

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF SOUTHERN INDIANA GAS AND ELECTRIC )  
COMPANY d/b/a VECTREN ENERGY DELIVERY OF )  
INDIANA, INC. (“PETITIONER”) FOR APPROVAL OF AND )  
AUTHORITY FOR (1) AN INCREASE IN ITS RATES AND )  
CHARGES FOR ELECTRIC UTILITY SERVICE )  
INCLUDING A SECOND STEP THAT WILL INCLUDE THE )  
REVENUE REQUIREMENT FOR ITS DENSE PACK )  
PROJECTS; (2) NEW SCHEDULES OF RATES AND )  
CHARGES APPLICABLE THERETO; (3) THE SHARING OF )  
WHOLESALE POWER MARGINS BETWEEN PETITIONER )  
AND ITS ELECTRIC CUSTOMERS; (4) A SALES )  
RECONCILIATION ADJUSTMENT TO DECOUPLE FIXED )  
COST RECOVERY FROM THE AMOUNT OF CUSTOMER )  
USAGE FOR CERTAIN RATE CLASSES; (5) A DEMAND )  
SIDE MANAGEMENT PROGRAM WHICH WILL INCLUDE )  
A MECHANISM FOR THE TIMELY RECOVERY OF COSTS )  
RELATING THERETO AND PERFORMANCE INCENTIVES )  
BASED ON ACHIEVED SAVINGS; (6) AN ALTERNATIVE )  
REGULATORY PLAN ALLOWING PETITIONER TO )  
RETAIN ITS SHARE OF WHOLESALE POWER MARGINS )  
AND DEMAND SIDE MANAGEMENT PERFORMANCE )  
INCENTIVES; AND (7) APPROVAL OF VARIOUS CHANGES )  
TO ITS TARIFF FOR ELECTRIC SERVICE INCLUDING )  
NEW NET METERING, ALTERNATE FEED SERVICE, )  
TEMPORARY SERVICE, AND STANDBY OR AUXILIARY )  
SERVICE RIDERS, REVISIONS TO ITS EXISTING )  
ECONOMIC DEVELOPMENT AND AREA DEVELOPMENT )  
RIDERS, REVISIONS TO ITS EXISTING MISO COST AND )  
REVENUE ADJUSTMENT AND RELIABILITY COST AND )  
REVENUE ADJUSTMENT (INCLUDING THE ADDITION OF )  
A COMPONENT TO TRACK VARIABLE PRODUCTION )  
COSTS) AND REVISIONS TO ITS GENERAL TERMS AND )  
CONDITIONS FOR SERVICE.

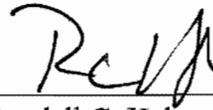
**FILED**  
June 25, 2010  
INDIANA UTILITY  
REGULATORY COMMISSION

CAUSE NO. 43839

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR  
NOTICE OF FILING WRITTEN COMMENTS OF MEMBERS OF THE PUBLIC

Indiana Office of Utility Consumer Counselor ("OUCC"), by counsel, respectfully submits consumer comments it has received in the above-captioned Cause. The comments were collected by the OUCC through its website, email, fax and via U. S. Mail.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'RCH', is written over a horizontal line.

Randall C. Helmen, Atty. No: 8275-49  
Chief Deputy Consumer Counselor

Type	Name
	Adkins-Lisa-43839   NEW
	Albrecht-Wayne-43839
	Anderson-Gary-Gail-43839
	Armitage-Pam-43839
	Arther-Ramona-43839
	Atherton-James-43839   NEW
	Awer-Louis-43839
	Bailey-Linda-43839
	Bailey-Travis-43839
	Baird-Stanton-Baird-43839
	Barnett-Terry-43839   NEW
	Becker-Waneta-43839
	Behme-Chris-43839
	Bennett-Larry-Rosemary-43839   NEW
	Bent-Bill-43839
	Berberich-Ellen-43839
	Beyer-Carol-43839
	Blaser--David-Betty-43839
	Blasser-David-43839

-  Boberg-Steven-43839
-  Bock-Hope-43839
-  Bourdeue-Linda-43839 ! NEW
-  Box2353-Vectren-43839
-  Bradley-Brian-43839
-  Breivogel-Larry-43839
-  Britt-Mary-43839
-  Brookds-Terry-43839 ! NEW
-  Brown-43839
-  Brown-Linda-43839
-  Brown-Noman-43839
-  Brown-Tina-43839 ! NEW
-  Bruner-Rondell-43839
-  Bryant-Charles- Linda-43839
-  Burdette-43839
-  Burton-Linda-43839
-  Calabrese-Anne-43839 ! NEW
-  Campbell-Alma-43839
-  Carr-James-43839 ! NEW
-  Cates-Nancy

-  Cates-Nancy-2-43839
-  Cisell-Nancy-43839
-  Clark-Danna- 43839
-  Clawson-43839
-  Clem-Mary-43839
-  Conder-Cathy-43839
-  Conner-Steven-43839
-  Cook-Terry-43839
-  Crossley-Julie-43839
-  Cross--Paul-43839
-  Curtis-Shannon-43839
-  Daniels-Lisa- 43839 NEW
-  Darrell-AB-4
-  Darrell-SB-43839
-  Davis-Mary Lou-43839
-  Davis-Tobias- 43839
-  DeShazer-James-43839
-  Dietz-Richard-43839

 Dillion-Barbara-43839 ! NEW  
 Dockery, Andy  
 Dockery-Andy-43839  
 Dooley-Donald-43839  
 Dooley-Jeffrey-43839  
 Duckworth-Ruth-43839  
 Duggins-Bettye-43839  
 Dunn-Janet-43839  
 Eaves-Shirley- 43839  
 Eaves-Shirley-2- 43839  
 Edwards-Christopher-43839  
 Effler-Gary-43839  
 Elpers-Mary-43839 ! NEW  
 Emerson-Frederick-43839  
 Emge-Chris-43839  
 Epby-Arlene-43839  
 Erkman-Alexa-43839 ! NEW  
 Eskel-Ashley-43839  
 Evans-Linda-43839  
 Farling-Verlee-43839 ! NEW  
 Felty-Alvin-43839  
 Fetter-Monte-43839 ! NEW

-  Fite-Thomas-2- 43839 ! NEW
-  Fite-Thomas-43839 ! NEW
-  Flake-Mike-43839
-  Flener-Karen-43839
-  Foley-Karen-43839
-  Foley-Patrick- 43839
-  Forston-Robert-43839 ! NEW
-  Fowler-Cynthia-43839
-  Franklin-Bill-43839
-  Franklin-Joan-43839
-  Franklin-Joan-Petition-43839- Sig-41
-  Frizzell-Joanie-43839
-  Frizzell-Joanne-43839
-  Frye-Benard-43839
-  Fuelling-Gene-43839
-  Fuhrman-George-43839
-  Fuscone-Michael-43839
-  Gaisser-Barbara-43839
-  Gaisser-Donna-43839
-  Garland-Debi-43839
-  Garland-Debra-43839

-  Garvey-Glen-43839 ! NEW
-  Gentry-CJ-43839
-  Gentry-David-43839
-  Goble-Shirley-43839
-  Goebel-Gregory-43839 ! NEW
-  Goebel-Lawrence-43839
-  Gordon-Greg-43839
-  Goss,ant-Nancy-43839
-  Gossman-Robert-43839
-  Granderson-Victor-43839 ! NEW
-  Grant-Michael-43839 ! NEW
-  Graves-Kenneth-43839-
-  Greenwood-Nora-43839
-  Gries-Ann-43839
-  Gries-Paul-43839
-  Grossman-Linda-43839
-  Gurganus-Cecil-43839
-  Haggard-Terri-43839
-  Hall-Kelly-43839
-  Hamm-Doug-43839
-  Hancock-Jasmine-43839
-  Hansen-Joy-43839

-  Harl-Mary-43839
-  Harris-Wanda-43839
-  Harron-43839
-  Harrus-Wanda-43839
-  Hartmann-Kent-43839 txt
-  Hayes-Mike-43839
-  Healy-Rhonda- 43839
-  Heaton-43839
-  Helms-Terri- 43839
-  Hiatt-Marilyn-43839
-  Higginson-43839
-  Hill-43839
-  Hitch-William-43839
-  Hodges-Timothy-43839
-  Holdaway-Gary-43839
-  Holland-Kit-43839
-  Holl-William-43839
-  Horn-Joyce-43839
-  Horn-Larry-43839
-  Howard-Robert -43839
-  Huber-43839 NEW
-  Hunter-Dave-Jeanette-43839

 Hunter-David-43839  
 Hurst-Cheryl-43839  
 Ida-David-43839  
 Jeffries-Doris-43839  
 Johnson-Kent-43839  
 Jones-Marilyne-43839  
 Keck-James-43839  
 Keller-Jane-43839  
 Keller-Molli-43839  
 Kieffer-William-43839  
 Kieffner-Cheri-2-43839  
 Kimberlin-Mary-43839  
 King-Dorothy-43839  
 Kleeman-Daphne-43839-1  
 Kleeman-Daphane-43839  
 Kleeman-Daphane-43839-Dpl  
 Knies-Donna-43839  
 Kniese-Donna-43839  
 Kohlman-Paul-43839  
 Kosster-Paul-43839  
 Kress-Edward-43839  
 Kueber-Cindi-43839 NEW

 Kueber-John-43839  
 Kuhn-Elain-2-43839  
 Kuhn-Elaine-2-43839  
 Kuhn-Elaine-43839  
 Kunkel-James-Elizabeth-43839  
 Laine-Jeff-43839  
 Lammela-Lisa-43839 NEW  
 Land-43839  
 Le Clere-Brett 43839  
 Lee-Connie-43839  
 Lentz-Leo-43839 NEW  
 Libs-Laura-43839  
 Lindauer-Gil-43839  
 Lindauer-Jan 43839  
 Ludwig-David-43839 NEW  
 Lueders-Darrel-43839  
 Luttrill-Marsha-43839  
 Lutz-Imogene-43839  
 Market-Kathy-43839  
 Marks-Ruth-43839  
 Marquis-Thomas-43839  
 Martin-Donna-43839  
 Martin-Mary Ann- 43839  
 Martin-Thomas-43839 NEW  
 Mason-Marilyn-43839  
 McIntosh-Rob-43839 NEW  
 McNeil-Kenneth-43839  
 Meneely-43839  
 Menner-John-Jan-43839  
 Merillat-Gary-43839  
 Meyer-Gene-43839  
 Mike-43839 NEW  
 Miles-Nancy-43839  
 Mitz-James-43839

-  Mitz-Lavon-43839
-  Mohr-43839
-  Moore-Esther-43839
-  Moore-Maggie-43839
-  Moore-Theresa-43839
-  Morgan-Arvid-43839
-  Mueller-JO Anne-43839
-  Mushrush-Cythia-43839
-  Nally-Penny-43839
-  Neisen-Mathew-43839
-  New Text Document
-  Newber-Shirley-43839
-  Nichols-Patty-43839 NEW
-  No Name-43839
-  Not-Given-Unknown-43839
-  Oakley-Vince-43839
-  O'Brien-Pat-43839 NEW
-  O'Brien-Patrick- 43839 NEW
-  Parker-Roy-Carol-43839
-  Peach-Jerry-43839 NEW
-  Pendergrass-Mary-43839
-  Pfingston-Owen-43839

## CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing **CONSUMER COMMENTS** has been served upon the following counsel of record in the captioned proceeding by electronic service on June 25, 2010.

Vectren Energy Delivery of Indiana, Inc.  
Robert E. Heidorn  
One Vectren Square  
Evansville, IN 47708  
[rheidorn@vectren.com](mailto:rheidorn@vectren.com)

Barnes & Thornburg  
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11 South Meridian Street  
Indianapolis, IN 46204  
[dmcgill@btlaw.com](mailto:dmcgill@btlaw.com)

Frost Brown Todd LLC  
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PO Box 44961  
Indianapolis, IN 46244 – 0961  
[rhartley@fbtlaw.com](mailto:rhartley@fbtlaw.com)

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Indianapolis, IN 46204  
[jpolk@polk-law.com](mailto:jpolk@polk-law.com)

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[jterry@Lewis-Kappes.com](mailto:jterry@Lewis-Kappes.com)

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\_\_\_\_\_  
Randall C. Helmen, Atty. No. 8275-49  
Chief Deputy Consumer Counselor

### **INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR**

115 West Washington Street  
Suite 1500 South  
Indianapolis, IN 46204  
[infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)  
317/232-2494 – Telephone  
317/232-5923 – Facsimile

**From:** L A [impoollside2000@yahoo.com]  
**Sent:** Saturday, June 19, 2010 6:42 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren energy rate increase

**Categories:** Red Category

Lisa Adkins  
10488 Lauren Cr  
Newburgh, IN 47630

812-459-0570

My complaint is as follows:

Vectren Energy has done a wonderful job to maintain the power needs of the community. What it doesn't do is have the compassion for people who do not have the money to meet their bills. Homes that use gas energy with electric pay a different rate than families that have pure electric for heating source...WHY??? We are a total electric home so fortunately we are at a cheaper rate and are also fortunate to have maintained jobs during this economic hard times. But people who have older homes also have gas heat. This is where many homes with an average of 2300 sq ft have a winter time utility bill of \$400-500.

How are families whose income has gone backwards be expected to have their utilities have an increase and put food on the tables. It comes down to some of food or heat. Where is the compassion???

Someone has to put themselves in the reality of where the economy is...be current with the times we are living in and find compassion!

Sincerely,

Lisa K Adkins

From: Web Form Poster [tjawca@hotmail.com]  
Sent: Sunday, January 03, 2010 3:29 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Wayne  
Last Name: Albrecht  
Email: tjawca@hotmail.com  
Street Address: 1214 Longmeadow Way  
City: Evansville  
State: IN  
Zip: 47725  
Phone: (812)626-4171 ext.  
Type: home  
No Phone Service:

Case Number: 43839 Vectren rate increase

Comments: I like others in this area am now on a fixed income. People on a fixed income have no way to recoup what we spend. No one gives us any special treatment when we spend a little too much to give ourselves a little perk once in a while. We need to have someone to stick up for us and say enough is enough, the people cannot afford these requests. If Vectren is like other utilities, they have way too many presidents, vice-presidents and executives that get paid too much and get too many bonuses, and they are the ones who need to cut back before they ask the customers to make a choice whether to pay the utility bill or buy food or medication. Vectren already has the states highest utility rates, and asking us to pay more is absurd. I realize that you cannot say that the retired people only have to pay a lesser rate increase and others who are working pay a higher rate increase, but the rate request of 10.7 percent increase on top of the states highest utility rate is way out of line for Vectren to ask for. All of us cannot afford the rate increase. Social Security is not going to increase, percentage wise, like Vectren wants their percentage increase to be. Also my mother-in-law sits in her home in the dark with the heat turned down, like other seniors do, trying to conserve where she can while on a fixed income. I can see that I bring up fixed incomes a lot but in this day and age where companies have left the United States, downsized and cut back on employees and laid off people, though no fault of the employees, they may or may not get unemployment benefits. Those people and the seniors need voices in their behalf to say "stop". Vectren wants to say, this is it, live with it, we're the fat cats and we get what we want.

Duke Energy and Indianapolis Power and Light have put on scrubbers and SCR's and Duke Energy has put in mercury emission monitors at Gibson Station. Their rates are less than Vectren's. Vectren made a mistake and built a brand new office building in downtown Evansville, IN that I feel wasn't necessary, it seemed the Hulman building was doing an okay job. That new building, I am sure, has cost us a lot also.

Feb 16, 2010

To The Utility Consumer Counselor,

I wrote a letter and then decided it was not to the point so here we go again.

My husband + I are senior citizens on a fixed income. Twelve years ago we built our retirement + it's not a large home 30' x 50'. It has insulated windows, well insulated throughout + before my husband retired we upgraded our electric heat pump system to a high efficiency unit. (Lennox.) This was a \$4,500<sup>00</sup> extra investment so we could conserve energy. Well, that is now a joke! Our bills keep getting higher every year + have doubled for the summer cooling + winter heating + now Vectren says they need another rate hike! It's the greed of the company + it's shareholders. Yes, they have had to put scrubbers etc on powerplants, but came right out and said the increase is to pay for this, but also to keep their shareholders happy. What has gone wrong with this country yours? Money is God to the rich and they've got no sympathy or conscience when it comes to us who are scraping each + everyday to just pay our bills + survive. We are not yet to the point of eating less, but it is coming to that. With health insurance, taxes, home insurance + gas prices going up everyday it won't be long + we'll be starving. We have a friend (widowed lady 81 years old trying to live on + survive with Social Security only \$840<sup>00</sup>. Her husband lost his pension when Bucyrus Erie failed. Could you live on that a month + be happy? I don't think so + it's so shameful to see this disease growing more everyday. The rich are ruining our country + it's people with not a care

FEB 19 PM 12:33

of our sacrifices to survive.

It is like our daughter + son, both married, both working + raising their expenses + seeing no bright future. Their home mortgages are now lower than their electric bills a month!! If this keeps up the rich will get their way as the poor will die from heat in the summer + freezing in the winter. We have our heat set on 68° now, we have no dish washer + sit in the dark at night with only the T.V. on + our bill this past month was \$305<sup>00</sup> + used to to be \$150<sup>00</sup>. We have replaced all our light bulbs with new ones + we look at each other + say what else can we do, as we've just about done all that is impossible other than go back to lanterns + wood cookstoves.

Please will someone have the goodness of heart to put a stop to this totally outrageous hike for the good of us seniors + all the people without jobs at present who are struggling to make each new day.

Sincerely  
Liz Anderson

Liz + Neil Anderson  
3433 N. S. R. 61  
Boonville, Ind. 47601  
812-897-5253

From: Web Form Poster [parm68@insightbb.com]  
Sent: Tuesday, May 11, 2010 11:23 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Pam  
Last Name: Armitage  
Email: parm68@insightbb.com  
Street Address: 410 S Elm St.  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812)426-1771 ext.  
Type: home  
No Phone Service:  
Case Number:

Comments: We, my husband and I, think Vectren should not raise the electric rates at this time. We are having enough trouble paying for our other bills as well as Vectren. At the ages of 70 and 61, we have a lot of insurance, medical and medicines we must pay every month. My husband is retired and I have been out of work for 15 months. My unemployment has run out and we don't have extra money to budget now.

Please remember who is paying for your service and who is just waiting to make money off of the rest of us.

Tnx

2667 W. Toward St  
Evansville IN  
47712

To Whom It may Concern:

Concerning raises for Vectren to their customers. Vectren already charges you for gas usage + Electric usage but they also charge you a distribution + service charge on your gas + Electric. That's their business why should I have to pay higher bills too. The more I use the more distribution charges I pay. Why should I pay distribution charges when that's their business to provide me with gas + Elec.

We have no alternative but to use Vectren Energy Delivery. They have a monopoly. Anyone making the profits per quarter they do should lower their rates

Friendly  
Arthur + Ramona

MAY 19 PM 1:09

**From:** Mike Atherton [mikeandr@wowway.com]  
**Sent:** Wednesday, June 23, 2010 8:13 PM  
**To:** UCC Consumer Info  
**Cc:** reva  
**Subject:** Vectren rate increase---Cause # 43839

**Categories:** Red Category

Cause # 43839

Members of the commission

I am writing to protest the rate hike proposed by Vectren Energy Delivery...Citizens of Evansville have been hit hard by the recession, and as of Friday will lose another 1100 jobs when Whirlpool Corp. shuts down its local plant, not to mention all the supplier jobs lost at the same time, all those people can't stand the monopoly rates Vectren already charges, much less any rate hikes. Vectren says they need the hike to pay for infrastructure, does that include improvements to their almost new multi-million glass castle office building on some of the most expensive property (Riverfront) in Evansville.

While most of us have not gotten any raises in our pensions or Social Security and the bottom has fallen out of any investments we may have had, yet Vectren is asking for a rate increase. The citizens of Evansville have already had their water rates raised 22 % over the next 2 years to make us one of the higher water rates in the state, we can't stand any Vectren rate increase !

If Vectren is so interested in its "Bottom Line" as was recently printed in the Evansville Courier newspaper, maybe they should use some of their first quarter profits of 63 Million dollars to make infrastructure repairs rather than pay their CEO 4 million dollars a year like they did last year. Everybody else has had to "Tighten their belts" , it's time for Vectren to do the same !! No rate increase for Vectren !

I've been around long enough that I realize this is an exercise in futility, I'm sure big business will win out as usual, but if Vectren is granted any rate hike, as usual, my family will remember when we go to the polls, I'm told the Governor Daniels appoints this commission, and I'm quite sure his political career is not over !

My "Bottom Line " is Vectren needs competition, not a rate increase !

James M Atherton  
1062 Waggoner Ave.  
Evansville in. 47714  
Phone # 812-402-1879  
E-mail [mikeandr@wowway.com](mailto:mikeandr@wowway.com)

INDIANA UTILITY REGULATORY COMMISSION PUBLIC FIELD HEARING

Vectren Electric Rate Case – Cause No. 43839 – May 12, 2010

PETITION OF SOUTHERN INDIANA GAS AND ELECTRIC COMPANY d/b/a VECTREN ENERGY DELIVERY OF INDIANA, INC. ("PETITIONER") FOR APPROVAL OF AND AUTHORITY FOR (1) AN INCREASE IN ITS RATES AND CHARGES FOR ELECTRIC UTILITY SERVICE INCLUDING A SECOND STEP THAT WILL INCLUDE THE REVENUE REQUIREMENT FOR ITS DENSE PACK PROJECTS; (2) NEW SCHEDULES OF RATES AND CHARGES APPLICABLE THERETO; (3) THE SHARING OF WHOLESALE POWER MARGINS BETWEEN PETITIONER AND ITS ELECTRIC CUSTOMERS; (4) A SALES RECONCILIATION ADJUSTMENT TO DECOUPLE FIXED COST RECOVERY FROM THE AMOUNT OF CUSTOMER USAGE FOR CERTAIN RATE CLASSES; (5) A DEMAND SIDE MANAGEMENT PROGRAM WHICH WILL INCLUDE A MECHANISM FOR THE TIMELY RECOVERY OF COSTS RELATING THERETO AND PERFORMANCE INCENTIVES BASED ON ACHIEVED SAVINGS; (6) AN ALTERNATIVE REGULATORY PLAN ALLOWING PETITIONER TO RETAIN ITS SHARE OF WHOLESALE POWER MARGINS AND DEMAND SIDE MANAGEMENT PERFORMANCE INCENTIVES; AND (7) APPROVAL OF VARIOUS CHANGES TO ITS TARIFF FOR ELECTRIC SERVICE INCLUDING NEW NET METERING, ALTERNATE FEED SERVICE, TEMPORARY SERVICE, AND STANDBY OR AUXILIARY SERVICE RIDERS, REVISIONS TO ITS EXISTING ECONOMIC DEVELOPMENT AND AREA DEVELOPMENT RIDERS, REVISIONS TO ITS EXISTING MISO COST AND REVENUE ADJUSTMENT AND RELIABILITY COST AND REVENUE ADJUSTMENT (INCLUDING THE ADDITION OF A COMPONENT TO TRACK VARIABLE PRODUCTION COSTS) AND REVISIONS TO ITS GENERAL TERMS AND CONDITIONS FOR SERVICE.

*If you would like to comment for the record in this cause you must complete this form. Oral and /or written testimony is welcome (both carry equal consideration).*

JUN 7 PM 12:12

(PLEASE PRINT)

NAME: M. LOUISE AUER  
ADDRESS: 5731 TRIBBY LANE EVANSVILLE, IN 47710  
PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE REPRESENTING: N/A

DO YOU WISH TO VERBALLY TESTIFY? (Circle one) YES  NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments)

I just moved to the above address. From 01-2001 to 09-2008 I had a mobile home on 1952 Forrest Park Court, Evansville, IN. When I moved in my average bill was about \$75.00. (It was all electric.) When I moved <sup>in 2008</sup> the average bill was about \$150.00. I could no longer keep up with the constant rate →

ADDITIONAL COMMENTS MAY BE PLACED ON THE BACK OF THIS SHEET

Signature: \_\_\_\_\_ Date \_\_\_\_\_

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

raise, and consequently I had to sell and move.  
I don't know how other families manage to  
pay their utilities and keep up. I had to go  
to CAPE for help. However you do it, Vertrean  
got their money (even though they are subsidized  
by the government.) Corporate Welfare!

In times such as now, utilities should tighten  
their belts just like the Americans have had  
to do.

No raise at this time. The people cannot  
afford it! or do you care?

Mr. Louise Auer

P.S. Decoupling - NO - that means paying  
taxes twice on a bill that should be combined

From: Web Form Poster [LindaBailey812@aol.com]  
Sent: Thursday, May 13, 2010 2:51 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Linda

Last Name: Bailey

Email: LindaBailey812@aol.com

Street Address: 6135C Alexandria Dr.

City: Evansville

State: IN

Zip: 47715

Phone: (812)303-6383 ext.

Type: home

No Phone Service:

Case Number: 43839

Comments: I'm opposed to raising utility rates for capital improvements. I think they have pushed the limits of the local people. We have no income increases comparable to this load added to our monthly bills. We are all suffering tremendously at this time and this is not feasible nor good for the people. They will have to cut returns to their stock holders and high paying officials and do the capital improvements from that fund source. Thank you for considering my comments and protecting me from a ridiculous rate hike.

From: Web Form Poster [tlbailey@psci.net]  
Sent: Thursday, May 13, 2010 3:36 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Travis  
Last Name: Bailey  
Email: tlbailey@psci.net  
Street Address: 10606 south co rd 500 east  
City: Stendal  
State: IN  
Zip: 47585  
Phone: (812)536-2712 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: Do not let Vectren raise are rates 20.00 per month we are paying tomuch now they should of thought about things before they built thatbig new fancy high rise building on Evansville river front they owntheir own non union coal mines so their coal is cheap the have cut alot of their full time jobs and running on skeleton crews to do linemantaince that why the ice storm had such a impact lack of up keeptrying to get by cheap all their trucks and company cars are alwaysnew.they waste money if the need more money to operate then they needto cut company personal salarys CEO ect i run my own company and wereall taking cuts and doing things more cheaper than we did severalyears ago(you know the saying around the tristate area Vectren thecompany everyone loves to hate)

From: Web Form Poster [zms3bs@msn.com]  
Sent: Monday, May 31, 2010 8:20 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Stanton  
Last Name: Baird  
Email: zms3bs@msn.com  
Street Address: 515 Brookview Dr.  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)568-5652 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839  
Comments: Concerning Vectrens' elec rate hike.

No!No! No!  
I already pay too much for Gas and Elec.  
Vectren has the highest rates in Indiana.  
I don't care about the stock holders, and I am monopolized by agreeedy power company!!!

From: Web Form Poster [terry.barnett@hotmail.com]  
Sent: Sunday, June 20, 2010 6:23 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Terry  
Last Name: Barnett  
Email: terry.barnett@hotmail.com  
Street Address: 5975 N. State Road 57  
City: Petersburg  
State: IN  
Zip: 47567  
Phone: (812)354-6391 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: I am a vectren customer. I implore you to refuse or minimize the vectren rate increase. Vectren has some of the highest rates in the state already, especially in this recession they need to cut back and be more frugal just like all its customers have.

terry barnett



# State of Indiana

# Senate

Senator Vaneta Becker  
4017 Cobble Field Drive  
Evansville, Indiana 47711  
Residence (812) 469-3776  
State House (800) 382-9467

Committees:  
Commerce, Public Policy & Interstate Cooperation, R.M.  
Health & Provider Services  
Public Health Subcommittee, Chair  
Homeland Security, Transportation & Veterans Affairs  
Public Safety Subcommittee  
Natural Resources

January 21, 2010

JAN 22 PM 2:02

Mr. David Stippler  
Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St., Suite 1500 South  
Indianapolis, Indiana 46204

Dear Mr. Stippler:

I would like to take this opportunity to express my opposition to the proposed Vectren Energy rate increases. I have been contacted by constituents in my district who are mutually concerned and I am writing to you on behalf of them as well.

One particular constituent, Mr. Emmons Patzer from Evansville, has provided analysis for your consideration, which I have attached for your review. With the economy being in such a downturn, Hoosiers cannot sustain rate increases at this time. Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Vaneta H. Becker".

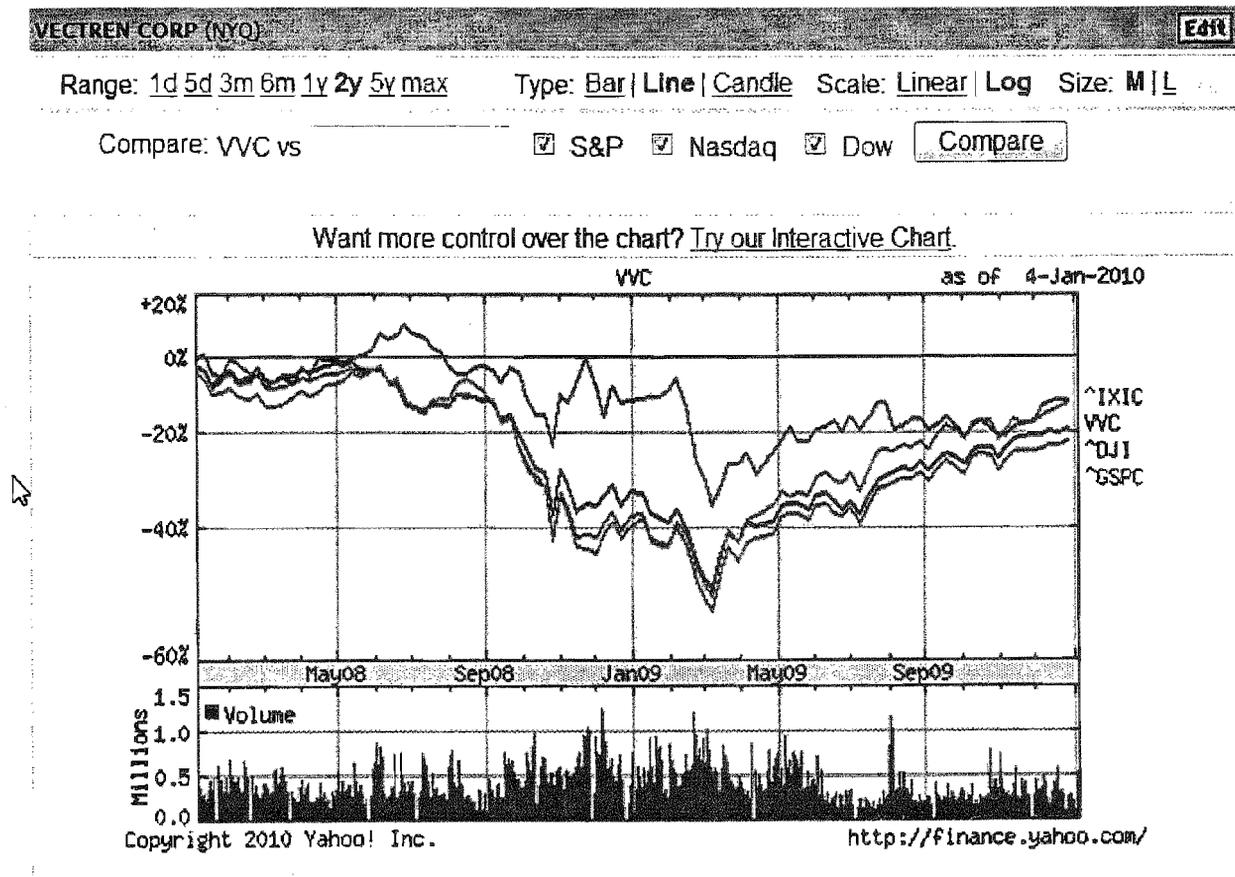
Vaneta Becker,  
Indiana Senate, 50<sup>th</sup> District

Enclosures

CC: Emmons Patzer  
Chairman David Hardy, IURC

## Vectren Rate Hearing – Customer Input

As you can see from this two year snapshot available on Yahoo Finance, Vectren has exceeded the Dow, S&P and Nasdaq performance as an equity for the past two years. This would suggest pretty clearly that it shouldn't be struggling for access to funds, either equity or debt, with its current rate base return level. In fact, it is logically set too high already and their request for further increase should not only be denied, but the commission should lower their existing rate of return at this rate hearing. Clearly in the current economic climate with federal funds rates at historical lows, even their current rate is comparatively high relative to other investment opportunities. Thus, the fact they already have the highest rates to their consumers of any Indiana utility should be corrected with a rate of return reduction at this hearing.



Investment rates of return as shown above related to equity price are being achieved by Vectren on the backs of inflated consumer billings. If one turns to a more detailed analysis such as that provided by E-trade Financial comparisons within its industry, it is very clear that Vectren is not achieving its favorable stock performance through operational effectiveness. You can see from the measures below that its management effectiveness rankings are below sector average. Its growth rate characteristics are average or above on Sales because they are charging extraordinarily high rates on falling actual underlying utility demand. Their operational inefficiency is further demonstrated by the fact that even with above sector Sales on lower

# Vectren Rate Hearing – Customer Input

demand, they can only pay below average dividend growth. This would suggest that they are doing so by consuming way too much of their operating budget through weak management performance and operational efficiencies.

MANAGEMENT EFFECTIVENESS (TTM)		GROWTH RATE (TTM)	
Return on Assets	2.62%	Earnings Per Share	-16.3
Return on Equity	8.49%	Sales	-8.0
Return on Inves. Capital	3.12%	Dividend (MRQ)	3.1
<p>The Return on Equity for VVC shows that it is able to reinvest its earnings as efficiently as its competitors in the Natural Gas Utilities industry. Typically, companies that have higher return on equity values are more attractive to investors.</p>		<p>VVC's EPS Growth Rate is on par with its peers in the Natural Gas Utilities industry.</p>	
DIVIDEND (TTM)		OPERATING RATIOS (TTM)	
Dividend Yield	5.51%	Asset Turnover	0.50%
Payout Ratio	93.95%	Inventory Turnover	8.42%
Annual Dividend	1.34	Receivables Turnover	16.31%
<p>VVC's dividend yield is greater than 64% of other companies in the Natural Gas Utilities industry. As indicated by the payout ratio, VVC's earnings support the dividend payouts more than others in the group.</p>		<p>These ratios give an indicator of efficiency (ability to move inventory and generate sales) within a company, particularly ones with tangible goods (i.e. automotive, computer hardware) as compared to its peers.</p>	
COMPANY OFFICERS		COMPANY CONTACT	
Chairman	Niel C. Eilerbrook	Employees	3,700

The weakness of management performance is further suggested by their operating ratios. The high asset turnover suggests they are throwing money at the latest spending opportunity but not getting any performance bang for doing so. If one looks at their new headquarters building on the riverfront, you see capital being wasted on opulence rather than performance. They will try to hide behind a point that they are investing in environmental improvements, but take a close look at comparatives for other utilities. I happen to be personal friends with the head engineer who is installing Duke's controls at Gibson and Edwardsport and Vectren isn't even in the same ballgame. Pull back that environmental mask and drill into real fact finding.

Take an additional look at the high end receivables turnover. Vectren is a "collection machine" alright. If they claim to be sensitive to the communities of people they serve, I sure would wonder why they seem to have spent on billing and collection performance efficiency way above sector norm but are on the weak end of return on invested capital which would mainly be around generation and distribution performance weakness.

From: Chaucer [chrisknitz@insightbb.com]  
Sent: Friday, March 05, 2010 10:22 AM  
To: UCC Consumer Info  
Subject: Vectren Rate Hike

Categories: Red Category

I would like to submit my protest over the proposed rate hike for Vectren customers. Please use careful thought when judging this issue.

Thanks  
Chris Behme  
Evansville, IN

**From:** Larry Bennett [lben@insightbb.com]  
**Sent:** Tuesday, June 22, 2010 6:45 PM  
**To:** UCC Consumer Info  
**Subject:** IURC Cause No. 43839, Vectren Rate Increase

**Categories:** Red Category

My wife and I are retired and on fixed income. We have used much of our savings to buy new energy efficient appliances and to add insulation to our home. We keep our thermostat set at 84 in warm weather and at 62 in cold weather.

Now, Vectren seems to be telling us that they want to charge us more because we are not using enough energy to satisfy their profit demands.

There is something terribly wrong with this picture. We sacrifice to do with less but they demand that we pay more because we are doing so.

Please, do not approve any rate increase.

Thank you for this opportunity to comment,  
Larry and Rosemary Bennett  
2524 Harmony Way  
Evansville, IN 47720  
Phone: 812-422-9264  
E-Mail: [lben@insightbb.com](mailto:lben@insightbb.com)

From: Web Form Poster [willysunri@insightbb.com]  
Sent: Thursday, May 13, 2010 8:35 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Bill  
Last Name: Bent  
Email: willysunri@insightbb.com  
Street Address: 506 E Locust  
City: Ft Branch  
State: IN  
Zip: 47648  
Phone: (812)753-4080 ext.  
Type: home  
No Phone Service:  
Case Number:

Comments: I think that vectren should have to tighten their belts in this economy the way that ordinary people have to do. It would be different if vectren were not a monopoly and people had the chance to go to a competitor. If the American public should have to tighten their belts, should vectren. All small businesses have to put profits into their business and can not expect their customers to bail them out. Why should vectren. People on fixed incomes are not getting an increase and having a hard time paying their utility bills now

From: Web Form Poster [eberber@insightbb.com]  
Sent: Wednesday, May 12, 2010 9:52 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Ellen  
Last Name: Berberich  
Email: eberber@insightbb.com  
Street Address: 2618 Caren Drive  
City: Evansville  
State: IN  
Zip: 47720  
Phone: (812)425-0205 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: We are customers of Vectren. The news that they are asking for a rateincrease of \$20 per month is a blow to all senior citizens. We werenot given a raise in our Soc. Security. Our investments have seenlower and lower interest earned. We can't go out and get a job. Medicine, food, utilities - which one do we pay this month? Pleasereconsider!

JUN 3 AM 11:35

June 1, 2010

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St., Suite 1500 South  
Indianapolis, IN 45204

To Whom It May Concern:

Case's Cause No. 43839

This letter is to protest Vectren's recent request for a rate increase. With unemployment running in the 10% range and so many of its customers are out of work, I can't begin to understand the rationale of their current request for a 15% rate increase. And if that were not bad enough, they made a \$63 million dollar profit the last quarter. In these hard times **EVERYONE** cuts back their spending just to make ends meet. Where is the compassion in Vectren's request?

I pay my bill online and along with my last bill, Vectren included a survey on my energy use and what I did to lower my use. I'm sorry I did that now because I don't think they care and may use it against me. How many ads do I see on TV telling people how to reduce their energy use by buying energy efficient appliances etc.? It doesn't seem to make any difference as far as Vectren is concerned, because this just gives them another "valid reason" (in their books) to raise our rates.

A few months ago, Vectren donated \$10,000.00 to Mount Vernon, IN, for the demolition of a riverfront silo. Its name is everywhere on everything.

I'm sure the retiring CEO, Mr. Ellerbrook, won't have to spend one moment in his retirement wondering if he will have enough money to at least have a comfortable life. I'm afraid the rest of us don't have that kind of income and it truly makes it a hardship wondering each month if we have enough money to pay the mortgage, rent or the utility bill.

Southern Indiana pays the highest utility rates in the State. Please take these reasons for not approving their rate increase under serious advisement.

Sincerely,



Ms. Carol A. Beyer  
731 Erie Ave., Apt. H  
Evansville, IN 47715

Dear Utility Counsler;

May 17 2010

Re Cause No. 43839

Vectren reported profits of over 1 Million last week why do they need a raise. It would be really nice if you would turn them down

for once. They are still talking about the ice storm - this kind of thing is part of their business they knew this kind of thing was going to happen, going in - What about insurance, surely they collect from that - Farmers suffer from weather related damage every year

and they have insurance - mabey Vectren is not tellin you everything. My wife and I ran a successfull business for 18 years and

we suffered thru several years of bad times and we had to LOWER our prices to get business back but of course we were not a monopy. I know what Vectren's game is --- they ask for 20% and know you will give them 10% that way you both look good in the news - everyone knows they only wanted 10%. Guys com-on!!

David Blaser---email davidblaser4069@sbcglobal.net

David Blaser  
Betty Blaser

5407 Daniel Ave

Evansville Ind. 47712

MAY 21 AM 11:50

Dear Utility Counselor;

May 17 2010

Re Cause No. 43839

Vectren reported profits of over 1 Million last week why do they need a raise. It would be really nice if you would turn them down for once. They are still talking about the ice storm - this kind of thing is part of their business they knew this kind of thing was going to happen, going in - What about insurance, surely they collect from that - Farmers suffer from weather related damage every year and they have insurance - mabe Vectren is not tellin you everything. My wife and I ran a successfull business for 18 years and we suffered thru several years of bad times and we had to LOWER our prices to get business back but of course we were not a monopoly. I know what Vectren's game is — they ask for 20% and know you will give them 10% that way you both look good in the news - everyone knows they only wanted 10%. Guys com-on!!  
David Blaser—email davidblaser4069@sbcglobal.net

From: Web Form Poster [bobergantique@aol.com]  
Sent: Thursday, May 13, 2010 6:09 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Steven  
Last Name: Boberg  
Email: bobergantique@aol.com  
Street Address: 1205 Cardinal Drive  
City: Mount Vernon  
State: IN  
Zip: 37620  
Phone: (812)838-5254 ext.  
Type: home  
No Phone Service:  
Case Number: vectron

Comments: I am a disabled person, my wife works 2 jobs and we are barely making ends meet. Vectron announced that they made a large profit last year so why do they need a rate increase, plus they announced that their employees got increases. Since I am on social security and my wife works for headstart. I did not get an increase and she was told that there would not be any increase again this year. Our Property taxes went up 180.00 because the state is using 2008 house prices instead of the lower 2009 prices. Water went up per the ethanol plant being built in Mt. Vernon In and not opening because it went bankrupt before it was completed. Gas is trying to go up because they can. Stores never dropped food prices when gas went down. Posey County is one of the poorest counties in the United States, so where are we supposed to get the money. We already keep our house in the winter at 68 or 69 when we use to keep it at 72. We have unplugged all items that are not being used to save money and have replaced the light bulbs with energy efficient bulbs. Our house was built in 68 and is only 1100 sq feet and our electric bills in the winter are \$300 - 350.00 in the cold months and about the same when we run the air conditioner. We keep the air on 74. With the unemployment so high, losing whirlpool, I feel it is time the government steps in and stops these corporations from filling their pockets with cash and bonuses and we the poor people keep having to cut and cut while the CEO's are living the lap of luxury. It is time you looked after the people that pay your salaries instead of taking care of big business.

**From:** Bock, E. [hb5@evansville.edu]  
**Sent:** Monday, May 31, 2010 8:23 AM  
**To:** UCC Consumer Info  
**Subject:** Reference Cause No. 43839

**Categories:** Red Category

To Whom It May Concern:

I would like to protest vectren's plan to raise utility rates. They are concerned about their profits, as we all are in these tough times. However, please take note of the following situation.

About two years ago, Vectren had to change all the utility boxes in our yards because they were improperly place ten feet into personal property, instead of in the easement as they should have been. Each morning the workers arrived sometime between 9:30AM and 10:00AM. They took a break at 10:30 regardless of when they arrived. I have never in my life seen so much standing around, pointing, and scratching. Sometimes one of the workers would actually do something, while three others stood around and watched him. At 11:30 is was lunch time. One of the workers ate his lunch in front of my house in one of the big Vectren trucks. Not a pick-up truck, but one of those with the bucket attachment. Certainly it was summertime, but that man turned that truck on and ran the air conditioning for a full half hour. What a waste of gas! Additionally, it was an ozone alert day and we were asked not to use drive thru windows because of the air quality, yet Vectren's workers sat in an idling truck and polluted the air. They back to "work" they went. Same scene of standing, pointing, and scratching. Then at 2:30PM they left. Needless to say a job that could have been done in two weeks, took the whole summer.

If Vectren needs more money, I suggest they have their workers work a full day. When I called about this situation, I was told that it takes a couple of hours for the men to get to the work site after they are given instructions. What instructions? Move the utility boxes. Simple enough. My job started at 8:00 AM and I was there ready to start work at that time. Any preliminaries were already accomplished. Let the workers work a full day from 8-5 like normal people. Vectren would get more work done for no additional outlay of money.

I would also like Vectren to consider not paying Elderbrook bonus money. Let him live on his salary like everyone else has to.

Thank you for your time.

Hope Bock  
4730 Miranda Dr.  
Newburgh, IN 47630  
812 490-4730

From: Web Form Poster [lbour1@woway.com]  
Sent: Saturday, June 19, 2010 11:26 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Linda

Last Name: Bourdeau

Email: lbour1@woway.com

Street Address: 8655 Greywing Dr

City: Newburgh

State: IN

Zip: 47630

Phone: (812)490-1208 ext.

Type: home

No Phone Service:

Case Number: Cause No. 43839

Comments: Please, please do not grant Vectren the proposed rate hike they are requesting. I am on social security and just getting by. In southern indiana the summers are so very hot and our electric rates are high now even though we conserve as much as we can. Why an increase for Vectren when the company posted first quarter profits over \$63 million? I pray for your rejection of the proposal.

P.O. Box 2353

Riverview, Ill.

47720

JUN 1 AM 7:54

In Reference to Cause # 43839

To Vectren and the people who are reviewing the rate hike. Its not a good time to be asking for one when so many of us are without jobs or our hours got cut to part time. Its like Kicking us while we are down, give us a chance to get back up. So many of us are losing our homes right now because our Vectren bill is higher than our mortgage, and no before you even think it, I dont leave every light on and the heat way up. Im single, kept thermostat so low in winter slept with long underwear under sweat clothes plus blankets to sleep ~~some~~ sometimes the only light on ~~is~~ the light coming from the TV. Beside Vectren got a big rate hike before the ice storm a year and a half ago when a lot of us were without power for a week and a half and got ~~an~~ out raged Vectren bill because they couldn't get out to read the meters but still expected us to pay twice as much when we didnt even have power and had to go out and buy generators.

If any of you read the flyer that came

2020.08.09

ALL INFORMATION

80114

With your bill, us everyday working people who try to conserve, thinking our bill will be less, read it again. Its a 28% increase if you use only 100 Kilowatt hrs 16.99% FDR 200 KWH etc, so the big users of power pay less. So to me its saying conserve so Vectren can make more money by raising rates because they say they're not making enough. What about the big new fancy building for your executives (who probably get bounses like all other top companies) can ~~they~~ sit in a nice fancy office while the rest of us have to choose which bill can I pay on and still have food to eat, Vectren, my mortgage or rent, gas to get back and forth to work, those who are lucky enough to have a job even if we have to work 6 days a week to get ~~only~~ a part time paycheck. Its just plain greed at the expense of people who are having to do without as it is or like me who will some be living in my vechile instead of a house that I havent even had for 2 yrs because if your single, no kids, you cant get any help in town, Why dosent Vectren start buy real estate & Rent out to everyone in town. The plenty of houses for them now.

then everyone would have one bill to send in broken down to this much for mortgage or rent, this much for electric, this much for gas.

Shame on you Vectren this is a time so close to be almost like it was at depression time and you want to charge us even more, your already a monopoly we can get our electric or gas from anyone but you, except for those lucky ones who can afford solar or wind power which your only making more people looking into that option. Which there again will make you say were not making enough money again because people are getting smarter and going solar so lets stick it to the poor who are left to pay more. IF you could only put yourselves in our shoes and have to choose what to do without, what to pay on to survive, you would understand.

Please dont kick everyone while they are down there's to many homeless people as it is and as a person who is about to lose my home and live in my car, please have mercy on those who are left trying to hold on to what little they have.

From a soon to be, NON vectren customer



On Dec. 11, 2009, Vectren Energy Delivery of Indiana – South (Vectren) filed a request with the Indiana Utility Regulatory Commission (IURC) for a base rate adjustment for its southwestern Indiana electric utility. The regulatory filing requests approval of a base rate increase to address capital investments in energy delivery infrastructure, a modified electric rate structure that facilitates a partnership between the company and customers to pursue energy efficiency and conservation, and new energy efficiency programs to complement those currently offered for natural gas customers.

**Details on the base rate increase:** Vectren has worked aggressively to manage costs and has held annual operating budgets relatively flat, cutting costs where possible. However, the company cannot delay projects indefinitely without jeopardizing the safety of the system and its customers. Nearly half of the request is driven by the need to recover costs associated with the roughly \$325 million spent in infrastructure construction within the past three years. The remainder of the request is to account for declines in overall sales attributed to the recession in addition to slight increases in the utility's annual operating and maintenance budget.

**Proposed energy efficiency programs:** Vectren is also seeking approval of energy efficiency programs to complement those currently offered for natural gas customers. The proposed programs include automatic discounts through various retailers on compact fluorescent light bulbs, rebates for the early retirement of older, inefficient appliances, including refrigerators and window-unit air conditioners, and custom programs for high-efficiency lighting for small business customers. Vectren has also proposed to establish on-site energy audits for both residential and small commercial customers.

**Bill impact if rate adjustment is approved**

**as filed:** If the proposal is approved by the IURC, a typical combination gas and electric customer who uses around 900 kilowatt hours per month would experience a monthly bill increase of about \$18. The chart featured here compares present and proposed bill amounts at various monthly usage levels.

**Additional request:** The final piece of the filing includes a plan to install dense pack technology on two generating units at the company's A.B. Brown power plant in Posey County. The \$35-million project, which will be completed in two phases over 2012 and 2013, will enhance generation efficiency and ultimately help delay the need for a new generating plant, which would require a much higher capital expenditure. By improving the units' efficiency, Vectren can use less fuel and reduce emissions, including carbon, up to 5%. The company is requesting the project costs be placed into base rates in 2013 upon project completion, which, in turn, would increase bills by about \$1.60 per month by the end of 2013.

**Vectren Energy Delivery of Indiana – Electric  
Typical Bill Comparison – Residential**

Monthly Usage (kilowatt hours)	Present Bill	Proposed Bill	Increase Amount	Percent Increase
100	\$20.39	\$26.14	\$5.75	28.18%
200	\$35.28	\$41.28	\$5.99	16.99%
400	\$62.64	\$71.55	\$8.92	14.24%
500	\$75.91	\$86.69	\$10.78	14.21%
700	\$102.45	\$116.97	\$14.52	14.17%
900	\$128.99	\$147.24	\$18.25	14.15%
1,000	\$142.26	\$162.38	\$20.12	14.14%
2,000	\$274.97	\$313.76	\$38.80	14.11%

**Electric heating rate modification:** To further support conservation objectives, Vectren is also requesting approval to phase out its residential electric home heating rate (rate EH). At the time new rates are approved, customers who are taking service under the home heating rate will be considered "transitional customers," and Vectren's transitional rate will apply to those customers so long as they continue to reside at their current residence. All other residential customers will be served under Vectren's standard residential rate.

**What to expect:** The Indiana Utility Regulatory Commission (IURC) will review the filing and hold at least one public hearing before it makes a decision. This review process will likely take several months to a year.

**Learn more:** For more information about the rate case process, an overview of the proposed energy efficiency programs or for a list of frequently asked questions, visit [Vectren.com/ratecase](http://Vectren.com/ratecase).

