

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANA-AMERICAN )  
WATER COMPANY, INC. FOR )  
AUTHORITY TO INCREASE ITS )  
RATES AND CHARGES FOR WATER )  
AND SEWER UTILITY SERVICE, )  
FOR APPROVAL OF NEW )  
SCHEDULES OF RATES AND )  
CHARGES APPLICABLE )  
THERE TO, FOR APPROVAL OF )  
CHANGES TO RULES AND )  
REGULATIONS APPLICABLE TO )  
SUCH SERVICE, AND FOR )  
AUTHORIZATION TO DEFER IN A )  
PENSION/OPEB BALANCING )  
ACCOUNT OVER- AND UNDER- )  
RECOVERIES FOR PASS )  
THROUGH TO CUSTOMERS )

CAUSE NO. 43680

PREFILED TESTIMONY

JON DAHLSTROM - PUBLIC'S EXHIBIT #5

ROGER A. PETTIJOHN - PUBLIC'S EXHIBIT #6

HAROLD L. REES - PUBLIC'S EXHIBIT #7

EDWARD R. KAUFMAN - PUBLIC'S EXHIBIT #8

VOLUME II

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

OCTOBER 27, 2009

Respectfully Submitted by

  
Daniel M. Le Vay  
Deputy Consumer Counselor

## CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing has been served upon the following attorneys of record in the captioned proceeding by electronic mail on October 27, 2009.

Daniel W. McGill  
Nicholas K. Kile  
P. Jason Stephenson  
BARNES & THORNBURG LLP  
11 South Meridian Street  
Indianapolis, Indiana 46204  
[dan.mcgill@btlaw.com](mailto:dan.mcgill@btlaw.com)  
[nicholas.kile@btlaw.com](mailto:nicholas.kile@btlaw.com)  
[jason.stephenson@btlaw.com](mailto:jason.stephenson@btlaw.com)

Marcus M. Burgher IV  
BURGHER & BURGHER  
200 Elm Street  
Corydon, Indiana 47112  
[burgherlaw@verizon.net](mailto:burgherlaw@verizon.net)

Adam Arceneaux  
Rabeh Soofi Bruder  
Tabitha K. Truax-Haynes  
ICE MILLER LLP  
One American Square  
Suite 2900  
Indianapolis, IN 46282-0200  
[adam.arceneaux@icemiller.com](mailto:adam.arceneaux@icemiller.com)  
[rabeh.soofi.bruder@icemiller.com](mailto:rabeh.soofi.bruder@icemiller.com)  
[tabitha.truax-haynes@icemiller.com](mailto:tabitha.truax-haynes@icemiller.com)

L. Parvin Price  
BOSE McKINNEY & EVANS, LLP  
111 Monument Circle  
Suite 2700  
Indianapolis, Indiana 46204  
[pprice@boselaw.com](mailto:pprice@boselaw.com)

Bette J. Dodd  
Timothy L. Stewart  
LEWIS & KAPPES  
One American Square  
Suite 2500  
Indianapolis, Indiana 46282  
[bdodd@lewis-kappes.com](mailto:bdodd@lewis-kappes.com)  
[tstewart@lewis-kappes.com](mailto:tstewart@lewis-kappes.com)

Peter L. Hatton  
Kay Pashos  
Baker & Daniels  
300 N. Meridian St., Suite 2700  
Indianapolis, IN 46204  
([Peter.Hatton@bakerd.com](mailto:Peter.Hatton@bakerd.com))  
([kay.pashos@bakerd.com](mailto:kay.pashos@bakerd.com))

  
Daniel M. Le Vay, Atty. No. 22184-49  
Jeffrey M. Reed, Atty. No. 11651-49  
Leja D. Courter, Atty. No. 14720-27  
Deputy Consumer Counselors

## INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

115 W. Washington St. Suite 1500 South  
Indianapolis, IN 46204  
[infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)  
317/232-2494 – Phone  
317/232-5923 – Facsimile

**TESTIMONY OF JON C. DAHLSTROM**  
**CAUSE NO. 43680**  
**INDIANA-AMERICAN WATER COMPANY, INC.**

1 **Q: Please state your name and business address.**

2 A: My name is Jon C. Dahlstrom, and my business address is 115 West Washington,  
3 Suite 1500 South, Indianapolis, IN 46204

4 **Q: By whom are you employed and in what capacity?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor (OUCC) as a  
6 Senior Utility Analyst.

7  
8 **Q: Please describe your background and experience.**

9 A: My expertise is in utility marketing, rates, and supply planning and acquisition. I  
10 hold an Associates of Science degree in Computer Technology, a Bachelors of  
11 Science degree in Business Administration and a MBA. I have 15 years of utility  
12 experience in a variety of areas including marketing, rates (cost of service and rate  
13 design) and supply planning and acquisition. I served as Chair of the American  
14 Gas Association (AGA) Statistics and Load Forecasting Committee. While Chair,  
15 I was responsible for development of the AGA Load Forecasting Manual and a  
16 Utility Forecasting and Supply Planning course held for two years at Indiana  
17 University. Additional training includes attending the AGA Rates Course and  
18 numerous utility seminars.

19 **Q: What is the scope of your testimony?**

20 A: My testimony discusses various aspects of the Cost of Service and Rate Design

1 testimony and exhibits submitted by Petitioner's witness, Kerry A Heid, from  
2 Heid Rate and Regulatory Services. I also recommend changes to cost allocations  
3 and rate design proposed by Mr. Heid.

4 **Q: What have you done to prepare for your presentation of testimony in this**  
5 **proceeding?**

6 A: I reviewed the prefiled testimony and exhibits of Petitioner's witness Mr. Heid,  
7 describing in detail the methods used to develop Petitioner's proposed Cost of  
8 Service and Rate Design. I also reviewed the direct testimony and exhibits of  
9 both Mr. Heid and Scott A Bell (OUCC) from Cause No. 42520, which was the  
10 last rate case before this case in which Petitioner filed a Cost of Service and Rate  
11 Design Study.

12 **Q: Please explain how your testimony is organized.**

13 A: I address the following issues in this order:

I. Relationship between allowed costs, expenses, returns, and Cost of Service  
and Rate Design.

14 II. Cost of Service

15 III. Rate Design and Revenue Recovery by Customer Class

I. **RELATIONSHIP BETWEEN ALLOWED COSTS, EXPENSES,**  
**RETURNS AND**  
**COST OF SERVICE AND RATE DESIGN**

16 **Q: What is the relationship between the plant costs, expenses, return allowed**  
17 **and their impact on the Cost of Service?**

18 A: The Cost of Service does not calculate any expenses, plant costs, taxes, returns. It  
19 simply takes these costs and allocates them to the various customer classes based

1 on a set of allocators selected by the person performing the cost of service.

2 **Q: If allowed costs are reduced, how will the Cost of Service be affected?**

3 A: If various expenses, plant costs, taxes, and returns are lowered, then the Cost of  
4 Service will need to be re-calculated reflecting these lower costs.

5 **Q: Please explain the relationship between the Cost of Service and Rate Design**  
6 **Study, and how the pricing structure and rates are developed.**

7 A: Rate Design takes the costs allocated to the various customer classes and creates  
8 pricing structures (Monthly Service Charges, Consumption Block Levels, etc) and  
9 rates to recover the costs assigned to the various customer classes. Normally, the  
10 pricing structure and rates are set to recover, as closely as possible, the Cost of  
11 Service for each class of customers.

12 **Q: If the allocated plant, expenses, and returns are reduced and the Cost of**  
13 **Service is re-calculated based on these changes, how will the Rate Design be**  
14 **affected?**

15 A: If the Cost of Service is re-calculated, the pricing structure and rates must be  
16 recalculated to allow the proposed rates and revenues collected to match the new  
17 updated cost of service.

18 **Q: In your opinion, if any of the allocated costs, expenses, and returns are**  
19 **changed, then must the Cost of Service be recalculated and the Rate Design**  
20 **updated to reflect these new costs and their recovery?**

21 A: Yes. These components are all interrelated and it is not proper to update just one  
22 aspect of the study without updating all the components. For example, if the  
23 Cost of Service is updated, then the Rate Design, including the pricing structure,  
24 and the actual rates would need to be reviewed and updated. You cannot simply

1 change the rates without looking at the Price Structure as well.

2 **II. Cost of Service**

3 **Q: Did Petitioner file a Cost of Service and Rate Design Study in this Cause?**

4 A: Yes. Mr. Heid filed written testimony along with a Cost of Service and Rate  
5 Design Study (Exhibits KAH, KAH-1 through KAH-6).

6 **Q: What is your understanding of when the last complete Cost of Service Study**  
7 **was completed for Indiana-American Water?**

8 A: Although Indiana-American's last general rate case was Cause No. 43187,  
9 Indiana-American's last Cost of Service and Rate Design Study was filed in  
10 Cause No. 42520. In that case, Mr. Heid filed written testimony along with a  
11 Cost of Service and Rate Design Study. Previous to that case, Mr. John F.  
12 Guastella, Guastella Associates, Inc., filed written testimony along with a Cost of  
13 Service and Rate Design Study in Cause No. 41320.

14 **Q: Do you have any comments or concerns with respect to Indiana-American's**  
15 **Cost of Service and Rate Design Study?**

16 A: Yes. I have comments and recommendations with respect to (1) the Capacity  
17 Factors used in this Cost of Service Study, 2) how Transmission and Distribution  
18 Mains related costs are allocated, and (3) how Equivalent Hydrants are calculated.

19 **(1) Capacity Factors**

20 **Q: Did Mr. Heid use Capacity Factors in his Cost of Service Study, Exhibit**  
21 **KAH-2, Schedule 9?**

22 A: Yes. Mr. Heid explains on pages 18-19 of his testimony that "Maximum rates of  
23 use may be expressed in terms of capacity factors – that is, a percentage



1 too low.

2 **Q: Are you aware of any changes in customer classification between Cause Nos.**  
3 **42520 and 43680?**

4 A: Yes. Mr. Heid testified that he re-allocated some customers previously classified  
5 as Large Industrial to the Industrial customer classification.

6 **Q: Were any changes in Capacity Factors made due to these customer Re-**  
7 **classifications?**

8 A: No.

9 **Q: Do you have any recommendations regarding the calculation of the Capacity**  
10 **Factors used in Cause No. 42520?**

11 A: Although the Capacity Factors used in this case fall within the guidelines of an  
12 acceptable range, set by the AWWA (AWWA M11 Manual, Appendix A, Pages  
13 297-303), a significant amount of time has passed since the factors were last  
14 analyzed in Cause No. 42520. Indiana-American has made some acquisitions  
15 since then, and some customer reclassifications have taken place. Due to these  
16 factors I recommend that Indiana-American perform a new Capacity Factor study  
17 in its next rate case.

18 **(2) Allocation of Transmission and Distribution Mains**

19 **Q: Are you aware of any changes in the allocation of transmission and**  
20 **distribution mains in the Cost of Service between Cause Nos. 42520 and**  
21 **43680?**

22 A: Yes. In Cause No. 42520, the Transmission and Distribution (T&D) Mains Plant  
23 costs were broken down into three (3) classes (4-inch, 6-inch, and greater than 10-  
24 inch). In this Cause, Transmission and Distribution (T&D) Mains Plant costs

1 were broken down into only two classes (less than 12-inch and 12-inch and  
2 greater).

3 **Q: Are you aware of any other changes in the Cost of Service between Cause**  
4 **Nos. 42520 and this Cause?**

5 A: Yes. In this Cause, the T&D Mains related costs (for example, T&D Mains  
6 Depreciation Reserve, T&D Mains Depreciation & Amorization Expenses,  
7 O&M Expenses, Contributions in Aid of Construction and Customer Advances)  
8 are being allocated to only Small customers. In Cause No. 42520, the costs were  
9 allocated to both All and Small Customers using the same allocation method used  
10 for the T&D Mains Plant.

11 **Q: Was there a reason T&D Mains related costs are only allocated to “Common**  
12 **to Small” and not “Common to All”?**

13 A: Yes. It appears that a formulaic error has caused the misallocation. The  
14 formulaic error is in both Allocator Number 113 (the “Mains Plant” Allocator)  
15 and Allocator Number 114 (the “Mains and Hydrants Plant” Allocator) located in  
16 Petitioner's Exhibit KAH-2, Schedule 2, Page 2 of 2. It appears that in changing  
17 the breakdown of T&D Mains Plant into two components, as opposed to three  
18 components in the last rate case, the formula referencing these cells may not have  
19 been updated to reflect this change, causing the formulaic error. In response to  
20 OUCG Data Request No. 24-325, Mr. Heid agreed that the formula inadvertently  
21 omits the plant investment related to mains 12-inches and larger and that it should  
22 be corrected.

23 **Q: What is the potential impact on cost allocations due to these changes?**

24 A: Changing the allocation method so that T&D Mains related expenses are allocated

1 as in the last rate case, the change in COS to each customer class is  
2 approximately:

3	Residential	(\$280,000)
4	Commercial	(\$190,000)
5	Industrial	(\$40,000)
6	Large Industrial	\$149,000
7	Sales for Resale	\$429,769

8 **Q: Do you have any recommendations concerning these allocations?**

9 A: Without having a Mains Plant cost breakdown (by main size) in the current case,  
10 it is difficult to determine what changes should be made in the T&D Mains Plant  
11 Allocations. But, as in the last case, I propose that once the formulaic error is  
12 corrected, the T&D Mains related costs be allocated with the same method used to  
13 allocate the T&D Mains Plant.

14 **(3) Equivalent Hydrants**

15 **Q: In Cause No. 42520, OUCC witness Scott A. Bell pointed out that the**  
16 **Equivalent Hydrants Units were not being calculated correctly. In Cause No.**  
17 **42520, he acknowledged that correcting this error could cause rate shock to**  
18 **some customers, so he recommended that the correction be done in the next**  
19 **rate case. Was this correction shown in the current rate case workpapers?**

20 A: No. Therefore, I recommend that the Equivalent Hydrant Units be re-calculated  
21 as suggested by Mr. Bell in Cause No. 42520 if it does not cause additional rate  
22 shock to some customers.

23 **III. Rate Design and Revenue Recovery by Customer Class**

24 **Q: Please describe Petitioner's Rate Design and its attempt to move toward**  
25 **Single Tariff Pricing.**

26 A: Mr. Heid has designed Petitioner's proposed rates in an attempt to move further  
27 toward Single Tariff Pricing. The proposed rate design has created a single

1 Monthly/Bi-Monthly Customer Charge applicable to all customers (eg. all 5/8"  
 2 metered customers pay a \$14.39 monthly customer charge). The proposed rate  
 3 design also created common rate blocks for all customers (Block 1 (First 20 Ccf);  
 4 Block 2 (Next 4,980 Ccf); and Block 3 (Over 5,000 Ccf)). However, the  
 5 proposed rate design maintains two distinct volumetric rates. One set of  
 6 volumetric rates is applicable to the existing Group1, Group 2 and Northwest  
 7 customers and the other set of volumetric rates is applicable to the Mooresville,  
 8 Warsaw, Winchester, Wabash and West Lafayette customers.

9 **Q: Are the rates, as proposed by Mr. Heid, designed to recover the cost to serve**  
 10 **each customer class?**

11 A: No. I have summarized information contained in Petitioner's Exhibit KAH-3,  
 12 Schedule 2, to show the relationship between the cost to serve each customer class  
 13 and the revenues proposed to be recovered from each customer class:

14	Customer Class	Total Revenues 15 Proposed Rates	Cost of Service	Revenues as a 16 % of COS
16	Residential	\$113,173,682	\$110,267,157	102.64%
17	Commercial	\$ 51,711,744	\$ 51,190,338	101.02%
18	Industrial – Large	\$ 3,840,551	\$ 4,614,599	83.23%
19	Industrial	\$ 8,700,229	\$ 9,147,072	95.11%
20	Sales for Resale	\$ 10,304,316	\$ 12,562,147	82.03%

21 As the table above demonstrates, the proposed rate structure does not recover the  
 22 cost to serve the Industrial – Large, Industrial and Sales for Resale customers and  
 23 over-recovers the cost to serve the Residential and Commercial customers. The  
 24 Residential and Commercial customers' proposed revenues are approximately  
 25 \$2.9 million and \$520,000 higher, respectively, than the proposed Cost of Service.  
 26 While the Industrial Large, Industrial, and Sales for Resale customers' proposed

1 revenues are lower than the Cost of Service by \$775,000, \$445,000, and \$2.25  
2 million, respectively (See Exhibit KAH-3, Schedule 2, pages 3-5). Therefore, the  
3 Residential and Commercial customers are subsidizing the Industrial – Large,  
4 Industrial and Sales for Resale customers by over \$3.4 million dollars. In  
5 response to OUCC Data Request No. 24-326b., Mr. Heid acknowledged that the  
6 differences between the proposed revenues and cost of service reflect a subsidy by  
7 the Residential and Commercial customer. He then explained that this is not an  
8 intentional subsidy to mitigate rate shock “but is solely a result of the rate design  
9 process.”

10  
11 In addition, Mr Heid provided the following explanation in response to OUCC  
12 Data Request No. 24-326c., as to why there are large differences between the cost  
13 of service and proposed revenue amounts:

14 c. The reason for the differences between the previous case  
15 and the current case is due to differences in the rate design  
16 between the two cases. In the last cost of service and rate  
17 design study in Cause No. 42520, the rate design was  
18 comprised of a number of rate groups that enabled the  
19 difference between proposed revenues and cost of service  
20 to be minimized. In the current case, the focus was on  
21 making a more substantial move toward single tariff  
22 pricing while minimizing rate shock to the Area 2  
23 customers. This limited the ability to minimize the  
24 differences between the proposed customer class revenues  
25 and the customer class costs of service.

26 **Q: Is your belief that rates should be set to recover revenues that match as**  
27 **closely as possible the Cost of Service for each customer class?**

28 A: Yes

29 **Q: Did revenues more closely match the cost of service for each customer class**  
30 **in Petitioner's Cause No. 42520?**

1 A: Yes

2 **Q: Do you have any specific recommendations on the Rate Design Petitioner is**  
3 **proposing?**

4 A: Yes. According to Mr. Heid's response to OUCC discovery above, the subsidies  
5 by the Residential and Commercial customers are a result of the rate design  
6 process when moving to Single Tariff Pricing. It appears that Petitioner's move  
7 to Single Tariff Pricing in this case is too aggressive. Therefore, I recommend  
8 Petitioner moderate its proposed move to Single Tariff Pricing in a way that  
9 significantly lessens or eliminates the subsidy on the Residential and Commercial  
10 customers. The movement toward Single Tariff Pricing that Petitioner intends to  
11 accomplish in this case could be done, over two rate cases. This position is  
12 consistent with the OUCC's desire to have cost based rates.

13 **Q: Does this conclude your testimony?**

14 A: Yes.

**AFFIRMATION**

I affirm, under the penalties for perjury, that the foregoing representations are true.

  
By: Jon C. Dahlstrom  
Indiana Office of  
Utility Consumer Counselor

10/23/09  
Date

**TESTIMONY OF ROGER A. PETTIJOHN  
CAUSE NO. 43680  
INDIANA-AMERICAN WATER COMPANY, INC.**

1 **I. INTRODUCTION & BACKGROUND**

2 **Q: Please state your name and business address.**

3 A: My name is Roger A. Pettijohn, and my business address is 115 West Washington  
4 Street, Suite 1500 South, Indianapolis, Indiana 46204.

5 **Q: By whom and in what capacity are you employed?**

6 A: I am employed by the Indiana Office of Utility Consumer Counselor (OUCC) as a  
7 Senior Utility Analyst for the Water/Wastewater Division.

8 **Q: What are the duties and responsibilities of your current position?**

9 A: My duties include evaluating the condition, operation, and planning of water and  
10 sewer utilities that are subject to IURC jurisdiction.

11 **Q: What is your professional background and experience?**

12 A: After teaching several years for the Department of Defense Dependents Schools  
13 in Japan and the Philippines, I accepted an administrative position as Utility  
14 Director for the City of Elwood, Indiana in 1976. Subsequently, I assumed the  
15 responsibilities of operator in charge of the water and wastewater facilities. In  
16 1980, I accepted a position as Waterworks Superintendent for the City of Marion,  
17 Indiana. After taking early retirement from the City of Marion in 1995, I served

1 as a project manager and representative for a firm representing various  
2 manufacturing companies in the business of providing water and wastewater  
3 treatment equipment to municipalities and industry. I currently maintain a Class I  
4 Wastewater Treatment License, as well as Water Treatment System 3 and System  
5 5 designations (WTS-3 and WTS-5), which are ground and surface water  
6 treatment plant certifications, respectively. Finally, I hold a Distribution System  
7 Large (DS-L) license issued by the State of Indiana.

8 **Q: Have you previously testified before the Commission?**

9 A: Yes, both on behalf of utilities for which I worked and as an analyst for the  
10 OUCC.

11 **Q: What investigations have you performed in this Cause?**

12 A: I reviewed Petitioner's case-in-chief. I prepared discovery questions and  
13 reviewed the responses. I toured Petitioner's facilities and operations, reviewed  
14 Petitioner's operational reports and records. I consulted with OUCC staff.  
15 Finally, I have reviewed customer comments and attended field hearings. I  
16 sponsor the public comments we have received that have not already been entered  
17 into the evidentiary record. (See Volume VIII.)

18 **Q: What is the scope of your testimony?**

19 A: I will address significant capital additions detailed in Mr. Stacey Hoffman's  
20 testimony, Mr. Alan DeBoy's testimony regarding excess plant at the Southern

1 Indiana Operations Treatment Center, and a capital cost deferral in Petitioner's  
2 five-year-plan.

## 3 **II. PETITIONER'S CHARACTERISTICS**

4 **Q: Please describe Petitioner and its utility plant.**

5 A: Petitioner is a for-profit corporation providing water service in 21 counties  
6 throughout the State of Indiana. Petitioner provides wastewater service to the  
7 communities of Somerset and Farmington. Its larger water operations include  
8 facilities in Greenwood, Terre Haute, New Albany/Jeffersonville, West Lafayette,  
9 the Gary/Merrillville area northwest Lake County, Noblesville and Richmond. In  
10 total, Petitioner provides utility service to approximately 283,000 customers  
11 thereby making it the second largest water provider in the State; the City of  
12 Indianapolis being the largest with over 300,000 customers.

13 Petitioner's Witness Alan DeBoy stated in his testimony that in 2008 the  
14 Company, through its 32 water treatment facilities, pumped an average of 110,000  
15 million gallons per day or approximately 40 billion gallons per year. Further, the  
16 Company owns and maintains approximately 4,331 miles of water main, more  
17 than 22,000 fire hydrants and 87 storage tanks containing prospectively 64 million  
18 gallons.

## 19 **III. MAJOR PROJECTS**

20 **Q: What are the major projects enumerated by Mr. Stacy Hoffman in this**

1           **Cause?**

2    A:    Mr. Hoffman lists 18 major projects (the "Projects") to be included in rate base  
3           before the conclusion of the Final Hearing in this Cause. The cost of the projects  
4           are in a range of approximately 500,000 to approximately \$35 million involving a  
5           new well field with treatment plant and renovation of an existing treatment plant.

6    **Q:    Have you seen or inspected any of the Projects?**

7    A:    Yes. On October 12, 2009, I toured the Noblesville operation with Petitioner's  
8           Witness Mr. Hoffman, and on October 13, 2009, I toured the Northwest service  
9           area with David Elmer, Project Delivery Manager. At the Noblesville operation, I  
10          inspected the Promise Road Tank and connecting transmission main as well as the  
11          Conner Street Pump Station Improvements. The costs of those improvements  
12          totaled approximately \$4.4M. In addition, I visited the White River North Well  
13          Field where a new well has been installed and connected. Filter improvements  
14          are also listed however the filters, normally under pressure, would have to be  
15          taken out of service to be viewed internally. The source of supply and filter  
16          improvements were approximately \$3.2M.

17          In the Northwest service area, I viewed the Borman Park flocculation  
18          improvements (est. \$1.65M), Portage elevated tank (est. \$3.0M), Ogden Dunes  
19          chemical feed improvements (est. \$3.36M), Taft Street transmission main and  
20          Pump Station improvements (est. \$2.2M), Coffee Creek Pump station and  
21          transmission main improvements (est. \$1.92M), some general SCADA  
22          (Supervisory-Control-And-Data-Acquisition) improvements (est. \$1.0M),

1 Cleveland Street transmission main and Pump Station (est. \$9.8M), and the  
2 Ogden Dunes Backwash recycle tank and pumping equipment/controls (est.  
3 \$7M). Other Projects were reviewed by OUCC Witness Harold Rees and are  
4 discussed in his testimony.

5 **Q: What was the operational status of the major Projects you inspected?**

6 A: Except for the Cleveland Pump Station, all of the projects were in use or  
7 operational. As of October 12, power has yet to be installed at the Cleveland  
8 Pump Station. Petitioner expects to have this Station in use by December of this  
9 year or earlier, and I see no reason why this would not be accomplished.

10 **IV. DEFERRAL OF CAPITAL PROJECTS**

11 **Q: Has Indiana-American reduced its capital improvement plan?**

12 A: In response to questioning at the evidentiary hearing on Petitioner's case-in-chief,  
13 Mr. Hoffman indicated Indiana-American reduced its capital improvements by  
14 approximately \$100 million. When asked to elaborate on this statement in OUCC  
15 Data Request 11, Q-132, Mr. Hoffman responded that Petitioner's five-year-plan  
16 was achieved "largely through deferral of projects and updating of planned budget  
17 estimates." Tables were also included in the response showing its initial five-year  
18 plan of 5/2/08, its revised plan of 12/16/08 and a table comparing the two plans.  
19 The difference in plans indicated a project deferral reduction of over  
20 \$107,000,000 or approximately 25% (See RAP Attachment 1). The OUCC  
21 supports public utilities re-evaluating their capital improvement plans to avoid

1 imposing unnecessary costs on the ratepayer while ensuring the provision of safe  
2 and adequate service.

#### V. SIOTC EXCESS CAPACITY

3 **Q: What is the excess capacity issue at the Southern Indiana Operations**  
4 **Treatment Center ("SIOTC") facility?**

5 A: In Cause No. 42520, the Commission found that Petitioner's rate base should be  
6 reduced by \$753,378 for excess capacity at the SIOTC and that the accumulated  
7 depreciation should be reduced by \$232,248. The issue was raised by the OUCC  
8 which asserted that Petitioner had excess pumping capacity at the SIOTC.  
9 Assuming a SIOTC has a peak demand of approximately 22 million gallons per  
10 day ("MGD"), the Commission noted that individually four of the five high  
11 service pumps could pump 37.7 MGD with the largest pumping unit out of  
12 service. Mr. DeBoy's testimony in this Cause repeats his assertion that that all  
13 five of the pumps are necessary to ensure that Petitioner can meet its peak demand  
14 with one of its two clearwell reservoirs out of service. In other words, Mr. DeBoy  
15 asserts that with either of the two cells out of service, the remaining cell of the  
16 clearwell must be capable of meeting peak demand.

17 **Q: Is there a standard that a water utility be able to meet peak day demand with**  
18 **any pump out of service?**

19 A: Yes. Recommended Standards for Water Works, commonly referred to as "Ten  
20 States Standards," states in pertinent part the following at Section 6.3:

1                   With any pump out of service, the remaining pump or pumps shall be  
2                   capable of providing the maximum pumping demand of the system.

3   **Q:    Is there a requirement that each individual cell must meet peak day demand?**

4   A:    No. Petitioner can cite no requirement or standard that a utility must be able to  
5           meet peak demand from one only one cell of a clearwell being in service.

6   **Q:    Can the other cell (the east cell) of Petitioner's clearwell meet a peak day  
7           demand?**

8   A:    No. Petitioner maintains it has a peak day demand of 21.7 MGD. (Petitioner's  
9           pumping records show a peak day demand for the SIOTC facility of 21.7 MGD,  
10          which occurred on August 12, 2002.) However, according to Mr. DeBoy the east  
11          cell of the reservoir (the side with two pumps) has a pumping capacity of only 20  
12          MGD (DeBoy p. 9). Thus, according to Indiana American's own numbers, the  
13          east cell would not meet peak day demand. But there has not been any suggestion  
14          in this cause or earlier causes that Indiana-American has failed to meet any  
15          standard with respect to the east cell.

16   **Q:    Why does the west cell have three pumps?**

17   A:    Three pumps are not necessary but rather two as is the case with the east clearwell  
18          cell. It is not necessary for each well to provide peak day capacity while the other  
19          is out of service.

20   **Q:    Mr. DeBoy notes the Utility's need to have two compartments in its clearwell.  
21          Does the OUCC disagree with the clearwell compartmentalized design?**

1 A: No. As I read Mr. De Boy's testimony for the first time, it seemed to suggest that  
2 the OUCC does not agree with the concept of having a bifurcated clearwell. The  
3 OUCC has never disagreed with or even mentioned the clearwell design. Clearly,  
4 it makes good sense from an operational and engineering standpoint to have a  
5 large clearwell divided in order that while one side can be taken out of service to  
6 be cleaned while the other continues to providing finished water to distribution.  
7 Petitioner's clearwell needs an isolation feature because of its size. However,  
8 most clearwells providing the same function do not have an isolation feature since  
9 they are much smaller.

10 **Q: What is the normal function and operation of a clearwell?**

11 A: The clearwell is a type of reservoir that stores and provides finished water to be  
12 pumped to distribution by way of high service or high lift pumps. Petitioner's  
13 clearwell is normally in-service and is rarely taken out of service except for  
14 cleaning or inspection. The cells should be thought of as one unit normally in  
15 operation. In other words, except when either cell is taken out of service for  
16 maintenance, both sides are in operation. Maintenance in the form of cleaning or  
17 inspection would take place during low production periods such as winter months  
18 or on a week-end. Clearwells can be readily taken out of service and put back into  
19 service.

20 **Q: How often are the SIOTC cells in the clearwell cleaned or inspected?**

21 A: Petitioner indicates a clearwell inspection every five (5) years. In the rather

1           unlikely event of sudden demand, such as a major fire or main break, during a  
2           time when one of the cells is out of service, the elevated storage tanks would  
3           provide a reserve until which time the cell could be put back on line and service  
4           normalized.

5   **Q:   Since the Commission's final order in Cause No. 42520, has the Peak day**  
6   **demand changed for this system?**

7   A:   No. Petitioner's case-in-chief indicates a peak day demand of 21.7 MGD. This is  
8           precisely the demand asserted in Cause No. 42520.

9   **Q:   Are you aware of any other changes to this system's requirements since**  
10   **Cause No. 42520 that would change whether a third pump in the west cell is**  
11   **warranted?**

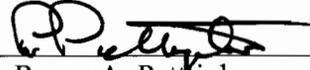
12   A:   No.

13   **Q:   Does this conclude your testimony?**

14   A:   Yes.

**AFFIRMATION**

I affirm, under the penalties for perjury, that the foregoing representations are true.



By: Roger A. Pettijohn  
Indiana Office of  
Utility Consumer Counselor

10/23/09

Date

05/02/08 VERSION STRATEGIC CAPITAL EXPENDITURE PLAN

05/02/08 VERSION

FP #	fp_descr	2009 Total	2010 Total	2011 Total	2012 Total	2013 Total	5-Year Total
<b>RECURRING AND DV PROJECTS</b>							
DV-10	Projects Funded by Others	11,277,500	11,731,875	12,320,139	12,611,908	12,740,169	60,681,589
RP-10-A	Recurring New Mains (Upsizing, Close Loops, etc.)	657,845	685,709	711,459	742,779	779,676	3,577,468
RP-10-B	Recurring Mains - Replaced/Restored	13,739,900	15,423,641	17,218,309	19,011,026	20,587,426	85,980,302
RP-10-C	Recurring Unscheduled Mains (Main Breaks)	583,106	623,305	652,265	673,080	693,433	3,225,189
RP-10-D	Recurring Relocated Mains (INDOT)	4,253,461	4,353,413	4,555,802	4,758,246	5,059,508	22,980,430
RP-10-E	Recurring New Hydrants, Valves & Manholes	116,155	110,996	121,109	124,113	131,665	604,037
RP-10-F	Recurring Hydrant, Valve & Manhole Replacements	1,574,161	1,629,316	1,686,590	1,743,887	1,797,544	8,431,497
RP-10-G	Recurring New Services & Laterals	3,155,905	3,242,151	3,408,861	3,573,111	3,774,592	17,154,620
RP-10-H	Recurring Service & Lateral Replacements	1,422,594	1,449,221	1,512,335	1,556,013	1,605,588	7,545,750
RP-10-I	Recurring New Meters	1,310,314	1,367,665	1,425,412	1,479,812	1,538,841	7,122,043
RP-10-J	Recurring Meter Replacements	5,966,281	5,063,240	5,192,006	5,240,422	5,261,690	26,723,640
RP-10-K	Recurring ITS Equipment and Systems	156,284	200,657	90,843	718,274	154,959	1,321,017
RP-10-L	Recurring SCADA Equipment and Systems	605,678	759,747	707,373	621,736	579,175	3,273,708
RP-10-M	Recurring Security Equipment and Systems	151,260	153,648	158,167	158,167	158,156	779,398
RP-10-N	Recurring Offices and Operations Centers	203,970	141,939	160,545	148,083	154,028	808,565
RP-10-P	Recurring Tools and Equipment	610,366	451,898	449,749	476,577	464,771	2,453,381
RP-10-Q	Recurring Process Plant Facilities & Equipment	2,140,311	1,898,532	1,849,754	1,898,003	1,770,256	9,556,856
RP-10-R	Capitalized Tank Rehabilitation/Painting	4,055,000	4,260,500	4,477,000	4,700,000	4,940,000	22,432,500
RP-10-S	Engineering Studies	150,000	154,500	159,135	163,909	168,826	796,370
RP/DV TOTAL		52,130,111	53,701,952	56,856,852	60,399,144	62,360,302	285,448,361
<b>INVESTMENT PROJECTS</b>							
IP-1055-1	London Rd SOS and WTF	6,506,606	0	0	0	0	6,506,606
IP-1055-4	JCO Transmission Main from LDR WTF	1,372,938	0	0	0	0	1,372,938
10900605	Cleveland St 30" Main	5,589,174	0	0	0	0	5,589,174
IP-1090-24	Ogden Dunes WFP Backwash Recycle	988,010	0	0	0	0	988,010
IP-1010-7	Waterworks Dam #2	322,496	0	0	0	0	322,496
IP-1015-2	Prairie Creek Reservoir Improvements	322,496	0	0	0	0	322,496
IP-1045-2	1.0 MG Elevated Tank & Mains	0	53,225	1,275,174	903,316	0	2,231,716
IP-1060-6	206th Street WME	1,074,010	0	0	0	0	1,074,010
IP-1065-1	SHL Main from London Road WTF	34,745	4,504,402	0	0	0	4,539,147
IP-1075-1	New Well	0	5,264	276,477	0	0	281,741
IP-1090-4	Borman Park BW Recycling, Residuals	207,832	1,880,375	0	0	0	2,088,207
IP-1090-8	Borman Park Substation Improvements	1,000,000	0	0	0	0	1,000,000
IP-1090-28	Winfield Elevated Storage	1,076,427	615,134	0	0	0	1,691,561

IP-1090-34	Distribution Service Center Improve	208,255	477,918	0	0	0	0	0	0	686,173
IP-1001-13	IN Post Acquisition Costs	2,565,000	277,000	693,000	924,000	924,000	924,000	924,000	0	5,383,000
IP-1047-1	West Lafayette SOS & WTF	15,575,833	1,624,248	0	0	0	0	0	0	17,200,081
IP-1055-5	Sugar Creek Plant Improvements	3,817,067	0	0	0	0	0	0	0	3,817,067
IP-1090-3	10th Street, Hobart - 12" Main	249,973	0	0	0	0	0	0	0	249,973
IP-1090-18	16" Main 93rd Avenue, Taft-Broadway	200,030	1,499,995	0	0	0	0	0	0	1,700,025
IP-1090-31	Borman Park Floc Equipment	840,393	0	0	0	0	0	0	0	840,393
IP-1010-3	Main WTP Improvements	0	98,962	3,372,171	549,515	549,515	549,515	549,515	0	4,020,648
IP-1015-4	Main WTP Improvements - Stage 2	0	247,405	3,729,729	4,105,103	4,105,103	4,105,103	4,105,103	0	8,082,237
IP-1025-8	Middle Fork Reservoir Improvements	0	98,962	1,887,740	557,737	557,737	557,737	557,737	0	2,544,439
IP-1046-1	New Treatment Plant	2,414,502	9,304,555	9,190,567	0	0	0	0	0	20,909,624
IP-1060-8	New Treatment Plant	2,215,243	2,126,302	9,950,103	8,696,345	8,696,345	8,696,345	8,696,345	0	22,997,993
IP-1001-2	Statewide SPCC Improvements	110,879	0	0	0	0	0	0	0	110,879
IP-1001-14	GIS Mapping Conversion	251,193*	513,747	249,799	0	0	0	0	0	1,014,740
IP-1070-4	Farmersburg Interconnection (B8)	0	0	0	98,962	98,962	98,962	98,962	898,115	997,077
IP-1090-27	Borman Park Coagulant Storage	359,108	0	0	0	0	0	0	0	359,108
IP-1010-2	Main WTP Lagoon Improvements	418,210	0	0	0	0	0	0	0	418,210
IP-1010-8	Waterworks Dam #2 (Add'l Rip Rap)	0	0	0	494,740	494,740	494,740	494,740	0	494,740
IP-1025-7	Middle Fork Reservoir Improvements	296,844	0	0	0	0	0	0	0	296,844
IP-1055-8	Earlywood Booster Improvements (A-3)	0	0	98,962	102,610	102,610	102,610	102,610	0	201,572
IP-1060-4	HPZ Elevated Tank	8,422	563,317	2,110,482	2,582,800	2,582,800	2,582,800	2,582,800	0	5,265,021
IP-1075-3	South Trans Main to New Albany	0	799,066	2,000,528	2,000,248	2,000,248	2,000,248	2,000,248	0	4,799,842
IP-1090-15	Ogden Dunes Filters-Rehabilitation	1,200,008	0	0	0	0	0	0	0	1,200,008
IP-1090-33	US Hwy 12; 36 inch main Miller Hwy	103,925	900,781	0	0	0	0	0	0	1,004,706
IP-1060-9	2011 SOS Land Acquisition	0	0	0	0	0	0	0	0	0
IP-1060-3	Noblesville Well and Filter @WR WTP	0	0	0	0	0	0	0	0	0
IP-1060-6	Stony Creek Lane WME	0	0	0	0	0	0	0	0	0
IP-1090-23	SR-149 30-inch Main Extension	0	0	0	0	0	0	0	0	0
IP-1090-29	24-inch Main along Taft St.	0	0	0	0	0	0	0	0	0
10600601	Promise Rd Elevated Tank	0	0	0	0	0	0	0	0	0
IP-1090-10	Distribution System Automation and	0	0	0	0	0	0	0	0	0
IP-1001-8	IN Enterprise System Enhancements	855,578	427,769	855,578	855,578	855,578	855,578	855,578	855,578	3,850,101
IP-1001-15	Pumping System Optimization	312,587	307,817	604,777	608,617	608,617	608,617	608,617	500,000	2,533,799
IP-1001-17	Dist Improvements - Mult Districts	0	0	0	500,000	500,000	500,000	500,000	5,000,000	5,500,000
IP-1001-18	IN Underprogrammed Capex	-4,573,000	-3,674,000	-4,389,000	-3,884,000	-3,884,000	-3,240,000	-3,240,000	3,000,165	-19,760,000
IP-1001-20	Production Improvements	0	0	0	499,022	499,022	499,022	499,022	0	3,499,187
IP-1010-1	Tank & Mains in Southwest	0	247,405	611,712	1,345,394	1,345,394	1,345,394	1,345,394	0	1,957,106
IP-1010-4	US31 Bypass Distribution	0	0	1,255,500	0	0	0	0	0	1,502,905
IP-1010-9	Off-Channel Dam Improvements	0	0	0	0	0	0	0	1,979,242	1,979,242
IP-1015-3	Prairie Creek Reservoir Improvements	0	0	494,810	513,052	513,052	513,052	513,052	0	1,007,862
IP-1015-5	Pump Station at Jackson St Tank	138,527	0	0	0	0	0	0	0	138,527
IP-1025-1	National Road Pump Station Replacement	0	208,255	345,724	0	0	0	0	0	553,979

IP-1055-7	Marlin/Orme WTP Improvements	0	0	210,558	988,649	0	0	1,199,207
IP-1055-9	Pumping & Transmission Capacity	0	0	197,924	601,012	0	0	798,937
10700507	WBV_Source of Supply	5,505,665	6,301,922	0	0	0	0	11,807,587
IP-1070-1	High Pressure Zone Consolidation	2,000,020	600,016	0	0	0	0	2,600,036
IP-1075-2	Floyd's Knobs Tank	1,930,791	0	0	0	0	0	1,930,791
IP-1090-1	16" Main 73rd Avenue from Mississip	40,000	510,000	0	0	0	0	550,000
IP-1090-30	Schererville 3rd Supply Connection	1,791,927	0	0	0	0	0	1,791,927
IP-1025-6	Distribution Main Reinforcements	0	0	0	1,700,000	0	0	1,700,000
IP-1015-6	Centennial Avenue WME (A-9)	0	494,740	0	0	0	0	494,740
IP-1015-7	Selma County Rd 138 South	0	0	0	79,170	668,919	0	748,089
IP-1047-2	WLF Elevated Storage Tank	0	263,197	1,546,392	1,189,392	0	0	2,998,981
IP-1058-1	Aeration & Filters added to WTP (ra	0	0	0	76,242	1,635,744	0	1,711,986
IP-1080-2	West Dist. System Improvements	0	99,488	999,226	400,674	0	0	1,499,389
IP-1085-1	Poplar Street main reinforcement	0	0	0	600,000	0	0	600,000
IP-1090-2	12" Main Rep, Water St.-6th to 10th	0	0	0	21,216	426,269	0	447,485
IP-1090-7	SR Hwy 130 from Sullivan to County	0	0	0	50,000	350,000	0	400,000
IP-1090-13	Ground Storage Portage	0	296,886	1,506,812	1,209,819	0	0	3,013,518
IP-1090-36	Booster Station Improvements	0	300,045	2,001,861	699,205	0	0	3,001,111
IP-1090-37	Borman Pk HS Pump/Piping Improve	0	500,074	6,007,007	3,500,872	0	0	10,007,954
IP-1090-38	Coffee Creek Elevated Tank	300,000	2,000,000	1,200,000	0	0	0	3,500,000
IP-1090-41	MLK Booster Transmission Improvemen	0	0	0	100,000	900,005	0	1,000,005
IP-1090-42	Hobart Transmission Improvements	0	0	0	150,022	1,499,951	0	1,649,974
<b>IP</b>								
<b>TOTAL</b>		57,631,715	34,474,294	48,493,613	32,819,313	15,397,989	188,816,925	
<b>GROSS TOTAL</b>		109,761,826	88,176,246	105,350,465	93,218,457	77,756,292	474,265,286	
	Contributions	0	0	0	0	0	0	0
	Advances	-10,848,500	11,694,875	-12,283,139	12,574,908	12,703,169	-60,104,569	
	Refunds	2,536,242	2,461,592	2,699,670	2,694,986	2,732,280	13,124,770	
<b>NET</b>		101,449,569	78,942,964	95,766,996	83,338,536	67,787,403	427,285,467	

12/16/08 VERSION STRATEGIC CAPITAL EXPENDITURE PLAN

FP #	fp_desc	12/16/08 VERSION					5-Year Total
		2009 Total	2010 Total	2011 Total	2012 Total	2013 Total	
<b>RECURRING AND DV PROJECTS</b>							
DV-10	Projects Funded by Others	11,277,500	11,731,875	12,320,139	12,611,908	12,740,169	60,681,589
RP-10-A	Recurring New Mains (Upsizing, Close Loops, etc.)	493,400	685,709	711,459	742,779	779,676	3,413,023
RP-10-B	Recurring Mains - Replaced/Restored	1,400,000	12,000,000	4,000,000	14,850,000	4,000,000	36,250,000
RP-10-C	Recurring Unscheduled Mains (Main Breaks)	583,106	623,305	652,265	673,080	693,433	3,225,189
RP-10-D	Recurring Relocated Mains (INDOT)	8,243,491	4,353,413	4,555,802	4,758,246	5,059,508	26,970,460
RP-10-E	Recurring New Hydrants, Valves & Manholes	87,200	110,996	121,109	124,113	131,665	575,082
RP-10-F	Recurring Hydrant, Valve & Manhole Replacements	1,259,000	1,629,316	1,686,590	1,743,887	1,797,544	8,116,336
RP-10-G	Recurring New Services & Laterals	2,250,000	3,242,151	3,408,861	3,573,111	3,774,592	16,248,716
RP-10-H	Recurring Service & Lateral Replacements	1,209,205	1,449,221	1,512,335	1,556,013	1,605,588	7,332,361
RP-10-I	Recurring New Meters	985,000	1,367,665	1,425,412	1,479,812	1,538,841	6,796,729
RP-10-J	Recurring Meter Replacements	5,986,281	5,063,240	5,192,006	5,240,422	5,261,690	26,723,640
RP-10-K	Recurring ITS Equipment and Systems	54,700	200,657	720,000	115,000	158,156	1,248,513
RP-10-L	Recurring SCADA Equipment and Systems	211,987	759,747	707,373	621,736	579,175	2,880,017
RP-10-M	Recurring Security Equipment and Systems	30,252	153,648	158,167	158,167	158,156	658,390
RP-10-N	Recurring Offices and Operations Centers	61,191	141,939	160,545	148,083	154,028	665,785
RP-10-P	Recurring Tools and Equipment	305,000	451,898	449,749	476,577	464,771	2,147,995
RP-10-Q	Recurring Process Plant Facilities & Equipment	1,391,202	1,898,532	1,849,754	1,898,003	1,770,256	8,807,747
RP-10-R	Capitalized Tank Rehabilitation/Painting	0	500,000	1,250,000	2,000,000	1,500,000	5,250,000
RP-10-S	Engineering Studies	150,000	154,500	159,135	163,909	168,826	796,370
<b>RP/DV TOTAL</b>		<b>35,958,514</b>	<b>46,517,811</b>	<b>41,040,700</b>	<b>52,934,845</b>	<b>42,336,074</b>	<b>218,787,944</b>
<b>INVESTMENT PROJECTS</b>							
IP-1055-1	London Rd SOS and WTF	7,280,130	0	0	0	0	7,280,130
IP-1055-4	JCO Transmission Main from LDR WTF	1,714,752	0	0	0	0	1,714,752
10900605	Cleveland St 30" Main	6,434,061	0	0	0	0	6,434,061
IP-1090-							
24	Ogden Dunes WFP Backwash Recycle	6,800,000	0	0	0	0	6,800,000
IP-1010-7	Waterworks Dam #2	0	0	350,000	0	0	350,000
IP-1015-2	Prairie Creek Reservoir Improvements	0	0	350,000	0	0	350,000
IP-1045-2	1.0 MG Elevated Tank & Mains	0	0	75,000	900,000	1,300,000	2,275,000
IP-1060-6	206th Street WME	0	1,200,000	0	0	0	1,200,000
IP-1065-1	SHL Main from London Road WTF	35,546	2,000,000	2,540,000	0	0	4,575,546
IP-1075-1	New Well	0	0	0	25,000	0	25,000
IP-1090-4	Borman Park BW Recycling, Residuals	0	0	0	3,000,000	3,000,000	6,000,000







VARIANCE BETWEEN 05/02/08 VERSION AND 12/16/08 VERSION - FOR 2008-2013  
 VARIANCE BETWEEN 05/02/08 VERSION AND 12/16/08 VERSION

