's memory. Therefore the difference between 7-digit numbers and 10 digit numbers is effectively negligible
2. With the propensity for people to travel outside of the current area code with mobile phones, I believe we as a society have become accustomed to routinely dialing 10 digit numbers to make sure we get the right party no matter which area code territory we happen to be in at that time.
3. The cost that will be incurred by business to change their advertising, stationary, marketing materials, update databases, etc. must be staggering. I am quite confident that those costs spread among all the businesses, their vendors, and customers would be substantially more than any costs incurred by telecommunications companies in supporting the proposed "overlay".

Please let us keep our current 812 phone numbers and overlay a second area code.

Sincerely,

Chris Welp
432 E. 1st St.
Ferdinand, IN 47532
cwelp@alumni.indiana.edu
812-998-2165

Haeny, Kathleen

From: Web Form Poster [mikem@rtccom.net]
Sent: Friday, February 22, 2013 3:45 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Mike
Last Name: McDonald
Email: mikem@rtccom.net
Street Address: 15702 County Farm Rd
City: Shoals
State: IN
Zip: 47581
Phone: (812)388-6453 ext.
Type: home
No Phone Service:
Case Number: A/C812 overlay or new code
Comments: My personal preference would be overlay.
I've programmed speed dial with the area codes for several years so I don't see a lot of trouble for dialing new numbers with a different area code. Costs to business as well as charitable and non-profit or fraternal groups would be significant if geographic split were adopted. Thanks.

From: UCC Consumer Info
Sent: Tuesday, February 19, 2013 10:04 AM
To: Bland, Takia; Krohn, Karol
Cc: Swinger, Anthony
Subject: FW: Website Contact Form

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [<mailto:keeaston@yahoo.com>]
Sent: Tuesday, February 19, 2013 10:01 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Kevin
Last Name: Easton
Email: keeaston@yahoo.com
Street Address: 800 W Countryside Ln
City: Bloomington
State: IN
Zip: 47403
Phone: (812)269-2685 ext.
Type: mobile
No Phone Service:
Case Number:

Comments: I am unable to attend the hearings on the split of the 812 area code, but I wanted to provide comments. My preference would be an overlay situation for new telephone customers. I witnessed the tremendous hassle and expense incurred by individuals and companies in having to change phone numbers in the previous divisions in Indiana. The company I work for has dozens of phone numbers, with everyone in the company having business cards that would need to be reprinted, signs changed, promotional materials changed, etc. Dialing 10 digits is not a problem, and most individuals today have phones that are programmed to dial without having to press the numbers. The ease of use of overlays combined with the expense of a geographic split should result in an overlay addition.

Haeny, Kathleen

From: Web Form Poster [Ssgtjtbutlerusaf@gmail.com]
Sent: Tuesday, March 05, 2013 10:47 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: J. Terrell
Last Name: Butler
Email: Ssgtjtbutlerusaf@gmail.com
Street Address: 2821 E Morris Ave
City: Terre Haute
State: IN
Zip: 47805-2122
Phone: (812)229-2129 ext.
Type: mobile
No Phone Service:
Case Number:

Comments: Why are we making a mountain out of a mole hill?
This non issue will be solved as it was with the
317 & 219 area codes. Break it up into smaller areas with new area codes. Let the people know
what their new area codes are. We will then put the changes into our phones.
Stop wasting my hard earned tax dollars on these NON ISSUES. If you have troubles making
common sense decisions, give me a call, I will give you a simple, common sense answer to your
simple problem

Haeny, Kathleen

From: Donald Szatkowski [deltaski@earthlink.net]
Sent: Wednesday, March 06, 2013 10:01 AM
To: UCC Consumer Info
Subject: Area Code 812

Donald Szatkowski
9765 Sable Ridge Ln.
Terre Haute, IN 47802-9624
812-299-1789
deltaski@earthlink.net
Frontier Communications

How could this be simpler? An Area Code denotes a physical area, a geographic - on the ground - denoted on maps - area! To place an "Overlay Area Code Assignment" will totally destroy the concept of AREA code! There is an extremely simple solution. Follow the path of planned Interstate 69 from Indianapolis to Evansville. Now follow Interstate 65 from Indianapolis to Louisville. This will divide the 812 area into three sectors south of 765 area. West, Central and East. Now allow 812 to serve the highest numbers of customers. Assign two new area codes to the remainder sectors.

Of course there is one downside to this. It would require effort on the part of the commission and service providers. It would be easy to simply start a new "non-area code overlay" and make the customers dial the 10 digits. How about non residents trying to find a physical location with an area code? How about non residents trying to simply connect to a given number. The path of least resistance shall prevail, damn the citizens or customer desires. Hey, just abolish all area codes with reference to physical location. Random number selection from a pool. If you live in Bloomington and wish a number you will be assigned the next available number. Might be 765, 812, 260, 574 What fun that should be!!!!!!!!!!!!!!

Haeny, Kathleen

From: Web Form Poster [Alan@hoosierins.com]
Sent: Thursday, March 07, 2013 10:06 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Alan
Last Name: Goodwin
Email: Alan@hoosierins.com
Street Address: 314 E Main St
City: Washington
State: IN
Zip: 47501
Phone: (812)254-0100 ext.
Type: work
No Phone Service:
Case Number: 44233
Comments: I think that it only makes sense to do an overlay, other wise as a business there will be a large cost in changing the marketing material used in a business.

AMERICAN TREE EXPERTS, INC.