**From:** Brian\_Bradley@whayne.com  
**Sent:** Monday, May 31, 2010 3:32 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

This is insane. Vectren already has the highest rates in Indiana, and the worst service. I had to have a tree limb explode from hitting the lines before they would trim the trees. Every time the it storms, I can sit outside and watch the the sparks fly off the powerlines because they did not trim the rest of the trees along the block. I had called 5 times to get them to come out and even look at the limbs, that were burnt, only to have them say it was not burnt, just rubbed. It was 2 days later when it exploded and knocked power out for blocks. Even when they do come to trim the trees, they leave the trimmings laying all over and do not take it away. I have only lived in Evansville for about 5 years, but I am seriously considering moving to KY just to have decent rates and service from the power company. Any support for this rate hike is definately a vote for anybody who did not support this hike.

Thanks,

Brian Bradley  
Service Foreman  
PHONE: 812-425-4651 EXT. 75607  
FAX: 812-425-0637

Larry Breivogel  
11501 Upper Mount  
Evansville IN 47712  
Vernon Rd

**PLEASE NO VECTREN RATE INCREASES**

Vectren has the highest rates in the state. Until their rates are comparable to others  
(such as Indianapolis), PLEASE—no increases.

Larry Breivogel  
Rose Breivogel  
11501 Upper Mt Vernon Rd.  
Evansville, IN 47712

\* See Attachment

FEB 25 PM 12:59

From: Web Form Poster [mbritt@insightbb.com]  
Sent: Sunday, January 03, 2010 12:42 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Mary  
Last Name: Britt  
Email: mbritt@insightbb.com  
Street Address: 600 S. Cullen Ave. #901  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)909-2032 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: JUST SAY NO TO GREED !!! I am opposed to Vectren's request for a rateincrease. For all the reasons they give for the increase,I can givemany more against it. As a Senior Citizen, I will not see an incresein my Social Security benefits. I know many young families who keeptheir thermostats uncomfortedly cool in winter and warm in summer inan attempt to lower their Vectren bill. I am sure Vectren bosses andtheir stockholders do not have to make this sacrifice. Many schoolsand businesses are already struggling to pay high utility bills.Please deny this rate increase.

**From:** Terry L. Brooks [tlbrooks@wowway.com]  
**Sent:** Wednesday, June 23, 2010 9:04 PM  
**To:** UCC Consumer Info  
**Subject:** Cause # 43839

**Categories:** Red Category

I feel with the economy as poor as it is now, and the number of people out of work, this is not the time for Vectren to increase rates. It will cause an undue hardship on those already struggling to make ends meet.

I am a customer of Vectren.

Terry L. Brooks  
1241 Lavender Court  
Evansville, IN 47712

812-401-9632

[tlbrooks@wowway.com](mailto:tlbrooks@wowway.com)

*"There are two mistakes one can make along the road to truth...not going all the way, and not starting." -- Buddha*

From: ladybug@sige.com.net  
Sent: Wednesday, March 10, 2010 2:26 PM  
To: Leslie K. Baker; lynm.1@juno.com; Michael R. James; Amber Waddell; Amy Zeller; betty burch; cjsp70; David Bohleber; Elaina Thomas; Harry Brown; Hazel Mc Kenzie; HELEN HAMPTON; Karen Hall; Laura Reising; Pat Mackey; Rachel Utley; Sandra Shafer; Shirley Lanham; Shvonna Hearn; Tabitha Baker; Vicki Mackey  
Subject: Vectren rate increase

Please all of you send an email to  
uccinfo@oucc.in.gov Reference IURC Cause No. 43839

this is were you can tell the Utiliy Commission that Vectren shouldn't get a rate increase. All of us on Social Security didn't get a raise this year. They make millions and cry when they have to spend money on repairs on ice storms, etc, plus they cry because their shareholders are not getting enough money.

Even if you do not use Vectren, please send a note.

With our economy the way it is the promised \$18. a month Vectren wants is more than anyone can afford.

I sent my message today, please help us fight the big boys and let the government know just how fed up we are.

patty

1-4-70

This letter is about the rate hike for electricity that Vectren is requesting. I think Vectren needs to back off on rate hikes. They make enough money on what they charge customers now. People just can't afford anymore. It's ridiculous. I know people who keep their thermostat on 60° to keep their bills down. No matter what one tries to do to keep from paying so much, Vectren always has an excuse to raise their rates. My son's bill is almost as much as his house payment. He has a brand new house, doubly insulated, energy efficient appliances, & still has a bill over \$400.00. All people work for is to try & make enough to keep warm. What about the elderly who are on a fixed income. It's time that Vectren has a little compassion for the customers. It's not like you're going broke. Give the customers a break & back off.

Linda Brown  
2333 S. Pelzer Rd  
Boonville, In. 47601

JAN 8 PM 3:48

FEB 18 PM 12:18

10455 Tecumseh Dr

Newburgh, IN 47630

Feb. 15, 2010

Dear Sir:

I understand that Vectren Utilities is requesting a rate increase. I would like to request that your committee would reject this request.

We are in a recession with many unemployed people who can not afford an increase.

Also, Vectren customers are presently paying some of the highest rates in the state,

They are asking for 35 million dollars to reduce carbon emissions by only 5% which to me doesn't justify that much money.

They want to offset declines in sales attributed to the recession. First, they ask us to cut back, we did, and now they complain about not making money.

I'm not sure but they probably

Will also increase the salaries of  
their upper management which I also  
don't agree with.

Thank you for your consideration,

Norman Brown

Norman Brown

**From:** Tina Brown [angelindisguise68@yahoo.com]  
**Sent:** Saturday, June 19, 2010 9:46 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren

**Categories:** Red Category

To whom it may concern,

I am writing in regards to the Vectren Rate Hike. I believe at this time that a rate hike is not in the best interest of those receiving services. Vectren reported a sixty three million dollar profit for their first quarter and then they want to make more from those of us that are unemployed, and fixed incomes.

My grandmother is one of those people on a fixed income and she right now does not run her tv but a specific number of hours a week, Is not using her AC in this heat because she can't afford the Electric bill due to her Insurnace for her supplement going up to \$180 a month.

I am unemployed and it is bad enough that my benefits expire in Aug. Now I am not one that is sitting back and "just claiming unemployment" I am going to school full time even for summer hours. This is not an easy task, I have not been offered a job so hopefully with an education I will have better luck. My husband by the grace of God is still working full time BUT he had to take a \$4.00 an hour cut in pay to be able to and now after 25 years at his current employer he is making what a few dollars more then what someone just starting is making. How many households do you know of that can make it on around \$12.00 a year? We make too much to get assistance, and too little to enjoy anything but bills.

I am begging you please do not allow this company a chance to take anymore we the average American Citizen does not have anymore to give. Without the extention on the unemployment not going through it is only going to get worse. How many children/adults in the State is going to go hungry, how many homes will be foreclosed on, how many people will be living on the streets. This is America and we are not taking care of our own and again I am asking you please help us be able to take care of our own and vote NO on this rate increase.

Thank you.  
Sincerely

Tina Brown  
Boonville, In,  
812-454-4838

**Tina**

**Life is like a box of chocolates you are never sure what you will get!**

March 1, 2010

Vectren Corporation  
Rate Increase  
Case # 43839

MAR 5 PM 1:20

A rate increase to insure  
Vectren Corporation a 10.7% return  
at this time of economic hardship  
for many ratepayers is wrong.

I request the increase be denied.

Randell Bruner  
7166 N. Folsomville Rd.  
Tennyson, Indiana  
47637

**From:** chuck bryant [surfbryant1@yahoo.com]  
**Sent:** Monday, May 10, 2010 5:53 PM  
**To:** UCC Consumer Info  
**Subject:** IURC cause no.43839

**Categories:** Red Category

Due to the recent economic crisis in America,our hours at work have decreased directly limiting our financial outlook.We made adjustments in our budget,eating at home more,and among other things conserving our utility usage.We now have a programmable thermostadt,we wear clothes over again if they arent that dirty,added more blankets to the beds,take shorter showers,wash clothes in cold water,added more insulation to the attic and crawl space,and other small steps to be sure we could pay our bills with less of an income.Now,Vectren is getting less revenue whether from electric or gas utility services,or they have a project that needs to be paid for,so they are asking for a rate increase.I do not agree with this rate increase,nor do I agree that the company cannot afford to tighten its own belt to pay for these upgrades without making the general public pay more instead.I am quite sure that Vectren could still make a profit and make due like we have.Linda and Charles Bryant,1913 Cass ave.,Evansville,IN,47714

January 7, 2010

To Vectren Corp.; Indiana Office of Utility Consumer Counselor

RE: Cause number, 43839.

I understand that Vectren's requested electricity rate hike will likely be in March. Vectren Corp. charges its residential customers more for electricity than any other utility in Indiana, and it is asking for permission to raise those rates even higher.

Vectren already charges state's highest fees Indiana highest rates and Price per 1000 kWh

1. Vectren Corp. \$128.90
2. Marshall County REMC \$128.68
3. Troy Municipal \$115.45
4. Northeastern REMC \$108.86
5. Northern Ind. Public Service Co. \$108.56
6. Harrison County REMC \$106.56
7. Jackson County REMC \$106.08
8. Duke Energy Indiana \$98.75
9. Logansport Municipal \$98.02
10. Anderson Municipal \$97.69
11. Kingsford Heights Municipal \$96.87
12. Peru Municipal \$95.91
13. Richmond Municipal \$94.93
14. Knightstown Municipal \$93.63
15. Crawfordsville Municipal \$88.04
16. Columbia City Municipal \$86.70
17. Lebanon Municipal \$85.72
18. American Electric Power \$84.64
19. Indianapolis Power & Light \$83.43
20. Tipton Municipal \$83.04
21. Frankfort Municipal \$82.57
22. Mishawaka Municipal \$80.61
23. Straughn Municipal \$76.04
24. Auburn Municipal \$53.32

Source: Assembled from July 1 electric bills by the Indiana Utility Regulatory Commission

The increase is expected to add about \$18 a month to "average" customers' bills. Looking into the future, M. Susan Hardwick, Vectren vice president, controller and assistant treasurer, noted the expected effects of Whirlpool's plan to close its Evansville plant by the middle of this year will remove about \$8.4 million in margin from Vectren's electric utility. Of all the reasons for the rate increase, Vectren's need to make up for falling demand means either customers use more electricity and pay for it, or use less and see their rates increase anyway. "If demand is way down, it just doesn't seem quite right to me that we should have to pay just to maintain Vectren's ability to raise capital," said John Blair, the president of the environmental group Valley Watch.

The economic downturn has placed many of the company's 140,000 electricity customers in straitened circumstances, but still pushes for more money to recover operating costs due to reduced customer sales. WE NEED ANOTHER INDIANA UTILITY COMPANY TO CREATE COMPETITION...

*Sherry Burdette*

Sherry Burdette

2217 W. Virginia St.

Evansville, IN 47712

812-434-6060

MAY 14 2010

MAY 17 PM 1:14

CONSUMER SERVICE STAFF  
INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR  
115 W WASHINGTON STREET  
SUITE 1500 SOUTH  
INDIANAPOLIS, IN 46204

CAUSE No. 43839

ON MAY 13, 2010, THE EVANSVILLE, IN COURIER QUOTED VECTREN SPEAKING TO THE INDIANA UTILITY REGULATORY COMMISSION STATING THEY NEEDED TO RAISE RATES TO CUSTOMERS TO RECUPERATE LOST REVENUE DURING THE RECESSION.

EXCUSE ME, WHERE DO I GO TO RECUPERATE THE LOSSES I INCURRED DURING THE RECESSION?

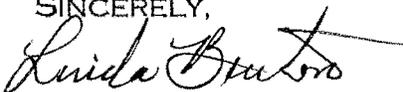
VECTREN JUST LAST WEEK REPORTED A \$63.2 MILLION PROFIT JUST FOR THE 1<sup>ST</sup> QUARTER. I, ON THE OTHER HAND HAVE NO PROFIT TO REPORT AND WORRY HOW I AM GOING TO PAY MY HIGH ELECTRIC BILL EACH MONTH.

VECTREN'S RATES ARE ALREADY HIGHER THAN SOME PEOPLE CAN AFFORD. THE CUSTOMER CANNOT KEEP TAKING RATE HIKES! IT'S UNFAIR, VECTREN HAS A MONOPOLY AND WE CANNOT SAY "ENOUGH IS ENOUGH" AND GO ELSEWHERE FOR OUR GAS & ELECTRICITY. CAN WE?

THIS IS ANOTHER \*SMOKE SCREEN\*..... LIKE THE BANKS NEEDING ALL THAT GOVERNMENT MONEY.....

PLEASE, DO NOT ALLOW VECTREN TO CRIPPLE IT'S CUSTOMERS ANY FURTHER. WE NEED A CHANCE TO RECUPERATE TOO.

SINCERELY,



LINDA BURTON  
10410 UPPER MT VERNON ROAD  
ST PHILLIPS, IN 47620

From: Web Form Poster [wisdomsheart@juno.com]  
Sent: Tuesday, June 22, 2010 1:29 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Ms.

First Name: Anna

Last Name: Calabrese

Email: wisdomsheart@juno.com

Street Address: 11202 Parrish Ave.

City: Cedar Lake

State: IN

Zip: 46303

Phone: (219)365-5267 ext.

Type: home

No Phone Service:

Case Number: 41052 ETC 54

Comments: Please allow the TracFone and SafeLink to give cellular phone service in our state of Indiana.

I am disabled and this cellular phone service would be very helpful to me.

I would feel safe having one of these cellphones to be able to call for help etc.

Thank you.

# Public will get say on rate increases

**DAN SHAW**  
STAFF WRITER / (812) 464-7519  
shawd@courierpress.com

115 W. Washington St.,  
Suite 1500 South, Indian-  
apolis, IN 46204.

■ Telephone: Call  
(888) 441-2494 or (317)  
232-2494.

■ Fax: Send to (317)  
232-5923.

■ E-mail: Write to  
uccinfo@oucc.in.gov.

The first hearing on  
request by Vectren to  
raise its electricity rates  
likely will take place in  
March.

Public comments  
about the request should  
be sent to the Indiana Of-  
fice of Utility Consumer  
Counselor. This can be  
done in several ways,  
including:

Those who comment  
should be ready to pro-  
vide the utility's name,  
Vectren Corp.; the is-  
sue in question, a rate  
increase; and the case's  
cause number, 43839.

They also should be  
ready to give their full  
names, mailing address-

■ Mail: Write to In-  
diana Office of Utility  
Consumer Counselor,  
National City Center,

Utility's name: Vectren Corp.  
Subject: Rate increase  
Case cause number: 43839

FEB 4 PM 12:39

## UTILITY RATES

Utility name	Price of 1000 kWh				
1. Vectren Corp.	\$128.90	9. Logansport Municipal	\$98.02	19. Indianapolis Power & Light	\$83.43
2. Marshall County REMC	\$128.68	10. Anderson Municipal	\$97.69	20. Tipton Municipal	\$83.04
3. Troy Municipal	\$115.45	11. Kingsford Heights Municipal	\$96.87	21. Frankfort Municipal	\$82.57
4. Northeastern REMC	\$108.86	12. Peru Municipal	\$95.91	22. Mishawaka Municipal	\$80.61
5. Northern Ind. Public Service Co.	\$108.56	13. Richmond Municipal	\$94.93	23. Straughn Municipal	\$76.04
6. Harrison County REMC	\$106.56	14. Knightstown Municipal	\$93.63	24. Auburn Municipal	\$63.32
7. Jackson County REMC	\$106.08	15. Crawfordsville Municipal	\$88.04		
8. Duke Energy Indiana	\$98.75	16. Columbia City Municipal	\$86.70	<b>AVERAGE</b>	<b>\$95.13</b>
		17. Lebanon Municipal	\$85.72	<i>Source: Assembled from July 1 electric bills by the Indiana Utility Regulatory Commission</i>	
		18. American Electric Power	\$64.64		

I disagree with the rate increase that Vectren Corp. is proposing in our county. We already have the highest rate in Indiana, more than 2 times the lowest rate. It is already a hardship on a lot of people on fixed incomes and people making low wages and a lot are unemployed now.

Alma R. Campbell  
601 Lexington Rd.  
Evansville, IN 47710  
017 4120 2710

From: Web Form Poster [carrj.s@juno.com]  
Sent: Saturday, June 19, 2010 7:43 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: James  
Last Name: Carr  
Email: carrj.s@juno.com  
Street Address: 5577 Lakeside Drive  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)858-5011 ext.  
Type: home  
No Phone Service:  
Case Number: 43839  
Comments: Gentlemen of the Board:

Jim and Shari Carr respectfully request the Indiana Utility Regulatory Commission to deny Vectren's rate increase request as an unfair burden to senior citizens.

Jim Carr has not had an increase in his Social Security payment for two years, and we have been told there will be no increase for 2011. However, there will be an increase in Medicare premiums for health insurance. Shari Carr is not age 65.

We do not think Vectren should be allowed to charge its patrons for the expenses it occurred during the 2009 power outage and ice storm. As individuals, we must carry many types of insurance for catastrophies. We cannot just arbitrarily require individuals to hand out money to us.

We are just one case and circumstance. We believe this increase will hurt all families and businesses in our area of Indiana.

Jim and Shari Carr  
June 19, 2010

From: Web Form Poster [ncates@insightbb.com]  
Sent: Thursday, May 13, 2010 12:42 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Ms.  
First Name: Nancy  
Last Name: Cates  
Email: ncates@insightbb.com  
Street Address: 724 Agathon Drive  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812)985-2726 ext.  
Type: home  
No Phone Service:

Case Number: Vectren demanding rate increase from customers

Comments: Vectren states it needs to raise electric rates to recoup money spent on utility infrastructure. They could have stayed in the old building and not built a huge expensive building on the river front. Second reason given was

MAKE UP FOR THE DECLINE IN REVENUES DUE TO THE RECESSION. WHAT ABOUT THEIR CUSTOMERS? RECESSION HITS THEM EVEN HARDER. PLEASE do not grant them an increase in rates. Demand the CEO take a cut in pay (check his salary) and ask no salary increase to employees because other companies in Evansville are not giving raises now.

From: Web Form Poster [ncates@insightbb.com]  
Sent: Thursday, May 13, 2010 1:12 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Ms.  
First Name: Nancy  
Last Name: Cates  
Email: ncates@insightbb.com  
Street Address: 724 Agathon Drive  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812)985-2726 ext.  
Type: home  
No Phone Service:

Case Number: Vectren asking to "decouple" its electrical rates

Comments: The bills I am already paying for electrical and gas charges are high. Please do not give Vectren permission to "decouple" its electrical rates because they want to protect their financial interest. Vectren's natural gas rates were decoupled since 2007 at the expense of their customers. I would like you to reduce the gas rates as well because many people are losing their jobs and not able to find new ones. Some Senior citizens already have to decide if they pay their bills are cut down on their food.

From: Web Form Poster [nciscell@Yahoo.com]  
Sent: Monday, May 17, 2010 1:50 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Nancy  
Last Name: Ciscell  
Email: nciscell@Yahoo.com  
Street Address: 3212 Roselawn Dr.  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)205-6470 ext.  
Type: mobile  
No Phone Service:  
Case Number: Cause #43839

Comments: I am very much against a rate increase for Vectren customers at this time. Currently, there are many people in our community who are unemployed, including myself. A rate increase could mean the difference between being able to continue living in one's home to being homeless. Please note that I said I am against a rate increase "at this time" - that is critical. I am a Vectren customer, and have no issues with the utility. However, at a time when businesses are laying off, schools are cutting budgets, etc., the timing for a rate increase is not good.

Please investigate how many Vectren employees received raises, bonuses, etc during the last year or two - and how did the company compare with other business in the area. Many have cut back on benefits and salaries, rather than giving pay increases. I have no personal knowledge of Vectren's salary history, but would not be surprised if the employees have continued to fare very well at a time when others in the community are struggling.

**From:** Clark, Danna [DClark@vanderburghgov.org]  
**Sent:** Monday, January 04, 2010 4:45 PM  
**To:** UCC Consumer Info  
**Subject:** FW: Vectren Corp. request for utility rate increase - cause number 43839

**Categories:** Red Category

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**From:** dclark@vanderburghgov.org  
**Sent:** Monday, January 04, 2010 9:25 AM  
**To:** uccinfo@oucc.in.gov  
**Subject:** Vectren Corp. request for utility rate increase - cause number 43839

To Whom It May Concern:

I am a resident of Vanderburgh County, Evansville, Indiana, and a customer of Vectren, having no other choice. . In response to the Evansville Courier & Press article of Sunday, January 3, 2010, in which the issue of Vectren's rate request was addressed at length, I am writing in protest of the rate increase being granted.

According to the information provided by the above mentioned news article, the average utility rate in Indiana per 1000 kWh is \$95.13, with Vectren Corp at the highest rate of \$128.90 and Auburn Municipal at \$53.32. Indianapolis Power & Light, I might point out, being among what I would guesstimate is the highest consumer consumption, is listed at \$83.43 per 1000 kWh.

I understand that Vectren is a 'for-profit' business. They are also a monopoly, in that we consumers have no competing source of power and light. .

I would suggest that you look at the compensation provided to the CEO and other corporate members of the hierarchy of Vectren Corp, as they are most certainly astronomical. And, I would not mind a legitimate explanation as to why the 'top dogs', year after year, are compensated so lavishly.

In conclusion, I again reiterate my absolute and total protest that the Vectren Corp. be granted a rate increase in Cause Number 43839 for Vanderburgh County, Indiana.

Thank you for your consideration.

Sincerely,

Danna Clark  
723 N. Woods Av  
Evansville, IN 47720  
(812) 598-1080

Dan Clawson <danclawson63@gmail.com>

## Vectren energy rate increase

1 message

Dan Clawson <danclawson63@gmail.com>  
To: uccinfo@oucc.in.gov  
Cc: Dan Clawson <danclawson63@gmail.com>

Thu, Jan 7, 2010 at 10:31 AM

Utility : Vectren Corp.  
Issue : Rate increase  
Case : 43839

I am taking this opportunity to write this office in hoping to persuade someone to disapprove the rate increase Vectren corp is seeking. As posted in the Evasville Courier and Press on January 3, 2010, Vectren rates are already the highest in the state at \$128.90 per 1000 kwh, as compared to the state average at \$95.13. Vectren executives are quick to point out to new equipment and projects to be done, is money not budget monthly for these things? Vectren rates are up over 30% over the last several years, I was laid off from my job in April, 2009 and was lucky to find employment right away, but my wages are 40% less, did I petition anyone for help?, no, my family made adjustments. **Another reason Vectren request is the need to make up revenue lost to the recession, dwindling electricity sales, this is shocking!** With another major employer closing its doors in Evansville, Whirlpool in June 2010, where will demand go? The city is losing over 1000 jobs, some people will have to relocate to find new employment. How will my community attract new business with these higher then normal utility rates? **Right now during this January Arctic blast, I have to make a decision, heat or food.** I feel if Vectrens rates get any higher, I will have to move to the other side of the Ohio river, to keep their hands out of my pockets.

Sincerely (maybe a ex-Hoosier)  
Dan Clawson

4415 Emma Dr.  
Evansville IN.  
47711-2688

JAN 11 PM12:29

From: Web Form Poster [kjmarket60@yahoo.com]  
Sent: Monday, January 04, 2010 10:30 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Mary

Last Name: Clem

Email: kjmarket60@yahoo.com

Street Address: 3059 Hawii Dr

City: Evansville

State: IN

Zip: 47710

Phone: (812)423-2056 ext.

Type: home

No Phone Service:

Case Number: 43839 Vectren

Comments: DO NOT RAISE THE RATES!!!! We cant live now, why make it hader!!

Utility Consumer Counselor's

3-5-10

I would like to express my opinion on Western proposing to raise the rates on our electricity. I cannot pay my present bills, I think they are way to high now, I don't see how they can possibly expect the people to pay more!

Thank you for your time.

Cathy Condor  
812+479-0529



Cathy Condor  
1515 Burdette Ave  
Evansville IN 47714-0823

MAR 8 PM 1:02

From: Web Form Poster [ssconner@sit-co.net]  
Sent: Wednesday, May 12, 2010 7:21 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Steven  
Last Name: Conner  
Email: ssconner@sit-co.net  
Street Address: 11010 Parker Lane  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812-)449-2721 ext.  
Type: home  
No Phone Service:  
Case Number: Vectren

Comments: I can't believe that they are requesting a rate increase, when so many people can barely get by. I just got divorces, my work is slow, so I have cut every possible thing I can to get by, I am conserving as much electricity as possible. Now they want to raise my rate so that I am paying the same for this lower usage as I was for the higher usage. So if you save them money by using less, they plan to charge you the same as you were paying when they had to make more electric. Tell me how that is fair. I think we need to have a new electric company come in so that rates can be competitive and not let them have a monopoly on energy in the Evansville area.

6/2/10

CAUSE NO. 43839

VECTREN DOESN'T NEED NOR DESERVE A RATE INCREASE. THEY HAVE A MONOPOLY NOW AND ARE MAKING TOO MUCH PROFITS. FIRST QUARTER PROFITS TOPPING \$63 MILLION DOLLARS.

I'm A RETIRED CITIZEN OF IN. WITH NO RAISE FROM MY JOB PENSION, AND NO RAISE ON S.S. THIS YEAR AND THEY WANT A RAISE - FOR WHAT?

PLEASE "INDIANA UTILITY REGULATORY COMMISSION

VOTE TO REJECT THE RATE HIKE.

THANKS

TERRY L. COOK (HELEN)  
PH. (812) 858-8207



Mr & Mrs Terry Cook  
10755 Hampton Pl  
Newburgh IN 47630-8793

JUN 7 PM 12:18

5:31-20

Lawmaker calls on Daniels to stop energy provider's rate hike

# Riecken rallies to disconnect Vectren's plan

## ERIC BRADNER

CAPITOL BUREAU (317) 631-7405  
•bradner@courierpress.com

INDIANAPOLIS — A Southwestern Indiana state lawmaker is urging Gov. Mitch Daniels to try to stop Vectren's planned rate increase.

Rep. Gail Riecken, D-Evansville, said in a letter to the Republican governor that she hopes he will encourage the Indiana Utility Regulatory Commission to reject the rate hike.

The commission's approval is necessary before rates can change, and Riecken said she believes Daniels could have sway with the panel because he appointed its members.

"As you know, the current economic climate has strained the budgets of all Hoosier families. Similarly, state revenues have declined and your message to universities, state agencies and local governments has been loud and clear: tighten your belts. Hoosiers cannot

### HAVE A SAY

Written comments still are being accepted.

Comments can be submitted via e-mail to [uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov), through the Web site [www.in.gov/oucc](http://www.in.gov/oucc), by fax at (317) 232-5923 or by mail to Consumer Services Staff, Indi-

ana Office of Utility Consumer Counselor, 115 W. Washington St., Suite 1500 South, Indianapolis, IN 46204.

All correspondence should reference "Cause No. 43839."

Comments received by June 14 will become part of the official case record.

afford more taxes," Riecken wrote.

"I believe Vectren should be sent the same message. Now is not the time to raise

energy rates on Hoosier families, especially, when Vectren has posted record profits this year.

The Evansville-based

utility asked state authorities in December for permission to raise its rates, saying it needs to cover \$325 million in recent infrastructure expenses and to make up for a decline in revenues caused by the recession.

Vectren also is seeking permission to decouple its electricity rates, which it says would allow it to promote energy conservation without hurting its own bottom line.

Vectren says the new dollars it would collect if

rates are increased are critical because utilities must make frequent infrastructure-related investments.

However, some Southwestern Indiana residents have questioned why a rate hike is needed now, since the company posted first-quarter profits topping \$63 million.

This month, the Indiana Utility Regulatory Commission held a hearing at The Centre in Evansville. Comments are still being accepted online.

**From:** Crossley, Julia N  
**Sent:** Monday, January 04, 2010 3:05 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren rate hike

**Categories:** Red Category

I do not think it is fair that we, the consumer, who turn down our electricity to save money, should have to pay when the demand is down. To be honest, my husband and I are literally living pay check to pay check just to make ends meet. How and why are we to pay for a rate hike, when we have done everything in our power to reduce the amount of energy we use?

Julia Crossely  
3206 Bellemeade Ave  
Evansville, IN 47714

From: Web Form Poster [papa42000@netscape.com]  
Sent: Wednesday, January 06, 2010 8:49 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.

First Name: Paul

Last Name: Cross

Email: papa42000@netscape.com

Street Address: 500 East Fifth Street

City: Mount Vernon

State: IN

Zip: 47620

Phone: (812)838-4174 ext.

Type: home

No Phone Service:

Case Number: Vectren Corp. 43839

Comments: Based on ALL past requests, I am sure that it is a given that this rate increase will be approved. A case of "out of sight, out of mind" since we are in the southern most part of the state. The history of your committee is the reason that Vectren's electric rate is the highest in the state. Make it a good day.

From: courierpress.com [shannonshushu@yahoo.com]  
Sent: Thursday, May 13, 2010 1:05 PM  
To: UCC Consumer Info  
Subject: From courierpress.com: Vectren puts rate hike down to upgrades

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

shannon curtis sent you this:

Vectren puts rate hike down to upgrades

<http://www.courierpress.com/news/2010/jan/03/no-headline---03a01vectren/>

shannon curtis attached this additional message:

-----  
vectren is nothing but leeches  
-----

courierpress.com

From: lisa@cdcfamily.org  
Sent: Sunday, June 20, 2010 2:46 PM  
To: UCC Consumer Info  
Subject: Cause # 43839

Categories: Red Category

This is in reference to the rate increase being sought for Vectren in Indiana, cause #43839. They are seeking an increase so as not to hurt their bottom line. What about our bottom line? We as consumers can not afford to heat or cool our homes at the prices we are already being charged. I am a customer and I vote "no to any increase at this time". They profited 63 million in the first quarter while most of us are still trying to catch up from the economic downfall of the past couple of years. They should be giving us a break, not us padding their already padded bottom line!

Lisa Daniels  
10188 Oshkosh Dr  
Newburgh IN 47630  
812-204-3213  
lisa@cdcfamily.org

For I know the plans I have for you, declares the LORD, plans to prosper you and not to harm you, plans to give you hope and a future. Jeremiah 29:11

From: Darrell, Sherry B [SDarrell@usi.edu]  
Sent: Monday, May 31, 2010 1:47 PM  
To: UCC Consumer Info  
Subject: Proposed Vectren Rate Increases: Reject

Categories: Red Category

Since Vectren has just posted record earnings, and since many Vectren users continue to suffer in the economic depression--including tens of thousands on fixed incomes, with no Social Security increases and great losses to their retirement accounts, I beg you to reject Vectren's proposed rate increases.

Already we cannot afford to keep our houses warm in winter and cool in summer. We cannot afford higher rates here in Vanderburgh County where, sadly, the monopoly Vectren has us in a stranglehold.

Please reject Vectren's proposed rate increases.

S. B. Darrell  
600 S. Cullen Avenue  
Evansville, Indiana 47715  
812 303 8213  
sbdkitto@insightbb.com

From: Darrell, Sherry B [SDarrell@usi.edu]  
Sent: Monday, May 31, 2010 1:47 PM  
To: UCC Consumer Info  
Subject: Proposed Vectren Rate Increases: Reject

Categories: Red Category

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Already we cannot afford to keep our houses warm in winter and cool in summer. We cannot afford higher rates here in Vanderburgh County where, sadly, the monopoly Vectren has us in a stranglehold.

Please reject Vectren's proposed rate increases.

S. B. Darrell  
600 S. Cullen Avenue  
Evansville, Indiana 47715  
812 303 8213  
sbdkitto@insightbb.com

3320 Renee Dr  
Evansville, IN, 47711  
March 6, 2010

In. Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, In, 46204

Gentlemen:

In referance to " I U RC Cause No: 43839"

Please, we don't need an increase in  
our utility rates, especially with so  
many people still without jobs.

Please consider waiting until the  
economy improves.

Thank you for considering my  
request.

Sincerely yours,

Mary Lee Davis  
3320 Renee Dr.  
Evansville, In, 47711

MAR 8 PM 1:02

From: Tobias Davis [goatmandoo@gmail.com]  
Sent: Monday, May 31, 2010 2:36 AM  
To: UCC Consumer Info  
Subject: Concerning Cause No. 43839

Categories: Red Category

To whom it may concern; I believe that the rate hikes that Vectren are seeking are unacceptable with the current economic environment and should not be allowed. They made massive profits last year and almost certainly always have. I see no reason why they cannot accept a slightly lower profit for the time being to show their good nature.

Best regards, Tobias

7011 N. State Road 161  
Gentryville, IN 47537  
17 May 2010  
CAUSE NO. 43839

Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W. Washington St., Suite 1500 South  
Indianapolis, IN 46204  
CAUSE NO. 43839

Dear Sirs:

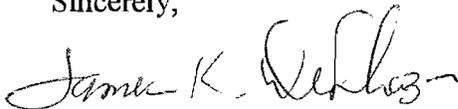
This letter is in regard to Vectren's request for a rate increase. I have read that Vectren has not had a rate increase since 2007. I'm not sure how they've done it then but they have increased my costs for electricity during the past two years. In January of 2008, my electric costs ran about 12 cents per KWH. As of May of 2010, it runs about 15.0 cents per KWH. The overall increase in rates for the past two years is approaching 25%, far higher than inflation. I have attached some of the data.

Vectren of the old days (SIGECO) used to have some of the lower electricity costs of comparable utilities. Now they are among the highest. Vectren's concern is primarily in an ROI for their stockholders. They have no real incentive to lower operating costs as they are a monopoly and are essentially granted a blank check. It greatly upsets me when they spend all of the money to encourage customers to conserve and then use the argument that since usage is down, they need to raise rates. Talk about a Catch-22. You get it either way.

Being retired, my income is fixed. As you can see by the attached data, Vectren costs are a significant outgo and they have been increasing. I do everything I can to conserve electricity. My summer thermostat is set at 80 and at 68 in the winter. Setback at night in the winter is 58. I have spent considerable dollars on a high efficiency HVAC system. I'm doing my part to conserve and now I'm going to get hit for it.

I do not believe Vectren should be allowed to increase rates until they prove that they have done everything doable to lower their operating costs. They should also quit spending dollars on advertising and give aways. They are a monopoly without any competition and that's my money they are wasting.

Sincerely,



James K. DeShazer  
812-567-8930

MAY 24 PM12:30

Vectren electricity costs-J.K. DeShazer				
CAUSE No. 43839				
Month/year		KWH	\$ Cost	\$ per KWH
1/2008		1409	169.28	0.120
2/2008		1244	156.48	0.126
3/2008		1045	129.14	0.124
4/2008		1044	129.03	0.124
5/2008		984	125.84	0.128
6/2008		1052	128.12	0.122
7/2008		1335	161.27	0.121
8/2008		1542	194.16	0.126
9/2008		1402	185.93	0.133
10/2008		1187	162.02	0.136
11/2008		1051	144.79	0.138
12/2008		1238	169.23	0.137
1/2009		1733	233.81	0.135
2/2009		1136	158.22	0.139
3/2009		1051	144.79	0.138
4/2009		1094	152.74	0.140
5/2009		976	137.59	0.141
6/2009		928	131.34	0.142
7/2009		1441	194.64	0.135
8/2009		1121	155.18	0.138
9/2009		1166	165.00	0.142
10/2009		881	129.08	0.147
11/2009		834	122.56	0.147
12/2009		1025	147.01	0.143
1/2010		1309	195.91	0.150
2/2010		1040	156.95	0.151
3/2010		1011	149.07	0.147
4/2010		1027	150.19	0.146
5/2010		824	123.24	0.150

**Concerning  
VECTRENS proposed rate increase, case #43839**

**It is my position to deny any further increase by the company, I give the following example.**

**If I own a business that provides any item or service to a community and say I want to install a new furnace & airconditioner in my business or put up fence poles and a fence around my property, or build a new building, is it OK to increase the price of my products to the community to pay for items that I improve on my business or property. I think not. These are things that a company does for it's self and should absorb the cost as just part of doing business and not pass on to their customers.**

**VECTREN is requesting to increase their rates to customers because they have installed equipment to lessen pollution and also installed new equipment, more efficient generators and want to put up new line and poles, buy new vehicles, a new shiny office building on the river front, ect., ect. These are all things a company does or is required to do for it's self. This is just part of running a business and should not be paid for by their customers. They continually give it's customers ideas to lessen their energy use, and a lot of us do those things, adding more insulation to our homes, cutting back the thermostat, installing more efficient electrical bulbs. Now Vectren is complaining that electrical energy use is down and they use this as a excuse to ask for a rate increase. The things I have listed previously are all things a company does or is required to do for it's self. This is just part of running a business. The only reason for VECTREN to increase cost to it's customers is if the cost of coal or natural gas that they buy to make electricity or the price of natural gas that they purchase to supply to customers increases from there suppliers. VECTREN has a monopoly in Evansville and the surrounding areas and they have no competeters, so we it's customers are stuck with what ever services or prices they want to charge. VECTREN already has the highest rates of any provider in Indiana. Please don't let them increase it further. Thank you**

Richard Dietz a resident of Evansville, IN

Richard Dietz  
834 S Burkhardt Rd  
Evansville, In 47715  
ph 812-402-0149

JAN 7 PM12:37

From: Web Form Poster [bcgd60@aol.com]  
Sent: Monday, June 21, 2010 4:41 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Barbara  
Last Name: Dillon  
Email: bcd60@aol.com  
Street Address: 2721 West Old State Road 45  
City: Rockport  
State: IN  
Zip: 47635  
Phone: (812)649-4863 ext.  
Type: home  
No Phone Service:  
Case Number: 43839 Vectren  
Comments: UCC,

I ask you to vote NO to the rate increase by Vectren. Vectren says they need to raise the rates to cover I think over 300 Million in infrastructure expenses and to make up for a decline in revenue due to the recession.

Well we are on a fixed income and our electric rate has increased to point it is well over amounts other utilities charge. Vectren made I think in excess of \$60 million in the first quarter as profit. This is a case of greed as far as I am concerned and when does the little guy get considered in this picture. It seems the utility CO of Vectren can come before you when ever they choose and always get a rate increase. The little guy many who are on fixed incomes and have to decide if they will eat, pay for medicine or pay the Vectren bill and eat a can of soup and only take the medicine now and then. Having worked in Hospice I became aware many people needed not to freeze to death or have a heat stroke so used their air cond. but did not have adequate food or meds to stay healthy. Then again I am now on a fixed income and the government decided no raises for next 2 years, so lost dollars in all that process with increases of health care costs and taxes. If the general public is having to do with out raises then Vectren also needs not to have a raise. If you check utility Co's in IN. and surrounding states you will find Vectren rate is one of the highest and we are at their mercy because we have no choice. If we had a choice you can bet they would not be asking for a raise in rates.

Respectfully,  
Barbara Dillon

From: Web Form Poster [bruiser3191984@hotmail.com]  
Sent: Wednesday, May 12, 2010 3:22 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Mr.  
First Name: Andy  
Last Name: Dockery  
Email: bruiser3191984@hotmail.com  
Street Address: 1412 N St James Blvd  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)483-8244 ext.  
Type: mobile  
No Phone Service:  
Case Number: Cause #43839: Vectren

Comments: Vectren is proposing a 14 percent rate hike to our electric rates in Southern Indiana. This is unacceptable. On May 6th the company reported a first quarter profits, PROFITS, of \$63.2 million. On May 10th the company claimed to have spent \$325 million in expenses on infrastructure. So if their profits stay relatively stable, it would take less than a year and a half to make enough money to repay the \$325 million. Vectren's website claims to have over 1 million customers in Southern Indiana and Ohio. So if they raise rates to make approximately \$18 more per customer, per month, they will make an extra \$18 million plus per month. That totals \$216 million dollars EXTRA per year they will make. This is completely unacceptable, in my opinion. We have no other options with our energy delivery in this area. Vectren can do whatever they please and we are helpless to switch providers. We either need another energy provider, or control over this situation from the regulatory commission. Thank you for taking time to read my comments, and please, do not allow Vectren to raise their electric rates. People in this area are already hurting due to the recession. Please don't let our energy company hurt us anymore.

Thank you.

Andy Dockery

From: Web Form Poster [bruiser3191984@hotmail.com]  
Sent: Wednesday, May 12, 2010 3:22 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Andy  
Last Name: Dockery  
Email: bruiser3191984@hotmail.com  
Street Address: 1412 N St James Blvd  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)483-8244 ext.  
Type: mobile  
No Phone Service:

Case Number: Cause #43839: Vectren

Comments: Vectren is proposing a 14 percent rate hike to our electric rates in Southern Indiana. This is unacceptable. On May 6th the company reported a first quarter profits, PROFITS, of \$63.2 million. On May 10th the company claimed to have spent \$325 million in expenses on infrastructure. So if their profits stay relatively stable, it would take less than a year and a half to make enough money to repay the \$325 million. Vectren's website claims to have over 1 million customers in Southern Indiana and Ohio. So if they raise rates to make approximately \$18 more per customer, per month, they will make an extra \$18 million plus per month. That totals \$216 million dollars EXTRA per year they will make. This is completely unacceptable, in my opinion. We have no other options with our energy delivery in this area. Vectren can do whatever they please and we are helpless to switch providers. We either need another energy provider, or control over this situation from the regulatory commission. Thank you for taking time to read my comments, and please, do not allow Vectren to raise their electric rates. People in this area are already hurting due to the recession. Please don't let our energy company hurt us any more.

Thank you.

Andy Dockery

Mr. Donald E. Dooley  
JAN 8 PM 3:45

Dear Counselor,

This is in regards to the  
Veetion Corp. request to  
increase our electricity  
rate; case cause #43839.

Due to the fact that I  
am 83, unemployed on  
social security with no  
government raise in sight  
for a least two years; an increase  
in my electric rate would be  
hard to take. I'm not alone on  
this issue and with the  
economy like it is, please  
consider this in your judgement.

Thank you,

Don Dooley  
WORLD WAR II VET



Support  
Our  
Troops  
Mr. Donald Dooley  
3213 Aspen Dr  
Evansville, IN 47711-3001

*I don't own a home anymore - but rent gone to 490.00*

# Bill would let elderly stay in home

**ERIC BRADNER**

CAPITOL BUREAU // (317) 631-7405

bradnere@courierpress.com

INDIANAPOLIS — More elderly Hoosiers could be able to remain in their homes rather than nursing facilities if legislation announced Tuesday by a bipartisan group of state lawmakers becomes law.

The group, including state Sen. Vaneta Becker and Rep. Suzanne Crouch, both Evansville Republicans, said they will back legislation that would allow aging agencies to offer in-home care funded by the state while Medicaid applications are pending.

The goal, they said, is to enable those who need assistance to make their own decisions rather than be forced into nursing homes because the state can't make eligibility determinations quickly enough.

The Legislative Services Agency, the General Assembly's research arm, has not finished its work on predicting the fiscal impact of the bill. But proponents say they believe it would save the state money, since it costs \$50,000 a year to keep a senior citizen in a nursing home — as much as three times the cost of

keeping that person at home.

"Not only does this provide more options to seniors, but it makes good fiscal sense," Crouch said.

A group of supporters, led by AARP Indiana, announced a push for the legislation Tuesday. Paul Chase, AARP Indiana public policy director, said that Indiana spends only 5 percent of its Medicaid long-term care funds on home- and community-based care, while the rest goes to nursing homes.

That's well below the national average of 27 percent, he said.

"I hope that we can see Indiana grow to reach at least the national average," said Becker, who has spearheaded home care legislation in the General Assembly since 1987.

The AARP Indiana event was only one of several on a busy opening day of the 2010 legislative session.

In the Statehouse basement, several lawmakers filed into a free swine flu vaccination clinic run by the Indiana Department of Health.

"I'm very glad to see our legislators getting the H1N1 vaccine, and hope it will encourage their constituents to do the same," said

Dr. Judy Monroe, the state health commissioner. "We all need to remember influenza activity typically peaks during the winter months, and it is very unpredictable. We could see another wave in late winter or spring."

A floor above the clinic, Indiana Attorney General Greg Zoeller hosted the chairmen of the state Democratic, Republican and Libertarian parties.

The three chairmen signed a pact Zoeller jokingly dubbed the "Treaty of 2010," agreeing that the state parties would not make robo-calls during the upcoming election season and would discourage its candidates from doing so, as well.

Zoeller said the automatically dialed, recorded calls are often made by scam companies and can become "the bane of Hoosiers who like to have peace and quiet in their homes."

The state parties cannot control the actions of outside advocacy groups. Zoeller, though, said he will file lawsuits against groups that violate Indiana's auto-dialer law.

Legal challenges to that law are pending in two courts but aren't likely to be decided in time for the November 2010 elections.

From: Web Form Poster [dooleyj@insightbb.com]  
Sent: Wednesday, January 27, 2010 5:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Completed

Categories: Red Category

Title: Mr.  
First Name: Jeffrey  
Last Name: Dooley  
Email: dooleyj@insightbb.com  
Street Address: 810 Kingswood Dr  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)483-8960 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839 Vectren

Comments: The proposed rate increase for Vectren should not be approved so they can "maintain their profit margins." I, like many individuals, have suffered financially due to the current economic conditions. Fortunately, I do have a job but I have not received a raise in two years. My average KWH rate in 2002 was \$.0599 for 15,543 KWH, total paid to Vectren in 2002 was \$930.39. In 2009 my average KWH rate was \$.1177 for 12,099 KWH, total paid to Vectren in 2009 was \$1,424.54. If you would like monthly details for 2002 through 2009 please let me know and I will send them.  
In 2007 I installed a new HVAC and new windows to help offset the approved rate increase. Now they want more! Please, enough is enough.

From: Web Form Poster [rdduck@msn.com]  
Sent: Wednesday, January 06, 2010 9:07 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.

First Name: Ruth

Last Name: Duckworth

Email: rdduck@msn.com

Street Address: 105 Estate Drive

City: Mt. Vernon

State: IN

Zip: 47620

Phone: (812)838-3800 ext.

Type: home

No Phone Service:

Case Number: Vectren cause number 43839

Comments: We are against a rate increase.

Every year Vectren has some different excuse for a rate increase. With economic conditions as they are, it only creates more of a hardship.

Ref: Cause # 43839

5-13-10

To Whom It Concerns:

I would like to put in my 2¢ concerning your planned \$18 a month raise

I live in a Senior Citizen housing development that includes about 150 units and I'm sure I would be speaking for them also. We all are on Social Security and have no way of raising our monthly income as we are mostly physically unable to work

Personally, I am 82 years old, have had open heart surgery and have arthritis in knee and hip and barely able to walk

I'm sure to you \$8.00 a month is a drop in the bucket but to us senior ~~old~~ citizens that can mean the difference between eating or paying our insurance

& buying the drugs to maintain our lives.

You say you need this advice to pay for necessary improvements. When I owned a home no one helped me pay for improvements. Why can't they be paid for out of the \$68 million profit you showed for just the first quarter of this year?

Thanks for letting me put in my opinion. Do hope you consider us serious.

Sincerely  
Bettye Duggins



Bettye Duggins  
5041 Great Lakes Dr S  
Evansville, IN 47715-3027

P.S. Please excuse my bad handwriting - I can't afford a computer to type this on - I had to give it up as a non-essential expense already.

**From:** Hugh Dunn [popdunn@gmail.com]  
**Sent:** Friday, May 14, 2010 5:27 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839: Vectren rate hike

**Categories:** Red Category

I am one of the thousands of Vectren customers who believe Vectren should be denied a rate increase.

Vectren's first quarter profits of \$63.2 million appear to disprove their statements that they need the increased rates to recover lost revenue from the storm damage and recent infrastructure expenses. Their only needs seem to be that they want to guarantee stockholders a 10.7 percent return on equity and to fund the employee benefits.

As several other consumers stated, the dividends they maintain should be guaranteed are much greater than those investors are currently receiving from most of their investments. To guarantee this excessive rate seems ill-advised.

Vectren employee benefits greatly exceed the average employee benefits in our area. In fact, an increasing number of their customers are unemployed and have lost all employee benefits.

Customers have no opportunity to switch to a cheaper product for gas and electricity. We are forced to purchase from Vectren. These products are necessary for every home, business, non-profit organization and medical facility. My family and many others have already tried to keep our homes warmer in the summer and cooler in the winter to be as cost-conscious as we can.

If the rates are increased, it will result in a hardship for lower-income residents by increasing their monthly utility bills. The increased overhead costs can force companies to increase their prices, resulting in a loss of sales to foreign competitors - and perhaps having to lay off employees. Non-profit organizations that are now aiding these same lower-income residents will be forced to reduce their assistance and possibly close their doors. (Note: Our church and lots of other non-profit organizations already assist the needy to pay their Vectren bills.)

I plead with the Indiana Utility Regulatory Commission to deny Vectren this unwarranted and harmful proposed rate increase.

Janet Dunn

**From:** Shirley Eaves [scooter.eaves@gmail.com]  
**Sent:** Monday, May 31, 2010 4:58 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

Reject Vectren's rate hike! Families in this area have a lower per capita income compared to larger metropolitan areas yet pay the HIGHEST rates in the state! The current economic slow down has strained the budgets of all Hoosier families while Vectren has received record profits! Folks on fixed incomes are forced to choose between being cool and or warm or eating well balanced meals while Vectren's first quarter PROFITS alone topped \$63 million!

**From:** Shirley Eaves [scooter.eaves@gmail.com]  
**Sent:** Monday, May 31, 2010 5:15 PM  
**To:** UCC Consumer Info  
**Subject:** Case No. 43839

**Categories:** Red Category

Reject Vectren's rate hike! Families in this area have a lower per capita income compared to larger metropolitan areas yet pay the HIGHEST rates in the state! The current economic slow down has strained the budgets of all Hoosier families while Vectren has received record profits! Folks on fixed incomes, as well as many other Hoosiers not blessed with large incomes, are forced to choose between being cool and/or warm or eating well balanced meals while Vectren's first quarter PROFITS alone topped \$63 million! If Vectren needs to make frequent infrastructure-related investments let them do like other businesses and reinvest a portion of their profits into infrastructure instead of raising rates. Because Vectren has no competition they certainly have a monopoly here!! We have no choice but to use their services and are at their mercy! Now is NOT the time to raise energy rates on Hoosier families! MITCH DANIELS, PLEASE STOP VECTREN'S PLANNED RATE INCREASE!!! ENOUGH IS ENOUGH.

From: Web Form Poster [cledwards00@hotmail.com]  
Sent: Thursday, May 13, 2010 12:46 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Christopher  
Last Name: Edwards  
Email: cledwards00@hotmail.com  
Street Address: 5333 Park Dr  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)480-8894 ext.  
Type: home  
No Phone Service:  
Case Number: Power Company

Comments: Please don't allow Vectren to raise their rates. These are still tough times for the most of us. And this company is already showing growth in income. Why do they need to raise rates if they are a growing company. Is it greed? I think so. So take a stance against these companies, and put a stop to them from putting us further into debt.

January 10, 2010

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St  
Suite 1500 South  
Indianapolis, IN 46204

Attention: Consumer Counselor

Subject: Vectren Corp Proposed Rate Hike<<>> Case # 43839

---

Dear Consumer Counselor:

I am writing in regard to the December and the most recent January ( "Vectren: Upgrades to blame for hike" ) Courier Press articles describing the proposed rate hike Vectren is seeking for 2013. Based on our calculations from Neil Ellerbrook's ( Vectren chairman and chief executive officer ) quote of an \$18/ month increase for a rate payer paying \$129/ month, the rate hike amounts to nearly a 14% increase. This is not acceptable.