FP #	fp_desc	VARIANCE					DISCUSSION	5-Year Total	Variance By Project Category
		2009 Total	2010 Total	2011 Total	2012 Total	2013 Total			
<b>RECURRING AND DV PROJECTS</b>									
DV-10	Projects Funded by Others	0	0	0	0	0	0	0	No Change
RP-10-A	Recurring New Mains (Upsizing, Close Loops)	-164,445	0	0	0	0	-184,445	0	Reduction 2009 only
RP-10-B	Recurring Mains - Replaced/Restored	12,339,900	-3,423,641	13,218,309	-4,161,026	16,587,426	-49,730,302	0	Reduction overall in Main Replacement Program
RP-10-C	Recurring Unscheduled Mains (Main Breaks)	0	0	0	0	0	0	0	No Change
RP-10-D	Recurring Relocated Mains (INDOT)	3,990,030	0	0	0	0	3,990,030	0	Increase in Relocations projected for 2009
RP-10-E	Recurring New Hydrants, Valves & Manholes	-28,955	0	0	0	0	-28,955	0	Reduction 2009 only
RP-10-F	Recurring Hydrant, Valve & Manhole Repl	-315,161	0	0	0	0	-315,161	0	Reduction 2009 only
RP-10-G	Recurring New Services & Laterals	-905,905	0	0	0	0	-905,905	0	Reduction 2009 only
RP-10-H	Recurring Service & Lateral Replacements	-213,389	0	0	0	0	-213,389	0	Reduction 2009 only
RP-10-I	Recurring New Meters	-325,314	0	0	0	0	-325,314	0	Reduction 2009 only
RP-10-J	Recurring Meter Replacements	0	0	0	0	0	0	0	No Change
RP-10-K	Recurring ITS Equipment and Systems	-101,584	0	629,157	-603,274	3,197	-72,504	0	Reduction overall in IT Program
RP-10-L	Recurring SCADA Equipment and Systems	-393,691	0	0	0	0	-393,691	0	Reduction 2009 only
RP-10-M	Recurring Security Equipment and Systems	-121,008	0	0	0	0	-121,008	0	Reduction 2009 only
RP-10-N	Recurring Offices and Operations Centers	-142,779	0	0	0	0	-142,779	0	Reduction 2009 only
RP-10-P	Recurring Tools and Equipment	-305,386	0	0	0	0	-305,386	0	Reduction 2009 only
RP-10-Q	Recurring Process Plant Facilities & Equip	-749,110	0	0	0	0	-749,110	0	Reduction 2009 only
RP-10-R	Capitalized Tank Rehabilitation/Painting	-4,055,000	-3,760,500	-3,227,000	-2,700,000	-3,440,000	-17,182,500	0	Reduction overall in Tank Painting/Rehab Program
RP-10-S	Engineering Studies	0	0	0	0	0	0	0	No Change
RP/DV TOTAL		16,171,597	-7,184,141	15,816,152	-7,464,299	20,024,229	-66,660,417	0	-66,660,417
<b>INVESTMENT PROJECTS</b>									
IP-1055-1	London Rd SOS and WTF	773,524	0	0	0	0	773,524	0	
IP-1055-4	JCO Transmission Main from LDR WTF	341,814	0	0	0	0	341,814	0	
10900605	Cleveland St 30" Main	844,887	0	0	0	0	844,887	0	
IP-1090-24	Ogden Dunes WFP Backwash Recycle	5,811,990	0	0	0	0	5,811,990	0	
IP-1010-7	Waterworks Dam #2	-322,496	0	350,000	0	0	27,504	0	
IP-1015-2	Prairie Creek Reservoir Improvements	-322,496	0	350,000	0	0	27,504	0	
IP-1045-2	1.0 MG Elevated Tank & Mains	0	-53,225	-1,200,174	-3,316	1,300,000	43,284	0	
IP-1060-6	206th Street WME	-1,074,010	1,200,000	0	0	0	125,990	0	
IP-1065-1	SHL Main from London Road WTF	801	-2,504,402	2,540,000	0	0	36,399	0	
IP-1075-1	New Well	0	-5,264	-276,477	25,000	275,000	18,259	0	



IP-1090-4	Borman Park BW Recycling, Residuals	-207,832	-1,880,375	0	3,000,000	0	3,000,000	3,911,793		
IP-1090-6	Borman Park Substation Improvements	500,000	600,000	800,000	0	0	0	1,900,000		
IP-1090-28	Winfield Elevated Storage	-1,076,427	784,866	600,000	0	0	0	308,439		
IP-1090-34	Distribution Service Center Improve	-208,255	-127,918	350,000	0	0	0	13,827		
IP-1001-13	IN Post Acquisition Costs	2,065,000	0	0	0	0	0	-2,065,000		
IP-1047-1	West/Lafayette SOS & WTF	-4,534,880	-944,640	0	0	0	0	-5,479,520		
IP-1055-5	Sugar Creek Plant Improvements	-1,157,089	0	0	0	0	0	-1,157,089		
IP-1090-3	10th Street, Hobart - 12" Main	-203,791	0	0	0	0	0	-203,791		
IP-1090-18	16" Main 93rd Avenue, Taft-Broadway	-50,030	0	0	0	0	0	-50,030		
IP-1090-31	Borman Park Flocc Equipment	-818,427	0	0	0	0	0	-818,427		
IP-1010-3	Main WTP Improvements	150,000	1,801,038	-1,472,171	-549,515	0	0	-70,648		
IP-1015-4	Main WTP Improvements - Stage 2	150,000	3,452,595	370,271	-4,105,103	0	0	-132,237		
IP-1025-8	Middle Fork Reservoir Improvements	200,000	901,038	-587,740	-557,737	0	0	-44,439		
IP-1046-1	New Treatment Plant	-1,914,502	1,900,000	0	0	0	0	-14,502		
IP-1060-8	New Treatment Plant	-2,065,243	10,373,698	-1,263,758	-8,696,345	0	0	-1,651,648		
IP-1001-2	Statewide SPCC Improvements	0	0	0	0	0	0	0	No Change	
IP-1001-14	GIS Mapping Conversion	0	0	0	0	0	0	0	No Change	
IP-1070-4	Farmersburg Interconnection (B8)	0	0	0	0	0	0	0	No Change	
IP-1090-27	Borman Park Coagulant Storage	0	0	0	0	0	0	0	No Change	
IP-1010-2	Main WTP Lagoon Improvements	-418,210	0	418,210	0	0	0	0	No Change (Shifted within 5-Yr BP)	
IP-1010-8	Waterworks Dam #2 (Addtl Rip Rap)	0	0	0	-494,740	500,000	0	5,260	No Change (Shifted within 5-Yr BP)	
IP-1025-7	Middle Fork Reservoir Improvements	-296,844	0	300,000	0	0	0	3,156	No Change (Shifted within 5-Yr BP)	
IP-1055-8	Earlywood Booster Improvements (A-3)	0	0	-98,962	-3,648	-102,610	0	0	No Change (Shifted within 5-Yr BP)	
IP-1060-4	HPZ Elevated Tank	0	0	-2,110,482	-472,318	2,582,800	0	0	No Change (Shifted within 5-Yr BP)	
IP-1075-3	South Trans Main to New Albany	0	-799,066	-1,200,528	-248	2,000,000	158	0	No Change (Shifted within 5-Yr BP)	
IP-1090-15	Ogden Dunes Filters-Rehabilitation	-1,200,008	1,200,000	0	0	0	0	-8	No Change (Shifted within 5-Yr BP)	
IP-1090-33	US Hwy 12; 36 inch main Miller Hwy	-103,925	-400,781	500,000	0	0	0	-4,706	No Change (Shifted within 5-Yr BP)	
IP-1060-9	2011 SOS Land Acquisition	1,225,000	0	0	0	0	0	1,225,000	No Change (Shifted within 5-Yr BP)	
IP-1060-3	Noblesville Well and Filter @WR WTP	600,000	0	0	0	0	0	600,000	No Change (Shifted within 5-Yr BP)	
IP-1060-5	Stony Creek Lane WME	72,000	750,000	0	0	0	0	822,000	No Change (Shifted within 5-Yr BP)	
IP-1090-23	SR-149 30-inch Main Extension	0	750,000	0	0	0	0	750,000	No Change (Shifted within 5-Yr BP)	
IP-1090-29	24-inch Main along Taft St.	1,688,653	0	0	0	0	0	1,688,653	No Change (Shifted within 5-Yr BP)	
10600601	Promise Rd Elevated Tank	296,092	0	0	0	0	0	296,092	No Change (Shifted within 5-Yr BP)	
IP-1090-10	Distribution System Automation and	20,000	0	0	0	0	0	20,000	No Change (Shifted within 5-Yr BP)	3,860



IP-1090-13	Ground Storage Portage	0	-296,886	-1,506,812	-1,209,819	300,000	-2,713,518
IP-1090-36	Booster Station Improvements	0	-300,045	-2,001,861	795	1,400,000	-901,111
IP-1090-37	Borman PK HS Pump/Piping Improve	0	-500,074	-6,007,007	-3,500,872	1,000,000	-9,007,954
IP-1090-38	Coffee Creek Elevated Tank	-300,000	0	0	0	0	-300,000
IP-1090-41	MLK Booster Transmission Improvemen	0	0	0	-100,000	-800,005	-900,005
IP-1090-42	Hobart Transmission Improvements	0	0	0	-150,022	-1,349,951	-1,499,974
<b>IP TOTAL</b>		13,666,801	10,113,927	14,060,692	22,961,907	189,536	-40,405,936
<b>GROSS TOTAL</b>		29,838,397	2,929,786	29,896,844	30,426,207	19,834,692	107,066,354
	Contributions	0	0	0	0	0	0
	Advances	0	0	0	0	0	0
	Refunds	0	0	0	0	0	0
<b>NET TOTAL</b>		29,838,397	2,929,786	29,896,844	30,426,207	19,834,692	107,066,354

**TESTIMONY OF HAROLD L. REES**  
**CAUSE NO. 43680**  
**INDIANA-AMERICAN WATER COMPANY, INC.**

**I. INTRODUCTION**

1 **Q: Please state your name and business address.**

2 A: Harold L. Rees; Indiana Office of Utility Consumer Counselor; 115 West Washington  
3 Street; Suite 1500 South; Indianapolis, Indiana, 46204.

4 **Q: By whom are you employed and in what capacity?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor ("OUCC") as a  
6 Senior Utility Analyst for the Water/Wastewater Division.

7 **Q: Please describe your background and experience.**

8 A: I graduated from Purdue University with a Bachelor of Science degree in Electrical  
9 Engineering. I also completed a management development program at Wabash College.  
10 I worked for the Indiana Bell Telephone Company from 1960 through 1991 where I was  
11 involved in several engineering and management assignments. I began employment with  
12 the OUCC in January of 1992. I obtained my Professional Engineer registration in the  
13 State of Indiana in 1967.

14 **Q: Have you previously testified before this Commission?**

15 A: Yes, I have testified in causes concerning electric, gas, sewer, telephone, and water  
16 utilities.

17

1 **Q: What have you done to prepare your testimony?**

2 A: I read the Verified Petition in this proceeding. I reviewed the testimonies of Indiana-  
3 American's witnesses Stacy Hoffman and Alan DeBoy. I studied the responses to  
4 particular data requests that involve matters I address in my testimony, and I attended the  
5 field hearing held at Gary on September 15, 2009 at Indiana University Northwest. In  
6 addition, I visually inspected plant operated by Indiana-American.

7 **Q: What is the scope of your testimony?**

8 A: In my testimony, I review the results of my field inspection of certain construction  
9 projects that are planned to be completed by December of this year and which Petitioner  
10 proposes to include in its rate base. I also comment on the cost-effectiveness of Indiana-  
11 American's plans to install on-site-generation ("OSG") of chlorine compounds for  
12 disinfection. In addition, I address the utility's high rate of unaccounted for water in  
13 several of Indiana-American's operating areas. Finally, I discuss the effectiveness of the  
14 utility's water storage tank painting and repair program.

15 **II. PETITIONER'S CHARACTERISTICS**

16 **Q: Please describe the Indiana American-Water Company.**

17 A: The Indiana-American Water Company, Inc. is a for-profit corporation organized in June  
18 1969 to provide water service, and to a lesser extent wastewater service, in 21 counties  
19 throughout the State of Indiana. Some of its larger operations include facilities in  
20 Greenwood, Terre Haute, New Albany/Jeffersonville, West Lafayette, the

1 Gary/Merrillville area in Lake County, Noblesville and Richmond. Petitioner provides  
2 utility service to approximately 283,000 customers.

3 Petitioner's Witness, Alan DeBoy stated in his testimony (page 3) that in 2008 the  
4 Company, through its 32 water treatment facilities, pumped an average of 110 million  
5 gallons per day or approximately 40 billion gallons per year. Further, the Company owns  
6 and maintains 4,331 miles of water mains, more than 22,000 fire hydrants and 87 water  
7 storage tanks in its distribution system containing about 64 million gallons of water.

8 **III. SIGNIFICANT CAPITAL ADDITIONS**

9 **Q: What projects have you inspected?**

10 A: I have inspected several of the projects that Mr. Hoffman has listed in his testimony  
11 (pages 3 - 6) as "Significant Projects."<sup>1</sup> An example is the estimated \$4,200,000 worth of  
12 improvements for the Sugar Creek Treatment Plant that I toured in Johnson County.  
13 During and following my field visit conducted on June 16, 2009 with Stacy Hoffman and  
14 other representatives of Indiana-American, I determined that one high service pump had  
15 been added to the plant (making the total four), as well as a new aerator (total now two), a  
16 new pressure filter (total now five), and two new wells (total now six). The  
17 improvements also include a new chlorine manufacturing arrangement ("OSG") and a  
18 variable frequency drive ("VFD") for one of the high service pumps. At the time of my  
19 visit, a substantial amount of work was required to finish the project (painting, cleaning,

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<sup>1</sup> In his testimony, Mr. Pettijohn reports on the other projects in this group that he inspected on site visits.

1 grading, etc.). The treatment plant is now in full operation providing a capacity of seven  
2 million gallons per day ("MGD").

3 **Q: Please summarize information on the other projects that you have inspected.**

4 A: Following is a list of the other projects that I have inspected:

5 London Road Source of Supply, Treatment Plant, and Transmission Main

On June 16, I toured these new facilities, which have an estimated cost of \$20,200,000. The new well field has three wells (expandable to six wells) and is located at the edge of Shelby County in the flood plain of Sugar Creek. The 40 HP pump motors equipped with VFD are mounted on towers to permit operation during flooding. The well ratings are one (1) MGD each. A portable generator is available in non-flood conditions in the event of a power failure (the associated treatment plant facility has two other wells not in the flood plain that are backed-up by a permanent generator serving the plant). During my inspection tour, the wells were in operation with clean-up and road work still in process.

6 Although the new London Road Treatment Plant is located in Shelby County, it furnishes  
7 finished water for some of the customers in Johnson County. This plant has a capacity of  
8 three (3) MGD and is equipped with two horizontal filters, three high service pumps (the  
9 motors are high efficiency units with VFD), two backwash pumps (40 HP), backwash  
10 lagoons, one aeration tower, a large stand-by generator, and a chlorine manufacturing  
11 tank ("OSG"). When I was at the site, the plant was in full operation with clean-up,  
12 grading, etc. in process.

1 The third part of this project is the 24-inch Rocklane Road Transmission Main. When I  
2 toured the site, this improvement was all finished (water flowing with grading and other  
3 work completed).

4 West Lafayette Source of Supply and Water Treatment Improvements

5 I inspected these new facilities on June 18 this year. The estimated cost for all the  
6 facilities is \$35,000,000. The new well field is close to the Wabash River with five wells  
7 in total having a production per well of two to three (2-3) MGD. One of the wells is near  
8 the treatment plant with access to emergency power which is not affected by flooding.  
9 The other wells are located in the flood plain and have the pump motors installed on  
10 towers to permit operation during floods.

11 Associated with the new well field is the new Davis Ferry Treatment Plant, which has a  
12 capacity of nine (9) MGD. It contains six horizontal filters, four high service pumps (one  
13 at 300 HP with VFD), two backwash pumps, three backwash lagoons, two aeration  
14 towers, one clear well (630,000 gallons), a large generator, and a chlorine manufacturing  
15 tank ("OSG"). When I visited the site, the plant was in full operation with some clean-up  
16 work nearing completion.

17 Another piece of this project is the Finished Water Main near Highway 43. This ductile-  
18 iron main is planned to start at 24-inches in diameter reducing to 12-inches along its  
19 length to serve some of the growth areas of the eastern part of West Lafayette. Most of  
20 this improvement is complete except a small section to be finished near the end of 2009.

1 Finally, significant improvements are being made to the existing Happy Hollow  
2 Treatment Plant in West Lafayette. This will bring the facility's capacity to three (3)  
3 MGD and include the addition of a new vertical pressure filter (total of two), three high  
4 service pumps (150 HP each), a new backwash settling basin with two pumps (30 HP  
5 each) for recycling the water, three existing wells (1-2 MGD each) located out of the  
6 flood plain, a generator, and a new 630,000 gallon clear well. As of my June 18, 2009  
7 visit, the existing treatment plant building had been substantially rebuilt and was in the  
8 finishing stages. However, work had not yet started to demolish three storage and  
9 maintenance sheds in order to make room for the new large maintenance building being  
10 constructed at a cost of about \$1,100,000. Work on this structure and the finishing  
11 activity may take until the very end of 2009. (It is possible that some of this work will  
12 not be completed until 2010).

### 13 Newburgh Treatment Plant Improvements

14 This work was completed in 2008, which I verified on my August 11, 2009 visit. The  
15 plant capacity was increased to four (4) MGD (full capacity). The additions made were  
16 one aeration tower, one horizontal pressure filter (a large unit), a new backwash lagoon,  
17 and one new high service pump. The water supplied to this facility is primarily from the  
18 well field nearby and the remainder from the City of Evansville.

19 **Q: Which projects that you inspected do you think may not be completed by December**  
20 **15, 2009, the final hearing date?**

21 **A:** I think the most significant risk of non-completion involves a couple of pieces to the  
22 large \$35,000,000 project providing several improvements to the utility's water system in  
23 and around West Lafayette. One piece is the large steel-framed maintenance and storage

1 building being constructed at the Happy Hollow Treatment Plant at a cost of about  
2 \$1,100,000. When I visited the site in June, demolition of the three existing obsolete  
3 structures had not yet commenced. Demolition of these buildings is necessary to provide  
4 space for the proposed new building. I understand now the small buildings have been  
5 removed and construction of the new maintenance building has commenced.  
6 Completion by the deadline under the MSFR's is not certain.

7 The other improvement activity that may not be totally completed by the target date is a  
8 portion of the Finished Water Main Project near Highway 43 in West Lafayette.

9 **Q: Do you have any recommendations regarding capital additions?**

10 A: Yes. I recommend that Petitioner provide the Commission and the OUCC verification  
11 that all proposed capital additions to be included in rate base are in service and  
12 operational by the December 15, 2009 hearing date.

#### 13 **IV. OTHER ISSUES**

##### 14 **Non-Revenue Water**

15 **Q: Is the utility's non-revenue water an area of concern?**

16 A: Looking at individual systems within Indiana-American's system as a whole, I have  
17 some concerns with Indiana-American's non-revenue water levels in specific service  
18 districts. In particular, I note Indiana-American's response to Schererville's Q-05-036.  
19 (See Attachment HLR-1 to this testimony.) This response provides non-revenue  
20 producing water figures as a twelve-month rolling average for 19 of Indiana-American's  
21 operating areas for the last five years. In the response to a data request by Schererville

1 (05-036), Petitioner states that non-revenue water is the commonly accepted industry  
2 measure. I reviewed the non-revenue water results for the Districts and noted Indiana  
3 American's non-revenue water result for August of 2009 is 15.3% (a twelve-month  
4 rolling average). Also, I determined that the Company has several operating areas  
5 (districts) with results that well exceed 15%. (Typically, when non-revenue water  
6 exceeds 15%, the OUCC considers it appropriate for the utility to take corrective action.)

7 **Q: If the utility as a whole is not exceeding 15% non-revenue water, does this indicate**  
8 **there is no cause for corrective action?**

9 A: No. Several of Indiana-American's operating districts have more customers than many  
10 water utilities within the State. (Refer to Attachment HLR-2.) Indiana American is the  
11 second largest water utility in Indiana by customer count now serving over 283,000  
12 customers. Both the Kokomo and Muncie Districts each serve over 20,000 customers  
13 and have a non-revenue water level nearing 23% each. Indiana-American's Richmond  
14 District shows a non-revenue water level of 24.9%. (During the last five years,  
15 Richmond has had the poorest non-revenue water performance with 34.8% in 2005).

16 **Q: List the Districts with the highest level of lost water.**

17 A: Following are the Districts with high non-revenue water levels (twelve-month rolling  
18 averages as of August 2009):

<u>District</u>	<u>Non-Revenue Water Level</u>
Kokomo	22.6%
Muncie	22.6%
Richmond	24.9%
Somerset	17.4%
Wabash	17.9%
Warsaw	20.6%
Winchester	18.9%

1 The total customers for these districts amount to 74,589 or 26.3% of the total for the  
2 Company.

3 **Q: Is it true that earlier this year Indiana-American received IURC approval for a**  
4 **statewide water conservation plan?**

5 A: Yes. The utility received approval on August 26, 2009 in Cause No. 43649 for its Wise  
6 Water Use Plan ("WWUP"), which set into motion some activities that over several years  
7 could provide water saving devices and encourage customers to use water more  
8 efficiently. However, as I read the plan it doesn't necessarily guarantee that metering  
9 errors will be reduced and major leaks will be located and fixed. These are two areas of  
10 concern, in addition to replacing obsolete mains that I think would be suspect in these  
11 seven Indiana-American Districts.

12 **Q: What is your recommendation with respect to non-revenue water?**

13 A: I recommend that Indiana-American be required to file a report with the IURC and the  
14 OUCC within 120 days following the final order in this proceeding. The report should  
15 identify the seven Districts and list the actions the utility is currently taking and/ plans to  
16 take in the future to lower the non-revenue water levels below 15%.

17 **On-Site Generation of Chlorine for Disinfection**

18 **Q: Where has Indiana-American installed on-site-generation ("OSG") of chlorine**  
19 **compounds for disinfection?**

20 A: As part of the capital improvements being accomplished in this proceeding, Petitioner has  
21 installed chlorine manufacturing facilities at the new London Road Treatment Plant in  
22 Shelby County and the new Davis Ferry Treatment Plant at West Lafayette. In major  
23 rehabilitations to the Sugar Creek Treatment Plant in Johnson County and the Happy

1 Hollow Treatment Plant in West Lafayette, Indiana-American has decided to continue to  
2 use conventional chlorine gas disinfection while making improvements to these chemical  
3 feed arrangements (such as addition of a chlorine scrubber at Sugar Creek). Discovery  
4 responses from Indiana-American indicate that by the end of 2009, the utility will have  
5 about 8% of its treatment plants equipped with the OSG system. (See Attachment HLR-  
6 9.)

7 **Q: What are the benefits of relying on an OSG system?**

8 A: The utility indicates that OSG systems were selected to improve safety for employees,  
9 residents of the community, and the larger community through which the supply chain for  
10 gaseous chlorine passes. (See Attachment HLR-3.) Producing chlorine on-site in the  
11 quantities required as they are needed avoids the dangers of transporting and storing  
12 chlorine. This should diminish the need to install chlorine scrubbers as a safety measure  
13 for employees and residents in the event of a chlorine gas leak.

14 **Q: Is the OSG system more costly to construct and operate than a conventional gaseous**  
15 **chlorine system?**

16 A: According to Petitioner, yes. Petitioner's response to the OUCC's Data Requests (OUCC  
17 11-139) indicates that an OSG system can be more costly to construct. (See Attachment  
18 HLR-3.) An informal data request response says that the construction cost for the  
19 installed OSG system at the London Road Treatment Plant was approximately \$400,000,  
20 which is somewhat higher than the cost of a gaseous chlorine system. (See Attachment  
21 HLR-4.) In addition, the discovery responses state that current annual operating cost  
22 estimates (mainly chemicals) for the London Road Treatment Facility are \$28,000 for a  
23 gaseous chlorine system compared to \$52,000 for an OSG system (OUCC 15-204). (See

1 Attachment HLR-5.) (The OSG process is driven by high purity salt, which is delivered  
2 in dry bulk shipments and added to a fiberglass brine tank.)

3 **Q: Do you agree that an OSG system is more costly to construct and operate than a**  
4 **conventional gaseous chlorine system?**

5 A: I agree that the construction cost of an OSG system is higher than a conventional gaseous  
6 system. However, I have obtained information stating that the operating costs of such a  
7 system is not necessarily higher. In "On-Site Generation of Disinfectants," an article  
8 published by the National Environmental Services Center, the author Andrew K. Boal,  
9 Ph.D., asserts that one of the benefits of installing an OSG system is substantial economic  
10 savings including lower safety-related costs, lower transportation costs, and lower  
11 insurance premiums. (See Attachment HLR-10.)

12 **Q: Is the OUCC making any downward adjustment in operating costs due to the OSG?**

13 A: No. The OUCC has not removed any of the amounts from rate base for OSG, nor has it  
14 changed operating expenses to the level for those of a gaseous chlorine system.

### 15 Tank Painting

16 **Q: Describe Indiana-American's tank painting program.**

17 A: In a tank painting program, a water utility usually schedules tanks to be painted within a  
18 particular number of years. (Fifteen years is a common interval.) A plan like this is used  
19 to compute annual painting costs so the utility will have the funds when they are needed  
20 to do the painting. As the proposed time for a particular tank painting draws closer,  
21 utility management may determine more accurately the need by reviewing each tank's  
22 condition and estimating what the painting will cost. Indiana-American apparently has  
23 111 steel storage tanks in its tank painting program with 87 of these tanks in its

1 distribution system. (See Attachment HLR-6.) Those tanks not included in the  
2 distribution system include clearwells and steel detention tanks used for water treatment.

3 **Q: What is the utility's goal in its tank painting program?**

4 A: I believe Petitioner's goal for its tank painting program is to have the funds available  
5 when needed and in the amounts required when painting and repair of its water storage  
6 tanks is required. Quality coatings are needed for water storage tanks to help maintain  
7 water quality and to protect the assets (to realize the projected lives).

8 **Q: How long is a tank painting expected to last before a new tank painting becomes**  
9 **necessary and prudent?**

10 A: Tank paint life is a function of factors such as local environmental conditions, seasonal  
11 moisture conditions, paint product technology, and the quality of the preparation and the  
12 coating application. Petitioner advised that generally a tank painting is expected to last  
13 between ten and fifteen years. Petitioner further advised that Indiana-American  
14 determines the actual need to repaint a particular tank based on a physical inspection of  
15 the tanks (interior and exterior). (See Attachment HLR-7.) When a tank is to be  
16 inspected and repainted is a matter of management judgment.

17 **Q: Based on your inspection of the facilities, has Indiana-American kept pace with its**  
18 **tank painting needs?**

19 A: It is not entirely the case that Indiana-American has kept pace with its tank painting. For  
20 instance, I observed Petitioner's 750,000 gallon elevated tank identified as the Glen Park  
21 Tank (located in or near Gary Indiana). The exterior is in poor condition. Based on my  
22 investigation, I determined this tank has not been painted for 23 years and had been  
23 scheduled for blasting and painting in 2008 at an estimated cost of \$868,000, but the

1 painting was delayed as part of capital investment prioritizations. ( Petitioner capitalizes  
2 its tank painting compared to most other water utilities that expense this type of activity).

3 The next evidence is from the tank painting schedule. (See Attachment HLR-6.) I  
4 categorized the data into five-year groups regarding the time in years from the last  
5 painting up to the present. I was surprised to find that 31 of the 111 steel tanks have not  
6 been painted for 16 years or more. (For nine entries the year of last painting is unknown.)  
7 The groups were populated as follows: 16-20 years – 11 tanks, 21-25 years – 19 tanks,  
8 and 26-30 years – 1 tank. The longest period without painting is the Jefferson Tower  
9 (250,000 gallon elevated) in Warsaw which has not been painted since 1980 (29 years).

10 Another one of my concerns with the tank painting plan is from the list of tanks with lead  
11 concentrations greater than 0.06%. (See Attachment HLR-8.) Granted, if the lead paint  
12 has been treated so that the lead is encapsulated, this may not be an immediate problem.  
13 However, eventually some lead may get into the water – as the coating continues to  
14 deteriorate. All of these tanks with lead concentrations have not been repainted for more  
15 than twenty years.

16 **Q: Is there some inconsistency in Indiana-American's actual annual tank painting**  
17 **expenditures for tank painting and repairs?**

18 A: Yes. The actual expenditures vary from about \$296,000 in 2004 to nearly \$3,400,000 in  
19 2007 and then down to \$2,400,000 for 2008. I would not expect the tank painting  
20 expenditures to be the same every year, but with the number of tanks to be maintained,  
21 the Company should consistently paint a number of tanks each year (See Attachment  
22 HLR-11.) Additionally, Petitioner's discovery response (OUCC-15-198) indicates that

1 “The 2009 tank painting budget was \$0.” This information is another example of the  
2 inconsistent expenditures for tank painting. A number of water tank painting plans that I  
3 have been involved with in utility rate cases have a proposed funding target for each year  
4 that the utility strives to use.

5 **Q: Is it your opinion that in general Indiana-American is not engaging in enough**  
6 **capital projects?**

7 A: No. Although Indiana-American capitalizes its tank painting, tank painting should be  
8 considered maintenance. This is borne out by the fact that Indiana-American is the only  
9 water utility in the state of which I am aware that capitalizes and therefore earns a return  
10 on its tank painting. This practice of Indiana-American, which appears to be long-  
11 standing, has the consequence of increasing the cost to rate-payers of Indiana-American  
12 maintaining its tanks. Delaying capital improvements may be appropriate in these tough  
13 economic times. But timely maintenance of its tanks should be done in a timeframe that  
14 does not risk the safe and efficient delivery of water. Moreover, Indiana-American  
15 should explain why it is more appropriate to treat this maintenance as a capital project,  
16 and why the ratepayers do not end up paying more for this maintenance as a result.

17 **Q: Do you have any other recommendations with respect to Tank Painting?**

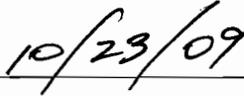
18 A: The data for the year of each tank's last painting was incomplete. (Nine of the 111 tanks  
19 are not in the data base. (OUCC 15-193)) I think the tank information should be 100%  
20 populated for a proper management job to be accomplished. Also, Petitioner should  
21 explain why the coatings for 32 of its tanks are beyond the expected life of 15 years and  
22 20 tanks are beyond the expected life of 20 years. Finally, the utility should place the  
23 tanks with lead based paint on a high priority list.

**AFFIRMATION**

I affirm, under the penalties for perjury, that the foregoing representations are true.



By: Harold L. Rees  
Indiana Office of  
Utility Consumer Counselor



Date

Schererville 05-036

**DATA INFORMATION REQUEST**  
**Indiana-American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/15/09

**Information Requested:**

What is the percentage of unaccounted for water on a system-wide basis, as well as on a district basis, for IAWC for calendar years ending 2004 through 2008.

**Requested By:** Parvin Price, Bose McKinney & Evans LLP - Attorneys At Law  
317-684-5213 – [pprice@boselaw.com](mailto:pprice@boselaw.com)

**Information Provided:**

Indiana American does not track unaccounted for water. However, non-revenue water (“NRW”) is monitored, which is the commonly accepted industry measure. The attached document labeled “Schererville 05-036-R1” provides 2005 through YTD historical NRW figures. Figures for 2004 are not available. Twelve month rolling average figures are used to account for billing lag.

**Prepared By:** Alan DeBoy

**NRW % 12 month rolling Avg.**

	13.5%	13.9%	14.0%	14.1%	15.2%	15.5%	16.3%	16.3%	16.2%	15.9%	16.1%	16.3%	16.2%
	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Dec-05
<b>Indiana</b>	<b>13.5%</b>	<b>13.9%</b>	<b>14.0%</b>	<b>14.1%</b>	<b>15.2%</b>	<b>15.5%</b>	<b>16.3%</b>	<b>16.3%</b>	<b>16.2%</b>	<b>15.9%</b>	<b>16.1%</b>	<b>16.3%</b>	<b>16.2%</b>
<b>Crawfordsville</b>	<b>0.7%</b>	<b>0.8%</b>	<b>3.9%</b>	<b>3.8%</b>	<b>0.2%</b>	<b>4.8%</b>	<b>3.3%</b>	<b>4.5%</b>	<b>5.8%</b>	<b>6.8%</b>	<b>7.7%</b>	<b>8.6%</b>	<b>8.6%</b>
Johnson County	5.9%	6.2%	6.8%	6.3%	7.4%	8.7%	8.4%	8.2%	8.2%	8.6%	9.2%	10.0%	10.0%
<b>Kokomo</b>	<b>17.9%</b>	<b>17.9%</b>	<b>17.7%</b>	<b>17.8%</b>	<b>17.9%</b>	<b>17.4%</b>	<b>17.2%</b>	<b>18.7%</b>	<b>16.9%</b>	<b>18.1%</b>	<b>17.1%</b>	<b>17.4%</b>	<b>17.4%</b>
Mooresville	6.1%	7.1%	7.0%	7.4%	8.8%	9.6%	9.4%	9.7%	9.3%	9.7%	11.4%	12.5%	12.5%
<b>Muncie</b>	<b>19.5%</b>	<b>20.8%</b>	<b>20.2%</b>	<b>21.2%</b>	<b>20.3%</b>	<b>20.6%</b>	<b>20.2%</b>	<b>20.5%</b>	<b>19.9%</b>	<b>20.0%</b>	<b>20.3%</b>	<b>19.0%</b>	<b>19.0%</b>
Newburgh	5.6%	5.3%	4.8%	5.3%	7.0%	7.0%	7.0%	6.1%	5.2%	6.5%	6.5%	5.3%	5.3%
<b>Noblesville</b>	<b>3.5%</b>	<b>3.6%</b>	<b>4.6%</b>	<b>3.2%</b>	<b>6.5%</b>	<b>0.6%</b>	<b>1.8%</b>	<b>5.4%</b>	<b>4.5%</b>	<b>2.3%</b>	<b>0.1%</b>	<b>5.6%</b>	<b>5.6%</b>
Northwest Indiana	12.5%	12.6%	13.1%	13.4%	15.4%	15.5%	16.7%	15.7%	16.3%	16.0%	15.8%	15.5%	15.5%
<b>Richmond</b>	<b>30.3%</b>	<b>30.3%</b>	<b>31.6%</b>	<b>32.3%</b>	<b>33.3%</b>	<b>33.6%</b>	<b>33.9%</b>	<b>34.5%</b>	<b>34.4%</b>	<b>34.8%</b>	<b>35.4%</b>	<b>34.8%</b>	<b>34.8%</b>
Seymour	8.2%	9.2%	8.1%	8.3%	9.6%	9.4%	9.1%	8.9%	8.2%	8.1%	7.9%	7.8%	7.8%
<b>Shelbyville</b>	<b>10.6%</b>	<b>10.7%</b>	<b>10.4%</b>	<b>11.3%</b>	<b>12.3%</b>	<b>13.8%</b>	<b>13.4%</b>	<b>13.8%</b>	<b>13.4%</b>	<b>13.6%</b>	<b>16.0%</b>	<b>16.0%</b>	<b>16.0%</b>
Somersset	-79.4%	-82.2%	-55.7%	-50.1%	-40.2%	-36.3%	-26.8%	-19.6%	-10.3%	-4.1%	2.6%	9.6%	9.6%
<b>Southern Indiana</b>	<b>12.3%</b>	<b>12.1%</b>	<b>12.4%</b>	<b>12.3%</b>	<b>12.5%</b>	<b>13.8%</b>	<b>14.1%</b>	<b>15.9%</b>	<b>15.1%</b>	<b>15.4%</b>	<b>17.2%</b>	<b>17.6%</b>	<b>17.6%</b>
Summitville	14.4%	15.2%	8.8%	10.0%	12.7%	13.1%	12.0%	14.0%	15.1%	17.6%	20.3%	21.0%	21.0%
<b>Wabash</b>	<b>-0.7%</b>	<b>-0.5%</b>	<b>0.2%</b>	<b>-0.1%</b>	<b>2.3%</b>	<b>6.1%</b>	<b>10.1%</b>	<b>13.2%</b>	<b>12.5%</b>	<b>14.0%</b>	<b>15.2%</b>	<b>16.1%</b>	<b>16.1%</b>
Wabash Valley	22.4%	24.5%	22.6%	21.8%	22.8%	23.2%	26.6%	23.5%	22.9%	23.8%	22.9%	23.3%	23.3%
<b>Warsaw</b>	<b>3.7%</b>	<b>7.4%</b>	<b>4.0%</b>	<b>4.1%</b>	<b>8.9%</b>	<b>5.5%</b>	<b>10.2%</b>	<b>9.4%</b>	<b>5.0%</b>	<b>8.2%</b>	<b>7.5%</b>	<b>4.2%</b>	<b>4.2%</b>
West Lafayette	7.2%	6.1%	9.3%	9.7%	9.5%	10.6%	10.2%	9.6%	9.4%	8.8%	9.1%	8.0%	8.0%
<b>Winchester</b>	<b>11.5%</b>	<b>11.7%</b>	<b>10.2%</b>	<b>10.3%</b>	<b>12.9%</b>	<b>12.7%</b>	<b>13.2%</b>	<b>13.6%</b>	<b>13.2%</b>	<b>13.4%</b>	<b>13.6%</b>	<b>13.4%</b>	<b>13.4%</b>

NRW % 12 month rolling Avg.

Indiana	15.9%	16.1%	16.1%	16.1%	15.5%	16.1%	15.4%	15.4%	16.0%	16.2%	17.0%	17.0%
	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06
<b>Crawfordsville</b>	10.6%	11.1%	12.7%	11.1%	9.9%	10.1%	11.2%	12.5%	11.2%	11.5%	12.6%	12.6%
Johnson County	8.8%	9.7%	9.9%	9.3%	9.0%	8.5%	8.5%	8.6%	8.9%	8.5%	9.1%	8.0%
<b>Kokomo</b>	17.7%	17.7%	18.2%	18.5%	20.1%	21.3%	21.5%	20.8%	22.0%	21.3%	23.5%	24.3%
Mooresville	11.6%	13.5%	11.5%	12.1%	11.9%	10.2%	10.0%	10.5%	9.8%	9.8%	9.8%	7.5%
<b>Muncie</b>	19.2%	19.0%	19.5%	18.6%	18.8%	17.6%	18.5%	18.3%	16.7%	18.0%	17.2%	17.9%
Newburgh	5.1%	5.6%	5.3%	5.4%	4.3%	4.9%	4.1%	3.7%	3.3%	3.2%	4.2%	3.8%
<b>Noblesville</b>	1.7%	1.1%	3.5%	3.0%	3.6%	3.8%	5.4%	8.4%	7.1%	8.6%	9.0%	9.6%
Northwest Indiana	14.6%	15.0%	14.8%	14.7%	13.8%	15.5%	13.4%	13.7%	14.4%	14.9%	16.7%	17.4%
<b>Richmond</b>	29.5%	30.0%	29.5%	29.3%	29.6%	29.4%	32.8%	32.9%	32.6%	32.9%	33.6%	32.6%
Seymour	8.2%	8.1%	7.9%	7.7%	8.2%	8.5%	7.9%	9.4%	10.3%	9.9%	10.5%	10.3%
<b>Shelbyville</b>	15.9%	16.7%	15.9%	16.5%	16.7%	16.6%	15.5%	16.1%	16.4%	16.0%	13.8%	11.0%
Somerset	13.8%	20.9%	16.4%	15.8%	18.0%	17.0%	16.3%	16.0%	14.1%	13.3%	14.3%	14.8%
<b>Southern Indiana</b>	18.0%	18.1%	18.2%	18.3%	17.3%	16.6%	16.1%	15.0%	16.4%	16.8%	17.1%	16.9%
Summitville	21.6%	22.7%	28.0%	28.5%	30.0%	31.7%	32.4%	33.6%	34.1%	33.2%	32.7%	22.7%
<b>Wabash</b>	23.2%	24.3%	25.9%	26.7%	27.5%	25.2%	23.2%	20.8%	21.1%	19.9%	18.9%	17.8%
Wabash Valley	24.7%	23.5%	24.3%	25.8%	22.9%	24.0%	20.9%	21.4%	23.7%	23.2%	22.4%	22.2%
<b>Warsaw</b>	7.3%	7.4%	6.8%	6.1%	0.3%	3.8%	6.3%	3.7%	3.7%	0.6%	1.8%	1.4%
West Lafayette	7.2%	7.1%	4.4%	3.7%	4.2%	4.5%	5.0%	6.7%	6.9%	9.8%	11.5%	11.8%
<b>Winchester</b>	13.4%	14.2%	14.9%	14.8%	14.8%	14.9%	13.8%	14.7%	14.4%	13.6%	15.5%	14.8%

**NRW % 12 month rolling Avg.**

Indiana	17.0%	17.1%	17.3%	16.9%	18.3%	17.4%	17.6%	17.2%	17.8%	17.7%	17.1%	17.8%
	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07
<b>Crawfordsville</b>	12.7%	13.4%	14.4%	14.3%	15.6%	15.0%	15.0%	14.7%	15.6%	14.6%	13.5%	13.6%
Johnson County	8.8%	8.7%	8.6%	8.4%	9.7%	9.7%	9.4%	8.7%	9.1%	8.2%	7.2%	7.7%
<b>Kokomo</b>	24.2%	24.9%	25.1%	24.4%	26.6%	23.8%	24.5%	24.1%	23.1%	23.5%	22.6%	22.8%
Mooresville	10.0%	8.4%	9.8%	8.0%	9.9%	10.1%	11.1%	10.6%	10.1%	9.9%	9.2%	9.2%
<b>Muncie</b>	17.8%	19.2%	19.3%	19.7%	19.3%	20.4%	18.5%	17.5%	20.5%	18.4%	20.4%	21.2%
Newburgh	4.5%	4.4%	5.0%	4.5%	6.3%	6.4%	7.2%	9.1%	8.7%	7.2%	7.0%	8.1%
<b>Noblesville</b>	9.5%	10.4%	9.7%	9.5%	10.8%	9.9%	10.6%	7.9%	9.9%	9.6%	8.9%	8.2%
Northwest Indiana	18.4%	18.2%	18.5%	18.3%	19.6%	18.6%	20.3%	20.4%	21.0%	21.9%	21.4%	22.3%
<b>Richmond</b>	32.1%	32.0%	32.4%	32.4%	32.3%	32.3%	29.5%	29.8%	30.2%	30.1%	29.5%	30.4%
Seymour	9.3%	9.1%	8.8%	8.0%	8.2%	6.7%	7.6%	7.1%	5.6%	6.4%	5.5%	6.4%
<b>Shelbyville</b>	13.7%	13.1%	16.0%	15.0%	15.4%	15.1%	13.5%	12.7%	3.1%	3.8%	2.7%	3.6%
Somerset	12.3%	12.2%	10.9%	14.7%	15.7%	17.0%	18.8%	21.2%	19.9%	22.1%	21.6%	24.1%
<b>Southern Indiana</b>	15.3%	16.3%	16.3%	15.3%	16.9%	15.9%	15.4%	15.6%	15.7%	15.5%	13.7%	14.2%
Summitville	16.4%	15.6%	10.7%	10.7%	8.4%	3.6%	3.2%	-0.2%	-4.0%	-2.3%	-4.9%	11.0%
<b>Wabash</b>	10.5%	8.9%	5.4%	3.6%	1.0%	-0.8%	-1.2%	-1.2%	-1.8%	-1.6%	-2.1%	-1.5%
Wabash Valley	19.2%	19.0%	19.5%	17.7%	20.8%	19.0%	19.2%	17.3%	20.2%	20.0%	19.5%	20.1%
<b>Warsaw</b>	1.9%	1.2%	0.7%	1.8%	8.7%	4.8%	5.3%	2.0%	6.5%	6.0%	5.4%	5.6%
West Lafayette	13.5%	15.3%	14.9%	16.7%	17.5%	18.8%	18.3%	18.4%	21.3%	18.9%	18.8%	19.8%
<b>Winchester</b>	14.7%	15.0%	14.3%	14.5%	13.3%	13.7%	16.1%	16.1%	16.3%	17.7%	17.2%	18.5%

NRW % 12 month rolling Avg.

Indiana	17.2%	17.2%	17.6%	17.5%	17.2%	17.3%	17.4%	17.7%	16.6%	16.1%	16.8%	16.8%
	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Crawfordsville	13.5%	13.2%	13.1%	12.6%	13.0%	13.1%	13.1%	12.6%	12.2%	13.9%	16.2%	14.8%
Johnson County	7.6%	7.2%	7.8%	7.8%	6.7%	5.8%	6.1%	8.0%	6.7%	7.6%	8.2%	8.2%
Kokomo	22.8%	22.1%	22.0%	23.0%	22.6%	22.8%	22.6%	23.5%	24.6%	24.6%	24.1%	22.8%
Mooresville	9.3%	8.5%	8.4%	8.3%	8.0%	7.1%	7.2%	8.1%	8.0%	8.0%	8.3%	8.2%
Muncie	21.4%	20.3%	20.7%	20.4%	21.0%	21.2%	21.2%	23.2%	21.7%	23.2%	23.4%	22.6%
Newburgh	8.9%	9.0%	9.7%	9.5%	8.0%	8.9%	9.5%	8.3%	9.3%	10.7%	10.9%	10.7%
Noblesville	7.4%	7.2%	6.9%	6.9%	6.0%	6.5%	7.1%	8.7%	7.1%	5.7%	7.9%	8.4%
Northwest Indiana	19.7%	20.2%	20.6%	20.7%	20.6%	20.3%	20.5%	19.4%	18.0%	16.4%	18.2%	17.7%
Richmond	30.8%	29.9%	29.6%	29.1%	28.6%	28.4%	28.1%	27.8%	23.3%	25.9%	26.4%	26.4%
Seymour	7.5%	7.5%	7.8%	8.9%	7.6%	8.3%	8.7%	8.5%	8.7%	8.6%	9.2%	9.5%
Shelbyville	3.7%	2.8%	2.1%	2.6%	1.6%	1.2%	1.8%	0.6%	9.4%	8.8%	8.3%	8.1%
Somerseset	26.0%	25.7%	26.0%	26.8%	26.1%	27.0%	26.7%	26.0%	28.0%	28.6%	27.4%	26.1%
Southern Indiana	14.3%	14.4%	15.3%	14.5%	14.6%	13.7%	15.1%	15.5%	14.8%	14.4%	14.7%	15.6%
Summitville	11.5%	10.4%	11.6%	10.6%	10.5%	12.1%	13.7%	15.9%	17.5%	18.5%	18.5%	18.0%
Wabash	-1.1%	-2.2%	-1.0%	-1.3%	-1.2%	-0.3%	0.6%	1.1%	1.2%	2.0%	4.2%	6.5%
Wabash Valley	22.2%	23.6%	23.6%	23.3%	22.8%	23.9%	23.7%	26.2%	23.5%	20.5%	17.9%	21.7%
Warsaw	5.1%	5.7%	5.4%	6.3%	6.3%	5.5%	5.6%	7.2%	5.8%	5.9%	6.9%	6.9%
West Lafayette	19.8%	19.8%	21.9%	21.1%	20.4%	19.2%	19.6%	19.5%	16.8%	17.7%	18.0%	17.7%
Winchester	18.8%	18.2%	19.2%	18.9%	18.9%	19.5%	20.6%	20.3%	20.3%	19.5%	19.4%	19.0%

NRW % 12 month rolling Avg.

Indiana	17.6%	17.0%	16.8%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	16.7%	16.9%	
	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
<b>Crawfordsville</b>	14.0%	14.2%	13.9%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%	13.4%	13.3%
Johnson County	8.3%	8.2%	7.8%	7.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%	8.4%	8.6%
<b>Kokomo</b>	22.2%	22.7%	22.8%	22.3%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%
Mooresville	8.1%	7.9%	8.3%	8.1%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%	7.7%	8.4%
<b>Muncie</b>	22.9%	22.3%	22.9%	22.6%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%	22.7%	22.9%
Newburgh	11.2%	11.0%	10.8%	10.7%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%	11.3%	11.8%
<b>Noblesville</b>	9.2%	8.5%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%	9.3%	9.6%	9.0%
Northwest Indiana	19.7%	18.8%	18.0%	17.4%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%	17.5%	16.7%
<b>Richmond</b>	25.7%	25.9%	25.6%	25.8%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%	26.0%	25.7%
Seymour	8.4%	8.4%	8.9%	8.7%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%	9.7%	9.8%
<b>Shelbyville</b>	7.4%	6.8%	7.1%	5.6%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%	5.6%	5.5%
Somerset	22.2%	21.5%	20.9%	20.5%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%	19.1%	18.1%
<b>Southern Indiana</b>	16.1%	15.5%	14.8%	16.4%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%	16.8%	16.5%
Summitville	18.6%	17.7%	16.9%	17.0%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%	16.4%	14.9%
<b>Wabash</b>	7.1%	8.1%	8.5%	9.0%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%	8.2%	6.9%
Wabash Valley	21.7%	20.6%	21.3%	21.5%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%	21.5%	21.3%
<b>Warsaw</b>	7.0%	6.9%	7.6%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%	6.3%	6.4%
West Lafayette	18.2%	18.5%	18.3%	19.7%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%	19.4%	19.5%
<b>Winchester</b>	19.2%	19.2%	19.4%	19.6%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%	19.8%	20.1%

Indiana-American Water Company  
Customer Count By District  
June 30, 2009

	<u>Residential</u>	<u>Commercial</u>	<u>Industrial</u>	<u>Fire Service</u>
Kokomo	18,547	2,234	24	192
Muncie Water	23,654	2,938	52	368
Richmond	12,809	2,352	72	249
Somerset Water	81	12	-	-
Summitville	342	29	1	3
Wabash	3,845	538	47	18
Warsaw	3,375	939	63	153
West Lafayette	9,618	1,156	25	136
Winchester	1,747	221	15	44
Crawfordsville	4,850	881	60	26
Johnson County	23,861	2,100	92	155
Mooreville	3,296	368	3	43
Noblesville	11,828	961	9	127
Shelbyville	5,334	1,057	78	29
Wabash Valley	23,942	2,790	89	359
Southern Indiana	27,632	3,439	71	207
Newburgh	7,543	349	11	7
Seymour	6,214	822	38	123
Northwest Indiana	62,722	5,284	27	848
Totals	<u>251,240</u>	<u>28,470</u>	<u>777</u>	<u>3,087</u>

*DATA TAKEN FROM THE RESPONSE TO OVCC DATA REQUEST  
(OVCC 14-182 R1).*

No. OUCC 11-139

**DATA INFORMATION REQUEST**  
**Indiana-American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/15/09

**Information Requested:**

As far as capital investments are concerned, isn't an OEG system more costly to construct than a disinfection system using gaseous chlorine transported from a supplier and which is commonly in use by water utilities?