Licensed Chemical Applicator
Turf, Ornamental, Right-of-Way
Commercial, Residential, Industrial

P.O. BOX 104
LOGOOTE, IN 47553
812-247-3003 or 1-800-208-8444

Tree Pruning, Injection, Surgery,
Cable, Bracing, Deep Root Feeding,
Insurance Estimates, Value Loss
Statements and Consulting

March 7, 2013

Anthony Swinger
Director of External Affairs
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, In. 46204

Mr. Swinger:

I'm the owner of two businesses in Southern Indiana. If you should decide to change the boundary for 812 it will hurt my pocket book. When I say that, I have had the phone number since 1985 and both businesses have all our web pages, yellow page ads, brochures, invoices, fax numbers, and more that would have to be changed. We are a small business, hunting & fishing cabins, along with our tree service. We have customers that would have a hard time finding us again.

I think that since there are so many people throughout the state that move in and out numerous times and keep their phone numbers on their cell phones, I think all existing 812 numbers should stay in the whole southern part of the state, and give the new area codes to the new numbers. We don't know where the other area codes on cell phone numbers are from, and when someone dials you or gives you the number, you put it in the phone. In addition, a whole bunch of people have opted to not have landlines for their personal use.

It's bad enough that the time change happened and still causes problems, not only for our tree service, but also for our farm animals when it comes to feeding. On top of that, now I will have to deal with changing all web site info and others. Another big headache! Please try to make this easy for the people, especially those in business. Those are the ones that will suffer the most.
Thank you for taking this comment.

Sincerely,



Marie B. Hawkins-Pres. of American Tree Experts, Inc. and Co-Owner of Overlook Rentals

My addresses are American Tree Experts, Inc., P.O. Box 104, Logoootee, In. 47553, Overlook Rentals,
P.O. Box 12, Shoals, In. 47581

WAR 11 PM 2:43

"Let Us Care for Your Trees"

Haeny, Kathleen

From: Bill Wingate [bill@wingate.us]
Sent: Friday, March 08, 2013 8:24 AM
To: UCC Consumer Info
Subject: IURC Cause No. 44233

Importance: High

Dear Committee,

This message is in regards to the 812 area code in Southern Indiana, and whether to split the area code geographically or have an overlay of the new area code.

I would strongly support a new area code using the OVERLAY method.

The phone companies possess the technology to implement an overlay of the new area code.

If southern Indiana were to be split geographically, the time and cost to many businesses to re-issue business letterheads, sign advertising, business cards would be too expensive for many businesses to implement during these tough economic times. However, these "switching costs" would be too great even in good economic times.

So, please consider using the OVERLAY method to implement the new area code for Southern Indiana.

Thank you,

Bill

Bill Wingate CPA / ABV / CFF, CVA
Wingate CPA
Business Valuations & Litigation Services
7715 Main Street N.E.
Lanesville, Indiana 47136

Cell: 502-494-0852
Home: 812-952-3621

E-Mail: bill@wingate.us

Haeny, Kathleen

From: Web Form Poster [mmullineaux@msn.com]
Sent: Sunday, March 10, 2013 10:42 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.

First Name: Mark

Last Name: Mullineaux

Email: mmullineaux@msn.com

Street Address: 1702 Oak Grove Dr

City: New Albany

State: IN

Zip: 47150

Phone: (812)246-5401 ext.

Type: home

No Phone Service:

Case Number: Area Code Relief for 812

Comments: I hope you will decide on a geographic split for this calling area. The prospect of having to dial 10 digits for local phone calls is not desirable to me.

Also please note that this southern Indiana area has an agreement with the Greater Louisville calling area to coordinate our 7 digit phone numbers as part of a greater local calling zone.

Haeny, Kathleen

From: wmmmgh4 [wmmmgh4@hotmail.com]
Sent: Monday, March 11, 2013 7:13 PM
To: UCC Consumer Info
Subject: Fw: 812 for land lines and move cell phones to new area code

From: wmmmgh4
Sent: Monday, March 11, 2013 7:06 PM
To: uccinfo@oucc.IN.gov
Subject: 812 for land lines and move cell phones to new area code

My suggestion would be to move the cell phones with the '812' area code to the new area code. The old cell phone '812's could then be used for land lines. This would eliminate the costs for businesses and non-profits to change their signs, business cards, etc. to a new area code. This would make it easy to remember because most people would know when they are calling a cell phone. Set it up so the land lines would not have to have the area code entered for local calls and the cell phones would require the area code to complete the call.

From: UCC Consumer Info
Sent: Tuesday, March 12, 2013 1:06 PM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: 44233 - 812 area code comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [mailto:grayd@bloomington.in.gov]
Sent: Tuesday, March 12, 2013 12:49 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: David
Last Name: Gray
Email: grayd@bloomington.in.gov
Street Address: 4666 N Robbs Ln
City: Bloomington
State: IN
Zip: 47408-9636
Phone: (812)349-3620 ext.
Type: work
No Phone Service:
Case Number:
Comments: 812 Area Code split:

I strongly support a geographic split & not an overlay. The costs for the 50% affected by the split are substantial, but one-time. The costs for an overlay occur every time a number is dialed, from the time it is implemented, forever into the future: 10 numbers to dial instead of 7, 10 numbers in every listing in every phone book & every advertisement. 10 numbers every time a person calls a business, 10 numbers every time a business calls a customer - it will add up pretty fast to much more than the cost of printing new business cards & hiring someone to repaint a sign.

Geographic split, not overlay.

And by the way, Central Time Zone, where we were from when time zones were established, into the 1970s.

From: UCC Consumer Info
Sent: Thursday, March 14, 2013 7:44 AM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: 44233 - comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [mailto:jjackson@myjclibrary.org]
Sent: Wednesday, March 13, 2013 8:01 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Joanna
Last Name: Jackson
Email: jjackson@myjclibrary.org
Street Address: 7640 S. County Rd. 450 W.
City: Commiskey
State: IN
Zip: 47227
Phone: (812)592-4853 ext.
Type: mobile
No Phone Service:
Case Number: IURC Cause No. 44233

Comments: It is a tough decision but, I vote for the "overlay". That way no one has to worry about switching numbers or updating their entire phonebook (address book) of family and friends. Even though we will have to dial 10 digits for local calls they shouldn't be billed as long distance. Thank you!