We are 100% electric. We have seen out cost per kwh increase annually as follows:

Year	\$/kwh
00	0.06
01	0.062
02	0.061
03	0.066
04	0.074
05	0.073
06	0.081
07	0.089
08	0.104

In the December Courier Journal article, Neil Ellerbrook points out the reasons cited for the rate hike which included:

- \$11 million spent on a project that generates electricity using gas collected at the Black-Foot Landfill in Winslow, IN. *What are we getting for this expenditure?*
- \$20 million for storage and conveyor equipment needed to avoid throwing away the fly ash generated by burning coal---*if the ash is going to a Missouri company for use in cement, will Vectren receive payment to off-set the costs for the equipment?*
- \$20 million to repair the damage caused by January's ice storm.
- \$35 million to make its A.B. Brown power plant in Posey County more efficient ( *how so?* ).
- Vectren attempting to recoup money it lost during the recession (?)

JAN 13 PM 12:33

Now, the January 2010 Courier & Press article is quoting Mr. Jerry Benkert ( VP & CFO ) with further reasons for the rate increase; a “full court press” so to speak:

- Pollution control equipment ( *citing not dirtying up the back yard where Vectren execs live* ).
- Purchasing equipment to improve service ( *we have had our fair share of power loss in our home over the past 15 years on nearly a qrtly basis, much of this not weather related; service has been an on-going problem* ).
- A reiteration of the need to make up revenue lost during the recession; 38% of the requested increase stems from the company's dwindling electricity sales, largely a result of the recession ( *I have a real problem with this mind set* ).

Of all the reasons for ANOTHER rate hike which is the most disturbing of all is to hear Vectren trying to recoup money it lost during the recession. Well, haven't we all lost money during the recession? If Vectren “lost” money due to lower home-owner usage, large industry usage, or weather, we as rate payers should not have to bear the burden of “profits” lost. If every business began charging more just because the profits were declining from lack of business ( revenue ), guess what....we would not shop that business any more..

I come from a state that has deregulated electricity. Competition has a wonderful way of lowering costs and creating value; something that appears to be lacking within Vectren. **We oppose the 38% portion of the rate hike cited as “the need to make up revenue lost during the recession”**. We do not run a business that way; we expect Vectren of the same.. Your consideration in this matter would be greatly appreciated.

Respectfully.

**Gary Eiffler**  
5611 Ironwood Dr  
Newburgh, IN 47630  
812.853.2203

From: Web Form Poster [melpers@sit-co.net]  
Sent: Sunday, June 20, 2010 10:02 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Mary  
Last Name: Elpers  
Email: melpers@sit-co.net  
Street Address: 10100 Winery Rd.  
City: Wadesville  
State: IN  
Zip: 47638  
Phone: (812)430-5980 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839

Comments: In regard to Vectren of southwest Indiana raising electric rates, myhusband and I are against it. Vectren spends much money on a grandiose building in Evansvile and gives much money to different organizations. An ice storm comes, which is an act of God, and the only way to payfor the extra costs is to pass those costs on to customers. But thepoint that REALLY bother us is how we are told by Vectren to saveenergy by caulking, using energy efficient this and that, and turnthermostats up or down depending on the season. We do ALL of thatonly to have Vectren raise rates because revenue is down since peopleare conserving. I keep our thermostat at 84 degrees during the day inthe summer (yes, 84 degrees!) and 68 in the winter. We don't needsummer cycler because our AC doesn't go on during the day yet ourrates will increase! As soon as we become more energy efficient tosave money, rates go up. What's the point, then, to conserve? I'mtempted to look into the costs of a wind turbine to supply our energynneeds.

Mary Kay and Brendan Elpers

From: Web Form Poster [fredem@wowway.com]  
Sent: Wednesday, May 19, 2010 7:04 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: frederick  
Last Name: emerson  
Email: fredem@wowway.com  
Street Address: 7225 old state rd.  
City: evansville  
State: IN  
Zip: 47710  
Phone: (812)401-7820 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: To add another burden to our economy is a selfish and inconsiderate thing to do. This move is mainly for your stock holders. It will put a burden on those of us that are laid off or retired. At this time we are at a stand still with cost of living raises and or any raise to help put food on the table. I say no to the burden you are placing on the helpless.

From: Web Form Poster [cemge@insightbb.com]  
Sent: Saturday, June 19, 2010 1:38 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Chris  
Last Name: Emge  
Email: cemge@insightbb.com  
Street Address: 1205 Stonebridge Rd  
City: Evansville  
State: IN  
Zip: 47710  
Phone: (812)306-1280 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren  
Comments: The whom it may concern (if anybody):

This letter shall serve as my comment concerning the request for rateincrease by Vectren. Vectren states it needs to recoup the costs ofupgrading its infrastructure. My question to you: What other companycan simply ask for a rate/price increase due to expansion, upgrading,etc? Can an auto dealer beg for money because it expanded its floorplan, even though they made a significant profit? NO! They have tosuck it up and be smart. How about your local grocery, hardware store,bank; even the water department can't raise rates while making a verygood profit! It takes a lot of chutzpa to expect the citizens to paymore and more just to enhance their profit! Many people have lost jobsand others have taken pay cuts.

I would like to propose a new law: The CEO, CFO, and other highranking officials at a protected utility who asks for a rate increasewhile maintaining a profit, should suffer a pay and benefits cut equalto the same percentage of said rate increase for a five year period,if the utility is profitable. That way, they can feel some measure ofthe effect that increase has on us "regular" folks.

**NO MORE INCREASES DURING YEARS OF PROFITABILITY!**

May 15, 20  
Dear Consumer Services Staff

I am not in favor of your  
company raising rates. You  
made a profit of \$63.2 million.  
Too many people are suffering  
because of our poor economy  
and from being laid off  
from their jobs.

Thank you!

Arlene Eby  
3510 Detroit Rd  
Evansville, IN

NOV 17 PM 1:20

47720

**From:** Alexa Erkman [rednecknchevygirl@yahoo.com]  
**Sent:** Monday, June 21, 2010 2:46 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

I am writing in reference to Cause No. 43839, the Vectren rate increase. I am very against the increase. My family (all members of which are Vectren customers) has always worked very hard in blue collar occupations, and we will never be rich. The Vectren executives are making astronomical income, and it is at the expense of us who are paying outrageous fees for electricity. I frequently hear about Vectren donating large sums of money to various causes and organizations, and being recognized for it. The money being donated, however, is money that we middle class families have paid just to keep our lights and household appliances running. When put in that perspective, it doesn't seem so great of Vectren to donate all that money.

In the winter, many Vectren customers use minimal heat in their homes because they do not have money to pay the fees that come along with properly heating your home (because of Vectren's already high rates). In the summer, I know of many people in my area who do not turn on their air conditioning until their homes are so unbearably hot that the people living there are starting to feel ill. Why do they do this? They cannot afford to cool their homes due to Vectren's high rates. This is especially a problem for elderly people in the summer time because they cannot handle the heat, and are probably on a fixed income, making it a struggle for them to pay their Vectren bill.

I think Vectren needs to take a look around the community and see that they are harming people's financial states by charging so much for electricity. When everyone else takes budget cuts, Vectren somehow makes more and more money. Nothing about this is fair. I do not support any rate increases by Vectren.

Alexa Erkman  
330 Kennedy Dr.  
Mt. Vernon, IN 47620  
e-mail: [rednecknchevygirl@yahoo.com](mailto:rednecknchevygirl@yahoo.com)  
(812)838-4302

Esbel Askey

2455 Berkeley Ave

JUN 4514 IN 4163M

3-1-10

I am writing this letter because I just don't understand, our electric bill, We are <sup>my husband & me</sup> 81 years old, we take showers bath 2 times a week I don't cook very much, we have put the house shut off and rug under doors, windows -

We don't use a lot of electric stuff (like hair dryer) we have a fire place on gas which they to get the chill down I don't wash clothes <sup>but</sup> most time once a week, and I hang out my clothes on a hanger in winter time -

It just don't seem fair, when you try to be so concern & pay raise the bill anyway

Would like to hear your concern too -

we also have our electric set on a automatic thermostat

Receipt  
Esbel Askey -

- 11-28 - 186-01
- 1-2 - 351 12
- 2-4 - 442-15
- 3-1 - 364, 69

(Appreciate some advice on who to get, how to check it out)

**From:** Linda Evans [redcatwoman@wowway.com]  
**Sent:** Sunday, January 24, 2010 11:14 AM  
**To:** UCC Consumer Info  
**Subject:** Cause #43839

**Categories:** Red Category

I am opposed to the rate increase request made by:  
Southern Indiana Gas and Electric (dba Vectren)  
Rate Increase Request  
Cause number 43839

We already have the one highest rates in the State of Indiana. Proper business management and a more realistic executive pay schedule would make corporate profits and dividends for stockholders more obtainable. Stock dividends are not an expense to pass on to the consumer. Capital improvements whether mandated by the Federal Government or not, are an accepted business expense that is normally budgeted. Again, this is not something to pass on to the consumer, it should have already been in the budget. Our unemployment rate is high, our economy is depressed and we simply cannot afford another rate increase. This all sounds suspiciously like the problems the banks have been having. Thank you.

Linda Evans  
158 W Adams  
Chandler, IN 47610  
[redcatwoman@wowway.com](mailto:redcatwoman@wowway.com)  
812-925-7490

JUN 23 PM12:30

June 20, 2010

Ref. Cause #43839

Please do not let them raise electric rates, I'm 86 yrs old, live alone and trying to live on Social Security, which is not sufficient, and have very little other resources.

The company posted 63 million profits the first quarter of 2010. How much more do they want, or need?

I'm on oxygen and really need electricity

Please say  
NO, NO, NO

Sincerely yours  
Verlee H. Arthur  
5401 Memory Ln.  
Evansville, In. 47711

From: Web Form Poster [alvinfelty@wowway.com]  
Sent: Thursday, May 13, 2010 12:17 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Alvin  
Last Name: Felty  
Email: alvinfelty@wowway.com  
Street Address: 1108 TamO`Shanter Dr.  
City: Mt. Vernon  
State: IN  
Zip: 47620  
Phone: (812)838-4984 ext.  
Type: home  
No Phone Service:  
Case Number:

Comments: Our church have been helping the less fortune people in our communitywith Vectren utility bills the last few years. This past winter evenour church ran short on funds. Vectren needs to take a look at therewastefull spending habits and bite the bullet like our schools. Soundslike it might be time for the government to help these old boys outalso.

**From:** Monte Fetter [montefetter@msn.com]  
**Sent:** Saturday, June 19, 2010 11:05 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren Rate Increase Request, Case #43839

**Categories:** Red Category

Indiana Regulatory Commission,

I would like to comment on Vectren Energy Delivery's request for an increase in electric rates, Case #43839. I am President of Fetter Properties Management, Inc. a property management company in Evansville, IN that leases houses & apartments to approximately 500 residents. While we have a wide spectrum of tenants, many are low income. The cost of utilities greatly impacts our residents. Because many are low income there is a economic ceiling on the rents that can be charged for these units. When there is such a ceiling the increase of expenses greatly impacts the viability of a rental unit. The cost of utilities is one of the greatest of these expenses and has a very large influence on the cost of living and quality of life issues. With ever increasing costs it is becoming almost impossible to stay under the rent ceiling. The result is that residents in the lower income rentals pay more or live in distressed homes with deferred maintenance issues.

As the owner of a for profit company I understand the need to show a profit but Vectren already is showing a handsome profit. When there is an ice storm, such as we had last year, no one covers my expense. My company had to absorb several thousand dollars in unexpected costs and showed, because of the ice storm, lower profits for that year. Also, when I need to invest for future growth no one pays the cost for these investments for me. All investment cost, again, come from me and reduces my annual profit. This is normal business practices that all companies should recognize.

Vectren is showing a profit and its investors need to shoulder the costs that they are asking us to carry. Please say no to their request for an increase.

Thank you for your time.

Monte Fetter, President  
Fetter Properties Management, Inc.  
FPILeasing LLC  
Fetter Properties LLC  
18 S. Congress Avenue  
Evansville, IN 47714  
812-422-2431

Your full time professional property manager, since 1986.

**From:** Homeeboo@aol.com  
**Sent:** Wednesday, June 23, 2010 12:45 PM  
**To:** tfite@insightbb.com; UCC Consumer Info  
**Subject:** Re: Vectren proposed rate hike cause no. 43839

**Categories:** Red Category

**In a message dated 6/22/2010 10:21:02 P.M. Central Daylight Time, tfite@insightbb.com writes:**

I am writing to comment on the proposed rate increase by Vectren Corporation that is now before you (cause no. 43839.) As a customer served by Vectren, I will be directly and adversely affected by any rate increase that is granted to Vectren by the Office of Utility Consumer Counselor. I believe that the rate increase requested by Vectren is both excessive and unneeded, given the current levels of profit (over \$63 million in the first quarter of 2010 alone) enjoyed by our local utility monopoly and their fortunate stockholders.

Our local utility monopoly states that funds from increased rates will be used for several things, including infrastructure improvement and a better profit potential for their stockholders. Vectren states they must have increased stockholder payouts to continue to appear attractive to investors. If Vectren truly aimed at improving their infrastructure, would not that improvement alone be sufficient to increase stockholder appeal? If their claims for infrastructure improvement were true, Vectren would not be asking for part of the rate increase to go to increasing their dividends to stockholders, as it would not be necessary. Investors look for companies that have true value in facilities and production capacity, not for companies that have resorted to accounting trickery or gouging of their customers to inflate their values. If you delve into Vectren's "plans" for infrastructure improvement, you would find some surprising issues. Please allow me to illustrate.

Last summer, I came home to find a problem with my cable television. After a cable repair technician examined my utilities, he determined that my cable lines had been burned by a faulty electric line coming from the pole to my house. He contacted Vectren, who in time dispatched a repair crew to my house. While the Vectren lineman was at my house (they had to repair the connections both at the weatherhead on my house and at the pole,) I talked with the lineman. He commented that this was the first night of duty for him on a long overtime stretch that his crew was required by Vectren to complete regularly. He told me that for the entire Evansville service area, there was an extreme shortage of line crews, and if memory serves me correctly, I believe he told me that there were just THREE repair crews of five men that were on duty for regular business hours through the week and ONE crew that was on call for after-hours emergency at any given time. I asked him how it was possible for so few men to properly maintain the local grid and he told me that there was no "maintenance," only repair taking place. Again, if memory serves me correctly, he told me that Vectren employed only ONE crew for new installations in the Evansville area. He also stated that there were no plans to hire additional line crews. This does not seem to me like Vectren is aiming to improve the infrastructure; they have sufficient problems with timely repairs as the need arises. It is clear

to me that if you don't include big ticket items such as multi-million dollar scrubbers and the like, Vectren is ignoring basic infrastructure needs.

I also endured a six and one-half day outage during the ice storm of early 2009. Yes, this was a freak event that no utility could prepare for adequately. For the vast majority of the 75,000-plus residents that endured freezing temperatures while waiting for the power to be restored, untrimmed trees resulted in the lines being brought down. It was these untrimmed trees, which were and continue to be the responsibility of Vectren, that caused preventable power outages and disruption of lives and commerce. Again, Vectren has been showing record profits while ignoring their infrastructure needs.

Vectren states that they need these rate increases to remain competitive. Competitive with who? There is no competition, they are a monopoly. I cannot buy utility services from Joe's Gas and Electric down the corner. Vectren is the only player in town. They preach for us to conserve (see their Summer Cyclor program, energy-efficient appliance rebates, etc.) and when we do, they ask for an increase in the rates because that segment of their business did not generate as much revenue as expected. Vectren has the gall to ask for rate increases when they donate dollars that come from their utility customers to every charity and dog and pony show in town (including \$10,000 to tear down a grain silo in the town of Mt. Vernon, Indiana--what does that have to do with the mission of a utility company?!?)

I have railed enough for one letter. In summation, I ask that your office oppose the rate increase requested by Vectren in its entirety. Send them home with nothing, and politely admonish them to get their own house in order before they have the nerve to ask you for a rate increase again. If Vectren will reduce internal waste and inefficiency and make true improvements to their infrastructure, they will be much more attractive to potential investors and won't need to come to you with their hands out asking your pity and goodwill while their pockets are already stuffed with cash. Do your duty. Protect the consumers and require that Vectren live up to their claims and earn a rate increase rather than feeling they are entitled to one.

Thomas Fite  
2309 E. Iowa  
Evansville, IN 47711  
(812) 437-5860  
tfite@insightbb.com

No virus found in this outgoing message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 9.0.829 / Virus Database: 271.1.1/2955 - Release Date: 06/22/10 01:36:00

From: Tom Fite [tfite@insightbb.com]  
Sent: Tuesday, June 22, 2010 11:21 PM  
To: UCC Consumer Info  
Subject: Vectren proposed rate hike cause no. 43839  
Attachments: "Certification"

Categories: Red Category

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Thomas Fite  
2309 E. Iowa  
Evansville, IN 47711  
(812) 437-5860  
tfite@insightbb.com

From: Mike Flake [maflake@yahoo.com]  
Sent: Monday, May 31, 2010 4:42 PM  
To: UCC Consumer Info  
Subject: Rate hike

Categories: Red Category

Why should I pay for Aloca to meet the clean air laws. What about solar and your efforts to prevent people from getting paid for pushing power down your lines in Indiana? The reason people did not come to your PR meetings is because it makes no difference, you're going to do what you want...why am I wasting my time writting this e-mail.

Mike Flake

Sent from my iPod

From: Web Form Poster [k.flener@yahoo.com]  
Sent: Monday, January 04, 2010 10:27 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Karen

Last Name: Flener

Email: k.flener@yahoo.com

Street Address: 3216 Hillcrest Terr.

City: Evansville

State: IN

Zip: 47712

Phone: (812)426-0087 ext.

Type: home

No Phone Service:

Case Number: 43839 Vectren

Comments: Our income is not going up, Your the highest bill I have including myhouse payment.I have done all to comply with the energy efficant andit has not helped!!!

From: KAREN FOLEY [KFOLEY@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 2:24 PM  
To: UCC Consumer Info

Categories: Red Category

I do not think vectren needs an increase in their utilities charges. They currently make a good profit, have not increased the amount of benefits to their employees, or provided anything extra to the consumer. Everyone is having a difficult enough time with the present rate and our economy is too bad.

**From:** Pat [pefddk@yahoo.com]  
**Sent:** Tuesday, June 01, 2010 4:14 PM  
**To:** UCC Consumer Info  
**Subject:** Re: Cause No. 43839

**Categories:** Red Category

Vectren Rate Increase.....

We heard it best said .....

**INCREASE VECTREN'S RATES  
THE SAME AMOUNT AS OUR  
SOCIAL SECURITY RAISES!!!!**

**Patrick E. Foley  
2058 E. Florida St.  
Evansville, IN 47711**

From: Web Form Poster [racforston@gmail.com]  
Sent: Saturday, June 19, 2010 9:20 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Robert  
Last Name: Forston  
Email: racforston@gmail.com  
Street Address: 684N Co.Rd. 950W  
City: Richland  
State: IN  
Zip: 47634  
Phone: (812)549-6966 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren

Comments: Dear Commisioners:

I am a current customer of Vectren. My wife and I built our home 9years ago and was encouraged by Vectren (Sigeco)personel to go totalelectric because of the better rates. The rates at that time wereabout .06 kwh for the first 1000 kwh and dropped to .04 afterward, atleast it was in that neighborhood. I could always know about how muchmy bill would be, by watching my own meter to conserve. After my billalmost doubled, I called Vectren thinking they made a mistake and wastold the rates had increased. At first they couldn't tell me how tofigure my cost by the kwh used. Finally someone there gave me theusage rates and it was so confusing, I could no longer keep track. Myrates have already doubled and they want to increase again? They arethe highest rates in the state now, they already make a large profitand pay excellant dividends. You the Commision are the only ones thatcan protect the people from this monopolized utility scheme. We haveno other option but to use Vectren. Please protect the people thatare enslaved to this utility. I can't come to Indianapolis for thediscussion, but I do hope you read my letter and consider. Thankyou, Bob Forston

From: Web Form Poster [bel4fan@aol.com]  
Sent: Monday, March 08, 2010 7:24 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Cynthia  
Last Name: Fowler  
Email: bel4fan@aol.com  
Street Address: 2566 Colorado Drive  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)480-0607 ext.  
Type: mobile  
No Phone Service:  
Case Number: IURC Cause #43839

Comments: The current rate increase by Vectren is unreasonable and unconscionable at a time when Indiana residents are having to cut back on their own expenses and needs. The need for the utility to keep paying high dividends to shareholders does nothing for the rate payer who cannot afford their monthly bill. We are constantly being told how and why to conserve energy - for what - for another rate increase when we do?

**From:** Bill Franklin [bill@allfreight.com]  
**Sent:** Monday, May 31, 2010 11:23 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren rate increase

**Categories:** Red Category

I have been in the men's room on the 6<sup>th</sup> floor of the Vectren building and there is marble tile on the walls that costs around \$300 per square yard for wall coverings. What else do I have to say. They spent way too much on their building and other things and then claim they have all these expenses when it is time for a rate increase.

One of the reasons they are claiming they need an increase is that the recession caused lower usage. Well I own a business and the recession causes us to cut expenses due to lower business. These guys act like it is impossible to ask them to cut back like every other entity such as school corporations, city county and state government, businesses in general, etc. Let them sublet part of their building and get rid of a few chiefs and Indians to make room.

I live in rural Warrick county and our power is off an average of 8 days a year for the last 3 years. I want to get a wind turbine to get rid of this problem but Vectren (and other utilities you regulate) successfully lobbied for reverse metering rules that only allow reverse metering on such small installations that it would not be economically feasible to do them. Wind power is rated by the maximum it puts out (think 30 mph wind day) so you have to go substantially larger than the rating would indicate to make a project work. Vectren knows this and when I asked Vanita Becker about the situation, she was totally not aware of the situation and said they basically did what the power companies lobbyists told them was a good size limit.

Also, if you allow Vectren to increase rates due to recessions then you are going to be in a real bad box when cheaper wind/solar/fuel cell alternatives come online. As the rich buy the new technology and cut Vectren out, the poor will have to be paying exponentially increasing rates as the only ones left on the grid. It behooves all concerned to adopt a policy that less usage causes cuts as there might be a time in the future when less usage might happen at a fairly fast clip.

Let's do some math. I currently spend an average of \$350 per month with Vectren. That is \$4200 per year. After the increase I will be spending substantially more. Right now, wind power would not pay back in 30 years because it would cost around \$250,000 and I am only spending \$126,000 before the rate increase (and I know I am not accounting for the present value of money, etc.) After the rate increase, it will still not pay off (even if you give them the whole amount because I will account for the time value of money), but I am a relatively small user compared to some customers. Let's look at a real rich guy like Chancellor. He probably spends \$4000 a month with Vectren. Larger projects are cheaper per kilowatt and at current rates, he is probably almost to a reasonable payback. After this increase, it will probably be cheaper (and more reliable) for him to go off the grid and buy a \$500,000 windmill (or 2 \$250,000 windmills for reliability) and his payback will be less than 15 years. Also, when I calculate my costs, I have not mentioned the hundreds of dollars of gas for my generator for the many days we are without power. I have had my generator since 1999 and have generally used it for at least 3 or 4 days every year since.

Another issue is that Vectren is totally negligent with regard to preparedness/proactiveness. Florida Power found out decades ago that if you are proactive and try to go out and trim trees and clear easements ahead of time, it saves money and increases your customer uptime by 80-90%. Why is our power out an average of 8 days per year? Because Vectren does nothing to prevent it. Then when there is an ice storm or a tornado, or a wind event; they have to call in outside help and work overtime and the costs mount. Well that is ok for them because they can just pass it on in the next rate increase. You guys need to say: "NO". You need to tell Vectren to get off their ass and do what the premier power companies in their industry do. Be proactive; get off your duff! Bury cables that can be buried, trim trees, clear brush, fix old wires, check the grounding of transformers. They need to have a PROGRAM for improvement and they don't need 20 people to run it. They need the existing repair people to get off their duff and when they don't have an emergency, work an area. Before I started

my own business 22 years ago, I worked for a Fortune 50 company I also have an MBA. If you need help, I will work for \$1 per year to show Vectren how to be proactive (one of the 7 habits of highly effective people {and probably corporations since the Supreme Court has basically ruled they are people too}).

Bill Franklin  
5311 Schneider Rd  
Newburgh, IN 47630

This article says it all.

I cannot believe you would even consider giving Vectren a rate hike.

They have no right to give my money to whichever charity they choose. That is for businesses such as Target and McDonald,s. They charge it to advertising. Vectrn has NO competition and does not need to advertise in order to attract customers. \$10,000 to tear down a silo! I hear they gave to a hospital in northen Indiana...is this acustomer...do they sell power in northen Indiana?

Every bill from them I pay, a percentage of it goes to pay for the stories-tall glass showplace sitting on expensive riverfront property so they can look really good and impressive.

I am furious you might even consider granting Vectren a rate hike...lower the rates!

I nearly becaomce ill when on the bills they sometimes ask if we would like to give a dollar or two so that some poor family will not have to suffer having their utilities turned off, These people are crooks of the first order.

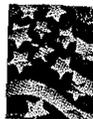
My typing is poor because I am OLD and tired of all the graft. Should you give these crooks a rate hike, many of us old people here in Evansville think maybe YOU NEED TO BE REPLACED!

Cause # 43839

*Joan M. Franklin*

JUN 3 AM 11:33

5-31-10



Joan M. Franklin  
8000 River Park Way  
Evansville, IN 47715

**RENEBA BAER**

SPECIAL TO THE COURIER & PRESS

Vectren has taken this area for a ride long enough. It's time for the citizens to stand up and say "no!"

Vectren has the highest electric rates in Indiana. Why does it need a rate increase when the other providers manage quite well on less?

A few months ago, Vectren donated \$10,000 to Mount Vernon, Ind., for the demolition of a riverfront silo. Its name is everywhere on everything.

While I appreciate that the company is community-minded, I can't imagine what the purpose behind donating to a demolition project would be. Imagine how many families could have had their electricity turned back on with that money.

According to a Morningstar report, the top five Vectren executives made a total of \$7,953,862 in 2009. Niel Ellerbrook, the retiring CEO and chairman, made \$3,497,798. How many of us made that kind of money? I'd say none of us!

We have people in our community who have to choose between paying Vectren or paying the mortgage. Meanwhile they are dragging home sacks of our money, making a profit of \$63 million last quarter, giving out \$2 million in publicity, or community works and then having the nerve to ask for more.

Offsets are when an alternative energy source, such as a windmill farm, puts energy on the grid. You buy the offset vouchers and use them for your utility payment. Instead of producing the power at a Vectren site, they would use the energy already put out by the wind farm. I was told by a Vectren supervisor they would not accept such vouchers.

According to this supervisor, Vectren intended to work in cooperation with Duke Energy to build their own wind farm and only then would this be allowed. In other words, only when the money was still going into Vectren's coffers.

I also agree with a recent commentary about Vectren double billing. In recent months, I had a credit on my account one month, and the following month the bill was in excess of \$600.

When I called about it, I was told it was from a previous month, and that I owed what amounted to two to three months. I said that couldn't be possible, that I had paid enough to have a credit the previous month, but the only response I got was, "Well, you should pay your bills."

They broke up the monopoly the phone company had. Why doesn't someone do the same with Vectren?

THIS FRISBEE ME I

JUN 11 PM 1:13

WE ARE OPPOSED TO A RATE INCREASE IN VECTREN'S FEES

Cause #43839

Name JOAN M. FRANKLIN  
Address 8000 River Park Way  
Signature Evansville, Indiana  
47715

Joan M. Franklin

Joyce Logsdon  
Joyce Logsdon  
8317 River Park Way  
Evansville, Ind. 47715

Jim Estabrook  
8107 Gate Way Dr.  
Evansville, IN 47715

Mary Jo Kauer  
8223 River Parkway  
Evansville IN 47715

Colleen McCloskey  
8014 River Parkway  
Evansville Ind 47715

Randy McCloskey  
8114 River Park Way  
Evansville Ind 47715

Russel Brown  
18011 River Park Way  
Evansville 47715

Maureen Fisher  
8110 River Park Way  
Evansville, IN 47715

GARNETT DEZEMBER  
8306 Gate Way DR  
EVANSVILLE IN 47715

Garnett Dezember

Linda J. Kinney  
8225 River Park Way  
EVANSVILLE IN 47715  
Linda J. Kinney

MARGARET THOMAS  
8215 River Park Way  
Margaret Thomas  
Evansville Ind 47715

Lynne P. Norton  
8211 River Park Way  
Lynne P. Norton  
Evansville, IN 47715

Todd & Willie Kain  
8107 River Park Way  
Evansville, Ind. 47715

Kathy Earhart  
8115 Gate Way Dr.  
Evansville, IN 47715

Tom & Betty Duffly  
8203 River Park Way  
Evansville, IN 47715

WE ARE OPPOSED TO A RATE INCREASE IN VECTREN'S FEES  
Cause # 43839

Herald J. Gutt 8103 River Park Way 47715  
Ruth Marks 8001 River Park Way 47715  
Barbara Walts 8201 River Park Way 47715  
Christina Shipley 8100 " " 47715  
Xuelle Dickler 8103 Gateway 47715  
Donald Fagan 8114 River Park Way 47715  
William W. Arend, 8125 Gate Way Dr., 47715  
Theo Palombit 8127 Gate Way Dr 47715  
Michael M. Dech 8124 Gate Way Dr. 47715  
Jack Hajek 8300 Gate Way Dr. 47715  
Diane Nelson 8214 Gateway Dr 47715  
Catherine Heater 8213 River Park Way 47715  
Alice Riffert 8206 Gate Way 47715  
Ann Cass 8105 River Park Way 47715  
Mr. + Mrs. Wm. E. Jensen  
Mary Lou Bain 8121 Gate Way Dr.  
Bob Bain 8121 Gate Way Dr.  
Adriene Jensen 8311 RIVER PK. WAY  
Jane Ritchie 8307 River Park Way  
Cynthia A. Foster 8305 River Park Way  
Linda Jean 8301 River PK Way

WE ARE OPPOSED TO A RATE INCREASE IN VECTREN'S FEES

Cause #43839

Nancy Reitz 8112 River Park Way 47715  
Nancy L Reitz

Glenna Polz, 8310 Gate Way dr. 47715  
Glenna Polz

Pat & Don Hodge 8122 River Park Way 47715

BARBARA Bagby 8010 River Park Way 47715

Lawmaker calls on Daniels to stop energy provider's rate hike

# Riecken rallies to disconnect Vectren's plan

## ERIC BRADNER

CAPITOL BUREAU / (317) 631-7405  
 •bradner@courierpress.com

INDIANAPOLIS — A Southwestern Indiana state lawmaker is urging Gov. Mitch Daniels to try to stop Vectren's planned rate increase.

Rep. Gail Riecken, D-Evansville, said in a letter to the Republican governor that she hopes he will encourage the Indiana Utility Regulatory Commission to reject the rate hike.

The commission's approval is necessary before rates can change, and Riecken said she believes Daniels could have sway with the panel because he appointed its members.

"As you know, the current economic climate has strained the budgets of all Hoosier families. Similarly, state revenues have declined and your message to universities, state agencies and local governments has been loud and clear: tighten your belts, Hoosiers cannot

## HAVE A SAY

Written comments still are being accepted.

Comments can be submitted via e-mail to [uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov), through the Web site [www.in.gov/oucc](http://www.in.gov/oucc), by fax at (317) 232-5923 or by mail to Consumer Services Staff, Indi-

ana Office of Utility Consumer Counselor, 115 W. Washington St., Suite 1500 South, Indianapolis, IN 46204.

All correspondence should reference "Cause No. 43839."

Comments received by June 14 will become part of the official case record.

afford more taxes," Riecken wrote.

"I believe Vectren should be sent the same message. Now is not the time to raise

energy rates on Hoosier families, especially, when Vectren has posted record profits this year."

The Evansville-based

utility asked state authorities in December for permission to raise its rates, saying it needs to cover \$325 million in recent infrastructure expenses and to make up for a decline in revenues caused by the recession.

Vectren also is seeking permission to decouple its electricity rates, which it says would allow it to promote energy conservation without hurting its own bottom line.

Vectren says the new dollars it would collect if

rates are increased are critical because utilities must make frequent infrastructure-related investments.

However, some Southwestern Indiana residents have questioned why a rate hike is needed now, since the company posted first-quarter profits topping \$63 million.

This month, the Indiana Utility Regulatory Commission held a hearing at The Centre in Evansville. Comments are still being accepted online.

From: Joanie Frizzell [yoda245@yahoo.com]  
Sent: Sunday, January 10, 2010 7:11 PM  
To: UCC Consumer Info  
Subject: cause number 43839, Vectren rate increase

Categories: Red Category

To whom it may concern:

I am totally opposed to the proposed rate increase, as I am sure many are. With the economy being as it is, I cannot believe that you are even considering a rate increase. Last year the price of natural gas went up due to what we were told was a shortage, now it appears there is a surplus of natural gas, so now Vectren is going for an increase on electricity. The consumer just can't win. I have gas heat and last year became acclimated to keeping my thermostat at 66 degrees in an effort to keep my bill to a reasonable amount that I could pay. This year I have done the same. I try to conserve energy wherever possible. It has been said that Vectren is making sure the shareholders get a 10% return, that is far better than any of my retirement funds are getting. What makes them so special? We need competition for Vectren. That would keep their costs down to a reasonable amount.

How do they think people are going to pay for the higher cost of utilities when they are unemployed? My God, they probably won't be able to pay the current rate. This greed has to stop somewhere, I pray it stops here.

Thank you for reading my comments.

God Bless,  
Joanie Frizzell  
5612 Maple Lane  
Newburgh, IN 47630  
812.306.7648  
yoda245@yahoo.com

From: Web Form Poster [jfrizz.frizzell@gmail.com]  
Sent: Wednesday, March 10, 2010 12:42 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.

First Name: Joanne

Last Name: Frizzell

Email: jfrizz.frizzell@gmail.com

Street Address: 5612 Maple Lane

City: Newburgh

State: IN

Zip: 47630

Phone: (812)306-7648 ext.

Type: mobile

No Phone Service:

Case Number: Vectren Cause # 43839

Comments: Given the state of our economy I find it hard to believe that Vectren is now wanting to increase the electric rate. Last year they raised the gas rate, now we have a surplus of gas...they say they need to make sure the stockholders receive a 10% increase, I wish my retirement funds were guaranteed 10% increase. We need competition for Vectren and put a stop to this rate increase issue.

From: Web Form Poster [rnwmp@yahoo.com]  
Sent: Tuesday, June 08, 2010 12:43 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.

First Name: bernard

Last Name: frye

Email: rnwmp@yahoo.com

Street Address: 20 south 20 street

City: terre haute

State: IN

Zip: 47803

Phone: (812)234-9730 ext.

Type: home

No Phone Service:

Case Number: vectren

Comments: i think it unreasonable for them to ask for an increase when all of us are just trying to stay afloat....its hard times for us all....can't you guys be reasonable and ask for an increase when we can afford it....please not now.

Feb. 9, 2010

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St. Suite 1500 South  
Indianapolis, Ind. 46204

Vectren Corp. Cause # 43839

Gentlemen:

I'm writing to you today concerning the rate Vectren is asking for. I think what they are asking for is completely out of line with the way the economy is, and so many people out of work, and with older peoples investments down so much, I don't understand how you could grant such a large rate increase.

When they build a power plant, they ask for a rate increase to pay for it. The same thing when they build another phase. They build these plants for increased production, so therefore increase profits. When these plants are paid for you never see a rate decrease.

They cry about line damage during the ice storm last year. They have repaired the damages out of their operating capital, which it should be. This is the cost of doing business. This should not be passed on to the customers.

They said they spent 90 million dollars for the selling of fly ash. They want to recover this cost also. They don't state the amount of money they will make selling the fly ash, or how much money they will save by not putting this in their land fill, and not having the cost of maintaining the land fill with this waste product.

Every body tries to conserve electricity, but they want to raise rates because people did conserve electricity and because of a cool summer. This is NO excuse to raise rates.

Vec ren spends hundreds of thousands of dollars in advertising, and they are the only gain in town. They could cut out this wasteful expense and a lot of others that they have.

Don't let them who own the power stations they had to put in the last time when they got the last rate increase. If they want them out, then they need the rate to go, not they get the last time. It would only be fair in the world.

There is a little creek in Vectren and there is no way I can run and full business power on my investment. So they don't do some other kind of return on their investment.

FEB 12 PM 1:10

I know they will have silver tongued lawyers and accountants that can tell you storys that could bring tears to your eyes about how bad things are, but please don't believe them as that is what they are paid to do.

I know they are entitled to make a reasonable profit. I believe a lot of businesses would like to enjoy the amount of profit they are asking for.

GeneFuelling  
2001 Tanglewood Drive  
Mt. Vernon, In. 47620

Email Fuja54@aol.com

Age 80

A handwritten signature in cursive script that reads "Gene Fuelling". The signature is written in dark ink and is positioned below the typed text.

George L Fuhrman  
2919 Long Iron Drive  
Evansville, IN 47725-8015  
812-868-0867  
January 4, 2010

Dear Utility Consumer Counselors:

I would like to go on record as being **AGAINST** the requested **RATE INCREASE** being applied for by **VECTREN CORP. CASE # 43839**.

While I understand it costs to run a business as per information listed in an article in the Evansville Courier on Sunday January 3, 2010 I believe VECTREN CORP. is expecting absolutely too much money for their service(s).

The article states how VECTREN CORP. is already the highest priced utility in the State of Indiana. The article shows on the July, 2009 billing on 1,000kwh's VECTREN CORP. charged \$128.90 yet the average for the State of Indiana was only \$95.13 which is a whopping \$33.77 for only 1,000kwh's. The article doesn't state how many customers paid this amount.

I for one always have a below average bill according to the website information which compares usage for a house and appliances similar to mine and for the July bill I used 1193kwh's with a Electric bill of \$152.20 before sales tax and \$162.86 with sales tax (the Evansville Courier article does not say if the bills were with sales tax included).

The article also states that VECTREN CORP. is looking at only an 8% dividend for its stockholders.

With banks in the area of Evansville (Old National Bank the biggest bank in Evansville) is shown in the Evansville Courier on January 3, 2010 with CD rates being quoted at 0.20% APR for 3 months and 0.90% APR for 2 years.

Somehow it doesn't make sense that someone trying to put some money in savings gets that low of a rate yet people who can afford VECTREN CORP. stock should get an annual yield of up to 8%.

No mention is made of wages of employees and CEO's and their 2009 bonuses.

I am in agreement for the line workers getting a good wage for the job that they do in all kinds of weather. I do not agree with the CEO's high salary and bonuses.

Somewhere RATE increases need to be STOPPED.

JAN 6 PM 2:37

**I was a volunteer involved with taking applications from area residents needing assistance with paying their VECTREN CORP. bills they can not pay. It is utterly shameful that VECTREN CORP.'S bills have raised so much over the last few years that they are no longer affordable and people have to have their utilities turned off.**

**Of course if VECTREN CORP. turns off the utilities they can't be turned on till the bill is paid in full and a turn-on fee is paid.**

**This requested RATE INCREASE is going to cause only more problems for VECTREN CORP.'S customers who are already struggling.**

**The big thing for my personal agenda is being on a set income that had a ZERO cost of living increase for 2010. Many people in our City, State and Country are in the same situation and a lot don't even have a job at this time so I feel fortunate to have some income but that doesn't mean I believe in this astronomical rate increase.**

**It does not make sense having a 14% rate increase at this time for any bill (if a company I dealt with that I didn't need to survive had that large of a rate increase I would no longer be their customer) even a 3% increase is asking for more than a lot of VECTREN CORP. customers are going to be able to afford.**

**PLEASE DO NOT APPROVE THE HUGE RATE INCREASE FOR VECTREN CORP.!**

**Sincerely,**



**George L Fuhrman  
2919 Long Iron Drive  
Evansville, IN 47725-8015  
812-868-0867**

From: Web Form Poster [mfuscone1965@yahoo.com]  
Sent: Wednesday, May 12, 2010 11:47 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Michael  
Last Name: Fuscone  
Email: mfuscone1965@yahoo.com  
Street Address: 211 W. Jefferson Ave.  
City: Chandler  
State: IN  
Zip: 47610  
Phone: ()- ext.  
Type: home  
No Phone Service: No  
Case Number: IURC Cause No. 43839

Comments: It seems as if Vectren uses its monopoly power to constantly ask the IURC permission to raise rates. In this economy many in this area are laid off or underpaid, so a rate increase by Vectren at this time is ill-timed. I suggest that the IURC does not approve the rate increase, and further, that the IURC recommends that the monopoly Vectren has in this area is broken up to help the individuals and families to continue to be able to afford to pay the amount they do for energy. One more point - Vectren's rates are the highest in Indiana already. I also suggest that the IURC orders Vectren to REDUCE their rates to be comparable to the rest of Indiana. This is the best option for customers of Vectren, and this may actually help some of those who currently cannot afford to stay current with payments to become current with them, and it may actually end up helping Vectren.

I thank the IURC for reading my opinion on this matter.

From: Barbara Gaisser [barbaragaisser@yahoo.com]  
Sent: Tuesday, January 12, 2010 9:40 AM  
To: UCC Consumer Info  
Subject: Proposed Rate increase for Vectren

Categories: Red Category

My name is Barbara G. Gaisser and I live at 1309 N Red Bank Rd, 47720 in Evansville, In. My home phone number is 812-303-4553. I am writing to your commission to request the you deny Vectren Corp. their request for a increase in utility rates. I do so becuase of the following reasons: 1) Vectren rates are curently the highest rates in the state of Indiana; 2) Many who live in my area are un-employed and are having a hard time paying their Vectren's utility bill as it is; 3) Vectren built a mult-million dollars building a few years ago and is still making a large profit for its shareholders. The third reason really bothers me because I did not think monoplies were allowed to make that much profit because we cannot purchase our energy from anyone else, we have no choice but to use their services. I would like to have the ability to put in solar but at 64, I do not have the financial ability to make the change.

If your commission allows them any increase to their rates, many people will suffer from the extra financial burden. I make about 26,000 per year plus some Social Security. I struggle to pay each months bill myself. My last bill was \$455. for electric and \$89. for gas for one month. Last year I have a \$650 bill one month and an \$800 monthly bill in February 2009. I had to go to the Township Trustee help and set up a four month \$400 a month payment schedule. That took every penny I had to cover the bills and payments. Other utilities in the state that provide service have lower rates than Vectren has now and their jobs pay more that our area. We are hit twice has hard as other areas, simply because our area has a lower standard of living rate but the highest rate for utilities.

I pray that the Commission will deny Vectren Corp any increase until either our economy is better or the other utilities catch-up with Vectren in their rates.

Sincerely,

Barb Gaisser

From: Web Form Poster [donnagaisser@yahoo.com]  
Sent: Wednesday, March 24, 2010 4:50 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: donna  
Last Name: gaisser  
Email: donnagaisser@yahoo.com  
Street Address: 805 e. parkland ave  
City: evansville  
State: IN  
Zip: 47711  
Phone: (812)457-9001 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839 vectren  
Comments: please stop them from increasing electric and gas again

**From:** Debi Garland [otherdebi@hotmail.com]  
**Sent:** Thursday, May 13, 2010 12:36 PM  
**To:** UCC Consumer Info  
**Subject:** "IURC Cause No. 43839."

**Categories:** Red Category

Personally I cannot stand another rate hike. I've been unemployed for over 2 years and live only on unemployment, at this time. My bill is on the budget plan with Vectren, so I pay the same amount every month. Since I moved into my small duplex the bill already went from \$48 to \$74 per month. This is very hard to pay with what I get from unemployment.

With the state of the economy and the number of unemployed across the nation, how can Vectren even think of raising rates? Here in Indiana alone we have an unemployment rate of at least 9%!

What about those elderly people that live on fixed incomes? How or where are they supposed to get another \$18-\$20 per month? Will they have to give up a medication that may be necessary for them?

With the state of the economy, this just isn't the right time for Vectren to ask their customers to pay more. We are tapped out! We don't have the money. Why can't they wait until the economy gets better? Why can't they wait until the unemployment rate gets back to normal? I'm quite sure they can afford to wait a little longer.

Thank you  
Debra Garland  
814 N. 1st Ave  
Boonville, IN 47601  
812-715-4129

---

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**From:** Debi Garland [otherdebi@hotmail.com]  
**Sent:** Thursday, May 13, 2010 12:36 PM  
**To:** UCC Consumer Info  
**Subject:** "IURC Cause No. 43839."

**Categories:** Red Category

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Thank you  
Debra Garland  
814 N. 1st Ave  
Boonville, IN 47601  
812-715-4129

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From: Web Form Poster [garveys@insightbb.com]  
Sent: Thursday, June 24, 2010 2:06 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Glen  
Last Name: Garvey  
Email: garveys@insightbb.com  
Street Address: 312 Charmwood Ct  
City: Evansville  
State: IN  
Zip: 47715  
Phone: ()- ext.  
Type: home  
No Phone Service: No  
Case Number: 43839 Vectren  
Comments: This letter shall serve as my comment concerning the request for rateincrease by Vectren.

Vectren says it needs to raise its rates to cover \$325 million in recent infrastructure expenses. Meanwhile it made a healthy profit, paying a dividend to its stockholders and bonuses to its executives.

Please do not allow the rate increase for the following reasons:

- \*By not making capital expenditures out of its profits, (like other businesses are forced to do) Vectren is essentially asking the public to pay its stockholders dividends and executive bonuses.
- \*due to the loss of thousands of jobs (Inland Container, Whirlpool and its suppliers, etc.) in the Vanderburgh county area, unemployment is high
- \*retirees got a 0% COLA increase this year
- \*many people who were able to hold onto their jobs took a cut in pay or got no raises to help their companies get through the Great Recession.

In short, the people are hurting and have no ability to pay for such an increase. The Commission is supposed to represent the people of Indiana and the communities where Vectren operates. You have granted Vectren increases on average every 2 years. Please please please think of the people this time. They are hurting while Vectren is not.

Vectren reminds me of Marie Antoinette saying "let them eat cake" when told that the people were starving because they had no bread. Please do not be a party to this and allow Vectren to operate with no regard to the welfare of the consumers and the community

MAY 15, 2010

# Consumers Services STAFF

Indiana OFFICE OF CONSUMER COUNSELOR  
115 W. Washington St. - Suite 1500 S.  
Indianapolis, Indiana 46204

MAY 17 2010

Reference - Cause No. 43839

I AM very much against proposed electric rate increase they are asking for 2 main reasons. The second reason is to make up for a decline in revenues attributed to the recent recession. wouldn't it be great for people who were laid off from work to go to that employer and ask for additional pay because of the recession. I say NO to the rate increase of electric.

C. J. GENTRY  
4718 Oak Hill Road  
Evansville, Indiana  
47711

**From:** UCC Consumer Info  
**Sent:** Thursday, June 03, 2010 11:51 AM  
**To:** 'truxmech@aol.com'  
**Subject:** RE: 43839

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Yellow Category

Re: Vectren electric rate case

Dear Consumer,

Thank you for contacting the Indiana Office of Utility Consumer Counselor (OUCC). We have received your comments regarding the Vectren electric rate case and will review them. In addition, we will file your comments with the Indiana Utility Regulatory Commission (IURC) to be included in this case's formal evidentiary record.

So that we may properly record your comments please provide OUCC with your full name and mailing address.

For more information on this hearing and future status updates on this case, please visit our Website at <http://www.in.gov/oucc/2598.htm>.

Again, we appreciate your taking the time to contact us and sharing your comments on this case.

Sincerely,  
Anthony Swinger  
Director of External Affairs  
Indiana Office of Utility Consumer Counselor (OUCC)

---

**From:** truxmech@aol.com [mailto:truxmech@aol.com]  
**Sent:** Tuesday, June 01, 2010 10:13 AM  
**To:** UCC Consumer Info  
**Subject:** 43839

I feel that a rate increase at this point and time with the economy as it is would put undue strain on everyone. If over 7 million can be paid to a few of the top executives, that money could go a long way for some improvement's that they feel needed to be done.P.S. My wife and I are shareholders of the utility and have been since the 1980's

**From:** Shirley Goble [shirley.goble@morganfoods.com]  
**Sent:** Tuesday, June 15, 2010 3:09 PM  
**To:** UCC Consumer Info  
**Subject:** regarding increase

**Categories:** Red Category

6-15-10

Could this not be done over a period of time? Cooling is going to be high enough because of the high temperature. With the economy the way it is any increase can be hard on people. If it was done say 2.00 now in six months another 2.00 and six months later another 2.00. I realize operating cost are on the increase but it would just be better for the majority of people.

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Thank you. Morgan Foods, Inc.

From: Web Form Poster [mago@att.net]  
Sent: Monday, June 21, 2010 6:54 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Gregory  
Last Name: Goebel  
Email: mago@att.net  
Street Address: 4031 S St. Philip Rd  
City: Mt. Vernon  
State: IN  
Zip: 47620  
Phone: (812)985-2147 ext.  
Type: home  
No Phone Service:  
Case Number: Cause # 43839 Vectern  
Comments: To Whom this Concerns:

My name is Gregory Goebel. I would like to voice my opposition to the rate increase that Vectern is proposing. I am on Social Security Disability and receive less than 1300 dollars a month income. Social Security Receipts in 2010 saw an increase in pay of 0%. My utilities bills average between 160 & 300 dollars a month. Vectern would like a rate increase because of the recession, yet older and disabled Americans saw no increase in income in 2010. Vectern is receiving up to 25% of my income. I and many others simply cannot afford an increase that is simply not necessary.

Thank You,  
Gregory Goebel

From: Web Form Poster [lfgoebel@att.net]  
Sent: Tuesday, June 01, 2010 1:25 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Lawrence  
Last Name: Goebel  
Email: lfgoebel@att.net  
Street Address: 3300 Conservation Dr.  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812)985-2528 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: I am a Vectren Customer they do not need a rate increase as we pay the highest rates in Indiana. 1) they just said the last quarter they made 63 million dollars in profit. 2) they had 325 million dollars in infrastructure and lost revenue due to a decline in revenue due to the recession. every business has to invest in their infrastructure to keep it viable and why does a company have not lost money due to the recession? They offer rebates on buying more energy efficient appliances and heating and air equipment. So if everyone does that I guess they would need another rate increase to cover their losses due to less energy being used. What other investments pay back 10% profit on it? Why not reduce the executives pay to increase profits?

From: Greg Gordon [greggordon11@yahoo.com]  
Sent: Tuesday, February 16, 2010 8:22 PM  
To: UCC Consumer Info  
Subject: vectren rate increase

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

I have a rental property for which I receive \$1400 rent per month. My mortgage is \$705, and my last two Vectren bills have been over \$700 each plus other expenses. My home Vectren bill is running over \$500/mo. And they want a rate increase because they want to be able to give their stockholders a 12% return on investment!?! When a business has a slowdown in business, they make less money and so do the stockholders! I am self-employed and my income is down by 40% for over six months. I provide a professional service and insurance companies tell me what they will pay me. I can't raise my rates. Please don't grant this rate increase. It will push many of us over the edge. Sincerely, Gregory P. Gordon

From: Web Form Poster [nancyg545@yahoo.com]  
Sent: Thursday, May 13, 2010 12:21 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mrs.  
First Name: Nancy  
Last Name: Gossman  
Email: nancyg545@yahoo.com  
Street Address: 545 Pleasant View Drive  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)867-1876 ext.  
Type: home  
No Phone Service:  
Case Number: 43839  
Comments: RE: Vectren Rate Increase

I strongly oppose this rate increase. We already pay higher utility costs than most and this amount of rate increase is unreasonable.