**Requested By:** Leja D. Courter, Office of Utility Consumer Counselor (OUCC)  
317-233-3236 – [lcourter@oucc.in.gov](mailto:lcourter@oucc.in.gov); [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

Yes. An OSG system can be more costly to construct than a gaseous chlorine system. OSG systems were selected to improve safety for employees, residents of the community, and the larger community through which the supply chain for gaseous chlorine passes. The production, transportation, delivery, and ultimate end use of gaseous chlorine presents increased safety risks for people involved in these activities, for communities along the supply chain route, for employees handling gaseous chlorine, and for communities around installations using gaseous chlorine. While there are some ways to reduce risks of using gaseous chlorine those risks cannot be completely eliminated. Because OSG systems do not use gaseous chlorine the risks associated with gaseous chlorine are not present. It is the Company's intent to continuously improve safety. Implementing safer technologies plays a key role in improving safety.

**Prepared By:** Stacy Hoffman

~~8/17/09~~  
8/17/09

### London Road Water Treatment Facility

#### Sodium Hypochlorite system description

Chlorine in the form of 0.8% sodium hypochlorite is used as a disinfectant and oxidant. Sodium hypochlorite is produced via on-site generation (OSG) using two skid-mounted generators. Each independent OSG unit is capable of producing up to 500 pounds per day (PPD) of equivalent chlorine. The OSG units installed are manufactured by Siemens.

A fiberglass brine tank provides salt storage. High purity salt is delivered in dry bulk shipments. The brine solution is converted to 0.8% sodium hypochlorite via electrolysis at the generators. In general, on-site generation requires approximately two kilowatt-hours of electricity, three pounds of salt, and 15 gallons of softened water to produce 15 gallons of 0.8% sodium hypochlorite, which translates to one pound of equivalent free available chlorine. The freshly-produced sodium hypochlorite is then transferred to one of two 8,500-gallon storage tanks supplying the pre-filtration and post-filtration metering pump skids.

In the event that both OSG skids are inoperable or salt delivery is interrupted for an extended period of time, operators have the ability to dilute 12.5% sodium hypochlorite delivered in bulk liquid to continue disinfection. The construction cost for the installed OSG system is approximately \$400,000.

#### Motors

All well pump motors, backwash pump motors, high-service pump motors, and the exhaust fan motor in the sodium hypochlorite room are driven by (Adjustable Frequency Drives) AFD's.

### Sugar Creek Water Treatment Facility

What is the capacity with the improvements? 4mgd before improvements / 7mgd firm after improvements

- ✓ Number of HS pumps: 3 before improvements, 4 after
- ✓ Number of aerators: 1 before improvements, 2 after
- ✓ Number of filters: 4 before improvements, 5 after (1.75mgd each)
- ✓ Number of wells: 4 before improvements, 6 after

What is the wellfield name? Sugar Creek Wellfield

AFD's are on what motors? AFD on HSP #3 was installed with the improvements.

Method of chlorine disinfection? gaseous chlorine (2 ton cylinders) w/ dry scrubber. Scrubber was installed with the improvements.

No. OUCC 15-204

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

For a typical OSG installation (for a treatment plant of about 3 MGD capacity), what are the approximate annual chemical cost savings for an OSG system as compared to a gaseous chlorine disinfection arrangement?

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 – [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

The London Road Water Treatment Facility was placed in service in 2009 and is a 3 MGD plant expandable to 6 MGD. Current annual operating costs for gaseous chlorine and OSG systems for the London Rd. Facility are estimated at \$28,000 and \$52,000 respectively, however these cost comparisons do not consider avoidance of other costs resulting from a chlorine gas release in the community and along the supply chain that could result in numerous personal injuries and deaths. It is the Company's intent to continue to evaluate implementation of technologies to improve safety for employees, the community, and people along the supply chain.

**Prepared By:** Stacy Hoffman

No. OUCC 15-196

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

How far in advance does Indiana-American schedule its tank paintings?

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 -- [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

Timing of tank painting scheduling is affected by tank condition as discovered through inspections, by the Company's budget process, and by the Company's prioritization of investment needs. These inputs into tank painting scheduling typically result in timing of tank painting scheduling occurring months in advance of the work rather than years in advance of the work.

**Prepared By:** Stacy Hoffman

No. OUC 15-197

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

What is the expected life of Indiana-American's last twenty tank paintings? In Indiana-American's water tank painting program, what is the average time between tank paintings? How does Indiana-American determine when a tank should be repainted?

**Requested By:** Daniel M. Le Vay, OUC -- 317-233-3236 -- [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

Tank paint life varies and is a function of many factors including local environmental conditions including air emissions from industries, seasonal moisture conditions in different regions, paint product technology available and used at the time of the last painting, and quality and type of work performed. Generally tank painting life is expected to last between ten and fifteen years with exceptions to this general expectation for the reasons stated above. To date the Company has not maintained historical statistics on the paint life or time between paintings for the life of each tank. The Company determines the need for tank painting for individual tanks based on physical inspection of the tanks.

**Prepared By:** Stacy Hoffman

No. OUCC 15-200

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

Please identify any Indiana American water storage tanks that have cold wax (interior) or lead paint (interior or exterior) coatings. For each such tank, when does Indiana-American intend to replace the coating?

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 – [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

The Company knows of no Company storage tanks having a wax interior coating. The Company is aware of Company tanks with coating systems either on the exterior or part of the interior of the tanks with a lead concentration greater than 0.06%. While this has presented no concern for delivering finished water that meets all water quality regulations, future removal and processing of these coatings will require special treatment. The Company is also aware of other Company tanks for which testing of the coating indicated presence of lead with either less than 0.06% concentration or with detection but no concentration quantification. This has presented no concern for delivering finished water that meets all water quality regulations. Future removal of these coating systems should not require special processing unless regulation changes or unless concentrations exceeding 0.06% are discovered. Tanks referenced in this reply are listed below. Please refer to the Company's response to OUCC data request 15-196 regarding tank painting scheduling.

Tanks with coatings with lead concentration greater than 0.06%

Franklin Norplex (exterior only)  
Franklin West Pump Station (exterior and interior dry surface area)  
Richmond Northwest (exterior and interior dry surface area)  
Warsaw Jefferson (exterior and interior dry surface area)  
New Albany Tree Tops (interior dry surface area)  
Northwest Glen Park (exterior only)  
Northwest 6<sup>th</sup> and Dearborn (exterior only)  
Northwest South Haven (exterior and interior dry surface area)

No. OUCC 15-200

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

Tanks with coatings with lead concentration less than 0.06% or with detection but no concentration quantification

Kokomo North tank

Kokomo Sludge Solids Dewatering Holding Tank

Kokomo South Tank

Richmond Middle Fork Washwater

Richmond National Road West

Richmond Spring Grove

Wabash North Industrial Park

Wabash Walnut St.

Seymour Interstate

**Prepared By:** Stacy Hoffman

No. OUCC 15-201

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

Does Indiana-American own the large dark green elevated water storage tank located in the southern part of the City of Gary (on the east side of Broadway near 35<sup>th</sup> Street or 3500 south – south of Indiana University Northwest)? If so, provide the name or code for this tank.

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 – [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

The Company believes the OUCC is referring to a tank the Company owns near the intersection of 41<sup>st</sup> Avenue and Massachusetts St. in Gary. If this assumption is correct the tank is referred to as Glen Park Tank.

**Prepared By:** Stacy Hoffman

No. OUCC 15-202

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

Regarding the apparent poor condition of the coatings on this green elevated water tank near Broadway (south side of Gary), when was it last painted? What are the plans (including schedule) for the next painting and/or rehabilitation and a rough estimate of the cost to do so?

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 – [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

The Company believes the OUCC is referring to a tank the Company owns near the intersection of 41<sup>st</sup> Avenue and Massachusetts St. in Gary. The tank was last painted in 1986. The tank was scheduled for blasting and painting in 2008 however the work was deferred as part of capital investment prioritizations. In 2008 the rehabilitation cost was estimated at \$868,000. The tank is a 750,000 gallon multi-leg steel elevated tank. It's proximity to development requires it to be fully contained with fabric shrouding during blasting and painting activities

**Prepared By:** Stacy Hoffman

No. OUCC 11-140

**DATA INFORMATION REQUEST**  
**Indiana-American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/15/09

**Information Requested:**

- (a.) What is the approximate percentage of all Indiana American water treatment plants in Indiana that by the end of 2009 will be equipped with the OSG system?
- (b) For plants of 3 MGD capacity or greater?

**Requested By:** Leja D. Courter, Office of Utility Consumer Counselor (OUCC)  
317-233-3236 – [lcourter@oucc.in.gov](mailto:lcourter@oucc.in.gov); [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

- (a) 8%
- (b) 14%

**Prepared By:** Stacy Hoffman

No. OUCC 11-140

**DATA INFORMATION REQUEST**  
**Indiana-American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/15/09

**Information Requested:**

- (a.) What is the approximate percentage of all Indiana American water treatment plants in Indiana that by the end of 2009 will be equipped with the OSG system?
- (b) For plants of 3 MGD capacity or greater?

**Requested By:** Leja D. Courter, Office of Utility Consumer Counselor (OUCC)  
317-233-3236 – [lcourter@oucc.in.gov](mailto:lcourter@oucc.in.gov); [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

- (a) 8%
- (b) 14%

**Prepared By:** Stacy Hoffman

# Tech Brief

PUBLISHED BY THE NATIONAL ENVIRONMENTAL SERVICES CENTER

## On-Site Generation of Disinfectants

By Andrew K. Boal, Ph.D.

### Summary

On-site generators (OSGs) produce chlorine when a solution of sodium chloride is passed through an electrolytic cell and electricity is added. Many communities are turning to OSGs for their water distribution systems because of the benefits inherent in the process, including better safety, high quality disinfection, greener operations, and substantial economic savings.

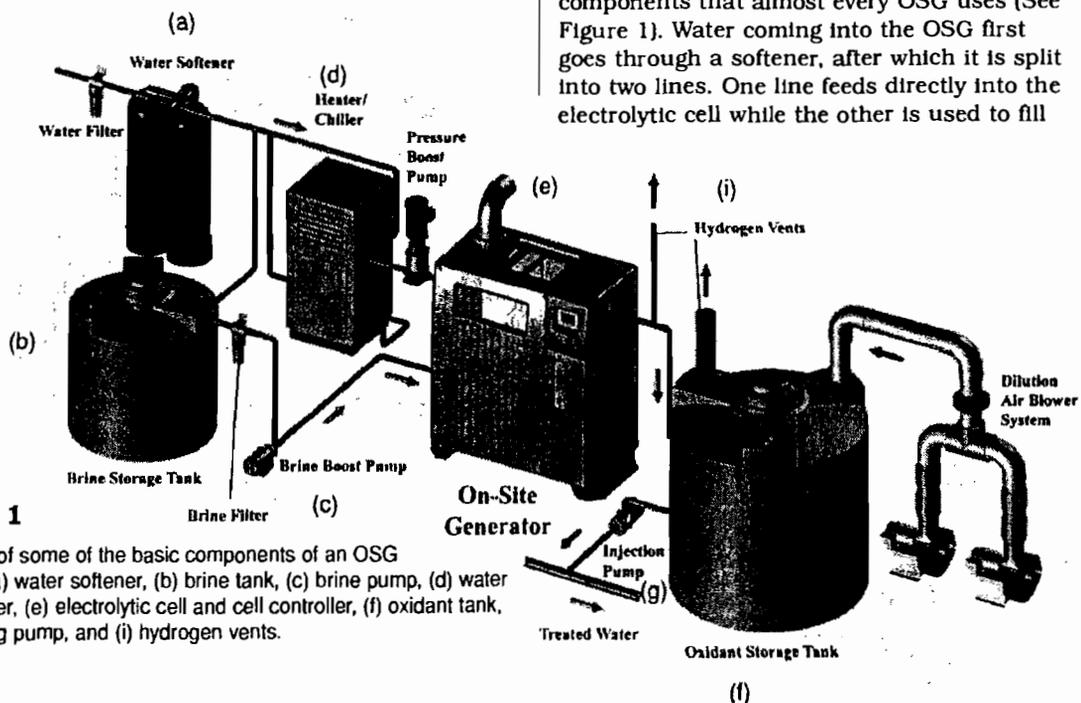
### What is On-site Generation?

On-site generation of chlorine and other disinfectants is a technology that is based on decades-old scientific principles. In essence, OSGs take a solution of sodium chloride (salt) and water and apply electricity, which produces chlorine and other oxidant species. While OSGs have a number of applications in the industrial world, including providing disinfectants for swimming pools and cooling towers, the largest application of OSG technology

is for municipal drinking water disinfection. Because of the benefits that OSGs provide, many water municipalities are switching to OSG systems as opposed to more traditional chlorine delivery systems such as chlorine gas, concentrated sodium hypochlorite, and bulk calcium hypochlorite.

### How do On-site Generators Work?

While there are many different types of OSG systems available, there are also a number of components that almost every OSG uses (See Figure 1). Water coming into the OSG first goes through a softener, after which it is split into two lines. One line feeds directly into the electrolytic cell while the other is used to fill



**Figure 1**  
Illustration of some of the basic components of an OSG including (a) water softener, (b) brine tank, (c) brine pump, (d) water heater/chiller, (e) electrolytic cell and cell controller, (f) oxidant tank, (g) metering pump, and (i) hydrogen vents.



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the brine tank. The brine tank stores a concentrated salt solution, prepared by having an excess of salt in the tank so that the solution is a near-saturated brine, which is then injected into the softened water stream entering the electrolytic cell.

When the dilute salt solution is inside the electrochemical cell, a current is passed through the cell, producing the oxidant (sodium hypochlorite or other oxidants) solution. After leaving the electrolytic cell, the oxidant solution is stored temporarily in the oxidant tank and is then metered into the water moving through the treatment process. Hydrogen gas is also produced inside the electrolytic cell, and the hydrogen is removed from the cell and oxidant storage tank through vents.

The electrolytic cell, where the oxidants are actually produced, is central to the OSG (See Figure 2). Electrolytic cells consist of two electrodes, the anode and cathode, arranged so that both make contact with the mixed water and brine solution. When the OSG is activated, a voltage is applied to the cell so that current flows through the cell, causing chemical reactions to take place at the surfaces of both electrodes that eventually produce the disinfectants. The overall chemical equation for reaction of salt (NaCl) and water (H<sub>2</sub>O) to form sodium hypochlorite (NaOCl) is:



Oxidation reactions are carried out at the anode where two chloride ions (Cl<sup>-</sup>) are stripped of one electron each to produce chlorine gas:



Depending on the physical and working parameters of the cell (e.g., electrode to electrode spacing, cell applied potential, etc.), it is also possible to produce oxidants other than chlorine, which can provide enhanced removal of microbiological contaminants from water and other benefits. After it is produced, the chlorine gas dissolves in water to produce hypochlorous acid (HOCl) in the same way that bulk chlorine gas from cylinders acts:



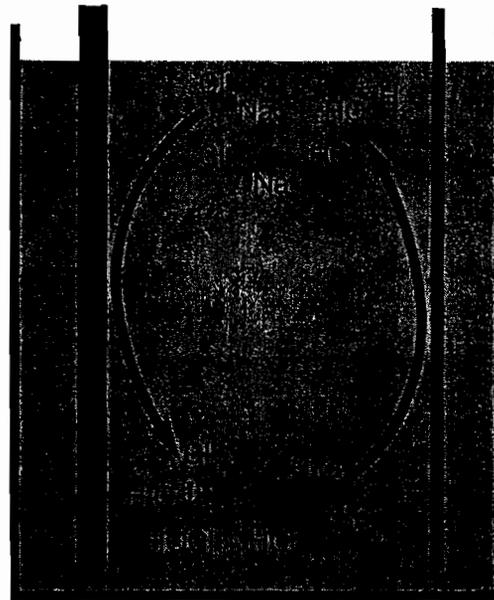
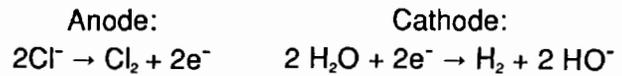
Chlorine production is balanced by the reduction reactions that occur at the cathode where water (H<sub>2</sub>O) is converted into hydroxide ions (OH<sup>-</sup>) and hydrogen gas (H<sub>2</sub>):



During electrolysis, the hydrogen gas is produced as bubbles that must later be removed from the OSG and oxidant storage tanks to prevent buildup of the gas. The hydroxide ions produced at the cathode then react with the hypochlorous acid produced at the anode, producing the hypochlorite anion (OCl<sup>-</sup>), which is charge balanced with sodium cations (Na<sup>+</sup>) that originally came from the salt:



Typically, the pH of oxidants that OSGs produce is around nine. The addition of these solutions often does not alter the pH of the water that is to be treated.



**Figure 2**

Diagram showing the different electrochemical reactions that take place inside of electrolytic cells that OSGs use.

### **What are the Benefits of Using OSGs?**

There are four principal benefits associated with OSGs: (1) improved operator safety, (2) higher quality chemicals, (3) greener applications, and (4) cost savings.

#### *Improved Operator Safety*

Chlorine sources traditionally used in water disinfection pose a variety of hazards to the operator. Chlorine gas is probably the most hazardous source of chlorine used by water treatment plants; it is toxic and the use of chlorine gas cylinders also poses a pressure hazard. Industrial strength bleach used for water disinfection is a 12.5 percent-by-weight solution, which is caustic. OSG systems use only water and salt and produce nonhazardous oxidant solutions with a chlorine content that typically contains less than 0.8 percent free available chlorine. Treatment plants that use OSG systems typically have to face less oversight from state health agencies, provide less safety training for operators, and have less of an insurance issue compared to those using traditional forms of chlorine.

#### *Higher Quality Chemicals*

Recent research has indicated that hypochlorite storage leads to chlorate ( $\text{ClO}_3^-$ ), and perchlorate ( $\text{ClO}_4^-$ ) production from hypochlorite anions. Additionally, factors such as time in storage, temperature at storage, and exposure to sunlight can cause hypochlorite loss through other chemical degradation pathways. These observations indicate that older hypochlorite will contain less and less free available chlorine and more degradation products. Storage issues mount in areas that are required to have 30-day or higher supplies of disinfectant chemicals on hand. OSG systems, on the other hand, typically produce only a two- to three-day supply of chlorine at a time, thus providing a potent disinfectant. Salt does not decompose, so that long-term requirements can be met by storing enough salt to comply with regulations.

#### *Greener Application*

OSGs mean greener operations compared to traditional chlorination methods. In addition to the reduction in use and potential accidental release of toxic chemicals, transportation of

chemicals from factories to the water plant is reduced. For example, it takes one delivery of salt to produce the same amount of chlorine as more than three deliveries of 12.5 percent sodium hypochlorite solution. This, therefore, lessens the carbon footprint of the plant because less fossil fuel is needed to supply the plant with disinfectant.

#### *Cost Savings*

OSGs typically produce chlorine at a much lower cost than traditional delivery methods, primarily because there is no need to continuously purchase expensive chlorine chemicals. This is especially the case for systems using calcium hypochlorite. Additional savings come from decreased transportation and safety-related costs, and lower insurance premiums. Although OSG systems usually present a large, up-front capital equipment cost, most water plants realize a return on their investment in OSG equipment within two to three years.

### **What are Some Considerations of Using On-site Generators?**

Although OSGs are basically safe, there are a few items to consider.

#### *Hydrogen Safety*

Hydrogen gas is colorless, odorless, and is flammable. All electrochemical systems that employ aqueous solutions—disinfectant OSGs included—produce hydrogen at the cathode as a byproduct of the electrochemical process. Hydrogen is more than 13 times lighter than air, so it will rapidly dissipate from an electrolytic cell or OSG system. Because OSGs are typically installed inside a building, the system and tanks need to be properly ventilated. Hydrogen safety concerns are mitigated by careful engineering of the OSG itself, as well as good planning when the OSG is installed. When considering an OSG system for a water treatment plant, it is important to ensure that the system meets standards set by groups such as Hydrogen Safety LLC.

#### *Water Quality and Temperature*

Water is the most common component of the salt solution that enters the electrolytic cell of an OSG and, thus, the composition of that

water is important. Potable water supplies can feed most OSG electrolytic cells, but it is very important that the water be softened so as to have the lowest possible hardness. If hard water is used to provide either the water or brine solutions for an electrochemical cell, scales will rapidly form on the surfaces of the electrodes, causing the electrolytic cell to fail. Similarly, the temperature of the water entering the electrolytic cell should be maintained within a range of 40 to 80 degrees Fahrenheit, to avoid damaging the electrolytic cell. If an OSG is installed in an area where water feeding the OSG will be outside of that temperature range a heater/chiller unit is typically added to the overall system.

#### Salt Quality

Sodium chloride is the only chemical added to the water stream that is employed by OSGs to produce disinfectants so it is vital that the salt be of high purity. Some contaminants in salt can cause damage to the electrolytic cell, typically calcium and magnesium salts found in sea salt. Another concern is that some salts contain other chemical species that are subject to oxidation, the most common being bromide ( $\text{Br}^-$ ). In any electrochemical cell that produces chlorine, bromide will be oxidized to form bromates ( $\text{BrO}_3^-$ ), which are regulated and have a MCL of 0.01 mg/L. Food quality salt is the most common form of salt recommended for OSGs.

#### Cell Maintenance

The electrolytic cell is the most expensive part of an OSG and appropriate care should be taken. Flushing the cell with soft water after every usage helps to prevent salt-deposit buildup. Most OSG systems perform this action automatically upon system shutdown. Using appropriately softened water and high-quality salt are the two most important factors of cell maintenance. Even under these conditions, though, electrochemical cells will develop scales over time. This scale will impede the ability of the cell to generate chlorine and, if left unchecked, will eventually destroy the electrodes. Wash the cell periodically by flushing it with muriatic acid (hydrochloric acid) to remove the scale and clean the electrode surfaces. How much acid is

needed and how often the electrolytic cell needs to be rinsed are factors that rely on variables such as how often the cell is in operation and the quality of water and salt that go into the cell.

#### References

- Casson, L. W. and J.W. Bess, Jr. 2003. *Conversion to On-Site Sodium Hypochlorite Generation*. Boca Raton, FL: CRC Press.
- White, C. G. 1993. *Handbook of Chlorination and Alternative Disinfectants, Fourth Edition*. New York: Wiley-Interscience.

The author would like to thank Wes Bradford, Susan Rivera, and Beth Kennedy for their assistance in preparing and reviewing this manuscript.

#### For More Information

To learn more about on-site generation of chlorine, visit the MIOX Corporation site at [www.miox.com](http://www.miox.com).

Environmental Expert has a feasibility study about OSGs at [www.environmental-expert.com/resultEachArticle.aspx?cid=5306&cod=24371&level=0&idproducttype=6](http://www.environmental-expert.com/resultEachArticle.aspx?cid=5306&cod=24371&level=0&idproducttype=6)

Hydrogen Safety LLC provides information about hydrogen safety on their Web site at [www.hydrogensafety.com](http://www.hydrogensafety.com)

Andrew K. Boaf obtained his Ph.D. in organic chemistry from the University of Massachusetts, Amherst. He has worked for Sandia National Labs, NASA, and currently is the research scientist at MIOX Corporation, a company specializing in the development, manufacture, and installation of on-site chlorine and mixed oxidant generators for potable water disinfection. Boaf can be reached at [aboaf@miox.com](mailto:aboaf@miox.com).

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No. OUCC 15-198

**DATA INFORMATION REQUEST**  
**Indiana American Water Company**  
**Cause No. 43680**

**Date Requested:** 9/29/09

**Information Requested:**

Provide the total actual expenditures the company has spent for tank painting and repair for each of the last five years (2004, 2005, 2006, 2007, and 2008). Please provide the budget for tank painting for 2009, 2010, and 2011.

**Requested By:** Daniel M. Le Vay, OUCC -- 317-233-3236 – [dlevay@oucc.in.gov](mailto:dlevay@oucc.in.gov) and [infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

**Information Provided:**

<u>Actual Expenditures</u>	
2004	\$295,684
2005	\$861,156
2006	\$1,951,534
2007	\$3,389,027
2008	\$2,413,761

The 2009 tank painting budget was \$0. Budgets are not yet approved for 2010 and 2011 however Petitioner submitted Exhibit SSH-2 as part of Petitioner's direct testimony identifying the Company's strategic capital expenditure plan. The strategic capital expenditure plan identified in Exhibit SSH-2 includes a line for tank painting.

**Prepared By:** Stacy Hoffman

**TESTIMONY OF EDWARD R. KAUFMAN, CRRA**  
**CAUSE NO. 43680**  
**INDIANA AMERICAN WATER COMPANY**

1    **Q:    Please state your name and business address.**

2    A:    My name is Edward R. Kaufman and my business address is National City  
3           Center, 115 W. Washington St., Suite 1500 South, Indianapolis, Indiana 46204.

4    **Q:    By whom and in what capacity are you employed?**

5    A:    I am a Senior Analyst employed by the Indiana Office of Utility Consumer  
6           Counselor (OUCC).

7    **Q:    Please describe your credentials.**

8    A:    I graduated from Bentley College in Boston, Massachusetts with a Bachelors  
9           degree in Economics/Finance and an Associates degree in Accounting. Before  
10          attending graduate school, I worked as an escheatable property accountant at State  
11          Street Bank and Trust Company in Boston, Massachusetts. I was awarded a  
12          graduate fellowship to attend Purdue University where I earned a Masters of  
13          Science degree in Management with a finance concentration.

14         I was hired as a Utility Analyst in the Economics and Finance Division of the  
15         OUCC in October 1990. My primary areas of responsibility have been in utility  
16         finance, utility cost of capital and regulatory policy. I have worked on a range of  
17         utilities including natural gas, electric, water and wastewater. I was promoted to  
18         Principal Utility Analyst in August 1993 and to Assistant Chief of Economics and  
19         Finance in July 1994. As part of an agency wide reorganization in July 1999, my

1 position was reclassified as the Lead Financial Analyst within the  
2 Rates/Water/Sewer division. In October, 2005 I was promoted to Assistant  
3 Director of the Water/Wastewater division. I have participated in numerous  
4 conferences regarding utility regulation and financial issues. I have been awarded  
5 the professional designation Certified Rate of Return Analyst (CRRA). This  
6 designation is awarded based upon experience and the successful completion of a  
7 written examination. I have testified before the IURC on several occasions.

8 **INTRODUCTION**

9 **Q: What is the purpose of your testimony and how is it organized?**

10 A: The first section presents my estimate of Indiana American's cost of equity. The  
11 second section critiques Mr. Moul's cost of equity analysis. The third discusses  
12 Petitioner's cost of debt.

13 **Q: What investigations have you performed in preparation of your testimony?**

14 A: I reviewed the Petition, testimony and exhibits filed by Petitioner in this Cause. I  
15 have conducted discovery and reviewed Petitioner's responses. I attended the  
16 field hearing in Muncie and the evidentiary hearing on Petitioner's case-in-chief.  
17 My preparations included a review of numerous financial articles that discuss  
18 anticipated returns in the market that are relevant to estimating cost of equity. I  
19 reviewed a report prepared by Overland Consulting titled: Regulatory Audit of  
20 2006 and 2007 General Office Expense and Test Year 2009 Revenue

1        Requirement of California American Water Company. I attended numerous  
2 meetings with OUCC staff to discuss and evaluate issues in this Cause.

3        **Q: Please describe your schedules and attachments.**

4        A: My testimony includes 4 schedules and 15 attachments. Schedule 1 is two pages  
5 and contains a summary of the results of my cost of equity models. Schedule 2 is  
6 two pages and contains my DCF analysis. Schedule 3 is three pages and contains  
7 my CAPM analysis. Schedule 4 is three pages and provides updated data and  
8 analysis to Mr. Moul's Schedule 10 (Risk Premium Model).

9        Attachment 1 is a copy of the 1<sup>st</sup> quarter Survey of Professional Forecasters,  
10 Federal Reserve Bank of Philadelphia Release (February 13, 2007).

11        Attachment 2 is a chart published by Value Line titled "A Long Term Perspective  
12 Dow Jones Industrial Average, 1920 – 2005" (Quarterly Price Range).

13        Attachment 3 is an article that appeared in the Wall Street Journal on January 27,  
14 2003 titled Analysts: Still Coming Up Rosy.

15        Attachment 4 is an article titled 9% Forever? by Justin Fox published by  
16 CNNMoney.com on December 26, 2005.

17        Attachment 5 contains two articles, the first by Roger Ibbotson titled Building the  
18 Future From the Past and the second by John Campbell titled Stock Returns for  
19 New Century.

20        Attachment 6 is an Analyst Report on American Water Works by Macquarie  
21 Research dated June 3, 2009.<sup>1</sup>

22        Attachment 7 is selected pages from a presentation made by Professor Aswath  
23 Damodaran at the Society of Utility and Regulatory Financial Analysts (SURFA)  
24 39<sup>th</sup> Annual Financial Forum held on April 19-20, 2007.

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1 The Macquarie Research report was originally provided to OUCC by Petitioner as a confidential response to OUCC DR 7, Q 86. On October 27, 2009, OUCC was notified by Petitioner's counsel that Macquarie Research had granted OUCC permission to treat this report as a public document. OUCC wishes to thank both Petitioner's counsel and Macquarie Research for their assistance in this matter.

1 Attachment 8 is the 2<sup>nd</sup> page from the September 25, 2009 Value Line "Ratings  
2 and Reports".

3 Attachment 9 is page 49 from Duke University's Fall 2009 CFO Business  
4 Outlook Survey U.S.

5 Attachment 10 is an article from Schwab Center for Financial Research titled:  
6 Long-term Market Return Estimates.

7 Attachment 11 is an article from California Broker titled How to Get Sued and  
8 Lose All Your Clients Using VUL (October 2005).

9 Attachment 12 is Petitioner's response to OUCC data request question 04-52.

10 Attachment 13 is the cover page from the September 25, 2009: Value Line  
11 Investment Survey - Summary & Index and a page titled Selected Yields from  
12 Value Line Investment Survey Selection and Opinion.

13 Attachment 14 is an article titled The Portfolio Solutions 30-Year Market  
14 Forecast. This article was published in 2009 by Portfolio Solutions, LLC.

15 Attachment 15 is a copy of an article titled What Long-Term return Should We  
16 Expect On large-capitalization Stock Market Indexes? This article was published  
17 in 2009 by InvestorsFriend.com.

18 **Q: Please summarize your cost of equity testimony.**

19 A: I use both a Discounted Cash Flow (DCF) and Capital Asset Pricing Model  
20 (CAPM) analysis to estimate Petitioner's cost of equity. My estimate of  
21 Petitioner's cost of equity is 9.25%. My DCF model produces a range of  
22 estimates from 8.83% to 9.68% and my CAPM analysis produces a range of  
23 estimates of 7.54% to 8.10%. A cost of common equity of 9.25% results in a  
24 weighted cost of capital of 7.28% (OUCC Schedule 11, page 1 of 1 sponsored by  
25 Margaret Stull).

1 **Q: How does your proposed cost of equity differ from Mr. Moul's proposed cost**  
2 **of equity?**

3 A: My estimate of Indiana American's cost of equity is 275 basis points less than Mr.  
4 Moul's recommended cost of equity (This is the same difference we had in  
5 Indiana American's last rate case 8.75% vs. 11.50%). The majority of our  
6 differences are explained by inputs to the various models, adjustments that Mr.  
7 Moul makes to his models and the weight we give to each of the models.

8 **Q: How do current inflation and interest rates influence estimating the cost of**  
9 **equity?**

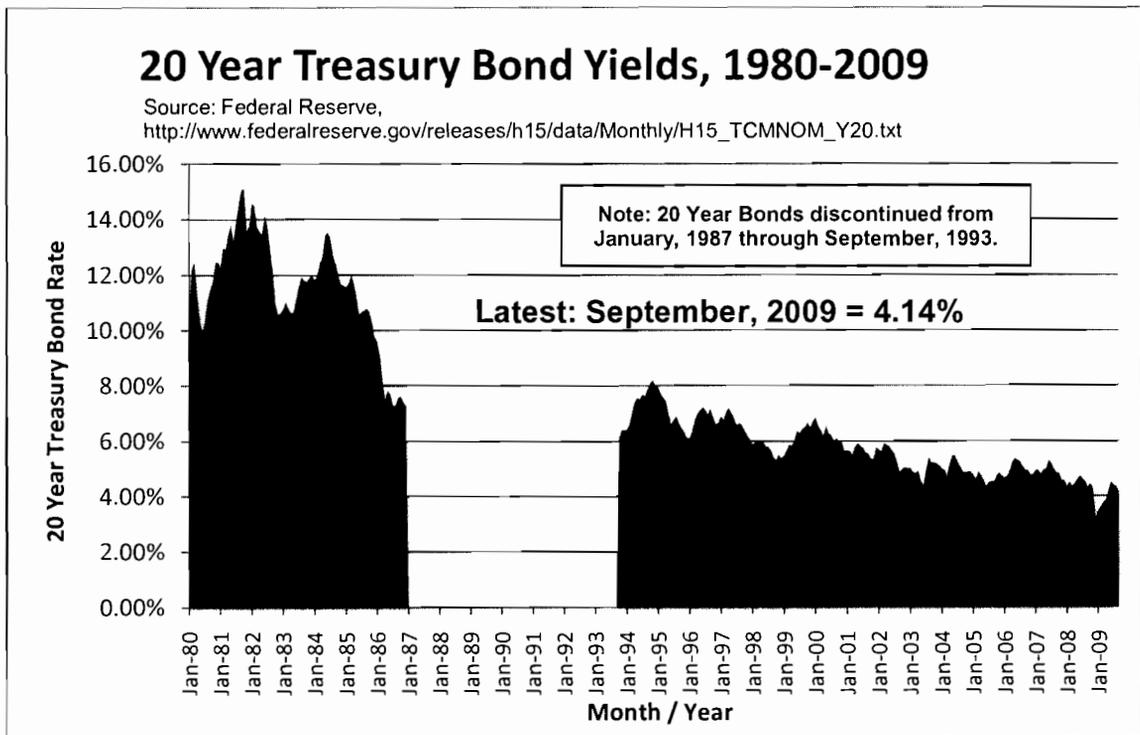
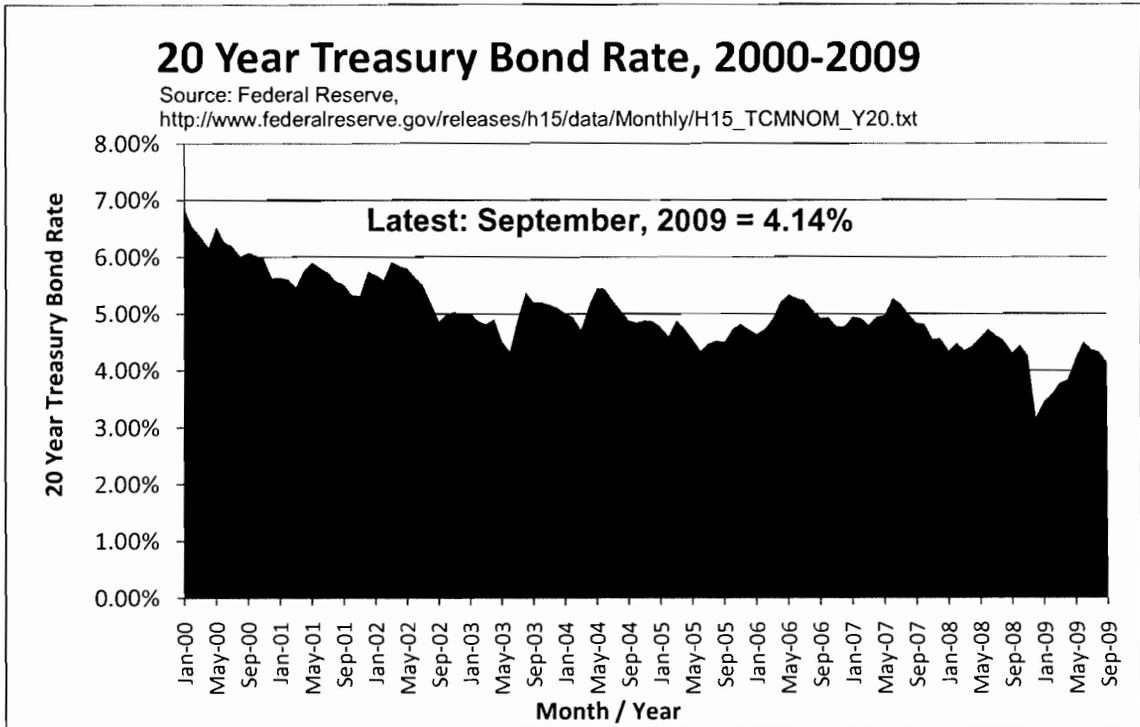
10 A: Inflation influences interest rates and interest rates influence the cost of equity.  
11 Inflation rates are at historically low levels<sup>2</sup> and projected inflation is expected by  
12 some experts to average 2.4% over the next 10 years (2009-2018).<sup>3</sup> Low inflation  
13 has caused long term interest rates to remain at historically low levels that are still  
14 lower today than they have been during most of the last 40 years. Lower interest  
15 rates translate directly into a lower cost of equity.

16 The two charts below show the yields on 20 - Year Constant Maturity US  
17 Treasury bonds for January 1980 – September 2009 and January 2000 –  
18 September 2009.

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2. In 2008 inflation was only 0.1% and over the last 19 years (1991–2009) inflation has not exceeded 4.1%, averaging 2.5% (Ibbotson's 2009 SBBI Yearbook, page 279). The last time the United States had a similar period when inflation was less than 4.1% was from 1952 -1967.

3. Federal Reserve Bank of Philadelphia's Survey of Professional Forecasters (February 13, 2009) Attachment 1)



1 The lower cost of capital is demonstrated through some of the lowest long term  
2 risk free interest rates that we have seen since the late 1960s. My estimated cost  
3 of equity recognizes that long term capital costs, like interest rates, are also lower  
4 today than they have been during most of the last 40 years.

5 **Q: Have risk free interest rates declined since Petitioner's last rate case?**

6 A: Yes. In Petitioner's last case Mr. Moul used a forecasted long term risk free rate  
7 of 5.25% (Page 53) while in this case Mr. Moul uses a forecasted risk free rate of  
8 4.00% (Page 53). As of the close of business on Tuesday October 13, 2009 the  
9 current or spot yield on long term U.S. Treasury bonds was 4.20% (At the time I  
10 filed testimony in Petitioner's last rate case [May 11, 2007] the spot yield was  
11 4.84%). Long term U.S. Treasury bonds have a lower yield than they did at the  
12 time of Petitioner's last rate case.

13 **Q: How has the recession and recent disruptions in the financial markets**  
14 **effected Petitioner's cost of debt?**

15 A: Petitioner issued \$22 million of debt in February 2009 at 8.25% and \$15.5 million  
16 in May 2009. Other than debt issued in March 1990 at 8.98%, the debt issued in  
17 2009 is the most expensive debt in Petitioner's capital structure. Due to these  
18 recent debt issuances, Petitioner proposed average cost of long term debt has  
19 increased since its last rate case from 6.79% to 7.15%. The 7.15% cost of debt  
20 assumes that Petitioner will issue an addition \$27.5 million of long term debt at  
21 8.25%. However, bond markets have stabilized over the past few months and  
22 Petitioner should be able to issue debt at rates well below 8.25%. If Petitioner is

1 able to issue its anticipated \$27.5 million of long term debt at 6.40% then its  
2 average cost of long term debt would decrease from 7.15% to approximately  
3 6.98%. Thus, despite the financial disruptions in the debt markets that occurred  
4 earlier this year, Petitioner's average cost of long term debt is not significantly  
5 higher than it was at the time of its last rate case and its anticipated cost of debt on  
6 new issuances is at or below its average cost at the time of its last rate case.

7 For example, during Petitioner's last rate case the yield on "A" rated (25/30 year)  
8 utility bonds as of February 21, 2007 was 5.74% (Value Line Selection &  
9 Opinion). As of September 25, 2009 the yield on "A" rated (25/30 year) utility  
10 bonds was 5.59% (Value Line Selection & Opinion).

11 **Q: Is this the same cost of equity you recommended in Indiana American's last**  
12 **rate case.**

13 A: No. Petitioner's risk has increased somewhat since its last rate case. My  
14 estimated cost of equity in this cause is 50 basis points higher than it was for  
15 Petitioner's last rate case. However, forecasted inflation remains low and the  
16 corporate bond market has stabilized. My estimated cost of equity reflects the  
17 fact that we are still in a low inflationary environment.

18 **Q: What type of returns have the water industry earned over the last 10 years**  
19 **compared to the major stock indexes?**

20 A: [SEE OUCC EXHIBIT 9 (CONFIDENTIAL)]. Even if one excludes 2008  
21 (The S&P 500 lost 37% in 2008), and includes 1998 (The S&P 500 gained

1 28.6%) the compound annual return for the S&P 500 over the 10 year period from  
2 1998 – 2007 was only 5.9% (Ibbotson SBBI 2009 Yearbook, page 243).

3 **PROXY GROUP**

4 **Q: Can you apply the DCF model and CAPM directly to Indiana American**  
5 **Water Company?**

6 A: No. The DCF model and the CAPM can be applied only to companies whose  
7 stock is publicly traded. Because Petitioner's stock is not publicly traded,  
8 Petitioner's cost of equity must be estimated through the use of a proxy group.  
9 Once the cost of equity is estimated for an appropriate proxy group the results  
10 may need to be adjusted when applied to Indiana American Water to account for  
11 any differences in risk between the proxy group and Petitioner.

12 Ideally, I prefer to use a proxy group of 6 to 10 water companies with similar  
13 operating and financial characteristics, comparable size, operating in the Midwest  
14 and have available financial information. These companies do not exist. One has  
15 to choose between developing a proxy group with a smaller number of members  
16 or including companies that are less comparable to Indiana American Water  
17 Company. Mr. Moul uses a proxy group of 7 water utilities. In this cause I  
18 generally accept and use Mr. Moul's proxy group of 7 water utilities. But, I break  
19 the companies into two groups as explained below.

1 I use two proxy groups for my DCF analysis and one for my CAPM analysis<sup>4</sup>.  
2 My first DCF proxy group (the Value Line proxy group) consists of three out of  
3 the five water companies covered by Value Line's Standard Universe<sup>5</sup>. My  
4 second DCF proxy group (AUS proxy group or Mr. Moul's proxy group) uses the  
5 same seven companies in Mr. Moul's analysis. All three companies in my Value  
6 Line proxy group are included in my AUS proxy group. Value Line provides a  
7 greater level of data (growth rates) for companies in its Standard Universe. I do  
8 not have the same level of data for my AUS proxy group and I give it less weight  
9 than my Value Line proxy group. I have the same level of detail (beta) for all  
10 seven companies for my CAPM analysis and it is not necessary to divide the  
11 companies into two proxy groups. My use of two proxy groups is not intended to  
12 be a criticism of Mr. Moul's selection of a proxy group and I consider it to be a  
13 stylistic difference.

### **DISCOUNTED CASH FLOW ANALYSIS**

14 **Q: Please describe the discounted cash flow model (DCF).**

15 A: The DCF model is used by investors to determine the appropriate price to pay for  
16 a particular security. This model assumes that the price of a security is  
17 determined by its expected cash flows discounted by the company's cost of  
18 equity. On a one year horizon, the price of a stock ( $P_0$ ) is equal to the anticipated  
19 dividends paid during the year ( $D_1$ ) plus the anticipated price of the stock at the

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4. I used the same arrangement in Petitioner's last rate case.

5. Like Mr. Moul, I exclude American Water Works and Southwest Water Company from my proxy group. At this time neither company has reliable data to use in a DCF or CAPM analysis.

1 end of the year ( $P_1$ ) divided by one plus the company's cost of equity ( $k$ ). In turn,  
2 this year's year-end price ( $P_1$ ) is determined by next year's anticipated dividends  
3 ( $D_2$ ) and next year's anticipated year-end price ( $P_2$ ) divided by one plus the  
4 company's cost of equity ( $k$ ).

$$5 \quad P_0 = \frac{(D_1 + P_1)}{(1 + k)} \quad \text{and} \quad P_1 = \frac{(D_2 + P_2)}{(1 + k)}$$

6

7 Since investors may plan to hold securities for many periods, the DCF equation  
8 can be restated for an infinite or unknown number of periods as follows:

$$9 \quad P_0 = D_1 / (k - g)$$

10 (Where the price of a security ( $P_0$ ) equals the anticipated dividends paid over the  
11 current period ( $D_1$ ) divided by the company's cost of equity ( $k$ ) minus the  
12 expected growth rate of dividends ( $g$ )).

13 The company's cost of equity must be greater than its expected dividend growth  
14 rate for this model to be valid. By rearranging the model, one can obtain the  
15 familiar DCF formula used in regulatory proceedings:

$$16 \quad k = (D_1 / P_0) + g$$

17 (Where the cost of equity ( $k$ ) equals the forward dividend yield ( $D_1 / P_0$ ) plus the  
18 expected growth rate in dividends per share ( $g$ ). To estimate the cost of  
19 equity ( $k$ ), one must estimate the forward yield ( $D_1 / P_0$ ) and the expected growth  
20 rate in dividends ( $g$ )).

1 **Q: How did you calculate your forward yields ( $D_1/P_0$ )?**

2 A: To calculate a forward yield ( $D_1/P_0$ ), one must first calculate a current yield  
3 ( $D_0/P_0$ ). AUS Utility Reports calculates current yields for large publicly held  
4 utilities each month. A company's current yield equals its current annual  
5 dividends ( $D_0$ ) divided by its current stock price ( $P_0$ ). The current annual  
6 dividend is calculated by multiplying the company's most recent quarterly  
7 dividend by four. For purposes of this testimony, I have used three and six month  
8 average current yields.

9 **Q: How do you convert your current yields ( $D_0/P_0$ ) into forward yields ( $D_1/P_0$ )?**

10 A: I use the following equation to convert a current yield to a forward yield: ( $D_1/P_0$ )  
11 = ( $D_0/P_0$ ) \* (1 + .5g). For example, if company X had a current dividend yield  
12 of 6.0% and an expected growth rate of 4.0%, I would multiply the 6.0% current  
13 dividend yield by 1 plus 2.0% or 1.02, (2.0% is one half of the 4.0% expected  
14 growth rate). This would result in a forward dividend yield of 6.12% or an  
15 increase of 12 basis points over the current dividend yield.

16 **Q: Has the Commission supported the use of the one half years growth**  
17 **methodology to convert current yields to forward yields?**

18 A: Yes. Although there is no universally accepted methodology, the one half times  
19 growth methodology to convert current yields to forward yields has been  
20 regularly accepted by this Commission and was affirmed in its order in Indiana  
21 American Water Company Cause No. 40103, order dated May 30, 1996. On  
22 page 40 of its order, this Commission stated as follows:

1                   We are well aware of the advantages and limitations of the  
2                   various approaches used by each of the witnesses. For  
3                   example, the half-year method used by the OUCC for  
4                   calculating the forward dividend yield is the most  
5                   frequently used approach in this jurisdiction, and it is rarely  
6                   a point of contention in DCF analysis. We believe that it  
7                   fairly represents the dividend payments expected and  
8                   received by investors, while the full year method employed  
9                   by Petitioner overstates the dividend yield.

10   **Q:    How did you estimate the long run dividend growth component (g) of the**  
11   **DCF model?**

12   A:    The DCF model assumes investors expect earnings per share, dividends per share,  
13           and book value per share (EPS, DPS, BVPS) to all grow at the constant long run  
14           growth rate (g). For my Value Line proxy group I use a single stage DCF model.  
15           In order to estimate (g), I use both historical and forecasted growth rates of EPS,  
16           DPS, and BVPS. I use Value Line as my primary source of growth rates.

17           For my AUS proxy group I use a two-stage DCF model. For the first stage I use  
18           forecasted growth rates of EPS from Zacks and Reuters, as well as forecasted  
19           growth rates in DPS from AUS. For the second stage I use the long term  
20           sustainable economic growth rate of the US economy.

21   **Q:    What is your estimated (g) long run dividend growth component of the DCF**  
22   **model for the Value Line proxy group of water companies?**

23   A:    My estimate of growth is 5.61% for my Value Line proxy group. To estimate  
24           growth for the Value Line proxy group, I average the forecasted and historical  
25           growth rates of EPS, DPS, and BVPS from Value Line.

1 **Q: What are your estimated (g) growth rates for the DCF Model for your AUS**  
2 **proxy group of water companies?**

3 A: For the first stage to estimate growth for the AUS proxy group I averaged Zacks  
4 and Reuters forecasted growth in EPS and AUS forecasted growth in DPS. This  
5 results an estimated growth rate of 7.25%. For the second stage I use an  
6 estimated long run growth rate of the US economy of 5.5% (E. Kaufman,  
7 Schedule 2, page 2 of 2).