From: UCC Consumer Info
Sent: Thursday, March 14, 2013 11:29 AM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: 44233 - consumer comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [mailto:skgray@bluemarble.net]
Sent: Thursday, March 14, 2013 11:17 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mrs.
First Name: Susan K
Last Name: Gray
Email: skgray@bluemarble.net
Street Address: 4666 N Robb's Ln
City: Bloomington
State: IN
Zip: 47408
Phone: (812)332-7236 ext.
Type: home
No Phone Service:
Case Number: AT &T

Comments: I was not able to attend the public meeting about either splitting or overlaying the 812 area code. I would like to give my input: I much prefer that the area code be split. I can change my business cards, letter head stationary, and other contact information for my business if the area code changes. This will be a one time hassle. But having to dial 10 numbers every time I call someone in Bloomington - family, friends, clients, will be a continuing hassle for the rest of my life. Not everyone has a cell phone or uses it for everyday communication. I do not use my cell phone for most of my contacts - business or family/friends; I use a hard wired phone for most of my phone communication. And many older folks don't have cell phones and having to dial 10 numbers will be a continuing hardship on them.

From: UCC Consumer Info
Sent: Thursday, March 14, 2013 9:53 AM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: FW: Case # 44233 - consumer comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

From: tterw26@aol.com [<mailto:tterw26@aol.com>]
Sent: Thursday, March 14, 2013 9:36 AM
To: UCC Consumer Info
Subject: Case # 44233

Please implement a geographic split, and NOT an overlay to split area code 812. Requiring 10 digit dialing would be a major problem, and is not the preferred solution.

Thank you.

Tom Terwilliger
72 Bellaire Court, #217
Lawrenceburg, IN 47025
513-731-7732

email address is below

Please do not reply to this E-mail. Send replies to the address below:

E-mail Address: TomTerw@alum.mit.edu

From: UCC Consumer Info
Sent: Thursday, March 14, 2013 2:20 PM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: FW: 812 Area Code comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Ginny Jones [mailto:vkjones@indiana.edu]
Sent: Thursday, March 14, 2013 2:03 PM
To: UCC Consumer Info
Subject: 812 Area Code

Hi,

I work in Bloomington until 5:00 p.m. so I won't be able to go to the meeting at 5:30 in Bedford about the 812 area code.

I think dividing the area code would be the simplest and least confusing way. Perhaps dividing the area code from north to south, with New Albany and Evansville together, and Columbus, Bedford and Bloomington in the other.

In an overlay, would 812 people calling the new area code be charged long distance if they are in the same town? The overlay seems confusing that way.

Sincerely,
Ginny Jones

Ginny Jones
Assistant to the Undergraduate Advisor
Department of Mathematics
Indiana University
Bloomington, IN 47405
812 855-0979

Haeny, Kathleen

From: Web Form Poster [lmumbach@hotmail.com]
Sent: Friday, March 15, 2013 7:58 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.

First Name: Lisa

Last Name: Umbach

Email: lmumbach@hotmail.com

Street Address: P.O. Box 4702

City: Vail

State: CO

Zip: 81658

Phone: (812)457-2907 ext.

Type: mobile

No Phone Service:

Case Number: Cause No. 44233

Comments: I live out of state but I have retained my local number on a mobilephone so that my Indiana family may reach me.

I would like to suggest adding new area codes for new areas rather than changing existing peoples' area codes, who have had them likely their entire lives.

Haeny, Kathleen

From: Donald Matzner [council1252@gmail.com]
Sent: Saturday, March 16, 2013 8:24 PM
To: UCC Consumer Info
Subject: Re: FW: 812 Area Code Hearing: March 25 in Bedford/April 10 in North Vernon

I'm in favor of the OVERLAY method.

On Mon, Mar 11, 2013 at 4:44 PM, Deb Bedwell <ahshelter@anchorhouseshelter.org> wrote:

FYI

Deb

From: Julia Aker [mailto:jaker@myjclibrary.org]
Sent: Monday, March 11, 2013 4:18 PM
To: staff
Subject: Fwd: 812 Area Code Hearing: March 25 in Bedford/April 10 in North Vernon

FYI...please share with anyone you think may be interested. Sorry for any duplication. Nearby hearings are on March 25 in Bedford and April 10 in North Vernon.

Crothersville and Medora staff, please print in color for the bulletin board. Thanks!

----- Forwarded message -----

From: UCC Consumer Info <uccinfo@oucc.in.gov>
Date: Mon, Mar 11, 2013 at 11:32 AM
Subject: 812 Area Code Hearing: March 25 in Bedford
To: bwheeler@brownstown.com, leonpottschmidt@yahoo.com, bthompson@jacksoncounty.in.gov, gprange@jacksoncounty.in.gov, rebeccaschepman@yahoo.com, jaker@myjclibrary.org, rhonda@myjclibrary.org, info@seymourchamber.com, chamber@brownstownchamber.org, auditor@jacksoncounty.in.gov, mwoods@hsi-indiana.com, seymayor@comcast.net, sevcct@comcast.net, HUDSONSYM@YAHOO.COM, mjksiefker@cinergymetro.net, johnreinhardt@cinergymetro.net, bjdarco@cinergymetro.net, danny.sloan77@yahoo.com, jrebber@seymourtubing.com, david_earley@danzerveneer.com
Cc: UCC Consumer Info <uccinfo@oucc.in.gov>

Good morning.

As you're likely aware, the 812 area code is running low on available phone numbers. A new area code will need to be added, and public input is invited.