Vectren has done nothing to become a more efficiently operating utility. Vectren employees are excessive in numbers and they are overly compensated for this area. They have not taken the efficiency measures every other business has had to take in this economy.

Because they poorly manage their captive coal mines, their costs for coal to fuel their power plants could be substantially lower.

Vectren has a monopoly on providing our power. They need to clean up their own house, before they are allowed to profit from increasing costs to our homes!

From: Web Form Poster [robertgossman@yahoo.com]  
Sent: Thursday, May 13, 2010 2:40 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Robert  
Last Name: Gossman  
Email: robertgossman@yahoo.com  
Street Address: 545 Pleasant View Drive  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)480-5053 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839 Vectren

Comments: Vectren needs to do what everyone else is doing and reduce its cost. Businesses, governments, and individuals are doing everything possible to do more with less and so should Vectren. The utility rates we pay are already the highest in the state and if other utilities can keep costs in line Vectren should also. Since Vectren has taken over the utilities that supply power we went from one of the lowest costs in the state to the highest. There should be no open checkbook for Vectren. Let's examine how they do business and the costs that they pass along and see how these can be cut. If Vectren can't manage the business in a manner that contains or reduces costs then we should be able to purchase power from another provider. If there was some competition, Vectren would lose all of its customers or figure some way to keep the cost in line.

Thank You

**From:** Victor Granderson [vg.23@insightbb.com]  
**Sent:** Saturday, June 19, 2010 2:11 PM  
**To:** UCC Consumer Info  
**Subject:** cause#43839

**Categories:** Red Category

Dear Sirs

My name is Victor Granderson . I currenttly reside at 1936 Shoshoni Ln Evansville In.  
I am Writing this e/mail to you commission today because your final hearing in Public is in Indianapolis . I Really want you to Take stock in what the utility compay is proposing with Thier proposed rate hike. Now with our economy is such bad shape your own state government having to cut back. is NOT the time to consider a rate increase. I know Vectren is a buisness and uinlike all buisnesses they have had the luxury of making 63 million dollars in the last quarter alone.Please let them re comnsider a rate hike when it is more practical and people have jobs and the economy itself is in a little better shape . I'm not going to ask a buisness to take a loss . But they arent and they have had sufficient time and knowledge they would be spending monies cleaning up thier scrubbers and such. Please dont allow a rate hit at this time for everyones sake... Sincerely Victor Granderson

**From:** Michael Grant [mlg1961@wowway.com]  
**Sent:** Friday, June 18, 2010 8:18 PM  
**To:** UCC Consumer Info  
**Cc:** UCC Consumer Info  
**Subject:** rate hike

**Categories:** Red Category

NO NO NO NO NO NO NO NO HELL NO ! WE CAN NOT AFFORD IT NOR CAN OUR ELDERLY ON FIX INCOMES WE CAN NOT AFFORD IT NOW WHERE OUR WE GOING TO GET THE MONEY. JUST SAY NO NO NO HELL NO.

**From:** Ken Graves [kgraves@crescentplastics.com]  
**Sent:** Monday, January 04, 2010 11:23 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren

**Categories:** Red Category

This relates to Vectren's rate increase case number 43839.

I am strongly opposed to Vectren requesting a rate increase to secure a 10.7% return on investment after expenses. The average ROI in private industry is less than 2%. Why should they have that got of a return?. In the private sector companies are freezing salary increases and reducing benefits. Yet Vectren has done none of that. All they do is build big monuments to themselves in the form of a new Headquarters building. Who approved that waste of money.? At some point, we as a country are going to vote all of you people out of office.

Sincerely  
Kenneth Graves  
1225 Longmeadow Way  
Evansville, Indiana 47725

MAY 26 PM 12:49

Cause No. 43839

may 23, 2010

Dear Sir,

I'm on social security and I didn't get a raise so why should they get a raise. I understand they made a profit. There are people out here that live from pay check to pay check, they also don't know if they will have a job. I think they should use some of their profit to pay for infrastructure and I know people are not making a profit so why should they.

Nora Greenwood  
376 Lark Lane  
Boonville, In 47601

P.S. The meter is in my daughter's name, but I have always payed it.

**From:** ann gries [marryright@insightbb.com]  
**Sent:** Monday, May 31, 2010 11:44 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren rate increase

**Categories:** Red Category

Ann Gries Ph.D.  
2415 E. Gum St.  
Evansville, IN 47714  
812-477-2620  
[marryright@insightbb.com](mailto:marryright@insightbb.com)  
[dranngries@gmail.com](mailto:dranngries@gmail.com)

I am opposed to the Vectren rate increase. First, they are a monopoly in Southwestern Indiana. We do not have a choice about where to purchase energy. Second, my monthly payment has been fixed for the last year and I had a credit at the end of the year; yet Vectren increased my monthly payment for next year. Right now my utility payment to Vectren is over 20% of my fixed monthly income. I am retired and did not get an increase in my SS. I have no other retirement because I spent my working career in the nonprofit world.

Please take Senior citizens into account and do NOT approve the rate increase for Vectren.  
Thank you.

Ann Gries Ph.D.  
2415 E. Gum St.  
Evansville, IN 47714  
812-477-2620  
[marryright@insightbb.com](mailto:marryright@insightbb.com)  
[dranngries@gmail.com](mailto:dranngries@gmail.com)

From: Web Form Poster [pjpgries@hotmail.com]  
Sent: Tuesday, January 05, 2010 1:00 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Paul  
Last Name: Gries  
Email: pjpgries@hotmail.com  
Street Address: 11652 S 300 W  
City: Haubstadt  
State: IN  
Zip: 47639  
Phone: (812)768-6398 ext.  
Type: home  
No Phone Service:  
Case Number: 43839-Vectren rate hike

Comments: Why should Vectren maintain a 10% profit margin when the rest of the state is doing well to survive? Vectren already has rates higher than the rest of the utilities and we have no way of picking who we want to buy our electric from. The commission needs to look out for the Indiana consumer and stop giving Vectren every increase they ask for. The whole system is unfair to the people of Indiana.

**From:** Linda Grossman [Linnie@wowway.com]  
**Sent:** Thursday, June 17, 2010 11:40 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren Rate Hike Proposal - Case# 43839

**Categories:** Red Category

**Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W. Washington St., Suite 1500 South  
Indianapolis, IN 46204**

To Whom it May Concern;

I am writing regarding the proposed rate hike. I am totally against this rate hike. I work collections and deal with debtors budgets on a daily basis. The majority of the individuals I deal with are on fixed incomes, disability, social security and low to medium income individuals or retirement. . Many of these individuals do without dire medications, and food just to make their current electric bill payments

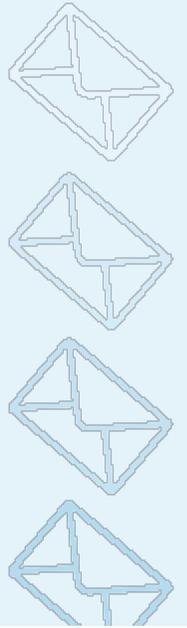
If the proposed rate increase goes into effect, I fear dire consequences. Not only for these individuals but also for many small business owners and many medium income households. Currently with the economy in the state of recession it is in, is not a good time to be raising electric fees. I foresee many small business's folding and many medium income households who have been bordering on being able to make their mortgage payments slipping into foreclosure.

Furthermore I question why Vectren should need these extra funds at this point in time. Are they needing to pay for their new building? Vectren currently gets an approximate average of \$13 for every household within the community before any fee for electric is even charged. Furthermore they get a connection fee for every new customer and a reconnection fee for every household they have turned off. Along with that reconnection fee comes a security deposit of \$475 per household disconnected. Yet, we the paying customers do not ever see where these funds land. Are these funds going into the pockets of the CEO's?

Consider this a NO vote from me on the proposed rate hike.

Thank You!

Linda Grossman  
2922 Ravenswood  
Evansville, IN 47714  
Ph: 812-589-0368



Email: [Linnie73161@wowway.com](mailto:Linnie73161@wowway.com)



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January 5, 2010

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington Street  
Suite 1500 South  
Indianapolis, IN 46204

JAN 06 2010

Reference: Rate Increase for Vectren, Case Number 43839

Dear Utility Consumer Counselor,

This is a protest letter against any increase in utility rates requested by Evansville-based Vectren Corporation. It is time that the Utility Consumer Office listen to the voices of southern Indiana electrical consumers that protest Vectren's request for a rate increase.

Already, Vectren charges more than any other Indiana electrical utility for a measly 1000KW use per month. And, as you know, with the increases in electrical appliances now typically used in each home, this 1000KW monthly use is no longer a correct average use number.

It is time that Vectren recognize all the corrections being used by other Corporations and Companies in Indiana to adjust to the sorry economic conditions and not pass on their poor management short-comings to their customers in southern Indiana. Vectren should:

1. Reduce executive salaries and perks.
2. Reduce the administrative work force; not the field workers.
3. Improve efficiency of the power generation at all sites.
4. Reduce work hours during periods of non-emergency operations.
5. Sell-off excess generation during times of low power demand from customers.
6. Reduce the maximum utility charges for a monthly average use of 1500KW.

Vectren's management needs to work more smartly and intelligently to reduce their total operation costs by all means at their disposal instead of robbing the pocket books of their customers who are already stressed by fixed incomes and lousy economic conditions. It is absolutely unacceptable for Vectren to ask for a rate of return for their investors that is so far out of comparison to returns from CD's, savings accounts, etc. This just shows the total disregard Vectren has for their paying customers and Vectren's capitalizing on their utility monopoly in Indiana.

It is time for Vectren to pay for capital improvements out of their profits instead of passing these poorly managed improvements onto their paying customers. Surely, it is the responsibility of the Utility Consumer Counselors to keep the Indiana utility monopolies from gouging their paying customers and require these operations in Indiana to face the economics of the current conditions in Indiana?

So, instead of granting the rate increases requested in Case Number 43839 from Vectren, I urge the Utility Counselors to reject the request for reasons listed 1 through 6 and to suggest that Vectren improve their operations before returning with a modified request for a rate increase.

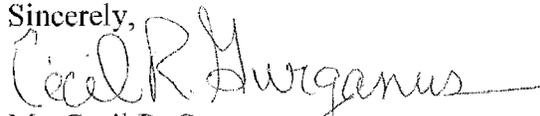
I suggest that Vectren do not return for a rate increase for their southern Indiana customers until they can reduce their monthly charge for 1000KW to be more inline with other Indiana utilities and not be ranked at the very top for those charges. And, the average monthly use should be increased to 1500KW at the same price for the current 1000KW.

If Vectren's management is not up to the task of improving their operations for reduced costs and improved efficiencies, then the Utility Consumer Office must act to deny rewards of higher utility income that will encourage these changes in Vectren's operations.

Please listen to the complaints of those consuming electricity in southern Indiana.

Thank you.

Sincerely,



Mr. Cecil R. Gurganus  
1504 Regents Park Road  
Evansville, IN 47710-4502

Phone: 812-402-1997

Email: [crg1451@wowway.com](mailto:crg1451@wowway.com)

File: vec43839.doc

**From:** Terri [terri@holidayinnevansville.com]  
**Sent:** Wednesday, May 12, 2010 10:49 AM  
**To:** UCC Consumer Info

**Categories:** Red Category

Why is it that Vectren is the only one getting rich here? They have all these commercials on TV about conservation but when the public conserves energy, they want to raise their rates because their shareholders aren't making enough money. When does it stop??

My husband and I haven't had a raise in two years because of the economy - we have started using a Pellet Burner as the main source of heat in our house for the winter months - it's the only way we could afford to stay warm - and we turn off lights that are not in use, unplug appliances when not in use and yet, it is never enough...we keep paying more and more to Vectren. I wish I had received half as many raises as they have - I'd be sitting pretty right now. I believe, like everyone else in Evansville, that Vectren should NOT have the monopoly on utilities. Look at the cost of utilities in Kentucky - they are so much lower than Vectren's rates...look at the rates of ANYONE who is not a Vectren customer and you will see how much less they pay than all of us unfortunate Vectren customers. I, for one, can't afford ANY MORE increases by Vectren - tell them to cut their advertising budget and use that money - we all know who they are - no need to cram it down our throats because we don't have a choice!!

*Terri Haggard*  
11508 Walnut Road  
Evansville, IN 47725

From: Web Form Poster [kerehall@aol.com]  
Sent: Thursday, May 13, 2010 7:51 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Kelly  
Last Name: Hall  
Email: kerehall@aol.com  
Street Address: 12670 Gore Rd  
City: Lynnville  
State: IN  
Zip: 47619  
Phone: (812)922-3733 ext.  
Type: home  
No Phone Service:  
Case Number: 43839/Vectren

Comments: No more increases! I am the Trustee of Hart Twp. People are struggling as it is, an increase won't solve anything. Please keep the needy in mind at times. We need more choices, we are stuck in a monopoly with our services. We either pay or lose our utilities. Please.

Thank you,  
Kelly Hall

From: Web Form Poster [dwhamm@yahoo.com]  
Sent: Tuesday, January 05, 2010 1:53 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Doug  
Last Name: Hamm  
Email: dwhamm@yahoo.com  
Street Address: 8901 Barter Road  
City: Mount Vernon  
State: IN  
Zip: 47620  
Phone: (812)483-5598 ext.

Type: mobile

No Phone Service:

Case Number: Vectren

Comments: I believe that our poor economy cannot handle rate increases. It is simply asking way too much for people now out of jobs or decreased wages to pay more. I know I have enough financial obligations and I make less money now than I did 4 years ago that I cannot support additional energy rate increases.

Respectfully submitted,  
Doug Hamm

From: Web Form Poster [jazzbean16@hotmail.com]  
Sent: Thursday, May 13, 2010 11:12 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Ms.

First Name: jasmine

Last Name: hancock

Email: jazzbean16@hotmail.com

Street Address: 727 n sonntag

City: EVANSVILLE

State: IN

Zip: 47712

Phone: (812)455-5557 ext.

Type: home

No Phone Service:

Case Number:

Comments: Don't let vectren raise our rates!case number 43839 Stop Vectren from raising utility rates \$20 per month.

JUN 7 PM 12:16

*I do not want a rate hike on my Vectren bill*  
Goy Hansen  
8002 River Parkway  
Evansville, Ind

Lawmaker calls on Daniels to stop energy provider's rate hike

# Riecken rallies to disconnect Vectren's plan

## ERIC BRADNER

CAPITOL BUREAU / (317) 631-7405  
bradnere@courierpress.com

INDIANAPOLIS — A Southwestern Indiana state lawmaker is urging Gov. Mitch Daniels to try to stop Vectren's planned rate increase.

Rep. Gail Riecken, D-Evansville, said in a letter to the Republican governor that she hopes he will encourage the Indiana Utility Regulatory Commission to reject the rate hike.

The commission's approval is necessary before rates can change, and Riecken said she believes Daniels could have sway with the panel because he appointed its members.

"As you know, the current economic climate has strained the budgets of all Hoosier families. Similarly, state revenues have declined and your message to universities, state agencies and local governments has been loud and clear: tighten your belts. Hoosiers cannot

## HAVE A SAY

Written comments still are being accepted.

Comments can be submitted via e-mail to [uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov), through the Web site [www.in.gov/oucc](http://www.in.gov/oucc), by fax at (317) 232-5923 or by mail to Consumer Services Staff, Indi-

ana Office of Utility Consumer Counselor, 115 W. Washington St., Suite 1500 South, Indianapolis, IN 46204.

All correspondence should reference "Cause No. 43839."

Comments received by June 14 will become part of the official case record.

afford more taxes," Riecken wrote.

"I believe Vectren should be sent the same message: Now is not the time to raise

energy rates on Hoosier families, especially when Vectren has posted record profits this year."

The Evansville-based

utility asked state authorities in December for permission to raise its rates, saying it needs to cover \$325 million in recent infrastructure expenses and to make up for a decline in revenues caused by the recession.

Vectren also is seeking permission to decouple its electricity rates, which it says would allow it to promote energy conservation without hurting its own bottom line.

Vectren says the new dollars it would collect if

rates are increased are critical because utilities must make frequent infrastructure-related investments.

However, some Southwestern Indiana residents have questioned why a rate hike is needed now, since the company posted first-quarter profits topping \$63 million.

This month, the Indiana Utility Regulatory Commission held a hearing at The Centre in Evansville. Comments are still being accepted online.

FEB 3 PM 12:59

February 1, 2010

Dear Sir,

Regarding Cause No. 43839 , I do not believe that Vectren Energy Delivery should receive another raise from us.

I am on a fixed income and find it difficult paying out of that income what Vectren asks.

Thank you for helping us.

Mary A. Harl  
4240 N. Third Ave.,  
Evansville, Indiana 47710

Indian office of Utility Consumer Counselor

We can't afford to pay more for our <sup>or electric</sup> electricity rates  
I think the rates are high enough. If they would have  
ambition a ~~competition~~ they wouldn't be able to do it. People would  
go to them. We don't want them to raise it.

~~the~~ Vectren user

FEB 3 PM 1:01

From: Web Form Poster [har6877@yahoo.com]  
Sent: Thursday, March 11, 2010 2:33 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Wanda  
Last Name: Harris  
Email: har6877@yahoo.com  
Street Address: 6877 Sharon Rd.  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)842-0513 ext.

Type: home

No Phone Service:

Case Number: IURC Cause #43839

Comments: I understand Vectren is asking for yet another rate hike. How much money does one company need to make??

With the economy the way it is, people without jobs, don't know where they are going to get the money to put food on their tables and this company has the nerve to ask for a rate hike!!

The company should be looking at ways to cut their expenses and lower their customers bills, not seeking a rate hike once again.

This company in my opinion, needs competition in the worst way. Vectren knows they have the people/customers over a barrel.

Please do not allow Vectren yet another rate increase. We the people cannot afford to pay anymore for our lights and gas. Stop any increases to Vectren please.

Thank you Wanda Harris

1-03-10

To Vectren Energy;

you are asking for a 10.7% return on investment when most of the Public is only getting around 2% return on money market investments. I think Vectren is way out of line asking for any rate increase while the economy is in a depression and many people losing their jobs and their jobs.

I am a Homeowner in Posey county.

James C Herron

From: Web Form Poster [har6877@yahoo.com]  
Sent: Thursday, March 11, 2010 2:33 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Mrs.  
First Name: Wanda  
Last Name: Harris  
Email: har6877@yahoo.com  
Street Address: 6877 Sharon Rd.  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)842-0513 ext.  
Type: home  
No Phone Service:  
Case Number: IURC Cause #43839

Comments: I understand Vectren is asking for yet another rate hike. How much money does one company need to make??

With the economy the way it is, people without jobs, don't know where they are going to get the money to put food on their tables and this company has the nerve to ask for a rate hike!!

The company should be looking at ways to cut their expenses and lower their customers bills, not seeking a rate hike once again.

This company in my opinion, needs competition in the worst way. Vectren knows they have the people/customers over a barrel.

Please do not allow Vectren yet another rate increase. We the people cannot afford to pay anymore for our lights and gas. Stop any increases to Vectren please.

Thank you Wanda Harris

From: Web Form Poster [dan7rev12@yahoo.com]  
Sent: Wednesday, January 20, 2010 2:09 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Kent  
Last Name: Hartmann  
Email: dan7rev12@yahoo.com  
Street Address: 5007 Big Cynthiana Rd  
City: Evansville  
State: IN  
Zip: 47720  
Phone: (812)963-8357 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: I oppose the rate increase proposed by Vectren Utility Comp. They claim that they are the only utility comp. in Indiana, that is having to raise it's rates because of pollution controls that they have installed to some of their power houses. I worked on the project at Newburgh, IN. Alcoa site, and to my knowledge, a lot of that money spent was from the Federal Gov. If that is the case, they need not raise our rates just to raise them!  
At what point do we receive any money back from them, when all the work is paid for, over and over again?

Kent and Cheryl Hartmann

Dear Sir's

01/03/2010

I am writing about the Vectren Corp. rate increase/ case's cause # 43839. Which I am totally against. If vectren charged us more than any other company per 1,000 kilowatt then they should have more money to use as they stated in the Evansville Courier & Press on Sunday the 3rd of January with out asking for an increase in the rates. I believe they have raised either the gas or electric every year for at least the last 3 or 4 years. Everyone is having difficulties now due to the economy and we can not get raises in fact some or taking cut backs or losing their jobs period. So why should Vectren ask for a raise in rates to probably give employees and executive's a raise. If other companies can get by on less charges than why not vectren?

Mike Hayes  
3215 Park Ridge Dr.  
Evansville, In. 47715



JAN 6 PM 2:37

**From:** RFisc10538@aol.com  
**Sent:** Friday, June 18, 2010 3:25 PM  
**To:** UCC Consumer Info  
**Subject:** case number 43839

I am a customer of Vectren utility and wish to express my concern over the possible rate increase they have requested. With record profits and the economy in a slump I feel that a rate increase at this time would only make the economy worse on citizens. We have several that are unemployed or will be by the end of June (Whirlpool laying off record employees and moving it's operations to Mexico) and several other businesses closing in the Evansville area by the end of the year does not warrant Vectren increasing any of their rates at this time. Not only am I opposing the rate increase as a citizen I also oppose the rate increase as a new business trying to make ends meet during this slump. Vectren required a \$1600.00 deposit for us to have electric service. They will keep this deposit for at least 3 years. They are requiring record deposits from regular citizens from most that I have talked to we are talking \$450.00 to \$650.00 per residence and in return they keep those deposits for at least one year. If my memory serves me correctly they had profits of \$62 million last year. So why would they need a rate increase?

If you get behind on your utility bill they will let you spread the payments out but you must make regular payments every two weeks. I only get paid twice a month, not every two weeks and you must keep the rest of your bills current. They truly do not work with their customers. They also now make property owners pay the utility bill when renter's move out and do not pay. This is extremely not justified when they let the renter's move into another residence and don't make them pay for their previous bill.

There is not any competition with Vectren so they feel they can ask and receive a rate increase.

During the winter I heard comments that many of the elderly were having a hard time paying their heating bills and being able to buy their medications and groceries. Do we need to put more people in jeopardy of losing everything with a utility rate increase? I truly find it appalling.

If the rate increase is approved I will find myself having to cut my employees hours or lay them off.

I WISH TO VOTE NO TO THE RATE INCREASE.

Rhonda Healy  
209 S Ohio St  
Chandler IN 47610  
812-925-3806 Home  
812-425-4337 Work  
email [rfisc10538@aol.com](mailto:rfisc10538@aol.com)

1-12-10

I am a citizen of Indiana  
a tax payer and I vote in public  
Elections.

I want you to deny the rate  
increase Requested by Vectren Corp.

Thank you  
Noel Heaton  
698 Blue Ridge Rd  
Evansville IN 47714

JAN 14 PM 1:18

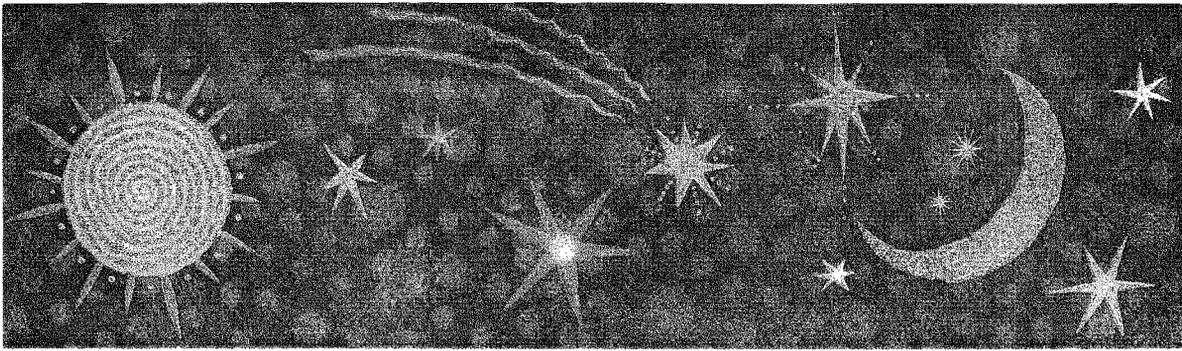
From: Terri J. Helms [thelms@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 2:00 PM  
To: UCC Consumer Info  
Subject: Vectren Corp. rate increases, case cause # 43839

Vectren Corp. rate increases, case cause # 43839

Please do not approve a rate increase for this company. Many people in this state do not have electric at this time due to the poor economy.

Thank you.

Terri Helms



Consumer Counselor,

I have never written in to anyone, but friends have encouraged me to write this letter.

Each winter due to the high electric bill rates → this is what I do

1. Turtle necks

2. Wear and layer three extremely warm sweaters

3. Heavy pair of pants
4. Three pair of socks

I did (this winter) buy a small heater fan, but only use it in the evening watching TV.

I live alone so use the washing machine usually once a week, dishwasher once a month and rarely use my oven.

My home is about 1,650 sq. feet, 35 years old and in very good condition. In the winter, the temperature is down to 56 nights and 60 daily.

However my winter bills are still high.

A family with children, elderly people and the sick cannot cut corners like I try so hard to do each winter. I pray something stops this price increase. No-one should be cold in the winter especially a baby or an elderly person living alone.

Sincerely,  
Marilyn

Marilyn Hiatt  
6066 Cypress Ct  
Newburgh IN 47630-1766



Indiana Office of Utility  
Consumer Counselor  
National City Center  
115 W. Washington St., Suite  
Suite 1500 South Indianapolis, In  
46204

46204-3420



From: Linda A Higginson [lhigginson@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 2:40 PM  
To: UCC Consumer Info  
Subject: Vectren rate increase

Categories: Red Category

To whom it may concern:

I am writing concerning the possibility of Vectren giving another rate increase. Please deny Vectren this rate increase as it would cause a great deal of hardships on low and middle class families struggling to keep their utilities on.

Thank you,

Linda Higginson  
Concerned Indiana Resident

To Whom It May Concern:

When my husband and I moved back to Evansville, I was amazed at the difference between the costs of energy. We contributed this to moving to a bigger city. We moved to a smaller house and it was new, more energy efficient. We utilize the programmable thermostat, take advantage of the sun for warming the house, use the shades in the summer, put a timer on the hot water heater, put the insulation in the outlets, change the filter on a regular basis, keep the garage door closed, open the windows in the summer, check on the windows on a regular basis for any leaks, use the energy efficient bulbs. We are at work 5 days a week and the heat is down or the air conditioning is up.

We are doing all we can, but is Vectren? I was amazed when I read that they were asking for a price increase and further astonished when I saw that they are the highest in the state of Indiana.

Maybe they should learn to run more efficient. Maybe the bonuses of their CFO and CEO's should be reduced. Do they not realize what is happening in this country...wages are being reduced, hours are being cut, bonus are being cut out, no matching of 401K, no raises, and although I do not want anyone to lose their jobs, maybe they should evaluate how they are running their administration areas.

Unless it affects a person's bubble, they generally don't care and, probably, the commissioners are not an exception. Consider if you were elderly and on a fixed income, disabled on a fixed income, or you only made \$32,000 a year and your wife made \$15,080 (which is annual minimum wage in Indiana), a single mom with two kids and an ex-husband that has left Indiana so you get no child support and you make \$26,000 a year. According to the U.S. Bureau of Economic Analysis Indiana average income is \$34,103. The average charge per 1000 kWh in Indiana is \$95.13 and Vectren Corp. is \$128.90. The highest paid CEO in Vanderburgh County is the gentleman at Vectren.

Joe America in Indiana is struggling. Commissioners, have you looked at the cost of groceries lately? These people cannot afford another price increase. If I had my choice I would not buy from Vectren.

Please deny Vectren permission for a price increase.

Wanda N. Hill  
2541 Whitlow Drive  
Evansville, IN 47725  
[Nell.hill@sbcglobal.net](mailto:Nell.hill@sbcglobal.net)

From: Web Form Poster [billhnova@yahoo.com]  
Sent: Tuesday, May 11, 2010 3:05 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Willam  
Last Name: Hitch  
Email: billhnova@yahoo.com  
Street Address: 2812 Oakley St  
City: Evansville  
State: IN  
Zip: 47710  
Phone: (812)449-2915 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren #43298

Comments: Dear Board, I believe that the request from Vectren to increase rates to cover rising costs is an outrageous act to increase profits and they are taking advantage of a monopoly. Vectren is already charging the population of southern Indiana the highest rates in Indiana and their operations are already at a ridiculous profit margin. Their Evansville operational facility is lavish and the upper management are already making incredible salaries that are far above any other managing staff of any other company. They are only trying to raise rates to expand into outlying areas and to grow their monopoly. The people of southern Indiana can't afford any other increases. I have spoken to an individual who works internally and he has jokingly admitted that Vectren has lengthy contracts to purchase gas futures and the gas is quite affordable. One of the real reasons that foreclosures are up is because property taxes and utilities have gone up so much people can't afford to live in southern Indiana any more especially with a good portion of our good paying jobs moving to Mexico. It is time to stop the corporate greed and to give the residences of southern Indiana a chance to rebuild on their small investments and to stabilize the economy, not allow the utility companies to raise more money to buy politicians and lobbyists. Please stop this attempt to rape the public of southern Indiana.

From: Web Form Poster [timhodes@prodigy.net]  
Sent: Tuesday, June 01, 2010 9:29 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Timothy  
Last Name: Hodges  
Email: timhodes@prodigy.net  
Street Address: 7444 Outer Gray St.  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)853-6269 ext.  
Type: home  
No Phone Service:  
Case Number: Cause No. 43839 Vectren

Comments: Dear Sirs:

I am a residential customer of Vectren. I applaud Vectren's upgrading of equipment and environmental upgrades. However, allowing them to increase residential rates to cover losses in commercial and industrial business is a wrong direction. Vectren had first quarter profits this year of 63 million dollars. They are in a position to lose more commercial business when Whirlpool closes its plant in Evansville and move 1,100 jobs of manufacturing refrigerators to Mexico. The second big unknown is what the U.S. Congress will do concerning energy taxes. If they pass a cap-and tax plan, many other commercial plants in Vectren's service may well close. I suggest that you deny Vectren any rate increases or to decouple its electric rates at this time. A waiting period of the next couple of years will bring a more clear picture of our national energy policy and of our business cycle. After all, if the commercial side picks up, Vectren would lose its reason to request a rate hike. Thank you for allowing me to forward my thoughts.

Tim Hodges

From: Web Form Poster [garmax@att.net]  
Sent: Thursday, January 07, 2010 12:11 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Gary  
Last Name: Holdaway  
Email: garmax@att.net  
Street Address: 7522 Fairview Dr  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)319-6352 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839

Comments: I am a Vectren customer. Not that I have a choice in the matter, as our area of Indiana is, exclusively, Vectren. Their electric and gas rates continue to climb dramatically, while Vectren spends millions of dollars on fancy office buildings (downtown Evansville) and expensive updates, then charges customers the highest rates in the state to pay for them. They continually advertise on tv commercials, even though it's a captive market. One of their arguing points in attempting to justify enormous rate increases is that they have an obligation to their shareholders. Well, we the captive customer don't, and it's time they sucked it up and absorbed the cost of doing business like most other businesses seem to do. Do not allow this rip-off rate increase dog- and -pony-show- then -rubber -stamp- lesser-than-asked-for-hikes-and-everybody's-happy-as-the-consumer-gets-to-foot-more-of-the-bill-to continue. It's wrong! We're fed up with this hog wash. Stop it. Just say NO.

From: Web Form Poster [afssadmin@ai.org]  
Sent: Sunday, January 10, 2010 4:45 PM  
To: UCC Consumer Info  
Subject: website complaint form inquiry

Categories: Red Category, Blue Category

Name: Kit Holland  
Email: kit.holland@axa-advisors.com  
Address: 595 Forest Park  
City: Newburgh  
State: IN  
Zip: 47630  
County of Residence: Warrick  
Phone: 812-853-8895  
Work Phone:  
Cell/Other Phone: 847-767-9606  
Best time to contact you: anytime  
Utility Company: Vectren  
Account in Your Name?: Yes  
Whose Name is on the Bill?:  
Does the account use the address noted above?: Yes

If not, what address appears on the bill?:

Please describe your problem: I wish to know the Vectren increases in both gas and electric cost (in percentages, please, not dollar amounts ) yearly over the last tenyears. I lived for twenty years in the North Shore of Chicago before returning to my home state of Indiana. I am amazed that the Vectren cost here are the largest in the state! I am collecting information and comparing the Vectren increases in the last ten years with those of other utility companies in the same time period. As a financial analyst, I am also charting those increases against inflation and against the income of the head honchos of Vectren. I was a mayor for eight years and an Illinois Rep for four; I spell a rat here! The citizens utility commission in IL has been amazed at the material I have sent them concerning the actions, or lack of action, of your Commission.

Have you contacted the utility?: No

What has the utility done?:

What would you like the OUCC to do?: Sent me the material I requested.

Ok to share your information?: Yes

From: Web Form Poster [mikeholl@rocketmail.com]  
Sent: Monday, January 04, 2010 9:51 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: William  
Last Name: Holl  
Email: mikeholl@rocketmail.com  
Street Address: 1299 State Route 261  
City: Boonville  
State: IN  
Zip: 47601  
Phone: (812 )589-6300- ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839 Vectren Corp

Comments: About 10 years ago, the current public energy co.(SIG&ECO) ran ads.boasting that their energy rates were the lowest in the Tri-statearea. Hi lighting their efficiency (I am a customer.) I am saddenedthat now with Vectren Corp. at the helm, they have succeeded insurpassing all others. They are now the highest public utility in thestate. Now, they would wish us to believe that they need to maintain a 10.7% return on investment after taxes to be viable to theirstockholders. So, it's now time to ask for a rate increase tomaintain incentive. What happened to efficiency? How aboutcompetition? Sadly, there's a bad moon rising for rate payers.

From: Joyce Horn [joyce976@webtv.net]  
Sent: Monday, January 11, 2010 10:47 AM  
To: UCC Consumer Info  
Subject: Vectren's Increase

Categories: Red Category

I am very much against Vectren Corp.,' increase. Their patrons are having a bad time also paying their bills but we have no one to pass our bills to as they are trying to do. I am a very Senior Citizen and in my opinion, why do they think they should continue to make the same profit that they did several years ago. Times have changed. Their rates are the highest in the state now. (\$128.90 per 1000 kWh) The Case Number is 43839.

Joyce Horn

440 S. Boeke Road Evansville, In. 47714

JUN 3 AM 11:34

Memorial Day, 2010

Members of the Indiana Utility Regulatory  
Commission

I am writing in regards to the proposed rate increase by Vectren in Southern Indiana. As we are all well aware the economy is not in the best of shape. Many people are losing their jobs or being asked to take early retirement. One example is Whirlpool Corp. in Evansville which is closing its factory, putting hundreds of workers (Vectren customers) on the street. Being on a fixed income, I am witnessing the slow but steady erosion of my monthly pension. With this in mind, I read the local paper and learn that Vectren has posted record profits this year, and is requesting a substantial rate increase. Vectren reasons for the increase were infrastructure expenses, and revenue decline caused by the recession. Infrastructure expenses may be high considering Vectren replaced perfectly good wooden transmission poles with huge and I mean huge metal poles.

CAUSE NUMBER 43839

As if that were not bad enough Vectren used outside contractors (Utility Companies) to erect the new poles. Perhaps if Vectren would have used its own people to do the job, they would have saved money.

Vectren has also indicated they need the rate increase because of a decline in revenue due to the recession. This is where I get confused, if they have posted record profits this year how can they claim a decline in revenue. Is there in fact a decline in revenue due to the recession, what about the Vectren customers, I mean we are also in a recession. How are we expected to pay more with less?

As a life long resident of Indiana who pays taxes like everyone else, I am asking you to vote against this rate increase.

Thank You

LARRY HORN

4299 MARYSORETTA

NEWBURGH, INDIANA

47630

**From:** Robert Howard [bcivileng99@sbcglobal.net]  
**Sent:** Tuesday, June 01, 2010 6:41 PM  
**To:** UCC Consumer Info  
**Subject:** VECTREN Rate Hike IURC Cause No. 43839

**Categories:** Red Category

My Name is Robert Howard of 199 Dusty Road, Boonville, Indiana 47601 and this is in reference to the proposed rate hike referenced by IURC Cause No. 43839. I am against a rate hike. The economic climate is not conducive to this utility company's request at this time. People all over the Country are having to tighten their belts and make cuts including local businesses and government agencies. As you know several families are losing their homes due to foreclosures and the jobless rate is still high. Now just to be able to make a profit for their shareholders VECTREN is proposing to increase rates that are already higher than other parts of the State. Other companies are cutting profits in order to stay afloat in tough times. This company is requesting to make its customers shoulder the burden in order to keep its pockets full, which in turn could shrink its own customer base thereby increasing the burden in the future for the sake of profits. I appreciate VECTREN for their service and the efforts they make to give back to the community, I just wish they would consider shouldering more of the burden and use some of the profits before they choose to take it from their customers, who have very little choice in regard to where we get our power for everyday living. Thank you for your time and I know this is a tough decision and I pray for you to make the decision that you decide is best for everyone involved.

Respectfully,

Robert Howard

"I will extol You, my God, O King, and I will bless Your name forever and ever. Every day I will bless You, and I will praise Your name forever and ever.

"Great is the LORD, and highly to be praised, and His greatness is unsearchable. One generation shall praise Your works to another, and shall declare Your mighty acts.

"On the glorious splendor of Your majesty and on Your wonderful works, I will meditate. Men shall speak of the power of Your awesome acts, and I will tell of Your greatness.

"They shall eagerly utter the memory of Your abundant goodness and will shout joyfully of Your righteousness."

**Psalm 145:1-7**

From: Web Form Poster [afssadmin@ai.org]  
Sent: Friday, June 18, 2010 4:13 PM  
To: UCC Consumer Info  
Subject: website complaint form inquiry

Name: Richard W. Huber  
Email: richuber2002@yahoo.com  
Address: 2391 Venus St.  
City: Portage  
State: IN  
Zip: 46368

County of Residence: Porter  
Phone: 219-762-8173

Work Phone:

Cell/Other Phone:

Best time to contact you: day or evening Utility Company: Indiana American Water Co.

Account in Your Name?: Yes

Whose Name is on the Bill?:

Does the account use the address noted above?: Yes

If not, what address appears on the bill?:

Please describe your problem: The rate increase is unreasonable, and the method of billing is complicated. My wife and I are retired persons.

An example of the basis for my complaint. My bill for 3/1/10 for 7000gals.was \$44.65; my bill for 7/1/10 is \$62.26. That is not a 20%increase but a 39% increase. Both bills have a charge for public firesurcharge, public fire sub surcharge, & distribution systemimprovement charge.

Have you contacted the utility?: Yes

What has the utility done?: Tried to explain the billing system changes, and sent out someone to check the water meter, and asked me to check for water leaks. Therewas no response to my statement about the increase being more than19.6%.

What would you like the OUCC to do?: Investigate my concerns and this complaint and take action to reduce the amount of money that I, and I suppose, others are paying for water useage. I am very concerned about exceeding what I can afford to pay for services. I am willing to mail you copies of any of my billing statements in order to justify my complaint.

Ok to share your information?: Yes

**From:** dhunter41@aol.com  
**Sent:** Monday, May 31, 2010 9:25 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

Hooray for state representative Gail Reicken and her efforts to have Vectren's rate hike denied. As she states, the company posted first quarter profits of over \$63,000,000. They are now in the process of defacing the rural countryside (including an area near our home) by erecting huge towers to run lines somewhere far north of the power plant. This will give them access to many more customers and dollars, and they want the burdened taxpayers to pick up the tab. As she further states, schools, state agencies, local governments, businesses, and families have all had to tighten their belts in these down economic times. Must be nice to be a monopoly; when you want to make investments to increase already huge profits, you simply tap the people and make them pay for it. Where is Robin Hood when we need him?

Please deny this rate hike!

Sincerely,

Dave & Jeanette Hunter

6618 Parker Road

Wadesville, IN 47638

From: dave & wilma [dwea@insightbb.com]  
Sent: Monday, January 04, 2010 9:55 AM  
To: UCC Consumer Info  
Cc: dwea@insightbb.com  
Subject: Vectren rate increase

Categories: Red Category

Vectren rate increase case number43839

Vectren has recently built a high rise office complex on prime real estate on the Ohio river front. They told their consumers that this new building would not cost them a rate increase. Vectren continues to give money to charities from money collected from consumers through their utility rates.

The consumers give on there own to charities and should not see their utility payments also go to charities. Vectren claims their profits are down due to the economy and thus should have a rate hike. All individuals and companies have been affected by the bad economy and can not ask for a handout to cover it. As a senior I have been told by the U.S. government that there will be no cost of living increase because there is no inflation.

A utility rate increase of the magnitude requested by Vectren is inflation.

Vectren needs to cut cost as other companies and individuals must in these tough times.

Vectren should be allowed to make a reasonable profit. The rate increase that they have requested is not reasonable in these hard times considering the hardships their customers are now going through.

David Hunter  
9600 Fehrview Drive  
Evansville, IN 47720  
812-963-1198

From: Web Form Poster [gardengalcy@psci.net]  
Sent: Wednesday, May 12, 2010 11:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Cheryl  
Last Name: Hurst  
Email: gardengalcy@psci.net  
Street Address: 114 E. Medcalf St; P.O. Box 104  
City: Dale  
State: IN  
Zip: 47523  
Phone: (812)937-2100 ext.  
Type: work  
No Phone Service:  
Case Number: Vectren

Comments: I believe Vectren would not need to raise rates if they were less wasteful with their own financial resources. They spend enormous amounts on unnecessary things; ie company retreats; corporate vehicles not related to operation of a utility.

I also know, as a private citizen and a homeowner, I can barely afford to keep by utility bill paid now. Soon my husband plans to retire, which means less income. I do not know how we will afford our current bills, let alone bigger ones.

The average citizen does not get a raise in salary when the cost of living goes up. Most of us have not had a raise in years, because we work for companies that are also struggling.

Vectren should lay off some of their excess baggage, and stop huge corporate raises and benefit packages. It is time for the Utility Commission to look beyond the surface and see what is truly going on behind Vectren's closed doors.

Please, deny this rate increase.

From: Web Form Poster [mary\_david@deaconess.com]  
Sent: Thursday, May 13, 2010 3:29 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Ida

Last Name: David

Email: mary\_david@deaconess.com

Street Address: 2206 Westbrook Blvd

City: Evansville

State: IN

Zip: 47720

Phone: (812)422-7991 ext.

Type: home

No Phone Service:

Case Number: 43839

Comments: I am not against capital improvements and am willing to pay my share. The one item which truly seems unfair when increasing our utility rates is the bonus Mr. Ellerbrook and all the other employees receive. Before Indiana allows Vectren to raise rates Indiana should have Vectren to put the bonus program for employees on hold. Mr. Ellerbrook seems to get more pay while we the consumer are getting less for our pay.

625 E. ...  
Mt. Vernon, Ia. 476:  
June 1, 2010

Re: Case No. 43839

I am an 85 yr. old widow trying  
to survive on Social Security.  
It is a struggle so now is  
not the time to raise  
energy rates on Hoosier  
families. Vectren's profits  
are great enough.

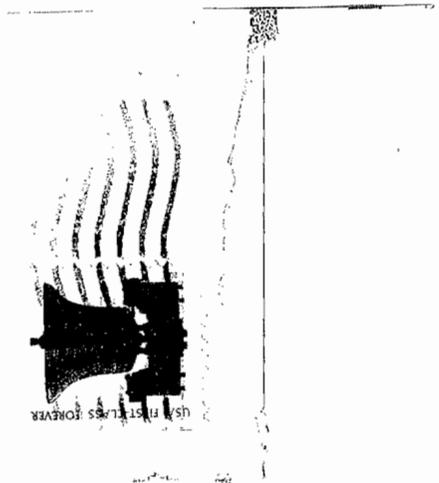
Doris L. Jeffries

JUN 3 AM 11:34

6/2/10

Staff  
Consumer  
Counselor

JUN 3 AM 11:32



From: Kent Johnson [kjohnson\_77@yahoo.com]  
Sent: Friday, March 05, 2010 10:05 AM  
To: UCC Consumer Info  
Subject: Fw: Vectren Rate Hike

Categories: Red Category

--- On Fri, 3/5/10, Kent Johnson <kjohnson\_77@yahoo.com> wrote:

> From: Kent Johnson <kjohnson\_77@yahoo.com>  
> Subject: Vectren Rate Hike  
> To: uccinfo@ouce.in.gov  
> Date: Friday, March 5, 2010, 9:37 AM  
> Dear ICRC,  
>  
> I am strongly opposed to the Vectren request for a rate hike and ask  
> you to deny their request. There are several reasons.  
>  
> 1) Vectren is already one of the most expensive (if not the most  
> expensive) utilities in Indiana.  
>  
> 2) Vectren already makes enough to build a lavish new headquarters and  
> pay their CEO \$3 million per year (they don't have any competition!).  
> Our neighbor who is an executive at Vectren has a membership to the  
> most expensive country clubs in Evansville (on Vectren).  
>  
> 3) When they made a mistake last year and purchased gas at the wrong  
> time customers bore the cost of their mistake.  
> This year natural gas is at all time lows and my utility bills are  
> higher.  
>  
> I am a small business owner trying to survive and keep my employees  
> working. My utility bills are already up 15% in 2010. Vectren utility  
> increases are out of control. Please let them know that the people of  
> southern Indiana are fed up with their increases and out of control  
> spending by denying their request. Ask them to better control their  
> spending and offer customers reduced rates.  
>  
> Sincerely,  
>  
> Kent Johnson  
> Evansville, IN  
>

U  
Cause # 43839

June 12, 2010

I am not going to Belly Ache to you concerning the Rate Increase and being on a fixed income. But it does seem to me, that if we the Persons receiving the Services from Vestren are trying to live within our Budget and Income, they should have a Rest Egg for Emergencies also.

The Increase always it seems, to come from the Customers pocket and not from their profits.

Can you see this as a one sided situation? I sure hope so.

Sincerely,

Marilyn Jones

Marilyn Jones

4221 Mesker Park Dr.

Evansville In 47720

JUN 16 PM 12:52

From: Kay Keck [vette47630@yahoo.com]  
Sent: Friday, January 08, 2010 11:52 AM  
To: UCC Consumer Info  
Subject: Cause number 43839

Categories: Red Category

Indiana Office of Utility  
Consumer Counselor  
National City Center  
115 W.Washington Street  
Suite 1500 South  
Indianapolis IN 46204

James D. Keck  
4833 Martin Road  
Newburgh IN 47630

RE: Cause number 43839

In reference to case cause number 43839, Vectren's request for rate increases here is my opinion.

If Vectren is in need of money, why are they building new expensive show offices in expensive downtown river front property? There was nothing wrong with their old offices.

You need to also look into the outrageously high salaries paid to their executives. They need to tighten their own belts before asking for rate increases. They have known about the environmental scrubbers for power plants for over 30 years and should have made preparations for these expenses.

Sincerely yours,

James D. Keck

Concerning the request for a rate increase by Vectren Corporation please tell them no. The cases' cause number 43839. I realize they must make a profit but many people are sacrificing just to get by each month. Please say no to Vectren.

Thank you,

Jane Keller

7208 Washington Ave.  
Evansville, IN. 47715

e-mail kellerjane@ATT.NET

JAN 8 PM 3:47

out a scrubber

To the IURC, I am urging you to turn down yet another increase from the over inflated price hikes of Vectren. We are in extreme difficult economic times, and our struggling to pay our high bills as it is. They constantly ask for increases and the IURC usually goes right along with them, but please this time do not allow them to raise our rates for their lost profits. Everyone has lost much money in these hard times they should go about business as every other American has, just because they are not making their huge profits and shareholders aren't doing as well as they want, we shouldn't have to pay for their greed. They charge the highest rate of any utility company in the state of Indiana, it is absurd. Lots of power plants/utility companies are having to upgrade and comply with new pollution guides, etc. , but we should not have to pay for everything they change or upgrade. Maybe they shouldn't have donated thousands of dollars to Ivy Tech for some robot, or so much to the many charitable donations they give to, I'm not saying not to be charitable, but don't raise our rates constantly to make up for it. I am fed up with this company that has a monopoly here that raise their rates every time the wind blows, so please stand up for the consumers and do the right thing and turn down another rate increase from the rich and greedy Vectren corporation.

Thank-you,  
Molli Keller  
835 S. Hebron Ave  
Evansville, In 47714

000000000000

From: Web Form Poster [wjk@wowway.com]  
Sent: Sunday, May 16, 2010 12:00 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: William  
Last Name: Kieffer  
Email: wjk@wowway.com  
Street Address: 10222 Waters Edge Drive  
City: Elberfeld  
State: IN  
Zip: 47613  
Phone: (812)463-6662 ext.  
Type: work  
No Phone Service:  
Case Number: 43839 - Vectren

Comments: I am against any rate increase requested by Vectren. Vectren already has the highest rates in the state and not by a little but by a lot. Vectren's position is they need the capital for their infrastructure. I would rather risk power outages than the inability to feed my children or have to call my home because I can't afford to pay my electric bill. Vectren encourages conservation and then punishes us for conserving energy claiming they need higher rates because usage is down. It's down because we are in the worst recession since the great depression. People have no choice but to conserve because we have fewer jobs, less money and higher expenses. Please side with the people and deny Vectren's request for rate increases. Thanking you in advance!!! Please!!!

May 13, 2010

612 Mels Drive  
Evansville, IN 47712

REF: Cause No. 43839 – Vectren Electric Rate Increase

To Whom It May Concern:

We have done everything possible to reduce our electric bill: installed new windows, new furnace & A/C, caulking, turned down the thermostat, and everything else we could think of. Because of our savings and that of other people, Vectren has not sold enough; therefore, they raise the rates. Does this seem fair? No to me!!!! What is the incentive to try to conserve as the more we conserve, the higher the rate goes; therefore, no savings to the consumer.

Vectren builds a brand new building, and who suffers -- the consumer who is either freezing in the winter or sweating in the summer because we are trying to conserve and keep the rates at their current level.

Vectren is making record profits yet they still want to bleed the community for more while we are losing jobs and facing increases everywhere we turn.

PLEASE, PLEASE, PLEASE do NOT approve this rate increase. This is in reference to Cause No. 43839.

Thank you,  
Cheri Kieffner

From: Web Form Poster [mkkcyberchick@juno.com]  
Sent: Monday, May 31, 2010 9:57 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Mary  
Last Name: Kimberlin  
Email: mkkcyberchick@juno.com  
Street Address: 7666 Marywood Drive  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)573-6608 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839

Comments: Please deny the rate increase that Vectren is asking for. Has it ever been denied an increase? We have 2 boys in college, and I work two jobs and my husband puts in 70+ hours at his job so that we can pay our bills. We keep the house at 79 in the summer and 68 (65 at night and when we are gone in the day) in the winter. I cannot feel sorry for Vectren because it has not made the revenue it desires because of the recession. Just as a homeowner has to make room in its budget for maintenance, so should Vectren without raising its already high rates. What has it done to "tighten their belts" as its customers have had to do? Were bonuses given to reward their top management, were raises given to top management, etc... Vectren is not the only company to "reward" its top management for making record profits while raising their rates/prices at the expense of their customers...and frankly, I am getting sick and tired of this practice of profits and greed over common decency.

I work with someone who cannot afford to have her A/C on in the summer. She only has her heat on in the winter out of necessity. Let Vectren go a summer without A/C and see how they feel about a rate increase then!