8 **Q: Have you included zero and negative numbers to estimate the dividend**  
9 **growth (g) for your DCF analysis?**

10 A: No. I excluded zero and negative growth figures to estimate (g) in my DCF  
11 analysis. In Cause No. 40103, Indiana American Water Company, the  
12 Commission stated as follows:

13 In all cases, however, the Commission expects the parties to  
14 exercise sound judgment when deciding which inputs to include as  
15 part of their analysis. In this case, the inclusion of negative growth  
16 rates for certain earnings and book value per share data by the  
17 OUCC biased the derivation of its growth rates downward. On the  
18 other hand, the Petitioner's sole reliance on Value Line's 10-year  
19 dividend growth rate data had the opposite effect.

20 (Final Order Cause No. 40103 – May 30, 1996, p. 41 (Emphasis in original))

21 While I eliminated zero and negative growth rates from my DCF analysis, I do  
22 not believe that investors completely ignore these growth rates. While I agree that  
23 investors (typically) do not expect earnings growth to be very low or negative,  
24 when a company has experienced very low growth or negative growth in EPS,  
25 DPS or BVPS that will likely reduce the investor's future growth expectations.

1 **Q: Why haven't you eliminated low (positive) growth rates from your DCF**  
2 **analysis?**

3 A: Low growth rates are not ignored by investors. While investors may not expect  
4 low growth rates to occur (especially in perpetuity), if a company has experienced  
5 low historical growth rates and/or is forecasted to experience low growth rates,  
6 those low growth rates are considered by investors when estimating a company's  
7 future growth rate. One has to remember our purpose in estimating a growth rate  
8 in the DCF model is to derive or infer the investor's long term (perpetual) forecast  
9 in growth of the company. Relevant factors should not be ignored. Moreover, if  
10 one considers high positive growth rates, then one should also consider low  
11 positive growth rates. While growth rates as high as 9.0% or low as 1.0% by  
12 themselves may not reflect investor expectations, neither should these growth  
13 rates be ignored.

14 **Q: Do you have any additional data to support the reasonableness of the 5.6%**  
15 **overall growth rate used in your DCF analysis?**

16 A: Yes. Value Line publishes a chart titled "A Long Term Perspective Dow Jones  
17 Industrial Average, 1920 – 2005" (Quarterly Price Range) which provides  
18 average growth rates in EPS (5.3%), DPS (4.9%), and BVPS (5.2%) (Attachment  
19 2). Thus, the average growth rate of EPS, DPS and BVPS for the Dow Jones  
20 Industrial Average was each less than 5.61% (1920 – 2005, 85 years). The Value  
21 Line chart helps to support my use of growth rate of 5.61% in my Value Line  
22 DCF analysis.

1 **Q: Can short to intermediate term forecasts lead to unreasonably high estimated**  
2 **growth rates (g) in a DCF analysis?**

3 A: Absolutely. First, intermediate term forecasts are not long term forecasts and  
4 should not mechanically be incorporated into a DCF analysis. Whatever growth  
5 rate is used in a DCF analysis is one that must be sustainable for many years.  
6 Thus, even if intermediate term forecasts are accurate, they may not be reliable  
7 forecasts of a company's long term sustainable growth. Secondly, there are well  
8 documented findings that forecasted growth rates in EPS (by analysts) tend to be  
9 optimistic. An article published in the National Regulatory Research Journal  
10 (NRRI) of Applied Regulation supports both of my concerns about using  
11 unreasonably high growth rates in a DCF analysis.<sup>6</sup> On page 98 the article states  
12 as follows:

13 Financial research has made it clear that no company, especially a  
14 utility, can sustain a growth rate over the long run that exceeds the  
15 growth rate of the economy.<sup>15</sup> Since 1959 the long-term sustainable  
16 real growth rate in the economy has been about 3.5%.<sup>16</sup> If long-term  
17 inflation is expected to be about 2.5%, the maximum long-term  
18 sustainable nominal growth for any company today is about 6.0%.  
19 Since utilities are amongst the slowest growing firms in the  
20 economy, a utility today would be expected to have a long-term  
21 sustainable growth rate that is significantly below 6%.

22 The article also states as follows:

23 The other problem with using analyst forecasts as the long-term  
24 growth rate in the DCF model is such forecasts are biased to the  
25 upside. The evidence on this issue is overwhelming.<sup>17</sup> The forecast  
26 bias persists year after year in large part due to the incentive  
27 structures in place at many Wall Street firms that tend to reward

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6. How improper Risk assessment leads to overstated required returns for utility stocks by Steven G. Kihm  
NRRI Journal of Applied regulation-Volume 1, June 2003.

1 more optimistic projections and to discourage the incorporation of  
2 potentially negative views in analysts' forecasts.<sup>18</sup>

3 Emphasis added, (Citations included at the end of my testimony).

4 The Wall Street Journal published an article on January 27, 2003 titled Analysts:  
5 Still Coming up Rosy. (Attachment 3). The article discusses how despite a \$1.5  
6 billion settlement pending with regulators over stock research-conflicts, analysts  
7 are unshaken in their optimism that most of the companies they cover will have  
8 above average double-digit growth rates during the next several years. The article  
9 asserts that such growth is unlikely and states as follows:

10 Historically, growth in corporate earnings has slightly lagged  
11 nominal growth in gross domestic product. In other words, profits  
12 can only grow as fast as the economy. Right now, optimistic Wall  
13 Street analysts expect earnings to defy history and grow far faster  
14 than that.

And:

15 Those overly optimistic growth estimates also show that, even with  
16 all regulatory forces on too-bullish analysts allegedly influenced by  
17 their firms' investment-banking relationships, a lot of things  
18 haven't changed: Research remains rosy and many believe it  
19 always will.

20 The concern regarding bias in analyst forecasts is also mentioned in The real cost  
21 of equity by Marc H. Goedhart, Timothy M. Koller and Zane D. Williams  
22 (McKinsey Quarterly). The article states as follows:

23 Some theorists have attempted to meet this challenge by surveying  
24 equity analysts, but since know that analyst projections almost  
25 always overstate the long-term growth of earnings or dividends,<sup>2</sup>  
26 analyst objectivity is hardly beyond question.

27 (Citations included at the end of my testimony).

1           When using analyst forecasts of EPS to estimate growth (g) in a DCF analysis,  
2           both the potential for analyst bias and the intermediate term nature of the forecasts  
3           may make these estimates potentially unreliable. Zacks' forecasts of EPS for the  
4           water industry provide a good example of forecasted growth rates that should be  
5           given reduced weight in a DCF analysis. Each company in my AUS proxy group  
6           (E. Kaufman Schedule 2, page 2 of 2) has an estimated growth rate at or above  
7           7.0% (and an average of 8.38%). Even assuming no analyst bias, a growth rate of  
8           8.38% is not sustainable over the long term and should be given reduced weight.

9       **Q: Is the recent recession in part responsible for forecasted growth rates that**  
10       **are too high to be sustainable over the long-term?**

11       A: Yes. Mr. Moul, in response to questions from Commissioner Landis during  
12       NIPSCO's rate case, Cause No. 43526, testified:

13       A: The other thing is now that we've gone through the recession and  
14       the financial forecast, we have a lower base to build for the future.  
15       So, the growth rates arising from the lower base are going to be  
16       higher than what we saw five years ago.

17       Q: You actually anticipated my next question which is whether this  
18       forecast, assuming for the moment that it is accurate, represents  
19       more of a regression or a progression maybe to the mean rather  
20       than a sustainable growth situation?

21       A: Oh, sure I'd agree with that. Some of that growth has got to be  
22       recovery from where we are today because we've gone through  
23       this huge slump, but investors, when they look at these numbers,  
24       are also aware of that because they're also building from asset  
25       values that are much lower...

26       Cause No. 43526, Transcript Volume LL, page 82.

1 A similar phenomenon is occurring for forecasted growth rates for water utilities  
2 at this time. The current recovery from a low base is responsible for forecasted  
3 growth rates (that may be reasonable forecasts for the next 3-5 years) that are not  
4 sustainable long term growth forecasts and should not be used by themselves in a  
5 DCF analysis.

6 **Q: If one wants to give weight to short or intermediate term forecasts in EPS, to**  
7 **estimate cost of equity, could one employ a 2-stage DCF model?**

8 A: Yes. A two stage DCF model allows an analyst to give appropriate weight to the  
9 current forecasted growth rates in the near term (over the forecasted period),  
10 while still using a sustainable growth rate over the long term. As discussed above  
11 in the NRRI article long-term sustainable growth for the water industry cannot  
12 exceed the long term sustainable growth rate in the US economy. It would be  
13 reasonable, if not conservatively high to use a forecasted growth rate of the U.S.  
14 economy as a long term sustainable growth.

15 **Q: What long term growth rate did you use?**

16 A: I reviewed several sources (NRRI Article, Blue Chip financial forecasts,  
17 Congressional Budget Office, and Survey of Profession Forecasters –  
18 Philadelphia Federal Reserve) that provide forecasted real growth and forecasted  
19 inflation. These sources forecast growth in real GDP of 2.56% to 3.5% and long  
20 term inflation of 1.5% to 2.4%. This produces a range of nominal growth of  
21 4.06% to 5.9%. The CBO directly estimates nominal GDP growth for 2014 –

1           2019 at 4.1%. Based on the information above I have used a long term growth  
2           rate of 5.5%.

3   **Q:    Explain the mechanics of how you employed a two-stage DCF model.**

4   A:    A two stage DCF model is similar to the more traditional single stage DCF model  
5           except that it uses two growth rates (g) instead of a single growth rate. Because  
6           two growth rates are used the calculation is more complex than traditional single  
7           stage DCF model [ $k = (D_1/P_0) + g$ ]. The 2-stage DCF model does not use a  
8           simple equation. Instead I have used an Excel spreadsheet which estimates the  
9           quarterly dividend payments out 200 years (representing infinity)<sup>7</sup>. For the first 5  
10          years (20 quarters)<sup>8</sup>, I increase dividends by 7.25% [annually], for the next 195  
11          years (780 quarters); I increase dividends by 5.5% [annually]. Then I calculate  
12          the (quarterly) internal rate of return for the cash flow provided by the dividends  
13          and converted it to an annual rate of return. The annual rate of return is the cost  
14          of equity (or required return) used to discount the cash flow of dividends back to  
15          the price of the stock.

16          Because we are estimating cost of equity for the proxy group, my analysis does  
17          not have an actual stock price or actual dividend payments. To derive a stream of  
18          dividend payments, I have applied the proxy group's dividend yields of 3.58%  
19          and 3.61% to a hypothetical stock price of \$25.00. As long as you use the proxy

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7. It is unrealistic to use an infinite time horizon. The precise time frame used is not important, as long as the time frame is long enough so that adding additional years does not influence the calculation. Note using a time frame that is too short will lead to an understated discount rate and subsequent cost of equity.

8 Zacks, Rueters and AUS all provide 5-year forecasts.

1 group's dividend yield to determine the flow of dividends the initial share price  
2 should not influence on the estimated cost of equity. A higher stock price leads to  
3 higher dividends, but the discount rate required (so that the present value of the  
4 dividends equals the stock price) does not change. My workpapers include a  
5 copy of my 2-stage DCF analysis.

6 **Q: What are the results of your 2-stage DCF analysis?**

7 A: A two stage DCF model with a 5-year growth rate of 7.25% and a long term  
8 growth rate of 5.5% with dividend yields of 3.58% and 3.61% produces two cost  
9 of equity results: 9.66% and 9.70%.

10 **Q: How much weight did you give to your 2-stage DCF analysis?**

11 A: As discussed above I give significantly more weight to my single stage DCF  
12 analysis which uses my Value Line proxy group, and I give less weight to my 2-  
13 stage DCF analysis which is uses my AUS proxy group.

14 **Q: Have you been critical of 2-stage DCF models in prior cases?**

15 A: I have not been critical of the theory behind the 2-stage DCF model. I have  
16 criticized the misapplication of a 2-stage DCF model.

17 **Q: Why didn't you use a 2-stage DCF model for your Value Line analysis?**

18 A: My Value Line analysis uses a growth rate of 5.61%. Since this growth rate is  
19 similar to my second stage growth rate (5.5%), applying a 2 stage model to my  
20 Value Line analysis would have a minimal (slightly downward) effect on my  
21 Value Line DCF analysis.

1 **Q: What do you conclude from your DCF study?**

2 A: The results of my DCF analysis ranges from 8.83% to 9.70%. However, as  
3 mentioned earlier, my DCF analysis gives more weight to my Value Line analysis  
4 because it is based on a broader review of growth rates. The growth rate derived  
5 from my AUS proxy group relies too heavily on intermediate term forecasted  
6 growth rates in EPS. As discussed above analysts' forecasts of intermediate term  
7 growth rates in EPS are inflated and should not be used as long term estimates of  
8 growth (g) in a DCF analysis.

9 **CAPM ANALYSIS**

10 **Q: Please describe your CAPM analysis.**

11 A: The CAPM is a form of risk premium analysis used to estimate the cost of capital.  
12 The CAPM is based on the premise that investors require a higher return for  
13 assuming additional risk. Total risk is divisible into two categories, systematic  
14 risk and unsystematic risk. Unsystematic risk is that risk which is unique to the  
15 company and may include strikes, management errors, merger activity, or  
16 individual financing policy. Systematic risk is that risk that affects the entire  
17 market and includes inflation, monetary policy, fiscal policy, or politics.

18 Investors can eliminate unsystematic risk through diversification. Because returns  
19 of individual securities of a portfolio do not usually move in the same direction at  
20 the same time, the total risk of a portfolio is less than the risk of the individual  
21 securities that make up the portfolio. Because investors can eliminate

1           unsystematic risk through diversification, the market does not compensate  
2           investors for assuming unsystematic risk. Conversely, systematic risk, sometimes  
3           referred to as market risk, cannot be eliminated through diversification. However,  
4           since investments will move with different relationships to the market, investors  
5           can form a portfolio to assume any amount of market risk they wish. The returns  
6           an investor requires depends on the market risk that the investor assumes.

7   **Q:   How is systematic (market) risk measured?**

8   A:   Beta is the measurement of an investment's relationship to the market. More  
9           specifically, beta measures an asset's price volatility compared to the market. By  
10          definition, the market has a beta of one. The market refers to the returns on all  
11          assets. Since it is very difficult to measure the return on all assets, analysts  
12          typically rely on a market index, such as the Standard & Poors' 500 index, as a  
13          proxy for the market. Assets more volatile than the market will have a beta  
14          greater than one and, thus, they are considered riskier than the market. Similarly,  
15          assets that are less volatile will have a beta less than one, and thus, are considered  
16          less risky than the market.

1 The CAPM formula can be stated as follows:

2  $K = Rf_c + B*(Rm-Rf)$  where,  
3  $K =$  Cost of Equity  
4  $Rf_c =$  Current Risk Free Rate of Return  
5  $B =$  Beta  
6  $Rm-Rf =$  Expected Market Equity Risk Premium  
7  $Rm =$  Market Equity Return  
8  $Rf =$  Risk Free Rate of Return

9 The return on an asset (K) equals the risk-free rate of return ( $Rf_c$ ) plus its beta (B)  
10 multiplied by the market equity risk premium ( $Rm - Rf$ ). The market equity risk  
11 premium equals the market equity return minus the risk-free rate of return.

12 **Q: What is your opinion of the CAPM?**

13 A: The CAPM is typically more controversial and less reliable than the DCF model.  
14 Different applications of CAPM may cause vastly different cost of equity  
15 estimates. For example, the source of beta can influence the results of a CAPM  
16 analysis. If one uses a market risk premium of 5.0%, a difference in beta of .10  
17 changes the results of a CAPM analysis by 50 basis points. If one uses a market  
18 risk premium of 8.95%, as Mr. Moul does (page 53), a difference in beta of .10  
19 changes the results of a CAPM analysis by 89.5 basis points.

20 Next, estimating the market risk premium can be particularly controversial. An  
21 historical risk premium can be calculated, but the use of the arithmetic mean can  
22 produce results that are 140 to 150 basis points higher than the geometric mean. I  
23 believe the geometric mean calculation is preferable over the arithmetic mean  
24 calculation because the geometric mean calculation more accurately measures the

1 change in wealth over multiple periods. Selecting the appropriate time period to  
2 calculate an historical risk premium is not only controversial, but dramatically  
3 affects the results. If one relies on an historical risk premium, the longest  
4 historical period for which accurate historical data exists should be used to  
5 estimate a risk premium.

6 Moreover, there is growing evidence that historical data overstates the risk  
7 premium and one should rely on a forecasted risk premium. As discussed later in  
8 my testimony, several forecasted market risk premiums range between 1.5% and  
9 5.25% (most are between 2.4% and 4.0%). This is somewhat below the historical  
10 risk premiums of 3.9% (geometric – long term bonds) to 5.6% (arithmetic - long  
11 term bonds).

12 **Q: In your CAPM analysis did you use a geometric mean risk premium or an**  
13 **arithmetic mean risk premium?**

14 A: If one relies on historical returns, I believe the geometric mean is a better  
15 representation of expected returns than the arithmetic mean. However, both  
16 calculations can provide meaningful insight to estimate a market risk premium for  
17 a CAPM analysis. My CAPM analysis considers both geometric and arithmetic  
18 mean risk premiums. I perform a second CAPM analysis that uses a forecasted  
19 market risk premium.

20 **Q: Utility analysts often cite to Roger Ibbotson's SBBI year book(s) to support**  
21 **their view that the arithmetic mean calculation should be used exclusively to**  
22 **estimate cost of equity. In the past has Roger Ibbotson's SBBI year book**  
23 **supported the use of both the geometric and arithmetic mean risk premium**  
24 **to employ a CAPM analysis?**

1 A: Yes. On page 59 of the 1982 Edition of Stocks, Bonds, Bills and Inflation: The  
2 Past and the Future Ibbotson stated as follows:

3 The arithmetic mean historical return on a component is used in  
4 making one-year forecasts, since the arithmetic mean accurately  
5 represents the average performance over a one-year period. Over a  
6 long forecast period, however, the geometric mean historical return  
7 represents average performance over the whole period (stated on  
8 an annual basis). Therefore, we input the arithmetic mean for a  
9 one year forecast, **the geometric mean for the twenty year**  
10 forecast and intermediate values for two, three, four, five and ten  
11 year forecasts.

12 (Emphasis added)

13 While more current editions of Stocks, Bonds, Bills and Inflation yearbook  
14 advocate the use of only the arithmetic mean, I have not been able to find an  
15 explanation for the change. Moreover, as explained later in my testimony Dr.  
16 Ibbotson has expressed concerns about using historical data to estimate a market  
17 risk premium.

18 **Q: Are you aware of any financial texts that advocate the use of a geometric**  
19 **mean calculation in a CAPM analysis?**

20 A: Yes. In VALUATION Measuring and Managing the Value of Companies  
21 (Second Edition) by Tom Copeland, Tim Koller and Jack Murrin pages on 260 –  
22 261 the text specifically advocates the use of the geometric mean over the  
23 arithmetic mean to estimate cost of equity in a CAPM analysis:

24 We recommend using a 5 to 6 percent market risk premium  
25 for U.S. companies. This is based on the long-run geometric  
26 average risk premium for the return on the S&P 500 versus the  
27 return in long term government bonds from 1926-1992.<sup>4</sup> Since this  
28 is a contentious area that can have a significant impact on  
29 valuations, we elaborate our reasoning in detail here.

1                   We use a very long time frame to measure the premium  
2 rather than a short time frame to eliminate the effects of short-term  
3 anomalies in the measurement. The 1926-1992 time frame reflects  
4 wars, depressions and booms. Shorter time periods do not reflect  
5 as diverse a set of economic circumstances.

6                   We use a **geometric average** of rates of return because  
7 **arithmetic averages are biased** by the measurement period. An  
8 arithmetic average estimates the rates of return by taking a simple  
9 average of the single period rates of return. Suppose you buy a  
10 share of nondividend-paying stock for \$50.00. After one year the  
11 stock is worth \$100. After two years the stock falls to \$50 once  
12 again. The first period return is 100 percent; the second period  
13 return is -50 percent. The arithmetic average return is 25 percent  
14 [(100 percent – 50 percent) / 2]. The geometric average is zero.  
15 (The geometric average is the compound rate of return that equates  
16 the beginning and ending value.) (sic) We believe **the geometric**  
17 **average** represents a **better estimate of investors' expected**  
18 **return** over long periods of time.

19                   Finally, we calculate the premium over *long-term*  
20 government bond returns to be consistent with the risk free rate we  
21 use to calculate the cost of equity.

22 (Citation included at end of my testimony) Italics emphasis in original. Bolded  
23 emphases added.

24                   The text further states on page 263 as follows:

25                   Note that the arithmetic return is always higher than the  
26 geometric return and that the difference between them becomes  
27 greater as a function of the variance of returns. Also the  
28 arithmetic average depends upon the interval chosen. For  
29 example, an average of monthly returns will be higher than an  
30 average of annual returns. The geometric average, being a single  
31 estimate for the entire time interval, is invariant to the choice of  
32 interval. Finally, empirical research by Fama-French (1988), Lo  
33 and MacKinlay (1988), and Poterba and Summers (1988)  
34 indicates that a significant long-term negative autocorrelation  
35 exists in stock returns.<sup>5</sup> Hence, historical observations are not  
36 independent draws from a stationary distribution.

37 (Citation included at end of my testimony)

1 On pages 259-260 of the text, the authors recommend using the 10-year Treasury  
2 bond rate. Finally, in the chart displayed on page 261, the text shows risk  
3 premiums based on the arithmetic average and the geometric average. Although  
4 not explicitly stated in the text, both calculations are based on total bond returns  
5 and not income returns.

6 **Q: Please continue.**

7 A: The text Analysis of Equity Investments: Valuation also supports the use of the  
8 geometric mean to estimate the market risk premium. On page 50 the text states  
9 as follows:

10 Although the debate is inconclusive, this book uses the geometric  
11 means, not only for the previously given reasons but also because  
12 geometric means produce estimates of the equity risk premium that  
13 are more consistent with the predictions of economic theory.<sup>14</sup>

14 (Citation included at the end of my testimony)

15 Analysis of Equity Investments: Valuation is written by the Association for  
16 Investment Management and Research and is produced as a study guide for the  
17 Chartered Financial Analyst (CFA) program.

18 In an article titled Equity Risk Premiums (ERP): Determinants, Estimations and  
19 Implications by Dr. Aswath Damodaran, he supports the use of a geometric mean  
20 risk premium. On page 21 Dr. Damodaran states as follows:

21 There are, however, strong arguments that can be made for the use  
22 of geometric averages. First empirical studies seem to indicate that  
23 returns on stocks are negatively correlated<sup>35</sup> over time.  
24 Consequently, the arithmetic average return is likely to over state  
25 the premium.

1 (Citation included at end of my testimony)

2 Also, in a presentation made at SURFA's 39<sup>th</sup> Financial Forum (April 19-20<sup>th</sup>,  
3 2007) Professor Aswath Damodaran printed presentation asserted: If you choose  
4 to use historical premiums... Use the geometric risk premium. It is closer to how  
5 investors think about risk premiums over long periods.

6 **Q: How has this Commission ruled on the issue of arithmetic mean premiums**  
7 **versus geometric mean risk premiums?**

8 A: For more than 17 years this Commission has consistently given weight to both the  
9 arithmetic mean risk premium and the geometric mean risk premium. See p.12 of  
10 the Peoples Gas and Power Company Order in Cause No. 39315 Order dated  
11 October 21, 1992:

12 As in the Indiana Cities case, [Cause No. 39166, July 8, 1992] we  
13 find there is merit in using both the arithmetic and geometric  
14 means and that neither result should be relied upon to the exclusion  
15 of the other.

16 This Commission reaffirmed its position in Indiana American Water Company,  
17 Cause No. 40103, Order dated May 30, 1996. On page 41 of that Order this  
18 Commission stated as follows:

19 The debate over the proposed use of the arithmetic and geometric  
20 means is one we consider **resolved**. As we stated in Indianapolis  
21 Water Company, Cause No. 39713-39843, each method has its  
22 strengths and weaknesses, and neither is so clearly appropriate as  
23 to exclude consideration of the other.

24 (Emphasis added)

1   **Q:   In addition to using historical data to estimate a risk premium do you also**  
2   **utilize forecasted information?**

3   A:   Yes. In previous cases (Cause Nos. 42520 and 43187) I expressed concerns about  
4   relying exclusively on historical data to estimate a risk premium. The volume of  
5   articles that forecast a market risk premium less than the historical average is too  
6   numerous for me to ignore. Recent articles that cite Roger Ibbotson's opinion on  
7   the use of forecasted market risk premiums also persuaded me to include a  
8   forecasted risk premium in my CAPM analysis.

9   **Q:   Please discuss why you develop a forecasted risk premium in addition to a**  
10  **risk premium based on historical data?**

11  A:   As I mentioned above there is growing evidence that risk premiums based on  
12  historical data overstate expected returns. When historical equity returns are  
13  generated from increasing valuations, it increases the historical earned return, but  
14  decreases the prospective return. On page 16 from Global Economics Paper No.  
15  120, Thoughts on Social Security Reform by Goldman Sachs (January 18, 2005)  
16  the article states as follows:

17           Moreover, even abstracting from the issue of risk, the historical  
18           returns on bonds and equities substantially overstate what investors  
19           could expect on a forward looking basis. This is because the rise  
20           in bond and equity prices in recent decades has boosted historical  
21           returns, but it has also resulted in high bond and equity valuations  
22           that imply lower prospective returns in the future.

23   And:

24           Why is the expected rate of return for equities so low relative to  
25           historical returns? In evaluating the high rate of returns on equities  
26           historically, it is important to distinguish between returns  
27           generated by rising dividends and earnings versus the returns  
28           generated by higher valuations (i.e. a rise in price/earnings

1 multiples). A good portion of the high rate of return earned by  
2 equities over the past century has been due to a rise in equity  
3 market valuation. When equity valuations are rising, equity  
4 returns are usually high. However, the increase in equity valuation  
5 reduces, rather than raises prospective equity return by reducing  
6 the dividend return on equities.

7 Emphases added

8 Although not a perfect apples-to-apples comparison, it might be easier to explain  
9 how increasing historical returns can lead to declining forecasted returns by  
10 looking at a hypothetical bond. Assume this hypothetical bond is a risk-free bond  
11 issued at a hypothetical current market rate of 7.0% for 20 years. Now assume  
12 that the bond is sold after five years, but the required return on a current risk-free  
13 bond of 15 years (equal to the remaining life on our original bond) has declined to  
14 5.0%. Due to the decline in interest rates, when the bond is sold the original bond  
15 holder will be able to sell his bond at a premium and will earn a return well in  
16 excess of his original required return of 7.0%. Yet since the current required  
17 return on a 15 year risk free bond is 5.0%, it is improper to use the original  
18 investor's actual earned return (which exceeds 7.0%) to estimate future required  
19 returns for bondholders. Rather, due to the decline in required return the  
20 historical earned return indicates a higher return during a period of decreasing  
21 required returns. Because returns are stated for bonds it is easier to visualize how  
22 changes in valuations can cause a divergence between historical returns and  
23 prospective returns. However, the same concept can apply to stocks as well as  
24 bonds. For example CNNMoney.com's article: 9% Forever? (December 26,

1 2005) by Justin Fox discusses and quotes Eugene Fama as follows (See  
2 Attachment 4):

3 A harder to dismiss critique came from Mr. Efficient Markets  
4 himself, Ibbotson's dissertation advisor Eugene Fama. In a series  
5 of papers written with Dartmouth's Kenneth French, Fama has  
6 argued that the capital asset pricing model, or at least its 1970's  
7 corollary that the risk premium is constant doesn't match the facts.  
8 "My own view is that the risk premium has gone down over time  
9 basically because we have convinced people that it's there." Fama  
10 says. Ibbotson's stock market forecasting model is thus a victim of  
11 its own success.

12 **Ibbotson agrees** that Fama has a point, and that **he can no longer**  
13 **bank on the historical equity premium to predict the future.**

14 **Bold emphases added.** This is important. Even Roger Ibbotson has now  
15 expressed concerns about using historical data to estimate the risk  
16 premium.

17 **Q: Are there other articles or texts that support the view that historical data**  
18 **overstates the market risk premium?**

19 A: Yes. There are several.

20 Building the Future from the Past by **Roger Ibbotson** (June 2002) forecasts an  
21 equity risk premium of **less than 4.0%** (Attachment 5).

22 The Equity Premium by **Eugene F. Fama and Kenneth R. French** (April 2001)  
23 The Abstract to their paper states as follows "We estimate the equity risk  
24 premium using dividend and earnings growth rates to measure the expected rate  
25 of capital gain. Our estimates for 1951-2000 **2.55% and 4.32%** are much lower  
26 than the equity premium produced by the average stock return, 7.43%. Our  
27 evidence suggests that the high average return for 1951-2000 is due to a decline in  
28 discount rates that produces large unexpected capital gains. Our main conclusion  
29 is that the stock market return of the last half-century is a lot higher than  
30 expected."

31 Equity Risk Premium as Low as Three Percent? by James Claus and Jacob  
32 Thomas, Journal of Finance (October 2001) Subtracting 10-year risk free rates

1 from these estimated discount rates suggests that the equity risk premium is only  
2 about three percent.<sup>2</sup>

3 Portfolio Solutions 30-Year Market Forecast (2009) analysis implies a market risk  
4 premium for Large Company equities over Long-term US Treasury bonds of  
5 **3.0%**. (Attachment 14)

6 Stock returns for a New Century by John Campbell (Professor of Applied  
7 Economics, Harvard University) (June 2002) forecasts an equity risk premium of  
8 **1.5% to 2.0%** (Attachment 5).

9 The Real Cost of Equity by Marc H. Goedhart, Timothy M. Koller and Zane D.  
10 Williams of McKinsey Quarterly (October 2002) asserts as follows “The  
11 inflation-adjusted cost of equity has been remarkably stable for 40 years, implying  
12 a current equity risk premium of **3.5 to 4 percent**.”

13 CEO Confidential The Equity Risk Premium: Its Lower than You Think  
14 (November, 2002) published by Goldman Sachs estimates an equity risk premium  
15 for the United States of **2.3%**.

16 Corporate Finance: New evidence puts risk premium in context by Elroy Dimson,  
17 Paul Marsh, and Mike Stauton (London Business School) (March 2003) forecasts  
18 a geometric equity risk premium of **2.5% to 4.0%** and an arithmetic mean risk  
19 premium of around **3.5% to 5.25%**. The article notes that these estimates are  
20 lower than historical premia quoted in most text books and surveys of market  
21 professionals.

22 The Equity Risk Premium – Part 2 – Investopedia.com by David Harper  
23 (February 4, 2004) estimates an equity risk premium of **1.5% to 2.5%**.

24 Thoughts on Social Security Reform by Goldman Sachs (January 18, 2005)  
25 discusses the assumptions used by the US Government to discuss Social Security  
26 reform. Page 22 of the article states as follows: “The Commission assumed that  
27 personal accounts would earn real returns of 6.5% on equities, 3.5% on corporate  
28 bonds and 3% on Treasury Bonds.” This implies a risk premium of **3.5%**. Note  
29 the Goldman Sachs article asserts that the “Return Assumptions are Too High”.

30 Investors are in for a Shock published by CNN.Money (November 28, 2005)  
31 forecasts an equity risk premium of **2.4%**.

32 What's ahead for Stocks and Bonds – And How to Earn Your fair Share by John  
33 C. Bogle (Founder and former Chairman, The Vanguard Group) (May 15, 2006)  
34 estimates the annualized return on stocks for the next 10 years is 8.0% and that  
35 the annualized return on US Treasury 10 year bonds for the next 10 years is 5.1%.  
36 This implies an equity risk premium of **2.9%**.

1 Capital Market Outlook – Investment Strategies Group by Banc of America  
2 Investment Advisors (October 2, 2006) uses a market risk premium **3.5%** to  
3 forecast long term market returns for large company stocks.

4 Survey of Profession Forecasted by Federal Reserve Bank of Philadelphia  
5 (February 13, 2009) estimates the return on stocks, over the next ten years to be  
6 6.5% and the return on 10 year US Treasury bonds to be 4.85%. These estimates  
7 imply a risk premium 1.65%. (Attachment 1)

8 Macquarie Research Equities (USA) – Report on American Water Works. On  
9 page 2 of their June 3, 2009 report, one of their valuation models uses a risk  
10 premium of 4.5% to estimate a target price for American Water Works  
11 (Attachment 6)

12 The Equity Risk Premium and the Risks of Equity Investing, by Stuart Doole,  
13 Lise Renelleau, and Agustin Sevilla of AXA Rosenberg Investment Management,  
14 (November 2007), suggested a return premium of equities over long-dated bonds  
15 of the order of **2.5% to 3.0%**. Their analysis also noted that the Ibbotson data,  
16 which pointed to an historical risk premium of 6.5%, relied on less **suitable**  
17 **arithmetic averages rather than geometric**, leading to their higher estimate  
18 (emphases added).

19 Long-Term Market Return Estimates: by the Schwab Center for Financial  
20 Research, (April 2009). Page 8 of the report estimates Long-term risk premiums  
21 of 3.2% for Large stocks and 4.5% for Mid/Small stocks. (Attachment 10)

22 The articles listed above support my opinion that the expected risk premium is  
23 below the historical averages. The number and variety of articles demonstrates  
24 that this opinion has become mainstream. Even Roger Ibbotson, one of the most  
25 respected providers of historical data typically used to estimate a historical risk  
26 premium, no longer supports a risk premium that relies exclusively on historical  
27 data. Based on the articles above, it is appropriate to consider the results of a  
28 CAPM analysis that relies on a forecasted risk premium instead of one that  
29 exclusively relies on historical data to estimate cost of equity. My testimony

1 includes additional discussion about forecasted risk premiums in my analysis of  
2 Mr. Moul's testimony.

3 **Q: What forecasted market risk premium have you used in your CAPM**  
4 **analysis?**

5 A: The articles cited above provide a range of forecasted market risk premiums from  
6 a low of 1.5% to a high of 5.25%. Based on these sources my CAPM analysis  
7 uses a forecasted risk premium of 4.25%.

8 **Q: Did the significant decline in the market in 2008 effect your opinion**  
9 **regarding the use of historical returns?**

10 A: My concerns still exist and will continue to exist. However, the 37.0% decline in  
11 the S&P 500 during 2008 has decreased the historical risk premium. The  
12 historical risk premium and the forecasted risk premium have (for the time being)  
13 converged to the point where either could be reasonably used.

14 **Q: Do you have any additional sources that support your proposed forecasted**  
15 **risk premium of 4.25%?**

16 A: Yes. In a presentation made at the 39<sup>th</sup> Financial Forum held by the Society of  
17 Utility and Regulatory Financial Analysts titled: Equity Risk Premiums: Looking  
18 backwards and forwards... by Professor Aswath Damodaran (April 20, 2007) he  
19 estimated that the current forecasted risk premium was 4.16% (Attachment 7  
20 includes pages 1, 14, 16 and 17 of his presentation).

21 At the same seminar in a presentation titled Revisiting the Equity Risk Premium,  
22 Associate Professor Felicia C. Marston concluded that the "Ex ante risk premium  
23 on utilities (using dividend growth model) was estimated at 4.15%."

1    **Q:    Is the risk free rate of return also controversial?**

2    A:    Yes.  Aside from the market risk premium controversy, financial analysts do not  
3        agree on the determination of the risk free rate.  Theoretically, the risk-free rate is  
4        the rate of return on a completely risk free asset.  In practice, analysts typically  
5        use yields on United States Treasury Securities as a proxy for the risk-free rate.  
6        One could use the yield on 91-day Treasury Bills as a proxy for the theoretical  
7        risk free rate of return.  However, the volatility of 91-day Treasury Bill rates has  
8        led many analysts to use longer term Treasury instruments as an estimate of the  
9        risk free rate.  Given the degree of controversy surrounding the application of the  
10       CAPM, I have more confidence in the results of my DCF analysis.

11   **Q:    How did you estimate the risk free rate?**

12   A:    Due to the controversy surrounding the selection of the appropriate risk free rate, I  
13        reviewed short, intermediate and long term risk free rates.  I used one year  
14        Treasury securities as an estimate of short term yields, the average of five year  
15        and ten year Treasury securities as an estimate of intermediate term yields, and  
16        30-year Treasury securities as an estimate of long term yields.  Although I  
17        reviewed short term, intermediate term and long term interest rates, I give most of  
18        my emphasis to long term interest rates, some emphasis to intermediate term  
19        interest rates and no emphasis to the results generated from the use of short term  
20        interest rates.

1 **Q: In your CAPM analysis, did you use spot interest rates or average interest**  
2 **rates?**

3 A: In my analysis I used 3 month and 6 month average yields. I believe it is more  
4 appropriate to use an average yield calculated over a reasonable period of time,  
5 than to rely on spot data. This Commission's determination of Petitioner's cost of  
6 equity should not gyrate on every twist and turn in the market but should reflect  
7 more of a long term perspective. However, to reflect current market conditions  
8 one must also be careful not to use data that is too old or too stale. I believe, at  
9 this time, the use of 3 month and 6 month average yields strikes a reasonable  
10 balance of using current data while not relying on data that has become stale.

11 **Q: What sources did you review to estimate beta?**

12 Since there is not one definitive calculation used to estimate beta and different  
13 calculations can result in dramatically different estimates, I reviewed beta  
14 estimates from Value Line, SmartMoney.com, Reuters and NASDAQ.com (Value  
15 Line betas are provided on pages 2 of Schedule 3).

16 **Q: Why do different sources of betas provide different results?**

17 A: Different sources of beta use different calculations. Changing the calculation  
18 changes the result. For example, some sources use five years worth of data while  
19 others use three years. Some sources use monthly data, while others use weekly  
20 data. Value Line compares returns to the NYSE, while some other sources  
21 compare returns to the S&P 500. Each decision can influence the result. Since  
22 there is no one definitive way to calculate beta, at least as a check, it is reasonable  
23 to look at more than one source.

1 **Q: What are your conclusions regarding Value Line's betas?**

2 A: Value Line is a well recognized source of beta. But, it is reasonable to review  
3 other sources of beta and Value Line betas should not necessarily be relied to the  
4 exclusion of all other sources of beta. While it would be reasonable to give some  
5 weight to other sources of beta and use an average beta, in this case I have relied  
6 exclusively on Value Line betas. This results in an average beta of 0.793.

7 **Q: Please review the results of your CAPM studies.**

8 A: The results of my CAPM analysis are on Schedule 3. The cost of equity based on  
9 my CAPM analysis using a historical risk premium ranges from 7.94% to 8.10%.  
10 The results of my analysis using a forecasted risk premium range from 7.54% to  
11 7.70%. However, I give more weight to my CAPM analysis that is based on  
12 historical data.

13 To estimate cost of equity, using a historical risk premium, I calculated both a  
14 geometric mean risk premium and an arithmetic mean risk premium. I then  
15 averaged the risk premiums and combined the risk premiums with the risk free  
16 interest rates described above. Since I used one proxy group, this analysis  
17 produced four distinct CAPM results. I used both three and six month average  
18 interest rates (obtained from Value Line's Selections and Opinion) to estimate  
19 risk free rates. To estimate cost of equity with a forecasted risk premium, I  
20 combined a risk premium of 4.25% (as described above) with the same risk free  
21 rates. Again, since I have used one proxy group, this analysis produces four  
22 additional CAPM results.

1 **RECOMMENDATIONS**

2 **Q: Please explain your estimation of your proxy groups' cost of equity.**

3 A: My DCF analysis ranges from 8.83% to 9.70% and my CAPM analysis ranges  
4 from 7.54% to 8.10%. The midpoint of 7.54% to 9.70% is 8.62%. But I believe  
5 this figure is too low. Because these two models appear to be the most consistent  
6 with past Commission orders, it is appropriate to give more weight to the Value  
7 Line DCF analysis (low end of the DCF range) and my CAPM analysis based on  
8 historical risk premiums (high end of my CAPM range). This narrows my overall  
9 range to 8.10% to 8.93%. I believe that Petitioner's cost of equity is somewhat  
10 above the top of that range and I recommend a cost of equity of 9.25%.

11 **Q: Do you need to adjust the results of your proxy group's cost of equity to**  
12 **make it applicable to Indiana American Water Company?**

13 A: No. The parent company of Indiana American Water Company has the same  
14 business risk "excellent" as each member of the proxy group. Moreover, Indiana  
15 American Water Company's (Not American Water Company) proposed operating  
16 revenues (\$209 million) exceeds the operating revenues of Connecticut Water  
17 (\$66.2 million), Middlesex Water Company (\$90.8 million) and York Water  
18 Company (\$35.5 million) and is similar to SJW Corporation (\$217.3 million)  
19 [AUS Utility Reports – September 2009]. Indiana American Water has a similar  
20 equity ratio to the companies in the proxy group. Indiana American has a similar  
21 business and financial risk to the companies in the proxy group.

1   **Q.    In today's market is a 9.25% cost of equity reasonable?**

2    A:    Yes.  As discussed earlier in my testimony, lower inflation rates generally  
3        translate into lower capital costs.  This holds true for both the cost of debt and the  
4        cost of equity.  Over the last 18 years, inflation has not been greater than 4.1%  
5        and has averaged 2.5% (Ibbotson's 2009 SBBI Yearbook, page 279).

6        Significantly, this trend is expected to continue for some time.  Value Line's  
7        Ratings and Reports (September 25, 2009; Attachment 8) forecasts that the CPI  
8        will range between 1.8% - 2.5% over the next five years and that the GDP  
9        Deflator will range between 1.6% - 2.3%.  In its Survey of Professional  
10       Forecasters, the Federal Reserve Bank of Philadelphia (February 13, 2009)  
11        forecasts an even longer period of low inflation rates, estimating that inflation will  
12        average 2.4% over the next 10 years (Attachment 1).  The Congressional Budget  
13        Office (CBO), The Budget and Economic Outlook: Calendar Years 2009 to 2019  
14        (January 2009) provides economic projections for calendar years 2009 through  
15        2019.  The CBO projects an annual increase in the Consumer Price Index of only  
16        1.8% - 2.2% per year for 2011-2014 and 2.2% for 2015-2019 and forecasts an  
17        increase of only 1.0% - 1.8% per year and 1.9% in the GDP Price Index over the  
18        same periods.<sup>9</sup>  An update to the Budget and Economic Outlook published in  
19        August 2009 provides similar forecast.

20        These predictions bear directly on these proceedings.  A low inflation rate has a  
21        significant influence on current capital costs and such effects must be recognized

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9. <http://cbo.gov/ftpdocs/99xx/doc9957/01-07-Outlook.pdf>

1 and included in any determination of Petitioner's cost of equity. For any  
2 investment the investor's required return includes compensation for anticipated  
3 inflation. When anticipated inflation is lower, so is the required cost of equity.

4 **Q: Do you have additional support that your proposed cost of equity is**  
5 **reasonable?**

6 A: Yes. In its Fall 2009 Quarterly Survey, Duke University surveyed the CFO with  
7 each company in the S&P 500 for their estimate of returns for the S&P500 over  
8 the next ten years. The average result is 7.4%. (Attachment 9)

9 An article by the Schwab Center for Financial Research titled Long-term Market  
10 Return Estimates: forecasts that Large-cap stocks are estimated to return about 7.4  
11 percent per year over the long run, while mid/small-cap and international stocks  
12 are estimated to return about 8.7 percent and 7.4 percent, respectively. The article  
13 defines the term "long run or long term" as follows: "For this research, we use a  
14 20-year time horizon, although return estimates over 15- and 30-year horizons are  
15 expected to be similar to the 20-year estimates." (Attachment 10)

16 An article by California Broker titled How to Get Sued and Lose Your Clients  
17 Using VUL asserts "Illustrating 10% to 12% Equity returns is Dangerous and  
18 Wrong." (Attachment 11). The article further states as follows:

19 The SEC allows carriers to illustrate hypothetical future returns.  
20 Variable life illustrations must show a 0% return, a 6% return and  
21 a rate "not greater than 12%". Many carriers think it is acceptable  
22 to illustrate equity sub-accounts at 10% to 12% simply because the  
23 SEC allows them to do so. Many agents using data from a highly  
24 unusual period, still believe that domestic equities are expected to  
25 grow at better than 10% per year. These agents believe that it is

1 prudent to illustrate 10% returns and base premium payments upon  
2 equity sub-accounts growing at this rate of return. I disagree and I  
3 believe that illustrating these returns is irresponsible and invites  
4 legal liability for the following reasons:

5 Emphasis added

6 Attachment ERK-15 is an article titled What Long-Term Return Should We  
7 Expect On large-capitalization Stock Market Indexes? written by  
8 InvestorsFreind.com<sup>10</sup> asserts as follows: "Today, a reasonable estimate of long-  
9 term expected large-capitalization stock market returns according to this formula  
10 is:

11 3% for real GDP growth + 1.5% for inflation + 3.0% for dividend  
12 yield = 7.5% long-term total return on stocks.

13 Equivalently; 4.5% for nominal GDP growth + 3.0% for dividend  
14 yield = 7.5% long-term total return stocks." (Attachment 15)

15 Emphasis added

16 An article entitled Son, Don't Count On Double-Digit Stock Returns which  
17 appeared in the June 26, 2000 edition of Business Week web page, refers to a  
18 study performed by Eugene Fama and Kenneth French. According to the article:

19 Fama and French argue that over the long run, stocks are likely to  
20 out perform risk free debt by only 3% to 3.5% a year.

21 Fama and French estimate that in the future, stocks will return to  
22 more like their pre 1950 norm. Says French: "We're saying that if  
23 you're a pension fund, you ought to pencil in returns of 3% to  
24 3.5% [above the risk free rate] for the next 30 years."

25 However, if you're a 30-year old who's not saving much because  
26 you're relying on making returns just as profitable as those in the

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10 This article was originally published in July, 2003 and was updated in early 2009.

1 past decades from now until you retire, think again—or you just  
2 might end up living on dog food and government cheese.

3 Emphasis added

4 While this article is somewhat dated, a risk premium of 3.0% to 3.5% is  
5 consistent with many of the articles cited earlier in my testimony. The current  
6 long-term risk free rate was 4.20% as of the close of business on October 13,  
7 2009. If the long term risk free rate is combined with the Fama - French risk  
8 premium of 3.0% to 3.5%, it results in an expected return of 7.20% to 7.70%.

9 In his book Stocks for the Long Run, Jeremy J. Siegel discusses the long term  
10 stability of real returns for equities. On page 11 he states as follows:

11 It is clear that the growth of purchasing power in equities not only  
12 dominates all other assets but is remarkable for its long-term  
13 stability. Despite extraordinary changes in the economic, social  
14 and political environment over the past two centuries, stocks have  
15 yielded between 6.6 percent and 7.2 percent per year after inflation  
16 in all major subperiods.

17 Dr. Siegel further states on page 12 as follows:

18 Note the extraordinary stability of the real returns on stocks over  
19 all major subperiods: 7.0 percent from 1802-1870, 6.6% from  
20 1871-1925 and 7.2% from 1926-1997.

21 If forecasted inflation ranges from 2.2% to 2.5% and real returns range from 6.6%  
22 to 7.2% it produces a range of expected equity returns of 8.95% to 9.88%  
23 (1.025[2.5% inflation] \* 1.072 [7.2% real return] = 1.0988, translates into a  
24 9.88% return).

1 Several of the articles cited earlier in my testimony (when I discuss forecasted  
2 market risk premiums) forecast a market return for large company stocks below  
3 9.0%. For example:

4	John Bogle	8.0%
5	Banc of America	8.5% (multiple methods)
6	Portfolio Solutions	8.0%
7	Federal Reserve Bank of Philadelphia	6.5%
8	Goldman Sachs on Social Security	6.5% plus inflation
9	Stock Returns for a New Century	5.0% - 5.5% plus inflation
10	Aswath Damodaran (SURFA presentation)	8.86%

11 Additional articles support a total market return below 10.0%. For example, an  
12 article written by Justin Fox in CNNMoney.com (December 26, 2005) 9%  
13 Forever?, the author notes that Roger Ibbotson's long run forecast for stock  
14 returns is 9.27%. The article also notes that Rob Arnott, Pasadena money  
15 manager and editor of the Financial Analysts Journal disagrees with Dr. Ibbotson  
16 and thinks future equity returns could be below 6%. (Attachment 4)

17 The return figures discussed above are for the overall market. Water utilities are  
18 less risky than the overall market and should have a lower expected rate of return  
19 than the overall market. The OUCC's proposed cost of equity of 9.25% is  
20 consistent (if not high) with the forecasts made by the sources described above.

21 **Q: Are you aware of any Utility/Company specific research that supports the**  
22 **reasonableness of your proposed cost of equity?**

23 A: Yes. Page 2 of the June 3, 2009 report prepared by Macquarie Research contains a  
24 valuation model applied to American Water Works Company that assumes a beta  
25 of 0.65, a risk free rate of 4.3% and a risk premium of 4.5%. These inputs equate

1 to a cost of equity for American Water Works of 7.225%. It is interesting to note  
2 that Macquarie research has an "Outperform" recommendation on AWK's  
3 common stock.