An Indiana Utility Regulatory Commission (IURC) public field hearing is scheduled for **Monday, March 25 in Bedford at Bedford North Lawrence High School Performing Arts Center**. The attached news release offers more information, and this is 1 of 10 field hearings being held throughout the 812 area in the next few weeks.

Consumers who are unable to attend a field hearing may submit written comments to the Indiana Office of Utility Consumer Counselor (OUCC) until May 7. We invite written comments through our website and by email, fax and regular mail, with all of our contact information in the attached release.

We would appreciate if you would share this information with your constituents. If you have any questions about this case or the potential options, please let us know.

Thanks,

Anthony Swinger

Director of External Affairs

Indiana Office of Utility Consumer Counselor (OUCC)

115 W. Washington St., Suite 1500 South

Indianapolis, IN 46204

1-888-441-2494

www.IN.gov/OUCC



Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

--

Julia Aker, Library Director
Jackson County Public Library
303 W. Second St.
Seymour, IN 47274-2147
812-522-3412 ext. 1223
812-522-5456 fax
www.myjclibrary.org

--

Yours sincerely,

Donald Matzner

Knights of Columbus, Fin. Sec.
Monsignor Rawlinson, #1252
PO Box 1205
Seymour, IN 47274-1205

Haeny, Kathleen

From: Thomas R Loesch [t.loesch@insightbb.com]
Sent: Monday, March 18, 2013 12:17 PM
To: UCC Consumer Info
Cc: Winnecke, Lloyd; Schaefer, Steve; Riecken, Gail; House District 77
Subject: IURC Cause No. 44233

To: The Indiana Office of Utility Consumer Counselor &
The Indiana Utility Regulatory Commission

From: Tom Loesch, Jr., Chair, Blackford's Grove Neighborhood Association

Date: March 19, 2013

Re: IURC Cause No. 44233 (812 area code)

Blackford's Grove is a small neighborhood near downtown Evansville. Our geographic footprint is only ten square blocks, yet we have 20 businesses and non-profit institutions within our boundaries. Our neighborhood association represents about 150 voting members and friends. We have voted unanimously in favor of an 812 area code *overlay* rather than a geographic split for a number of reasons.

The first and foremost is the cost in time, money and the inconvenience a geographic split would cause local businesses. There could be a loss of customers as they try to navigate through rerouting and redialing a split would entail. Many of us have lived in other states where this same issue was debated, and some have experienced the burden and problems of a split and new area code for an existing number.

The second reason is that we would not find an overlay inconvenient, since we in this region are accustomed to ten-digit dialing to reach numbers "across the rivers," in Indianapolis, and toll-free numbers. Furthermore, many people who relocate or purchase a phone in a neighboring city will have and keep their existing number even if they switch to a new carrier. An overlay would not cause us greater inconvenience.

Sincerely,

Tom Loesch, Jr., Chair

Blackford's Grove Neighborhood Association

916 SE Sixth Street

Evansville, IN 47713

812/303-4722

Haeny, Kathleen

From: Web Form Poster [crenner370@aol.com]
Sent: Wednesday, March 20, 2013 12:34 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.

First Name: Charles

Last Name: Renner

Email: crenner370@aol.com

Street Address: 2770 Autumnwood Way

City: Evansville

State: IN

Zip: 47715

Phone: ()- ext.

Type: home

No Phone Service:

Case Number:

Comments: Regarding a new area code for 812, it seems that it would be confusing unless implemented by geographic location. I hope that Evansville remains 812. Since the Lexington, KY area code was changed to 869(UKY), I suggest that the new area code be 846 (UIN). Seems that Bloomington should be included in that new code. Thanks.

From: Web Form Poster [dlkhappel@gmail.com]
Sent: Wednesday, March 20, 2013 11:36 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mrs.
First Name: Linda
Last Name: Happel
Email: dlkhappel@gmail.com
Street Address: 5020 Springfield Road
City: Wadesville
State: IN
Zip: 47638
Phone: (812)783-2469 ext.
Type: home
No Phone Service:
Case Number: 812 Area code
Comments: I most definitely prefer the "overlay"
plan for another area code needed when 812 is full. This prevents the need of
each individual or business sending out notifications of the change in the
area code number.

Haeny, Kathleen

From: James Bonsall [jbonsall619@gmail.com]
Sent: Wednesday, March 20, 2013 9:13 PM
To: UCC Consumer Info
Subject: Cause No. 44233 Public Comment

James Bonsall
96 Wolfe Trace
New Albany, IN 47150
Home (AT&T): 812-948-6669; Cell (AT&T) 812-207-0077

Ladies and Gentlemen,

I am writing in regards to the 812 area code for Southern Indiana. As a customer of AT&T, I am very concerned by the telecommunications industry pushing an overlay district for our area. I highly disagree with my carrier, AT&T, and other carriers' push to overlay. Instead of a one-time switch, the telecommunication industry is looking to alter the way we use our home telephones forever.

We would now have to use ten-digit dialing because of an FCC mandate for overlay districts. This could lead some to confuse whether we are going to get charged for a long distance call or a local call since both will now require an area code. In addition, I don't want to have to dial ten digits every time I make a local call. It is easy to remember a seven digit number, for example, our minds remember numbers as, ### pause ## pause ##. Let's keep giving phone numbers simple, why confuse it with ten digits when seven digits works fine?

Also, the 812 area code is BY FAR the largest area code in the state geographically. By cutting this in half, it will allow consumers to further distinguish if a call is coming from a different part of the state from their home area code.

I propose splitting the 812 area code district. Even if my area is the area that has to give up 812, in my opinion, the benefit far outweighs the initial hassles. Please side with consumers and Hoosiers for generations to come by not overlaying our area code.