Evansville, Indiana  
June 1, 2010

Consumer Services Staff  
Indiana Office of Utilities Consumer Counselors  
115 W. Washington St. Suite 1500 South  
Indianapolis, Indiana 46204

In Re: Cause No. 43839

To: whom it may concern:

We are residences of Evansville, Indiana and Vectren is our utility company.

I cannot believe they are asking for such a rate hike for the infrastructure expenses caused by our recession.

Very few people here in Evansville cannot afford any more taxes. No work; no jobs, higher insurance or no insurance, either pay your mortgage, rent or let your medication not be paid.

This definitely is not a time to add more burden on the elderly, or the jobless. Something has to stop now,

If not corrected soon - no one will be able to live and pay their bills.

Our belts have been tightened to the last notch, so what is next?

I hope our Governor, Mitch Daniels, knows the problems we all have trying to pay our taxes and help us all out.

Veation has made a nice profit this year, but most of the working people and retirees didn't fare that well.

Our recession is not over yet, if so, why are so many people still out of work and not many many jobs available.

Why is every state, County + government broke? Someone is making money, but what is happening to it?

I believe the American people are getting tired of being lied to or pretending to fix the problems, but ignoring them.

Sincerely  
Dorothy V. King  
John J. King

From: Web Form Poster [dkleeman@vanderburghsheriff.com]  
Sent: Wednesday, June 09, 2010 9:20 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Completed

Categories: Red Category

Title: Ms.  
First Name: Daphne  
Last Name: Kleeman  
Email: dkleeman@vanderburghsheriff.com  
Street Address: 4121 Kedzie AVE  
City: EVANSVILLE  
State: IN  
Zip: 47712  
Phone: (812)421-6201 ext.  
Type: work  
No Phone Service:  
Case Number: cause no 43839

Comments: As much as I hate paying higher utilities, this is really what has me upset. You want to MAKE UP FOR A DECLINE IN REVENUES CAUSED BY THERECESSION, how can this be, you are in business to provide a service. Providing this service does not guarantee, nor does it mean that you are entitled to be profitable. When you can post FIRST QUARTER PROFITS OF 63.2 MILLION.

I currently work two jobs, making for a very long day. I have had to take a pay cut at one of them and have not gotten a raise for two years at the other job that I hold. AM I GOING TO BE ABLE TO MAKE UP FOR THIS DUE TO THE RECESSION!!!!!!!!!!!!!!

Where do you/how do you think that we are the ones that are to be held responsible for all of your expenses. PROFIT FIRST AND FOREMOST SHOULD BE PUT BACK INTO YOUR BUSINESS. I thought that was taught in 101.

This has just turned into an aggravating situation when all you want to do is stick it to the public customers.

It would be greatly appreciated if you did a better job of determining how to better use all the money that has made you so profitable in a way that does not have to be an end solution of raising rates.

Thanks

CONCERNED CITIZEN

DAPHNE KLEEMAN

**Subject:** CAUSE NO 43839

As much as I hate paying higher utilities, this is really what has me upset. You want to MAKE UP FOR A DECLINE IN REVENUES CAUSED BY THE RECESSION, how can this be, you are in business to provide a service. Providing this service does not guarantee, nor does it mean that you are entitled to be profitable. When you can post FIRST QUARTER PROFITS OF 63.2 MILLION.

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It would be greatly appreciated if you did a better job of determining how to better use all the money that has made you so profitable in a way that does not have to be an end solution of raising rates.

Thanks

A handwritten signature in black ink that reads "Daphne Kleeman". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

CONCERNED CITIZEN  
DAPHNE KLEEMAN

**Subject:** CAUSE NO 43839

As much as I hate paying higher utilities, this is really what has me upset. You want to MAKE UP FOR A DECLINE IN REVENUES CAUSED BY THE RECESSION, how can this be, you are in business to provide a service. Providing this service does not guarantee, nor does it mean that you are entitled to be profitable. When you can post FIRST QUARTER PROFITS OF 63.2 MILLION.

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It would be greatly appreciated if you did a better job of determining how to better use all the money that has made you so profitable in a way that does not have to be an end solution of raising rates.

Thanks



CONCERNED CITIZEN  
DAPHNE KLEEMAN

JAN 09 12:46

From: Web Form Poster [sdkniese@hotmail.com]  
Sent: Thursday, March 11, 2010 10:01 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Ms.  
First Name: Donna  
Last Name: Kniese  
Email: sdkniese@hotmail.com  
Street Address: 1708 Dove Lane  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)401-9502 ext.  
Type: home  
No Phone Service:  
Case Number: IURC # 43839

Comments: Regarding Vectren request for a rate hike. No No No No !!!!  
Requesting a rate hike so that stockholders can have a 10% return is the worst reason I have ever heard!

Vectren's role should be to provide for their customers. We are always being told to do this, that and another in order to use less energy and therefore lower bills, then the rates are raised to make up for the less energy we are using.

We have a fairly energy efficient home and utilize energy saving moves, however, lower bills do not seem to happen.

For years Vectren and other utilities, have been profiting on the backs of their customers, while polluting the environment, I do not sympathize with the fact that now they are being required to upgrade equipment to lessen the impact on the environment. They should be devoting some of their profits to the upgrades rather than paying out bonuses.

I hope that my voice and that of the many who feel the same way, are heard.

Thank you

From: Web Form Poster [sdkniese@hotmail.com]  
Sent: Thursday, March 11, 2010 10:01 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Donna  
Last Name: Kniese  
Email: sdkniese@hotmail.com  
Street Address: 1708 Dove Lane  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)401-9502 ext.  
Type: home  
No Phone Service:  
Case Number: IURC # 43839

Comments: Regarding Vectren request for a rate hike. No No No No !!!!  
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We have a fairly energy efficient home and utilize energy saving moves, however, lower bills do not seem to happen.

For years Vectren and other utilities, have been profiting on the backs of their customers, while polluting the environment, I do not sympathize with the fact that now they are being required to upgrade equipment to lessen the impact on the environment. They should be devoting some of their profits to the upgrades rather than paying out bonuses.

I hope that my voice and that of the many who feel the same way, are heard.

Thank you

March 25, 2010

Re: IURC Cause No. 43839

To Whom It May Concern:

This letter is to vehemently oppose the new rate increase sought by Vectren based on their cost of the 2009 ice storm clean up, etc. Vectren already is the most expensive electricity in the state. Their rates are 60% higher than the lowest price in the state and 13% higher than the next closest utility. In the year prior to the ice storm Vectren had record profits which were far higher than the costs associated with the storm. I didn't notice them lowering rates after this happened. Our working class people cannot afford any increase at all.

Sincerely,



Paul Kohlman  
16000 Volkman Rd  
Evansville, IN 47725

Dear Vereten <sup>8</sup>

Dated 3/6/2010

LORITA KOESTER  
2125 WEST IOWA STREET  
EVANSVILLE, IN. 47712

Refr. " IURE CAUSE NO. 4838

TO RATE INCREASE OF  
<sup>0</sup>/<sub>18</sub> W - PER MONTH, THIS  
ABOUT, PLEASE STOP <sup>0</sup> INCREASE

LORITA KOESTER

Paul W. Kosster

2125 West Iowa St  
Evansville, IN. 47712

MAR 8 PM 1:02

From: Web Form Poster [edward216@verizon.net]  
Sent: Saturday, June 05, 2010 7:49 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Completed

Categories: Red Category

Title: Mr.  
First Name: Edward  
Last Name: Kress  
Email: edward216@verizon.net  
Street Address: 3 Marion Way  
City: Terre Haute  
State: IN  
Zip: 47802-4615  
Phone: (812)299-0017 ext.  
Type: home  
No Phone Service:  
Case Number: Vectren: Cause No. 43839

Comments: I feel with the economy being like it is that this is not the time to make things worse. The average person is having hard enough time making bills without an increase. An increase will also slow down business growth at a time we need all the jobs we have and can't afford to lose even more.

Thank you for the time.

I know this will do no good but what have I got to lose.

Edward M. Kress

From: Web Form Poster [cmkueber@usi.edu]  
Sent: Thursday, June 24, 2010 1:06 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Cindi  
Last Name: Kueber  
Email: cmkueber@usi.edu  
Street Address: 508 Reliance Drive  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)464-1989 ext.  
Type: work  
No Phone Service:  
Case Number: "Cause No. 43839."

Comments: We can not afford any more Vectren Energy increases. Vectren of Evansville Indiana has reported record profits for a recession era, but requests you to authorize a rate increase. Please I am begging you, do not grant this request, we can't handle anymore. If you grant this increase, there will be many more people filing bankruptcy and losing their homes. Please don't make more people homeless. For once, think this through with consumers best interest at heart. It is time Vectren of Evansville tightens their proverbial belt and reevaluate what cuts they can put into effect instead of gouging us customers.

From: jccbs1@juno.com  
Sent: Sunday, January 03, 2010 7:12 PM  
To: UCC Consumer Info  
Subject: Vectren Rate Increase

Categories: Red Category

To Whom It May Concern;

Please do not allow Vectren Corporation to continue to get rate increases.

WE CAN NOT AFORD ANY MORE. We now pay at least \$45.47 more than persons located in Indianapolis, just 3 hours away have to pay for their electric service. That area even sports a higher cost of living compared to the area Vectren Corporation serves.

We did not received any raises last year and will not be getting any next year because of the economy. When are you going to understand you do not work for the utility companies.

Vectren contends they have to put money into cleaning our air. They do, but they have to absorb that cost at the expense of their stockholders, not their customers. When we need medical services because we want to continue to operate efficiently not because we have to, we have to cover that cost. We cut back somewhere else or do without something. Vectren needs to reduce their expenditures, like maybe the CEO's bonus package and the high wages their executives earn.

The concern is about Vectren Corporation of Evansville IN The issue is their request for a RATE INCREASE The Case Cause Number is 43839 Please help us this time!

Sincerely,

John H. Kueber  
508 Reliance Drive  
Evansville, IN 47711  
812-437-2707

Cynthia M. Kueber  
508 Reliance Drive  
Evansville, IN 47711  
812-437-2707

Your truly  
Ernie Rubin  
1121 Monty Ave  
Cincinnati, Oh. 47711

I do not want letters to get the hell out of  
they are requesting. They should cut back on  
their spending like the rest of us. In 2005  
I bought a new furnace, 92 efficiency. It didn't  
help. My bills are horrible. I ever keep the  
thermostat turned down. It doesn't do any  
good. They are a monopoly and I can't go any  
place else. There is no competition. I know the  
this won't mean anything to you. I'm a senior  
citizen and it's so very hard to pay these  
bills. I'm buying other business right over  
bill down then I can see they would do it.  
But they say they need this money to pay for  
their latest purchases. Big deal. Please  
listen to the people. We can't afford any more

Reference # IURC Case No 43839  
t2

MAR 10 PM 1:13

MAR 10 PM 1:13

Reference # IURC Cause No 43839

I do not want Vectren to get the rate increase they are requesting. They should cut back on their spending like the rest of us. In 2005 I bought a new furnace, 92% efficiency. It didn't help. My bills are horrible. I even keep the thermostat turned down. It doesn't do any good. They are a monopoly and I can't go any place else. There is no competition. I know ~~etc~~ this won't mean anything to you. I'm a senior citizen so it's very hard to pay these bills. If buying other businesses kept our bills down then I can see why they would do it. But they say they need this increase to pay for their latest purchases. Big deal. Please listen to the people. We can't afford an increase

Yours truly  
 Elaine Kubu  
 1121 Stanley Ave  
 Evansville, In. 47711

Jan. 4, 2010

To Whom It May Concern: Regarding Vectren

I am absolutely against an electric rate increase they have requested. They say this is necessary because of recent improvements. Well I still do not believe this is necessary. They should make cuts in some places. I'll bet the CEO didn't freeze his pay or any bonus he receives. According to recent reports Vectren rates for our part of the state is the highest in Indiana. I am on a fixed income & I'm not getting an increase and they shouldn't either. There is no competition so they are a monopoly & we can't go any place else.

They have to be told no sometimes I'm paying for a light on the pole on my property on my Vectren bill. Have been doing this for sometime. I take great pride in paying my bills, but these companies are making it very very hard to do so. I hope you won't just ignore

2 of 2

all correspondence to receive regarding  
this matter. You should be there for  
the people who are hurting. Please  
say no.

Yours truly

Miss Elaine Kuhn  
1121 Stanley Ave.  
Evansville, Indiana 47711

Phone 812-432-6019

PS.

This is about Case #43839

**From:** James Kunkel [jekunkel@att.net]  
**Sent:** Monday, May 31, 2010 8:25 AM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

Dear Indiana Utility Regulatory Commission,

As life long residences of Southern Indiana and property owners we have seen many Vectren/SIGECO rate increases and many of them we agreed with but the one currently under consideration is one that we vehemently oppose. We are business people and we know that when you make record profits your customers are not going to approve price increases.

When it comes to utilities it is not like we have a choice of who we want to buy from. So if Vectren needs to cover the costs of system improvements just tell them to stop all of the unnecessary adverstising that they do such as TV, Radio, and Billboards. That would put millions of dollars on their bottom line.

James E. Elizabeth A. Kunkel  
10844 Millersburg Road  
Chandler, IN 47610  
812-868-8053

April 29, 2010

To: Indiana Office of Consumer Utility Counselor

**Re: Cause # 43839**

From: Jeff Laine  
5639 New Harmony Rd.  
Evansville, IN. 47720

Cell: 812-204-8894

I adamantly oppose an electrical rate increase for the immediate and near future by Vectren Energy Delivery. We are currently paying some of the higher, if not the highest, rates in the state. It is a fact that Evansville, and surrounding communities, have lost more than our fair share of industry and well paying jobs already.

The additional burden created by allowing rate increases could be detrimental to future growth in jobs; not to mention additional strain to currently tight budgets for residential, commercial, and industrial sectors. The additional cost to municipalities, school systems, etc, would be overwhelming. This could result in additional cuts in services and perhaps jobs as well.

It would be a different scenario provided Vectren Corp was not posting above estimated profits quarter after quarter. Vectren needs to reduce discretionary spending and tighten their budgets similar to the rest of the community.

Please refrain from honoring their request at this time.

Respectfully submitted  
Jeff Laine

Cause # 43839

Please do all that is humanly possible to keep Vectren Corp. from raising electric rates. They say they have not raised electric rates since 2006. Well they have raised gas rates a lot. Vectren recorded record earnings recently - my family did not. Please give us a break! We cannot afford it!

Thank you,  
Lisa Lammela  
(Concerned Evansville Resident)

6/20/2010

JUN 23 PM 12:29



Torian, Hofmann,  
Dillow & Flittner  
INSURANCE & FINANCIAL

FACSIMILE TRANSMITTAL SHEET

TO:	FROM: <i>Shirley Land</i>
COMPANY:	DATE:
FAX NUMBER: <i>317 232-5923</i>	TOTAL NO. OF PAGES INCLUDING COVER:
PHONE NUMBER:	SENDER'S PHONE NUMBER: <i>812-550-3730</i>
RE:	SENDER'S FAX NUMBER: <i>812-471-4319</i>

URGENT    FOR REVIEW    PLEASE COMMENT    PLEASE REPLY    PLEASE RECYCLE

NOTES/COMMENTS:

Re Rate Increases # *43839* Cause  
 Vectron Corp, Why should we get ~~taxes~~  
 increases on electricity, when Vectron Employees  
 still continue to get raises & bonuses yet  
 people are unemployed, or losing their jobs.  
 We live in Evansville, In, yet we pay above  
 average rates. Whats with that!

*Shirley Land  
 2124 N Villa Dr  
 Evans In 47711*

*P.S. We need  
 competition here  
 Vectron is out  
 of line*

**From:** Brett LeClere [brett.leclere@insightbb.com]  
**Sent:** Wednesday, January 06, 2010 4:37 PM  
**To:** UCC Consumer Info  
**Subject:** cause number, 43839

**Categories:** Red Category

My name is Brett LeClere. I reside at 1613 Country Club rd. Mount Vernon, In.47620. I am writing to voice my displeasure about the proposed rate increase that Vectren Energy Delivery has requested. Vectren's electric rates are already the highest in the state and any further rate increase is just not fair to the hard working people of southern Indiana. I am sure after talking to various members of my family that I do not stand alone in saying that any further rate increase will stretch our already extremely tight budgets beyond their breaking points. Feel free to call me at any time regarding this matter. My phone number is 812-455-2479.

Yours truly,  
Brett LeClere

From: Web Form Poster [afssadmin@ai.org]  
Sent: Tuesday, January 05, 2010 6:12 PM  
To: UCC Consumer Info  
Subject: website complaint form inquiry

Categories: Red Category

Name: Connie Lee  
Email: clee1948@sbcglobal.net  
Address: 2920 Meadowgate Ct  
City: Evansville  
State: IN  
Zip: 47711  
County of Residence: Vanderburgh  
Phone: 812-477-2073  
Work Phone:  
Cell/Other Phone:  
Best time to contact you: anytime  
Utility Company: Vectren Corp  
Account in Your Name?: Yes  
Whose Name is on the Bill?:  
Does the account use the address noted above?: Yes

If not, what address appears on the bill?:

Please describe your problem: Rate Increase -Case #43839:

I do not agree with Vectren's request to raise it's electricityrates. It is too high now!

Have you contacted the utility?: No

What has the utility done?:

What would you like the OUCC to do?: Do not allow Vectren Corp to raise electricity rates.

Ok to share your information?: No

From: Web Form Poster [leo.lentz@insightbb.com]  
Sent: Saturday, June 19, 2010 5:00 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.

First Name: Leo

Last Name: Lentz

Email: leo.lentz@insightbb.com

Street Address: 811 Julian Court

City: Boonville

State: IN

Zip: 47601

Phone: (812)760-6860 ext.

Type: mobile

No Phone Service:

Case Number: VECTREN Energy Rate Increase

Comments: To Whom it may concern:

I feel it is a crime to allow Vectren to raise rates for their customers just to allow a 10% return on capital to appease the investors. All Americans have taken a pay hit during the recession. Vectren expects paying customers to pick up where businesses have stopped. They expect all of us to continue to support the high pay raises and bonuses for their executives. Vectren had a 63 Million Dollar profit in the first quarter of this year and still wants more money. All of us have lost money on our investments but you don't see us coming back to the state and saying we want to cut our taxes or we will have to stop paying property taxes so we will have a good return on our capital investment in our retirement plans. This is simply corporate greed and must be stopped. It is about time Vectren tighten their belts just like the rest of America.

From: Web Form Poster [laurab1011@aol.com]  
Sent: Thursday, June 03, 2010 10:02 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Laura  
Last Name: Libs  
Email: laurab1011@aol.com  
Street Address: 1212 Akin Drive  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)421-2200 ext.  
Type: work  
No Phone Service:  
Case Number: IURC Cause No. 43839

Comments: I write this email to express my opposition to the rate increase requested by Vectren.

Their publicity efforts encouraging people to save energy by purchasing new appliances that are more efficient or by paying to better insulate their homes has had an impact. Their customer that could afford it agreed to the premise that conservation was worthwhile and, consequently, are now using less energy to heat and cool their homes. Now, Vectren reports that this reduction is hurting their profitability. Curious argument. First, they create the program that undoubtedly cost millions of dollars to promote and now, they want to recoup a profit by charging the consumer more for using less energy.

For people who can't afford to upgrade their homes or appliances, this is a double whammy. They currently use more energy that will cost even more if this rate increase is approved.

I am single, live in a small home that is almost 80 years old. I have made some improvements - new windows, new furnace - but need to do more to make it energy efficient. Unfortunately, I had to take out loans to afford what I have done so far so am in debt for these improvements for next three years. In 2009, I paid an average of \$161 a month to heat and cool my home. If this rate is increased as stated by Vectren, my bill would be over \$180 a month. I am employed but have not received a raise since 2008. Since I work for a county agency, it is doubtful I will receive one in 2011. I have no options as I can't petition an agency to give me more money so I can pay my utility bill.

It is obscene that a week after posting record high profits for the first quarter of 2010, Vectren would ask for a rate increase that places an unusual burden on those of us struggling to maintain. But to base this request on the reduction of energy used by its customers is ludicrous. We were willing to turn down our thermostats in the winter (and up in the summer), to go into debt to buy more energy efficient appliances and materials for our homes and to be a bit more uncomfortable in order to a) save money and b) reduce our own carbon footprint on the planet. Now we are supposed to pay more so that Vectren can continue its profit margins?

I ask that you deny this rate increase and levy a strong warning to Vectren to be more mindful of their civic responsibility to be part of a community that they serve.

Thank you,  
Laura Libs



**From:** gjlindauer@juno.com  
**Sent:** Tuesday, June 01, 2010 10:31 PM  
**To:** UCC Consumer Info  
**Subject:** Reject rate hike

**Categories:** Red Category

Gail

Would like to ask the Gov to encourage the Utility Regulatory Commission to reject Vectrons rate hike. Us senioe citizens budgets and all the economic climate is strained We cannot afford anymore taxes or rate hikes. Vectron always seems to make record profits.They have money to pay big bonuses so why don't they take that money and invest it into infrastructure expenses. We senior citizens didn't get an increase in our social security benifits.

Please ask the Gov to make them reject the rate hike.

Thanks  
Gil Lindauer  
Evansville, In

**From:** Jan Lindauer [janonjoyce@hotmail.com]  
**Sent:** Thursday, June 03, 2010 2:26 AM  
**To:** UCC Consumer Info  
**Subject:** CAUSE NO. 43839

**Categories:** Red Category

**To Whom It May Concern:**

**I am writing to ask you to reject the proposed rate hike by Vectren as I am on social security with a fixed income along with thousands of other hoosiers; and we cannot afford to give Vectren any more money just because they 'say' they need it.**

**As I recall from reading an editorial in the paper several weeks ago, they made a huge profit this past year besides paying millions of dollars to their top officials....one of which made over three million dollars.**

**The average family simply cannot afford any more increases in their monthly Vectren bill so I urge you to please say "NO" to Vectren.**

**Thank you very much for your assistance on our behalf.**

**Sincerely,**

**Jan Lindauer**

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Hotmail is redefining busy with tools for the New Busy. Get more from your inbox. [See how.](#)

06-01-10

INDIANA REG COMMISSION

CAUSE 43839

What a sad day for the people who have to buy their utilities from Vectren. Constant rate increases, no public contact, record profits, highest rates in the State, a PAC that smooths the way for what they want, even a share holders group. A greedy company.

I know the rate increase is because Whirlpool is leaving town. That is the whole reason for this request. Since they will sell less, they want us to pay more. No other business can do that and still stay operating.

Here is a novel idea. How about reduce the rates to a 2008 schedule. We the hostages need help in this crisis.

PLEASE DENY THE RATE INCREASE AND DEMAND A REDUCTION.

JUDY LUDWIG @ 320 WESTMORE DR

JASON LUDWIG @1408 RED BANK RD

JEFFREY LUDWIG @ 2735 CLAREMONT

DAVID LUDWIG @ 216 S TEKOPPELL

*320 Westmore  
Evansville IN. 47712*

JUN 4 PM12:59

Wed. FEB. 3, 2010

RE: Vectren Corp Rate Increase Request

REF: Cause Number 43839

This rate increase is absolutely absurd. This kind of thing needs to be denied. Basically we personally have had cut in income because of slow business, and these people want more at a time that should not be allowed. Say we have all had to cut back, do with less, conserve to the point of not being comfortable.

Why can't these people live within their budget? The norm nowadays is when things get tough, get a rate increase.

Even 65 years old, and have seen done this before, however I feel this is totally out of line, and should be denied, for the benefit of all of Southwest Indiana.

Respectfully

Mr. Darrel Henders  
5000 Cunningham Dr.  
Ellettsville, IN. 47201

812-401-5730

FEB 5 12:20

From: Marsha Luttrull [mluttrull@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 4:05 PM  
To: UCC Consumer Info  
Subject: Vectren rate increase

Categories: Red Category

As a widow with 2 students in Indiana colleges, and on behalf of my elderly mother, also a widow who is trying to stay in her own home, I would ask that you deny Vectren Corp. their request for a rate increase (case cause #43839). Thank you for your consideration.

Marsha Luttrull  
7933 Owens Drive  
Newburgh, IN 47630

5/18/10

Consumer Service Staff  
Ind. Off. of Utility Consumer Counselor  
115 W Washington St, Suite 1500 South  
Indianapolis IN 46204

CAUSE NO 43839

TO WHOM IT MAY CONCERN:

There should not be another RATE INCREASE! With first quarter profits at \$63.2 million , why are you wanting more from unemployed, senior citizens, people in recession, etc.? Why should you be the only one getting a 10% return on your investment? Be like the rest of us.

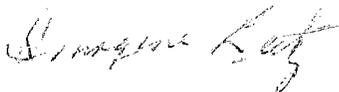
Stop your advertising on billboards, uniforms, etc....YOU DON'T HAVE ANY COMPETITION! Your wasting your money like Washington! Vectren has raised AND RAISED PRICES EVER SINCE THEY HAVE BEEN IN EVANSVILLE. I have wished for Southern Indiana Gas & Electric back many times and have told you that. Get a life, like the rest of us and struggle a little!

Quote from the Evansville Courier & Press "In a recession are the people who don't have money going to be able to eat when (Vectren) keep jacking up their rates?"

Why did Vectren have to have a big new building? They have always wanted the biggest and best ,then expect the working poor or unemployed to fund their wants. Your wants in this day and age-- it's a pipe dream I feel like Blair said in the newspaper quote " I propose that this rate of return is really preposterous in today's economy."

Try trimming some of your other expenses and leave the rate alone!

Sincerely,



Imogene Lutz

3341 Phtail Pass  
Evansville, IN. 47715

MAY 21 AM 11:51

From: Web Form Poster [kjmarket60@yahoo.com]  
Sent: Monday, January 04, 2010 10:20 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Kathy

Last Name: Market

Email: kjmarket60@yahoo.com

Street Address: 8011 Chestnut Drive

City: Newburgh

State: IN

Zip: 47630

Phone: (812)424-4780 ext.

Type: work

No Phone Service:

Case Number: Vectren Corp #43839

Comments: Vectren shuold not raise the rates!!!!

June 1-2010  
800 River Park Way  
Evansville IN 47715

To who it may concern,  
Concerning Cause # 4383

This is to object to Vectren  
Raising our utility bill.

Please, do not allow the increase  
they are asking for.

I am a senior citizen and a  
increase in my utility bill would  
create a hardship for me and on a  
lot of others.

Thanks in advance for not allowing  
this increase.

Sincerely  
Ruth E. Marks  
800 River Park Way  
Evansville, IN 47715

JUN 3 AM 11:34



From: Web Form Poster [brotom@insightbb.com]  
Sent: Thursday, May 13, 2010 12:28 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Thomas K  
Last Name: Marquis  
Email: brotom@insightbb.com  
Street Address: 2210 Red Bud Circle  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)909-0169 ext.

Type: home

No Phone Service:

Case Number: Vectren Electric rate increase

Comments: I feel that with things they way they are today there should not be anincrease in electric rates.

We the public are having a hard time making the money go all the wayaround and we have to tighten our belts so should Vectren.

I know it cost money to provide these services to the public but itis not like we can pick and chose the electric and gas company wewant.

In light of these facts they should have to wait until a later dateto try and recover these cost.

The dollar will just go so far.

I have car payments, medicince to buy, food, house payments, car gasetc. there is just not room for any more to pay out.

Thanks for listening to my comments.

1524 South Old State Road 45  
Rockport, Indiana

January 15, 2010

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W Washington Street, Suite 1500 S  
Indianapolis, IN 46204

To Whom It May Concern:

We are writing to express our disapproval of Vectren's request to raise utility rates. We believe they must first look in-house and reduce unnecessary expenses before further stressing Hoosiers' quality of life by taking even MORE of our money.

Sincerely,



Tim and Donna Martin

JAN 21 PM12:54

**From:** Mary Ann Martin [maryann27@wowway.com]  
**Sent:** Thursday, March 11, 2010 3:02 PM  
**To:** UCC Consumer Info  
**Subject:** Reference IURC Cause No. 43839

**Categories:** Red Category

Utility Commission: Please do not give Vectren a rate increase.

Mary Ann

From: Web Form Poster [tjmartin@insightbb.com]  
Sent: Tuesday, June 22, 2010 12:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Thomas  
Last Name: Martin  
Email: tjmartin@insightbb.com  
Street Address: 1052 Madison Ave  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)303-8293 ext.  
Type: home  
No Phone Service:  
Case Number: IURC cause #43839 Vectren  
Comments: To All Concerned;

I'm a retired resident of Evansville, IN and a Vectren utility customer. Living on a fixed income I find it challenging to maintain a simple lifestyle. For example in the winter I must keep my thermostat set at 62 degrees to keep my utility bill manageable. I wear layers of clothing to manage this and make it tolerable. I'm opposed to the Vectren rate increase because it would add to my financial burden. One reason Vectren claims it needs to increase it's rates is to attract investors. This kind of "Wall Street thinking", profit and greed as a bottom line, has nearly wrecked our nation. I conserve energy to survive not to pinch pennies from the pockets of Vectren's investors.

I'm not implying that businesses don't have the right to attract investors. But they need to temper this with social responsibility, which I don't see happening in Vectren's case at this time. They have a monopoly down here. I can't buy electricity or natural gas from another utility provider. I'm sure they have invested millions preparing their case with facts and figures supporting their case for a rate increase. I urge you to deny their petition. Many Indiana residents are struggling to survive. We don't need to be burdened with increased utility bills. Please say NO! to Vectren.

Thank you

May 31, 2010

Indiana Office of Utility Consumer Counselor  
115 W. Washington St., Suite 1500 South  
Indianapolis, IN 46204

RE: IURC Cause 43839

Dear Sirs,

I am writing to state that I am strongly opposed to the rate increase requested by Vectren Energy, located and servicing Evansville, Indiana and surrounding counties in southwestern Indiana. I am appalled at the brazen attitude of Vectren, given their understanding that many in this area are out of work and struggling to make even the current monthly payments. As an example, the gas and electric bill for my fairly typical suburban house of 2,600 sq. ft. was approx. \$630.00 in Feb. \$630.00! Who can afford to pay that and buy food, gas, medicine, health insurance, etc. This, when the thermostat was turned down to 66 degrees and we piled on blanket after blanket.

This past month of spring like weather, all heat was turned off...in other words, nothing was running....I nearly fainted this month to see the bill covering that time line was \$350.00! \$350.00 with no heat or air! I know many many families in our area who are doing without necessary life items in order to pay the current bills and the thought of any increase is simply unsupportable, especially given the \$63 m in record profits recorded by the company. These stories are anecdotal, but true.

I realize I speak in hyperbole, but only because I am outraged that this company can continue to literally bleed the pocketbooks of southwestern Indiana residents. My son recently lost his job and the thought of his Vectren bill is one of the major worries that keep him and many others like him awake at night. It is one thing for a for-profit company to make a profit, but this monopoly is crippling people in this area and causing residents to declare bankruptcy and worse. My son had to take out a loan, as did a neighbor, to pay for his winter bills on a small tract 1500 square ft. house. Help! Rate payers are being driven to the poorhouse. Help us by denying this current rate increase request and sending a message that there is, at last, a limit to what people can live with ...and continue to live!

Sincerely,

Marilyn Mason  
8166 Roberts Ridge Road  
Newburgh, In 47630  
812-853-7783  
mmmason@wowway.com

JUN 4 PM12:53

**From:** Robert McIntosh [rnc069@hughes.net]  
**Sent:** Sunday, June 20, 2010 11:54 AM  
**To:** UCC Consumer Info  
**Subject:** Be gentle

**Categories:** Red Category

Please don't raise the rates too much. I'm not one that call you thieves but I do realize you need to make a profit. Just be easy on us. I'm really trying to conserve. BE GENTLE. Thank you. Rob McIntosh

To the Indiana Utility Regulatory Commission:

In regards to: IURC Cause No. 43839

Because I am concerned that you may not read the entire text of my letter I am noting that this letter is against any increase of any kind in utility rates for Vectren.

I am very disappointed that in tough economic times like these a utility can consider raising rates on the consumers who only have two realistic choices, either continue to buy electricity from Vectren or do without. To grant this increase and guarantee shareholders a return of 10% on their investment is unfathomable. I have been and continue to be in a stable employment environment but we did not receive an increase here last year. We were also recently informed that there would be no increase this year. Business has been and continues to be slow. I am sorry Vectren has lost some revenue (merely a reduction in profits not an actual loss) due to the recession we all have. I do not believe Vectren should be allowed to increase the burden on their customers who are by all practical purposes held hostage. Since it was reported that their rates are already among the highest in the state why should they be allowed an increase? Why should Vectren be granted an exemption from having to shoulder the burden of tough economic times and various cost increases like the rest of us?

I also wanted it noted that I feel that before any increase could possibly be granted to this utility the practice of giving a discount to homes that are all electric must stop. Folks like me who also use natural gas already pay more for our electricity from this utility company. Now they are requesting an amount that would be a 14% increase on those who only use 900 KW per month. I don't know what the increase would be on those who also have natural gas and use more electricity than the estimate in the paper. I am afraid to ask. I have not seen any credit for the cost of natural gas this year from last and the price is much lower on the market and has been for many months now.

I have one final set of questions for this commission. If Vectren is granted this increase, and one of the reasons is because customers are using less due to the price already being charged. How much of an increase will be needed when customers use still less again due to another increase? As more and more manufacturing and office space become vacant the amount used will continue to decline. Will we be asked to continue to pay more for our utilities to make up that deficit too?

Kenneth G. McNeil  
3920 North St Joseph Ave.  
Evansville, IN 47720  
Vectren Customer and Indiana Taxpayer

MAR 25 PM 12:31

**From:** TMeneely@agfinance.com  
**Sent:** Monday, January 25, 2010 2:16 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren's Proposed Rate Hike

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Red Category

Last week I received my electric bill from Vectren. It went from \$269 the prior month to \$574. I couldn't believe it! It showed that our consumption more than doubled for the month. I don't know how in the world that could of happened. However, after reeling from the shock of the hideous billing statement, I noticed an enclosure of Vectren's proposed rate increase. You can just imagine my shock! I felt compelled, like never before, to send this email to formally object to Vectren's proposed rate increase. My family already takes measures to lower our heating bill. We keep our thermostat set at 69 degrees, have the vents shut in our basement and guest bedroom, and have programmable thermostats to lower the temperature while we are work and our kids are at school. We have to wear layers of clothing just to be comfortable in our home and now Vectren is proposing a rate increase? Are you kidding me? Are they not required to act conscenable? I just cannot fathom that Vectren is proposing a rate hike. Has Vectren not noticed the state of our economy? That many people are unemployed? That most are having trouble just getting by with the way things are right now? I just wanted to speak up and say, "ENOUGH IS ENOUGH!!!!"

---

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MAY 5 PM 12:13

May 4, 2010

We are writing to express our opposition to the requested Vectren electric rate increase.

We are senior citizens & like many of our acquaintances, we have turned our thermostats down as much as we can stand. For us it is  $65^{\circ}$  during the day &  $60^{\circ}$  at night. During the summer our thermostat is set on  $80^{\circ}$ . We do have gas heat, but all other appliances are electric; & of course the air conditioner. Many of our friends have electric heat & have lowered their thermostats even more than we have.

We wear several layers of clothes & are still cold, partially because the walls are so cold.

It seems as though the

more we try to conserve energy so we can pay our bills; the more rate increases Vectren needs.

We never thought we would see the day we could not stay warm in our homes, but we are there.

With the economy & the unemployment the way it is & the fact that Vectren could build the building they did in downtown Evansville, we do not think Vectren should be granted the rate increase they are seeking.

John F. Menner  
Jan Menner  
15699 Furstel Rd.  
Newburgh, In 47630



EVANSVILLE IN 476

John & Jan Menner  
5699 Ferstel Rd.  
Newburgh IN 47630

2010 PM 2 T

2010 Census

Mail It Back



Indiana Office of Utility  
Consumer Counselor National  
City Center  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, In 46204

**From:** Gary Merillat [drmerillat@gmail.com]  
**Sent:** Monday, May 31, 2010 9:01 AM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

Gentlemen:

Re: Cause No. 43839 (Vectren rate increase)

I am writing to oppose the requested rate increase by Vectren.

My wife and I are both on fixed incomes. She is disabled and I am on social security. Neither of us received increases this year because "the cost of living didn't rise." That is ridiculous.

Our water and sewer rates both were increased.  
Groceries have increased.  
Gasoline has increased.

Now Vectren wants an increase even though they had a huge profit the last quarter. They say they want the increase to recoup investments. It sounds to me like they are doing just fine without recouping anything. Everyone else has to tighten the belt due to the economy. Why not Vectren? They say the need to provide a 10% return on investor's money. Where in the world can anyone get 10% on an investment these days?

Please recognize the economic situation of Indiana's people and do not allow Vectren to make it even worse.

Thank You,

Gary Merillat  
712 Lodge Ave  
Evansville, IN 47714

From: Web Form Poster [Willard@psci.net]  
Sent: Thursday, May 13, 2010 8:29 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Gene  
Last Name: Meyer  
Email: Willard@psci.net  
Street Address: 10288 east state road 68  
City: Dale  
State: IN  
Zip: 47523  
Phone: (812)686-1388 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren

Comments: A rate increase for us would be extremely unjust and unfair. For someunexplainable, illogical reason, we pay a demand charge for our farmevery month of the year of several hundred dollars / month so that wecan have power during the months of October and November to dry ourcorn in our bins. We pay for that power, too. We pay around \$3,000per year for power that we never use. Our electric bill during thoseother months would otherwise be less than \$100 per month for the farm. This is in addition to our house bill that runs higher than othersthat we have compared with. The house is pretty much empty all daylong and we have unused appliances unplugged. We are at a loss as towwhy our house bill run 40% higher than others.

I VOTE NO To hike hear me JUST VOTE NO  
Our elderly can't AFFORD IT some my  
Die Vectern Does NOT need This They  
ARE rich without This Thank's For hearing  
my CRY.  
mike l

From: Web Form Poster [nancy.miles@ymail.com]  
Sent: Monday, January 04, 2010 10:33 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.

First Name: Nancy

Last Name: Miles

Email: nancy.miles@ymail.com

Street Address: 1417 S. Redbank Rd

City: Evansville

State: IN

Zip: 47712

Phone: (812)422-5467 ext.

Type: home

No Phone Service:

Case Number: 43839 Vectren

Comments: Do not raise the rates! We have not had a pay raise this year. I keepmy fernice set low to 60 or below and it does not help!

January 3, 2010

JAMES R. MITZ  
7701 PENDLETON AVE.  
EVANSVILLE, IN 47715  
Ph. 812-471-4878

INDIANA OFFICE of UTILITY CONSUMER COUNSELOR,  
National City Center  
115 W. Washington St.  
Indianapolis, IN 46204

To Whom It May Concern:

I am very much against any "Rate Increase" being granted to **VECTREN CORP.** Case cause number 43839. VECTREN CORP.'s rates are presently much higher than all other utility rates in the state of Indiana.

YOURS TRULY:



JAMES R. MITZ

ENCLOSURES:

**UTILITY RATES**

Utility name	Price of 1000 kWh
1. Vectren Corp.	\$128.90
2. Marshall County REMC	\$128.68
3. Troy Municipal	\$115.45
4. Northeastern REMC	\$108.86
5. Northern Ind. Public Service Co.	\$108.56
6. Harrison County REMC	\$106.56
7. Jackson County REMC	\$106.08
8. Duke Energy Indiana	\$98.75

9. Logansport Municipal	\$98.02
10. Anderson Municipal	\$97.69
11. Kingsford Heights Municipal	\$96.87
12. Peru Municipal	\$95.91
13. Richmond Municipal	\$94.93
14. Knightstown Municipal	\$93.63
15. Crawfordsville Municipal	\$88.04
16. Columbia City Municipal	\$86.70
17. Lebanon Municipal	\$85.72
18. American Electric Power	\$84.64

19. Indianapolis Power & Light	\$83.43
20. Tipton Municipal	\$83.04
21. Frankfort Municipal	\$82.57
22. Mishawaka Municipal	\$80.61
23. Straughn Municipal	\$76.04
24. Auburn Municipal	\$53.32

**AVERAGE** \$95.13

*Source: Assembled from July 1 electric bills by the Indiana Utility Regulatory Commission*

JAN 5 PM 7:35

January 3,2010

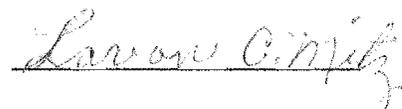
LAVON C MITZ  
7701 PENDLETON AVE.  
EVANSVILLE,IN 47715  
Ph. 812-471-4878

INDIANA OFFICE of UTILITY CONSUMER COUNSELOR,  
National City Center  
115 W. Washington St.  
Indianapolis,IN 46204

To Whom It May Concern:

I am very much against any "Rate Increase" being granted to **VECTREN CORP.**  
Case cause number 43839. VECTREN CORP.'s rates are presently much higher than all other  
utility rates in the state of Indiana.

YOURS TRULY:



LAVON C. MITZ

ENCLOSURES:

<b>UTILITY RATES</b>			
<b>Utility name</b>	<b>Price of 1000 kWh</b>		
1. Vectren Corp.	\$128.90	9. Logansport Municipal	\$98.02
2. Marshall County REMC	\$128.68	10. Anderson Municipal	\$97.69
3. Troy Municipal	\$115.45	11. Kingsford Heights Municipal	\$96.87
4. Northeastern REMC	\$108.86	12. Peru Municipal	\$95.91
5. Northern Ind. Public Service Co.	\$108.56	13. Richmond Municipal	\$94.93
6. Harrison County REMC	\$106.56	14. Knightstown Municipal	\$93.63
7. Jackson County REMC	\$106.08	15. Crawfordsville Municipal	\$88.04
8. Duke Energy Indiana	\$98.75	16. Columbia City Municipal	\$86.70
		17. Lebanon Municipal	\$85.72
		18. American Electric Power	\$84.64
		19. Indianapolis Power & Light	\$83.43
		20. Tipton Municipal	\$83.04
		21. Frankfort Municipal	\$82.57
		22. Mishawaka Municipal	\$80.61
		23. Straughn Municipal	\$76.04
		24. Auburn Municipal	\$53.32
		<b>AVERAGE</b>	<b>\$95.13</b>
		<i>Source: Assembled from July 1 electric bills by the Indiana Utility Regulatory Commission</i>	

JAN 04 2010

### imi Southwest, Inc.

1816 W. LLOYD EXPRESSWAY

EVANSVILLE, IN 47712

To:		Fax # 317-232-5923
From: Amy Mohr		Fax #
Pages: (With Cover Page) 1		Date: 1/7/10

Do not raise our rates! We already higher than other Indiana Utilities.

Amy Mohr  
210 S Delaware St  
Chandler, IN 47610  
(812) 925-3034

IF THERE IS A PROBLEM WITH THIS FAX, PLEASE CALL: 812-424-3554

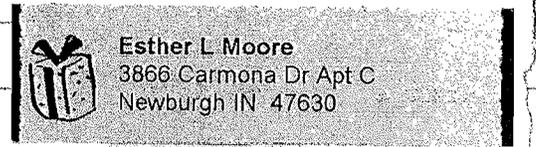
Case# 43839

Jan 7, 2010

JAN 11 PM 12:29

Concerning Vectren Corp. Evansville In. rate increase.

Case cause # 43839



The Evansville In. area has the highest rate of electricity in this state. Already I have clothes given to me, some from Goodwill or Second Hand me downs. I am thankful for that! Why ??? does your company want to raise rates? Do you think the CEO or employees at Vectren could live on that?? My apartment home for seniors is all electric. And I am very frugal - never leave a room with a lite on! I keep thermostat at 66-67 day, lower at nite!

My income after Medicare is below 14,000. I am a widow 14 1/2 yrs.

I layer my clothes in daytime + lots of blankets for my bed at nite.

I use a small nite light when I bathe + brush my teeth. Never read at night, use small lite to see or flash lite to save energy in evening. I don't have a dishwasher! It's a rare thing to use my cook stove + oven! I do have a 900 W micro-wave. A coffee pot on briefly in morn. A TV my family got me 3 mos' ago, flat screen. Watch morning news approx 1 hr + evening news 1-2 hrs. No electric blanket!

I know no one cares in this Corp. about people like me but at least you know I've told my lifes cause on this matter. Does anyone care at Vectren??  
Respectfully, Esther L Moore.

**From:** Margie Moore [olimm5855@hotmail.com]  
**Sent:** Thursday, January 07, 2010 4:35 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren rate hike

**Categories:** Red Category

I am a middle class worker. I cannot afford an increase in my utilities. This has got to stop.....My utility company is Vectren the case number is 43839. My name is Margra A. Moore. I live at 3809 Evergreen Ave. Evansville, IN Please make us more comparable to other cities in the state.

---

Your E-mail and More On-the-Go. Get Windows Live Hotmail Free. [Sign up now.](#)

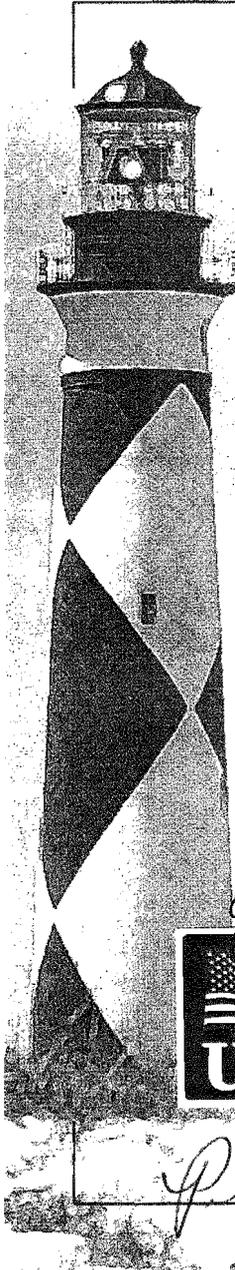
From: Web Form Poster [tmoore1949@roadrunner.com]  
Sent: Thursday, May 13, 2010 10:13 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mrs.  
First Name: Theresa  
Last Name: Moore  
Email: tmoore1949@roadrunner.com  
Street Address: 7300 Hillside Drive  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (641)430-1025 ext.  
Type: mobile  
No Phone Service:

Case Number: Vectren proposed rate increase

Comments: Vectren is already the highest priced utility provider in Indiana and in the US. During a time of 10% unemployment (and truly higher---as many of us have exhausted unemployment benefits and have fallen off the radar), it is absolutely unbelievable that Vectren proposes rate increases. They just declared a profit for this previous quarter---and now they want more. No matter what we do to help conserve energy usage----it really doesn't matter. If we conserve usage, Vectren increases rates so they can make the profit they want. They say they need the money due to money they had to spend for capital improvements----I want a job---and so does my husband. We lost our jobs due to the recession. I am tired of their greed---I used to work at CAPE and the general public is sick and tired of Vectren's greed. Maybe it's time we unite to get utility companies that are non-profit---every citizen should be entitled to basic utilities at an affordable cost. This is not the case for consumers any longer---and they keep getting more expensive so stockholders can make money. Vote NO to Vectren's proposed increases---Indiana residents are already stretched to the max, many of them are unemployed OR employed at minimum wage jobs. We will have to move out of Indiana if these costs keep rising. P.S. We have a relative that works at the Vectren power plant. He works a lot of overtime and makes \$100 per hr. I am sick and tired of paying for people to make this kind of salary and then having Vectren cry!!!!!!!!!!!!!!

Please--VOTE NO INCREASE for the customers!!!!!!



*A Special Note...*

*Please, Please  
say No! to Vectren  
to raise our bills  
We live on fixed  
income and we  
never got a raise  
and will! not! get  
one next year either*



**Mr. & Mrs. Arvll Morgan**  
5244 Great Lakes Dr.  
Evansville, IN 47715

oh 812 471 9476

*Please say! No!*

**From:** Jo Mueller [jofromueller@insightbb.com]  
**Sent:** Monday, May 31, 2010 9:38 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren rate hike

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** Red Category

In response to the debate concerning the proposed Vectren rate hike:

No, I don't want a rate hike but realize it is necessary to keep the infrastructure intact and responsive to the needs of the clients of Vectren. Therefore, I would vote to allow the rate hike. Thanks, JO Anne Mueller, Evansville, IN 812 476 9015

From: Cynthia Mushrush [cmushrush@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 1:59 PM  
To: UCC Consumer Info  
Subject: Vectren rate hike

Categories: Red Category

Please do NOT allow Vectren to increase the present rates on utilities! They are already enjoying a huge profit each year at the expense of the consumer. During these hard times is not the time to add more burden on the already sluggish economy.

Thank you,  
Cynthia Mushrush, teacher  
Warrick County resident for 30+ years

1-8-2010

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR  
NATIONAL CITY CENTER  
115 W. WASHINGTON ST., SUITE 1500 SOUTH  
INDIANAPOLIS, IN 46204

UTILITY NAME: VECTREN

ISSUE IN QUESTION: RATE INCREASE

CASE/CAUSE # 43839

MANY AMERICAN'S THAT LIVE IN THE STATE OF INDIANA (SOUTHERN REGION) READ THE ARTICLE OF VECTREN IN HOPING TO RAISE RATES. THE ARTICLE TRIED TO BE CONVENCING TO THE PUBLIC THAT THEY NEED THE INCREASE TO COVER ALL THE EXPENSES FOR THE F.B CULLEY PLANT. I HOPE THAT MANY CITIZENS IN SOUTHERN INDIANA READ THRU OF WHY THEY WANT THE INCREASE. MOST OF US IN SOUTHERN INDIANA DON'T REALLY EXPECT ANY LESS FROM VECTREN, EVERY YEAR WE TAKE A 50% INCREASE FOR THE MONTHS OF DEC., JAN., AND FEB. WOW WHAT A GREAT WAY TO JUST SCREW THE SOUTHERN PART OF INDIANA CUSTOMERS. IF THEY NEED MONEY THEN TAKE THE INCREASE OTHER MONTHS, BUT NO LETS DO IT WHEN ITS CHRISTMAS AND EVERYONE HAS LIGHTS UP OR SO COLD THAT YOU HAVE TO TURN HEAT UP, SO LETS JUST JAB IT TO THEM THE BEST WE CAN. THE BEST PART IS THAT YOU ALLOW THIS TO HAPPEN TO THE SOUTHERN PART OF INDIANA VECTREN CUSTOMERS, SO THE QUESTION IS? WHO REALLY IS THE CROOKED AND UNTRUE COMPANY OR IS ALL OF THEM, SO DOES IT REALLY HELP TO WRITE A LETTER ABOUT RATE INCREASE I DON'T THINK SO, ALL I KNOW IS THAT TO BE VECTREN AND TO BE COMPARED TO ALL THE OTHER COMPANIES RATES AND THEY SHOW THE HIGHEST YOU WOULD THINK THAT IT MAKES THEM LOOK BAD, WELL IT DOES. BUT THEY DON'T CARE BECAUSE THE CITIZEN STILL LOOSES BECAUSE VECTREN WILL GET THE INCREASE AND CITIZENS WILL HAVE TO PAY THE BILLS, OR BE DISCONNECTED AND VECTREN SHOWS MORE PROFIT AGAIN. WHEN IS AGAIN ENOUGH. YOU KNOW ITS FUNNY A CO-WORKER KNOWS OF A FRIEND THAT WORKS FOR VECTREN AND HIS LIFE IS GOOD AND VERY WELL BLESSED BECAUSE OF HIS SALARY THAT HE MAKES FROM VECTREN, GOSH IT'S SAD, VECTREN MAKES GREAT PROFIT FOR THE YEAR AND SOME WORKERS BONUS FROM THE PROFIT AND SOME CITIZENS FREEZE TO DEATH OR HAVE TO FIND OTHER

JAN 11 PM 12:29

MEANS TO LIVE BECAUSE FOR MANY REASONS BUT ONE IS SO SAD TO THINK THAT YOU CAN'T PAY YOUR ELECTRIC BILL, I GUESS THE BOTTOM LINE IS WHEN YOU GOT IT, GO FOR IT NO MATTER WHAT. I AM SURE THIS LETTER WILL BE A JOKE AND SOME WILL LOOK AT AND THINK WHATEVER BUT FOR SOME IT IS SO REAL AND MOST OF THOSE SOME ARE THE CITIZENS THAT ELECTRIC BILLS IN SOUTHERN INDIANA.