4 Finally, in response to OUCC data request question 12-146 part e, Petitioner  
5 recognized that its proposed annual expense for its OPEBs assumes a "long-term"  
6 return on the S&P 500 of 8.85%. Petitioner's proposed revenue requirements rely  
7 on an independent long-term estimated return of the S&P 500 of 8.85%. If an  
8 8.85% forecasted return on the market (S&P 500) is appropriate to determine  
9 Petitioner's OPEB expense, then it should also be appropriate to help estimate its  
10 cost of equity (especially for models that rely on an estimate of market returns).

11 **CRITIQUE OF MR. MOUL'S ANALYSIS**

12 **Q: What is the purpose of this section of your testimony?**

13 A: This section discusses my opinions of the cost of equity methodologies presented  
14 by Petitioner's witness, Mr. Moul.

15 **Q: Please summarize Mr. Moul's cost of equity models.**

16 A: Mr. Moul uses one water company proxy group and presents a DCF, Risk  
17 Premium, CAPM and Comparable Earnings analysis to estimate Petitioner's cost  
18 of equity. The results of his model can be seen on page 7 of his testimony and  
19 range from 11.99% (Risk Premium) to 15.20% (CAPM). Mr. Moul recommends  
20 a cost of equity is 12.0%.

1 On page 7 of his testimony, Mr. Moul asserts: "My recommended cost of  
2 common equity makes no provision for the prospect that the rate of return may  
3 not be achieved due to unforeseen events, such as unexpected spikes in expenses,  
4 abrupt changes in customer usage and abnormal weather events." I question Mr.  
5 Moul's assertion. The provisions listed by Mr. Moul are implicit in his analyses.  
6 To the extent they exist, these are risks typically considered by investors and  
7 subsequently embedded in the market price of the company's common stock.

#### 8 **BUSINESS RISK OF THE WATER INDUSTRY**

9 **Q: On pages 9-11 Mr. Moul discusses the business risk of the water industry.**  
10 **Please respond to Mr. Moul's comments.**

11 A: Despite Mr. Moul's comments, the business risk of the water industry remains  
12 low. According to S&P each water company in Mr. Moul's proxy group rated by  
13 S&P has an excellent business risk (Attachment No. 12). Excellent is the highest  
14 (least risky) rank used by S&P. Moreover, during cross examination Mr. Moul  
15 asserted that American Water Works had a business risk of excellent. Despite  
16 Mr. Moul's concerns regarding the business risk of the water industry, according  
17 to S&P the business risk of the water industry remains low.

#### 18 **MR. MOUL'S DCF MODEL**

19 **Q: Please summarize your disagreements with Mr. Moul's DCF analysis.**

20 A: Mr. Moul's DCF analysis produces a result of 12.19%. First, Mr. Moul uses a  
21 growth rate (g) (7.5%) that relies heavily on intermediate term forecasts in EPS  
22 and is unrealistically high. Next Mr. Moul improperly adjusts the results of his

1 DCF by 102 basis points for financial leverage. This is not a proper adjustment.  
2 Mr. Moul also adds 24 basis points to his DCF analysis for flotation costs. Since  
3 this adjustment affects several models I discuss this separately.

4 **Q: How does Mr. Moul derive his 7.5% growth rate for his DCF analysis?**

5 A: Mr. Moul provides historical growth rates of EPS, DPS, BVPS and CFPS on  
6 Schedule 6 page 1 of 1 and forecasted growth rates of EPS, DPS, BVPS, and  
7 CFPS as well as Value Line B\*R on Schedule 7 page 1 of 1. Although Mr. Moul  
8 does not use an explicit calculation to derive his 7.5% growth rate it seems  
9 apparent from both a review of the growth rates provided (PRM 2 Schedules 6 &  
10 7) and his testimony that Mr. Moul places the vast majority of his emphasis to  
11 forecasted growth rates in EPS.

12 **Q: Do you agree with Mr. Moul's reliance on forecasted growth rates for a DCF**  
13 **analysis?**

14 A: No. One must be careful when one develops a DCF analysis based exclusively or  
15 primarily on forecasted growth in EPS. Forecasted EPS estimates are not long  
16 term (perpetual) estimates. The "long-term" estimates of EPS provided by  
17 companies that make such estimates are typically for only three to five years.  
18 Three to five year estimates (by themselves) do not necessarily represent a  
19 reasonable long term estimate. Moreover, analyst forecasts of EPS tend to be  
20 optimistic, overstate long term growth and should not be used in isolation.

1 **Q: Do you agree with Mr. Moul's testimony on page 29 that a five-year**  
2 **investment horizon associated with analysts' forecasts is consistent with the**  
3 **DCF model?**

4 A: No. If one uses a single stage model as Mr. Moul has, the mechanics of the DCF  
5 model REQUIRES a growth rate that is sustainable over the long run. While one  
6 can certainly use five year forecasts to estimate the long term growth sustainable  
7 rate (g), the five year forecast in EPS by itself is not a reliable factor to estimate  
8 cost of equity even if one has a short term investment horizon or places a primary  
9 emphasis on near term forecasts.

10 **Q: Explain why the DCF model requires a long term growth rate.**

11 A: Even if (when) investors do not intend to hold an investment beyond five years,  
12 the model requires a long term estimate and that requirement cannot be assumed  
13 away. Mr. Moul's analysis effectively assumes that intermediate term (five year)  
14 forecasts are applicable in perpetuity. The equation used in the DCF model  
15 assumes an infinite time frame. A belief (even if true) that investors have a short  
16 term perspective on their investments does not change the mathematics of the  
17 DCF model.

18 **Q: Why can't one simply use a five year growth rate and assume that the stock**  
19 **will be sold after five years?**

20 A: One can make that assumption. However, one then needs to estimate the price of  
21 the stock at the end of the fifth year. Implicit in any estimate of the price of that  
22 stock at the end of the fifth year is growth in EPS, BVPS and DPS that takes place  
23 subsequent to the fifth year. So, using a five year time frame in a DCF analysis  
24 does not avoid the need to use a growth rate in dividends that recognizes investor

1 expectations beyond the fifth year. Regardless of the investor's investment  
2 horizon the DCF model requires a long term or perpetual growth rate.

3 **Q: Can you cite to any texts that support your opinion that five year growth**  
4 **estimates in EPS (by themselves) may not be appropriate to use as a long**  
5 **term estimate of growth in a DCF analysis.**

6 A: Yes. On page 106 of his book The Equity Risk Premium – The Long Run future  
7 of the Stock Market, Bradford Cornell states as follows:

8 The practical problem raised by relying on analysts forecasts is that  
9 such forecasts typically have short horizons. Services that  
10 aggregate such forecasts, including those by IBES and Zack's  
11 Investment Research, do not provide forecasts beyond 5 years.  
12 From the standpoint of the DCF model, which extends into  
13 perpetuity, this horizon is too short.

14 Emphasis added

15 Mr. Cornell goes on to discuss the problems with assuming that the forecasted  
16 growth rate can be maintained in perpetuity.

17 In most cases, the IBES forecasts are greater than the long-run  
18 economic growth rates. Such growth rates clearly cannot be  
19 maintained forever. Although it is possible that a company's  
20 dividends can grow significantly faster than the general economy  
21 for 5 years, if such a growth rate were maintained indefinitely, the  
22 company would eventually engulf the entire economy.

23 Also the Cost of Capital – Estimation and Application 2<sup>nd</sup> edition by Shannon  
24 Pratt makes the following assertions about using analyst forecasts to estimate cost  
25 of equity:

26 It is theoretically impossible for the sustainable perpetual growth  
27 rate for a company to significantly exceed the growth rate in the  
28 economy. Anything over a 6-7% perpetual growth rate should be  
29 questioned carefully.

1 A common approach to deriving a perpetual growth rate is to  
2 obtain stock analysts' estimates of earnings growth rates. The  
3 advantage of using these growth estimates is that they are prepared  
4 by people who follow these companies on an ongoing basis. These  
5 professional stock analysts develop a great deal more insight on  
6 these companies than a causal investor or valuation analyst not  
7 specializing in the industry is likely to achieve.

8 There are however, three caveats when using this information:

- 9 1. These earnings growth estimates typically are for only the next  
10 two to five years; they are not perpetual. Therefore, any use of  
11 these forecasts in a single-stage DCF model must be tempered  
12 with a longer-term forecast.
- 13 2. Most published analysts' estimates come from "sell-side" stock  
14 analysts who work for firms that are in the business to sell  
15 stocks. Thus, although their earnings forecasts fall within the  
16 range of "reasonable" possibilities, they may be on the high  
17 end of the range.
- 18 3. Usually these estimates are obtained from firms that provide  
19 consensus earnings forecasts; that is, they aggregate forecasts  
20 from a number of analysts and report certain summary statistics  
21 (mean, median, etc.) on these forecasts. For a small publically  
22 traded firm, there may be only one or even no analyst  
23 following the company. The potential for forecasting errors is  
24 greater when the forecasts are obtained from a very small  
25 number of analysts. These services typically report the number  
26 of analysts who have provided earnings estimates, which  
27 should be considered in determining how much reliance to  
28 place on forecasts of this type.

29 Many of the problems inherent in using a single-stage  
30 model to estimate cost of capital are addressed by using a  
31 multistage model.

32 The texts I cited above help to support my concern about relying exclusively on 3-  
33 5 year analyst forecasts to estimate cost of equity in a DCF analysis.

1   **Q:   Mr. Moul cites to an article by Myron Gordon to support his reliance on five**  
2   **year forecasts in EPS. Are you persuaded by Dr. Gordon's analysis?**

3   A:   No. The Gordon article concludes that of the growth rates it looked at, five year  
4   forecasts of EPS was the "single" best estimator of growth. While that may be the  
5   case, we are not forced to rely on one estimator of growth. Based on the orders  
6   cited earlier in my testimony, this IURC has consistently expressed its desire to  
7   look at many estimators of growth. I agree. We should use the best available data  
8   to derive our best estimate of long term growth in our DCF analysis.

9   **Q:   Do you have additional support that intermediate term growth rates may not**  
10  **reflect long term investor expectations in a DCF type model?**

11  A:   Yes. Page 2 of the Macquarie Research report (Attachment 6) contains a  
12  Dividend Discount Model (DDM) for estimating the value of AWK's stock.  
13  Their analysis appears to use a multi-stage DDM and states as follows:  
14  "Dividend discount model of US\$27. Our key assumptions are a 5-8% dividend  
15  growth from 2009 to 2015, **4% long-term dividend** growth and a payout ratio of  
16  40-60%." (**Emphasis added**). Macquarie Research's use of a lower long-term  
17  growth rate helps support my opinion that current forecasted growth rates (such as  
18  those use by Mr. Moul), for water utilities may not be applicable for the long  
19  term.

20  **Q:   So what data should one use to estimate growth (g)?**

21  A:   Just as this Commission has done in past Indiana American rate cases, they should  
22  review and give weight to both historical and forecasted data of growth rates in

1 EPS, DPS and BVPS. One could also give weight to the long term sustainable  
2 economic growth rate of the US economy (if one is using a 2-stage DCF model).

3 **Q: Has the Commission supported the use of dividend per share data and book**  
4 **value per share data in addition to earnings per share data in estimating the**  
5 **growth (g) component of the DCF calculation?**

6 A: Yes. In its Final Order in Peoples Gas & Power Company, Cause No. 39315,  
7 Order dated October 12, 1992, p.11 the Commission stated as follows:

8 We are also concerned with Petitioner's method of calculating the  
9 DCF growth component. Petitioner relies exclusively on dividend  
10 growth, while ignoring earnings per share and book value per share  
11 data. We have discussed the problems with this approach in  
12 Northern Indiana Fuel and Light, Cause Number 39145,  
13 January 29, 1992, p.25 which is set forth herein pertinent part:

14 The Petitioner claims that book value and earnings  
15 data used by Public may distort or bias a growth  
16 rate estimate because of accounting differences  
17 between firms. Although we agree historical and  
18 projected dividend information are important  
19 considerations when estimating future rates of  
20 growth for the DCF model, we do not believe that  
21 book value and earnings data should be ignored. It  
22 is clear that dividend growth cannot exceed  
23 earnings or book value growth in the long run. To  
24 derive growth estimates in the past, this  
25 Commission has sanctioned the use of per share  
26 data for dividends, earnings, and book value. We  
27 continue to view the use of these data as a  
28 legitimate method of estimating future growth when  
29 judiciously employed. See generally In re Indiana  
30 Gas Co., Inc., (Ind. URC September 18, 1987)  
31 Cause No. 38080, 86 P.U.R. 4<sup>th</sup> 241 at 285-286. In  
32 re Indiana Michigan Power Co., (Ind. URC  
33 August 24, 1990) Cause No. 38728 116 P.U.R. 4<sup>th</sup>  
34 at 1 19-20. We Conclude that Public's use of all  
35 available per share data was appropriate for  
36 estimating Petitioner's growth rate.

1           On the other hand, Mr. Kaufman paid attention to the above  
2           expressed concerns and judiciously employed earnings per share,  
3           book value per share, as well as dividends per share in his analysis.

4           In Gary-Hobart Water Corporation (acquired by Indiana American Water  
5           Corporation), Cause No. 39585, Order dated December 1, 1993, this Commission  
6           again expressed its opinion on page 17 of its Final Order:

7           This Commission has stated in many cases that although we agree  
8           historical and projected dividend information are important  
9           considerations when estimating future rates of growth for the DCF  
10          model, we do not believe that book value and earnings data should  
11          be ignored.

12          More recently in Cause No. 42029 Indiana American Water Company, Order  
13          dated November 6, 2002 the IURC stated on page 32 as follows:

14          In the past this Commission has consistently sanctioned the use of  
15          both historical and forecasted per share data. We continue to  
16          believe that both historical and forecasted earnings, dividends and  
17          book value per share data are useful when employing the DCF  
18          model.

19   **Q:    Are arguments that analyst forecasts are optimistic outdated?**

20   A:    No. I do not believe that is the case. While it predates the, October 31, 2003,  
21          final judgment in the Global Research Analyst Settlement (GRAS), the following  
22          article: Stock Analysts Still Put Their Clients First", Financial Analysts Journal,  
23          Volume 59 Issue 3, May 1, 2003, discusses the separation of research and  
24          investment banking services and its influence on analyst estimates. The article  
25          concludes that the separation of research and investment banking services has not  
26          resolved the concern that analyst forecasts are still upwardly biased. Page 5 of the  
27          article states as follows:

1 The new requirements *imply* that independent research (brokerage  
2 research without investment banking ties) is better for investors.  
3 But why independent analysts will be less vulnerable than  
4 brokerage firm analysts to the same pressures for optimism is  
5 unclear. Analysts themselves have remarked that one source of  
6 strong pressure for “optimism biases” in recommendations is the  
7 need to keep access to the managers of the companies they cover;  
8 in other words, issue positive research or expect to be cut off from  
9 management guidance. Unfortunately, the Sarbanes–Oxley bill,  
10 which mandated many improvements in corporate managers’  
11 financial practices, did nothing to reduce the unethical practice by  
12 many managers of communicating only with those analysts who  
13 “cooperate” with management’s implicit (and usually positive)  
14 forecasts of the future.<sup>6</sup> Finding a way to fix this blind spot may be  
15 more important than all the other “sticks” regulating analysts  
16 combined.

17 Interestingly, the *Wall Street Journal* reported in April 2003 that  
18 after reviewing disclosure reports issued as a result of the new  
19 requirements, they concluded that the brokerage firms of the top  
20 investment banks are still more likely to give optimistic research  
21 recommendations to their own banking clients. Of course, the new  
22 disclosure requirements attempt to protect investor clients by  
23 making them aware of investment research’s potential as an  
24 advertising medium, but the attempt works only if investors read  
25 and understand the disclosures. Institutional investors are probably  
26 more likely than retail investors to read, put into context, and fully  
27 appreciate these new disclosures.

28 Emphases added

29 While the GRAS may have reduced some of the causes of analyst bias, I do not  
30 believe the problem of optimistic analyst forecasts has been eliminated.

31 **Q: Summarize your comments on Mr. Moul’s estimates of growth (g).**

32 A: The goal in estimating growth (g) in the DCF model is to derive a reasonable long  
33 term or sustainable estimate of growth in dividends. Mr. Moul’s analysis relies  
34 heavily on intermediate term forecasts in EPS to estimate the growth in his DCF  
35 model. Even if one assumes that there is no upward bias in analyst estimates, the

1 estimates used by Mr. Moul are still intermediate term (not long term) forecasts  
2 and therefore may not be sustainable over the long term. More specifically, Mr.  
3 Moul's estimated growth is well above both historical norms and the forecasted  
4 growth rate in the U.S. economy and does not appear to be sustainable given the  
5 high payout ratios being employed by most water utilities. Mr. Moul's optimistic  
6 growth rates (g) overstate the results of his DCF analysis.

7 **Q: Please discuss your concerns with Mr. Moul's leverage adjustment.**

8 A: Mr. Moul inflates the result of his DCF analysis by 102 basis points to account for  
9 the greater leverage of companies in his water proxy at book versus market  
10 value<sup>11</sup>. Mr. Moul argues on page 33 of his testimony that "If regulators rely  
11 upon the results of the DCF (which are based on the market price of the stock of  
12 the companies analyzed) and apply those results to the book value, the resulting  
13 earnings will not produce the level of required return specified by the model when  
14 the market prices vary from book value." I do not believe that differences  
15 between market and book value create a need to adjust the results of a DCF  
16 analysis and therefore, Mr. Moul's leverage adjustment is unnecessary.

17 Mr. Moul's testimony does not provide any numerical analysis to support his  
18 argument that when a utility's market-to-book ratio (M:B) is different from 1.0  
19 that his proposed leverage adjustment is necessary (That utilities will under earn  
20 absent his adjustment when M:B ratios exceed 1.0). Most rate jurisdictions do not

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11 The equations he uses can be seen in his Appendix D page 12 of 12.

1 use Mr. Moul's adjustment. The only jurisdiction that Mr. Moul cited who used  
2 his adjustment is Pennsylvania.

3 Mr. Moul's proposed leverage adjustment produces results that seem  
4 counterintuitive. As water utility M:B ratios increase, the amount of Mr. Moul's  
5 leverage adjustment increases and subsequently, his proposed cost of equity  
6 increases. When M:B ratios decrease the amount of his proposed leverage  
7 adjustment decreases (and becomes a downward adjustment when M:B ratios fall  
8 below 1.0). Mr. Moul's adjustment has the effect of rewarding utilities when M:B  
9 ratios are high and penalizing utilities when M:B ratios are low. Utilities do not  
10 need to be rewarded for having a high M:B ratio through a higher authorized cost  
11 of equity and should not be penalized when their M:B ratio is low.

12 In most rate jurisdictions rate of returns are set on book value. Investors know  
13 that and take that into account when they determine the price they are willing to  
14 pay for a utility's stock. Investors do not need additional compensation because  
15 they have bid the price of the stock above its book value. Moreover, rating  
16 agencies, such as Standard & Poor's, assess financial risk based on the book value  
17 capital structure not the market value capital structure. Financial publications,  
18 such as Value Line and AUS Utility Reports, use book values (not the market  
19 value) when they calculate long term debt and common equity ratios.

20 Next, on page 37 of his testimony, Mr. Moul refers to the work of Modigliani and  
21 Miller (M & M) to support his adjustment. However, in Cause No. 43112

1 SIGECO Electric Company, in OUCC data request question No. 166 Mr. Moul  
2 was asked to “indicate exactly (by page and line numbers) where in these  
3 publications these same authors prescribe this market value – book value  
4 adjustment for rate of return and rate making purposes.” The first line of Mr.  
5 Moul’s response is “There is no reference to the DCF cost rate in those articles.”  
6 While Mr. Moul may have incorporated principles from the M & M articles, the  
7 leverage adjustment to his DCF analysis is not from the M & M articles.

8 Finally, as of August 14, Indiana American Water Company’s parent, American  
9 Water Company, had a M:B ratio of 0.79 (AUS Utility Reports September 2009).  
10 If Mr. Moul applied his leverage adjustment directly to American Water  
11 Company it would likely lead to a negative leverage adjustment.

12 **Q: On page 24 and in Appendix D of his testimony Mr. Moul attempts to**  
13 **distance himself from his DCF analysis. Do you agree with Mr. Moul’s**  
14 **opinion?**

15 A: No. When appropriate inputs are used, the DCF model is a reliable model and  
16 provides reasonable results. The Commission should continue to rely on the DCF  
17 model (along with other models) to determine Petitioner’s cost of equity and  
18 should not give the DCF model diminished weight as suggested by Mr. Moul.

19 **Q: Does the CAPM give a better indication of required returns than the DCF**  
20 **model?**

21 A: No. When a reasonable estimation of the expected growth rate of dividends (g) is  
22 used, I believe that the DCF model provides an accurate estimate of a utility’s  
23 cost of equity. The key is to use a reasonable estimate of expected growth rate of

1 dividends. A blind reliance on historical or forecasted growth rates of earnings  
2 per share, book value per share, or dividends per share may provide results that do  
3 not reflect current capital costs. Any company that has recently cut its dividends  
4 will have a historical growth rate of dividends that does not reflect future  
5 expectations. However, that is a problem in the application of the DCF model,  
6 not an indictment of the DCF model as a whole. It is a problem that I believe is  
7 easily solved when the DCF model is combined with reasonable judgment.

8 I believe that the CAPM is typically more controversial and less reliable than the  
9 DCF model. Eugene Brigham and Louis Gapenski comment on the use of CAPM  
10 on page 64 of their text Intermediate Financial Management:

11 Although the CAPM appears to provide neat precise answers to  
12 important questions about risk and required rates of return, the  
13 answers are really quite fuzzy. **The simple truth is that we do**  
14 **not know precisely how to measure any of the inputs required**  
15 **to implement the CAPM.** These inputs should all be ex ante, yet  
16 we have available only ex-post data. Further as we shall see in  
17 chapter 4, historical data such as  $k_M$  and  $k_{RF}$  and beta vary greatly  
18 depending on the time period studied and the methods used to  
19 estimate them. **Thus, although the CAPM may appear precise,**  
20 **its inputs cannot be estimated with any precision at all,** and  
21 hence the estimate of  $k_i$  found through the use of CAPM are  
22 subject to large errors.

23 **Emphasis added**

#### MR. MOUL'S CAPM ANALYSIS

24 **Q: Please summarize your disagreements with Mr. Moul's CAPM analysis.**

25 A: Mr. Moul's CAPM analysis estimates a cost of equity of 15.20%. His CAPM  
26 analysis makes an improper leverage adjustment (2.06%) [Also explained in his

1 DCF analysis], overstates the risk premium (8.95%) and includes unnecessary  
2 adjustments for size (0.94%) and for flotation costs (0.24%).

3 **Q: Please discuss how Mr. Moul estimates his market risk premium of 8.95%**  
4 **(Moul - Appendix H, Page H5, line 36)?**

5 A: Mr. Moul's estimates a market risk premium of 8.95% by averaging a forecasted  
6 market risk premium of 11.84% with a historical market risk premium of 6.05%.  
7 Mr. Moul uses two methods to derive his forecasted market risk premium. The  
8 first is based on Value Line's Median Appreciation Potential. The second is a  
9 DCF approach based on forecasted growth in EPS of the S&P 500. Mr. Moul  
10 also uses two methods to estimate his historical risk premium. Both use an  
11 arithmetic mean calculation based on data provided in Ibbotson's SBBI annual  
12 yearbook (5.6% and 6.5%). The first is based on historical common stock  
13 arithmetic returns of 11.7% less government bond arithmetic mean total returns of  
14 6.1% from 1926 – 2008 (5.6%). The second is based on large company stock  
15 total returns minus long-term government bond income returns from 1926 – 2008  
16 (6.5%). I disagree with all four methods used by Mr. Moul to estimate a market  
17 risk premium.

18 **Q: Why do you disagree with Mr. Moul's historical risk premium of 6.05%?**

19 A: Mr. Moul's historical risk premiums are based entirely on an arithmetic mean  
20 calculation and ignore the geometric mean calculation. A historical risk premium  
21 should be based on both a geometric and arithmetic mean calculation. When a  
22 shareholder owns an investment over multiple periods, he earns a geometric mean  
23 return. He does not earn an arithmetic mean return. Thus, to rely exclusively on

1 an arithmetic mean return overstates expected returns. Earlier in my testimony I  
2 discussed several sources that support the use of a geometric mean calculation to  
3 estimate the market risk premium in a CAPM analysis. My testimony quoted  
4 from the 1982 version of Ibbotson's Stocks, Bonds, Bills and Inflation, where Dr.  
5 Ibbotson supported the use of both the arithmetic and geometric mean risk  
6 premium depending on the time frame for the forecast.

7 **Q: How has this Commission ruled on the issue of arithmetic mean premiums**  
8 **versus geometric mean risk premiums?**

9 A: The IURC has consistently given weight to both the arithmetic and geometric  
10 mean calculations to estimate a historical risk premium.

11 **Q: When mutual funds advertise historical return data regarding a fund's past**  
12 **performance, are they required by the SEC to use a geometric mean**  
13 **calculation?**

14 A: It is my understanding that the U.S. Securities and Exchange Commission (SEC)  
15 requires funds to compute and report total returns based upon a standardized  
16 formula—so called “SEC Standardized total return” According to form N-1A  
17 “Registration Form Used by Open-End Management Investment Companies”  
18 Sample Form and Instructions, the following formula is used:

19  $P(1+T)^n = ERV$ , Where:

20 P = a hypothetical initial payment of \$1,000.

21 T = average annual total return.

22 n = number of years.

1 ERV = ending redeemable value of a hypothetical \$1,000 payment made  
2 at the beginning of the 1-, 5-, or 10-year periods at the end of the 1-, 5-, or  
3 10-year periods (or fractional portion).

4 This formula described above is a geometric mean calculation.

5 **Q: Do you have additional concerns with Mr. Moul's historical risk premium?**

6 A: Yes. Mr. Moul's second historical risk premium uses bond income returns  
7 instead of bond total returns. Investors who buy long term bonds do not earn just  
8 income returns, but total returns. In Indiana American Water Company, Cause  
9 No. 42520 this Commission agreed with the testimony of Intervenor witness  
10 Michael Gorman, that total returns and not income returns should be used in a  
11 historical risk premium. On page 59 the order states as follows:

12 Another area of disagreement in the CAPM analysis is whether the  
13 model should use total returns or income returns. We find Mr.  
14 Gorman's analysis in this area to be the most persuasive. The income  
15 return on Treasury bonds, is simply the average of Treasury bond  
16 yield quotes over the historical period, and this yield quote does not  
17 measure the actual return investors earn by making investments in  
18 Treasury bonds. Investors simply cannot invest only in Treasury bond  
19 income returns. Rather, investors must take the risk of variations in  
20 bond prices before they invest in treasury bonds. Therefore the actual  
21 return experienced by investors in Treasury securities is measured by  
22 total return, not simply the income return.

23 **Q: Discuss your concerns with Mr. Moul's prospective market risk premiums.**

24 A: Mr. Moul uses two market forecasts to derive a forecasted market risk premium of  
25 8.95%. Mr. Moul relies on Value Line's Median Appreciation Potential to  
26 estimate a market return of 17.22% and First Call's forecasted growth in EPS of  
27 the S&P 500 to estimate a market return of 14.45%. Mr. Moul then averages the  
28 two market returns (15.84%) and subtracts a risk free rate of 4.00% to derive a

1 forecasted market risk premium of 11.84%. Both estimates are flawed and  
2 overstate the forecasted market return.

3 **Q: Please discuss your concerns regarding Mr. Moul's forecast derived from**  
4 **Value Line's Median Appreciation Potential.**

5 Mr. Moul's analysis relies on a 3-5 year Median Price Appreciation Potential of  
6 75% and a 2.2% Estimated Median Dividend Yield (Appendix H, page H4 of H6,  
7 footnote 1). Both figures are overstated.

8 As described earlier, several experts expect future market returns to be lower than  
9 past returns. The continuing forecast for low inflation reinforces this expectation.  
10 Conversely, Mr. Moul's analysis assumes future returns will dramatically exceed  
11 those earned in the past. Mr. Moul's opinion that future returns for the market as  
12 whole will exceed historical returns (9.6%)<sup>12</sup> by 485 basis points to 762 basis  
13 points is optimistic.

14 Value Line's 3 - 5 year Median Price Appreciation Potential (MAP) overstates  
15 anticipated market returns and its volatility renders it unreliable to forecast either  
16 current or long-term market expectations. For example, between the time Mr.  
17 Moul completed his analysis and September 25 Value Line's MAP dropped from  
18 75% to 55% (Attachment 13). On an annualized (4 year) basis, that would  
19 decrease the "estimated" annual return (before dividends) from 15.02% to  
20 11.58%. Anticipated total market returns are not that volatile and that type of data  
21 is not appropriate to use to estimate cost of equity and set rates. Also, Value

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<sup>12</sup> Ibbotson's 2009 SBBI Yearbook Classic Edition by Morningstar, page 32, average annual earned return.

1 Line's forecast is an intermediate term forecast and it is not intended to be a long  
2 term forecast.

3 Next, Mr. Moul's use of Value Line's 2.2% Estimated Median Dividend Yield  
4 estimate is inappropriate because it includes only yields from dividend paying  
5 stocks. Mr. Moul's testimony does not explain why it is appropriate to use a  
6 dividend yield for the market that excludes non-dividend paying stocks. By  
7 excluding non-dividend paying stocks (all with zero yields), the Value Line  
8 Median Estimated Dividend Yield is higher than it would be if all of the stocks in  
9 the Value Line Universe were included. The Value Median Price Appreciation  
10 Potential and the Median Estimated Dividend Yield come from two different  
11 groups of stocks. It is inappropriate to combine them to create an estimated  
12 market return.

13 **Q: Please discuss your concerns with Mr. Moul's forecasted market return**  
14 **based on First Call's estimated growth in EPS?**

15 A: Mr. Moul's analysis uses a DCF approach on the S&P 500 and relies on a 5 year  
16 forecasted growth rate in EPS 9.71% to estimate a total market return for the S&P  
17 500 of 14.45%. Mr. Moul's forecasted growth rate has several flaws. First, the  
18 growth rate used by Mr. Moul is a 5 year estimate of growth. As discussed earlier  
19 in my testimony the DCF model requires a growth rate that is a long term growth  
20 rate and this requirement cannot be assumed away. A growth rate of 9.71% is  
21 unreasonably high and is not sustainable in the long run.

1 Next, Mr. Moul relies on a single growth forecast from a single source to estimate  
2 growth in the S&P 500. His analysis ignores historical growth and it ignores  
3 growth in DPS and BVPS. In his DCF analysis Mr. Moul looks at different  
4 estimators of growth. Mr. Moul and I disagree on how much weight should be  
5 given to each estimator of growth. But at least we both review multiple  
6 estimators of growth in our DCF analysis. Yet, to estimate a total market return,  
7 Mr. Moul relies on a single estimator of growth. Moreover, the single estimator  
8 of growth that Mr. Moul relies on is forecasted growth in EPS. As I discussed  
9 earlier in my testimony analyst forecasts tend to be optimistic.

10 **Q: How does Mr. Moul's forecasted return for the S&P 500 compare to the**  
11 **forecasted return for the S&P 500 used by Petitioner's actuary to estimated**  
12 **future (Other than Pension Employee Benefits) OPEB costs?**

13 A: In response to OUCC DR – 12, Q146, Petitioner asserted that the actuarial report  
14 for its OPEB's plan portfolio assumes a "long term" return on the S&P 500 of  
15 8.85%. Mr. Moul estimated return for the S&P 500 of 14.45% (560 basis points  
16 above the actuarial report). It seems inappropriate to rely on 8.85% forecasted  
17 return for the S&P 500 to estimate an operating expense while relying on a  
18 14.45% forecasted return to estimate cost of equity.

19 **Q: Please discuss Mr. Moul's size adjustment.**

20 A: Mr. Moul refers to Ibbotson's SBBI Yearbook and asserts that a CAPM analysis  
21 understates required returns for smaller companies. Mr. Moul then inflates the  
22 results of his CAPM analysis by 94 basis points to account for the smaller size of  
23 the companies that make up his proxy group.

1 **Q: Do you agree with Mr. Moul's size adjustment?**

2 A: No. Ibbotson's equity size premium adjustment is based on the theory that  
3 smaller companies have earned returns above what would otherwise be predicted  
4 by a CAPM analysis. It is not appropriate to directly apply Ibbotson's equity size  
5 premium adjustment to regulated water utilities. Regulation decreases the risks  
6 faced by Petitioner and the companies in Mr. Moul's water proxy group.  
7 Standard & Poor's recognizes the benefits of regulation and rated the business  
8 risk every water utility in Mr. Moul's proxy (except SJW which is unrated) group  
9 as excellent (Petitioner's response to OUCC DR – 04, Q052 – ERK Attachment  
10 12). The companies in Mr. Moul's proxy group do not face the same bankruptcy  
11 risks that other small companies may face. The Commission supported the view  
12 that Ibbotson's small cap adjustment cannot be directly applied to utilities in  
13 South Haven Sewer, Cause No. 40398, order dated May 28, 1997, pages 30 - 31:

14 We are familiar with the Ibbotson derived 400 basis point small  
15 company premium used by Mr. Beatty. The rationale behind this  
16 approach is that, all other things being equal the smaller the  
17 company, the greater the risk. However, to blindly apply this risk  
18 premium to Petitioner is to ignore the fact that Petitioner is a  
19 regulated utility. The risks from small size for a regulated utility  
20 are not as great as those small companies facing competition in the  
21 open market.

22 **Q: Are you aware of any articles that support your opinion that a small**  
23 **company risk premium may not be applied to the water utility industry?**

24 A: Yes. In an article titled: Do Smaller Companies Warrant a Higher Discount Rate  
25 for Risk?, by Business Valuation Alert (Volume 1, Issue No. 2, December 1999,  
26 on page 3 the article states as follows:

1           The careful business appraiser should come away from the Jung  
2 case with the lesson that courts want to see a specific analysis of  
3 the risks of a company, not just a showing that the company is  
4 smaller and therefore demands a size premium as a result.  
5 Although, as a general proposition, smaller companies are riskier  
6 than larger companies, it is safer to agree with the Jung court that a  
7 specific analysis of the particular risk of a company must be  
8 examined in each valuation situation. A size premium does not  
9 automatically apply in every case. Each privately held company  
10 should be analyzed to determine if a size premium is appropriate in  
11 its particular case. There can be unusual circumstances where a  
12 small company has risk characteristics that make it far less risky  
13 than the average company, warranting the use of a very low equity  
14 risk premium. One possible example of this is a private water  
15 utility (monopoly situation, very low risk, near-guarantee of  
16 payments). The use of a size premium without consideration of the  
17 risk of the specific company may subject the appraisal to challenge  
18 and rejection on down the road.

19           Emphasis added

20           In an article titled: Utility Stocks and the Size Effect: An Empirical Analysis by  
21 Annie Wong, she concludes as follows:

22           The fact that the two samples show different, through weak results  
23 indicates that utility and industrial stocks do not share the same  
24 characteristics. First given firm size, utility stocks are consistently  
25 less risky than industrial stocks. Second, industrial betas tend to  
26 decrease with firm size, but utility betas do not. These finds may  
27 be attributed to the fact that all public utilities operate in an  
28 environment with regional monopolistic power and regulated  
29 financial structure. As a result, the business and financial risks are  
30 very similar among the utilities regardless of their size. Therefore,  
31 utility betas would not necessarily be related to firm size.

32  
33           The object of this study is to examine if the size effect exists in the  
34 utility industry. After controlling for equity values, there is some  
35 weak evidence that firm size is a missing factor from the CAPM fir  
36 industrial but not utility stocks. This implies that although the size  
37 phenomenon has been strongly documented for industrials, the  
38 findings suggest that there is no need to adjust for the firm size in  
39 utility regulation.

40  
41           Emphasis added

1 I agree with both the Commission and articles above. Water utilities are not  
2 exposed to the same risks as unregulated companies and do not experience the  
3 same increase in risk due to their smaller size.

4 **Q: Do you agree with the leverage adjustment that Mr. Moul made to his CAPM**  
5 **analysis?**

6 A: No. In his CAPM analysis Mr. Moul's leverage adjustment increases his proxy  
7 group's beta from .89 to 1.12 (pages 49, 50 and 53). Using Mr. Moul's risk  
8 premium of 8.95%, his leverage adjustment increases the results of his CAPM  
9 analysis by 206 basis points ( $0.23 * 8.95 = 2.0585$ ). The arguments that I made in  
10 my critique of Mr. Moul's DCF analysis regarding his leverage adjustment apply  
11 here. Moreover, Mr. Moul has not cited any jurisdictions that accepted his  
12 leverage adjustment for a CAPM analysis.

13 **Q: Do you agree with Mr. Moul's proposal to include an adjustment for**  
14 **flotation costs in his CAPM analysis?**

15 A: No. Criticisms of Mr. Moul's flotation adjustment will be discussed later in my  
16 testimony.

17 **MR. MOUL'S RISK PREMIUM MODEL**

18 **Q: Please discuss Mr. Moul's Risk Premium model.**

19 A: Mr. Moul's Risk Premium model produces an estimated cost of equity of 11.99%.  
20 His Risk Premium model uses an interest rate on "A" rated utility bonds of 6.25%  
21 a risk premium of 5.50% and an adjustment for flotation costs of 0.24%. Mr.  
22 Moul's analysis overstates the risk premium, uses a forecasted interest rate that

1 exceeds the current interest rate and includes an unnecessary adjustment for  
2 flotation costs. Additionally, Mr. Moul's Risk Premium analysis does not include  
3 data from 2008. Since 2008 was a particularly bad year for stocks, but a good  
4 year for bonds, the use of 2008 data would significantly reduce Mr. Moul's  
5 estimated risk premiums (See E. Kaufman – Schedule 5 page 1-3)<sup>13</sup>.

6 **Q: Please discuss how Mr. Moul overstates his risk premium.**

7 A: To derive his estimate of the risk premium Mr. Moul gives 50% of the weight to  
8 an arithmetic mean calculation, 25% to the geometric mean calculation and 25%  
9 to the median. If one relies on historical data to estimate a risk premium one  
10 should give equal weight to both the arithmetic and geometric mean return and  
11 should not give any weight to the median.

12 **Q: Why shouldn't one give weight to median returns to derive a risk premium?**

13 A: A median is simply the middle number.<sup>14</sup> While the median is a measure of  
14 central tendency, the median historical market return figures used by Mr. Moul  
15 are not appropriate measures of investor expectations and in Mr. Moul's analysis  
16 median returns exaggerate investors' expectations. For both the S&P Composite  
17 Index and the S&P Public Utility Index the median exceeds both the arithmetic  
18 and geometric mean return. However, for both Long Term Corporate Bonds and  
19 for Public Utility Bonds the median is less than either the arithmetic or geometric  
20 mean return. Using median returns inflates the expected return for the S&P

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13 . In response to OUCC data request question No. 4-046 Mr. Moul provided 2008 data for the S&P Composite Index, the S&P Public Utility Index and for Long term Corporate Bonds. Mr. Moul did not provide updated data for Public Utility Bonds.

14. If the sample has an even number of data points the median is the average of the two middle numbers.

1 Utility Index and deflates the expected return for Public Utility Bonds. The  
2 combined effect of higher median stock returns and lower median bond returns  
3 leads to an artificially high median risk premium that is not indicative of  
4 reasonable investor expectations.

5 E. Kaufman Schedule 5 includes copy of Mr. Moul's Schedule 10. The updated  
6 schedule has return figures from 1928 - 2008 (81 data points). I have highlighted  
7 the median figure (in yellow) in each column. The median return for the S&P  
8 Public Utility Index is 11.74%. This took place in 1981. The median return for  
9 Public Utility Bonds is 4.55%. This took place in 1940 & 1961 (Since we do not  
10 have 2008 data for the Public Utility Bonds there are an even number of data  
11 points and one would average the two middle numbers). I do not believe that the  
12 spread between the return on the S&P Public Utility Stock Index in 1981 vs. the  
13 average return on the Public Utility Bonds in 1940 & 1961 is a reasonable basis to  
14 derive investor expectations.

15 Mr. Moul's median returns are more volatile than either the arithmetic mean or  
16 the geometric mean returns. For the S&P Composite Index the two annual returns  
17 closest (one above and one below, highlighted in blue) to the median of 12.45%  
18 (1965) are 11.96% (1959) and 14.31% (1971). Thus next year's median return for  
19 the S&P Composite index will be either 13.38%, (the average of 12.45% and  
20 14.31%) if the return is greater than 14.31%, 12.21% (the average of 12.45% and  
21 11.96%) if the return is less than 11.96% or the average of 12.461% and next

1 year's return (if the return is between 11.96% and 14.31%). Moreover, (over  
2 multiple periods) investors do not earn median returns and I do not believe that  
3 investors think in terms of median returns.

4 **Q: How would Mr. Moul's estimated risk premium change if his analysis**  
5 **included 2008 data?**

6 A: If Mr. Moul's Risk Premium analysis included 2008 data for the S&P Composite  
7 Index (-37.00%), the S&P Public Utility Index (-28.96%) and the Long Term  
8 Corporate Bonds (8.76%), it reduces Mr. Moul's estimated risk premiums  
9 (Average of the Midpoint of Range and Point Estimate (Moul - Schedule 10 page  
10 2 of 2) as follows:

11	1928 – 2007(8)	5.51%	to	5.04%
12	1952 - 2007(8)	6.58%	to	5.92%
13	1974 – 2007(8)	6.08%	to	4.93%
14	1979 – 2007(8)	6.37%	to	5.05%

15 To derive his risk premium of 6.23% Mr. Moul averages 6.08% (1974 – 2007  
16 range) with 6.37% (1979 – 2007 range) (page 46 of Mr. Moul's testimony). After  
17 taking other factors into consideration, Mr. Moul asserts that a 5.5% risk premium  
18 is reasonable and notes that 5.50% is approximately 88% of 6.23%. Mr. Moul  
19 also asserts that this adjustment is "reflective of the lower risk of the Water Group  
20 compared to the S&P Public Utilities."

21 If one averages the 1974 – 2008 range (4.93%) with the 1979 – 2008 range  
22 (5.05%) it results in an unadjusted risk premium of 4.99%. If the 4.99% risk  
23 premium is similarly reduced to reflect the lower risk of the Water Group

1 compared to the S&P Public Utilities it would result in a risk premium of 4.39%  
2 (4.99% \* .88 = 4.39%).

3 **Q: Is it appropriate to update Mr. Moul's Risk Premium analysis, when you do**  
4 **not have 2008 data for Public Utility Bonds?**

5 A: I would prefer to have completed my analysis with 2008 data for Public Utility  
6 Bonds. While 2008 data dramatically effects the S&P Composite Index and the  
7 S&P Public Utility Index, 2008 data had only a minimal effect on the Long Term  
8 Corporate Bonds and it seems likely that 2008 data would similarly have only a  
9 minimal effect on Public Utility Bonds. Thus, I do not believe that the lack of  
10 data for 2008 Public Utility bonds negates the basis to update the other indexes in  
11 Mr. Moul's analysis. Moreover, Public Utility Bonds seem to track Long Term  
12 Corporate Bonds. There have only been two occasions (1987 & 1981) since 1974  
13 where Long Term Bonds and Public Utility Bonds had opposite positive/negative  
14 returns. Since 2008 Long Term Corporate Bonds had positive returns (8.76%), it  
15 seems unlikely that 2008 Public Utility Bonds had negative returns.

16 **Q: To estimate his risk premium, Mr. Moul gives 50% weight to the arithmetic**  
17 **mean, 25% to the geometric mean and 25% to the median return. How**  
18 **would Mr. Moul's estimated risk premium change if his analysis included**  
19 **2008 data, but gave equal weight to a geometric mean and arithmetic mean**  
20 **calculation (ignored medians)?**

21 A: The 1974 – 2008 risk premium would be reduced from 4.93% to 4.08% and the  
22 1979 – 2008 risk premium would be reduced 5.05% to 4.06%. If these two risk  
23 premiums are averaged (as above) it results in an unadjusted risk premium of  
24 4.07%. If the 4.07% risk premium is adjusted to reflect the lower risk of the

1 Water Group compared to the S&P Public Utilities it results in a risk premium of  
2 3.58% ( $4.07\% * .88 = 3.58\%$ ). Schedule E. Kaufman 5, page 3 of 3 illustrates  
3 how 2008 data influences Mr. Moul's Schedule 10, page 2 of 2). Updating Mr.  
4 Moul's risk premium analysis for 2008 data and excluding medians (giving equal  
5 weight to both the arithmetic and geometric mean calculation) reduces Mr.  
6 Moul's estimated risk premium by almost 200 basis points while the resulting cost  
7 of equity estimate drops from 11.99% to 10.07%.

8 **Q: Both Mr. Moul's CAPM and Risk Premium analyses use forecasted interest**  
9 **rates. Do you agree with Mr. Moul's use of forecasted interest rates?**

10 A: Mr. Moul generally relies upon Blue Chip financial Forecasts (BCFF) to derive a  
11 forecasted interest rate for his CAPM and Risk Premium analyses. BCFF  
12 provides a consensus forecast over the next 6 quarters for many key interest rates.  
13 The July 1, 2009 issue shows forecasted interest rates from, 3Q2009 through 4Q  
14 2010. I do not believe that a forecast of what long term interest rates might be  
15 over the next 6 quarters is more appropriate to use than current yields. The July 1,  
16 2009 issue of BCFF shows a current interest (June 26, 2009) for 30-year US  
17 Treasury Bonds of 4.48% and forecasted interest rates from 4.4% to 5.0%. BCFF  
18 shows a similar trend for Corporate Aaa bonds (current rate of 5.51% and  
19 forecasted rates of 5.6% to 6.0%).

20 **Q: But don't you need to use forecasted interest rates to make the models**  
21 **forward looking?**

22 A: No. When one purchases long term debt, the purchaser is making a forecast. The  
23 purchaser anticipates factors such as inflation over the life of the debt and uses

1 those factors to determine the appropriate purchase price and subsequent yield of  
2 his or her investment. The purchase price produces a yield that the investor is  
3 willing to accept over the life of the debt. Thus, a current yield is already a  
4 forward looking yield over the investment horizon.

5 If one forecasts that interest rates are going to increase the forecaster is, in effect,  
6 predicting that the price of the bond will decrease. If one strongly believes that  
7 the price of the bond will decrease in the near term, the purchaser would decrease  
8 his current purchase price and the spread between the forecasted yield and current  
9 yield would decrease. I think that there is a tendency amongst some analysts to  
10 take a "conservative" approach and assume that when interest rates are low the  
11 same interest rates are more likely to increase in the future. However, the best  
12 indication of what investors think interest rates will do is how they vote with  
13 current dollars. The current purchase price represents a statement with dollars as  
14 to what the investor believes will happen over his or her investment horizon.

15 **Q: But, isn't it inconsistent to combine current interest rates with forecasted**  
16 **market risk premiums?**

17 A: No. As I described in my previous answer today's current purchase price is a  
18 forecast and is the best forecast depicting investor expectations. I am not  
19 convinced that a forecast of what long term bonds might yield in 6 to 18 months is  
20 more appropriate than a current yield. It does not provide a better match.

1 **Q: If Mr. Moul's Risk Premium model was revised to include 2008 data, did not**  
2 **include either; median returns, forecasted yields or flotation costs would it be**  
3 **appropriate to use Mr. Moul's Risk Premium model to estimate the**  
4 **cost of equity?**

5 A: No. If one adds a risk premium of 3.58% to the current yield (as of September  
6 25, 2009) on "A" bonds of 5.59% it produces a cost of equity of 9.17%. Despite  
7 the reasonable result, the recommendations discussed above do not cure my  
8 theoretical concerns regarding the Risk Premium Model. As discussed earlier in  
9 my testimony many sources believe that the forecasted risk premium is less than  
10 indicated by historical returns. This concept applies to Risk Premium models, just  
11 as it did to a CAPM analysis.

12 These sources forecast a risk premium for US large company stocks and risk-free  
13 bonds that range from 1.5% to 5.25%. According to Value Line, the current  
14 spread between current yields on risk free 30 Year US treasury bonds and "A"  
15 Utility bonds is approximately 133 basis points (4.26% - 5.59%) [Value Line  
16 Selections and Opinions, September 25, 2009].

17 Since utility bonds are riskier than risk-free US treasury bonds, a forecasted risk  
18 premium between the market and public utility bonds is smaller than the  
19 forecasted risk premium between the market and risk free treasury bonds. If we  
20 reduce the forecasted risk premium of 1.5% to 5.25% by the current spread  
21 between US treasury bonds and "A" utility bonds, it produces a risk premium of  
22 0.2% to 4.95% (midpoint 2.575%). Thus, if a forecasted risk premium (midpoint)  
23 was given any weight in a Risk Premium model, it would result in both a smaller

1 risk premium and a lower estimated cost of equity than the risk premium and  
2 subsequent cost of equity used by Mr. Moul.

3 Also, the average actual earned return for the S&P Public Utility index from 1928  
4 - 2008 is only 8.35%. Mr. Moul's proposed cost of equity for his Risk Premium  
5 model is 364 basis points above the average actual earned return for the S&P  
6 Public Utility index from 1928 - 2008.