Kindest regards,

James Bonsall

Haeny, Kathleen

From: Web Form Poster [srs_lueken@psci.net]
Sent: Saturday, March 23, 2013 7:19 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Ralph
Last Name: Lueken
Email: srs_lueken@psci.net
Street Address: 102 E. 25th St.
City: Ferdinand
State: IN
Zip: 47532
Phone: (812)367-1426 ext.
Type: home
No Phone Service:
Case Number:
Comments: I support the overlay method of adding another area code to the 812area. This will be the least disruptive for all involved.

Thank you

Haeny, Kathleen

From: John Whitehair [whitehai@etczone.com]
Sent: Sunday, March 24, 2013 11:12 AM
To: UCC Consumer Info
Subject: 812 area code project case 44233

It is my understanding you are considering 2 options to solve the issue with the 812 area code running out of numbers.

Of the two options I have read about, overlay proposal and the geographic split proposal it seems to be me the obvious choice is the overlay proposal which would require less disruption to existing 812 customers and less cost to businesses, charities and all those whose numbers would change.

Additionally, existing 812 customers would not incur the cost in re-programming their phones. In my family that would involve re-programming 4 phones and that is just 1 family.

John Whitehair
324 Country Club Dr
Batesville IN 47006
812-933-0711

From: UCC Consumer Info
Sent: Monday, April 01, 2013 7:45 AM
To: Bland, Takia; Krohn, Karol; Swinger, Anthony
Subject: 44233 - 812 area code comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [<mailto:proctorbb@gmail.com>]
Sent: Saturday, March 30, 2013 8:02 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mrs.
First Name: Bertha
Last Name: Proctor
Email: proctorbb@gmail.com
Street Address: 2214 S Walnut Dr
City: Vincennes
State: IN
Zip: 47591
Phone: (812)882-7927 ext.
Type: work
No Phone Service:

Case Number: IURC Cause No. 44233

Comments: I support the "overlay" option for the 812 area code area. The alternate option of having current customers change their telephone number could present a hardship, especially for business operations.

I also oversee a local non-profit in the 812 area code, therefore I have a home and business phone number that I would like to remain the same. We will be glad to dial 10 digits to prevent us from having to change numbers. As well, it would cost our non-profit if we have to change signage, letterhead, etc. for new telephone numbers.

Please adopt the overlay method for adding a new area code in southern Indiana - 812 area code area.

Haeny, Kathleen

From: Decatur County Auditor [auditor@decaturcounty.in.gov]
Sent: Monday, April 01, 2013 2:43 PM
To: UCC Consumer Info
Subject: IURC Cause No 44233

April 1st, 2013

To Whom It May Concern,

After reviewing the options presented in the proposed 812 Area Code Change (IURC Cause No. 44233), I feel the most logical choice would be the "overlay". I work for local government and don't mind having to dial 10 digits to reach people. My husband is self-employed and has his business number on the side of his vehicle, like so many people have on signs and vehicles. If we stick with the "overlay" method, it would keep so many people from having to reprint stationery and business cards, and re-letter signs and would just keep the inconvenience to a minimum. I've forwarded the UCC memo to as many people as I can so that you can get a larger sampling of public opinion.

Thank you,
Tami Wenning, Decatur County Auditor

Haeny, Kathleen

From: Web Form Poster [mark1@choicecompany.com]
Sent: Monday, April 01, 2013 6:52 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Mark
Last Name: Davis
Email: mark1@choicecompany.com
Street Address: 318 Main street Ste 109
City: Evansville
State: IN
Zip: 47708
Phone: (812)423-9333 ext.
Type: home
No Phone Service:
Case Number: IURC Cause No. 44233
Comments: Geographic Split:

I am requesting that the area code addition be implemented as ageographic split.

With geographic split:

- 1) All those places that a particular business does not currently include the area code with their phone number, the company would not have to pay to reprint or edit to include the area code. Not so with overlay.
- 2) Wouldn't the geographic split be implemented in such a way as to affect the least amount of businesses and people? So only a percentage of businesses would have to reprint or edit. However the need to dial AND REMEMBER and program 10 digit phone numbers would affect EVERYONE and every business with EVERY phone call.
- 3) If a current business gets an additional phone line, the new area code would be the same as the current number. Not so with an overlay.
- 4) It would be easy to know what area the phone number was in. In other words, just as it is very useful to know that when you see a (317) area code it is in a certain geographical region of Indiana, many times it will be useful to know what area the person or business is in just by knowing the area code (are they within your same region?). This information will be lost with the overlay.

From: UCC Consumer Info
Sent: Wednesday, April 03, 2013 7:38 AM
To: Swinger, Anthony; Krohn, Karol; Bland, Takia
Subject: 44233 consumer comments

Kathleen M. Haeny
Consumer Services Team
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500
Indianapolis, IN 46204

1-888-441-2494
www.IN.gov/OUCC

www.facebook.com/IndianaOUCC
www.twitter.com/IndianaOUCC

Our Mission: To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

-----Original Message-----

From: Web Form Poster [mailto:debbie.johnson@live.com]
Sent: Tuesday, April 02, 2013 8:25 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mr.
First Name: Debra
Last Name: Johnson
Email: debbie.johnson@live.com
Street Address: 250 main street
City: Ferdinand
State: IN
Zip: 47532
Phone: (812)367-1369 ext.
Type: home
No Phone Service:
Case Number: 812 hearing
Comments: I support the overlay option for adding a new area code. It will allow all existing customers to continue their service unchanged. It is the best option for all affected.

Haeny, Kathleen

From: John%20%26%20Sue%20Rhoades [jsrhoades25@comcast.net]
Sent: Monday, April 08, 2013 7:05 AM
To: UCC Consumer Info
Subject: 812 area code

We strongly prefer the overlay method for the 812 area code area.