IS IT POSSIBLE TO LOOK AT THE WHOLE PICTURE WITH TAKING EVERYONE INTO CONSIDERATION INSTEAD OF LOOKING AT VECTREN IN HOPING TO GET ALL EXPENSES COVERED. THERE ARE THINGS SUCH AS NO RAISES, NO YEAR END BONUSES, MAYBE LOWER RATES, GAIN THE RESPECT OF THE AMERICANS. I FORGOT, WHEN YOU MENTION THE WORD VECTREN IN SOUTHERN INDIANA YOU JUST LOST RESPECT.

PENNY NALLY  
5260 POSEY COUNTY LINE RD. NORTH  
POSEYVILLE, IN 47633

From: Web Form Poster [mattw2915@gmail.com]  
Sent: Thursday, June 03, 2010 10:59 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Matthew  
Last Name: Neisen  
Email: mattw2915@gmail.com  
Street Address: 2915 Elmridge Dr.  
City: Evansville  
State: IN  
Zip: 47711  
Phone: (812)477-5973 ext.

Type: home

No Phone Service:

Case Number: 43839

Comments: Being 78yrs.old it is increasingly difficult to maintain any economic stability; based on income vs outgo.

Hence I am very much opposed to the

above cause. As a consumer I can choose which retail products I purchase! With utilities I have no choice. Vectrens'

reasons for wanting a rate increase are totally asinine,ludicrous and any other adjectives. There is an old adage in business namely 'the cost of doing business' Vectren should respect this and adhere to it. Please,think long and compassionately on this request. For a lot of us. Our Golden Years are becoming quite Tarnished! Thank you.



May 21, 2010

Utility Consumer Counselor,

Reference to "Cause No 43839"

This is a protest for a rates hike for Vectren.

Seems like we are paying double for all the repairs and additions Vectren makes. When is their profits going to kick in? When we make repairs or add on to our homes, we use money that we have saved.

Everything keeps going up, insurances, water bills, trash bills and costs of living in general.

Unemployment is way up, groceries have really jumped. How is everyone going to keep up? We set our thermostats on 69 and freeze in the winter, do not turn the air on in summer until the temperature is in the 90's and we still have a large Vectren bill.

Maybe if Vectren would not pay their CEO's so much and tried to tighten their spending a little, they would have money for their repairs and additions. Do they think their at "Wall Street". I am definitely opposed to another rate hike for Vectren.

Thank You,  
Shirley Newber

MAY 24 PM 12:38

**From:** patty nichols [ghst812@yahoo.com]  
**Sent:** Monday, June 21, 2010 2:00 PM  
**To:** UCC Consumer Info  
**Subject:** case43839VectrenRateHike

**Categories:** Red Category

as Aresident Evansville In And a customer of Vectren I say NO to a Rate Hike now. the people are stressed enough we are hit harder than Vectren they made money on the last quarttr we didnt every one is raising every thing charging more for less. this company is very heartless we need a choice in gas and electric co. this co. makes money and wants us little customers to pay for what ever sothey can make more soit can raise our rates again and again stop them this time thankyou P.Nichols @ [ghst@yahoo.com](mailto:ghst@yahoo.com)

P.O. Box 2353

Evansville, Ind.

47720

JUN 1 AM 7:54

In Reference to Cause # 43839

To Vectren and the people who are reviewing the rate hike. Its not a good time to be asking for one when so many of us are without jobs or our hours got cut to part time. Its like kicking us while we are down, give us a chance to get back up. So many of us are losing our homes right now because our Vectren bill is higher than our mortgage, and no before you even think it, I dont leave every light on and the heat way up. Im single, kept thermostat so low in winter slept with long underwear under sweat clothes plus blankets so sleep ~~some~~ sometimes the only light on ~~is~~ the light coming from the TV. Beside Vectren got a big rate hike before the ice storm a year and a half ago when alot of us were without power for a week and a half and got ~~an~~ out ragedous Vectren bill because they couldn't get out to read the meters but still expected us to pay twice as much when we didnt even have power and had to go out and buy generators.

If any of you read the flyer that came

2002-03-05

ALL SIBBINGS

BC 1114

With your bill, us everyday working people who try to conserve, thinking our bill will be less, read it again. Its a 28% increase if you use only 100 Kilowatt hrs 16.99% FDR 200 KWH etc, so the big users of power pay less. So to me its saying conserve so Vectren can make more money by raising rates because they say they're not making enough. What about the big new fancy building for your executives (who probably get bounses like all other top companies) can ~~they~~ sit in a nice fancy office while the rest of us have to choose which bill can I pay on and still have food to eat, Vectren, my mortgage or rent, gas to get back and forth to work, those who are lucky enough to have a job even if we have to work 6 days a week to get ~~only~~ a part time paycheck. Its just plain greed at the expense of people who are having to do without as it is or like me who will some be living in my vechile instead of a house that I havent even had for 2 yrs because if your single, no kids, you cant get any help in town. Why doesnt Vectren start buy real estate & Rent out to everyone in town. The plenty of houses for them now.

then everyone would have one bill to send in broken down to this much for mortgage or rent, this much for electric, this much for gas.

Shame on you Vectren this is a time so close to be almost like it was at depression time and you want to charge us even more, your already a monopoly we can get our electric or gas from anyone but you, except for those lucky ones who can afford solar or wind power which your only making more people looking into that option. Which there again will make you say were not making enough money again because people are getting smarter and going solar so lets stick it to the poor who are left to pay more. If you could only put yourselves in our shoes and have to choose what to do without, what to pay on to survive, you would understand.

Please dont kick everyone while they are down there's to many homeless people as it is and as a person who is about to lose my home and live in my car, please have mercy on those who are left trying to hold on to what little they have.

From a soon to be, NON vectren customer

On Dec. 11, 2009, Vectren Energy Delivery of Indiana – South (Vectren) filed a request with the Indiana Utility Regulatory Commission (IURC) for a base rate adjustment for its southwestern Indiana electric utility. The regulatory filing requests approval of a base rate increase to address capital investments in energy delivery infrastructure, a modified electric rate structure that facilitates a partnership between the company and customers to pursue energy efficiency and conservation, and new energy efficiency programs to complement those currently offered for natural gas customers.

**Details on the base rate increase:** Vectren has worked aggressively to manage costs and has held annual operating budgets relatively flat, cutting costs where possible. However, the company cannot delay projects indefinitely without jeopardizing the safety of the system and its customers. Nearly half of the request is driven by the need to recover costs associated with the roughly \$325 million spent in infrastructure construction within the past three years. The remainder of the request is to account for declines in overall sales attributed to the recession in addition to slight increases in the utility's annual operating and maintenance budget.

**Proposed energy efficiency programs:** Vectren is also seeking approval of energy efficiency programs to complement those currently offered for natural gas customers. The proposed programs include automatic discounts through various retailers on compact fluorescent light bulbs, rebates for the early retirement of older, inefficient appliances, including refrigerators and window-unit air conditioners, and custom programs for high-efficiency lighting for small business customers. Vectren has also proposed to establish on-site energy audits for both residential and small commercial customers.

**Bill impact if rate adjustment is approved as filed:** If the proposal is approved by the IURC, a typical combination gas and electric customer who uses around 900 kilowatt hours per month would experience a monthly bill increase of about \$18. The chart featured here compares present and proposed bill amounts at various monthly usage levels.

Monthly Usage (kilowatt hours)	Present Bill	Proposed Bill	Increase Amount	Percent Increase
100	\$20.39	\$26.14	\$5.75	28.18%
200	\$35.28	\$41.28	\$5.99	16.99%
400	\$62.64	\$71.55	\$8.92	14.24%
500	\$75.91	\$86.69	\$10.78	14.21%
700	\$102.45	\$116.97	\$14.52	14.17%
900	\$128.99	\$147.24	\$18.25	14.15%
1,000	\$142.26	\$162.38	\$20.12	14.14%
2,000	\$274.97	\$313.76	\$38.80	14.11%

**Additional request:** The final piece of the filing includes a plan to install dense pack technology on two generating units at the company's A.B. Brown power plant in Posey County. The \$35-million project, which will be completed in two phases over 2012 and 2013, will enhance generation efficiency and ultimately help delay the need for a new generating plant, which would require a much higher capital expenditure. By improving the units' efficiency, Vectren can use less fuel and reduce emissions, including carbon, up to 5%. The company is requesting the project costs be placed into base rates in 2013 upon project completion, which, in turn, would increase bills by about \$1.60 per month by the end of 2013.

**Electric heating rate modification:** To further support conservation objectives, Vectren is also requesting approval to phase out its residential electric home heating rate (rate EH). At the time new rates are approved, customers who are taking service under the home heating rate will be considered "transitional customers," and Vectren's transitional rate will apply to those customers so long as they continue to reside at their current residence. All other residential customers will be served under Vectren's standard residential rate.

**What to expect:** The Indiana Utility Regulatory Commission (IURC) will review the filing and hold at least one public hearing before it makes a decision. This review process will likely take several months to a year.

**Learn more:** For more information about the rate case process, an overview of the proposed energy efficiency programs or for a list of frequently asked questions, visit [Vectren.com/ratecase](http://Vectren.com/ratecase).

## Consumer Counselor

I'm a 87 year old that  
is on Vectren Electric.

So they want another  
raise "again".

My question is why  
are they allowed to charge  
a "service charge". This  
is listed on back of statement,  
As far I know no other  
profit company does this.  
It's listed for pay for  
the person reading the meter,  
I always thought the company  
paid their employees. Also  
it list also to pay maintenance  
administrative cost. This sure  
is alot of stuff. It was \$6.45  
on Dec. bill. Think how much  
they get with so many customers.  
No one pays my maintenance for  
me on my home. Sure would  
be nice tho.

JAN 13 PM 12:34

From: Vince Oakley [vinceo34@yahoo.com]  
Sent: Sunday, January 03, 2010 5:21 PM  
To: UCC Consumer Info  
Subject: Vectren Corp. rate increase

Categories: Red Category

Dear Office of Utility Consumer Counselor,

I am writing in opposition of the proposed rate hike requested by Vectren Corporation. The case cause number is 43839. My family and I are very much opposed to the rate increase requested by Vectren Corporation. This rate increase would put a hardship on us in these difficult economic times. Vectren Corporation already has the highest electric rate per kWh in the state of Indiana. I believe that it is irresponsible to ask customers to pay an increased rate during this period of economic instability. Vectren has also listed as a reason for the proposed increase the fact that electric demand is down. It is not good business to force a customer to pay at a certain rate either by increasing their usage or raising rates to make up for conservation. This is not a good way to encourage electrical conservation. The consumer should not be held accountable to maintain a business's ability to raise capital. Vectren should not be allowed to take advantage of its customers and should be held to rates in line with those of other Indiana utilities.

Thank you,

Vince Oakley  
4841 Lang Rd.  
New Harmony, IN 47631  
812 673 2318

Start Page Mail Calendar Documents Sites more

obrien@directv.net | 5

Google apps

Search Mail Search the Web [View search options](#)

Compose Mail

Send Saved Discard Draft autosaved at 11:31 AM (1 minute ago)

Inbox (53)

To: u.sinfo@oc.n.gov

Spam

Sent Mail

[Add Color](#) | [Add Box](#)

Drafts (1)

Subject: w.Obrien 43039

Migrated

[Attach a file](#) | [Insert](#) | [Invitation](#)

4 more

[Plain Text](#)

Contacts

Tasks

Chat

Search, add, or invite

BARBARA OBRIEN

Set status none

dkd@nshomg

jstevens

noreply

nrc@tr

spunk@tr

stewart@tr

wk@as8

Others

[Add contacts](#)

Send Saved Discard Draft autosaved at 11:31 AM (1 minute ago)

Now you can use DirectTV Mail in more languages! [Learn more](#)

You are currently using 23 MB (0%) of your 7462 MB.

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NOTE: Had to FAX - Email  
Address in Courica + Penn was  
incorrect. That is a good way NOT  
to get ANY input

**From:** BARBARA OBRIEN [obrien@directv.net]  
**Sent:** Saturday, June 19, 2010 12:54 PM  
**To:** UCC Consumer Info  
**Subject:** vectren 43839

**Categories:** Red Category

The last of the big spenders..... Vectren has built the most expensive office building in the state. They have furnished it with the most expensive paintings and decor. They have the best of equipment that money can buy. They pay their employees the best salaries in the state. They waste money on PR advertising with no need .Who is their competition ? They locked in Nat Gas price at the highest it had been in years. I have no crystal ball , but why not hedge. They locked in at OVER \$10.--- price 3 months later was under \$4. We paid the price so who cares.Why should they be concerned with saving money. The higher their expenses the more money they make. The Indiana Regulatory Commission should not be made fools out of .Vectren is aware that the more their expenses the easier to get a undeserved rate increase. Give consideration to the thousands that is hurt by this increase. Ask for a plan as to how they are going to cut their expenses? Hold them accountable and look through the hype. We all have had to look at reducing expenses. Why not the big spender?

Patrick O'Brien 812-838-2659

Feb. 5, 2010

FEB 8 PM 3:38

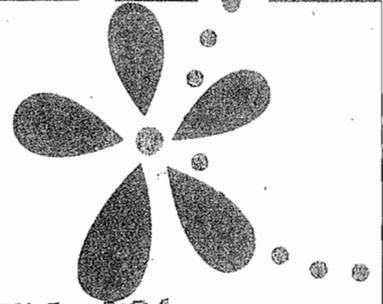
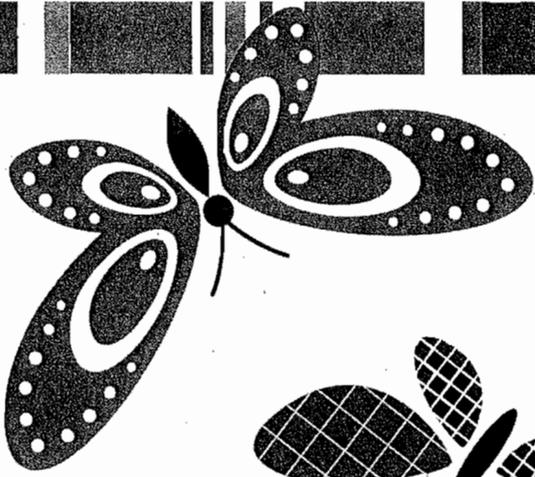
- 1 Vectren Corp. built new office building on Ohio river this decade that cost millions.
- 2 In speaking to regulators, Vectren executive said 38 percent of requested increase stems from the company's dwindling electricity sales, largely a result of the recession. When the recession improves are rates going to drop? no way!
- 3 Why should Vectren shareholders get a return of 10% to 12% on investment? Vectren charges <sup>more</sup> per 1000 K.W.H's than any utility in In. or the tri state!
- 4 Vectren also gives millions to philanthropy every year at rate payers expense! no wonder they charge more per K.W.H's than any utility in the tri state! this company needs to cut spending, not raise rates!  
over

From: Web Form Poster [store5015@theupsstore.com]  
Sent: Monday, June 21, 2010 6:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Jerry  
Last Name: Peach  
Email: store5015@theupsstore.com  
Street Address: 8701 Emge Rd  
City: Evansville  
State: IN  
Zip: 47720  
Phone: (812)422-2040 ext.  
Type: work  
No Phone Service:  
Case Number: Cause # 43839

Comments: It has become time the Utility Board represent the People of Indiana and vote against this increase. The citizens of Southwest Indiana are already paying the highest utility bills in the state of Indiana. All the while Vectren Energy continues to report high profits. Finally your Board has an opportunity and obligation to JUST SAY "NO" to this unfair and just increase in rates. Step up and represent the citizens of Indiana.



1-6-10

JAN 8 PM 3:34



Mrs. Mary Pendergrass  
3332 Pintail Pass  
Evansville, IN 47715-3058



I am a 88 yr old (female) living alone - I worked 34 yrs. & pay was \$4.25 a hour when I retired in 1984. my retirement

check is only \$5344 a month & S.S. didn't change to help with bills this year so I don't know how I am going to keep my head above water.

I live in a 55 or over apt. Lived here 8 1/2 yrs & had (3) raises - last one \$40. a month - which really put a dent - I sure don't want to go on medicare - With health insurance up & now this up coming raise with the Velex Corp -

I guess I am going to keep my trust in our Lord Jesus Christ & give my offering for his work, each Sunday & try to keep my bills paid - Thank for letting Vent

Mary Pendergrass

From: Web Form Poster [okpfingston@sit-co.net]  
Sent: Tuesday, June 01, 2010 8:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Owen  
Last Name: Pfingston  
Email: okpfingston@sit-co.net  
Street Address: 8440 Ford rd.  
City: Mt. Vernon  
State: IN  
Zip: 47620  
Phone: (812)985-5930 ext.  
Type: home  
No Phone Service:  
Case Number: 43839

Comments: We suggest that uppper management cut their salaries in half and applythem to their maintenance problem which they should have been expectedto do. Why give them a raise when medicare could not afford raisesfor senior.

From: phelps809@juno.com  
Sent: Wednesday, January 06, 2010 11:16 PM  
To: UCC Consumer Info  
Subject: Vectren Corp Rate Increase: case # 43839

Categories: Red Category

Utility's name: Vectren Corp.  
Issue in question: rate increase  
Cause number: 43839

I do NOT think Vectren should be allowed to give themselves a rate increase. I know that this company is paid for a service and they should make a profit for that. But who says THEY get to decide that they want a BIGGER profit at a time when we the public simply does not have it to spare? Don't they make enough money just from selling their product to all the homes in this area as it is? We all have to have heat and we can't refuse to pay them. I bet the executives at Vectren aren't worried about how to make their monthly utility payments, and their million dollar homes are toasty warm and cozy.

We don't have a choice in who we get our utilities from. We can not choose to do without any electric or gas. I have already turned my programmable thermostat down lower, started wearing extra clothing, using more blankets even while sitting on the sofa to watch tv. But often I read a book and don't even turn on the TV! But of course I still need some light for that. I have unplugged non essential electronics when not in use. I put in new windows, got a new water heater, a new air conditioner, new washer & dryer... These things should make my home more energy efficient. And I will do more as I can afford the upgrades. I would love to get a new furnace but I simply can not afford the extra expense at a difficult time such as this. I am merely grateful it works.

There is a big gap between those people who are impoverished and qualify for financial assistance, and those who are making a good healthy living and can live less extravagantly to offset rising costs. Stuck in this gap are families like mine, families like those of my friends. At a time when most people in this country are barely making ends meet, great companies are closing their doors or cutting jobs, families are struggling more than ever and this greedy company wants to raise our rates to line their pockets. Most people are not getting salary increases this year, got no increase last year, possibly nothing even the year before that. Many have lost much of their savings and investments in this recession. Yet this company feels they can pick our pockets by making us squeeze more dollars from already strained budgets? Are we supposed to say "Ok, Thanks?" My employer has lost plenty of money, experienced increased costs of doing business, and downsized staff. I'm just grateful that I still have a job and they have not yet decreased our salaries to keep the company afloat! But Vectren Corp is able to decide they want to charge us more to increase their salaries and increase the company's profit margins? They always make a profit! I have yet to see a story where they have lost money. So now they want MORE profit? Why is this allowed? Couldn't they at least wait for the economy to improve some more? Everything is getting more and more expensive and yet our personal incomes and net worth are NOT expanding to absorb the difference! When we have an unexpected extra expense at home, we don't get to go back and demand more money at OUR jobs for the services WE provide to offset OUR expenses! So I don't care what Vectren says about needing the increase for some equipment they had to install that they want to offset.

Please stop them from doing this to us!  
Sincerely,

Christi Phelps  
phelps809@juno.com  
809 E. Iowa St.  
Evansville, IN 47711

From: phelps809@juno.com  
Sent: Wednesday, January 06, 2010 11:16 PM  
To: UCC Consumer Info  
Subject: Vectren Corp Rate Increase: case # 43839

Categories: Red Category

Utility's name: Vectren Corp.  
Issue in question: rate increase  
Cause number: 43839

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We don't have a choice in who we get our utilities from. We can not choose to do without any electric or gas. I have already turned my programmable thermostat down lower, started wearing extra clothing, using more blankets even while sitting on the sofa to watch tv. But often I read a book and don't even turn on the TV! But of course I still need some light for that. I have unplugged non essential electronics when not in use. I put in new windows, got a new water heater, a new air conditioner, new washer & dryer... These things should make my home more energy efficient. And I will do more as I can afford the upgrades. I would love to get a new furnace but I simply can not afford the extra expense at a difficult time such as this. I am merely grateful it works.

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Please stop them from doing this to us!  
Sincerely,

Christi Phelps  
phelps809@juno.com  
809 E. Iowa St.  
Evansville, IN 47711

From: Dick [mecca94@wowway.com]  
Sent: Monday, January 04, 2010 12:14 PM  
To: UCC Consumer Info  
Subject: Electric Rate Increase

Categories: Red Category

Thank you for the opportunity to comment on the electric rate increase Vectren Corp. is attempting to get. The case's cause number is 43839, and I am Richard A. Phillips, 2136 Bunker Lane, Evansville, In. 47725. The only concern Vectren has is to pay good dividends to it's stockholders. There certainly is no concern for it's customers. How many electric rate increases has Vectren been granted recently? They indicate that 38% of the requested increase is from dwindling electricity sales due to the recession.

What about the people without jobs due to recession? What about people getting no raises due to recession but having costs of medical care, groceries, and taxes going up (due to recession)? Who can they ask to get their jobs back, wages increased, etc.? The need a rate increase to secure a 10.7% return, how many retailers, grogers, and businesses would love to see a 10.7 return? Years ago natural gas was in "dangerous short supply".

At that time the utility asked everyone to conserve, set thermostats @ 68 degrees and put on a sweater. The good public did as asked and damn if later in the year they asked for a rate increase to be able to pay stockholders dividends, as they didn't sell enough to make the usual profit. Perhaps they are already looking at cap and trade. Please don't grant the rate increase? Thanks.

Case # 43839

6-14-10

I find it a huge inconvenience for Vectra to  
raise any more prices. Every year they keep increasing  
the price. And hardly anyone can afford the monthly bill.  
Please Do Not Do This to us! Who can afford yearly  
increases in utilities (or more often) when no one yearly  
gains increase? Please do not let them do this!

Please!

From: anthony poe [capoe49@yahoo.com]  
Sent: Saturday, March 06, 2010 8:30 AM  
To: UCC Consumer Info

Categories: Red Category

Please do not give Vectren the 14% increase they're asking. Its excessive,I'm all electric, my electric bill has gone up considerably in the last few years. Say no for a change.

Anthony Poe  
7633 georgia ln.  
newburgh, in 47630

From: Web Form Poster [afssadmin@ai.org]  
Sent: Monday, February 01, 2010 8:53 AM  
To: UCC Consumer Info  
Subject: website complaint form inquiry

Categories: Red Category

Name: Linda Sue Powell  
Email: lamowjo@insightbb.com  
Address: 5700 Spring Lake Drive  
City: Evansville  
State: IN  
Zip: 47710  
County of Residence: Vanderburgh  
Phone: 812 909-2249  
Work Phone: 812 499-7689  
Cell/Other Phone:  
Best time to contact you: daytime  
Utility Company: Vectren  
Account in Your Name?: Yes  
Whose Name is on the Bill?:  
Does the account use the address noted above?: Yes

If not, what address appears on the bill?:

Please describe your problem: In response to Vectren Utilities request for a rate hike. This is an injustice to the citizens of this area. We already sacrifice our land, air, water and health to coal mines and power plants so that the energy can be sold elsewhere to areas that do not suffer the consequences of the activities. Why is it that the rates of customers elsewhere do not have to reflect the "upgrades" made to power plants. Why is that only happening here. There is much more to this story than is being told. We deserve better in this community we deserve to NOT have to subsidize the utility's profit margin.

Have you contacted the utility?: No

What has the utility done?:

What would you like the OUCC to do?: Refuse to grant the rate hike that Vectren is requesting.

Ok to share your information?: No

From: Web Form Poster [debbierj@sbcglobal.net]  
Sent: Wednesday, June 23, 2010 4:38 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Debborah  
Last Name: Pruiett  
Email: debbiej@sbcglobal.net  
Street Address: 7911 Camp Brosend Rd  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)457-3830 ext.

Type: mobile

No Phone Service:

Case Number: IURC Cause No. 43839

Comments: I oppose the Vectren rate hike. I live in Warrick County. It is absolutely uncalled for that a rate hike has been requested by this company.

From: Web Form Poster [debbierj@sbcglobal.net]  
Sent: Wednesday, June 23, 2010 4:33 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Debborah  
Last Name: Pruiett  
Email: debbierj@sbcglobal.net  
Street Address: 7911 Camp Brosend Rd  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)457-3830 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren Rate Hike

Comments: I do not encourage a Vectren Rate Hike. The company posted firstquarter profits of over \$63 million. It is ludicrous that they are asking for an \$18/month rate hike. My home was in the group of the last 50 to get power during the ice storm. Why? it is next to impossible for electricians to work in the Vectren easement behind my home because it hasn't been maintained since Sigeco sold. We have had a transformer fire and 3 incidents of the wires catching on fire in the last 2 years. The calls are handled but nothing is done. I am disgusted with them.

7305

03-29-10

The issue in question:  
Rate Increase for Vectren Corp.

Case # 43839

I object to this rate increase.

Lester L. Quates  
7403 Oak Hill Rd.  
Evansville, Ind.

47725

Once again,  
I object to this rate increase.



Lester L. Quates  
7403 Oak Hill Rd.  
Evansville, IN 47725

EVANSVILLE IN 476  
50 MAR 2010 PM 2 L



Indiana Office of Utility Consumer Counselors  
National City Center  
115 W. Washington St. Suite 1500 South  
Bloomington, IN. 46240

46204\$3420



MR SWINE

Indiana Office of Utility Consumer Counselor  
National City Center, 115 W. Washington St. #1106  
Suite 1500 South, Indianapolis, In. 46204

2-18-2010

Attn: Consumer Service Division

This concerns the proposed charges (INCREASE) in electric base rates with Vectren Corp. case number 43839.

We have a geothermal heating and cooling system, if not for this our bill would be huge. Our rates are high now, plus an energy adjustment, added to our bill each month, anywhere from \$10.00 to over \$30.00 extra per month. Dec. billing was \$18.95 and Jan. billing was \$33.55 for energy adj.

How can Vectren justify a rate increase with economy mostly negative? Low-income & medium income citizens are having a hard time making ends meet. Therefore, companies like Vectren should also cut back on spending. Vectren's CEO's, stockholders, etc. need to take cuts as well.

We are told to conserve energy and big companies like Vectren continue to raise rates.

Thank you!

Eugene & Mary J. Rademacher

P.O. Box 3

9927 S. Holland Rd SW

Holland, In 47541

812-536-5134

cell 812-630-7795

FEB 22 PM 1:06

From: Dan Ransom [dalamar\_42\_@hotmail.com]  
Sent: Tuesday, May 11, 2010 11:12 AM  
To: UCC Consumer Info  
Subject: Rates for Vectren

Categories: Red Category

Vectren is asking for more than a 10% increase in electric rates in order to fund improvement projects. This should be part of their regular operating expenses. No rate increase should be allowed.

**From:** linsom@aol.com  
**Sent:** Sunday, June 20, 2010 6:39 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren increase/cause no.43839

**Categories:** Red Category

Please do not approve the increase for Vectren. My husband is approaching a year of being unemployed. Our budget can't withstand the increase. We are living on my pension and his unemployment benefits. We are conserving as much as possible and do not need a higher payment in our budget. I know there are many Hoosiers in our situation. We are strugglling.

cause no. 43839

Sincerely,  
Linda Ransom  
6717 Bayard Park Drive  
Evansville, IN 47715  
812 4796275

Jan 15, 2010

Uction Corp. 43839 Rate increase  
I don't want the rate increase. I'm a widow  
on Social Security and I can't make ends  
meet now. I'm 75 yrs. old. ~~the~~ I'm sick & on  
a walker paying rent, medicines, ins. Health  
ins. and very little for food. These guys that  
sit around and wonder where to get more  
can do so. But for us we are doomed.  
Think about it if you were in our shoes.  
Don't know if you will read this or not  
but I'm not for a rate increase.  
Thank hard & keep us under paid in  
your prayers.

Thanks,  
Norma J. Rapp  
1420 Madison ave.  
Evansville, In. 47714

Have mercy on us poor.

JAN 19 PM 12:58

From: Web Form Poster [bigred19682001@yahoo.com]  
Sent: Thursday, May 13, 2010 9:02 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Lauri  
Last Name: Reed  
Email: bigred19682001@yahoo.com  
Street Address: 1120 N 2nd Ave  
City: Evansville  
State: IN  
Zip: 47710  
Phone: (812)306-2533 ext.  
Type: work  
No Phone Service:  
Case Number: IURC cause #43839

Comments: I am a Vectren customer. I earn better-than-average wages for this community, and I still have had to tighten my belt. The costs of everything have gone up, but as a consumer I felt like there were some things I could help control, like how much energy I was using. With so many people out of work, and all of us fortunate enough to have jobs trying to conserve where we can just to stay afloat, how can Vectren suggest a rate increase? Will it really help recoup any money spent or lost when more people have to shut off the air conditioning to save, or end up losing their services all together? It would make more sense to let this area recover somewhat before adding another financial burden.

From: Web Form Poster [skipperondeck@aol.com]  
Sent: Monday, June 21, 2010 9:55 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: John  
Last Name: Reiplinger  
Email: skipperondeck@aol.com  
Street Address: 1401 Greenfield Rd.  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)431-1381 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren # 43839

Comments: I am a Vectren utility user and I must object to the pending rateincrease being proposed. My wife and I are now at a level in our lives of living on a fixed income that is not showing any signs of upward improvement as living costs continue to increase. If rates are increased any more, we will be forced to sell our home and downsize everything we have in order to maintain any sort of decent standard of living. We are in our upper 60's and still trying to keep our home. We just cannot stand any more increases in our cost of living. Thankyou.

From: Web Form Poster [reisin100@hotmail.com]  
Sent: Tuesday, May 11, 2010 10:20 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Ronald  
Last Name: Reisinger  
Email: reisin100@hotmail.com  
Street Address: 1207 S Harlan Ave  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)483-1622 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839 Vetren

Comments: Why does Vectren need an increase when it has had record profits eachquarter of the year???

Why do they need an increase when they charge a min. service chargeof \$5.50 for a electric meter and a min. of \$10.00 service anddistribution charge for a gas meter whether you use these or not?

Thats \$15.00 a month before you use any thing at all and take thattimes say 50,000 customers, equals \$750,000 a month.. I guess thishelps to just pay their CO bonus a year.

03-06-2010

From: Alvin A. Rexing  
12557 S. 40 W.  
Mantstoot, IN. 47639

Re: IURC - Cause NO. 43839

I am against the request of Vectren to raise our electricity rates.

I feel like they are already too high.

I am semi-retired and am struggling now to pay our electric bill. Someday I would like to retire completely as I am now 73 and need to work to pay these expensive bills from Vectren.

In the winter we keep our thermostat on 66 during the day and 65 at night. In the summer we set our AC on 82 so you can see we are trying to conserve electricity, however we freeze in the winter and burn up (sweat) in the summer.

If we could set our thermostat where it should be at 72° winter & 78° summer, who knows what our bill would be.

I think Vectren should tighten their belts also, as well as maybe cut some of their overhead, such as salaries, dividends to stockholders, so we can <sup>all</sup> live comfortably.

Thanks!

Sincerely

Alvin A. Rexing

MAR 10 PM 1:00

From: kelley@rd-co.com  
Sent: Tuesday, January 05, 2010 2:35 PM  
To: UCC Consumer Info  
Subject: Vectren proposed rate increase - case# 43839

Regarding Case# 43839

To whom it may concern:

I want to express my dissatisfaction over the possibility of a Vectren rate hike. I am at a loss to understand why big companies like Vectren feel that they should have no cost associated with doing business. They expect their profit margins to grow each year and will do whatever it takes to make sure that these margins grow year after year, even in the current state of the economy. How can they be allowed to raise rates because demand has fallen and they need to continue to grow their gross profits.

Why is Vectren charging two times more than some of the other utility companies? Please don't tell me that it is because of all the new pollution fighting mechanisms they have installed. Again, why does Vectren feel that they should experience no cost of doing business?

This area of the state needs a choice of suppliers for our gas and electric. I have been told why that can't be the case and I think that Vectren has a monopoly on this area and I thought that monopolies were eliminated. Thank goodness that the AT&T monopoly was broken up years ago.

Why can't the Vectren monopoly be broken?

I had to take a paycut in 2009 to keep my job. I make much much less than I did in 2008. I am a single parent with three teenagers. I guess that it is time for me to decide between food for the kids and heat for the house.

Wow - Thank you so much!

Kelley Rexing  
1506 Glendale Ave.  
Evansville, IN 47712

From: Web Form Poster [E\_RICH79@msn.com]  
Sent: Monday, June 14, 2010 6:43 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Monte  
Last Name: Richardson  
Email: E\_RICH79@msn.com  
Street Address: 3202 W Mockingbird LN  
City: Princeton  
State: IN  
Zip: 47670  
Phone: (812)677-1299 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839

Comments: I would like to have my comments entered into the record for the Vectren South Electrical Rate Increase proposal IURC cause # 43839.

I have looked over the proposed rate increase structure (Petitioner Exhibit JLU-S6) and it really is a VERY LARGE INCREASE for customers that use above 1000KW. The press release that is in circulation that says the average user will only see about a \$18-20 month in monthly charges. The wolf in sheep's clothes with that statement is that it is true but it obscures the bigger increase for Total electric users. I am a Total electric customer myself. My home power consumption during winter is 5000+KW during peak demand periods. I do not have a large home or one that is not unlike most other consumers. The major difference is being a Total Electric home is I have the lower rate KW rate \$.0554 for being a larger power user but not using or having access to Natural Gas. The present rate \$.0554 is now proposed to be \$.1008 summer/\$.0869 winter. The increase per KW above 1000KW usage makes it a large price increase for users. For Vectren to IMPLY that it is a modest increase is not accurate. A modest increase would be 2-4%. I understand the fact that Vectren CORP/Vectren South Electric (SIGECO) has to make a return on the investment they have made. I understand a rate increase of some nature might be needed in the future. I OPPOSE ANY INCREASE AT THIS TIME. That being said if an increase is going to happen, I request that IURC fully understand the financial burdens that the consumers of Vectren South Electric already face/endure. Please give myself and others the chance to recover from these challenging financial times. Myself and many of the Consumers of Vectren South have had to do more with much diminished revenue. I think VECTREN CORP supporting Vectren South can do more with less for a few years as well. The corporate side of Vectren is not going bankrupt! That can not be said for many of the electrical consumers they serve.

Respectfully,

Monte R Richardson  
Vectren Power consumer in Gibson County, IN

From: LaDonna Richmond [lrichmond@warrick.k12.in.us]  
Sent: Saturday, January 30, 2010 8:59 PM  
To: UCC Consumer Info  
Subject: rate increase

Categories: Red Category

I believe Vectren should be denied their rate increase at this time of the economic downfall we are in. Thank you for your time.

LaDonna Richmond  
School Nurse  
Oakdale Elementary M,F  
Boonville Middle School Tu,Th  
Tennyson Elementary W



A note from Mary Beth

FEB 19 PM 12:34

2-16-10

I'm extremely opposed to  
Vectren Corp. being given a  
rate increase! Their price  
per kWh is already the highest  
in the state.

The case's Cause # is  
43839.

Thank you,

Mary Beth Riggs-Wiggins  
6622 Newburgh Rd.  
Evansville, IN  
47715

**From:** Jimmie Riley [jimcon69@yahoo.com]  
**Sent:** Monday, May 31, 2010 8:07 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren

**Categories:** Red Category

Vectren needs to withhold any increases in customers rates. Vectren has posted record profits this year and will continue to do so. The company needs to understand the recession is happening to all of the citizens it serves. As a senior citizen we are not going to receive a cost of living increase for two years and as of now we are pinched to the max, we cannot afford these increases as senior citizens. The profits they have made off of customers to me are unreal then ask for an increase because of infrastructure, companies are all expected to have to buy equipment when it has to be replaced or supplies to use. The increases are out of line with the economy as is and citizens are facing high prices in every area. Decouple is a total profit for them to gouge customers more and more. That should be stopped now before it goes any farther even in talks. Remember Vectren first quarter profits of 63 millions, how many senior citizens have seen any increase in profits? We cannot and should not have to face any increases of rates or any decouple talk.  
Connie Riley

# 43839

To the IURC, I am urging you to turn down yet another increase from the over inflated price hikes of Vectren. We are in extreme difficult economic times, and our struggling to pay our high bills as it is. They constantly ask for increases and the IURC usually goes right along with them, but please this time do not allow them to raise our rates for their lost profits. Everyone has lost much money in these hard times they should go about business as every other American has, just because they are not making their huge profits and shareholders aren't doing as well as they want, we shouldn't have to pay for their greed. They charge the highest rate of any utility company in the state of Indiana, it is absurd. Lots of power plants/utility companies are having to upgrade and comply with new pollution guides, etc. , but we should not have to pay for everything they change or upgrade. Maybe they shouldn't have donated thousands of dollars to Ivy Tech for some robot, or so much to the many charitable donations they give to, I'm not saying not to be charitable, but don't raise our rates constantly to make up for it. I am fed up with this company that has a monopoly here that raise their rates every time the wind blows, so please stand up for the consumers and do the right thing and turn down another rate increase from the rich and greedy Vectren corporation.

Thank-you, Maria Ripple - 8538 Fox Hollow Rd Evansville In 47725

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, IN 46204

January 3, 2010

Re: Vectren Corporation  
Proposed rate increase  
Case cause number: 43839

My husband and I are against any rate increase for Vectren.

The Indiana Utility Regulatory Commission is the only recourse available to the energy-using public in southwestern Indiana. We do not have the opportunity to purchase energy from another source ... Vectren is our only option. There is not even the division of different providers for gas and for electricity. Vectren has a strangle hold on its customers.

My husband and I are retired and, as you know, for 2010, there is not even a cost of living increase in Social Security payments. Since we are on a fixed income, energy costs take an ever-increasing percentage of our income.

I noticed this past summer (2009) that even though we used a little less energy each month, our electric bill was a little higher each month. I realized then that Vectren was not charging strictly on a per kilowatt basis.

Vectren customers should not be expected to pay for Vectren's poor planning. If they have overexpanded their facility and are facing reduced demands for energy, the problem should not be put on the backs of the customers. The business owners, the stockholders, must accept the downturn as a part of possible business events. Vectren needs to use its engineering staff to plan for facility scale downs to reduce costs.

I did not share in the profits when the company was doing well; I should not be expected to make up the slack when the company is doing poorly.

According to the January 3, 2010, edition of the Evansville newspaper, Vectren charges the highest rate for electricity of any Indiana utility company. That fact alone should wave a red flag that Vectren is charging more than is reasonable. They certainly are not entitled to another increase.

Regards,  
Marygayle and Larry Ritzert  
1555 Mt. Gilead Road, Boonville, IN 47601



JAN 5 PM 2:57

~~SIGNATURES ON BACK.~~

01-03-10

INDIANA OFFICE OF  
UTILITY CONSUMER COUNSELOR;  
TO WHOM IT MAY CONCERN:

JAN 5 PM '06

REGARDING RATE INCREASE FOR VECTREN CORP. -  
CASE # 43839 CAUSE INCLUDED.

DUE TO POOR MANAGEMENT OF FUNDS HELD BY AND  
FOR EMERGENCY AND VECTRENS CORP USE OF  
CONTRACT WORK BY OUTSIDE VECTRENS SUPERVISORS;  
REQUESTING CUSTOMERS TO CONSERVE ELECTRICITY  
BY INSTALLING METERS FOR CONTROL IN ELECTRICAL  
APPLIANCES INPUT - YET TO BE TURNED ON FOR  
THEIR PURPOSE - REASON. I CALLED VECTREN  
REGARDING MINE WASNT WORKING. WAS TOLD  
NOT READY OR TIME TO USE METERS?

ELECTRIC COMPANIES, AS OTHER COMPANIES, SHOULD  
SHOW RESPONSIBILITY FOR THEIR NEEDS TO RUN A  
BUSINESS AND THEIR STOCK HOLDERS. CUSTOMERS  
SHOULD NOT BE TOTALLY RELIED UPON FOR THERE  
FUNDS.

AS ~~GENERE~~ CITIZENS - WE HAVE TO BUDGET OUR  
FUNDS - CUT BACK TO THE BONE.

VECTREN SHOULD DO THIS MORE AS EVIDENT.

MINIMAL INCREASE ONLY.

Donald & Nellie Rodgers  
715 Tulip Ave.  
Evansville, IN 47711

From: Web Form Poster [jroeder@wowway.com]  
Sent: Monday, April 26, 2010 5:32 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Mrs.  
First Name: Jan  
Last Name: Roeder  
Email: jroeder@wowway.com  
Street Address: 3700 Furlong Dr  
City: Evansville  
State: IN  
Zip: 47725  
Phone: (812)401-1360 ext.  
Type: home  
No Phone Service:  
Case Number: 43839  
Comments: To Whom It May Concern:

Please be aware that my family and I are NOT in favor of having our energy bills increased through our monopolized energy delivery from Vectren. We already pay the highest rates in the entire state and should not be asked to pay even more just to soften Vectren's burden of doing business. All businesses have to make changes and updates and they do not always pay for them through raising rates, prices or fees. If Vectren can not afford to make these unnecessary changes on their own then maybe they should look to their own to fund them. Make cuts within like the rest of us have had to do to survive in this economy. Maybe they can ask all of their employees to give up some pay or bonuses just like the rest of us have had to do in our jobs.

How is it that other energy companies, such as Duke energy, can have scrubbers on their smoke stacks and provide cleaner energy and still deliver that energy cheaper than Vectren delivers "dirty" energy? I don't feel it is fair that we should have to pay so much right now, much less have our rates increased even higher!

Thank you for your time,  
Jan Roeder

~~SIGNATURES ON BACK.~~

01-03-10

INDIANA OFFICE OF  
UTILITY CONSUMER COUNSELOR;  
TO WHOM IT MAY CONCERN:

JAN 5 PM '06

REGARDING RATE INCREASE FOR VECTREN CORP. -  
CASE # 43839 CAUSE INCLUDED.

DUE TO POOR MANAGEMENT OF FUNDS HELD BY AND  
FOR EMERGENCY AND VECTRENS CORP USE OF  
CONTRACT WORK BY OUTSIDE VECTRENS SUPERVISORS;  
REQUESTING CUSTOMERS TO CONSERVE ELECTRICITY  
BY INSTALLING METERS FOR CONTROL IN ELECTRICAL  
APPLIANCES INPUT - YET TO BE TURNED ON FOR  
THEIR PURPOSE - REASON. I CALLED VECTREN  
REGARDING MINE WASNT WORKING. WAS TOLD  
NOT READY OR TIME TO USE METERS?

ELECTRIC COMPANIES, AS OTHER COMPANIES, SHOULD  
SHOW RESPONSIBILITY FOR THEIR NEEDS TO RUN A  
BUSINESS AND THEIR STOCK HOLDERS. CUSTOMERS  
SHOULD NOT BE TOTALLY RELIED UPON FOR THERE  
FUNDS.

AS ~~GENERE~~ CITIZENS - WE HAVE TO BUDGET OUR  
FUNDS - CUT BACK TO THE BONE.

VECTREN SHOULD DO THIS MORE AS EVIDENT.

MINIMAL INCREASE ONLY.

Donald & Nellie Rodgers  
715 Tulip Ave.  
Evansville, IN 47711

From: Web Form Poster [rominefamily@psci.net]  
Sent: Monday, January 04, 2010 7:08 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mrs.  
First Name: Becky  
Last Name: Romine  
Email: rominefamily@psci.net  
Street Address: 6748 E. County Road 1150 south  
City: Stendal  
State: IN  
Zip: 47585  
Phone: ()- ext.  
Type: home  
No Phone Service: No  
Case Number: 43839

Comments: I oppose Vectren getting another raise. All they are doing this for is for the shareholders stakes in the company. The shareholders will get a larger dividend. While us poor people, have to pay for the richer people to get richer. Vectren has already gotten 3 raises in the year 2009. Are we going to have to sit in the dark just to be able to have heat for the very cold winter? We are barely hanging on by the skin of our teeth, financially, so, if Vectren is smart, they would be happy with what they got. I vote every time and a lot of this bullshit will hopefully stop when the voters speak!

From: Web Form Poster [seth@msrphoto.com]  
Sent: Friday, June 18, 2010 12:12 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Seth  
Last Name: Rossm  
Email: seth@msrphoto.com  
Street Address: 211 W Franklin St  
City: Greencastle  
State: IN  
Zip: 46135  
Phone: (224)616-4696 ext.  
Type: mobile  
No Phone Service:  
Case Number:  
Comments: Please reply ia e-mail.

I have been using Vectren at this address for 2-1/2 years. Whentrying to set up an on line account, their site kept telling me I hadchosen the wrong account type for their records.

I contacted Vectren about the problem and they now tell me they haveme as a business account.

The issue is: Have I been paying a higher rate for 2-1/2 years as abusiness account rather than residential?

Thank you,

Seth

From: Jennifer M. Ruff [jruff@warrick.k12.in.us]  
Sent: Monday, January 11, 2010 7:57 PM  
To: UCC Consumer Info  
Subject: Vectren Corp. rate increase, case cause #43839

Categories: Red Category

In regards to Vectren Corp. rate increase, case cause #43839:

I have been informed that Vectren Corp. has requested a rate increase. I am writing to ask you to deny this request. Vectren is currently the only supplier for electric in this area and in some places the only supplier of gas as well. From a consumer's standpoint they are making more than enough profit as it stands now. A rate increase would only make those of us who are on a budget have to budget less for other things, such as food, vehicles, etc.

Please deny this rate increase!

Thank you for your time,

Jennifer Ruff

**From:** KSanders@agfinance.com  
**Sent:** Thursday, January 07, 2010 4:16 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren Corporation Rate Increase - Cause Case #43839

**Categories:** Red Category

January 7, 2009

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, IN 46204

RE: Vectren Corp Rate Increase - Cause Case #43839

Dear Sir/Madam:

Every month I currently struggle to pay my \$278.00 a month Vectren budget bill and I hear they are working towards a rate hike in March and I can't believe that your company would allow Vectren to even consider doing this to the public since their rates are already higher than any electric company in the state. This monopoly has gotten out of control but I suppose we are at their mercy and must pay whatever is given to us or choose to freeze/burn up/sit in the dark.

I can't imagine being an individual who earns minimum wage and being able to pay the bill because I earn more than minimum wage so I don't know how they will ever be able to afford to pay their increased bill and support their families. Everyone is struggling to get by these days. Why can't Vectren figure how to cut expenses rather than pass along these rate hikes along to the customer. They could have considered not building a huge building in downtown Evansville just a few years ago with 10 million windows along prime riverfront property. I bet you those windows were thousands and thousands of \$ of our money going down the tube along with this expensive land but they sure do look pretty now don't they.

Please reconsider how this will affect Vectren's customers' lives more closely and do what you can to terminate this plan. I think they need to rethink this and look within their company how to cut costs rather than give us a rate increase. Thank you so much for your time and consideration.

Sincerely,

Kristine Sanders  
1508 S Helfrich Ave  
Evansville, IN 47712  
[ksanders@agfinance.com](mailto:ksanders@agfinance.com)  
(812)401-7130

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#### Email Disclaimer

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To whom it May Concern

I am against any Rate increase for Vectren Corporation. Ever since they have been in Evansville they have ask for increases to pay for everything. any corporation would be proud to have a taxpayer funded bank account with no bottom. The US government is a good example of what not to do with taxpayer money. They had enough money to give Evansville College a few hundred Thousand \$ pay their investors a profit. I am one of the people that have a inside meter that they insist on coming in my house to read every three months even though I put a reading on my door each month. Under signs this was only done if they wanted to check something about 2 to three times in the first 20 yrs I lived here. Vectren people walk thru my kitchen living room into bedroom with mud snow grass whatever is on their feet. They will not give you anytime they will be there, so you have to stay home until they get to your house. I make my appointments on my Day off and cannot leave till they decide to send someone out. Vectren has raised my rates from a all time high of \$220.00 a month to 389.04 They continue to buy new everything with taxpayer money at some point they need to be told No I called the Indiana Regulatory ~~Commission~~ <sup>Commission</sup> The girl sounded like a spoken person for Vectren. I am sure my service will not improve under this company but I hope their price increase doesnt either Thank you for your time. Block gas came 43839

Roy Dapp

4901 Ruston Ln

Evansville Indiana

MAR 10 PM 1:12

47715

From: Web Form Poster [paws7102@yahoo.com]  
Sent: Tuesday, June 22, 2010 2:27 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.

First Name: Pat

Last Name: Schapker

Email: paws7102@yahoo.com

Street Address: 7102 Cynthiana Rd

City: Evansville

State: IN

Zip: 47720

Phone: (812)-9635614 ext.

Type: home

No Phone Service:

Case Number: 43839 Vectren

Comments: Our utility rates are already to high. It is hard for retirees to make ends meet now.

Please do not approve a rate increase. Thanks Pat Schapker

**From:** Scheller, Kent W [KSchelle@usi.edu]  
**Sent:** Tuesday, June 01, 2010 8:58 AM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Categories:** Red Category

To the Governor and Commissioners,

I am writing this letter to ask you to deny Vectren's request for a rate increase. For over a year now the citizens of Indiana have been asked to do more with less and we have done so. For over a year now our government has asked state agencies to do more with less and we have done so. In a time where I have gone without pay increases, you cannot enable Vectren to charge me an increased rate for electricity—all while they enjoy record profits. This is not an economic or political issue, this is simply a choice between right and wrong. It would be wrong for you to expect us to pay more and cut into our dwindling savings, while Vectren officials celebrate record returns. This is real and it has affected all of us in the trenches. Please do the right thing.

Best regards,

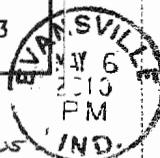
Kent

---

Dr. Kent W. Scheller                      reply to: [kschelle@usi.edu](mailto:kschelle@usi.edu)  
Associate Professor of Physics  
University of Southern Indiana SC2223  
8600 University Blvd.  
Evansville, IN 47712  
(812) 464-1903



To Schmitt  
 9155 Middle Mount Vernon Rd  
 Mount Vernon, IN 47620-9623



MAY 10 PM 1:48



To Whom it Concerns

Increases EVERY direction...