7 **Q: Discuss your theoretical concerns regarding the Risk Premium model.**

8 A: The Risk Premium model assumes a risk premium that will remain stable over  
9 time. As mentioned earlier in my testimony there is growing evidence that the  
10 expected risk premium is lower than the historical risk premium. Despite the  
11 financial literature that supports the opinion that forecasted market risk premiums  
12 are lower than one estimated from historical evidence, Mr. Moul's analysis  
13 derives a forecasted market risk premium that is similar or higher than suggested  
14 by the historical evidence.

15 **Q: Has Dr. Ibbotson commented on the risk premium?**

16 A: Yes. In an article titled The Supply of Stock Market Returns by Roger Ibbotson  
17 and Peng Chen (June 2001), the authors contest assertions that the market risk  
18 premium is negative or close to zero. However, the article asserts that historical  
19 data does in fact overstate the expected risk premium. On page 15 the article  
20 states as follows:

21 The equity risk premium is estimated to be about 4% in geometric  
22 terms and 6% on an arithmetic basis. This estimate is about 1.25%  
23 lower than the straight historical estimate.

1 Thus, while criticizing the contention that the market risk premium compared to  
2 risk free bonds is close to zero or negative, the article supports the notion that  
3 historical data overstates a forecasted market risk premium.

4 **Q: Earlier in your testimony you mentioned an article by Portfolio Solutions.  
5 Does this analysis forecast a market risk premium between long-term  
6 Corporate Bonds and Large Company equities?**

7 A: Yes. The article forecasts a risk premium of 2.0% between long-term corporate  
8 bonds and large company equities (Attachment 14). The article also forecasts a  
9 risk premium between long term government bonds and long term corporate  
10 bonds of 1.0%.

11 **Q: Did Alan Greenspan comment on the market risk premium?**

12 A: Yes. In a speech made on October 14, 1999 Chairman Greenspan stated as  
13 follows:

14 That equity premiums have generally declined during the past  
15 decade is not in dispute. What is at issue is how much of the  
16 decline reflects new, irreversible technologies, and what part is a  
17 consequence of a prolonged business expansion without a  
18 significant period of adjustment. The business expansion is, of  
19 course, reversible, whereas the technological advancements  
20 presumably are not.

21 To the extent that a decline in the market risk premium reflects new, irreversible  
22 technologies Mr. Greenspan's comments still hold true today.

23 **Q: Would the concerns you discussed above apply to Mr. Moul's estimated risk  
24 premium.**

25 A: Yes. Mr. Moul's analysis uses a risk premium of 5.0% over "A" rated utility  
26 bonds. The analysis I presented earlier in my testimony derived a forecasted risk

1 premium of 4.25% over risk free US treasury bonds. Since "A" rated utility  
2 bonds are riskier than US Treasury bonds the spread (risk premium) between the  
3 S&P utility Index and A rated utility bonds should be less than the spread between  
4 US Treasury bonds and the return on large company stocks. Regardless of the  
5 source of data, the contentions put forth above support the opinion that the risk  
6 premium in the future will be less than what has been earned in the past. I believe  
7 that opinion holds true regardless of how one estimates a risk premium. Thus, I  
8 believe Mr. Moul's estimated risk premium overstates future expectations.

9 **Q: Please summarize your concerns regarding the Risk Premium model.**

10 A: First, like his CAPM analysis, Mr. Moul's Risk Premium model relies too heavily  
11 on an arithmetic mean return to estimate a risk premium. Mr. Moul's Risk  
12 Premium analysis also relies on overstated median estimates. Mr. Moul's analysis  
13 ignores 2008 data. There seems to be significant controversy surrounding the use  
14 of historical data to forecast a market risk premium. As discussed above some  
15 analysts believe that a forecasted market risk premium is close to zero. While Dr.  
16 Ibbotson contests those assertions, he also agrees that the historical data overstates  
17 the future risk premium. If one accepts the premise that risk premium will be  
18 lower in the future than it has been in the past, then Mr. Moul's risk premium  
19 models overstate the cost of equity.

1                    **MR. MOUL'S COMPARABLE EARNINGS METHODOLOGY**

2    **Q: Please discuss your concerns with Mr. Moul's Comparable Earnings (CE)**  
3    **analyses?**

4    A: Mr. Moul's CE analysis produces an estimated cost of equity of 13.95%. His CE  
5    analysis is based on the average of historical and projected returns of more than  
6    100 companies which he asserts are similar in risk to his proxy group. According  
7    to page 7 of his testimony, Mr. Moul appears to focus his estimated cost of equity  
8    on his DCF and Risk Premium models and seems to give little weight to the  
9    results of his CE analysis. I will limit my criticisms of his CE analysis.

10   **Q: Please discuss your specific concerns regarding Mr. Moul's CE analysis.**

11   A: Mr. Moul's analysis does not exclude outliers. His CE analysis includes  
12   companies such as Linear Technologies whose projected return is 91.0% and  
13   Yum! Brands whose historical return was 58.7%. It is unreasonable to include  
14   companies with such returns. While Mr. Moul's use of median returns mitigates  
15   the influence of companies such as Linear Technologies or Yum! Brands on his  
16   final result, it does not lessen the need to choose comparable companies.

17   Next, Mr. Moul did not screen his CE proxy group for dividends or percentage of  
18   long term debt. Water utilities tend to have low business risk which allows them  
19   to incur a larger degree of financial risk (Remember all of the utilities in Mr.  
20   Moul's water company proxy group [except SJW – unrated] are rated by S&P as  
21   having an excellent business risk). Water utilities tend to carry a large proportion  
22   of long term debt in their capital structure. Despite the screening criteria used by

1 Mr. Moul a company that has no or little long term debt is not comparable to  
2 either Indiana American or his water company proxy group. A similar theory  
3 applies to dividends. Water utilities pay a relatively large percentage of their  
4 earnings as dividends. Large dividend payments reflect the lower risk of the  
5 water industry. Several of the companies in Mr. Moul's CE proxy group do not  
6 have long term debt and/or pay little or no dividends. Again, regardless of any  
7 other screening criteria employed by Mr. Moul, a Comparable Earnings analysis  
8 that includes companies that pay no or little dividends is not comparable to the  
9 water company proxy used by Mr. Moul in his analysis.

10 **Q: Please discuss some of the theoretical concerns that apply to all comparable**  
11 **earnings analyses.**

12 A change in market conditions such as interest rates will influence investor  
13 expectations, and the results of both a CAPM and/or DCF analysis will, in turn,  
14 quickly react to reflect the change in investor expectations. Historical earned  
15 returns do not react to changes in market conditions. In past cases I have seen the  
16 comparable earnings methodology produce increasing returns during periods of  
17 declining capital costs. Finally, Mr. Moul's analysis assumes that operating  
18 returns (accounting returns) can be used to estimate market returns. Mr. Moul  
19 fails to present a convincing case that it is appropriate to rely on accounting  
20 returns to estimate cost of equity.

1 **Q: Please summarize your concerns regarding Mr. Moul's Comparable**  
2 **Earnings Analysis.**

3 A: Mr. Moul's Comparable Earnings analyses include companies that have little or  
4 no debt and/or don't pay dividends. These companies are not comparable to  
5 either Petitioner or Mr. Moul's water company proxy group. Mr. Moul's  
6 Comparable Earnings analysis should be given no weight.

7 **FLOTATION COSTS**

8 **Q: Mr. Moul adds 24 basis points to the results of his DCF, CAPM and Risk**  
9 **Premium analyses for flotation costs. Is this adjustment necessary?**

10 A: No. Petitioner has not justified the need to recover flotation costs in this case.  
11 When a utility has recently incurred or expects to incur flotation costs in the near  
12 future this Commission has typically allowed utilities to recover measurable and  
13 reasonable flotation costs. On page 30 of their Final Order in PSI, Cause No.  
14 40003, the IURC expressed their opinion on flotation costs:

15 Although this Commission has recognized the need to adjust the  
16 cost of equity to reflect the costs associated with equity issuances,  
17 it has heretofore authorized such adjustments only when there was  
18 a projected near-term need to issue new stock. In this particular  
19 proceeding, Dr. Morin has not persuaded us to change this practice

20 ...We also observe that Dr. Morin's proposal appears to recapture  
21 historical costs that may have been incurred decades prior to the  
22 test year. For these reasons, we reject Dr. Morin's proposal  
23 regarding flotation costs, and find that Mr. Kahal proposed a more  
24 appropriate adjustment for purposes of the DCF calculation.

25 On page E1 of Appendix E Mr. Moul argues that "Even in the situation where a  
26 company will not issue common stock during the near term, the flotation cost  
27 adjustment factor should be applied to the common equity. Mr. Moul's opinion

1 that flotation costs should always be included is contrary to, the Commission's  
2 position stated in Cause No. 40003. Since Mr. Moul's proposed flotation cost  
3 adjustment is generic in nature and is not based on actual costs incurred by  
4 Indiana American Water or by American Water on behalf of Indiana American  
5 Water a flotation cost adjustment should not be included in Indiana American's  
6 authorized cost of equity. Finally, Petitioner has not provided any company  
7 specific analysis on the actual costs it anticipates that it will incur.

8 **Q: Do you have any final comments on flotation costs?**

9 A: Yes. To support his proposal to include a flotation cost adjustment for Petitioner,  
10 Mr. Moul states as follows on Page E1 of Appendix E:

11 The rate of return on common equity must be high enough to avoid  
12 dilution when equity is issued.

13 And:

14 A market price of common stock above book value is necessary to  
15 attract future capital on reasonable terms in competition with other  
16 seekers of equity capital.

17 As indicated by Mr. Moul when he proposes his leverage adjustment, the market  
18 price of companies in his water company proxy group are currently well above  
19 book value. A market to book ratio well above 1.00 would seem to diminish the  
20 need to always make a flotation cost adjustment.

1 **CONCLUSIONS ON COST OF EQUITY**

2 **Q: Do you have any final comments about Mr. Moul's analysis?**

3 A: Yes, I do. To the extent that I have not commented on areas of Mr. Moul's  
4 analysis, it should not be viewed as an acceptance of his analysis or position.

5 **Q: Please review the most significant differences between you and Petitioner in**  
6 **your estimation of petitioner's cost of equity.**

7 A: Our cost equity estimates differ by 275 basis points (9.25% vs. 12.0%). Most of  
8 our differences can be explained by the following factors:

- 9 1. Mr. Moul's estimated cost of equity gives too much weight to the  
10 arithmetic mean in both his Risk Premium and CAPM analyses.
- 11 2. Mr. Moul's Risk Premium analysis ignores 2008 data.
- 12 3. Mr. Moul's forecasted risk premium exceeds historical averages in both  
13 his Risk Premium and CAPM analyses.
- 14 4. Mr. Moul's use of an unnecessary leverage adjustment in his DCF and  
15 CAPM analysis.
- 16 5. Mr. Moul's use of an unrealistically high growth rate in his DCF analysis.
- 17 6. Mr. Moul's small company adjustment in his CAPM analysis.

18  
19 **Q: Please re-cap key elements illustrating the reasonableness of your proposed**  
20 **9.25% cost of equity.**

21  
22 A: Petitioner's actuarial study assumes that the S&P 500 will earn a return of 8.85%.  
23 The compound average return of the S&P Public Utility Index from 1928 – 2008  
24 is 8.35%. The Fall 2009 Duke Survey of CFO's forecasts a 10-year mean  
25 expected return for the S&P 500 is 7.4%. These three diverse sources provide a  
26 reasonable range of expected returns for the market. My proposed cost of equity

1 exceeds all three of these estimates and should be considered reasonable.

2 **Cost of Debt**

3 **Q: Do you have any comments regarding Petitioner's proposed cost of debt?**

4 A: Yes. Petitioner's proposed cost of debt includes an anticipated debt issuance for  
5 \$43,000,000 at an assumed interest rate of 8.25% to take place on/or before  
6 November 15, 2009. According to Mr. VerDouw's testimony in Cause No. 43767  
7 Indiana American Water already issued \$15.5 million of the \$43 million on May  
8 19, 2009 at an interest rate of 8.27% and they plan to issue the remaining \$27.5  
9 million by the end of 2009 (Note  $\$27.5M + \$15.5M = \$43M$ ). Petitioner also  
10 issued a small amount of low cost debt and forgivable debt through the SRF.  
11 While the 8.25% anticipated interest rate may have been reasonable at the time  
12 Petitioner filed its direct testimony, corporate bonds yield have declined and it is  
13 no longer reasonable to assume an 8.25% interest rate. As discussed more  
14 thoroughly in Ms. Stull's testimony she uses a cost of debt of 6.64% for  
15 Petitioner's proposed issuance. This results in an average cost of debt of 6.96%.  
16 Note the 6.64% and the 6.96% are only approximations. Since the debt will be  
17 issued prior to the final hearing, cost of capital should be updated to reflect the  
18 actual cost of debt.

19 **Q: Does this conclude your testimony?**

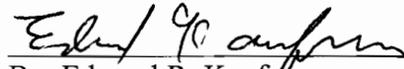
20 A: Yes.

1 Table of Citations:

- 2 Page 16 Footnote 15: Robert D. Arnott and Peter L. Bernstein "What Risk  
3 Premium is Normal? Financial Analysts Journal, 58 (2) March/April  
4 2002): 64-85
- 5 Footnote 16: Source Council of Economic Advisors, Economic Report of  
6 the President, 2002.
- 7 Page 17 Footnote 17: See for example, Vijay Kumar Chopra, "Why So Much Error  
8 in analysts' Earnings Forecasts?" Financial Analysts Journal, 54(6)  
9 November/December 1998): 35-42.
- 10 Footnote 18: See Masakao N. Darrough and Thomas Russal, "A Positive  
11 Model of Earnings Forecasts: Top Down Versus Bottom Up." Journal of  
12 Business, 75(1) (January 2002) 127-52.
- 13 Page 18 Footnote 2 See Marc H. Goedhart, Brendan Russel and Zane Williams,  
14 "Prophets and profits?" McKinsey on Finance, Number 2, Autumn 2001
- 15 Page 26 Footnote 4 of the text cites to Ibbotson Associates, Stocks, Bonds, Bills  
16 and Inflation 1993 *Yearbook* (Chicago, 1993).
- 17 Page 27 Footnote 5 of the text cites A. Lo and C. MacKinlay, "Stock market Prices  
18 Do Not Follow Random Walks: Evidence from a Simple Specification  
19 Test," *Review of Financial Studies* (Spring 1988): 41-66; E. Fama and K.  
20 French, "Dividend Yields and Expected Stock Returns," *Journal of*  
21 *Financial Economics* (October 1988): 3-25; J. Poterba and L. Summers,  
22 "Mean reversions in Stock Prices: Evidence and Implications," *Journal of*  
23 *Financial Economics* (October 1988): 27-59.
- 24 Page 28 Footnote 14 of the text cites Mehra and Prescott (1985). The relatively  
25 large size of the historical U.S. equity premium relative to that predicted  
26 by theory, given estimates of investors' risk aversion, is known as the  
27 "equity premium puzzle" The geometric mean was also the choice of  
28 Dimson, Marsh, and Staunton (2000) in their authoritative survey of world  
29 equity markets.
- 30 Footnote 35: In other words, good years are more likely to be followed by  
31 poor years, and vice versa. The evidence on negative serial correlation in  
32 stock market returns over time is extensive, and can be found in Fama and  
33 French (1988). While they find that one-year correlations are low, the  
34 five-year correlations are strongly negative for all size classes. Fama, E.  
35 F. and K.R. French. 1992, the Cross-Section of Expected Returns, *Journal*  
36 *of Finance*, Vol 47, 427-466.

**AFFIRMATION**

I affirm, under the penalties for perjury, that the foregoing representations are true.



By: Edward R. Kaufman  
Indiana Office of  
Utility Consumer Counselor

10-23-09  
Date

**SUMMARY OF COST OF EQUITY STUDIES**

**DCF Studies**

Value Line Proxy Group

DCF Study using 3 month:  
Dividend yield: (schedule 2) 8.93%

DCF Study using 6 month:  
Dividend yield: (schedule 2) 8.83%

AUS Proxy Group

DCF Study using 3 month:  
Dividend yield: (schedule 2) 9.66%

DCF Study using 6 month:  
Dividend yield: (schedule 2) 9.70%

Range of DCF Studies: 8.83% - 9.70%

**CAPM Studies**

Combined (AUS) Proxy Group

Historical Risk Premiums

CAPM Study using  
Long term interest rates: 7.94% - 8.10%  
(Schedule 3, page 4)

Forecasted Risk Premiums

CAPM Study using  
Long term interest rates: 7.54% - 7.70%  
(Schedule 3, page 4)

**SUMMARY OF COST OF EQUITY STUDIES**

**CAPM Studies (cont)**

Range of CAPM Studies:	7.54% - 8.10%
Range of all Studies:	7.54% - 9.70%
Range of most heavily Weighted studies:	8.10% - 8.93%
Recommended Cost of Equity for Petitioner:	<b><u>9.25%</u></b>

DCF MODEL  
VALUE LINE PROXY  
SUMMARY OF GROWTH RATES (g)

	10 YEAR EARNINGS PER SHARE		5 YEAR EARNINGS PER SHARE		10 YEAR DIVIDENDS PER SHARE		5 YEAR DIVIDENDS PER SHARE		10 YEAR FORECASTED DIVIDENDS PER SHARE		5 YEAR FORECASTED DIVIDENDS PER SHARE		10 YEAR BOOK VALUE PER SHARE		5 YEAR BOOK VALUE PER SHARE		10 YEAR FORECASTED BOOK VALUE PER SHARE		5 YEAR FORECASTED BOOK VALUE PER SHARE		10 YEAR AVERAGE		
	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE
AMERICAN STATES WATER	3.50%	5.50%	9.50%	1.50%	2.00%	5.00%	4.50%	2.00%	5.00%	4.50%	4.50%	5.00%	4.00%	4.50%	4.00%	4.50%	4.00%	4.50%	4.00%	4.50%	4.00%	4.50%	4.50%
AQUA AMERICA	7.50%	5.50%	10.00%	7.00%	8.00%	4.50%	9.50%	4.50%	4.50%	9.50%	10.00%	10.00%	6.50%	6.50%	6.50%	6.50%	6.50%	6.50%	6.50%	6.50%	6.50%	6.50%	7.61%
CALIFORNIA WATER		7.00%	9.00%	1.00%		2.50%	4.00%		2.50%	4.00%	4.00%	6.50%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	4.71%
AVERAGE	5.50%	6.00%	9.50%	3.17%	5.00%	4.00%	6.00%	7.17%	4.00%	6.00%	7.17%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	4.50%	5.61%

Value Line July 24, 2009

	ZACKS* FORECASTED EARNINGS PER SHARE		REUTERS** FORECASTED EARNINGS PER SHARE		A.U.S.*** FORECASTED DIVIDENDS PER SHARE		AVERAGE	
	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE	PER SHARE
AMERICAN STATES WATER	7.00%	7.00%	7.00%	7.00%	7.50%	7.00%	7.00%	7.00%
AQUA AMERICA	7.50%	8.29%	8.29%	7.75%	7.50%	7.76%	7.76%	7.76%
CALIFORNIA WATER	8.17%	7.75%	7.75%	1.00%	1.00%	5.64%	5.64%	5.64%
AVERAGE	7.56%	7.68%	7.68%	4.25%	4.25%	6.80%	6.80%	6.80%

\*Zack's 9/14/09  
\*\*Reuters.com 9/14/09  
\*\*\*AUS Dividend Monitor and Outlook, June, 2009

	DIVIDEND YIELDS						3 MONTH AVERAGE		6 MONTH AVERAGE	
	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	AVERAGE	AVERAGE	AVERAGE	AVERAGE
AMERICAN STATES WATER	2.70%	3.00%	3.20%	3.00%	2.70%	2.90%	2.87%	2.92%	2.87%	2.92%
AQUA AMERICA	2.90%	2.90%	3.30%	4.30%	3.10%	3.50%	3.63%	3.33%	3.63%	3.33%
CALIFORNIA WATER	2.70%	3.20%	3.40%	3.30%	3.20%	3.10%	3.20%	3.15%	3.20%	3.15%
AVERAGE	2.77%	3.03%	3.30%	3.53%	3.00%	3.17%	3.23%	3.13%	3.23%	3.13%

COST OF EQUITY = DIVIDEND YIELD \* (1+5 \* GROWTH RATE) + GROWTH RATE

USING A THREE MONTH AVERAGE YIELD AND A  
5.61% Growth Rate 8.93%

USING A SIX MONTH AVERAGE YIELD AND A  
5.61% Growth Rate 8.83%

DCF MODEL  
AUS PROXY GROUP

SUMMARY OF GROWTH RATES

Forecasted Growth Rates Extended Proxy	ZACKS* FORECASTED EARNINGS PER SHARE	REUTERS** FORECASTED EARNINGS PER SHARE	AUS*** FORECASTED DIVIDENDS PER SHARE	AVERAGE
AMERICAN STATES WATER	7.00%	7.00%		7.00%
AQUA AMERICA	7.50%	8.29%	7.50%	7.76%
CALIFORNIA WATER	8.17%	7.75%	1.00%	5.64%
CONNECTICUT WATER	9.00%		1.50%	5.25%
MIDDLESEX WATER COMPANY	7.00%			7.00%
SJW CORP	12.50%	15.00%	6.50%	11.33%
YORK WATER COMPANY	7.50%	6.00%		6.75%
STAGE 1 GROWTH RATE: AVERAGE	8.38%	8.81%	4.13%	7.25%
STAGE 2 GROWTH RATE: AVERAGE (Forecasted Inflation + Real growth in GDP)				5.50%

\*Zack's 9/14/09

\*\*Reuters.com 9/14/09

\*\*\*AUS Dividend Monitor and Outlook, June, 2009

DIVIDEND YIELDS

	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	3 MONTH AVERAGE	6 MONTH AVERAGE
AMERICAN STATES WATER	2.70%	3.00%	3.20%	3.00%	2.70%	2.90%	2.87%	2.92%
AQUA AMERICA	2.90%	2.90%	3.30%	4.30%	3.10%	3.50%	3.63%	3.33%
CALIFORNIA WATER	2.70%	3.20%	3.40%	3.30%	3.20%	3.10%	3.20%	3.15%
CONNECTICUT WATER	4.20%	4.40%	4.50%	4.30%	4.20%	4.20%	4.23%	4.30%
MIDDLESEX WATER COMPANY	5.00%	5.00%	5.60%	5.00%	4.80%	4.90%	4.90%	5.05%
SJW CORP	2.80%	2.70%	3.20%	2.90%	2.90%	3.00%	2.93%	2.92%
YORK WATER COMPANY	4.30%	3.80%	3.70%	3.60%	3.10%	3.10%	3.27%	3.60%
AVERAGE	3.51%	3.57%	3.84%	3.77%	3.43%	3.53%	3.58%	3.61%

COST OF EQUITY = DIVIDEND YIELD \* (1 + 5 \* GROWTH RATE) + GROWTH RATE

USING A THREE MONTH AVERAGE DIVIDEND YIELD AND A

7.25% 5 Year Growth Rate  
5.50% Long Term Growth Rate 9.66%

USING A SIX MONTH AVERAGE DIVIDEND YIELD AND A

7.25% 5 Year Growth Rate  
5.50% Long Term Growth Rate 9.70%

**YIELDS ON U.S. TREASURY SECURITIES**

	<u>1 Year T-NOTE</u>	<u>5 Year T-NOTE</u>	<u>10 Year T-NOTE</u>	<u>30 Year T-BOND</u>
7-Jan-09	0.41%	1.66%	2.49%	3.04%
4-Feb-09	0.49%	1.94%	2.94%	3.68%
4-Mar-09	0.66%	1.94%	2.97%	3.67%
1-Apr-09	0.54%	1.64%	2.65%	3.50%
6-May-09	0.50%	2.05%	3.16%	4.10%
3-Jun-09	0.44%	2.42%	3.54%	4.45%
30-Jun-09	0.48%	2.56%	3.53%	4.33%
5-Aug-09	0.47%	2.72%	3.75%	4.55%
2-Sep-09	0.38%	2.27%	3.31%	4.12%
3-Month Average	0.44%	2.52%	3.53%	4.33%
6-Month Average	0.47%	2.28%	3.32%	4.18%
Spot yields - Oct 13, 2009		2.29%	3.35%	4.20%

Interest rates obtained from Value Line Selections and Opinions  
Spot yields taken from CNN.com

**RISK PREMIUM**

Historical Risk Prremiums

Total Returns 1926 - 2008

	Stocks	Long Bonds	Int Bonds	Short Bonds
Geometric Mean	9.60%	5.70%	5.40%	3.70%
Arithmetic Mean	11.70%	6.10%	5.60%	3.80%

Market Risk Premiums

Geometric Mean	3.90%	4.20%	5.90%
Arithmetic Mean	5.60%	6.10%	7.90%
Average Premium	4.75%	5.15%	6.90%

Total return data obtained from Ibbotson Associates:  
SBBI 2009 Yearbook Classic Edition.

Value Line  
 Beta\*

AMERICAN STATES WATER	0.80
AQUA AMERICA	0.65
CALIFORNIA WATER	0.80
CONNECTICUT WATER	0.85
MIDDLESEX WATER COMPANY	0.80
SJW CORP	1.00
YORK WATER COMPANY	0.65
Average	0.793

\*July 24, 2009

**CAPM Calculations**  
Historical Risk Premiums

Risk premiums	Long	Int	Short
Premiums	4.75%	5.15%	6.90%
Rates <b>3 month</b>	4.33%	3.02%	0.44%
Beta 0.793	<b>8.10%</b>	7.11%	5.91%

Risk premiums	Long	Int	Short
Premiums	4.75%	5.15%	6.90%
Rates <b>6 month</b>	4.18%	2.80%	0.47%
Beta 0.793	<b>7.94%</b>	6.88%	5.94%

Forecasted Risk Premiums

Risk premiums	Long	Int	Short
Premiums	4.25%	4.25%	4.25%
Rates <b>3 month</b>	4.33%	3.02%	0.44%
Beta 0.793	<b>7.70%</b>	6.39%	3.81%

Risk premiums	Long	Int	Short
Premiums	4.25%	4.25%	4.25%
Rates <b>6 month</b>	4.18%	2.80%	0.47%
Beta 0.793	<b>7.54%</b>	6.17%	3.84%

**S&P Composite Index and S&P Public Utility Index**  
**Long-Term Corporate and Public Utility Bonds**  
Yearly Total Returns  
1928-2008

Year	S & P Composite Index	S & P Public Utility Index	Long Term Corporate Bonds	Public Utility Bonds
1928	43.61%	57.47%	2.84%	3.08%
1929	-8.42%	11.02%	3.27%	2.34%
1930	-24.90%	-21.96%	7.98%	4.74%
1931	-43.34%	-35.90%	-1.85%	-11.11%
1932	-8.19%	-0.54%	10.82%	7.25%
1933	53.99%	-21.87%	10.38%	-3.82%
1934	-1.44%	-20.41%	13.84%	22.61%
1935	47.67%	76.63%	9.61%	16.03%
1936	33.92%	20.69%	6.74%	8.30%
1937	-35.03%	-37.04%	2.75%	-4.05%
1938	31.12%	22.45%	6.13%	8.11%
1939	-0.41%	11.26%	3.97%	6.76%
1940	-9.78%	-17.15%	3.39%	4.45%
1941	-11.59%	-31.57%	2.73%	2.15%
1942	20.34%	15.39%	2.60%	3.81%
1943	25.90%	46.07%	2.83%	7.04%
1944	19.75%	18.03%		3.29%
1945	36.44%	53.33%		5.92%
1946	-8.07%	1.26%	1.72%	2.98%
1947	5.71%	-13.16%	-2.34%	-2.19%
1948	5.50%	4.01%	4.14%	2.65%
1949	18.79%	31.39%	3.31%	7.16%
1950	31.71%	3.25%	2.12%	2.01%
1951	24.02%	18.63%	-2.69%	-2.77%
1952	18.37%	19.25%	3.52%	2.99%
1953	-0.99%	7.85%	3.41%	2.08%
1954	52.62%	24.72%	5.39%	7.57%
1955	31.56%		0.48%	0.12%
1956	6.56%	5.06%	-6.81%	-6.25%
1957	-10.78%	6.36%	8.71%	3.58%
1958	43.36%	40.70%	-2.22%	0.18%
1959		7.49%	-0.97%	-2.29%
1960	0.47%	20.26%	9.07%	9.01%
1961	26.89%	29.33%	4.82%	4.65%
1962	-8.73%	-2.44%	7.95%	6.55%
1963	22.80%		2.19%	3.44%
1964	16.48%	15.91%	4.77%	4.94%
1965	12.45%	4.67%	-0.46%	0.50%
1966	-10.06%	-4.48%	0.20%	-3.45%
1967	23.98%	-0.63%	-4.95%	-3.63%
1968	11.06%	10.32%	2.57%	1.87%
1969	-8.50%	-15.42%	-8.09%	-6.66%
1970	4.01%	16.56%	18.37%	15.90%
1971		2.41%	11.01%	11.59%
1972	18.98%	8.15%	7.26%	7.19%
1973	-14.66%	-18.07%	1.14%	2.42%
1974	-26.47%	-21.55%	-3.06%	-5.28%
1975	37.20%	44.49%	14.64%	15.50%
1976	23.84%	31.81%	18.65%	19.04%
1977	-7.18%	8.64%	1.71%	5.22%
1978	6.56%	-3.71%	-0.07%	-0.98%
1979	18.44%	13.58%	-4.18%	-2.75%
1980	32.42%	15.08%	-2.76%	-0.23%
1981	-4.91%	11.74%	-1.24%	4.27%
1982	21.41%	26.52%	42.56%	33.52%
1983	22.51%	20.01%	6.26%	10.33%
1984	6.27%	26.04%	16.86%	14.82%
1985	32.16%	33.05%	30.09%	26.48%
1986	18.47%	28.53%	19.85%	18.16%
1987	5.23%	-2.92%	-0.27%	3.02%
1988	16.81%	18.27%	10.70%	10.19%
1989	31.49%	47.80%	16.23%	15.61%
1990	-3.17%	-2.57%	6.78%	8.13%
1991	30.55%	14.61%	19.89%	19.25%
1992	7.67%	8.10%	9.39%	8.65%
1993	9.99%	14.41%	13.19%	10.59%
1994	1.31%	-7.94%	-5.76%	-4.72%
1995	37.43%	42.15%	27.20%	22.81%
1996	23.07%	3.14%	1.40%	3.04%
1997	33.36%	24.69%	12.95%	11.39%
1998	28.58%	14.82%	10.76%	9.44%
1999	21.04%	-8.85%	-7.45%	-1.69%
2000	-9.11%	59.70%	12.87%	9.45%
2001	-11.88%	-30.41%	10.65%	5.85%
2002	-22.10%	-30.04%	16.33%	1.63%
2003	28.70%	26.11%	5.27%	10.01%
2004	10.87%	24.22%	8.72%	6.03%
2005	4.91%	16.79%	5.87%	3.02%
2006	15.80%	20.95%	3.24%	3.94%
2007	5.49%	19.39%	2.60%	5.20%
2008	-37.00%	-28.96%	8.76%	na
Geometric Mean	9.29%	8.35%	5.85%	5.45%
Arithmetic Mean	11.35%	10.75%	6.16%	5.72%
Standard Deviation	20.62%	22.73%	8.47%	7.84%
Median	12.45%	11.74%	4.14%	4.55%

Yellow highlights are median with year

Comparison of 2007 & 2008 Averages

	<u>S &amp; P Composite Index</u>	<u>S &amp; P Public Utility Index</u>	<u>Long Term Corporate Bonds</u>	<u>Public Utility Bonds</u>
1928-2008				
Geometric Mean	9.29%	8.35%	5.85%	5.45%
Arithmetic Mean	11.35%	10.75%	6.16%	5.72%
Standard Deviation	20.62%	22.73%	8.47%	7.84%
Median	12.45%	11.74%	4.14%	4.55%
1928-2007				
Geometric Mean	10.04%	8.92%	5.81%	5.45%
Arithmetic Mean	11.95%	11.24%	6.13%	5.72%
Standard Deviation	20.02%	22.43%	8.52%	7.84%
Median	13.38%	12.05%	4.11%	4.55%
Change from 2007 to 2008				
Geometric Mean	-0.75%	-0.57%	0.04%	0.00%
Arithmetic Mean	-0.60%	-0.49%	0.03%	0.00%
Median	-0.93%	-0.31%	0.03%	0.00%

**Updated**  
**Tabulation of Risk Rate Differentials for**  
**S&P Public Utility Index and Public Utility Bonds**  
**For the Years 1928-2008, 1952-2008, 1974-2008, and 1979-2008**

<b>Total Returns</b>	<b>Range</b>		<b>Midpoint</b>	<b>Point Estimate Arithmetic Mean</b>	<b>2008 Average of the Midpoint of Range and Point Estimate</b>	<b>2007 Average of the Midpoint of Range and Point Estimate</b>	<b>Average of the Geometric Arithmetic Mean 50/50</b>
	<b>Geometric Mean</b>	<b>Median</b>					
<b><u>1928-2008</u></b>							
S&P Public Utility Index	8.35%	11.74%		10.75%			
Public Utility Bonds	<u>5.45%</u>	<u>4.55%</u>		<u>5.72%</u>			
Risk Differential	<u>2.90%</u>	<u>7.19%</u>	<u>5.05%</u>	<u>5.03%</u>	<u>5.04%</u>	<u>5.51%</u>	<u>3.97%</u>
<b><u>1952-2008</u></b>							
S&P Public Utility Index	10.27%	13.58%		11.92%			
Public Utility Bonds	<u>6.04%</u>	<u>5.07%</u>		<u>6.45%</u>			
Risk Differential	<u>4.23%</u>	<u>8.51%</u>	<u>6.37%</u>	<u>5.47%</u>	<u>5.92%</u>	<u>6.58%</u>	<u>4.85%</u>
<b><u>1974-2008</u></b>							
S&P Public Utility Index	11.49%	15.08%		13.65%			
Public Utility Bonds	<u>8.20%</u>	<u>8.39%</u>		<u>8.79%</u>			
Risk Differential	<u>3.29%</u>	<u>6.69%</u>	<u>4.99%</u>	<u>4.86%</u>	<u>4.93%</u>	<u>6.08%</u>	<u>4.08%</u>
<b><u>1979-2008</u></b>							
S&P Public Utility Index	11.85%	15.94%		13.93%			
Public Utility Bonds	<u>8.52%</u>	<u>8.65%</u>		<u>9.15%</u>			
Risk Differential	<u>3.33%</u>	<u>7.29%</u>	<u>5.31%</u>	<u>4.78%</u>	<u>5.05%</u>	<u>6.37%</u>	<u>4.06%</u>
Average (all four time periods)					5.24%	6.14%	4.24%
Average (1974 - 2008 & 1979 - 2008)					4.99%	6.23%	4.07%
Average (1974 - 2008 & 1979 - 2008) * 0.88					<u>4.39%</u>	<u>5.48%</u>	<u>3.58%</u>

# First Quarter 2009 Survey of Professional Forecasters

Release Date: February 13, 2009

Listen to an interview with [Robert F. Cardarelli](#) for this quarter's survey. 

## Pessimism About Near-Term Growth Amid Deteriorating Conditions in the Labor Market

The U.S. economy is headed for two quarters of negative growth in the first half of 2009, according to 43 forecasters surveyed by the Federal Reserve Bank of Philadelphia. The forecasters project that real GDP will contract at an annual rate of 5.2 percent in the first quarter and 1.8 percent in the second quarter of 2009. These forecasts represent yet another downward revision from the forecasts of three months ago, when forecasters anticipated contraction at an annual rate of 1.1 percent in the first quarter and growth of 0.8 percent in the second quarter of 2009. The survey participants expect economic recovery to begin in the third quarter of 2009. On a year-over-year basis, growth is expected to be -2.0 percent in 2009 and 2.2 percent in 2010.

The charts below provide some information on the degree of uncertainty the forecasters have about year-over-year growth. Each chart presents the forecasters' estimates of the probability that growth will fall into each of six ranges. For 2009, the forecasters have substantially increased their estimates that growth will be negative, compared with their estimates of three months ago. The forecasters see an 89 percent chance that year-over-year growth in 2009 will fall in the negative range. For 2010, the forecasters predict only an 11 percent chance that year-over-year growth will be negative.

- Mean Probabilities for Year-over-Year Growth in 2009 (chart)
- Mean Probabilities for Year-over-Year Growth in 2010 (chart)

An upward revision to the forecast for the unemployment rate accompanies the outlook for economic growth. The forecasters predict that unemployment will rise from 7.8 percent this quarter to 8.9 percent in the fourth quarter of 2009. Previously, unemployment was forecast to rise from 7.0 percent to 7.7 percent over the same period. Unemployment is expected to average 8.4 percent this year and 8.8 percent in 2010. On the jobs front, the forecasters project job losses in the current quarter at a rate of 548,400 per month. They also see a reduction in jobs of 311,200 per month in the second quarter and 202,100 in the third quarter of 2009. They previously projected monthly job losses of 218,800, 108,400, and 7,200 in the first quarter, the second quarter, and the third quarter of 2009, respectively. On an annual average basis, jobs are expected to decline 328,400 per month in 2009. The forecasters expect a recovery in the labor market to begin in the first quarter of 2010 with job gains of 38,700 per month.

The table below summarizes the forecasts for real GDP and the labor market and compares the current projections with those of three months ago.

Real GDP (%)	Unemployment Rate	Payrolls (000s/month)
--------------	-------------------	-----------------------

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	Previous (%)		New (%)		Previous	New
<i>Quarterly data:</i>						
2009:Q1	-1.1	5.2	7.0	7.3	-218.8	-548.4
Q2	0.8	1.8	7.4	8.3	-108.4	-311.2
Q3	0.9	1.0	7.6	8.7	-7.2	-202.1
Q4	2.2	1.1	7.7	8.9	19.8	-43.0
2010:Q1	N.A.	2.4	N.A.	9.0	N.A.	38.7
<i>Annual average data:</i>						
2009	-0.2	2.0	7.4	8.4	-130.1	-328.4
2010	N.A.	2.2	N.A.	8.8	N.A.	6.2

### Forecasters Revise Views on the New Fiscal Stimulus Package

In a special section in this survey, the Federal Reserve Bank of Philadelphia asked its panelists whether their forecasts reflect the influence of a new fiscal stimulus package, and, if so, they were asked to give the estimated size of the total package and the distribution of the package among the following categories: government consumption and gross investment, transfer payments, tax cuts, and other. We also asked the forecasters to tell us the effect of the package on their projections for annual-average over annual-average growth in real GDP in 2009, 2010, and 2011. And finally, we asked the forecasters to estimate the year and quarter when the package will begin to affect real GDP growth.

Thirty-nine of the 43 of panelists who participated in this survey say that their forecasts reflect the influence of a new fiscal stimulus package. The size of the stimulus package is estimated at \$806 billion. The forecasters predict that \$266 billion will go toward government consumption and gross investment, \$197 billion will go toward transfer payments, and \$273 billion will be used for tax cuts. According to the forecasters, the stimulus package will begin to affect real GDP growth in the second quarter of 2009. The panelists think the stimulus package will add 0.9 percentage point to the annual-average over annual-average growth in real GDP in 2009, 1.1 percentage points in 2010, and 0.4 percentage point in 2011. These are the mean estimates. The median estimates are, in general, similar.

In the last survey, the size of the stimulus package was estimated at \$211 billion. The forecasters thought the stimulus package would begin to affect real GDP growth in the first quarter of 2009. The panelists also predicted that the stimulus package will add 0.6 percentage point to the growth in real GDP in 2009 and 0.4 percentage point in 2010.

### Forecasters Reduce Projections for Inflation in 2009 and 2010

The outlook for core inflation in 2009 and 2010 is at a level below that forecast in the last survey. Core CPI inflation (fourth-quarter over fourth-quarter) is expected to increase from 1.2 percent in 2009 to 1.6 percent in 2010, down from the previous estimates of 2.0 percent over the same periods (not shown in the table below). The forecasters also see lower core PCE inflation for 2009 and 2010 – from about 1.8 percent in both years (not shown) in the last survey to 1.1 percent in

2009 and 1.5 percent in 2010.

Over the next 10 years, 2009 to 2018, the forecasters expect headline CPI inflation to average 2.4 percent at an annual rate, while headline PCE inflation will average 2.2 percent. These estimates are almost identical to those from the last survey, when the forecasters predicted inflation over the 10-year period from 2008 to 2017 would average 2.5 percent in the CPI and 2.2 percent in the PCE price index (not shown).

	Consumer Price Index (%)		Personal Consumption Expenditures (%)	
	Headline	Core	Headline	Core
<i>Quarterly data:</i>				
2009:Q1	-2.7	0.6	-1.9	0.7
Q2	0.8	1.2	0.7	1.1
Q3	1.7	1.3	1.5	1.3
Q4	1.8	1.3	1.5	1.2
2010:Q1	2.0	1.5	1.8	1.4
<i>Fourth-quarter over fourth-quarter data:</i>				
2009	0.2	1.2	0.2	1.1
2010	1.9	1.6	1.8	1.5
2011	2.3	2.0	2.0	1.7
<i>Long-run projections:</i>				
2009-2013	2.2	N.A.	2.0	N.A.
2009-2018	2.4	N.A.	2.2	N.A.

The figures below show the probabilities that the forecasters are assigning to the possibility that fourth-quarter over fourth-quarter core PCE inflation in 2009 and 2010 will fall into each of 10 ranges. For 2009, the forecasters have raised the probability that inflation will be below 1.5 percent. For 2010, the forecasters are assigning a 44 percent probability that inflation will fall into the range of 1.0 percent to 1.9 percent.

- Mean Probabilities for Core PCE Inflation in 2009 (chart)
- Mean Probabilities for Core PCE Inflation in 2010 (chart)

### Forecasters Reduce Estimates for Long-Term Output and Productivity Growth

In first-quarter surveys, the forecasters provide their long-run projections for an expanded set of variables, including growth in output and productivity, as well as returns on financial assets. As the table below shows, the forecasters have trimmed their long-run estimates for the annual average rate of growth in real GDP and productivity. Currently, the forecasters expect real GDP to grow 2.56 percent per year over the next 10 years, down from 2.75 percent in the survey of 2008 Q1. Similarly, productivity growth is now expected to average 1.9 percent, down from 2.0 percent. Downward revisions to the return on Treasury securities accompany the current outlook. The

Page 4 of 5  
forecasters see 10-year Treasuries returning 4.85 percent per year, down from 5.0 percent, and three-month Treasury bills returning 3.00 percent, down from 4.0 percent. The forecasters continue to expect that the S&P 500 will return 6.5 percent per year over the next 10 years.

Low Inflation (10-year) (3)

	First Quarter 2008	Current Survey
Real GDP Growth	2.75	2.56
Productivity Growth	2.00	1.90
Stock Returns (S&P 500)	6.50	6.50
Bond Returns (10-year)	5.00	4.85
Bill Returns (3-month)	4.00	3.00

### Increased Risk of a Negative Quarter

The risk of a contraction continues to rise. As the table below shows, the forecasters have revised upward the likelihood of a quarter of negative growth over the next four quarters. For the current quarter, the forecasters predict a 94 percent chance of negative growth, up from 75 percent in the survey of three months ago. The forecasters see a 74 percent chance of negative growth in the second quarter of 2009, up from 49 percent in the last survey.

Quarterly Probability of Negative Growth (3)

	Previous	New
<i>Quarterly data:</i>		
2009:Q1	74.8	94.4
Q2	49.4	74.0
Q3	37.8	44.7
Q4	31.6	29.9
2010:Q1	N/A	21.6

The Federal Reserve Bank of Philadelphia thanks the following forecasters for their participation in our surveys:

**Scott Anderson**, Wells Fargo and Company; **Robert J. Barbera**, ITG Inc.; **Jack L. Bishop Jr., Ph.D.**, Kingsbury International Ltd.; **Jay Brinkmann**, Mortgage Bankers Association; **Joseph Carson**, Alliance Capital Management; **Christine Chmura, Ph.D.** and **Xiaobing Shuai, Ph.D.**, Chmura Economics & Analytics; **Gary Ciminero, CFA**, GLC Financial Economics; **Joan Crary**, and **Stanley Sedo, RSQE**, University of Michigan; **David Crowe**, National Association of Home Builders; **Richard DeKaser**, National City Corporation; **Rajeev Dhawan**, Georgia State University; **Shawn Dubravac**, Consumer Electronics Association; **Michael R. Englund**, Action Economics, LLC; **Fannie Mae**; **Gerard F. Fuda**, Independent Economist; **Stephen Gallagher**, Societe Generale; **James Glassman**, JP Morgan Chase & Co.; **Global Insight**; **Jeoff Hall**, Thomson Financial, IFR; **Ethan Harris** and **Dean Maki**, Barclays Capital; **Keith Hembre**, First American Funds; **Peter Hooper**, Deutsche Bank Securities, Inc.; **William B. Hummer**, Wayne Hummer Investments; **Fred Joutz**, Benchmark Forecasts and Research Program on Forecasting, George Washington University; **Kurt Karl**, Swiss Re;

**Nathan Karp**, Compass Bank; **Walter Kemmsies** and **Daniel Solomon**, Moffatt & Nichol; **Jack Kleinhenz**, Kleinhenz & Associates, Inc.; **Thomas Lam**, UOB Group; **L. Douglas Lee**, Economics from Washington; **Mickey D. Levy**, Bank of America; **Joseph Liro**, Stone & McCarthy Research Associates; **John Lonski**, Moody's Investors Service; **Macroeconomic Advisers, LLC**; **Edward F. McKelvey**, Goldman Sachs; **Jim Meil**, Eaton Corporation; **Anthony Metz**, Pareto Optimal Economics; **Michael Moran**, Daiwa Securities America; **Joel L. Naroff**, Naroff Economic Advisors; **Mark Nielson, Ph.D.**, MacroEcon Global Advisors; **Michael P. Niemira**, International Council of Shopping Centers; **Luca Noto**, Monte Paschi Asset Management; **Martin A. Regalia**, U.S. Chamber of Commerce; **David Resler**, Nomura Securities International, Inc.; **John Silvia**, Wachovia Corporation; **Allen Sinai**, Decision Economics, Inc; **Tara M. Sinclair**, Research Program on Forecasting, George Washington University; **Sean M. Snaith, Ph.D.**, University of Central Florida; **Constantine G. Soras, Ph.D.**, Verizon Communications; **Neal Soss**, Credit Suisse; **Stephen Stanley**, RBS Greenwich Capital; **Susan M. Sterne**, Economic Analysis Associates, Inc.; **Edward Sullivan**, Portland Cement Association; **Thomas Kevin Swift**, American Chemistry Council; **Lea Tyler**, Oxford Economics USA, Inc.; **Albert M. Wojnilower**; **Richard Yamarone**, Argus Research Group; **Mark Zandi**, Economy.com; **Ellen Beeson Zentner**, Bank of Tokyo-Mitsubishi UFJ, Ltd.

This is a partial list of participants. We also thank those who wish to remain anonymous.

*The Philadelphia Fed's Survey of Professional Forecasters was formerly conducted by the American Statistical Association (ASA) and the National Bureau of Economic Research (NBER) and was known as the ASA/NBER survey. The survey, which began in 1968, is conducted each quarter. The Federal Reserve Bank of Philadelphia, in cooperation with the NBER, assumed responsibility for the survey in June 1990.*

Return to the [main page for the Survey of Professional Forecasters](http://www.phil.frb.org/research-and-data/real-time-center/survey-of-professional-forecast...).



# MONEY & INVESTMENTS

THE WALL STREET JOURNAL

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## Analysts: Still Coming Up Rosy

*Over-Optimism on Growth Rates Is Rampant, and the Estimates Help to Buoy Market's Valuation*

By Ken Brown

**W**ALL STREET IS pretty downcast these days, what with a \$1.5 billion settlement pending with regulators over stock-research conflicts, continuing layoffs at big securities firms and a stock market that is teetering yet again—not to mention a cold snap that could freeze the thumbs of Blackberry users.

Yet stock analysts are unshaken in their optimistic, if delusional, belief that most of the companies

they cover will have above-average, double-digit growth rates during the next several years. That is, of course, highly unlikely. Historically, corporate earnings have grown at about the same rate as the economy over time, and few expect the economy to grow at a double-digit rate any time soon.

But analysts refuse to bend to reality. Of the companies in the Standard & Poor's 500-stock index, analysts expect 34% of them to boost their earnings more than 10% a year during the next three to five years, and 123 companies to grow more than 15%, according to Mullen, a stock-market-data firm.

"Hope springs eternal," says Mark Donovan, who manages Boston Partners Large Cap Value Fund. "You would have thought that, given what happened in the last three years, people would have given up the ghost. But in large measure they have not."

These overly optimistic growth estimates also show that, even with all the regulatory focus on toothy analysts allegedly influenced by their firms' investment-banking relationships, a lot of things haven't changed: Research remains rosy and many believe it always will.

In some ways, these high estimated growth rates underpin the market's current valuation, which remains pricey by historical standards. Investors expect to pay a higher price for stocks that are growing strongly. So if people realize these long-term growth-rate numbers are largely fictional, then a pillar of support for the market's valuation—the S&P 500 currently trades at a price-to-earnings ratio of 18.5 based on 2002 earnings—could go out of the stock market, sending prices lower.