John and Sue Rhoades
4655 N Riverside Drive
Columbus, IN 47203
jsrhoades25@comcast.net

Haeny, Kathleen

From: Ceil Sperzel [csperzel@interfaithinc.org]
Sent: Tuesday, April 09, 2013 5:59 PM
To: UCC Consumer Info
Subject: Indiana Telecommunications Industry Cause #44233

To Whom it May Concern:

After careful consideration of the impact of the two options for adding phone numbers in the current 812 area code, I've come to the conclusion that the Geographic Split is the preferable choice.

The primary reason to choose the overlay seems to be that businesses don't want to have to change their area codes on printed materials and signs. I have to wonder if most local businesses currently have their area codes – or even their phone numbers – printed on their signs, which would be the most expensive item that might need to be changed. Since we'd have a full year to implement this change and businesses generally purchase new printed material more often than once per year, I don't think they'd really incur extra expense for business cards, stationery, etc.

So, that leaves us with the issue of inconvenience. It seems to me that it would be cumulatively much less inconvenient for half of us to change our area code than for all of us to have to identify area codes and dial 10 digit numbers for every call, forever – not to mention the potential for having two different area codes in the same house.

I direct a Senior Corps Program that covers Clark, Floyd, Harrison, Jefferson and Scott counties in the south central part of the state. After discussing this with numerous senior volunteers and other Senior Corps Directors in the 812 area, I think that our constituency, and all of us personally, would be best served with the Geographic Split.

Please take seriously the potential negative impacts of the overlay option.

Thank you for the opportunity to comment.

Ceil Sperzel
Retired Senior Volunteer Program
1307 E. Elm St.
New Albany IN 47150
(812) 948-1815
(812) 206-4505 fax
csperzel@hopesi.org

Haeny, Kathleen

From: Web Form Poster [rsvp1@rtccom.net]
Sent: Wednesday, April 10, 2013 10:27 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.

First Name: Kim

Last Name: Herbertz

Email: rsvp1@rtccom.net

Street Address: 501 Burkhart Drive

City: Washington

State: IN

Zip: 47501

Phone: (812)254-1996 ext.

Type: work

No Phone Service:

Case Number:

Comments: Regarding the Indiana 812 area code issue. I work in a small nonprofit organization, in a small town. For those in our area, ageographic split would be better, even if we are in the area that has to change. It would be confusing for awhile, but would get better. We would not have to dial 10 digits forever or try to remember which numbers had which area codes. Some of the clients I work with have developmental issues and some are senior citizens, I have tried to base my opinion on what would be easiest for them. Thank you for this opportunity.

Haeny, Kathleen

From: Ray Walker [rwalker_wca@hotmail.com]
Sent: Wednesday, April 10, 2013 9:59 AM
To: UCC Consumer Info
Subject: IURC Case 44233

To Whom It May Concern:

As many years residents of the "812" area code in Southern Indiana we would like to express our opinion as to the pending decision about the new area code for this area.

We would be in favor of an "Overlay" system for current geographical area served by the 812 area code.

We do not want to lose our area code and be required to switch to a different area code.

One reason is that most new phone numbers being issued are going to cell phones. Currently, many people that call us from the 812 area code are using cell phone and phone plans that are activated in other area code territories.

Having an "Overlay" plan would not be as nearly disruptive to people that currently have a 812 area code and do not want to switch.

In closing, we feel that the 812 area code should be left as is. Any new numbers issued after a to be established date would be issued a new area code number.

Respectfully,

Raymond Walker
Betty Walker
812.723.2193
3585 S. Cty Rd. 600 East
Paoli, Indiana 47454

Haeny, Kathleen

From: Web Form Poster [paw Nolan@hotmail.com]
Sent: Thursday, April 11, 2013 10:47 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Mrs.
First Name: PEGGY
Last Name: NOLAN
Email: paw Nolan@hotmail.com
Street Address: 302 E CAMPBELL ST
City: PAOLI
State: IN
Zip: 47454
Phone: (812)723-4255 ext.
Type: mobile
No Phone Service:
Case Number: 44233

Comments: It seems to me that it makes much more sense to keep the numbers the same and just add an additional area code rather than disrupting many customers by changing the area code. I personally have had the same number for almost 40 years and see no reason to change it now. There are so many different prefixes for cell phones anyway that adding three more numbers to a number that is more than likely programmed into a phone if you use it very often seems insignificant as opposed to having to program in lots of numbers that change. That's my story and I am sticking to it. Thanks.

Haeny, Kathleen

From: Web Form Poster [karenkibbler@aol.com]
Sent: Friday, April 12, 2013 9:16 AM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Karen
Last Name: Kibler
Email: karenkibbler@aol.com
Street Address: 1132 S County Rd 500 E
City: Paoli
State: IN
Zip: 47454
Phone: (812)723-9226 ext.
Type: home
No Phone Service:
Case Number: IURC Cause # 44233
Comments: I am in favor of a split effecting as few businesses as possible forthe new area code rather than an overlay where a specific area is notdesignated.

Haeny, Kathleen

From: UCC Consumer Info
Subject: FW: 812 Area Code Hearing: May 2 in St. Leon

From: Steve Simmonds [<mailto:steve@treecitytool.com>]
Sent: Thursday, April 18, 2013 10:18 AM
To: UCC Consumer Info
Subject: RE: 812 Area Code Hearing: May 2 in St. Leon

Anthony,

Tree City Tool & Engineering has been in business since 1966. We have customers from South Africa to Shanghai. It would obviously be better for our business to maintain our current area code.