How MUCH MORE CAN AVERAGE  
 TAXPAYERS ON fixed incomes  
 WITHSTAND?

Please, Veterans & ANY OTHERS  
 of similar mind, please let  
 your conscience be your  
 guide & have mercy.

Whatever happened to  
 "Fair" draft?

Merrimack Publishing Corp., N.Y. 10003 No. 1549 Printed in Hong Kong

THANKS FOR PRAYERFUL CONSIDERATION.

ADDRESS HERE

Indiana Office of  
 Utility Consumer Counselor  
 NATIONAL City Center  
 115 W. Washington St.  
 Suite 1500 SOUTH  
 INDIANAPOLIS, Ind  
 46204

MAY 10 PM 1:48

From: Web Form Poster [mermer1030@insightbb.com]  
Sent: Saturday, June 19, 2010 8:51 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.

First Name: Marian

Last Name: Schneider

Email: mermer1030@insightbb.com

Street Address: 1030 E. Delaware St.

City: Evansville

State: IN

Zip: 47711

Phone: (812)205-9152 ext.

Type: mobile

No Phone Service:

Case Number: Vectren

Comments: Rate hikes should not be considered for Vectren after they posted such a high profit. These are hard economic times, many people are without jobs, our household included. Robert has been laid off for 1 1/2 yr.

This rate hike would make a hardship on many families. Also, I cannot understand why this company advertises on billboards, etc., when customers do not have the option to buy utilities from any other companies. It is a waste of money and then they want to raise our rates.

The customer loses either way. If they have months that there are heat or cold waves, they say they need to produce more energy and raise rates. The same goes for if they have lower energy requirements, Vectren states it needs to increase rates, due to not selling enough energy.

The customer has no choice in the matter. They have to buy from Vectren, regardless.

From: Web Form Poster [earl\_schroeder@juno.com]  
Sent: Sunday, June 20, 2010 2:18 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Earl  
Last Name: Schroeder  
Email: earl\_schroeder@juno.com  
Street Address: 5436 Saint Phillip Rd  
City: Evansville  
State: IN  
Zip: 47712  
Phone: (812)270-0422 ext.  
Type: mobile  
No Phone Service:  
Case Number: Cause No. 43839  
Comments: Vectren does NOT deserve a raise!

I've attended the 'hearings' and they are an insult to my intelligence and run like a kangaroo court.

Not allowing the 'board' to ask or answer questions is asinine. One on the left dozed off several times.. what a joke!

We wonder just what one could say to convince them that they are not just a rubber stamp granting the wishes of utility companies.

After my 'comments' and during the next break, I was swarmed by Vectren folks trying to address my issues. Over time some were and some still have not been resolved. The direct phone line number eventually just went directly to voice mail with NO return calls.

Why does Vectren advertise? Are they afraid I'm going to start my own electric utility? The advertisements are just an example of wasted money.

I am not a Vectren stock holder but probably should be since their management is taking care of them. Their reported earnings fly in the face of a rate increase.

I'm a retiree and my previous company thought I did not need any increase ever and I think that Vectren should just tighten their belts like I do.

Please do NOT allow this rate increase!

I know they will increase the uncontrolled portions of my bill so holding the line on kilowatt costs is our only hope.. Earl

**From:** Kristine Schroeder [kschro13@hotmail.com]  
**Sent:** Wednesday, June 02, 2010 10:21 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren increase

**Categories:** Red Category

To All Concerned:

This is a no brainer. Vectren is currently earning an interest rate of approximately 10%+ on its investments. This, they say, is to keep investors interested. News flash: the interest rates on bank accounts and CD's is a measly one to three percent. Vectren is not in touch with the reality of today's economy.

Secondly, and I have said this before, why are they advertising????? Is there another option? So, slash the advertising budget to zero!

Next, cut the number of top level employees and let them take a cut in salary! Also, Vectren donates much of our money to charitable causes. Stop! If they are so hard up for cash that they have to increase the average person utility bill, why are they using that money to support charities. I am a firm believer in donating, but I don't appreciate them donating my money too and then raising my rates.

Vectren should be a not for profit. They are not a choice.

Kris Schroeder

---

Hotmail has tools for the New Busy. Search, chat and e-mail from your inbox. [Learn more.](#)

From: Web Form Poster [rschuster@stmarys.org]  
Sent: Tuesday, June 22, 2010 12:38 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Richard  
Last Name: Schuster  
Email: rschuster@stmarys.org  
Street Address: 8621 Talbot Dr.  
City: Evansville  
State: IN  
Zip: 47725  
Phone: (812)480-1707 ext.  
Type: mobile  
No Phone Service:  
Case Number: Cause No. 43839

Comments: I am a customer of Vectren. I do not think it is right that Vectren is requesting a rate increase at a time when the economy and people are suffering, including our state government. People are out of jobs, pay increases are slight or not at all. The poor can not keep up with these increases. This is not the right time for a rate increase!!

and hanging in there. So  
won't someone please listen  
and know there others that  
are having a worse time  
than we are.

So please don't grant doctors  
a raise at this time, till  
the economy gets better.  
You would be helping lots  
of us, make it longer.  
I've talked to some who can't  
buy medicines & groceries  
because there isn't enough  
to go around in money.

So please for all of us  
who are too old to work or  
work another job. Please  
help us.

Serene + Clarence Schutte  
1831 Ashbury Dr.  
Evansville, In.

1-802-425-6454

have his Medicare & Supplemental  
Insurance which we pay  
342.15 a month. With my pay  
and S.S. we are on a pretty  
tight budget. We also have my  
Co-pay for my medicine which  
really runs up there. We do not  
go out to eat or anything  
because it all goes on Insurance  
& utilities, like in wintertime  
nearly \$400.00 a month, summer  
its \$281.00 \$300.00 a month.

I've had our Mobile Home  
roofed & Vinyl Siding as good as  
it can be fixed. If you  
give a raise to Vectren how long  
we stay up to date - We can't  
find anymore money to add  
towards our bills. If I get  
sick and can't work we  
would be ruined. We're old.

"Cause 43839"

May 31, 2010

Dear Utility Comm. JUN 3 AM 11:34

In this day & age we all have to lose, as Stock Holders & Investors. As a 5/3 Stock holder we have lost and will never get it back. Vectren Investors or stock holders should be no different than anyone else. All businesses have lost and will not be able to get their investments back. So why Vectren? They made a profit this last year. Groceries, Gas, Cable & everything has gone up in price. We are 80 & 77 years old. I'm 77 & still working. I was frozen for 2 whole years. My workplace froze our salaries, so guess what no raises. My Husband has Cancer and we so far

We are in a recession!?

Why are we having a  
rate increase when you  
are paying your stock-  
holders 10.8% when  
we get 2.5% on our  
retirement? Vectren  
already has the highest  
rates of all utility companies

Bill & Ruth Schwinghamer

Box 427

DALE IN 47523

JAN 6 PM 2:36

BILL SCHWINGHAMER  
PO BOX 427  
DALE, IN 47523



**To:**  
Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St., Suite 1500 South  
Indianapolis, Indiana 46204  
Phone: 1-888-441-2494  
Fax: (317) 232-5923

**Date:** 2/19/2010

**RE:** IURC Cause Number  
43839 - Vectren Electric Rate  
Case

## A facsimile from

Frank Seib  
4033 Candlewood Place  
Newburgh, IN 47630  
812-490-1478  
[frankjs@wowway.com](mailto:frankjs@wowway.com)

### Comments:

- **This fax contains 6 pages including this cover page.**
- **I am and have been a long time customer of Vectren (aka Sigeco).**

**2/18/2010**

**From: Frank Seib  
4033 Candlewood Place  
Newburgh, IN 47630  
812-490-1478  
[frankjs@wowway.com](mailto:frankjs@wowway.com)**

**RE: IURC Cause Number 43839  
Vectren Electric Rate Case**

**I have two remarks in reference to this petition. They are:  
#1 - about the rate increase & #2 - about the change to the  
EH tariff rate.**

**#1 - Vectren was formed by the merger of Sigeco [Southern  
Indiana Gas & Electric] and the Indiana Gas Company, Inc.  
(Indiana Gas). Before that merger, SIGECO [with cost-  
cutting and efficiency initiatives] earned the company  
recognition as a low-cost leader in the utility industry.  
Indeed, going into the mid-1990s SIGECO was ranked in the  
bottom 12 percent of all U.S. utility companies for operating  
costs as a percentage of sales, and it charged among the  
lowest rates for electricity and natural gas in the nation. It  
was also among the top in the industry in terms of customer  
satisfaction.**

**Now, after the merger, that certainly is not the case. They  
are the highest cost producer in the state and customer  
satisfaction is questionable. What happened?**

The leadership of the new company became an Indiana Gas who's who. I charge that that leadership was lacking in abilities in how to run an electric utility. Therefore, I hope the IURC will thoroughly examine all aspects of Vectren's electric operations, from coal purchasing [procedures & contracts] to maintenance costs to see if Vectren is using best industry practices & not simply running to the IURC with a petition due to reckless spending & deficient management.

#2 - Please see the attached copy of Vectren's December Bill Insert for Residential Customers with Electric Heat Rider. The page header says "Proposed Changes in Electric Base Rates.

Beginning in the late '70's there was a natural gas crisis which ultimately led to new home constructions that changed the energy source for heating & hot water from gas to all electric. In fact, there was a period of time where a new home could not be built unless it was total electric. At the same time Sigeco petitioned and a new tariff was created - residential electric home heating rate (rate EH). This rate is still in effect but Vectren wants to 'phase it out'. Customers, like myself, who are taking this Service under the home heating rate (EH) would be ... "considered 'transitional customers,' and Vectren's transitional rate will apply to those customers so long as they continue to reside at their current residence. All other residential customers will be served under Vectren's standard residential rate."

I have a few concerns:

a.) In order for me to sell my home I will need to divulge that my residence is total electric. That fact can be

an issue with potential buyers even though there is an EH rate. If Vectren is allowed to phase out the EH rate then a prospective buyer would be purchasing a total electric home whose electric costs will increase upon their purchase. Not a good selling point, especially when considering current & future NYMEX Natural Gas Prices. This issue could cost me & 1000's of other customer's property resale values.

b.) - Vectren claims a typical monthly 1400 kilowatt hour customer will see an increase of around \$22. During the winter months my consumption has been as high as 8858 kWh [12/30/02 to 1/30/03]. Since that time my children have moved on and I have implemented numerous conservation methods [see note A below]. Still our consumption, for 2 people, from 12/4/09 to 1/6/10 was 4901 kWh. These figures are not typical. The two Bill Comparison tables were provided by Vectren. Since Vectren did these calculations, I can not predict nor does Vectren show what 3000, 4000, 5000, etc. kWh costs would be. Also, do these tables INCLUDE state sales tax and monthly energy adjustments? If not, what will those costs add to the monthly bill? What all did Vectren assume when they created these tables? I hope you realize too that there is a lot of data & information that is concealed in these tables and more openness is warranted. In any case, Vectren wants to eliminate the EH rate that was created during a gas crisis. Now, due to an electricity crisis, Vectren wants to eliminate the EH rate that 1000's of their customers either had no choice to take or made the economical decision based on good engineering judgment, i.e., it can be calculated that depending on the square footage of a home it can be determined which energy source would be the most cost effective. At this point, conversion to the most cost effective energy source would be very expensive & prohibitive.

Considering a.) & b.) above, the elimination of the EH tariff would be an unfair burden on the EH customers. There would be a great potential for loss of property value and electricity costs for a total electric user will skyrocket with respect to other customers [see note B].

In conclusion, I ask that the IURC thoroughly investigate why Vectren has suddenly become the highest cost producer of electricity in the State of Indiana. And, I ask that the EH rate be retained unless there are provisions, similar to a DSM program, such that total electric customers could cost effectively convert to natural gas for home & water heating.

Thank you.

**Notes:**

- A. When accessing my monthly Vectren ebill, I can do energy bill comparisons on Vectren's website. I noted that I have always managed to be on the 'low cost' end of bills for homes similar to mine.
- B. Please look at Vectren's own illustrations on the 2 tables they provided on the attachment. Notice the per cent increase for large kilowatt hour users.



## VECTREN Energy Delivery Proposed Changes in Electric Base Rates

On Dec. 11, 2009, Vectren Energy Delivery of Indiana – South (Vectren) filed a request with the Indiana Utility Regulatory Commission (IURC) for a base rate adjustment for its southwestern Indiana electric utility. The regulatory filing requests approval of a base rate increase to address capital investments in energy delivery infrastructure, a modified electric rate structure that facilitates a partnership between the company and customers to pursue energy efficiency and conservation, and new energy efficiency programs to complement those currently offered for natural gas customers.

**Details on the base rate increase:** Vectren has worked aggressively to manage costs and has held annual operating budgets relatively flat, cutting costs where possible. However, the company cannot delay projects indefinitely without jeopardizing the safety of the system and its customers. Nearly half of the request is driven by the need to recover costs associated with the roughly \$325 million spent in infrastructure construction within the past three years. The remainder of the request is to account for declines in overall sales attributed to the recession in addition to slight increases in the utility's annual operating and maintenance budget.

**Proposed energy efficiency programs:** Vectren is also seeking approval of energy efficiency programs to complement those currently offered for natural gas customers. The proposed programs include automatic discounts through various retailers on compact fluorescent light bulbs, rebates for the early retirement of older, inefficient appliances, including refrigerators and window-unit air conditioners, and custom programs for high-efficiency lighting for small business customers. Vectren has also proposed to establish on-site energy audits for both residential and small commercial customers.

**Bill impact if rate adjustment is approved as filed:** If the proposal is approved by the IURC, a typical all-electric customer who uses nearly 1,400 kilowatt hours per month would experience a monthly bill increase of about \$22. The charts featured here compares present and proposed bill amounts at various monthly usage levels. Note the rate structure varies slightly based on the time of year.

**Additional request:** The final piece of the filing includes a plan to install dense pack technology on two generating units at the company's A.B. Brown power plant in Posey County. The \$35-million project, which will be completed in two phases over 2012 and 2013, will enhance generation efficiency and ultimately help delay the need for a new generating plant, which would require a much higher capital expenditure. By improving the units' efficiency, Vectren can use less fuel and reduce emissions, including carbon, up to 5%. The company is requesting the project costs be placed into base rates in 2013 upon project completion, which, in turn, would increase bills by about \$1.60 per month by the end of 2013.

**Electric heating rate modification:** To further support conservation objectives, Vectren is also requesting approval to phase out its residential electric home heating rate (rate EH). At the time new rates are approved, customers like you who are taking service under the home heating rate will be considered "transitional customers," and Vectren's transitional rate will apply to those customers so long as they continue to reside at their current residence. All other residential customers will be served under Vectren's standard residential rate.

**What to expect:** The Indiana Utility Regulatory Commission (IURC) will review the filing and hold at least one public hearing before it makes a decision. This review process will likely take several months to a year.

**Learn more:** For more information about the rate case process, an overview of the proposed energy efficiency programs or for a list of frequently asked questions, visit [Vectren.com/ratecase](http://Vectren.com/ratecase).

### Vectren Energy Delivery of Indiana – Electric Typical Bill Comparison – Residential Oct.–May

Monthly Usage (kilowatt hours)	Present Bill	Proposed Bill	Increase Amount	Percent Increase
100	\$20.58	\$23.83	\$3.25	15.81%
200	\$34.70	\$36.66	\$1.96	5.64%
400	\$58.39	\$62.32	\$3.92	6.72%
500	\$69.48	\$75.15	\$5.66	8.15%
700	\$91.65	\$100.80	\$9.15	9.98%
1,000	\$124.91	\$139.29	\$14.38	11.51%
1,400	\$154.63	\$174.55	\$19.92	12.88%
2,000	\$199.20	\$227.43	\$28.23	14.17%

### Vectren Energy Delivery of Indiana – Electric Typical Bill Comparison – Residential June–Sept.

Monthly Usage (kilowatt hours)	Present Bill	Proposed Bill	Increase Amount	Percent Increase
100	\$20.58	\$23.83	\$3.25	15.81%
200	\$34.70	\$36.66	\$1.96	5.64%
400	\$58.39	\$62.32	\$3.92	6.72%
500	\$69.48	\$75.15	\$5.66	8.15%
700	\$91.65	\$100.80	\$9.15	9.98%
1,000	\$124.91	\$139.29	\$14.38	11.51%
1,400	\$154.63	\$180.17	\$25.54	16.52%
2,000	\$199.20	\$241.49	\$42.29	21.23%

From: Web Form Poster [S.SEILER@INSIGHTBB.COM]  
Sent: Monday, January 04, 2010 11:15 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Steven.  
Last Name: Seiler  
Email: S.SEILER@INSIGHTBB.COM  
Street Address: 1613 Edgewood Drive  
City: Boonville  
State: IN  
Zip: 47601  
Phone: (812)217-0147 ext.  
Type: mobile  
No Phone Service:

Case Number: Vectren proposed rate increases

Comments: It is my understanding that Vectren has requested another double digit service increase. They just received one last year. At a time when most people are taking pay cuts, social security cuts, or job losses, this has become a ridiculous request. The Evansville Courier recently did an article on this request. Vectren noted the increase is to cover some upgrades to lower emissions, which I thought were covered in previous rate increase requests. They also noted that they need to make sure their investors continue to get a 10% return on investment. It would seem to me that it is time for the regulatory commission to step up and quit approving these ridiculous increases when people can no longer afford them. It would seem that it is time for the salaries of the officers of the company, as well as workers, to be given pay cuts to lower salaries just like the people they are serving. Our state employees have also had to swallow some cuts with decreased tax revenue. Once these avenues have been fully evaluated, then maybe we can look at 3% or less increases which is more normal in the real world. I would suggest no increase until they have fully addressed these concerns. Please stop this ridiculous request for another rate increase. If our regulatory commission can't do this, then maybe the next step would have to be to replace some of its members.



# State of Indiana

# Senate

Senator Vaneta Becker  
4017 Cobble Field Drive  
Evansville, Indiana 47711  
Residence (812) 469-3776  
State House (800) 382-9467

Committees:  
Commerce, Public Policy & Interstate Cooperation, R.M.  
Health & Provider Services  
Public Health Subcommittee, Chair  
Homeland Security, Transportation & Veterans Affairs  
Public Safety Subcommittee  
Natural Resources

January 21, 2010

SEN 72 on 7:02

Mr. David Stippler  
Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St., Suite 1500 South  
Indianapolis, Indiana 46204

Dear Mr. Stippler:

I would like to take this opportunity to express my opposition to the proposed Vectren Energy rate increases. I have been contacted by constituents in my district who are mutually concerned and I am writing to you on behalf of them as well.

One particular constituent, Mr. Emmons Patzer from Evansville, has provided analysis for your consideration, which I have attached for your review. With the economy being in such a downturn, Hoosiers cannot sustain rate increases at this time. Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Vaneta H. Becker".

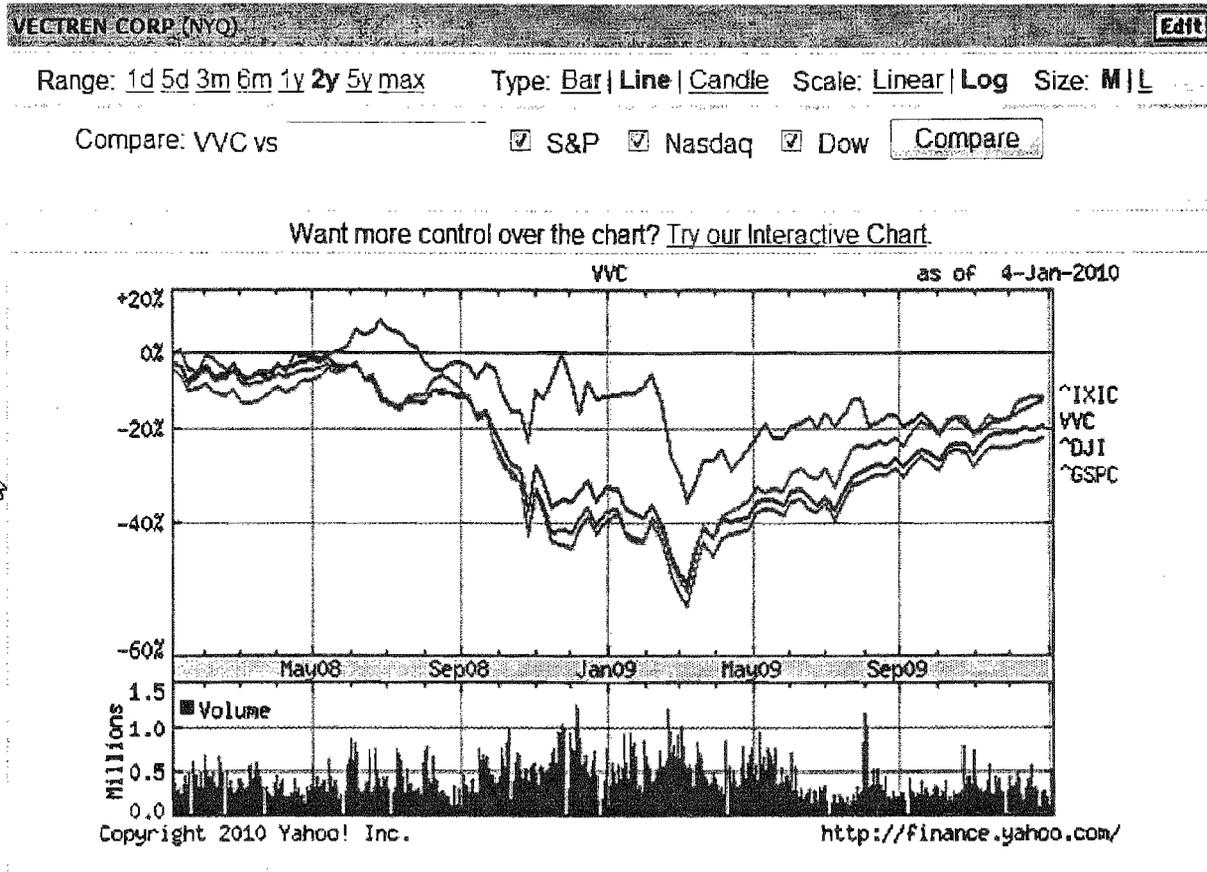
Vaneta Becker,  
Indiana Senate, 50<sup>th</sup> District

Enclosures

CC: Emmons Patzer  
Chairman David Hardy, IURC

## Vectren Rate Hearing – Customer Input

As you can see from this two year snapshot available on Yahoo Finance, Vectren has exceeded the Dow, S&P and Nasdaq performance as an equity for the past two years. This would suggest pretty clearly that it shouldn't be struggling for access to funds, either equity or debt, with its current rate base return level. In fact, it is logically set too high already and their request for further increase should not only be denied, but the commission should lower their existing rate of return at this rate hearing. Clearly in the current economic climate with federal funds rates at historical lows, even their current rate is comparatively high relative to other investment opportunities. Thus, the fact they already have the highest rates to their consumers of any Indiana utility should be corrected with a rate of return reduction at this hearing.



Investment rates of return as shown above related to equity price are being achieved by Vectren on the backs of inflated consumer billings. If one turns to a more detailed analysis such as that provided by E-trade Financial comparisons within its industry, it is very clear that Vectren is not achieving its favorable stock performance through operational effectiveness. You can see from the measures below that its management effectiveness rankings are below sector average. Its growth rate characteristics are average or above on Sales because they are charging extraordinarily high rates on falling actual underlying utility demand. Their operational inefficiency is further demonstrated by the fact that even with above sector Sales on lower

# Vectren Rate Hearing – Customer Input

demand, they can only pay below average dividend growth. This would suggest that they are doing so by consuming way too much of their operating budget through weak management performance and operational efficiencies.

MANAGEMENT EFFECTIVENESS (TTM)		GROWTH RATE (TTM)	
Return on Assets	2.62%	Earnings Per Share	-16.3
Return on Equity	8.49%	Sales	-8.0
Return on Inves. Capital	3.12%	Dividend (MRQ)	3.1
<p>The Return on Equity for VVC shows that it is able to reinvest its earnings as efficiently as its competitors in the Natural Gas Utilities industry. Typically, companies that have higher return on equity values are more attractive to investors.</p>		<p>VVC's EPS Growth Rate is on par with its peers in the Natural Gas Utilities industry.</p>	
DIVIDEND (TTM)		OPERATING RATIOS (TTM)	
Dividend Yield	5.51%	Asset Turnover	0.50%
Payout Ratio	93.95%	Inventory Turnover	8.42%
Annual Dividend	1.34	Receivables Turnover	16.31%
<p>VVC's dividend yield is greater than 64% of other companies in the Natural Gas Utilities industry. As indicated by the <b>payout ratio</b>, VVC's earnings support the dividend payouts more than others in the group.</p>		<p>These ratios give an indicator of efficiency (ability to move inventory and generate sales) within a company, particularly ones with tangible goods (i.e. automotive, computer hardware) as compared to its peers.</p>	
COMPANY OFFICERS		COMPANY CONTACT	
Chairman	Niel C. Ellerbrook	Employees	3,700

The weakness of management performance is further suggested by their operating ratios. The high asset turnover suggests they are throwing money at the latest spending opportunity but not getting any performance bang for doing so. If one looks at their new headquarters building on the riverfront, you see capital being wasted on opulence rather than performance. They will try to hide behind a point that they are investing in environmental improvements, but take a close look at comparatives for other utilities. I happen to be personal friends with the head engineer who is installing Duke's controls at Gibson and Edwardsport and Vectren isn't even in the same ballgame. Pull back that environmental mask and drill into real fact finding.

Take an additional look at the high end receivables turnover. Vectren is a "collection machine" alright. If they claim to be sensitive to the communities of people they serve, I sure would wonder why they seem to have spent on billing and collection performance efficiency way above sector norm but are on the weak end of return on invested capital which would mainly be around generation and distribution performance weakness.

2130 E. Riverside Dr.  
Evansville, IN 47714  
14 May 2010

Consumer Services Staff  
Office of consumer Counselor  
115 W. Washington Suite 1500 South  
Indianapolis, IN 46204

Dear Regulatory,

Reference 43839

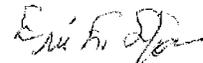
I don't believe Vectren really needs to raise rates at the present time.

It seems like every company, id est., Cradock Factory, Aklar, Bernadin, 4of 5 Whirlpool  
Factories and the last Whirlpool company is leaving for Mexico.

We have sacrificed Central Air and use our gas rationally, cut back on electricity, etc.  
Vectren stock is \$23.50 which is higher than most company stocks we see each night on NBC.  
All Vectren wants to do is raise the consumer rates, thus keeping their stock on a constant level. With  
Whirlpool leaving utilities will lose stock options in favor of a lower rate.

Thus, I am against Vectren's dirty pool tactics in shifting the lost factories businesses onto consume  
billings. We have tightened our belts enuf, now it's their turn. The price of gas is dropping due to less  
they're all rich while we are starving in Evansvile, IN? Please vote against the raise in rates just so they can  
socialize with the elite and play golf. It ain't fair. They have lost no money so why are they

Sincerey yours,



Eric E. Shaw

MAY 19 PM 12:52

From: patnjim1031@netzero.net  
Sent: Wednesday, June 02, 2010 11:59 AM

Categories: Red Category

JUNE 2,2010

DEAR MS REICKIN

I SURE HOPE YOU CAN STOP VECTRONS RATE HIKE.

I LIVE ON A VERY SMALL INCOME AND I HAVE TO DO WITHOUT SOME THINGS I NEED IN ORDER TO PAY MY BILLS FOOD IS GOING HIGHER AND GAS CHANGES DAY AND NIGHT IT WILL BE ONE PRICE IN THE MORNING AND GO UP 15 TO 20 CENTS OVER NIGHT JUST DON'T SEEN LIKE WE SENIORS ARE NOT BEING TREATED RIGHT AT ALL.

WE LOST ARE COST OF LIVING AND EVERYBODY IN THE GOVERMENT GOT THERE RAISE AND WE LEFT TO DUE THE THE BEST WE COULD.

WE NEED TO BRING SOMEONE IN TO GIVE VECTRON A HARD TIME AND TAKE OVER AND LET THEM KNOW THEY HAVE GOT SOME ONE WHO CAN DO A BETTER JOB AND NOT KEEP TRYING TO GET RICHR WHILE THE EOPLA ARE HURTING.

THANK YOU FOR GOING AFTER THESE PEOPLE.

PAT SHIPP

From: Web Form Poster [timshipp@hotmail.com]  
Sent: Saturday, June 19, 2010 5:18 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Timothy  
Last Name: Shipp  
Email: timshipp@hotmail.com  
Street Address: 6609 Kratzville Rd.  
City: Evansville  
State: IN  
Zip: 47710  
Phone: (812)437-2525 ext.  
Type: home  
No Phone Service:

Case Number: VECTREN RATE INCREASE

Comments: Vectren ALREADY has one of the highest if not THE highest utility rates for the entire state of Indiana. It is generally the practice of most companies to use a portion of their overall profits to invest in the infrastructure of their company. This means a smaller return on investment for the shareholders during that time. This investment comes from the EXISTING profits earned by the company. No other company I'm aware of can set a specific profit margin and merely raise the rate they charge for their product or service to meet that pre-set margin....if they did, they would price themselves out of the market...it's called competition. YOUR ORGANIZATION has been established to protect the consumer in the case of the monopoly that currently exists in cases such as Vectren in Southern Indiana. Common everyday folks and major corporations are making sacrifices everyday...a company such as Vectren should be no different. Allowing Vectren's latest rate increase would be an act of criminal negligence for an organization set up to look out for the interests of PEOPLE...not corporations. PLEASE deny Vectren this requested rate hike.

Case Case # 43839

1/4/10

Gentlemen:

I'm writing to you because of my concern that our local utility corp, Vectron is applying to increase their rates.

I'm a widow, senior citizen on a fixed income that is going down instead of up. The average person's increase will be approximately 3% over a 3-yr. period.

According to the Enbridge Courier the Company is making a 10.7% return on its investment capital. The company's CEO makes a salary in the millions. If the Company needs to improve its infrastructure shouldn't the stock-holders be responsible for this — instead of its paying customers.

Our local customers paid for their fancy new headquarters in downtown Evansville.

My concern is many local customers and me included will be unable to pay their utility bills.

Sincerely,

Evelyn Shultz

Evelyn J. Shultz  
Apt. 1001  
600 S. Cullen Ave.  
Evansville, IN 47715

JAN 04 9 52 AM '10



From: Holly Brunston [hbrunston@yahoo.com]  
Sent: Sunday, January 03, 2010 11:08 AM  
To: UCC Consumer Info  
Subject: Vectren Corp, rate increase, case #43839

Categories: Red Category

I am writing in OPPOSITION to Vectren's request for a rate increase. Why does southern Indiana pay the highest rates in the state? Why should rates be increased for a company that already pulls in major profits yearly? I cannot afford to keep Vectren in the black when I myself am already in the red. Vectren chalks it all up to improvements and repair costs. It seems to me they have enough profit and assets that these costs should be covered. And why are their investors guaranteed a rate of return?

Vectren preaches conservation. But now that more people are conserving, they don't like it. I have turned down the heat and turned up the air conditioner just to try to save some money, and now I am going to be punished for this. I have had to learn to live on less income and higher costs in this recession. Maybe Vectren should do the same.

Holly Siemionko  
2856 Pearce Point  
Newburgh, IN 47630  
812-629-4125

JAN 28 PM 12:45

Evansville, In 47715  
1-26-10

Utility Consumer Counselor;

I have a comment on rate increase  
of Vectron Corp.

1. Vectron Corp.
2. A rate increase
3. Case's cause number, 43839.

Please don't allow this increase -  
I live on \$872.00 a month from  
S.S. I am pretty sure others  
live on less than this. And  
I feel for them. And there's others  
who have so much income  
they don't care how high the  
rate is - But for the jobless,  
low-income people - please  
don't put more burdens on  
us - I keep my heat low  
and wear sweaters to stay  
warm - Please have  
some mercy on us -

Thank You  
Mildred Simmons  
1100 Erie Ave #204  
Evansville, In 47715

Ann Simpson  
1900 Greenbrier Drive  
Mt. Vernon, IN 47620  
812-838-2976

To the Director and Counselor:

I am directing my comment to you on Vectren Corporation's requests to raise utility rates in the Evansville area and secure a 10.7 percent return on shareholders' investments.

I do NOT feel that this request should be honored for the following reasons:

The Corporation recently was granted a rate increase.

The average investor is receiving a far lower return on invested money. Vectren's request is greedy.

Vectren has the highest utility rate in Indiana. The average is \$95.13. Vectren's PRESENT rate is \$128.90.

Vectren is asking for this increase because demand is down. Part of that decrease in demand is because customers who are able to utilize the services of other utility companies do so. Why should the consumer pay to maintain Vectren's ability to raise capital?

Vectren should look closely at its management practices and trim the fat. For instance, the purchase of premium land for substations is poor management of the company's resources. Locate away from major highways on less expensive land. In-house servicing of equipment could cut expenses.

Please do not grant Vectren's request to raise utility rates.

Thank you,



Ann Simpson

JAN 7 PM 12:37

**From:** Tom Slaubaugh [trsmrs@roadrunner.com]  
**Sent:** Saturday, June 19, 2010 3:11 PM  
**To:** UCC Consumer Info

**Categories:** Red Category

From: Thomas R. Slaubaugh  
address: 4597 Sierra Drive, Boonville, IN 47601  
e-mail: [trsmrs@roadrunner.com](mailto:trsmrs@roadrunner.com)  
daytime phone number: 812/897-4075

I am opposed to ANY rate increase for Vectren. I just received my current bill and my budget bill has gone up \$21.86. If Vectren is in need of money, they should sell their new water-front building and buy cheaper accommodations. There is no need for a utility to have a river view. That is some of the most expensive land around here and their consumers shouldn't have to pay for it. My husband is retired and we live on a fixed income and this rate increase would be a burden to us on top of what we are already paying. We pay \$181.86 per month for a 2400 square foot condo and we try to conserve energy.

UTILITY NAME - VECTREN CORP.  
A RATE INCREASE  
CASE CAUSE # 43839

HELLO

WE ALREADY PAY THE HIGHEST RATE IN THE STATE, I AM TIRED OF TRYING TO WEATHERPROOF MY HOME TO SAVE MONEY ON MY BILLS, JUST SO VECTREN CAN INCREASE THERE RATES. I HAVE ADDED ADDITIONAL INSULATION IN MY ATTIC, SOME NEW ENERGY SAVING WINDOWS AND DOORS, CAULKED EVERY CRACK OUTSIDE THE HOUSE. I HAVE TURNED MY THERMOSTAT DOWN TO 63°, ENOUGH IS ENOUGH, THE ECONOMY IS DOWN, PEOPLE ARE LOSING THERE JOBS. THIS IS NOT A GOOD TIME FOR A INCREASE. MAYBE VECTREN CAN LOOK INTO THERE CORPORATION AND START TRIMMING THE FAT. MAYBE CUT  OUT SOME BONUSES.

THANK YOU  
DONALD SLOAN  
EVANSVILLE, IN

 Donald Sloan  
8211 Pine Creek Dr  
Evansville IN 47710-4937

JAN 11 PM12:29

MAY 17 PM 1:22

Vectren -

As a retired couple & on social security & medicare, without a raise for S.S. this year, it is getting harder & harder to live in Indiana - they have no incentives whatsoever for people to retire here - I absolutely hate that we decided to move back to Evansville, to live our last days out -  
Key rates are a lot better than here, & I feel like were being gouged to death -

Please no increase.

Displeased  
Peggy +  
Johnnie Sloan

Ref - Cause # 43839

**From:** Carol Slow [cslow62@gmail.com]  
**Sent:** Monday, May 31, 2010 1:26 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren Rate Hike-Cause#43839

**Categories:** Red Category

Thank you for the opportunity to express my concern regarding Vectren's Electric Rate Hike.

The proposed rate hike will cause substantial hardship for many families and users. This is not the time to reduce the amount of income families have to use for food, RX's, and other necessities. The federal government is trying to stimulate the economy and this will serve to diminish that attempt.

I appreciate my Electrical Service everytime I flip a light switch and it works. Yes, we all take it for granted most of the time. However, during the ice storm in 2009, our local water utility, **Yankeetown Water**, was left without electricity needed to operate the Well Pumps for many days. Not only were without power during the worse of the storm, but, once it was restored to us, we were without water. It is understandable, that it took a while to restore power to residences, but, the **Water Utility should have been a priority**.

There was a concert at the Roberts Stadium on Friday night after the storm. There were many, many Vectren Trucks at the Stadium during the day to ensure they had power for that, but, we and many other Yankeetown Water Customers were without power to run the pumps.

We oppose this rate hike on many levels and hope that you refuse this request since Vectren seems to be doing well w/a \$63 Million 1st Qtr Profit.

Thank you!  
Carol & Dennis Slow  
5111 Bethany Church Road  
Boonville, IN 47601  
(812) 842-0481

MAR 8 PM 2:07

To The UCC

CASE CAUSE NUMBER - 43839

COMPANY NAME - VECTREN CORP.

If you please I write this letter  
to you to please DENY - the rate  
increase that Vectren has requested.

I send to you articles from our  
Paper Company on articles written  
on Vectren.

Feb. 20 - After the big Ice Storm  
that we had here.

Please read these articles and  
you will see Vectren says  
one thing and then turn around  
and say something else.

Article - 1 - they say no rate increase

" - 2 - Upgrades are to blame

" - 3 - from Vectren how the

increase will effect us.

They also announce that  
MR. Ellerbrook is also retiring  
this year. Well theres a major  
Pay Out. Because his salary  
is way to high.

With the way the economy is  
Now people are finding it almost  
Impossible to Make ends meet,  
Plus having to pay higher Elect.  
Rates. Do you eat take medicine  
or set up payments with Vectren.

I Did that once and pay check  
was not enough to pay what i.  
had set with Vectren Couldn't  
Pay Full Bill But paid the Past  
Due Amount an was told By  
Vectren that I Could Not set  
up any Payments for a year  
Because of an agreement.

Well I Paid and to this  
Day cannot Make a Payment Plan.

If I had wanted to Play  
Monopoly then this is  
what we play Every Month  
with Vectren. They Hold  
Everyone in the game Hostage  
Pay or Shut off.

I Believe its More to Vectren  
Profit for a Rate Increase

By way the Stock Market  
Has done to their Stock.

PLEASE  
JUST SAY NO

RATE INCREASE  
FOR Vectren.

Thank You

Wally Sluder

Evansville, In.

Vanderburgh County

812-470-1093

Please Give us A Break  
from the Game.

# Vectren discusses price tag of storm

## Cost comes up in earnings report

By **DAN SHAW**

Courier & Press staff writer

464-7519 or shawd@courierpress.com

Vectren Corp. estimates the cost of restoring its customers' power after the recent ice storm was between \$15 million and \$20 million.

The utility company, based in Evansville, included those numbers in an earnings report it released Wednesday. The ice storm hit Southern Indiana on Jan. 27, leading to power losses for nearly 75,000 of 141,000 customers in Vectren's southern district.

Chase Kelley, a company spokeswoman, said Vectren plans to cover some of those costs out of the utility's operating and maintenance budget. Other costs will be set aside and perhaps paid for with a raise in the base rates Vectren charges electricity customers. To take effect, any such raise must be approved by the Indiana Utility Regulatory Commission.

Kelley said the utility doesn't intend to file for a rate hike any time soon.

"We have nothing on the calendar," she said.

And even then, the commission can disapprove the request or only approve part of it.

In the earnings release Wednesday, Vectren reported a profit of \$37.1 million, or 46 cents a share, for the fourth quarter of 2008. That was down from the \$39.9 million, or 53 cents a share, the company had reported in the same period a year ago.

The performance matched the expectations of analysts polled by Thomson Financial, who predicted the company would see earnings of 46 cents a share during the quarter.

For the entire year of 2008, Vectren reported a profit of \$129 million, or \$1.65 a share.

of between \$1.65 a share and \$1.95 a share. Those prices were reduced by between 20 cents and 25 cents from earlier predictions, mainly because of difficulties in the credit markets.

"All in all, we are expecting a good year, although we recognize the economy has tempered our expectations somewhat," said Niel Ellerbrook, Vectren chairman and chief executive officer.

In a conference call, Vectren executives said the company's revenue from selling electricity to industries will fall in 2009. Jerry Benkert, Vectren chief financial officer, said the company's top five electricity customers are companies which deal in plastics, automobiles, chemicals and refining.

As for the 2008, Vectren attributed its drop in profits in part to the performance of its coal mines. That division of the company reported a loss of \$4.6 million in 2008, down from a profit of \$2 million the year before.

Vectren said new rules issued by the Mine Safety and Health Administration have forced it to spend more money on the roof of its underground mine near Petersburg, Ind. The division also extracted less coal in 2008.

The prospects should improve in 2009, when Vectren opens two mines near Oaktown, Ind., north of Vincennes. The company will also sell the commodity at a higher price in 2009, after renegotiating contracts on about 70 percent of the coal it extracts.

Vectren's utilities saw their profits increase from \$106.5 million to \$111.1 million between 2007 and 2008. Vectren attributed the rise to the higher utility rates it began charging customers during the past two years.

In August 2007, Indiana regulators allowed Vectren to start charging higher gas and electricity rates to customers in its south region — which includes Evansville. Similar increases followed in Vectren's other regions, in northern Indiana and western Ohio.

Shares of Vectren were being traded at \$21.99 at the close of the market Thursday, down 98 cents.

# Vectren: Upgrades to blame for hike

## Utility already has state's highest fees

**DAN SHAW**

STAFF WRITER / (812) 464-7519  
shawd@courierpress.com

In explaining the request, Vectren executives are quick to point to the equipment added to lessen pollution from the company's power plants. Last year the company spent \$99 million to put a scrubber — a device used to reduce the release of sulfur dioxide — on a generation unit at the Alcoa power plant in Warrick County.

Vectren shares the ownership of that unit evenly with Alcoa. Thanks to the new scrubber, as well as three added to other units at the plant, Alcoa's emissions of sulfur dioxide were expected to fall to 3,474 tons in 2009 from the 78,825 tons released 2007.

Jerry Benkert, Vectren vice president and chief financial officer, said Vectren has outpaced other Indiana utilities in its spending on pollution control. That alone has driven the company's electricity bills up by 30 percent in the past several years, he said.

In Vectren's drive to be cleaner, Benkert said much credit lies simply with the location of the company's headquarters in Evansville. Like all Tri-state residents, Vectren executives breathe air befouled by Vectren's plants.

"We made the decision — where the others may have

VECTREN / Page A16

Vectren Corp. charged its residential customers more for electricity last year than any other utility in Indiana, according to state regulators.

And it is asking for permission to raise those rates even higher.

According to data from the Indiana Utility Regulatory Commission, Vectren customers who used

**Spending on equipment is the largest reason behind Vectren's rate increase request; it accounts for just less than 50 percent of the increase sought, 38 percent stems from the company's dwindling electricity sales.**

1,000 kilowatt hours a month — a rough average for homeowners — paid \$128.90 in bills sent out in July. Northern Indiana Public Service Co., the next highest investor-owned utility in the ranking, charged \$108.56 for the same amount.

Last month, Vectren asked state regulators for permission to raise its rates further. The increase, if approved, is expected to add about \$18 a month to "average" customers' bills.



SCRIPPS

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# VECTREN

Continued from Page A1

stalled — that we live here and work here,” Benkert said. “And we are going to make that investment for cleaner energy.”

Beyond the Alcoa plant, Vectren also burns coal at its F.B. Culley plant in Warrick County and its A.B. Brown plant in Posey County. Vectren has spent enough in recent years to ensure all of its power plants are scrubbed to remove sulfur dioxide from their emissions, helping to prevent acid rain.

Meanwhile, 90 percent of the company's generating units have been equipped to curtail releases of nitrous oxide and particulate matter, pollutants that can make breathing difficult.

Those efforts have cost the company \$410 million over the past 10 years. That money first came from Vectren's pockets. But the ultimate source is likely to be customers, from whom utilities usually can recoup their expenses.

Many of the recent improvements have come at Vectren's initiative, but not all.

In 2002, the U.S. Environmental Protection Agency and Department of Justice reached a settlement requiring Vectren to spend \$30 million on pollution control at the F.B. Culley plant.

Benkert said other utilities soon will find themselves in similar positions and will have to add equipment to stay in compliance

with federal rules.

One, the Northern Indiana Public Service Co., is asking for a rate increase to help it pay for \$330 million spent in the past 10 years to curtail emissions of sulfur dioxide and nitrous oxide.

Indiana-Michigan Power, a subsidiary of American Electric Power, is looking at 2017 to start putting scrubbers on its Rockport, Ind., plant, one of the biggest emitters in the state.

Besides reducing pollution, Vectren also has bought equipment to improve service. It has included a number of substations costing anywhere from \$14 million to \$16 million each. Vectren built one near the intersection of Interstate 64 and

the Lloyd Expressway with the purpose of serving new buildings in the area, including the Deaconess Gateway Hospital campus.

## Biggest expense

All told, spending on equipment is the largest reason behind the rate request; it accounts for just less than 50 percent of the increase sought, according to documents filed with the Indiana Utility Regulatory Commission.

Lagging just behind it is the need to make up revenue lost during the recession. In speaking to regulators, Vectren executives said 38 percent of requested increase stems from the company's

dwindling electricity sales, largely a result of the recession.

And the situation isn't likely to improve, especially since Vectren's electric utility depends on a few large customers for much of its revenue.

Looking into the future, M. Susan Hardwick, Vectren vice president, controller and assistant treasurer, noted Whirlpool's plan to close its Evansville plant by the middle of this year will have an impact on the utility.

That, along with the loss of other manufacturing, and the boost Vectren will enjoy from Berry Plastic's expansion of its headquarters, will remove about \$8.4 million in margin from Vectren's elec-

## UTILITY RATES

Utility name	Price of 1000 kWh
1. Vectren Corp.	\$128.90
2. Marshall County REMC	\$128.68
3. Troy Municipal	\$115.45
4. Northeastern REMC	\$108.86
5. Northern Ind. Public Service Co.	\$108.56
6. Harrison County REMC	\$106.56
7. Jackson County REMC	\$106.08
8. Duke Energy Indiana	\$98.75

9. Logansport Municipal	\$98.02
10. Anderson Municipal	\$97.69
11. Kingsford Heights Municipal	\$96.87
12. Peru Municipal	\$95.91
13. Richmond Municipal	\$94.93
14. Knightstown Municipal	\$93.63
15. Crawfordsville Municipal	\$88.04
16. Columbia City Municipal	\$86.70
17. Lebanon Municipal	\$85.72
18. American Electric Power	\$84.64

19. Indianapolis Power & Light	\$83.43
20. Tipton Municipal	\$83.04
21. Frankfort Municipal	\$82.57
22. Mishawaka Municipal	\$80.61
23. Straughn Municipal	\$76.04
24. Auburn Municipal	\$53.32

**AVERAGE** \$95.13

*Source: Assembled from July 1 electric bills by the Indiana Utility Regulatory Commission*



## VECTREN Energy Delivery Proposed Changes in Electric Base Rates

3

On Dec. 11, 2009, Vectren Energy Delivery of Indiana – South (Vectren) filed a request with the Indiana Utility Regulatory Commission (IURC) for a base rate adjustment for its southwestern Indiana electric utility. The regulatory filing requests approval of a base rate increase to address capital investments in energy delivery infrastructure, a modified electric rate structure that facilitates a partnership between the company and customers to pursue energy efficiency and conservation, and new energy efficiency programs to complement those currently offered for natural gas customers.

**Details on the base rate increase:** Vectren has worked aggressively to manage costs and has held annual operating budgets relatively flat, cutting costs where possible. However, the company cannot delay projects indefinitely without jeopardizing the safety of the system and its customers. Nearly half of the request is driven by the need to recover costs associated with the roughly \$325 million spent in infrastructure construction within the past three years. The remainder of the request is to account for declines in overall sales attributed to the recession in addition to slight increases in the utility's annual operating and maintenance budget.

**Proposed energy efficiency programs:** Vectren is also seeking approval of energy efficiency programs to complement those currently offered for natural gas customers. The proposed programs include automatic discounts through various retailers on compact fluorescent light bulbs, rebates for the early retirement of older, inefficient appliances, including refrigerators and window-unit air conditioners, and custom programs for high-efficiency lighting for small business customers. Vectren has also proposed to establish on-site energy audits for both residential and small commercial customers.

**Bill impact if rate adjustment is approved as filed:** If the proposal is approved by the IURC, a typical combination gas and electric customer who uses around 900 kilowatt hours per month would experience a monthly bill increase of about \$18. The chart featured here compares present and proposed bill amounts at various monthly usage levels.

**Additional request:** The final piece of the filing includes a plan to install dense pack technology on two generating units at the company's A.B. Brown power plant in Posey County. The \$35-million project, which will be completed in two phases over 2012 and 2013, will enhance generation efficiency and ultimately help delay the need for a new generating plant, which would require a much higher capital expenditure. By improving the units' efficiency, Vectren can use less fuel and reduce emissions, including carbon, up to 5%. The company is requesting the project costs be placed into base rates in 2013 upon project completion, which, in turn, would increase bills by about \$1.60 per month by the end of 2013.

### Vectren Energy Delivery of Indiana – Electric Typical Bill Comparison – Residential

Monthly Usage (kilowatt hours)	Present Bill	Proposed Bill	Increase Amount	Percent Increase
100	\$20.39	\$26.14	\$5.75	28.18%
200	\$35.28	\$41.28	\$5.99	16.99%
400	\$62.64	\$71.55	\$8.92	14.24%
500	\$75.91	\$86.69	\$10.78	14.21%
700	\$102.45	\$116.97	\$14.52	14.17%
900	\$128.99	\$147.24	\$18.25	14.15%
1,000	\$142.26	\$162.38	\$20.12	14.14%
2,000	\$274.97	\$313.76	\$38.80	14.11%

**Electric heating rate modification:** To further support conservation objectives, Vectren is also requesting approval to phase out its residential electric home heating rate (rate EH). At the time new rates are approved, customers who are taking service under the home heating rate will be considered "transitional customers," and Vectren's transitional rate will apply to those customers so long as they continue to reside at their current residence. All other residential customers will be served under Vectren's standard residential rate.

**What to expect:** The Indiana Utility Regulatory Commission (IURC) will review the filing and hold at least one public hearing before it makes a decision. This review process will likely take several months to a year.

**Learn more:** For more information about the rate case process, an overview of the proposed energy efficiency programs or for a list of frequently asked questions, visit [Vectren.com/ratecase](http://Vectren.com/ratecase).



# Vectren's '09 profit on par with 2008

## Demand for electricity off; coal sales strong

**SUSAN ORR**

STAFF WRITER / (812) 461-0783  
 orr@courierpress.com

Jerry Benkert, the company's executive vice president and chief financial officer, cited several reasons for the drop. Mild summer weather and a sluggish economy reduced demand for utilities. Vectren's power sales to other utility companies were also down.

But, Benkert said, Vectren was able to hold down expenses which helped the bottom line.

"The utility results are down, but they could have been worse yet," he said.

Vectren's nonutility group earnings in 2009 were \$37.7 million, or 47 cents per share. That compares with \$18.9 million, or 24 cents per share, in 2008. Those numbers do not include a one-time charge related to a project to store natural gas in salt caverns. Vectren has a 25 percent interest in that project through its subsidiary ProLiance. Sempra Energy is the other partner in the venture.