The long-term growth figures come from the

### Great (Double-Digit) Earnings-Growth Expectations

Historically, growth in corporate earnings has slightly lagged nominal growth in gross domestic product. In other words, profits can only grow as fast as the economy. Right now, optimistic Wall Street analysts expect earnings to defy history and grow far faster than that.

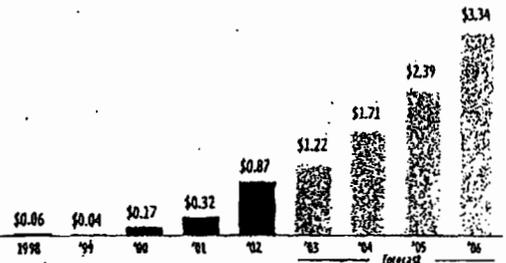
Analysts are still expecting earnings to grow an average of 12%...

Consensus forecasts for the long-term (three- to five-year) growth rates of the companies in the S&P 500.



And the growth rate required to match analysts' forecasts for some companies is ambitious

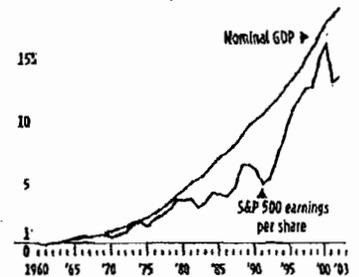
Chart at right shows eBay's actual earnings per share for the past five years and forecast earnings per share at the 40% annual growth rate analysts are anticipating for the company



\* Shown by setting each to 1 in 1960, and indexing their growth. GDP and earnings figures used are nominal, or not adjusted for inflation. Sources: IRES; Bureau of Economic Analysis; Standard & Poor's; Morgan Stanley; WSJ Market Data Group

But earnings growth hasn't historically surpassed economic growth

Cumulative growth in GDP and in earnings per share of S&P 500 companies since 1960.\*



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earnings estimates Wall Street analysts post for the companies they cover. Besides issuing buy and sell recommendations and predicting earnings during the next few quarters, analysts typically estimate how quickly the companies' earnings will grow during the next few years. Such long-term growth-rate numbers, which are imprecise by nature, give a hint of how analysts feel about companies' future prospects.

A long-term growth-rate number is often used by investors to determine whether a stock is cheap or expensive. Online auctioneer eBay Inc., for example, trades at a price-to-earnings ratio of 18 based on the past year's earnings. Some investors

take solace in the fact that the company is expected to expand earnings 20% a year, but even with that growth, it would take until 2006 for the company's price-to-earnings ratio to fall to 22, assuming the stock price remained stalled at today's level.

These rosy figures come on top of three years of little or no growth for many companies. For example, Charles Schwab Corp. hasn't grown at all since 2000 as it has struggled with the stock-market collapse. But analysts, on average, still expect the company will expand its earnings 18% a year during the next several years. While that

Please Turn to Page C4, Column 1



## 9% Forever?

**That's economist Roger Ibbotson's forecast for stock market returns. HE'S BEEN RIGHT--very right--in the past. So how come some people think we shouldn't believe him anymore?**

By **JUSTIN FOX**

December 26, 2005

(FORTUNE Magazine) – In May 1974, in the depths of the worst bear market since the 1930s, two young men at a University of Chicago conference made a brash prediction: The Dow Jones industrial average, floundering in the 800s at the time, would hit 9,218 at the end of 1998 and get to 10,000 by November 1999.

You probably have a good idea how things turned out: At the end of 1998, the Dow was at 9,181, just 37 points off the forecast. It hit 10,000 in March 1999, seven months early. Those two young men in Chicago in 1974 had made one of the most spectacular market calls in history.

What became of them after that? One, Rex Sinquefeld, went on to found a mutual fund company that now manages more than \$80 billion. The other, Roger Ibbotson, kept making market forecasts, forecasts of long-run stock and bond returns that have become deeply woven into the fabric of American life. Simply put, if you believe that stocks are fated to return 10% on average over the long haul, Ibbotson is probably the reason why.

It's hard to overestimate the influence of those numbers. The forecasts and historical return data churned out by Ibbotson Associates transformed the pension fund business in the late 1970s and 1980s, leading managers to make an epic shift out of bonds and into stocks. They formed the inescapable backdrop to the 1990s personal investing boom, as brokers, financial planners, and journalists endlessly repeated the Ibbotson mantra of double-digit stock market returns as far as the eye could see. Lately the Ibbotson forecasts have been finding their way into 401(k)s, as Ibbotson and other firms using similar methods build portfolios for those who opt not to build their own. Ibbotson even sells hundreds of thousands of charts each year showing how stocks build wealth over time--and beat the crap out of bonds.

All this means it's of more than academic interest that an academic debate has been raging for years now over the theories upon which Ibbotson and Sinquefeld based their forecast in 1974, and which Ibbotson has followed since. Ibbotson, now 62, has taken some of the criticism to heart, and in the process ratcheted down his long-run forecast for stock returns from more than 10% a year to 9.27%. That alone was something of a shock for many of his clients, Ibbotson says. But a few critics think the real number may turn out to be just 5% or 6%. In that case stocks would barely outperform government bonds--an eventuality that would entirely rearrange the investing world yet again.

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The most important thing to understand about the forecast that Roger Ibbotson and Rex Sinquefeld churned out in 1974 is that it wasn't an attempt to outsmart or outguess the market as Wall Street seers had traditionally done. Instead, Ibbotson and Sinquefeld were simply trying to use the information already embedded in stock prices to, as they put it, "uncover the market's 'consensus' forecast." Their tools were a half-century of historical data

and the bold new philosophy of stock market behavior that they had internalized as students at the University of Chicago's Graduate School of Business.

They did it at a time when theories batted about in Chicago classrooms really were changing the world, or were about to. In the early 1970s, Ibbotson says, "everything was going on at the University of Chicago." The professors on his Ph.D. dissertation committee included two future Nobel Prize winners (Merton Miller and Myron Scholes), another who would have won if he hadn't died before the Nobel committee got to him (Fischer Black), yet another whom many colleagues think should win the Nobel (Eugene Fama), and a father of Reagan-era supply-side economics (Arthur Laffer).

Not counting the Black-Scholes options-pricing formula and the Laffer curve, which don't have major roles in this drama, the biggest ideas at the Chicago Business School in the early 1970s were the efficient-market hypothesis and the capital asset pricing model. The gist of the efficient-market idea, as articulated in the 1960s by Eugene Fama, is that today's price is the best possible measure of a stock's value, and that nobody can reliably predict which way prices will be headed tomorrow. The capital asset model says that you nonetheless can predict long-run stock returns because they are a reward for taking risks, and those risks can be measured. While CAPM, as it is known, was devised elsewhere, Chicago's Fischer Black was among its most fervent adherents.

Ibbotson arrived on campus in 1968. He was a kid from the Chicago suburbs who studied math and physics at Purdue and got an MBA at Indiana University. After struggling in the workforce, he went to Chicago to earn a Ph.D. in finance and hit his stride. While still a student, he got a job managing the university's bond portfolio. Meanwhile his friend Sinquefeld, a 1972 MBA working at a Chicago bank, was launching one of the first S&P 500 index funds for institutional investors (this when Vanguard was still but a gleam in Jack Bogle's eye). Chicago really was a heady place for young finance geeks in those days.

Ibbotson and Sinquefeld both needed up-to-date historical data on security prices for their work, and both knew that the professors who ran the Chicago business school's Center for Research in Security Prices (CRSP) were in no hurry to repeat the epic number-crunching exercise they had undertaken in the early 1960s to build a database of stock prices going back to 1925. So the two men took on the job of updating the CRSP (pronounced "crisp") stock database and assembling a similar price history for bonds and Treasury bills.

They presented their preliminary findings in May 1974 at one of the twice-yearly seminars that CRSP hosted to share the latest academic research with bankers, mutual fund managers, and the like. "Just getting the data was a coup," Ibbotson says. Then there was the forecast, suggested to them by Fischer Black. Black thought of using the data to calculate the additional return that investors had historically received for investing in risky stocks rather than in relatively safe government bonds. According to CAPM theory, this "risk premium" reflects something real and durable about the rewards investors demand for taking the chance of losing money. Real and durable enough, it seemed in 1974, to build a stock market prediction on.

Once Ibbotson and Sinquefeld figured out the historical risk premium, all they had to do was add it to the prevailing risk-free interest rate (Treasury bonds or bills, depending on one's planning horizon) to get the "consensus" forecast of market returns. Actually they made it a little more complicated than that: When they finally published their work in 1976, they presented their forecast as the middle point of a wide range of different possible results. The mean forecast for the 25 years through 2000 was for 13% annual stock market returns, with

95% confidence that the return would be between 5.2% and 21.5%. (The actual return was 15%.)

"In some ways it was the first scientific forecast of the market," Ibbotson says proudly. Not everyone saw it that way at the time; some skeptics complained it was just a gussied-up extrapolation of the past into the future. But there turned out to be a ravenous hunger for such data. Both researchers were swamped with requests for more information and advice. For a while Ibbotson, by this time a very junior professor of finance at Chicago, just let the letters pile up unopened in a drawer in his office. In 1977 he decided to make a business out of his research project and started Ibbotson Associates. He also kept teaching at Chicago--until 1984, when his wife, health economist Jody Sindelar, got a job at Yale and he wangled an appointment there as a finance professor. Since then he's left the day-to-day management of the company, still based in Chicago, in the hands of others, while he remains its public face and chief researcher. Sinquefeld, meanwhile, launched small-cap index fund manager Dimensional Fund Advisors with another Chicago finance graduate, David Booth, in 1981.

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While Ibbotson Associates grew and prospered in the 1980s and 1990s, however, the theories upon which its forecasts are based began to crumble in the face of contradictory evidence. The initial onslaught came from skeptics of the efficient-market hypothesis like Ibbotson's Yale colleague Robert Shiller, who argued that investor mood swings drove stock prices too high or too low for years on end. The experience of the late 1990s confirmed to many that there was something to this. But Ibbotson says he can't base his forecasts on such arguments. "It's not that I believe markets are so efficient," Ibbotson says. "It's just that don't want to use a mispricing to make predictions." He's trying to divine a middle-of-the-road consensus, not trot out a CNBC-style market call. Fair enough.

A harder-to-dismiss critique came from Mr. Efficient Markets himself, Ibbotson's dissertation advisor Eugene Fama. In a series of papers written with Dartmouth's Kenneth French, Fama has argued that the capital asset pricing model, or at least its 1970s corollary that the risk premium is constant, doesn't match the facts. "My own view is that the risk premium has gone down over time basically because we've convinced people that it's there," Fama says. Ibbotson's stock market forecasting model is thus a victim of its own success.

Ibbotson agrees that Fama has a point, and that he can no longer bank on the historical equity premium to predict future returns. The alternative he has come up with is an estimate based on fundamentals. He takes the 10.31% annual return on stocks from 1925 through the present and strips out the tripling of the market's price/earnings ratio that's occurred since then. "We think of that as a windfall that you shouldn't get again," he says. The drivers of stock returns that remain are dividends, earnings growth, and inflation. Make a forecast of future inflation using current bond yields, assume that dividend and earnings growth history will repeat themselves, and you get a long-run equity-return forecast of 9.27%. When Ibbotson and his company's director of research, Peng Chen, first ran the numbers in 2001, the gap between the new forecast and the one using the equity premium method was more than a percentage point. Because P/Es have dropped since then, the gap has shrunk. But Ibbotson's revised forecasting method doesn't insulate him from criticism any more than the old way. In fact, it invites new criticism.

The most persistent challenger has been Rob Arnott, a Pasadena money manager and editor of the Financial Analysts Journal, who thinks future equity returns could be below 6%.

(See "Dueling Market Forecasts" chart.) The big difference between his forecast and Ibbotson's is that Arnott uses the current dividend yield (1.76%) as a starting point, while Ibbotson goes with the much higher long-term average yield (4.23%). Ibbotson believes the historical number provides a better picture of what investors think is ahead. He still relies on the assumption that markets are efficient, so current dividend yields must be low for a reason--his guess is that investors are expecting big growth in earnings (and dividends) in the future. Arnott, whose research has shown that low yields in the past were followed by slow earnings growth, thinks that's balderdash. "One of my biggest beefs with the academic community is the notion that theory is fact," he complains. "When they find evidence that contradicts the theory, instead of saying, 'Wonderful, let's improve the theory,' they throw it out because it conflicts with theory."

But the theoretical assumption that the market knows best is central to Ibbotson's whole forecasting endeavor, something even Arnott acknowledges. "In a sense Ibbotson is trying to infer what the consensus view is," Arnott says. "I'm trying to profit from that consensus." What Ibbotson is telling us is that the market still believes stocks will handily outperform bonds over the long haul. And if the market turns out to be wrong about that, it won't just be Roger Ibbotson who feels the pain.

FEEDBACK [jfox@fortunemail.com](mailto:jfox@fortunemail.com)

I D E A

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## Building the Future From the Past\*



BY ROGER G. IBBOTSON

Professor in the  
Practice of Finance,  
Yale School of  
Management

UNTIL THE LAST TWO YEARS, INVESTORS had not seen consecutive negative annual stock market returns since the 1970s. In contrast, during the 1980s and 1990s the market produced its best 20-year performance ever. But neither the last two years nor the last two decades are good predictors of the long run.

A forecast usually begins by comparing the expected return on stocks with that of a low-risk asset, such as U.S. government bonds. This differ-

ence is called the equity (stock) risk premium, because it is likely to be positive and represents the extra payoff that an investor demands (but does not always get) for investing in something risky (stocks) compared with something nearly risk-free (government bonds). Thus, the bond yield is our starting point, and adding the equity risk premium gives us the expected return on stocks.

volatile. The only way to get a good representation is to look back over a long period of time, so that the ups and downs of the market tend to cancel out and we get a reasonable average.

The compound average annual nominal rate of return (including inflation) for common stocks was 10.7 percent over the period 1926–2001. This return exceeded long-term U.S. Treasury yields by over 5 percent per year. That difference was the historical equity risk premium—the amount of extra return investors got over the last three-quarters of a century for invest-

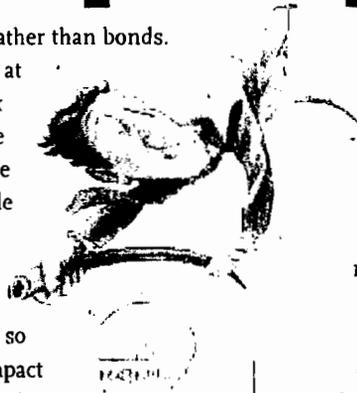
about 14 over the whole 76 years. This growth in the P/E ratio is not expected to repeat in the future. Thus, to a certain extent, the stock market has outrun the underlying real earnings power of corporations.

A long-term forecast should not extrapolate the separation of the P/E ratio indefinitely. But today's high P/E ratios are not necessarily going to soon revert to historical levels, because the prices reflect the future outlook of investors—all those people and institutions that hold, buy, or sell stocks. In fact, if today's P/E ratio is higher than in the past, it has to mean one of three things: The price is now unrealistically high, people are willing to accept a much lower expected return for the

# Measuring Equity Risk

ing in stocks rather than bonds. But looking at historical stock returns relative to bond income is not the whole picture. The bull market of the 1980s and 1990s had so much of an impact on stock prices that the price of stocks in the S&P 500® Index is almost 30 times the earnings of the same companies. This contrasts with a price/earnings (P/E) ratio closer to 10 back in the 1970s—and only

risk of stocks, or the market is optimistic that the earnings per share growth of corporations will be higher than it was in the past. In fact, I believe in the market's optimism. Earnings per share will grow at faster rates for two reasons. First, corporations are paying out lower dividends and retaining more earnings. These extra retained earnings are reinvested back into firms. If the money is used productively, extra growth can be achieved.



continued on page 12

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## Stock Returns for a New Century\*

WHAT RETURNS SHOULD INVESTORS expect the U.S. stock market to deliver on average during this century? Does the experience of the last century provide a reliable guide to the future?

Perhaps the simplest way to try to forecast future returns is to use some average of past realized returns, but there are serious difficulties with this approach. Stock returns are so variable that even an average measured over a century is an unreliable guide to the true long-term average. Also, if the expected future stock return is not constant, but changes over time, it can have a perverse

BY JOHN Y. CAMPBELL

have happened during the long bull market of the 1980s and 1990s.



An alternative approach is to forecast future returns using valuation ratios—ratios of stock prices to accounting measures of value, such as dividends or earnings. One variant of this approach, known as the Gordon growth model, breaks returns into income



Professor of Applied  
Economics,  
Harvard University

consistent with average realized returns. For instance, from 1871–2001, the average dividend/price ratio was just under 5 percent, while the average real growth rate was just over 2 percent, adding to about 7 percent, which is the long-term compound average realized stock return in real terms, that is, correcting for inflation. The average earnings/price ratio was also close to 7 percent.

But current valuation ratios are wildly different from historical averages, reflecting the unprecedented 20-year bull market that ended about two years ago. The dividend/price ratio, for example, has fallen dramatically to about 1.5 percent. In part, this may be due to a shift in corporate financial policy away from paying dividends and toward repurchasing shares. One way to correct for this is to add repurchases to conventional dividends, but this still implies a dividend/price ratio of only about 2.5 percent. The earnings/price ratio has also declined. In the short term, this ratio may be affected by temporary cyclical fluctuations in earnings. But even correcting for this, the earnings/price ratio is about half its long-term historical average.

The implications of current valuations for future returns depend on

continued on page 12

# k Premium

effect on the average realized return: Consider what happens if the expected future stock return declines—perhaps because investors have become more comfortable with equity (stock) market risk and require a smaller compensation for bearing it. Investors' willingness to reduce their equity risk premium itself tends to drive up the price of stocks, causing an increase in realized returns. Thus, at precisely the wrong time, when the expected future stock return is declining, the average of past stock returns will actually increase. This may well

(the dividend/price ratio) and capital gains (the long-term average growth rate of dividends). Return is estimated by the dividend/price ratio plus the dividend growth rate. Another variant argues that stock returns come from corporate earnings: Earnings that are paid out generate income, while earnings that are reinvested generate growth. In the long run, both components of earnings are equally valuable and thus return should equal the earnings/price ratio.

Over long periods of time, these formulas have given results that are

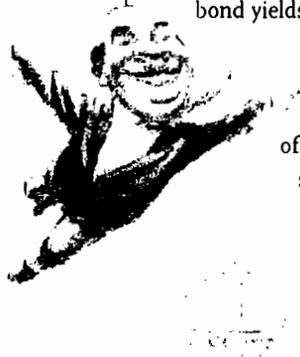
\*Ibbotson's and Campbell's columns refer to returns on the S&P 500<sup>®</sup> Index, in nominal terms and real (inflation-adjusted) terms respectively.

## exchange

### Looking to the Future from the Past continued from page 10

Second, investors are rationally willing to pay high prices for current earnings when they think future earnings will grow. The evidence demonstrates that over time investors who buy when the market's P/E ratios are high do just about as well as those who buy when the market's P/E ratios are low.

Stocks are predicted to outperform bonds in the future, but not by further P/E ratio increases.



Instead, stocks will tend to participate with the overall U.S. economy and earnings per share growth. My forecast for stocks is somewhat less than 4 percent in excess of long-term bond yields. Applying this premium to recent bond yields gives a long-term forecast of over 9 percent for the stock market. It is high, but lower than the historical stock market return. But, of course, there is no free lunch. The

reason stocks are expected to outperform bonds is that they are riskier than bonds. Although stocks belong in most people's portfolios, the smart investor will still want to diversify across different types of stocks, as well as across bonds and other asset classes.



To learn more about Ibbotson's research, go to <http://mba.yale.edu/faculty/professors/ibbotson.htm>.

### Stock Returns for a New Century continued from page 11

whether the market has reached a new steady state, in which current valuations will persist, or whether these valuations are the result of some transitory phenomenon.

If current valuations represent a new steady state, they imply a substantial decline in the equity returns that can be expected in the future. The future expected stock return might be 3.5 percent to 4.5 percent, rather than the historical average of 7 percent. This would allow for only a very modest equity premium relative to Treasury bills or inflation-indexed Treasury bonds, which currently offer a safe 3.5 percent real yield.

If current valuations are transitory, it matters critically what happens to restore traditional valuation ratios. Rapid earnings and dividend growth could restore traditional valuations without any decline in stock prices. While this is always a possibility, it would be historically unprecedented. The U.S. stock market has an extremely poor record of predicting

long-term earnings and dividend growth. Historically, stock prices have increased relative to earnings during decades of rapid earnings growth, such as the 1920s, 1960s, and 1990s, as if the stock market anticipates that rapid earnings growth will continue in the next decade. But there is no systematic tendency for a profitable decade to be followed by a second profitable decade. The 1920s, for example, were followed by the 1930s, and the 1960s by the 1970s. Thus, stock market optimism often fails to be justified by subsequent earnings growth.

A second possibility is that stock prices will decline or stagnate until traditional valuations are restored. This has occurred at various times in the past after periods of unusually high stock prices, notably in the 1900s, 1910s, 1930s, and 1970s. This would imply extremely low and perhaps even negative returns during the adjustment period and then higher returns afterward.

It is too soon to tell which of these

views is correct, and I believe it is sensible to put some weight on each. That is, I expect valuation ratios to return part way but not fully to traditional levels, with the adjustment coming primarily from stock prices rather than earnings growth. A rough guess for the long-term stock return, after the adjustment process is complete, might be a compound average real equity return of 5.0 percent to 5.5 percent, corresponding to an equity premium of 1.5 percent to 2.0 percent.



To learn more about Campbell's research, go to <http://post.economics.harvard.edu/faculty/campbell/campbell.html>.

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Macquarie Research  
Equities (USA)



## UNITED STATES

# American Water Works

3 June 2009

AWK US

Outperform

Stock price as of 02 Jun 09	US\$	17.06
12-month target	US\$	25.00
12-month TSR	%	+51.3
Valuation	US\$	22.45
- PER		

GICS sector		utilities
Market cap	US\$m	2,730
30-day avg turnover	US\$m	0.0
Number shares on issue	m	160.0

### Investment fundamentals

Year end 31 Dec	2008A	2009E	2010E	2011E
Sales revenue	m 2,336.0	2,487.7	2,676.3	2,869.1
EBIT	m 562.7	639.9	706.7	779.3
Reported profit	m 176.1	-227.4	250.6	284.0
Adjusted profit	m 176.1	215.6	250.6	284.0
Gross cashflow	m 442.3	496.9	547.8	596.4
CFPS	US\$ 2.76	2.96	3.07	3.30
CFPS growth	% 7.1	7.0	-3.8	7.7
FFCFPS	% 6.2	5.8	5.6	5.2
EPS adj	US\$ 1.10	1.28	1.40	1.57
EPS adj growth	% 10.8	16.6	9.4	12.1
PE adj	x 15.5	13.3	12.2	10.8
Total DPS	US\$ 0.40	0.80	0.84	0.88
Total div yield	% 2.3	4.7	4.9	5.2
ROA	% 4.3	4.8	5.1	5.4
ROE	% 4.1	5.3	6.0	6.6
EV/EBITDA	x 9.6	8.8	8.3	7.6
Net debt/equity	% 128.9	133.2	135.7	136.0
Price/book	x 0.7	0.7	0.7	0.7

### AWK US vs S&P 500 - US, & rec history



Source: FactSet, Macquarie Capital (USA), June 2009  
(all figures in USD unless noted)

### Analyst

Angie Storzynski  
1 212 231 2569 | angie.storzynski@macquarie.com

## Better safe than sorry

### Event

- On 1 June, American Water Works announced an equity offering of 26m shares, which includes 14.5m of newly issued shares and 11.5m of existing shares being sold by AWK's largest shareholder, RWE AG. The offering includes an over-allotment option of 3.9m shares owned by RWE.

### Impact

- RWE divestiture – no surprise:** Following the expiration of the 180-day lock-up period after AWK's IPO in October 2008, we expected RWE to continue to shed its stake in AWK. On 1 May 2009, AWK filed a mixed shelf registration, which provided for sales by existing security holders. Following the sale of shares and the additional equity issuance, RWE will hold 85.2m shares (81.3m with the over-allotment), representing 49% (47%) of shares outstanding, and thus RWE would no longer be a majority shareholder of AWK. The divestiture should increase the liquidity of AWK's stock and remove some overhang on the stock associated with the anticipated equity transaction. We await further divestitures.
- New equity – opportunistic issuance:** While the sale of AWK shares by RWE was long overdue, the new share issuance by AWK was somewhat surprising to us. While AWK's equity-to-capitalization fell to c40% post the 1Q09 goodwill impairment, we believed its equity mix would stabilize and improve organically with rapid earnings growth. We understand, however, that the low equity ratio could have hurt AWK in some of its pending rate cases, which in turn would have triggered attention from credit agencies. Following the offering, we estimate that AWK's 09E equity ratio should improve by 255 bp to 42.8%, which is still below the company's longer-term goal of 45%, but an acceptable level, in our opinion. Net proceeds from the issuance will be used for debt repayments.

### Earnings revision

- Our 2009/2010/2011 EPS decline 4%/4%/5% to US\$1.28/\$1.40/\$1.57, reflecting the increase in shares outstanding partially offset by lower interest expense.

### Price catalyst

- 12-month price target: US\$25.00 based on a combination of PER and DDM methodology.
- Catalyst: Further divestitures by RWE, quarterly earnings and regulatory rate case updates.

### Action and recommendation

- We continue to recommend AWK as we see regulatory catch-up translating to accelerated earnings growth through 2012 and capex extending earnings and dividend growth longer term. The sale of shares by RWE is another step towards its goal of fully divesting its ownership of AWK; however, with a sizable stake still remaining, some overhang on stock should remain, we believe.

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**Valuation and risks**

Our 12-month target price of US\$25 is an average of our PER and DDM valuations below.

- 16x 2010E PER valuation of US\$22.45. Our 16x multiple is based on a historical 18% discount to our regulated water utility base/anchor multiple of 19x.
- Dividend discount model of US\$27. Our key assumptions are 5-8% dividend growth from 2009 to 2015, 4% long-term dividend growth and a payout ratio of 40-60%.

**Fig 1 Dividend discount model (US\$)**

	2009E	2010E	2011E	2012E	2013E	2014E	2015E	Terminal
Earnings per share	1.28	1.40	1.57	1.76	1.96	2.21	2.46	
Dividend per share	0.80	0.84	0.88	0.92	0.98	1.06	1.14	37.3
Dividend payout ratio	63%	60%	56%	52%	50%	48%	46%	
Dividend yield	4.6%	4.9%	5.1%	5.3%	5.7%	6.1%	6.6%	
Return on equity	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%
Long term dividend growth rate								4.0%
Number of years to present	0.5	1.5	2.5	3.5	4.5	5.5	6.5	7.5
Present value of dividends	0.77	0.76	0.74	0.72	0.72	0.72	0.73	22.21
Appraised share price	27.37							

Source: Macquarie Capital (USA), June 2009

**Rising 10-year Treasury yields could reduce valuations of regulated utilities**

We use the DDM valuation in determining our 12-month target price. Our key assumptions include a beta of 0.65, risk free rate of 4.3% and risk premium of 4.5%. An increase to our long-term risk free rate assumption of 100bps would reduce our DDM valuation by -24% to US\$20.75, from US\$27.37.

**RWE divestiture could have implications on the share price**

The pending RWE divestiture carries two potential risks: the near-term overhang of a large-sized offering and potential post-offering valuation dilution. High valuation multiples relative to the broader market and other utility industries could reflect the relatively small market capitalization of the water utility industry (ie, a scarcity premium). Other potential issues include expiration of two regulatory approvals for the divestiture in April 2010 and April 2011, and the Illinois state PUC approval that has been appealed; however, we do not believe that either will impede the RWE sale.

**Adequate regulatory recovery is not assured**

Public utility commissions and similar state regulatory bodies regulate utility rates and ROEs. The timing and outcome of regulatory proceedings create uncertainty and potential delays (ie, regulatory lag) in cost recovery. In the past, AWK has typically received 50-70% of requested rate increases. Risk of condemnation (ie, acquisition) by governmental entities exists. Lastly, stricter environmental standards could result in significant higher operating costs.

**Capital Intensity creates execution and financing risk**

American Water estimates capital spending of US\$4.0-4.5bn for 2009-13. The ability to recover and earn a return on invested capital could materially affect the company's financial position and cash flows. Moreover, completion of capital investment projects is subject to construction and development risks, including availability of capital, complying with permits, meeting budgets and satisfying operating and environmental performance standards.

**Goodwill impairment could have negative credit implications and trigger equity needs**

As of 31 March 2008, AWK has recorded US\$1.3bn of goodwill on its balance sheet, primarily related to the RWE acquisition. The company may be required to impair goodwill in the future if it fails certain valuations tests. Any impairment could have a negative financial (not economic or cashflow) impact and reduce total capitalization. Credit rating agencies could downgrade AWK's credit ratings, which could impede the company's ability to access debt markets for capital. Goodwill impairment charges were US\$385m, US\$222m, US\$509m, US\$750m and US\$450m in 2005, 2006, 2007, 2008 and 2009, respectively.

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## Financials

Fig 2 Income statement (US\$m, except per share)

	2006	2007	2008	2009E	2010E	2011E	2012E
Sales	2,093	2,214	2,337	2,488	2,676	2,869	3,067
Operating expenses	1,360	1,430	1,503	1,561	1,667	1,772	1,877
Operational EBITDA	733	784	834	926	1,009	1,097	1,190
Depreciation	259	267	271	286	302	317	337
Operational EBIT	474	517	563	640	707	779	853
Net interest expense	368	285	283	303	312	329	343
Ordinary Profit Before Tax	113	254	299	356	414	470	530
Income tax	45	95	123	141	164	186	209
Net group profit of continuing operations	68	159	176	216	251	284	321
Weighted average number of shares (m)	160	160	160	169	179	181	183
Diluted EPS	0.42	1.00	1.10	1.28	1.40	1.57	1.76
Gross dividend per share	NA	NA	0.40	0.80	0.84	0.88	0.92
Dividend payout ratio	NA	NA	36%	63%	60%	56%	52%

Source: Macquarie Capital (USA), June 2009

Fig 3 Cashflow statement (US\$m)

	2006	2007	2008	2009E	2010E	2011E	2012E
Net income	-162	-343	-562	-227	251	284	321
D&A, goodwill amortisation	259	267	271	286	302	317	337
Other non cash elements	323	532	943	545	112	129	148
Funds from operations	420	457	652	604	665	731	805
Decrease (increase) in non-cash working capital	(97)	17	(100)	7	(7)	(7)	(8)
Operating cash flow	324	474	552	610	658	724	798
Net investments in fixed assets	(692)	(750)	(1,009)	(930)	(850)	(850)	(850)
Net investments in financial assets	0	4	(25)	0	0	0	0
Free cash flow before dividends	(368)	(273)	(481)	(320)	(192)	(126)	(52)
Dividends paid (group + minorities)	0	0	(64)	(135)	(150)	(159)	(168)
Free cash flow after dividends	(368)	(273)	(546)	(455)	(342)	(285)	(220)
Increase or (repayment) of capital and subsidies	291	977	297	153	292	235	170
Increase or (repayment) of financial debt	(1)	(1,750)	1	302	50	50	50
Adjustment for minorities / miscellaneous	42	1,030	244	0	0	0	0
Increase in cash	(35)	(16)	(4)	0	0	0	(0)

Source: Macquarie Capital (USA), June 2009

Fig 4 Balance sheet (\$USm)

	2006	2007	2008	2009E	2010E	2011E	2012E
Cash and cash equivalents	30	13	10	10	10	10	10
Financial and Operating Receivables	185	193	199	211	227	244	261
Inventory	23	27	29	29	31	33	35
Other short-term assets	175	196	180	194	209	223	238
Goodwill	2,962	2,457	1,700	1,250	1,250	1,250	1,250
Other long term assets	688	729	991	991	991	991	991
Property, plant, and equipment	8,721	9,318	10,124	10,768	11,315	11,848	12,361
Total assets	12,783	12,934	13,232	13,453	14,033	14,599	15,145
Financial liabilities	1,007	317	655	655	655	655	655
Operating liabilities	141	169	150	169	180	191	202
Other liabilities	216	289	300	300	300	300	300
Deferred credits and other regulatory liabilities	2,727	2,914	3,372	3,481	3,608	3,752	3,914
Long-term debt	3,096	4,675	4,624	4,777	5,075	5,316	5,493
Shareholders' equity	5,596	4,571	4,131	4,071	4,215	4,384	4,581
Total liabilities and equity	12,783	12,934	13,232	13,453	14,033	14,599	15,145

Source: Macquarie Capital (USA), June 2009

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American Water Works

## Important disclosures:

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Macquarie - Australia/New Zealand  
 Outperform - return >5% in excess of benchmark return  
 Neutral - return within 5% of benchmark return  
 Underperform - return >5% below benchmark return

## Macquarie - Asia/Europe

Outperform - expected return >+10%  
 Neutral - expected return from -10% to +10%  
 Underperform - expected return <-10%

## Macquarie First South - South Africa

Outperform - expected return >+10%  
 Neutral - expected return from -10% to +10%  
 Underperform - expected return <-10%

## Macquarie - Canada

Outperform - return >5% in excess of benchmark return  
 Neutral - return within 5% of benchmark return  
 Underperform - return >5% below benchmark return

## Macquarie - USA

Outperform (Buy) - return >5% in excess of benchmark return (Russell 3000)  
 Neutral (Hold) - return within 5% of benchmark return (Russell 3000)  
 Underperform (Sell) - return >5% below benchmark return (Russell 3000)

## Recommendations - 12 months

Note: Quantitative recommendations may differ from Fundamental Analyst recommendations

## Recommendation proportions - For quarter ending 31 March 2008

	AU/NZ	Asia	RSA	USA	CA	EUR	
Outperform	40.44%	49.55%	44.83%	38.49%	67.19%	43.84%	(for US coverage by MCUSA, 1.19% of stocks followed are investment banking clients)
Neutral	38.60%	15.57%	39.86%	48.43%	28.12%	39.04%	(for US coverage by MCUSA, 0.25% of stocks followed are investment banking clients)
Underperform	20.96%	34.88%	15.82%	15.08%	4.69%	17.12%	(for US coverage by MCUSA, 0.69% of stocks followed are investment banking clients)

The analyst primarily responsible for the preparation of this research report did not provide the certifications specified in 17 CFR 242.502(a) for the second quarter of 2008.

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# Macquarie Research Equities (USA)



## Research

### Heads of Equity Research

John O'Connell (Global Co - Head)	(612) 8232 7544
David Rickards (Global Co - Head)	(612) 8232 4017
Graham Copley (US)	(1 212) 231 2632
Stephen Harris (Canada)	(1 416) 848 3655

### Consumer Discretionary

<b>Gaming</b>	
Joel Simkins (New York)	(1 212) 231 2635

### Retailing

David Pupo (Toronto)	(1 416) 848 3505
----------------------	------------------

### Energy

Jason Gammel (New York)	(1 212) 231 2633
Wilson Leong (New York)	(1 212) 231 2560
Angie Sedita (New York)	(1 212) 231 2622
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Ian Macqueen (Calgary)	(1 403) 218 6659
Jenny Mikhareva (Calgary)	(1 403) 218 6655

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Adam Rowley (London)	(44 20) 3037 4272
Max Layton (London)	(44 20) 3037 4273

#### Oil & gas

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Antonio Anlezano (New York)	(1 212) 231 1154
Jon Groberg (New York)	(1 212) 231 2612
Cooley May (New York)	(1 212) 231 2586
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Sameer Rathod (New York)	(1 212) 231 2474
John T Williams (New York)	(1 212) 231 2609

### Quantitative

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### Economics and Strategy

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Joanne Patterson (Montréal)	(514) 925 2872
Cindy Vaincourt (Montréal)	(514) 925 2867

# Equity Risk Premiums: Looking backwards and forwards...

Aswath Damodaran

Aswath Damodaran

# Implied Equity Premiums

■ We can use the information in stock prices to back out how risk averse the market is and how much of a risk premium it is demanding.

Between 2001 and 2006, dividends and stock buybacks averaged 3.75% of the index each year.

After year 5, we will assume that earnings on the index will grow at 4.7% the same rate as the entire economy.

Analysts expect earnings (\$3.16) to grow 6% a year for the next 5 years.



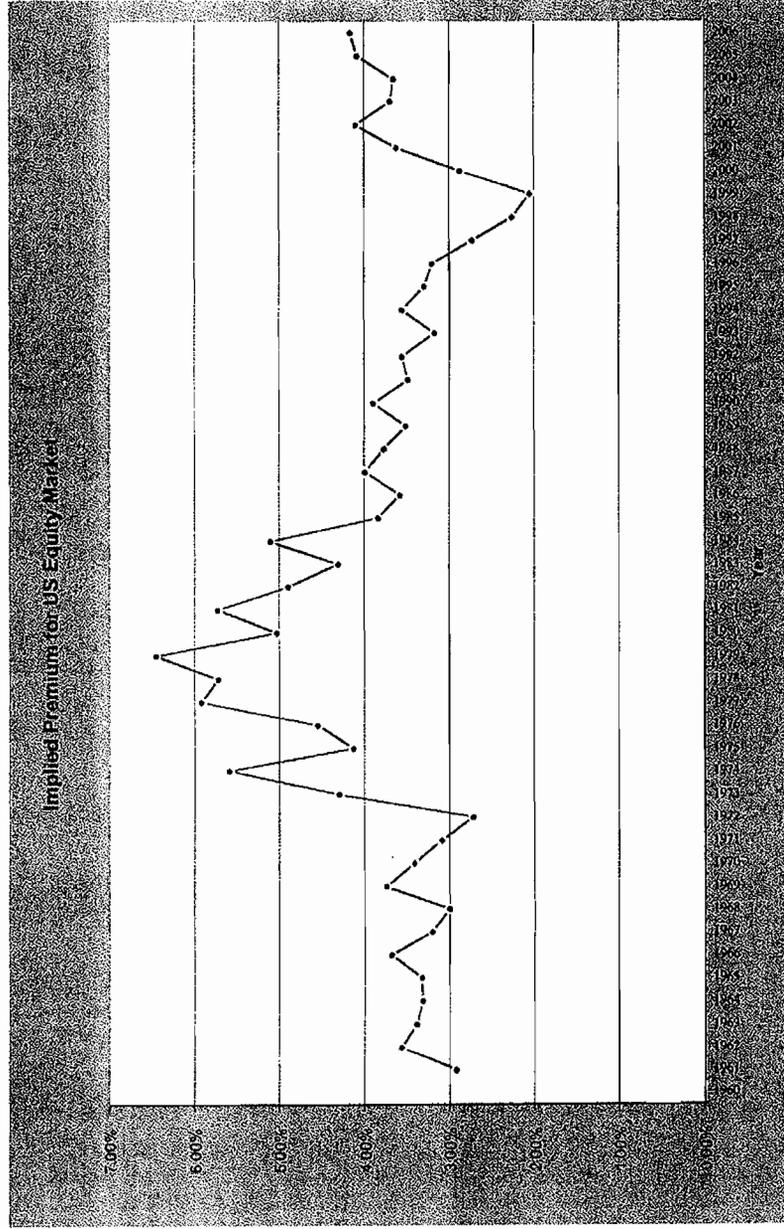
January 1, 2007  
 S&P 500 is at 1418.3  
 3.75% of 1418.3 = 53.16

■ If you pay the current level of the index, you can expect to make a return of 8.86% on stocks (which is obtained by solving for r in the following equation)

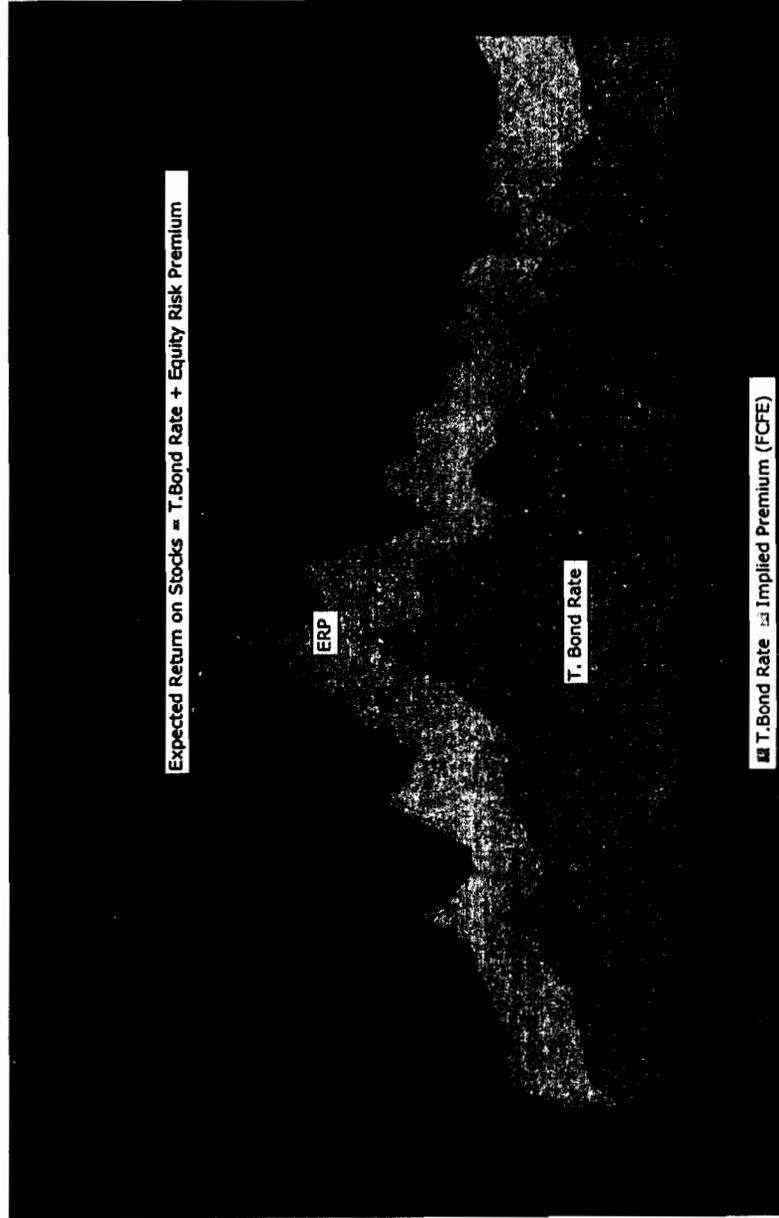
$$1418.3 = \frac{56.35}{(1+r)} + \frac{59.73}{(1+r)^2} + \frac{63.32}{(1+r)^3} + \frac{67.12}{(1+r)^4} + \frac{71.14}{(1+r)^5} + \frac{71.14(1.047)}{(1+r)^5} (1 - 0.047) \frac{1}{(1+r)}$$

■ Implied Equity risk premium = Expected return on stocks - Treasury bond rate = 8.86% - 4.7% = 4.16%

# Implied Premiums in the US



# Implied Premium versus RiskFree Rate



yath Damodaran

September 25, 2009

# ECONOMIC SERIES

686

Value Line's estimates of sales and earnings growth for individual companies are derived by correlating sales, earnings, and dividends to appropriate components or subcomponents of the Gross Domestic Product, presented below. A more detailed forecast appears periodically in Selection & Opinion.

## HYPOTHESIZED ECONOMIC ENVIRONMENT 3 TO 5 YEARS HENCE

The hypothesized 2012-2014 economic environment into which earnings are forecast is as follows: Unemployment will average 7.0% of the national labor force. There will be no major war in progress at that time. Industrial production will be expanding about 4.5% per year. Inflation will continue to be modest. Prices as measured by the broad-based GDP

deflator will advance about 2.3% per year on the average. The corporate income tax rate will be around 35%. Long-term interest rates on high-grade corporate bonds are projected to be about 6.7% in the years 2012-2014. We expect the Federal Reserve to pursue neutral-to-fairly accommodative policies except in years in which the economy is overheating. Based on these assumptions, the Gross Domestic Product will average \$17,233 billion in the years 2012-2014, a level that is almost 20% above the 2008 total of \$14,441 billion.

Things may turn out differently. But in the absence of knowledge of the future, we use the above assumptions, which appear to be most plausible. Thus we are able to apply a common economic environment to all stocks for the purpose of measuring relative growth potential.

### THESE ARE THE NATIONAL INCOME SERIES TO WHICH VALUE LINE SALES, EARNINGS, AND DIVIDEND ESTIMATES ARE CORRELATED

ANNUAL STATISTICS	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009*	2010*	2012-14*	
Gross Domestic Product (\$Bill.)	9952	10286	10642	11142	11958	12638	13399	14078	14441	14254	14731	17233	
Real GDP (2005 Chained \$Bill.)	11226	11347	11553	11840	12264	12638	12976	13254	13312	12952	13188	14481	
Total Consumption (\$Bill.)	6830	7149	7438	7804	8533	8619	9074	9314	9291	9221	9365	10085	
Nonresidential Fixed Investment (\$Bill.)	1269	1228	1125	1136	1263	1347	1454	1544	1570	1288	1305	1768	
Industrial Prod. (% Change, Annualized)	4.2	-3.4	-0.1	1.3	2.5	3.3	2.2	1.7	-2.2	-5.8	2.9	4.5	
Housing Starts (Mill. Units)	1.57	1.60	1.71	1.85	1.95	2.07	1.81	1.34	0.90	0.59	0.86	1.70	
Total Light Vehicle Sales (Mill. Units)	17.4	17.1	16.8	16.6	16.9	17.0	16.5	16.1	13.1	10.5	10.9	16.0	
Personal Savings Rate (%)	2.9	2.7	3.5	3.5	2.1	0.4	0.7	0.6	1.8	4.3	3.5	2.0	
National Unemployment Rate (%)	4.0	4.7	5.8	6.0	5.5	5.1	4.6	4.6	5.8	9.2	10.0	7.0	
AAA Corp Bond Rate (%)	7.6	7.1	6.5	5.7	5.6	5.2	5.6	5.6	5.6	5.5	5.9	6.7	
10-Year Treasury Note Rate (%)	6.0	5.0	4.6	4.0	4.3	4.3	4.0	4.6	3.7	3.3	4.0	4.8	
3-Month Treasury Bill Rate (%)	5.8	3.4	1.5	1.0	1.4	3.1	4.7	4.4	1.4	0.2	0.8	3.7	
ANNUAL RATES OF CHANGE													
Real GDP	4.1	1.1	1.8	2.5	3.6	3.1	2.7	2.1	0.4	-2.7	1.8	3.3	
GDP Deflator	2.2	2.3	1.6	2.2	2.9	3.3	5.2	2.7	2.2	1.3	1.6	2.3	
Consumer Price Index	3.4	2.8	1.6	2.3	2.7	3.4	3.2	2.9	3.8	0.6	1.8	2.5	
QUARTERLY ANNUALIZED RATES		2008				2009				2010			
		1st	2nd	3rd	4th	1st	2nd	3rd	4th	1st	2nd	3rd	4th
Gross Domestic Product (\$Bill.)	14374	14499	14547	14347	14178	14149	14273	14415	14537	14656	14780	14953	
Real GDP (2005 Chained \$Bill.)	13367	13415	13324	13149	12925	12693	12957	13034	13092	13144	13206	13310	
Total Consumption (\$Bill.)	9350	9351	9268	9195	9209	9181	9237	9256	9283	9325	9394	9459	
Nonresidential Fixed Investment (\$Bill.)	1599	1604	1579	1495	1321	1291	1274	1268	1277	1283	1312	1337	
Industrial Production (% Change, Annualized)	0.2	-4.6	-9.0	-12.7	-19.1	-11.4	3.5	4.0	3.5	3.0	2.5	2.5	
Housing Starts (Mill. Units)	1.06	1.02	0.87	0.66	0.53	0.54	0.60	0.68	0.75	0.80	0.90	1.00	
Total Light Vehicle Sales (Mill. Units)	15.3	14.1	12.9	10.3	9.5	9.6	11.8	11.0	10.5	10.8	11.0	11.3	

\*Estimated

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Kenneth A. Nugent  
Sigourney B. Romaine  
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Craig Sirois  
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**Duke / CFO magazine Global Business Outlook survey - U.S. - Third Quarter, 2009**

**Employee Weighted: 12. On August 28, 2009 the annual yield on 10-yr treasury bonds was 3.4%.**

**Please complete the following:**

	Mean	SD	95% CI	Median	Minimum	Maximum
Over the next 10 years, I expect the average annual S&P 500 return will be: There is a 1-in-10 chance it will be less than:	1.6	4.7	1.5 - 1.6	2	-12.6	15.2
Over the next 10 years, I expect the average annual S&P 500 return will be: Expected return:	7.4	4.5	7.3 - 7.4	7	-10	25.2
Over the next 10 years, I expect the average annual S&P 500 return will be: There is a 1-in-10 chance it will be greater than:	11.3	6.3	11.2 - 11.4	10	0	35.9
Over the next year, I expect the average annual S&P 500 return will be: There is a 1-in-10 chance it will be less than:	-1.6	7.8	-1.7 - -1.5	0	-23.4	17.8
Over the next year, I expect the average annual S&P 500 return will be: Expected return:	7.0	4.9	6.9 - 7.0	6	-6.9	19.7
Over the next year, I expect the average annual S&P 500 return will be: There is a 1-in-10 chance it will be greater than:	12.9	7.5	12.8 - 12.9	10	-6.2	32.2

APRIL 2009

# *Long-Term Market Return Estimates*

## **Our Research Commitment**

The charter of the Schwab Center for Financial Research is to provide high-quality, objective research to help investors make better decisions.