Regards,

Stephen Simmonds
President
Tree City Tool & Engineering
Greensburg

Haeny, Kathleen

From: MARSHA ROTHROCK [rocker79ma@sbcglobal.net]
Sent: Friday, April 19, 2013 1:41 PM
To: UCC Consumer Info
Subject: 812 area code

Hi. I thank you for allowing the public to let our opinion be known. I would like to see those of us who already have phones with the 812 area code remain as such, and for a new area code to be established for those getting phones in the future. I speak for myself, and also for my brother, mother & father who do not have access to internet. Thank you so much for your hard work. -Marsha Rothrock

Haeny, Kathleen

From: Charles Coughlin [charles@indtool.net]
Sent: Tuesday, April 23, 2013 6:14 PM
To: UCC Consumer Info
Subject: 812 Overlay

April 23, 2013
Indiana Office of Utility Consumer Counselor
PNC Center
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

Dear Commissioners,

I am writing you to express my support for the all-services overlay to address the 812 area code numbering exhaust in southern Indiana.

The overlay is the only relief alternative that is fair and equitable to all parties. It minimizes inconvenience to customers, and it allows all current customers to retain their numbers, avoids cellular and wire-line telephone reprogramming, and imposes minimal administrative burdens and costs on customers. It can be implemented quickly and generally provides a longer period of relief than a geographic split. A split, among other things, would require roughly half of the 812 area code to take a number change, and necessitate reprinting stationery, business records, and reprogramming – or even replacing – telecommunications systems. Our community is focused on creating new and sustaining existing businesses and seeks to avoid the administrative nightmare and associated expense of addressing signage, printed materials, advertising efforts, etc. potentially associated with split. Please adopt the all-services overlay proposal for the 812 area code relief in the best interest of southern Indiana businesses.

Cordially,

Charles Coughlin
Industrial Tool & Die Corp
2201 Lexington Rd
Evansville, IN
47720

Haeny, Kathleen

From: Mike B [mbiggsat@yahoo.com]
Sent: Wednesday, April 24, 2013 9:57 AM
To: UCC Consumer Info
Subject: Area Code Relief for 812

Cause No. 44233

Michael Biggs
1425 S. Walnut St. Apt4
Bloomington, IN 47401
mbiggsat@yahoo.com
812-219-5908

I am a customer of the utility & on my behalf I want an overlay to add a new area code throughout the current 812 region, and not splitting up a new area code geographically, so no one has to change their number.

The amount of time & lost business connections would run into the millions of dollars & the lost personal connections would be priceless if people & businesses have to change their number.

Thank you,

Michael Biggs

Haeny, Kathleen

From: Nell Hill [Nell_Hill@aztecamilling.com]
Sent: Wednesday, April 24, 2013 9:05 AM
To: UCC Consumer Info
Subject: 812 Area Code

I want to express my support for the all-services overlay for the 812 area code numbering for Southern Indiana.

This method will be fair to all parties involved and minimizes cost and inconvenience to all personal users and business users. The overlay method provides the most efficiencies and avoids the administrative nightmare that is associated with changing existing numbers.

Thank You!!!

Nell Hill
15700 Hwy 41 North
Evansville, IN 47725
Azteca Milling
Phone.....812/867-8401
Fax.....812/867-3390



April 24, 2013

APR 25 PM 2:00

William H. Tegarden
420 S. Roosevelt
P. O. Box 232
Orleans, IN 47452-0232

812/865-3758

Consumer Services Staff
Indiana Office of Utility
Consumer Counselor
115 W. Washington St.
Suite 1500 South
Indianapolis, IN 46204

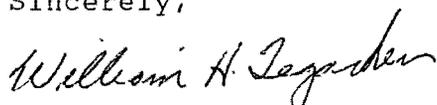
RE: IURC Cause No. 44233

(Southern Indiana Area Code Options)

Please be advised that I would like to go record as
being in favor of the OVERLAY Option.

Thank you for your consideration.

Sincerely,



William H. Tegarden

Haeny, Kathleen

From: Liz Irwin [lirwin@chamberbloomington.org]
Sent: Monday, April 29, 2013 10:52 AM
To: UCC Consumer Info
Subject: 812 Area Code Comments
Attachments: Greater Bloomington Chamber of Commerce 812 area code comments.pdf

Hello,

Attached are comments from The Greater Bloomington Chamber of Commerce on the 812 Area Code changes. Please let me know if you have questions or need additional information. Thank you.

Elizabeth Cook Irwin
Director of Advocacy and Public Policy





April 22, 2013

The Greater Bloomington Chamber of Commerce is pleased to submit comments on the 812 Area Code issue. As the Indiana Office of Utility Consumer Counselor services reviews options to address the anticipated 812 area code shortage, The Chamber supports the overlay option as the best choice for businesses. An overlay would allow businesses to keep existing phone numbers and reduce the potential costs associated with changing to a new number. Among the costs that businesses could incur due to a geographic split include reprinting signage, stationary, business cards, advertising and products. Many businesses sell products that include their phone numbers and count on customers being able to contact them for service. Requiring a business to change its phone number could have a huge negative economic impact if a customer is unable to reach them for service or additional products. The Greater Bloomington Chamber of Commerce encourages the Indiana OUCC to recommend the overlay option as the best solution to the anticipated area code shortage.

About the Greater Bloomington Chamber of Commerce:

The Greater Bloomington Chamber of Commerce is a nonprofit membership organization serving as our community's leading advocate for business. We offer unique leadership opportunities, meaningful volunteer activities, and exclusive business-building programs focused on critical economic, civic, and social priorities. Chamber members support each other and community initiatives, sharing information and resources to help create economic opportunity and community well-being. At the Greater Bloomington Chamber of Commerce, we believe that better business leads to a better community. www.ChamberBloomington.org

For questions or additional information, please contact: Liz Irwin, Director of Advocacy and Public Policy (812) 336-6381 or lirwin@chamberbloomington.org

Haeny, Kathleen

From: Jennifer Schmeltzer [schmeltzerjennifer71@yahoo.com]
Sent: Monday, April 29, 2013 10:29 PM
To: UCC Consumer Info
Subject: 812 area shortage in St. Leon, 812 area

To whom it concerns,

I prefer the **Overlay Method** that benefits the consumer, medical practices/professional practices, & businesses with an already established 812 phone & fax numbers. It is:

- Less costly for individuals & businesses to change all of their already published and established phone & fax numbers, business info, & advertising.
- More efficient for businesses & individuals that already have established phone & fax numbers, & stationary/letterhead of original numbers.
- Changing already established phone & fax numbers is very time consuming, costly, & cumbersome for businesses w/ established stationary & letterhead of original numbers
- Changing already established phone & fax numbers is very time consuming, costly, & cumbersome for businesses & individuals when it comes to changing information at medical doctors/offices, Medicare, pharmacies, health/home/car/life insurances, banking, financial & billing matters, emergency contact info,etc. Especially, if this is an important &/or urgent medical matter where an individual needs to be contacted by phone to talk to someone personally.