A problem with the project led to a write-off of \$132 million, of which ProLiance's share was \$11.9 million.

Benkert said improved coal prices helped Vectren's nonutility group performance. Vectren

Vectren Corp. ended 2009 in the black, with an annual profit that essentially was unchanged from 2008.

The Evansville-based utility company reported Thursday that its 2009 net income was \$133.1 million, or \$1.65 per share. That compares with \$129 million, or \$1.65 per share, in 2008.

Vectren includes both its utility group, which provides gas and/or electricity to more than a million customers in Indiana and Ohio, and its nonutility group, which offers energy-related products and services to customers in the Midwest and Southeast.

The utility group represents 75 percent to 80 percent of the company's overall earnings.

Vectren's utility group saw lower profits in 2009 — \$107.4 million, or \$1.33 per share in 2009, versus \$111.1 million, or \$1.42 per share, in 2008.

**Vectren will have a conference call this morning to discuss its financial results with analysts.**

## VECTREN

Continued from Page B10

subsidiary Vectren Fuels mines and sells coal to Vectren's utility operations and to third parties.

The company said it ex-

pects 2010 earnings to be in the \$1.60-to-\$1.80-per-share range.

That includes earnings of \$1.23 to \$1.33 per share for the utility group and 37 cents to 47 cents per share for the nonutility group.

Vectren will have a conference call early today to discuss its financial results with analysts.

The company's stock closed at \$23.30, then dropped to \$22.20 in after-hours trading Thursday afternoon.

Jack W. Smith  
600 Balsam Lane  
Evansville, IN 47710

May 12, 2010

NOV 17 PM 1:23

Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W. Washington Street, Suite 1500 South  
Indianapolis, IN 46204

Subj: Cause No. 43839

Consumer Services Staff,

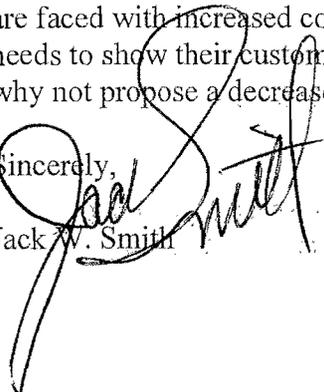
Vectren's request for a rate increase is totally unwarranted under today's and probably under the near future's economic conditions. Allow me to make a comparison to my current situation which I am sure is similar to that of many of Vectren's customers.

	<u>Vectren</u>	<u>Jack Smith</u>
• No increase in rate or pay	since 2007	since 2003
• Declining revenue or income in recession	1 <sup>st</sup> qtr. profit \$62 mil	over 40 to less than 30 hours work per week
• Rate or salary increase request	14% increase on avg. electric bill	0% hourly increase in 7 years
• Infrastructure expenses	\$325 mil & lower revenue	\$12,000 new roof & windows on home & lower income
• Return on equity	10.6%	1.1% best savings account found

It appears to me that Vectren's customers are surviving on less by "belt tightening", Vectren needs to cut costs. When you have no competition a company will survive. If Whirlpool had no competition, the Evansville plant would not be closing.

A rate increase in these economic times is totally unwarranted. Social Security recipients are faced with increased costs (health, food, housing, car, etc.) and no increase. Vectren needs to show their customers how to run the company without a rate increase....in fact, why not propose a decrease to help our people, our state and our country.

Sincerely,  
Jack W. Smith



From: Web Form Poster [turkie14@insightbb.com]  
Sent: Wednesday, June 09, 2010 2:16 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Completed

Categories: Red Category

Title: Ms.  
First Name: Gayle  
Last Name: Spalding  
Email: turkie14@insightbb.com  
Street Address: 1403 Ravenswood Drive  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)424-5536 ext.211  
Type: work  
No Phone Service:  
Case Number: Cause No. 43839

Comments: This is in regards to the proposed electric rate increase that VectrenEnergy Delivery is requesting.

I have contemplated for some time sending this e-mail, and have decided if I don't, then I have no right to complain. Not sure that it's going to do any good, because what Vectren wants, Vectren usually gets, even with your Commission.

I am fortunate enough to have a good job, working rain or shine, and it's a good thing. During the winter, I have my heat (if you want to call it that) set on 64 at home, and I do not move it. During the summer, I usually only use my AC at night, because I'm not going to be uncomfortable while sleeping. Also use ceiling fans.

With the recession, we have all taken a hit on retirement plans, IRAs, CD interest rates, and stocks. Why should Vectren stockholders be assured that their investment will make money anymore than we should be assured that ours will, too? At this time, Neil Ellerbrook should be ashamed to even admit that he made almost 3.5 million dollars, and then turn around and request that our electric rates be increased, when some can't even pay what they are now. And a 63 million dollar profit last quarter? The more I go on, the angrier I get.

For once, let the Indiana Regulatory Commission stand up for the ordinary citizens, and not the mega-bucks monopoly. It's time to put a stop to this.

Gayle Spalding

I Oppose Vectren Rate increase. Circumstances don't warrant this action. High unemployment, stable costs economic downturn, corporate profits, and customary business operating costs prevent consideration.

We as customer/citizens function within our limited means; therefore, why can't Vectren?  
(over)

Please consider these times for what exists & deny added undue & unnecessary burden on Indiana citizens.

Ref. #  
#3839

Keith Spivey  
3850 Mary Anderson  
Wadesville IN #760  
(812) 673-4732

From: Web Form Poster [spencer3932@att.net]  
Sent: Tuesday, June 01, 2010 9:52 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Richard  
Last Name: Spencer  
Email: spencer3932@att.net  
Street Address: 2823 Washington Ave. #C  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)473-5525 ext.  
Type: home  
No Phone Service:  
Case Number: Vectren

Comments: As a customer of Vectren existing mainly on Social Security income I protest a rate increase. My income did not increase this year because SS said the cost of living did not increase. I also believe any expenses incurred by Vectren should be absorbed by them and their stockholders. Any increase in expenses for me has to be absorbed by me and me alone. Thank you.

Indiana Office of Utility Consumer Counselor  
National City Center  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, IN 46204

January 3, 2010

Re: Vectren Corporation  
Proposed rate increase  
Case cause number: 43839

We are opposed to the rate increase requested by Vectren.

The January 3, 2010, edition of the Evansville Courier and Press stated that Vectren charges the highest rate for electricity of any Indiana utility company. We in southwestern Indiana do not have the opportunity to purchase energy from another source; Vectren is our only option for both gas and electric service. And as a monopoly, they can take unfair advantage of their customers.

We retired couples have our Social Security benefits frozen for 2010. Vectren is already taking a bigger and bigger bite out of the family budget. We turn down the thermostat and wear sweaters in the winter to be able to afford the current heating bills. A rate increase with us on fixed income is unthinkable.

Perhaps Vectren needs to downsize plants and work force if there is a reduced demand for energy. Residential customers cannot afford to pay for Vectren's loss of the Whirlpool business. Vectren stockholders must accept the downturn as a part of possible investment risk.

We sincerely request that Vectren's rate increase be denied.

Sincerely, .

Robert & Sandra Staley  
1277 Mt. Gilead Rd.  
Beonville, Ind 47601

JAN 13 PM 12:32

Dear man or sir,

I am writing to put in my  
choice in on the request  
that Vectren made on May 11<sup>th</sup>.

I would like to point out  
that 18% is way to much  
for a person to pay. Not  
only is this too much, its  
also a bad timing. ~~Feb~~ Vectren  
has forgotten that, we're  
in a recession. Like, always  
Vectren is over looking the  
consumer. During the winter  
months, they have to raise  
prices just because its  
cold outside. This is  
unfair, unconstitutional  
and its going to make us  
poor people suffer.

Thanks

Shawn Tallman

JUN 1 AM 7:54

From: Web Form Poster [stammie007@sit-co.net]  
Sent: Wednesday, May 12, 2010 10:14 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Mark  
Last Name: Stamm  
Email: stammie007@sit-co.net  
Street Address: 8510 Barter road  
City: Mount Vernon  
State: IN  
Zip: 47620  
Phone: (812)746-0602 ext.  
Type: mobile  
No Phone Service:  
Case Number: 43839

Comments: This rate increase request is insane. Vectren reports a \$63 million profit for the first quarter of this year yet they now want more of our money. It was stated that these increases are for money they have spent upgrading their systems, and recovering from ice storm, also so that they can pay their managers bonuses. All this at a time when their customers are struggling to make ends meet, out of a job and unable to find new employment, have not received raises for last two years. Where do they expect their customers to come up with more money? This monopoly is not a friend to their customers. Let them make cuts, no raises or bonuses for the so called executives. If this rate increase goes through then it is obvious that the IUOC does not care about the populous only how much kickback they receive from the vectren monopoly. Their rates are the highest in Indiana as it is

From: Web Form Poster [steinkelli@yahoo.com]  
Sent: Monday, January 04, 2010 10:24 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Kelli  
Last Name: Stein  
Email: steinkelli@yahoo.com  
Street Address: 318 N 3rd St  
City: Boonville  
State: IN  
Zip: 47601  
Phone: (812)454-0473 ext.  
Type: mobile  
No Phone Service: No  
Case Number: 43839 Vectren

Comments: Do not raise the rates!!! People in the society are struggling with the economy now, so why make it even harder for people to live by raising the rates. People can't live now, why make it harder!!!!

From: Web Form Poster [joestrats@sbcglobal.net]  
Sent: Saturday, June 19, 2010 11:07 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Joseph  
Last Name: Stratman  
Email: joestrats@sbcglobal.net  
Street Address: 6619 Laura Lane  
City: Evansville  
State: IN  
Zip: 47720  
Phone: (812)963-9234 ext.  
Type: home  
No Phone Service:  
Case Number: 43839 Vectren

Comments: I am a current utility customer of Vectren in southern Indiana. I strongly oppose a rate increase at this time. A rate increase during the largest recession since the Great Depression is totally unjustified. There have been many companies and government agencies who have had to deal with declining revenue during this period. A rate hike at a time when many customers are unemployed or underemployed would increase the current hardship. Vectren should tighten their belt and find ways to work more efficiently.

Joseph P Stratman

ALAN STUCKEY P.O. BOX 455  
PRINCETON, INDIANA 47670  
812-385-5725

DATED JUN 10 2010  
JUN 14 PM 12:35

Please allow me to protest "VEETREN" being allowed to raise rates to its customers. I feel that it is my "right" to do so, as I am a customer. "VECTREN" needs to display some corporate responsibility in the management of their finances. We as customers, especially those of us that are on fixed incomes, are required to be responsible for our finances. One of the main reasons that a financial crisis is running rampant in this nation is the fact that the monetary gap between labor and management has gotten completely out of control. I cannot quote the percentage or the exact time frame when it first began but the gap used to be that management was paid 15 to 25 percent more than labor. I have enclosed a recent chart on current management compensation in 2008/2009. Just single out "VERIZON" as an example. There is no reason whatsoever that Mr. Seidenberg should be compensated over \$250,000 per year. Please study these hypothetical figures in comparison. A labor employee with "VERIZON" that is paid on an average of \$35 hourly over the course of a 30 year career will gross \$2,184,000. You will notice that I said average which means that  $\frac{1}{2}$  the time they will make less than \$35 hourly and  $\frac{1}{2}$  the time they will make more than \$35 hourly. In 2009 Mr. Seidenberg grossed  $17\frac{1}{2}$  MILLION dollars in just 1 year! Reflecting back on "VECTREN", I have enclosed a newspaper column, prepared by an Evansville resident identified as Reneda Baer, that reports Mr. Niel Ellerbrook, "VECTREN" CEO, making very close to  $3\frac{1}{2}$  million dollars in 2009. I feel confident that Mr. Ellerbrook puts on his pants, each day, the same way that I do, 1 leg at a time. I feel very confident that at least  $\frac{1}{2}$  of the labor force at "VECTREN" could do his particular job at "VECTREN" at least as well, if not better than he does, and would be tickled to do it for \$250,000 per year. Don't get me wrong I do not dislike Mr. Ellerbrook, I don't even know him, but the fact remains that he and the rest of "VECTREN" management are being allowed to loot the

"NEXT PAGE"

ALAN STUCKEY P.O. BOX 455  
PRINCETON, INDIANA 47670  
812-385-5725

DATED JUN 10 2010

"NEXT PAGE"

"VECTREN" corporate finances and are seeking permission to continue doing so. If these so called managers would start managing and stop try to feather there respective nests, so much, "VECTREN" wouldn't need a rate increase. I am aware that if the managers would be reduced to the \$250,000 annual salary that I have proposed throughout this letter that they would say that they would leave there jobs. You could advise them not to let the office door hit them in the backside as they go through it. Where 1 of them leaves there will be 25 run in to take there job at the proposed \$250,000 annual salary. And any one of these 25 will be at least as well qualified or more qualified than the 1 that left. Maybe a large influx of "new blood" will put "VECTREN" on the path of being a responsible corporate citizen. I think that this far into this letter that it should be painfully evident that getting management salaries back into the realm of reality and requiring managers to "manage" especially in the category of "finances" that "VECTREN" will find that they don't need a rate increase after all. I also think that it should be noted that a "MONOPOLY" such as "VECTREN" doesn't need to advertise! This should save considerable money also. THANK YOU FOR ALLOWING ME TO EXPRESS MY THOUGHTS & VIEWS REGARDING THIS RIDICULOUS RATE INCREASE REQUEST BY "VECTREN".

Alan  
Stuckey

From: ladybug@sige.com.net  
Sent: Wednesday, May 12, 2010 3:12 PM  
To: uccinfo@ouccin.gov  
Subject: Cause No 43839

Vectren rate increase.

Maybe you should make them look at their expenses that they can control for instance advertising. Why do they advertise when they are the only utility choice we have in Evansville, IN. Make their employees more efficient and do the jobs they are being paid to do, like read the meters on time.

My husband and I are on limited incomes, neither of us got a raise in Social Security or pension checks.

Also they must pay some company to call you if your bill is not paid before the due date, very irritating. We know when it is due and pay it. Becoming like telemarketers. It is sad that we try to conserve on energy to lower our bill and they want compensated for that because their profit is down, for shame they advertised in paper of millions of dollars in profit. what a smack in the face for all of us.

In any business the first thing you should cut is expenses that are not beneficial or needed. Make those high paid executives take a pay cut.

Usually about 26 percent of our income monthly is to pay Vectren. Doesn't leave much to eat on.

Lorel & Patricia Stutsman  
812-437-1364  
Evansville, IN

From: ladybug@sige.com.net  
Sent: Wednesday, May 12, 2010 3:12 PM  
To: uccinfo@ouccin.gov  
Subject: Cause No 43839

Vectren rate increase.

Maybe you should make them look at their expenses that they can control for instance advertising. Why do they advertise when they are the only utility choice we have in Evansville, IN. Make their employees more efficient and do the jobs they are being paid to do, like read the meters on time.

My husband and I are on limited incomes, neither of us got a raise in Social Security or pension checks.

Also they must pay some company to call you if your bill is not paid before the due date, very irritating. We know when it is due and pay it. Becoming like telemarketers. It is sad that we try to conserve on energy to lower our bill and they want compensated for that because their profit is down, for shame they advertised in paper of millions of dollars in profit. what a smack in the face for all of us.

In any business the first thing you should cut is expenses that are not beneficial or needed. Make those high paid executives take a pay cut.

Usually about 26 percent of our income monthly is to pay Vectren. Doesn't leave much to eat on.

Lorel & Patricia Stutsman  
812-437-1364  
Evansville, IN

From: ladybug@sige.com.net  
Sent: Wednesday, March 10, 2010 2:18 PM  
To: uccinfo@oucc.ingov  
Subject: IURC Cause NO. 43839

Please vote NO for Vectren rate increase.

We did not get an increase in Social Security or our pension fund.

Last year we paid Vectren \$5265.00 which was 26percent of our income, how do you think this is going to effect other seniors and low income people. Unfortunately our income is over the minimum for any help.

Vectren has the gall to praise themselves for their profit of millions of dollars. You should not let them have a minimum percent to their shareholders.

To make things even more stressful, they call you a week before it is due and tell you it will be shutoff if not paid.

What kind of company is this anyway. Surely, not ones that are public service. When the ice storm happened last year, yes they had to pay to repair to get services restored, but isn't that what we pay such high rates for.

It would also help if they could Read our meters on a timely basis, not 28 or 31 or upto 35 days.

Where are those meter readers on the scheduled day?????

Again I say no to any increase in their rates.

Patty Stutsman  
1008 N. First Ave.  
Evansville, IN  
812-428-3284

From: Rick Swaim [rswaim@warsaw.k12.in.us]  
Sent: Thursday, June 03, 2010 6:51 AM  
To: UCC Consumer Info  
Subject: Cause # 43526

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Please deny NIPSCO's request for a 16.5% increase in rates! NIPSCO must credit 100% of off-system sales to ratepayers.

Please deny NIPSCO's request for additional reliability trackers. They should be providing reliable service without the ratepayers paying for it.

Please schedule more public field hearings across Northern Indiana.

Include this e-mail in the testimony that the OUCC files with the Regulatory Commission for Cause # 43526.

Thank you for allow me to submit this input.

If I had my life to live over, I would start barefoot earlier in the spring and stay that way later in the fall. ~Nadine Stair

Rick Swaim, WCHS Counseling Department Coordinator rswaim@warsaw.k12.in.us  
574.371.5099 X2326

From: Web Form Poster [deanntarrants@yahoo.com]  
Sent: Wednesday, May 12, 2010 4:58 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Ms.  
First Name: Deann  
Last Name: Tarrants  
Email: deanntarrants@yahoo.com  
Street Address: 3700 Kathleen Avenue  
City: Evansville  
State: IN  
Zip: 47714  
Phone: (812)205-5051 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren

Comments: I have a comment/complaint about Vectren trying to raise utility rates of up to a maximum of \$18 to \$20 per bill. I think this is ridiculous!!!! The economy is so horrible right now and people are having enough trouble as it is paying their bills. Also, this quarter alone Vectren had a profit of 63.2 million, in 2009 they had a total profit of \$133.1 Million and in 2008 they had a profit of \$129 million. Just because we had an ice storm doesn't give them the right to raise our rates. I have conserved electric and gas for the past several years and what is my thanks from Vectren? They raise my rates because people aren't using as much energy. That's a bunch of bologna!!!! I think if Vectren wasn't a Monopoly, this wouldn't be happening. I hope another electric company comes our way just so I wouldn't have to pay Vectren any more of my money. Please do the right thing and not let them raise our rates!!!!



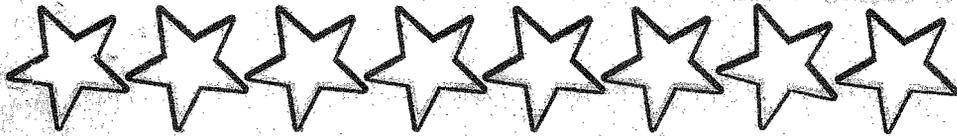
81527

Dear Sirs or Madams

I received a letter from  
Driftwood Utilities where they  
are raising our bills from  
\$22.61 to 45.63, I believe  
this is awfully high that  
is a 150% plus. I live on  
\$1,500<sup>00</sup> a month and I will  
not get a raise for the next  
2 yrs, why are all the utilities  
getting raises when we are  
not, I do not believe this is  
fair to the users, also why  
don't they make everyone in  
Taylorsville get on the sewer in  
stead of septic tanks

OCT 9 PM 3:25

Ms Alvera McNicholas-Taylor  
PO Box 104  
Taylorsville, IN 47280-0104



What would they do if  
all of us needed to send  
out an extra tank that  
would be a big load item.  
They send in the letter  
that you had to have  
10 complaints will have  
is 1 from a very good solid  
reputable person.

Yours truly

W. W. W. W.

W. W. W. W.

Phone # 875-536-2817

Send afford long distance  
or a computer

From: Web Form Poster [katetemp1973@aol.com]  
Sent: Wednesday, May 12, 2010 12:21 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Ms.  
First Name: Kathryn  
Last Name: Templeton  
Email: katetemp1973@aol.com  
Street Address: 1229 Jefferson St  
City: Mount vernon  
State: IN  
Zip: 47620  
Phone: (812)457-1193 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren

Comments: I do not believe they should increase our bills, do to the pooreconomy. I am a single mother who can barely make ends meet now, andI do know how I can afford to pay more on my electric bill. I already pay \$200-300 per month.



**From:** Erik Throop [ebthroop@insightbb.com]  
**Sent:** Tuesday, March 16, 2010 10:07 PM  
**To:** UCC Consumer Info  
**Subject:** Cause # 43839-Vectren rate increase

**Categories:** Red Category

I am writing to oppose any rate increase proposed by Vectren Corp in Evansville.

This is a monopoly to which we have no choice to opt out. The rationale for a rate increase because consumers actually used less energy last year is appalling. The people of this area are trying to be more efficient for both the environment and for their personal finances and then we still end up paying more because the company didn't make ENOUGH money! We all have experienced increased costs of business and thus decreased profit margins, but free market companies cannot force people to pay more just so they can make more money.

If I could, I would leave Vectren in a heartbeat, but unfortunately I have no choice. Please say "NO" to the monopoly and stand up for the consumer.

Thank you for your consideration in this matter,

Erik B.Throop  
2136 Kettles Hill Court  
Evansville, IN 47725  
(812) 867-1597

# LIGHT CONCEPTS

4313 E. MORGAN AVENUE

EVANSVILLE, IN 47715

PH. (812) 477-7412

FX. (812) 477-7472

EMAIL LIGHT\_CONCEPTS@YAHOO.COM

## FACSIMILE TRANSMITTAL SHEET

TO:

317-232-5923

FROM:

Judy Ichenor

COMPANY:

Vectren

DATE:

1-4-10

FAX NUMBER:

888-441-2494

TOTAL NO. OF PAGES, INCLUDING COVER:

43839-

PHONE NUMBER:

SENDER'S REFERENCE NUMBER:

RE:

YOUR REFERENCE NUMBER:

URGENT    FOR REVIEW    PLEASE COMMENT    PLEASE REPLY    PLEASE RECYCLE

NOTES/COMMENTS:

Please understand these times you have given us. We are losing money every day - Now show us you care!

From: Tobias Davis [goatmandoo@gmail.com]  
Sent: Monday, May 31, 2010 2:36 AM  
To: UCC Consumer Info  
Subject: Concerning Cause No. 43839

Categories: Red Category

To whom it may concern; I believe that the rate hikes that Vectren are seeking are unacceptable with the current economic environment and should not be allowed. They made massive profits last year and almost certainly always have. I see no reason why they cannot accept a slightly lower profit for the time being to show their good nature.

Best regards, Tobias

**From:** JRTROCKMAN@aol.com  
**Sent:** Monday, May 31, 2010 9:59 PM  
**To:** UCC Consumer Info  
**Cc:** stewartm@courierpress.com; senator.becker@iga.in.gov  
**Subject:** Cause #43839

**Categories:** Red Category

To Everyone Involved:

In my opinion, the drastically over-charged price of electricity and natural gas by Vectren is in many ways similar and in some cases *worse* than the health care crisis in the country.

Vectren rips apart the paychecks of the people it is supposed to *servicing*.

Economic recovery in our vicinity cannot be possible when the most basic cost of living is so far out of line with the rest of the state.

*Vectren should be stopped* - the price of electricity and natural gas should be rolled back to the same prices as in the rest of the state.

Has anyone except me noticed that the decrease in the price of raw natural gas to its lowest level in a decade was not passed on to its customers, but increased instead...

Quite honestly, it makes me sick to see the management of Vectren congratulated for their years of wonderful service to the company and the community...this is a travesty!

Only the thieves on Wall Street are worse, and I am not sure about that...everyone who uses electricity has a major part of their paycheck being 'stolen' by Vectren...at least some people who aren't and never will be wealthy enough to own stocks, won't get their money 'stolen' on Wall Street...

Thank you Representative Riecken, for your efforts, but asking Daniels to 'try' to stop Vectren is neither strong enough in words, nor enough in appropriate action, to stop Vectren...

Vectren is responsible for the situation, as are members of the regulatory commissions, as are our politicians, for this shameful, terrible condition.

Respectfully Submitted,

Jim Trockman  
office...812-867-9888

cell.....812-454-9888

.

**From:** truxmech@aol.com  
**Sent:** Tuesday, June 01, 2010 10:13 AM  
**To:** UCC Consumer Info  
**Subject:** 43839

**Categories:** Red Category

I feel that a rate increase at this point and time with the economy as it is would put undue strain on everyone. If over 7 million can be paid to a few of the top executives, that money could go a long way for some improvement's that they feel needed to be done.P.S. My wife and I are shareholders of the utility and have been since the 1980's

JUN 9 PM 12:50

This letter is to protest Vectren's rate hike.

Due to the downturn in the economics, a raise in the rate for Vectren would be devastating for every Vectren customer.

It would effect every household, every government offices, hospitals, nursing homes, schools and everyone. In the past Vectren has asked their customers to help pay for the customers that cannot afford to pay.

If people cannot pay now and the raise goes through there will be larger bills for the poor that can't pay.

People on limited income can hardly pay now, how can they manage anything more to pay?

Enclosing an article that I saved from the paper you may read. Vectren has stated because of the decline in revenues caused by the recession they need the increase.

After the amount of money on the first quarter is one of \$163. million, seems like poor management.

Must we pay for their mismanagement?

Who pays for our mistakes?

Thank you for any consideration you may give to the little man!

From: Darren Verkamp [dverkamp@yahoo.com]  
Sent: Tuesday, May 11, 2010 11:45 PM  
To: UCC Consumer Info  
Subject: Vectren Electric Rate Increase

Categories: Red Category

Hello,

I am writing to oppose the Vectren electric rate increase.

Vectren is already charging the highest rates in Indiana and reported a consolidated net income of \$63.2 million for the 2010 first quarter. Other utilities in nearby states follow the same federal pollution control regulations as Vectren, yet have rates 20%-50% lower than Vectren for residential costumers.

Vectren either needs to learn to operate more efficiently or we deserve the opportunity to have another gas and electric option in Evansville, IN.

Thank you,  
Darren Verkamp

From: Darren Verkamp [dverkamp@yahoo.com]  
Sent: Tuesday, May 11, 2010 11:52 PM  
To: UCC Consumer Info  
Subject: IURC Cause No. 43839

Categories: Red Category

To whom it may concern:

I am writing to oppose Vectren's electric rate hike.

Vectren is already charging the highest rates in Indiana and reported a net consolidated net income of \$63.2 million for the 2010 first quarter.

Other utilities in nearby states follow the same federal pollution control regulations as Vectren, yet have rates 20%-50% lower than Vectren for residential costumers.

Vectren needs to either learn how to operate more efficiently or the residents of Evansville, IN deserve another option for gas and electric services.

Thank you,  
Darren Verkamp  
2217 East Illinois Street  
Evansville, IN 47711  
812-402-5291

From: Web Form Poster [westoverdl@aol.com]  
Sent: Thursday, May 13, 2010 11:04 AM  
To: UCC Consumer Info  
Subject: Website Contact Form

Title: Mr.  
First Name: Dale  
Last Name: Westover  
Email: westoverdl@aol.com  
Street Address: 2140 Bunker Lane  
City: Evansville  
State: IN  
Zip: 47725  
Phone: (812)455-7537 ext.  
Type: mobile  
No Phone Service:  
Case Number: Vectren

Comments: Vectren is asking for a rate increase for the Evansville area, I do not believe it is justified. I spend six months each year in Hilton Head Island, SC., we were there the months of October and November this past year; while we were there I put my hot water heater on vacation, turned every electronic device off, turned our thermostat to 50. The only light was a dusk to dawn light outside. We do have two refrigerators and a freezer. My October bill from Vectren was \$109.87 my bill from Palmetto electric cooperative was \$106.00 my November bill from Vectren was 192.54 the Palmetto bill 73.00. We returned to Hilton Head on January 15th. my bill for February from Vectren was 252.40 the Palmetto bill was 124.00. The next two months were Vectren 160.00 Palmetto 119.00, Vectren 116 Palmetto 109.

I do not understand why Vectren's bills were always higher when I was not there and the billing dates were all the same for both companies. I called Vectren for an answer they told me their rate was 60% higher than Palmetto's rate.

If an electric cooperative that purchases all of their power and does not produce any can provide its service at a 60% lower price then I believe that Vectren is not managing their business very well.

I also do not understand why they advertise when we do not have a choice or have expensive golf outings for business customers.

10% return on investment is only good for stock holders not customers.

*Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W. Washington St.  
Suite 1500 South  
Indianapolis, IN., 46204*

*Harry M. Wheatcroft  
1680 Bufkin - Springfield Rd.  
Mt. Vernon, IN., 47620*

MAY 19 PM 1:00

*Re: Cause No. 43839, Vectren Rate Increase*

*Dear Sirs:*

*Surely Vectren's first quarter profit of \$63,200,000 ought to be enough to persuade you to disallow Vectren's latest attempt to gain an even greater profit margin in the near future. The intense cheering I would hear following your approval of this issue would have to be the Vectren Stockholders dancing in their stock brokers' offices. But if this reasoning is not enough to sway your thinking and just say NO ! to Vectren's request consider this.*

*My wife and I live in a 5,200 square foot home we designed and constructed ourselves. By that I mean I nailed and she painted. This home is truly "Green" by today's standards and is very efficient in all respects. In 1980 our total electric bills for water, sewer, heating, cooling, cooking, and lights came to \$175 during the worst winter months to a low of \$50 during the Spring and Fall seasons of transition. Our bills this past year came to a high of \$275 and the lowest of \$125. We are retired so our income does not rise and we are living today in an economy gone wild with "stag", "de", and "in" flations of all kinds. Considering that Vectren's first quarter profit of \$63,200,000 was mightily contributed to by ourselves and people just like us then I urge you to just say NO ! and not rubber stamp the Vectren executives' desire to get a jump on future profits.*

*Sincerely,  
Harry + Carolee Wheatcroft*

**Subject:** cause 43839

The idea of having to pay higher rates does not sit very well in our stomachs when FIRST QUARTER PROFITS OF 63.2 MILLION were posted last week

My fiancée and I don't spend much time at our residence to start with. We love being outdoors but when the winter rolls around as we all know it will, these rates are ludicrous

Your business sense/lack thereof, really leaves a lot to be desired. Any other service provider would be held accountable for not sticking it to their customers, so we are still reeling from the slap in the face that we have to foot more of your greed. To be so blatant with a statement of MAKING UP FOR A DECLINE IN REVENUES CAUSED BY THE RECESSION, well it's simply mind boggling.

Everyone of us is struggling due to the recession, but trying to just break it off in the public when there are certainly other ways of paying for your upkeep would surely be the smarter thing to do

We don't have all the correct answers but to start with, raising rates is definitely not the right one

THANKS



CONCERNED COUPLE  
EARL WHICKER AND DAPHNE KLEEMAN

JUN 20 11:36

**Subject:** cause 43839

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We don't have all the correct answers but to start with, raising rates is definitely not the right one.

THANKS,



CONCERNED COUPLE  
EARL WHICKER AND DAPHNE KLEEMAN

Richard K. Whitney  
316 W. Locust St.  
Boonville, IN 47601  
Ph. 812-449-8491 or Email [easterncape@insightbb.com](mailto:easterncape@insightbb.com)

January 10, 2010

Dear Members of the Indiana Utility Regulatory Commission:

Ladies and gentlemen it has been brought to my attention by Niel C. Ellerbrook, chairman and CEO of **Vectren Corporation**, in his December 13 special to the *Evansville Courier & Press* that Vectren has fallen on hard times and needs for you to approve them a rate increase (**case cause #43839**). If it is true that Vectren is losing money, then you should by all means grant them a rate increase. However, common sense should dictate that if Vectren is not losing money then you should deny them a rate increase.

Thus, as a consumer, I felt it in my best interest to investigate to see if Vectren was actually losing money. Therefore, I went to CNNMoney.com, where I expected to learn that Vectren was operating in the red. Instead, I discovered, since 2006, Vectren's yearly profits have averaged over 129 million dollars a year with a low of 108.8 million dollars in 2007 to a high of 143.1 million dollars in 2008. And their 2009 profits weren't too shabby either posted at 129 million dollars. These statistics are yearly profits that Vectren has made after subtracting all annual expenditures.

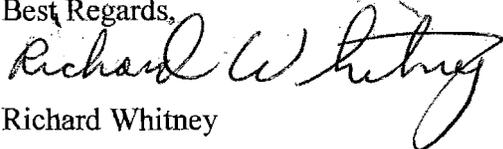
Members of the IURC, if Vectren was not making a reasonable profit, I would agree that you need to grant them a rate increase. However, since Vectren is making over 100 million dollars a year in pure profit, it would be ethically and morally wrong for you to grant them a rate increase.

Yes, I'm sure Ellerbrook's lifestyle would not be effected by a rate increase since he makes over 1 million dollars a year in combined salary and stock options as CEO of Vectren. And I am sure that Vectren shareholders are clamoring for a rate increase in order to receive larger profits from their investment portfolios.

But my family budget and the budgets of other Vectren customers would be negatively strained with a rate increase. This week National Public Radio stated that over 4 million Americans currently can't afford to pay their utility bills and this number was predicted to continue to escalate all across the nation. A rate increase at this time would only add more names to the list of millions of consumers across our nation who can't afford to pay their utility bills.

Therefore, as a concerned electric consumer, I ask you, the members of the Indiana Utility Regulatory Commission, to deny Vectren's request for a rate increase.

Best Regards,



Richard Whitney

Richard K. Whitney  
316 W. Locust St.  
Boonville, IN 47601

Ph. 812-449-8491 or Email [easterncape@insightbb.com](mailto:easterncape@insightbb.com)

**From:** The Whitney's [EasternCape@Insightbb.com]  
**Sent:** Sunday, January 10, 2010 4:01 PM  
**To:** UCC Consumer Info  
**Subject:** Vectren Corp. Request for Rate Increase Case Cause Number 43839

**Categories:** Red Category

Richard K. Whitney  
316 W. Locust St.  
Boonville, IN 47601

Ph. 812-449-8491 or Email [easterncape@insightbb.com](mailto:easterncape@insightbb.com)

June 25, 2010

Dear Members of the Indiana Utility Regulatory Commission:

Ladies and gentlemen it has been brought to my attention by Niel C. Ellerbrook, chairman and CEO of **Vectren Corporation**, in his December 13 special to the *Evansville Courier & Press* that Vectren has fallen on hard times and needs for you to approve them a rate increase (**case cause #43839**). If it is true that Vectren is losing money, then you should by all means grant them a rate increase. However, common sense should dictate that if Vectren is not losing money then you should deny them a rate increase.

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Richard K. Whitney  
316 W. Locust St.  
Boonville, IN 47601

Ph. 812-449-8491 or Email [easterncape@insightbb.com](mailto:easterncape@insightbb.com)

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Richard Whitney

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316 W. Locust St.  
Boonville, IN 47601  
Ph. 812-449-8491 or Email [easterncape@insightbb.com](mailto:easterncape@insightbb.com)

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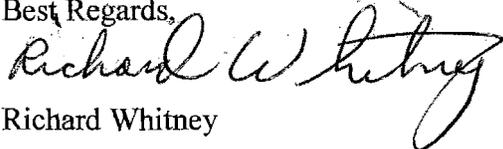
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Therefore, as a concerned electric consumer, I ask you, the members of the Indiana Utility Regulatory Commission, to deny Vectren's request for a rate increase.

Best Regards,



Richard Whitney



A note from Mary Beth

FEB 19 PM 12:34

2-16-10

I'm extremely opposed to  
Vectren Corp. being given a  
rate increase! Their price  
per kWh is already the highest  
in the state.

The case's Cause # is  
43839.

Thank you,

Mary Beth Riggs-Wiggins  
6622 Newburgh Rd.  
Evansville, IN  
47715

**From:** Chuck Williams [Chuck.Williams@ideaMV.com]  
**Sent:** Wednesday, February 10, 2010 12:43 PM  
**To:** UCC Consumer Info  
**Subject:** say NO to Vectren's rate increase

**Categories:** Red Category

Vectren recently proposed increasing electric rates by 14-28%. According to Vectren, at least 50% of the requested funds are to help offset declines in sales "attributed to the recession". In other words, after asking everyone to cut back on usage, install new appliances, and change over to fluorescent lighting, they realized that they aren't getting as much money and want to raise your rates.

What is the other 50% needed for? How about "\$325 million in infrastructure construction over the last 3 years" (have you seen the brand new corporate office on the riverfront in Evansville?) as well as "slight increases in the utility's annual operating and maintenance budget". I thought businesses were trying to cut back during the recession, reduce expenses and budgets. Apparently Vectren doesn't believe in cuts or budget reductions - they just ask the State to let them raise rates!

If that wasn't bad enough, an ADDITIONAL request submitted to the State by Vectren is for \$35 million to upgrade power plants in Posey County to reduce carbon emissions by UP TO 5%. No one at Vectren must read the news lately or they would know that a vast majority of Americans do not believe global warming is a pressing issue. \$35 million is an awful lot to spend for "up to 5%" emissions reductions.

[You should also know that according to a recent article in the Evansville Courier that Vectren customers already pay among the highest rates per kilowatt hour in the entire state - prior to the proposed increase!](#)

**If you don't want to pay hundreds more dollars per year, here's WHAT YOU CAN DO:**

**First: SEND THIS E-MAIL TO EVERY VECTREN CUSTOMER YOU KNOW**

**Second:** A hearing will be held in Indy in MARCH.  
Here are the ways to make your opinions on an electric rate increase by VECTREN known to the Utility Board.  
You will need to give them your name and contact information.

Mail:  
Indiana Office of Utility Consumer Counselor,  
National City Center  
115 W. Washington St., Suite 1500-South  
Indianapolis, IN 46204.

Telephone: (888) 441-2494

Fax: (317) 232-5923

E-mail: [uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov).

From: Web Form Poster [wdken63@msn.com]  
Sent: Saturday, June 19, 2010 12:18 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Categories: Red Category

Title: Mr.  
First Name: Ken  
Last Name: Williams  
Email: wdken63@msn.com  
Street Address: 3105 Saratoga Drive  
City: Evansville  
State: IN  
Zip: 47715  
Phone: (812)303-3197 ext.  
Type: home  
No Phone Service:  
Case Number: Cause No. 43839

Comments: Now is not the time for this. If the citizens of this country have totake a hit during this government created recession why doesnâ??tVectren have to do the same? When the recession eases then allowit.

Just say NO!



May 31 - 2010

Hello,

JUN 9 PM 12:48

I am a retired, single lady who lives in an older home. I have large utility bills & I am very conservative. At my age it is very hard to get full time employment. I work 2 part-time jobs at minimum wage.

Please do not allow a raise on energy rates in southern Indiana by Vectren Corporation

Cause No 43839

Thank You -

Charlene Wilkerson  
1008 S.E. First St  
Evansville, IN.  
47713

# BUSINESS

## EDITOR'S NOTE

For a complete guide to getting your Business Briefs published, visit [www.EBJ.biz](http://www.EBJ.biz) and click on "Guide to Business Briefs." You can also fax information to (812) 422-8196, or mail it to Evansville Courier & Press, P.O. Box 268, Evansville, Ind. 47702. Please include your telephone number.

S&P 500: 1,128.15 ↓ -37.75    NASDAQ: 2,319.64 ↓ -82.65    DOW: 10,520.32 ↓ -347.80    6-MO T-BILLS: 15% ↓ -.06    30-YR T-BONDS: 4.16% ↓ -.23    CRUDE OIL: \$77.11 ↓ -2.86    GOLD: \$1,196.90 ↑ +22.30

## Vectren made \$63 million on quarter

**SUSAN ORR**

STAFF WRITER / (812) 461-0783  
[orrscourierpress.com](mailto:orrscourierpress.com)

Evansville-based Vectren Corp. had a profitable first quarter, but its earnings this year were down from the same period last year.

The utility company reported Thursday that its first quarter net income was \$63.2 million, or 78 cents per share. During the first quarter of 2009, the company's net income was \$72.8 million (90 cents per share).

Vectren is an energy holding company that includes both a utility group and a nonutility group.

The utility group provides gas and/or electricity to more than a million customers in Indiana and Ohio, and the nonutility group offers energy-related products and services to customers in the Midwest and Southeast.

"The real shortfall was driven by the nonutility business," said Steven Schein, Vectren's vice president of investor relations.

First-quarter nonutility earnings dropped sharply, from \$16.5 million last year to \$7.8 million this year.

In contrast, Vectren's utility earnings last quarter were \$55.4 million, down only slightly from

\$56.2 million during the first quarter of 2009.

Two segments of Vectren's nonutility business contributed to the lower earnings, Schein said.

Natural gas prices did not fluctuate very much last quarter, Schein said, and this affected subsidiary ProLiance Energy.

ProLiance is an energy marketing and services company whose activities include buying natural gas and reselling it, and when gas prices are stable it affects ProLiance's ability to make money on gas sales.

Also, Schein said, bad weather in the Northeast and mid-Atlantic

affected Miller Pipeline. Miller builds and repairs underground utility pipelines, and inclement weather limits Miller's ability to do its work.

The company said it continues to expect its 2010 earnings to be in the range of \$1.60 to \$1.80 per share.

Vectren released its first-quarter results after the stock markets closed. The company's stock closed at \$23.70, dropping a few hours later to \$23.65 in after-hours trading.

Vectren will have a conference call today to discuss its first-quarter results.

From: Web Form Poster [willidd53@hotmail.com]  
Sent: Monday, June 14, 2010 6:46 PM  
To: UCC Consumer Info  
Subject: Website Contact Form

Follow Up Flag: Follow up  
Flag Status: Flagged

Categories: Red Category

Title: Mr.  
First Name: Terry  
Last Name: Willis  
Email: willidd53@hotmail.com  
Street Address: 6500 Hemlock Way  
City: Newburgh  
State: IN  
Zip: 47630  
Phone: (812)-8585521 ext.  
Type: home  
No Phone Service:

Case Number: 43839 Vectren Energy Rate increase

Comments: This rate increase should be denied. The local news has reported that their Rates are some of the highest in Indiana. They reported high profits for each quarter ongoing basis. They are seeking a portion of their rate increase for loss of profits because they didn't sell as much energy as previously. Record profits don't equate to ripping off the ratepayers when conservation and the slowing economy slows their business, just like everyone else. Their way of thinking eliminates conservation because ratepayers then have to pay higher rates to offset their own conservation. More money for less energy used. Therefore everyone should waste as much energy as possible, because it is going to cost the same regardless. Vectren also has no incentive to be efficient since they collect profits on their costs, so higher costs equate to more profits. It's just a very poor method. Vectren should be held accountable to the same standards of open bidding for their construction contracts, the same as government entities. They have closed bids and award contracts without opening the construction bidding to all qualified contractors. Thank you for considering the above facts in reviewing their rate request.

**From:** anita willoughby [pawillo@insightbb.com]  
**Sent:** Monday, June 14, 2010 1:52 PM  
**To:** UCC Consumer Info  
**Subject:** Cause No. 43839

**Importance:** High

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Red Category

June 14, 2010

Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W Washington St., Suite 1500 S  
Indianapolis, IN 46204

Gentlemen:

Over the years, Vectren (Sigeco) has received every request made for rate increases. Vectren just posted a large profit margin. In fact, they always show a profit.

As a retiree, I don't have any extra money. Due to expensive medications, I am barely making it each month. I am being squeezed dry. The proposed rate increase will force me to decide between having electricity or taking my medications. I am not the only one in this position.

Please DO NOT allow this increase.

Anita A. Willoughby  
4301 N Fulton Ave  
Evansville IN 47710  
PH: (812) 424-2855  
[pawillo@insightbb.com](mailto:pawillo@insightbb.com)

1005 Negley Ave  
Evansville, In 47711  
May 21, 2010

Consumer Service Staff, MAY 24 PM 12:37

I do not think Veteran needs  
a hike in consumers bills!

What we're paying now is  
more than some people can  
afford.

Then when they can't pay their  
bill and their power is shut off,  
I'm told they have to pay their bill  
plus a deposit to get it back!

If they could afford all that, it  
wouldn't have been shut off in  
first place.

They built that new building  
on river front and from what I  
hear, employees get large bonuses!

I think employees need to be  
paid but their hourly pay should  
be their wage!

Yours truly,  
Loretta Wilson

**From:** Scott Winstead [winsteads1970@yahoo.com]  
**Sent:** Saturday, February 13, 2010 1:14 PM  
**To:** UCC Consumer Info  
**Subject:** stop vectren

**Categories:** Red Category

stop vectren from increasung our rate enough is enough

From: Winterman, Joe [JWintrmn@ovhc.com]  
Sent: Tuesday, February 16, 2010 4:35 PM  
To: UCC Consumer Info  
Subject: FW: FW: Proposed Vectren Rate Increase

Categories: Red Category

PLEASE GIVE US A BREAK.....

Vectren recently proposed increasing electric rates by 14-28%. According to Vectren, at least 50% of the requested funds are to help offset declines in sales "attributed to the recession". In other words, after asking everyone to cut back on usage, install new appliances, and change over to fluorescent lighting, they realized that they aren't getting as much money and want to raise your rates.

What is the other 50% needed for? How about "\$325 million in infrastructure construction over the last 3 years" (have you seen the brand new corporate office on the riverfront in Evansville?) as well as "slight increases in the utility's annual operating and maintenance budget". I thought businesses were trying to cut back during the recession, reduce expenses and budgets. Apparently Vectren doesn't believe in cuts or budget reductions - they just ask the State to let them raise rates!

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You should also know that according to a recent article in the Evansville Courier that Vectren customers already pay among the highest rates per kilowatt hour in the entire state - prior to the proposed increase!

If you don't want to pay hundreds more dollars per year, here's WHAT YOU CAN DO:

First: SEND THIS E-MAIL TO EVERY VECTREN CUSTOMER YOU KNOW

Second: A hearing will be held in Indy in MARCH.

Here are the ways to make your opinions on an electric rate increase by VECTREN known to the Utility Board.

You will need to give them your name and contact information.

Mail:

Indiana Office of Utility Consumer Counselor,

National City Center

115 W. Washington St., Suite 1500-South

Indianapolis, IN 46204.

Telephone: (888) 441-2494

Fax: (317) 232-5923

E-mail: [uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov).

**From:** Jerry Wirth [indianaenoch@hotmail.com]  
**Sent:** Tuesday, June 01, 2010 11:37 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren cause 43839

**Categories:** Red Category

Dear UCC,

I strongly yrge you to reject the petition for a rate increase by Vectren. Here in Evansville we are already paying one of the highest rates in the country. The cost of energy is making it difficult to attract industry and taking a disproportionate amount of income from our residents.

Although I understand and support any business earnings profits, Vectren is already doing very well and posting record returns with minimal risk or incentive to reduce cost to the customer.

Thank you,  
Jerry Wirth  
Evansville

---

The New Busy is not the old busy. Search, chat and e-mail from your inbox. [Get started.](#)

Cause No. 43839

6/14/10

It is inconceivable to me that  
Vetern would consider increasing  
their rates when they report a  
\$63.2 million 1st quarter profit.  
How insensitive can they be when  
people are losing their jobs (Whirlpool  
for example) & Medicare recipients  
are not getting an increase in their  
checks. What's not taking into  
consideration that many (like me)  
are not getting a cost of living  
raise, either. Maybe Vetern  
should tighten their belts like  
the rest of us have had to do.  
How many more fancy offices  
does Vetern need? I'm sure  
all of their employees are taking  
home nice fat pay checks with  
health insurance & retirement plans.  
Must be nice!

Kathy Wolf

Indiana Office of Utility Consumer Counselor  
National City Center  
115 West Washington Street - Suite 1500 South  
Indianapolis, In 46204

Attention: Utility Consumer Counselor / Proposed Rate Increase

We are writing to express our concerns on the proposed electric rate increase.

We have updated our heating and cooling system to the latest energy efficiency code. There is a substantial increase from 2005 through 2009 - .0659 KWH to .1029 KWH. Our bills from 2005 through 2009 based on same usage has increased same period of \$790.62 or \$158.12 per year. It is hard to understand the increase in our bills continue yet you are requesting another increase for 2010. Also you charge 6.45 service charge for each homeowner per month.

We would appreciate your comments to a concerned consumer.

Larry & Marcella Yarbray  
5311 Sharon Road  
Newburgh, In 47630

AC 812-853-5273

MAR 20 PM 1:09

Name: MARCELLA YARBRA  
 LARRY W YARBRA  
 Account Number: 01-300333056-1235439 5  
 Service Address: 5311 SHARON RD  
 NEWBURGH IN 47630  
 Billing Date: Feb 22, 2010



Total Amount Due:	\$228.55
Due Date:	Mar 11, 2010
Amount Due after Mar 11, 2010:	\$234.96

**Charges**

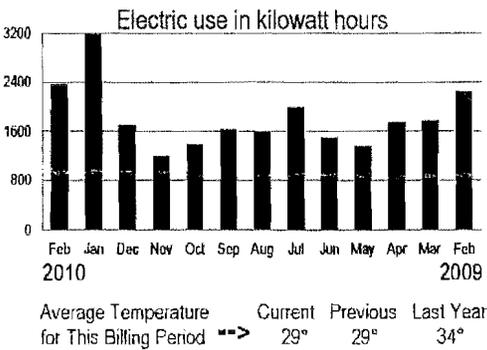
Previous Bill Amount .....\$296.97  
 Payment(s) Received .....\$296.97  
 Balance Carried Forward .....\$0.00  
 Charges This Period .....\$228.55  
 Total Amount Due .....\$228.55

Allow 5 business days for mailing

**Electric Meter Information**

Meter Number S0164832  
 Service Beginning 01/19/10  
 Service Ending 02/17/10  
 Number of Days 29  
 Meter Readings  
 Beginning 55792 Actual  
 Ending 58157 Actual  
 Multiplier 1  
 Next Scheduled Read Date  
 03/18/2010

**Electric Usage Comparison**



**Electric Usage Detail**

KWh Used This Period .....2365  
 Metered Demand .....0.000  
 Current Electric Charges (Includes a  
 Service Charge of \$6.45) .....\$213.59  
 State Sales Tax .....\$14.96  
 Total Electric Charges -  
 Home Heating Service .....\$228.55

Year	Total for year	Total KWH for year	Cost per KWH
2005	1660.83	25199	.0659
2006	1577.40	21567	.0731
2007	1854.41	22939	.0808
2008	2130.54	23716	.0898
2009	2198.38	21362	.1029

*Total Cost with TAX*

Remit to: P.O. Box 6250 Indianapolis, IN 46206-6250

**From:** Zimmer [bjzimmer1@insightbb.com]  
**Sent:** Saturday, June 19, 2010 9:00 AM  
**To:** UCC Consumer Info  
**Subject:** Vectren Rate Increase Request

**Categories:** Red Category

The rate increase requested by Vectren is unconscionable. In these hard economic times when people are conserving, doing without, and stretching their household dollars, it is unreasonable to allow the utility company to increase their rates so that the company can be assured of big new buildings, exceptional salaries and benefits for its management, and excessive profits.

The utility rates in Evansville have always been noted as being higher than most other locations. Why does that happen? Bad management is endorsed by the Utility Commission when they allow these rate increases. Vectren comes to the table with a massive increase request, and they often leave with a substantial increase that is less than the request but more than should have been allowed. No increase should be granted at this time of economic recession.

The request to decouple rates should also be denied. I lived in California when they gave the industry additional ways to charge for their services, and the hardship and misfortune caused to the public was catastrophic. The impact closed many businesses.

Please deny all the requests by Vectren and protect the public from their greedy excesses.

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