Important Factor for me & many others: for those of us that are disabled &/or on Social Security disability benefits/gov benefits, &/or assistance of any kind - especially government/state assistance; those with involved medical management; those w/ chronic illness: it can be overwhelming & time consuming trying to contact & change their personal information, & change their phone/contact information with numerous agencies/businesses including Medicare, Social Security, doctors, insurances, billing, banking, etc.

I am a person that suffers from a chronic illness, disabled, & on disability. Trying to contact & update all my important contacts of this number change: Medicare, Social Security, doctors, insurances, billing, banking, etc. can be very time consuming, exhausting, and turn into a nightmare trying to makes sure all your doctors, insurance, Medicare, disability have the new & correct information. My request, plea, & preference is for the Overlay Method, and I think many businesses would also agree.

Sincerely,

An 812 area resident residing in St. Leon.

Haeny, Kathleen

From: Web Form Poster [daniel.hoffman4@gmail.com]
Sent: Wednesday, May 01, 2013 9:59 AM
To: UCC Consumer Info
Subject: Website Contact Form - Hoffman - 44233

Title: Mr.

First Name: Daniel

Last Name: Hoffman

Email: daniel.hoffman4@gmail.com

Street Address: 2626 Franks Dr.

City: Madison

State: IN

Zip: 47250

Phone: (812)599-1856 ext.

Type: mobile

No Phone Service:

Case Number: 812

Comments: I agree with the industry recommendation 1, the implamentation of an overlay. With most customers using cell phones I find I dial the area code even with local calls. It seems to be the most effecient manner to solve this issue.

Haeny, Kathleen

From: Web Form Poster [samrenck@hotmail.com]
Sent: Friday, May 03, 2013 4:24 PM
To: UCC Consumer Info
Subject: Website Contact Form - 44233 - Renck

Title: Mr.
First Name: Samuel
Last Name: Renck
Email: samrenck@hotmail.com
Street Address: 25751 Easy Way Dr.
City: Guilford
State: IN
Zip: 47022
Phone: (513)706-4364 ext.
Type: mobile
No Phone Service:
Case Number: 44233
Comments: As a local business owner and Realtor I would prefer the overlayoption for the 812 area code relief. This option would have the leastnegative impact to the existing business owners and residents.

Haeny, Kathleen

From: Web Form Poster [Rrr7767@yahoo.com]
Sent: Monday, May 06, 2013 9:55 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.

First Name: Renee

Last Name: Mischell

Email: Rrr7767@yahoo.com

Street Address: 28285 Bihr rd

City: Sunman

State: IN

Zip: 47041

Phone: (513)706-6890 ext.

Type: mobile

No Phone Service:

Case Number: 44233

Comments: In regards to changing the 812 area code I am asking that an overlay happen. I would like for all existing customers to keep the 812 area code.

Thank you for your time.

Haeny, Kathleen

From: Web Form Poster [Renee@sr1storage.com]
Sent: Monday, May 06, 2013 10:02 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Renee
Last Name: Mischell
Email: Renee@sr1storage.com
Street Address: 7117 Hyland Rd
City: Guilford
State: IN
Zip: 47022
Phone: (812)576-7117 ext.
Type: work
No Phone Service:
Case Number: 44233

Comments: I am commenting on the possible change of the 812 area code. As a business owner of a business with an 812 area code, I am asking for an overlay. We do not want to have to change our area code.

Our business is a small, family owned business and it would be very costly for us to reprint stationary, address cards, business cards, website information, billboard signs, and outdoor business signs that have already been placed.

Thank you for your consideration in this matter.

Renee Mischell
CoOwner of SR1 Storage LLC

Haeny, Kathleen

From: Web Form Poster [Krenck53@yahoo.com]
Sent: Monday, May 06, 2013 5:43 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.
First Name: Reda
Last Name: Renck
Email: Krenck53@yahoo.com
Street Address: 26961 st rt 1
City: Guilford
State: IN
Zip: 47022
Phone: (812)576-2113 ext.
Type: home
No Phone Service:
Case Number: Cause 44233
Comments: I would like our area code to stay the same (812) I choose overlay because of the incovvence of changeling all our medical and personal information ! Thank you Reda Renck

Haeny, Kathleen

From: Web Form Poster [lilostie@gmail.com]
Sent: Tuesday, May 07, 2013 2:10 PM
To: UCC Consumer Info
Subject: Website Contact Form

Title: Ms.

First Name: Chris

Last Name: Ostendorf

Email: lilostie@gmail.com

Street Address: PO Box 105

City: Aurora

State: IN

Zip: 47001

Phone: (812)926-0324 ext.147

Type: work

No Phone Service:

Case Number: 44233

Comments: I would prefer to see an overlay of the current area code, not a split. The cost associated w/any business or PERSON, to change ALL needed information on an area code, esp in this information era-rich time is mind-boggling.

The majority of people I know use cell phones anymore, and area codes are not as important as the cell stores a number once you input that number to the phone. To add 3 digits while dialing is NOT a hardship....