## **Overview**

In the late 1990s, many investors got used to seeing double-digit returns on their investments. When the calendar turned, however, the only thing many investors saw in double digits was their losses. Markets that fluctuate to this extent have made it difficult for investors to plan their financial future. A sound financial plan serves as the roadmap to reaching long-term financial destinations, but to get there, you need one key piece of information—reasonable estimates of what long-term returns might be.

If, for example, your return estimates are too optimistic, you run the risk of not being able to retire on time or pay for your children's higher education. Similar to the axiom "garbage in, garbage out," you can't use unrealistic assumptions to determine realistic outcomes, and this is especially true when developing your long-term financial plan.

Having said that, the Schwab Center for Financial Research helps you focus on minimizing the 'garbage in' aspect by providing reasonable long-term return expectations, not just for stocks, but also for bonds and cash investments.

## **Key Findings**

- Large-cap stocks are estimated to return about 7.4 percent per year over the long run, while mid/small-cap and international stocks are estimated to return about 8.7 percent and 7.4 percent, respectively. Bonds are estimated to return about 3.6 percent, while cash investments are estimated to return around 2.4 percent.
- Investors may want to revise their financial plans based on these new long-term return estimates, which are significantly below their historical average returns as measured from 1970 to 2008.
- Stocks are still the investment that has the greatest potential for growth (and the greatest risk to principal), even though future stock returns may not be as high as they have been historically.
- While it's always a good idea to focus on avoiding unnecessary fees and taxes, it's even more important to do so in an environment of single-digit returns.

## **Author**

Bill Swerbenski, CFA  
Director, Portfolio Analysis

*Charles* SCHWAB



The Power of Compounding Errors 8 percent vs. 12 percent			
		Ending Wealth (with all other data)	
Scenario	Return Assumption	5-Year Horizon	20-Year Horizon
Realistic	8 Percent	\$14,700	\$46,600
Overly Optimistic	12 Percent	\$17,600	\$96,500
	Percentage Error	20%	107%

\* Numbers are rounded to the nearest hundred.

The table highlights the end result of using an overly optimistic long-term return estimate over 5- and 20-year time horizons on an initial \$10,000 investment. For the 5-year horizon, the ending wealth estimate is 20 percent higher when using the overly optimistic rate, while the ending wealth estimate for the overly optimistic scenario is more than double the realistic scenario (107%) over the 20-year period.

These results underscore the effect that unrealistic return expectations can have on your assessment of future wealth, especially over the long term. Planning your financial roadmap based on too-high estimates may lead you to believe you have adequately planned for your retirement or other critical goals when, in fact, you haven't. Planning on too-low estimates can be problematic too, since doing so may cause you to sacrifice more of your current lifestyle than needed to meet your long-term goals.

**Long-Run Asset-Class Return Estimates**

Given the results highlighted in the table above, it's easy to see just how important it is to use realistic long-term estimates when working on your financial plan. This study provides return estimates for five asset classes: large- and mid/small-capitalization stocks, international stocks, bonds, and cash investments. The appendix lists

the benchmark indexes used to represent each asset class and provides details about how historical return series representing each asset class were created.

Our return estimates contain two parts: a current risk-free rate component that is the same for all asset classes, and an asset-class premium that varies by each asset class because of differences in expected risk.

$$\text{Return Estimate} =$$

$$\text{Current Risk-free Rate} + \text{Asst Class Premium}$$

The current risk-free rate is estimated by directly observing Treasury yields in the marketplace during the past 12-month period. As we are estimating returns over a 20-year time horizon, the risk-free rate is measured as the yield of a 20-year U.S. Treasury bond, which averaged 4.2 percent using monthly observations from April 2008 to March 2009.

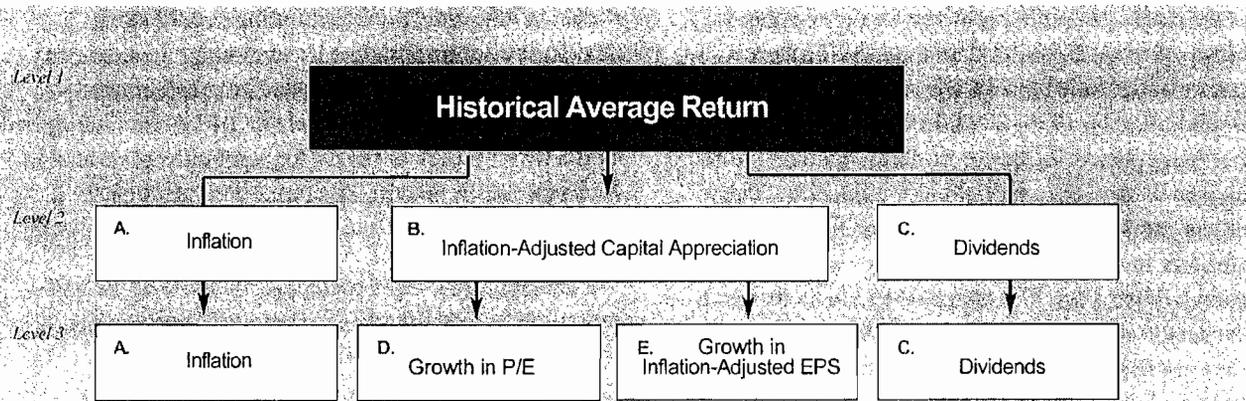
The asset-class premium is where the action is, as it accounts for differences in return estimates across asset classes. The asset-class premium measures the incremental return (either higher or lower—generally higher for the equity asset classes and lower for the fixed-income asset classes) demanded by investors for investing in that asset class as opposed to a risk-free bond.

**The Sources of Stock Market Returns**

The approach adopted in this study addresses this criticism.<sup>2</sup> To better understand it, we first break down the sources of average returns for large-cap stocks. In doing so, we gain a better understanding of where the

historical returns come from. In other words, we look ‘under the hood’ to help determine which components of average returns may be expected to repeat in the future and, more importantly, which ones may not.

Decomposition of the Average Returns for Large-Cap Stocks



As you can see, there are three levels in the decomposition.

**Level 1:** Level 1 starts with the return on large-cap stocks, which was about 9 percent compounded annually over the 1926 to 2008 time period.<sup>3</sup> This return is broken down into three primary components in level 2: inflation (A), returns derived from capital appreciation after inflation (B), and returns derived from dividends (C).

**Level 2:** Historical Average Return = A + B + C  
 The inflation-adjusted capital appreciation component (B) can be broken down into two additional pieces — growth in the historical price-to-earnings ratio (D) and growth in inflation-adjusted earnings per share (E). This is shown in Level 3

**Level 3:** Historical Average Return = A + D + E + C  
 Plugging in the historical averages for large-cap stocks into Level 3 yields the following return decomposition:<sup>4</sup>

$$\text{Historical Average Return} \approx 3.0\% + 0.8\% + 1.3\% + 4.0\%$$

In other words, the historical average return on large-cap stocks was approximately comprised of a 3% inflation return, 2.1% in inflation-adjusted capital appreciation that can be further broken down to roughly 0.8% from growth in the P/E ratio and 1.3% growth in inflation-adjusted earnings per share, and 4% from return on dividends.

<sup>2</sup> It is consistent with the approach developed in Ibbotson & Chen, 2003, "Long-Run Stock Returns: Participating in the Real Economy," Financial Analysts Journal, Volume 59, Number 1, 88-98

<sup>3</sup> Indexes are unmanaged, do not incur management fees, costs, or expenses and cannot be invested in directly.

<sup>4</sup> The symbol  $\approx$  means approximately equals. The decomposition does not exactly equal the total return due to an approximation used to simplify the illustration.

In the second step, the world ERP is multiplied by the historical sensitivity of international market returns (excludes U.S. Stocks) to world market returns (includes U.S. Stocks) of 1.03. This results in an asset-premium estimate for the international asset class of just under 3.6 percent.

This approach assumes that domestic and international stock markets are integrated. That is, it assumes that there are no barriers to financial flows, and the same risk asset commands the same return, irrespective of country. In addition, the approach relies heavily on sensitivities between domestic and international returns that prove to be relatively unstable over time. As an alternative, the international asset-class premium is estimated by taking the historical difference in returns between international and domestic stocks, which results in an estimate of about 2.8 percent.

The historical asset-class premium is substantially less than the estimate that uses the domestic ERP as an anchor. Which approach is better? Unfortunately, at the present time we have no overwhelming theoretical or empirical basis to choose one or the other method, as both are reasonable. Having said that, our estimate of the international asset-class premium is the equal-weighted average of the two estimates, or about 3.2 percent.

#### *Fixed Income Asset Classes*

The asset-class premium for bonds consists of two parts, a horizon premium and a default premium, while the asset-class premium for cash investments consists only of a horizon premium. The horizon premium estimates the return differential derived from holding bonds with a maturity other than a

20-year time horizon. It's negative for bonds with less than a 20-year horizon. The default premium estimates the extra return demanded for investing in corporate and mortgaged-backed securities.

The horizon premium is measured as the historical difference in monthly *income* returns between two government bonds, with the maturity of the first bond matching that of our asset-class benchmark<sup>8</sup> and the maturity of a second bond matching the assumed time horizon of 20 years. The default premium for bonds is measured as the historical difference in monthly *total* returns between the Barclays Capital Aggregate Bond Index and a government bond maturity-matched to the Barclays Capital Aggregate Index.

For cash investments, the asset-class premium equals the cash horizon premium, which is approximately -1.8 percent. For the bonds asset class, the bond horizon and default premiums result in a net asset class premium of -0.6 percent.

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<sup>5</sup>When measuring the historical performance of our risk-free proxy, we use income returns instead of total returns. Income returns are derived from the cash coupon received from holding a fixed-income instrument. We use income returns for the risk-free asset because it provides a better estimate of what investors expected to receive for holding these bonds to maturity.

<sup>6</sup>The rounded 3.2% can also be calculated by subtracting the 5.2% historical income return and the 0.8% historical return from the growth in P/E from the 9.3% return on large-cap stocks over the 1926-2008 time period.

<sup>7</sup>Another approach is to directly estimate the sensitivity of the asset class to large-cap stocks. We don't do this, however, due to data limitations. Specifically, historical benchmark returns for large-cap stocks prior to 1957 are from Wilson and Jones (2002). (See the appendix for more details.) They provide returns on an annual basis. But we prefer to follow common practice and use monthly data, whenever possible, to estimate betas because doing so increases the accuracy of the estimate.

<sup>8</sup>Approximately seven years for the bond asset class and three months for cash investments.

### Some Caveats

It's important to note that these estimates are just that—estimates—and that it is extremely difficult to accurately forecast exact returns over the long-term. Therefore, these estimates should be viewed only as a **general guide** to assist you in your long-term, financial-planning needs.

The second thing to keep in mind is that these estimates are meant to provide a general idea of what the **average** annual return may be over the next 20 years. The actual return can and probably will be significantly different from this average in any given year. For example, our estimated return for large-cap stocks over the next 20 years is 7.4 percent annually, on average. However, in any year the actual return may be, for example, up 25 percent or down 25 percent! Also, stocks come with more risk to principal invested than other asset classes. And certain stock types, such as small cap and international, carry additional risks. As an investor, you need to be aware of this uncertainty when developing your financial plans, especially for shorter-term goals.

### What Should You Do?

Thanks to the power of compound returns, what you do or don't do today can have big implications on your ability to meet your long-term goals. Therefore, one of the most important things you can do is to resist the temptation to do nothing in hopes that market returns will be higher than anticipated. If they are, that's a great bonus. But it's better to plan for a more realistic scenario.

Here are a couple of things you can do. First, while it's always wise to focus on avoiding unnecessary fees and taxes, it's even more important to do so in a lower-return environment. Second, if you don't have a long-term financial plan, it's a good time to put one together. If you already have one, you should consider revising it based on the market estimates provided in this study. By incorporating reasonable return assumptions into the financial-planning process, you are better able to more effectively plan for reaching your long-term financial goals – the main reason you developed a financial plan in the first place.

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The information and content provided herein is general in nature and is for informational purposes only. It is not intended, and should not be construed, as a specific recommendation, or legal, tax, or investment advice, or a legal opinion. Individuals should contact their own professional tax and investment advisors or other professionals to help answer questions about specific situations or needs prior to taking any action based upon this information.

International investing may involve greater risk than U.S. investments due to currency fluctuations, unforeseen political and economic events, and legal and regulatory structure in foreign countries. Such circumstances can potentially result in a loss of principal. Small-cap funds also are subject to greater volatility than other asset categories.

### Schwab Center for Financial Research

The Schwab Center for Financial Research, a division of Charles Schwab & Co., Inc., provides individual investors with professional-quality research and decision-making tools. Schwab's experts are widely published in respected business and academic journals, and regularly cited by the media on investing issues.

### Asset-Class Benchmark Definitions

The S&P 500® Index is a market-capitalization weighted index that consists of 500 widely traded stocks chosen for market size, liquidity and industry group representation.

Russell Indexes are subsets of the Russell 3000® Index, which contains the largest 3,000 companies incorporated in the United States and represents approximately 98% of the investable U.S. equity markets.

Russell 2000® Index is a market-capitalization weighted index composed of the 2,000 smallest companies in the Russell 3000.

CRSP Cap-Based Portfolios data tracks micro, small, mid and large-cap stocks on monthly and quarterly frequencies. CRSP ranks all NYSE companies by market capitalization and divides them into 10 equally populated portfolios. AMEX and NASDAQ stocks are then placed into the deciles determined by the NYSE breakpoints, based on their market capitalization. CRSP portfolios 1-2 represent large-cap stocks, portfolios 3-5 are mid caps, and portfolios 6-8 represent small caps. Portfolio Assignments are available as a CRSPAccess stock module. The stock and indices types must match (monthly).

MSCI EAFE Index® (Europe, Australasia, Far East) is a free float-adjusted market capitalization index that is designed to measure developed market equity performance, excluding the U.S. and Canada. As of April 2009, the MSCI EAFE Index consisted of the following 21 country indices: Australia, Austria, Belgium, Denmark, France, Finland, Germany, Greece, Hong Kong, Ireland, Italy, Japan, the Netherlands, New Zealand, Norway, Portugal, Singapore, Spain, Sweden, Switzerland and the United Kingdom.

The MSCI World Index® is a free float-adjusted market capitalization index that is designed to measure global developed-market equity performance. As of April 2009 the MSCI World Index consisted of the following 23 developed market country indices: Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Greece, Hong Kong, Ireland, Italy, Japan, the Netherlands, New Zealand, Norway, Portugal, Singapore, Spain, Sweden, Switzerland, the United Kingdom and the United States.

Barclays Capital Aggregate Bond Index includes fixed-rate debt issues rated investment grade or higher by Moody's Investors Service, Standard & Poor's,® or Fitch Investor's Service, in that order. (It also includes commercial mortgage-backed securities.) Bonds or securities included must be fixed rate, must be dollar denominated and non-convertible, and must be publicly issued. Bonds included span the maturity horizon, although all issues must have at least one year to maturity. All returns are market-value weighted inclusive of accrued interest.

(0509-8244)

# CALIFORNIA BROKER

VOLUME 24, NUMBER 1

SERVING LIFE/HEALTH INSURANCE PROFESSIONALS & FINANCIAL PLANNERS OF CALIFORNIA

OCTOBER 2005

## X-RAYING HMOs

An Inside Look at  
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Our Annual Survey

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*Retirement Planning*

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Variable Universal Life

# How to Get Sued and Lose All Your Clients Using VUL

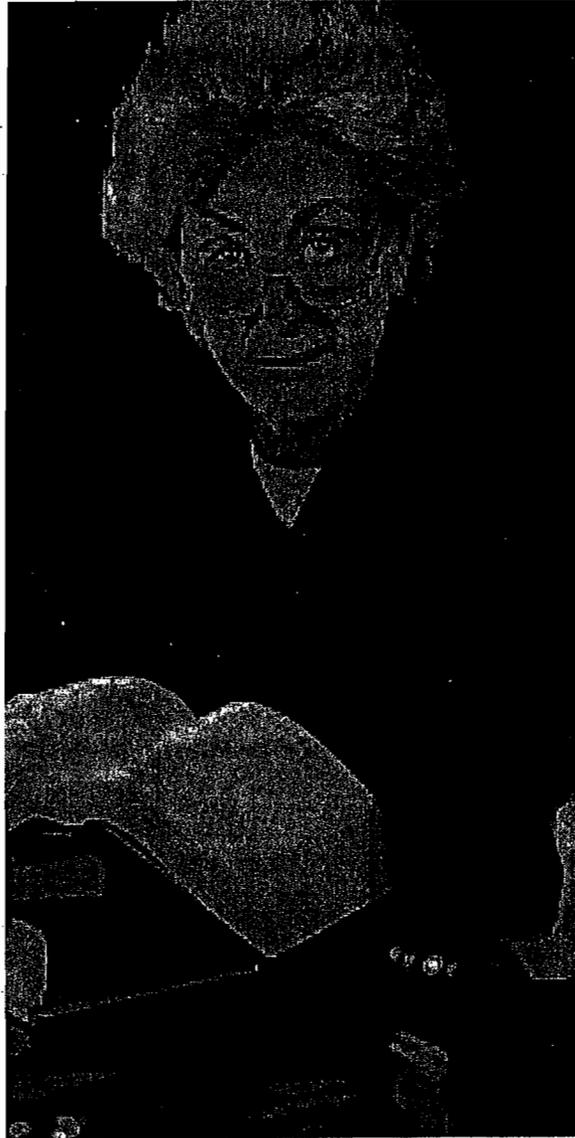
by Harry M Beck,  
CLU, CFA, CFP

Universal life insurance (UL) is popular because it offers the maximum flexibility for case design. Universal life insurance is no different from most forms of life insurance; it is designed to sell through illustrations that are merely estimates of an unknown future. Although illustrations display "guaranteed" results, sales are frequently made from future non-guaranteed estimates. The NAIC and the Securities and Exchange Commission (for variable products) regulate life insurance illustrations.

The success of a policy depends on an assumed premium payment, which is derived from a correct estimate of the capital markets (capital market expectations). Unfortunately, estimating future investment returns is difficult for producers or anyone else. Recent capital market surprises of lower than expected interest rates and lower equity returns have resulted in many traditional UL policies failing or being in danger of failing. I believe these failures will pale in comparison to the coming failure of variable universal life (VUL) policies, which often illustrate equity returns of 10% or more.

It may only be a matter of time before the legal profession finds it lucrative to sue agents who do the following:

- Sell VUL policies using unrealistic past performance illustrations.
- Do not use current capital market expectations to drive current illustrations.



- Do not actively monitor the performance of the VUL policies they sell.

## Illustrating 10% to 12% Equity Returns is Dangerous and Wrong

The SEC allows carriers to illustrate hypo-

thetical future returns. Variable life illustrations must show a 0% return, a 6% return, and a rate "not greater than 12%." Many carriers think it is acceptable to illustrate equity sub-accounts at 10% to 12% simply because the SEC allows them to do so. Many agents, using data from a highly unusual period, still believe that domestic equities are expected to grow at better than 10% per year. These agents believe that it is prudent to illustrate 10% returns and base premium payments upon the equity sub-accounts growing at this rate of return. I disagree and I believe that illustrating these returns is irresponsible and invites legal liability for the following reasons:

### 10% Equity Return Over Long Periods is Impossible

There is a pragmatic argument, originally brought forth by two of the most respected names on Wall Street - Peter Bernstein and Robert Arnott, which "proves" a 10% rate of return for equities over the long-term is impossible. Assume an investor put \$10,000 in a form of super-dynasty trust in 1792 (I know there was no such thing back then) - the year George Washington became our first president. If that money were compounded at 10% for 213 years (until today), it would

equal \$6.5 trillion. This amount is more than one-half of the U.S. GDP and greater than the GDP of Japan. It is obvious that no single person or family could ever become that rich! Therefore, stocks must offer long-term returns under 10%. This strongly suggests that illustrating 10%

returns is irresponsible and invites complaints from clients and their legal advisors.

The *Financial Analysts Journal* published two articles within the past five years by Bernstein and Arnott regarding the equity risk premium (ERP). The ERP is the required return necessary for investors to take the added risk of investing in stocks versus a risk-free return (For example, a 10-year Treasury bond). The authors conclude that the premium is now "skinny" – perhaps close to zero, suggesting that future equity return will be far, far lower than what the SEC allows for policy illustrations. Producers should take heed of this and adjust their assumed returns for equity sub-accounts accordingly.

### Stocks Cannot Grow Faster Than the Growth Rate of Earnings Plus Inflation

In the aggregate, stocks cannot grow at a faster rate in the long-term than their ability to grow their earnings or dividends. Investment guru, Gary Brinson's recent research determined the real (inflation adjusted) growth trend rate of profits per share in the S&P 500 was only 1.8% from 1947 to 2002. Of course, investor returns were significantly better due to the expansion or the price/earnings multiple during this unusual period! When adjusted for stock buybacks, the growth rate for dividends also approximated this number (Dividends in the aggregate cannot grow faster than earnings growth).

Most asset allocation models used to illustrate VUL seem to suggest that the growth trend rate is significantly higher than Brinson's findings. The typical asset allocation model that carriers use assumes a nominal growth rate of around 7%. If expected inflation is at 2.5%, the real (inflation adjusted) growth rate is approximately 4.5%. This is more than double the historical rate of 1.8% of Brinson's findings! According to Brinson, "People may argue for any future growth rate they desire, but they need to defend their forecast in a rigorous fashion. Demands for this rigor will accelerate in the future as investors seek to explain disappointing results relative to model outputs achieved with careless input assumptions."

Gary Brinson also believes that today's investment market fundamentals and financial variables clearly suggest that

future real returns from a mixed portfolio of stocks; bonds; and other assets, such as real estate, are unlikely to be greater than 4.5% to 5%."

Including fees and commissions, the likely future returns for equity and balanced sub-accounts are much less than what is currently illustrated. This suggests that it is highly unlikely that investor expectations will be met.

### 10% Returns Do Not Include Fees, Commissions, and Survivorship Bias

All load insurance policies have fees and commissions. Yearly fees reduce the performance of the sub-account return within the policy. Total commissions on UL policies are often higher than 120%. These commissions reduce the amount of cash value within the policy. The long-term effect of fees and commissions can affect the annualized portfolio return by 2% or more! Illustrating benchmark or active manager returns without reducing those returns for fees and commissions can lead to unsatisfactory future returns.

Indexes are typically used as proxies when quoting the long-term returns for equities. These indexes, such as the S&P 500 or Dow Jones, routinely drop bankrupt or poorly performing companies and replace them with healthier and faster growing ones. Thus, "managed" indexes, like the S&P 500, are biased toward the surviving companies and display higher returns than an investor is likely to have received. When fees, loads, and survivorship biases are included, likely future investor returns are less than what some carriers are illustrating.

### Past Performance Is Unlikely to Equal Future Results if the Base (Value) Starting Point Going Forward Changed

The price earning (P/E) ratio and dividends are two of the most widely used measures of stock market value. Proponents of illustrating a 10% rate of return from equities use a period that usually starts from 1926 when stocks were selling at mid-single digit P/E ratios and at 18x dividends. During 2000, stocks sold at P/E ratios above 22 and at 80 times dividends! As much as one-third of the return from stocks during this period came from investors paying more for their shares and

not from earnings growth.

Is the price investors pay for equities likely to keep increasing at the 1926 to 2000 rate? Is the P/E multiple expansion likely to continue for the next 80 years, sending the S&P 500 (or any other domestic equity index) to a P/E multiple above 80? Is the market ever likely to sell at 320x dividends or are valuations likely to contract (mean reversion)? Since 2000, the earnings of the S&P 500 have increased, while the overall market performance is down due to a contraction of P/E ratios. Market history suggests that the contraction will not stop until the average P/E ratio goes below the historical mean of approximately 12%. This suggests that any VUL policy sold today illustrating a 10% equity return is likely to disappoint if the average P/E ratio goes to historical levels.

### Positive Future Performance May Still Cause Policies to Fail

Although it seems illogical, sub-account investments in variable policies may be positive over time and still cause the policy to fail. This is because all UL policies, particularly VUL, are highly sensitive to performance in the early years when the cash value is low due to commissions and other expenses. Early losses followed by later investment gains may be disastrous for a policy, even though the long-term return matched the original policy illustration.

One way to illustrate this concept is to review the difference between arithmetic and geometrically linked rates-of-return. Say a sub-account lost 50% in year one and gained 50% in year two. The arithmetic return is zero (-50 + 50 divided by 2 = 0). The geometric return, representing what the investor actually received, is a loss of 25% (\$100 - 50% is \$50. \$50 + 50% = \$75. \$75 is 25% less than the original investment.) Therefore, the investor must earn 33% in year three to break even! Sub-account performance is advertised using arithmetic returns, but a policy lives or dies based on what the investor actually earns (geometrically linked returns).

Early sub-account underperformance may have a devastating effect on the survival potential of a VUL policy. The S&P 500 had a negative five-year return since 2000. This certainly does not bode well for the majority of variable policies sold since then.

### The Big Risks to Agents

Producers who illustrate policies using overly optimistic assumptions risk a lot more than simply having unhappy clients:

### Potential Legal Problems With Pension Plans

Producers who sold failing universal life policies to pension plans may have unforeseen liabilities. Under ERISA, any person who gives advice for a fee and/or other compensation is a fiduciary. Therefore, producers are subject to fiduciary standards and must be vigilant and monitor life insurance sold to pension and profit sharing plans. I believe producers should recommend changes in premium assumptions and/or offer alternative solutions if the life insurance they sold is likely to fail. (Of course, this is difficult if a home office will not allow an agent to recommend a life settlement). Agents must actively monitor all insurance sold to pension plans. If they do not, it is only a matter of time before the legal profession earns contingency fees suing for breach of fiduciary standards.

### Potential Legal Problems With Trusts

Trustees of ILITs and other trusts that hold life insurance have fiduciary obligations to the trust and remaindermen. Since 1996, California has adopted many of the provisions of the Uniform Prudent Investor Act. It is possible that a producer who sold a policy to the trust (and is currently receiving renewal commissions) has a fiduciary responsibility to that trust. That producer has an obligation to monitor the policy actively and make recommendations to the trust regarding changing the premium assumptions and the potential for a life settlement (if necessary). The agent's failure to do so could be construed as a breach of fiduciary duty, putting the agent in legal jeopardy.

### Potential Legal Problems With Investors

Individual investors with investment losses based upon inappropriate advice have successfully sought relief through arbitration or the courts. Will the same thing happen with investors who own VUL policies that use a 10% equity assumption? Michael Tate, who oversees \$375 million of assets for a New England Financial branch in San Ramon, Calif., says, "At least 75% of every variable

universal life policy I review for prospects is destined to fail." If Tate's observation is indicative of the marketplace, the potential producer liability is huge.

### VUL Producers Must Protect Themselves

Variable policies will always make sense when used for the right reasons. But, producers must be vigilant about protecting themselves from future liability. Producers can certainly take steps to protect themselves from potential legal action. They must only sell variable product to clients who understand investment risks. Producers must use reasonable investment assumptions when selling any type of variable policy, even if the SEC allows higher returns to be illustrated. Producers must assume that all UL policies need active management, which mandates monitoring the policy regularly. If a policy is in danger of failing, producers must be proactive with solutions to rescue the policy, including informing the policy owner of the potential to life settle.

Producers should also consider using guaranteed UL policies. For example, one company is offering an extended non-lapse rider that "guarantees" on its protection VUL policy as long as the policy owner selects a sub-account consisting of a predetermined asset mix and makes continuous and timely premium payments. Even if the capital market expectations are faulty, the policy will not fail, even if the cash value goes to zero. I believe the benefits of these policies far outweigh their costs.

### Conclusion

Producers selling UL, particularly VUL, must use realistic assumptions when designing illustrations for clients. Lower expected equity returns, combined with the fees and commissions embedded within VUL, suggest that it is prudent to illustrate equity sub-accounts returns in the 5% to 7.5% range. Agents should reduce their exposure to liability by monitoring all UL policies regularly, using non-lapse riders, and offering advice for policies in danger of failing. This advice should also include the potential for a life settlement. □

*Harry M Beck, CLU, CFA, CFP is the Executive Vice President of Provada Insurance Services Inc. For more information, call 415-369-9990.*

No. OUCC 04-052

**DATA INFORMATION REQUEST**  
**Indiana-American Water Company**  
**Cause No. 43680**

**Requested From:** Gary VerDouw  
**Date Requested:** 7/7/09

**Information Requested:**

What is the S&P business risk for each utility in Mr. Moul's water proxy?

**Requested By:** Jeffrey M. Reed – Office of Utility Consumer Counselor (OUCC)  
317-232-2494 – [jreed@oucc.in.gov](mailto:jreed@oucc.in.gov)

**Information Provided:**

As of July 10, 2009, S&P ranks each of the companies (except SJW which is not rated) in the Water Group as "Excellent" under its business risk profile scoring system.

**Hyperlink:**

**Date Response Provided:** 7-21-09

**Signed By:**



**Prepared By:** Paul R. Moul

**THE VALUE LINE**  
 Investment Survey®

Part 1  
**Summary & Index**

File at the front of the Ratings & Reports binder. Last week's Summary & Index should be removed.

September 25, 2009

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The Median of Estimated **PRICE-EARNINGS RATIOS** of all stocks with earnings

**17.2**

26 Weeks Ago	Market Low 3-9-09	Market High 7-13-07
11.6	10.3	19.7

The Median of Estimated **DIVIDEND YIELDS** (next 12 months) of all dividend paying stocks under review

**2.1%**

26 Weeks Ago	Market Low 3-9-09	Market High 7-13-07
3.5%	4.0%	1.6%

The Estimated Median Price **APPRECIATION POTENTIAL** of all 1700 stocks in the hypothesized economic environment 3 to 5 years hence

**55%**

26 Weeks Ago	Market Low 3-9-09	Market High 7-13-07
150%	185%	35%

**ANALYSES OF INDUSTRIES IN ALPHABETICAL ORDER WITH PAGE NUMBER**  
 Numeral in parenthesis after the industry is rank for probable performance (next 12 months).

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Bank (Midwest) (96) .....	610	Food Processing (25) .....	1901	Natural Gas (Div.) (69) .....	426	Retail/Wholesale Food (52) .....	1941
Beverage (8) .....	1957	Foreign Electronics (97) .....	1977	Newspaper (77) .....	2358	Securities Brokerage (27) .....	779
Biotechnology (51) .....	660	Funeral Services (29) .....	1832	Office Equip/Supplies (84) .....	1127	Semiconductor (40) .....	1047
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Coal (58) .....	507	Human Resources (79) .....	1631	*Pharmacy Services (2) .....	770	Thrift (91) .....	1501
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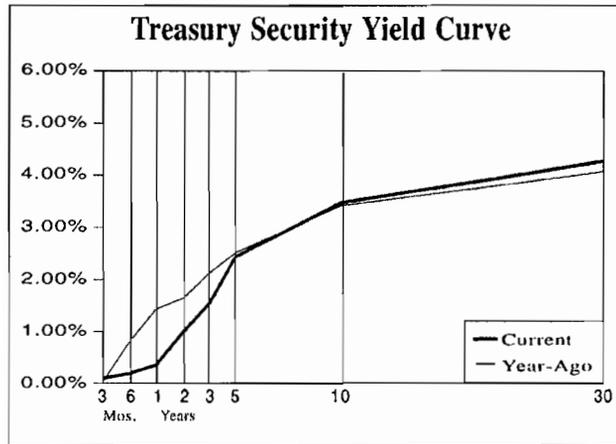
\*Reviewed in this week's issue.

In three parts: This is Part 1, the Summary & Index. Part 2 is Selection & Opinion. Part 3 is Ratings & Reports. Volume LXV, No. 5.  
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## Selected Yields

	Recent (9/16/09)	3 Months Ago (6/17/09)	Year Ago (9/17/08)		Recent (9/16/09)	3 Months Ago (6/17/09)	Year Ago (9/17/08)
<b>TAXABLE</b>							
<b>Market Rates</b>				<b>Mortgage-Backed Securities</b>			
Discount Rate	0.50	0.50	2.25	GNMA 6.5%	3.57	4.00	5.43
Federal Funds	0.00-0.25	0.00-0.25	2.00	FHLMC 6.5% (Gold)	2.71	3.13	5.33
Prime Rate	3.25	3.25	5.00	FNMA 6.5%	2.47	2.96	5.24
30-day CP (A1/P1)	0.21	0.42	2.50	FNMA ARM	2.62	2.53	3.86
3-month LIBOR	0.29	0.61	3.06	<b>Corporate Bonds</b>			
<b>Bank CDs</b>				Financial (10-year) A	5.74	6.70	6.79
6-month	0.40	0.66	1.61	Industrial (25/30-year) A	5.55	6.13	6.08
1-year	0.65	0.87	2.26	Utility (25/30-year) A	5.59	5.95	5.94
5-year	2.30	1.92	4.10	Utility (25/30-year) Baa/BBB	6.21	7.54	6.51
<b>U.S. Treasury Securities</b>				<b>Foreign Bonds (10-Year)</b>			
3-month	0.10	0.16	0.04	Canada	3.38	3.44	3.44
6-month	0.19	0.31	0.81	Germany	3.34	3.48	4.02
1-year	0.35	0.47	1.44	Japan	1.33	1.47	1.50
5-year	2.44	2.68	2.52	United Kingdom	3.69	3.79	4.41
10-year	3.47	3.69	3.41	<b>Preferred Stocks</b>			
10-year (inflation-protected)	1.60	1.92	1.74	Utility A	6.29	5.47	6.56
30-year	4.26	4.51	4.07	Financial A	6.73	8.72	8.77
30-year Zero	4.37	4.60	4.11	Financial Adjustable A	5.47	5.47	5.47



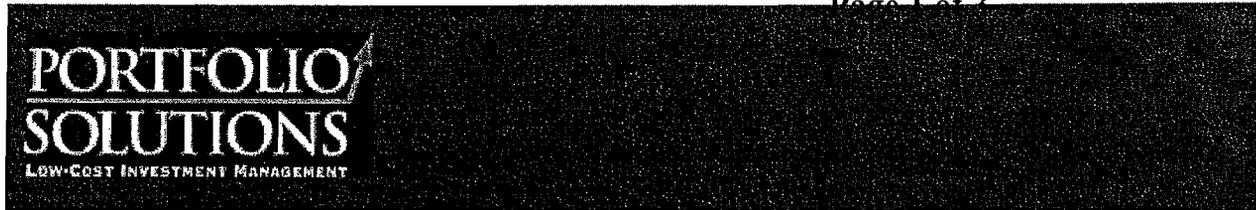
<b>TAX-EXEMPT</b>							
<b>Bond Buyer Indexes</b>							
20-Bond Index (GOs)	4.33	4.86	4.54				
25-Bond Index (Revs)	5.33	5.76	5.09				
<b>General Obligation Bonds (GOs)</b>							
1-year Aaa	0.40	0.40	1.73				
1-year A	0.90	1.10	1.83				
5-year Aaa	1.71	2.25	2.79				
5-year A	2.15	3.65	2.84				
10-year Aaa	2.78	3.33	3.59				
10-year A	3.15	4.85	3.79				
25/30-year Aaa	4.10	4.72	4.94				
25/30-year A	4.56	6.24	5.32				
<b>Revenue Bonds (Revs) (25/30-Year)</b>							
Education AA	4.85	6.30	5.05				
Electric AA	4.90	6.35	5.00				
Housing AA	5.30	6.65	5.40				
Hospital AA	5.35	6.60	5.45				
Toll Road Aaa	4.90	6.30	5.00				

## Federal Reserve Data

<b>BANK RESERVES</b>							
<i>(Two-Week Period; in Millions, Not Seasonally Adjusted)</i>							
	Recent Levels			Average Levels Over the Last...			
	9/9/09	8/26/09	Change	12 Wks.	26 Wks.	52 Wks.	
Excess Reserves	823201	794546	28655	754077	773683	643434	
Borrowed Reserves	320295	327647	-7352	369408	467326	513721	
Net Free/Borrowed Reserves	502906	466899	36007	384669	306357	129712	

<b>MONEY SUPPLY</b>							
<i>(One-Week Period; in Billions, Seasonally Adjusted)</i>							
	Recent Levels			Growth Rates Over the Last...			
	8/31/09	8/24/09	Change	3 Mos.	6 Mos.	12 Mos.	
M1 (Currency+demand deposits)	1635.7	1639.0	-3.3	9.9%	9.6%	17.6%	
M2 (M1+savings+small time deposits)	8293.7	8282.4	11.3	-3.4%	0.1%	7.6%	



## The Portfolio Solutions 30-Year Market Forecast

Investors expect to be paid for taking financial risks. Consequently, all financial assets are priced based on the perceived risk. The greater the perceived risk, the greater the expected return. When the perceived risk of an asset class is low, the expected return is also low relative to more risky asset classes.

Each year, we analyzed the primary drivers of asset class long-term returns including risk as measured by implied volatility, expected earnings growth based on expected long-term GDP, market implied inflation based on the spread between long-term Treasury Bonds and TIPS, and current cash payouts from interest and dividends on bond and stock indexes. These factors plus others are used in a valuation model to create an estimate for risk premiums over the next 30 years. In a sense, we believe these expected returns reflect what *the market* is estimating will be a fair payment for each asset class over T-bills over the long-term.

### Risk Based Methodology

There is a basic premise that is universal among investors. Riskier asset classes are expected to deliver higher long-term rates of return. If you can estimate the risk in an investment, you can also estimate the return require of that investment relative to all other investments.

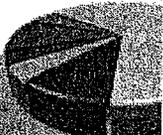
A three-month Treasury bill has basically no risk expect perhaps the risk that inflation will be higher than the yield. A twenty-year Treasury bond has interest rate risk, meaning interest rates may rise after you bought the bond. Since there is greater risk in T-bonds over T-bills, we know that over the expected return of T-bonds has to be higher than the T-bill over twenty years because the T-bond has interest rate risk. The difference in expected return on the twenty-year bond over the T-bill yield is called "term risk premium".

Instead of buying a twenty-year T-bond, an investor may decide to invest in a twenty-year "A" rated corporate bond. Unlike the T-bond, corporate bonds are not guaranteed by the U.S. government. As such, a "credit risk premium" is expected to be earned on the corporate bond in addition to a term risk premium.

Common stock of a company has more risk than its corporate bond because returns are based on earnings rather than interest, and in the case of bankruptcy, the stock holders get wiped out while the bond holders end up owning the company. Therefore, stockholders have greater risk than bond holders and are expected to earn a higher return. The extra return of stocks over bonds is known in academia as an "equity risk premium".

### Results and Limitations

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The table below is our expected return for all major equity and fixed income asset classes over the next thirty-years. The table is provided to be a guide when constructing a long-term diversified portfolio. These estimates are not expected to be completely accurate. Actual returns will likely differ in several asset classes.

**Thirty-Year Estimates of Bonds, Stocks, REITs, GDP, and Inflation**

<i>Index</i>	<i>Nominal Forecast</i>	<i>Inflation Adjusted</i>	<i>Risk*</i>
US Treasury Bills (3 month annualized)	3.5	0.5	1.5
US Treasury Notes (5 year maturity)	4.5	1.5	4.8
Long-term US Treasury Bonds	5.5	2.5	8.0
Investment Grade Corp. Bonds (5 yr)	6.0	3.0	5.0
Long-term Corporate Bonds (A rated)	6.5	3.5	8.5
High Yield Corp. Bonds (B to BB)	7.5	4.5	14.0
US Large Stocks	8.0	5.0	17.0
US Small Stocks	9.0	6.0	20.0
US Value Stocks (low price-to-book)	9.0	6.0	20.0
REITs (Real Estate Investment Trusts)	8.0	5.0	17.0
International Developed Country	8.0	5.0	17.0
International Small Value	10.0	7.0	25.0
International Emerging Markets	10.0	7.0	25.0
Gross Domestic Product	6.0	3.0	2.0
Inflation (Consumer Price Index)	3.0	-	1.5

\*The estimate of risk is the estimated standard deviation of annual returns.

**Laddering Risk Premiums**

Another way to look at asset class expected returns is by layering of risks premiums. As you go down the list in the table below, each asset class has the premiums of the asset class or category above it, plus a new risk premium. Adding risk premium layers derives an asset class expected return.

	Inflation	T-Bills	LT Govt.	LT Corp	Large Equity	Value Equity	Small Value Equity
Inflation	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
Real Risk Free Rate		0.5%	0.5%	0.5%	0.5%	0.5%	0.5%
Term-risk Premium			1.5%	1.5%	1.5%	1.5%	1.5%
Credit Risk Premium				1.0%	1.0%	1.0%	1.0%
Equity Risk Premium					2.0%	2.0%	2.0%
Value Risk Premium						1.0%	1.0%
Size Risk Premium							1.0%
<b>Total Expected Return</b>	<b>3.0%</b>	<b>3.5%</b>	<b>5.0%</b>	<b>6.0%</b>	<b>8.0%</b>	<b>9.0%</b>	<b>10.0%</b>

No one knows exactly what the returns of the markets will be over the next thirty years. However, the risk in an asset class are fairly stable over time, and that tends to drive the long-term risk premium.

The acceptance of a market forecast is an important step to creating a proper asset allocation. The forecast should always try to err on the conservative side. It is wise to expect and plan for lower returns and then be pleasantly surprised if the forecast is too low than to rely on a rosy forecast and possibly run out of money later in life. As the saying goes, it is better to be safe than sorry.

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### What Long-Term Return Should We Expect On large-capitalization Stock Market Indexes?

The answer is, in the long-term Stocks will return a percentage that is roughly equal to (actually slightly lower than) the Rate of Nominal GDP Growth Plus the average Dividend Yield. This is demonstrated with logic and graphs below.

Investors putting their money into stocks need to understand what long-term average return they can reasonably expect.

This article shows that a reasonable estimate for the average long-term compounded stock market return is currently no more than 7% to 8% (before trading and management costs) on large-capitalization stocks. This is based on U.S. data, but would also apply very similarly to Canada.

Many analysts forecast the long-term average return based strictly on historic returns. For example, the Dow Jones Industrial Average Total Return (including reinvested dividends), has returned, as of the end of, 2008, a yearly average of about 10.8% per year since 1930. On a compounded basis this is equivalent to a steady return of 8.6% per year compounded. (Compounded returns were lower than average returns due to the impact of volatility).

8.6% per year as a compounded long-term average sounds reasonably comforting, although perhaps not what investors would hope for.

Some analysts (most notably Warren Buffett in Fortune Magazine November 22, 1999<sup>1</sup>) argue that future long-term stock market returns can be estimated based on GDP growth and the dividend yield.

The math is simple, according to Warren Buffett<sup>1</sup> and others, we can roughly forecast the long-term expected return from major large-capitalization stock market indexes as:

$$\text{Expected real GDP Growth} + \text{Expected Inflation} + \text{Expected Dividend Yield}$$

The advantage of this simple method is that long-term forecasts of the three variables are available.

Today, a reasonable estimate of long-term expected large-capitalization stock market returns according to this formula is:

$$3\% \text{ for real GDP growth} + 1.5\% \text{ for inflation} + 3.0\% \text{ for dividend yield} = 7.5\% \text{ long-term total return on stocks.}$$

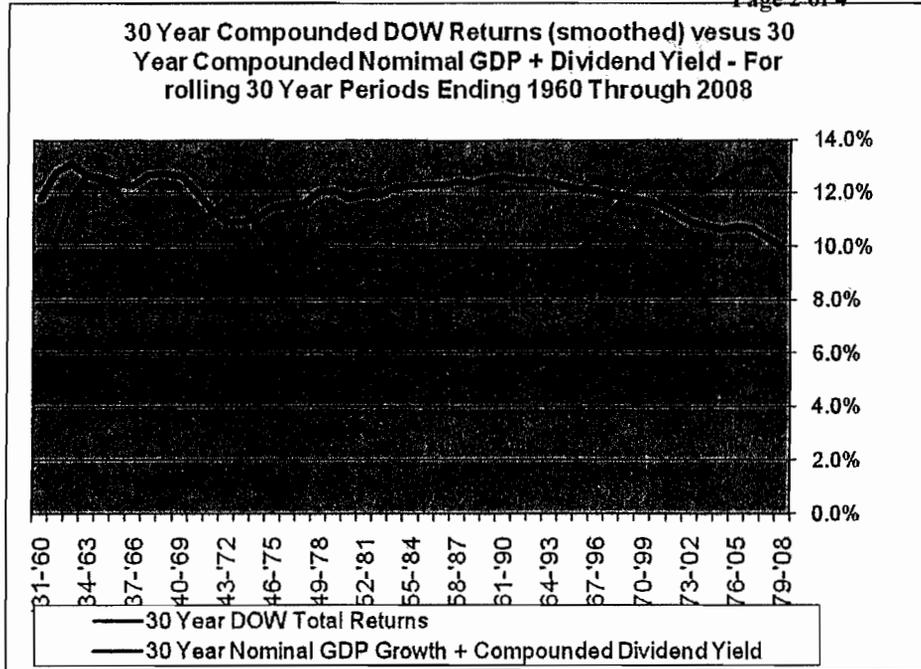
$$\text{Equivalently; } 4.5\% \text{ for nominal GDP growth} + 3.0\% \text{ for dividend yield} = 7.5\% \text{ long-term total return on stocks.}$$

Many of us might describe a 7.5% long-term average compounded stock market return as being "scary-if-true". And it is particularly scary when we consider that we need to deduct trading and management fees of about 1% to 3%, and we also need to deduct something for income taxes.

You can argue about the numbers to assume in the above formula. This is especially so in the middle of a deep recession where GDP is sinking and where some fear deflation and others fear hyper-inflation. But most long-term forecasts for these variables would total something close to our 7.5% figure. However, you can plug your own estimates into the simple formula if desired.

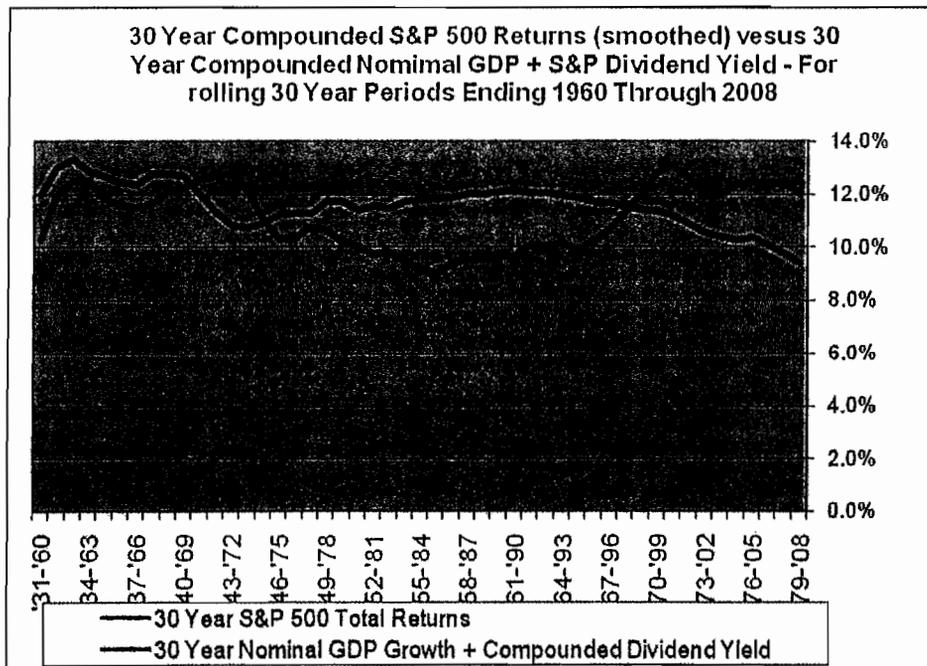
But are stock market returns really related to GDP, inflation and the dividend yield in this way? What does history tell us? The graph below provides the answer based on data for the Dow Jones Industrial Average, which is a large-capitalization stock index. The graph is based on rolling 30 year holding periods to simulate actual investor experience over different time periods. Each point on the graph below is the compounded average percentage gain in the Nominal GDP or the compounded average total return on the Dow Jones Industrial Average over the past 30 years.

In fact, history tells us that long-term stock market returns on the DOW Jones Industrial Average were actually consistently *lower* than the growth in GDP plus inflation plus the dividend yield. The notable exception is that in the 30 year rolling periods ending in 1999 through 2008, the DOW return, at over 12% (the red line here), exceeded the growth in GDP plus the compounded average dividend yield. In 1999 and 2000, the fact that the DOW returns over the previous 30 years exceeded GDP + Inflation + dividend yield was due to the very high stock market valuation. In more recent years the out-performance was more likely due to a very low starting point for the Dow in the 70's

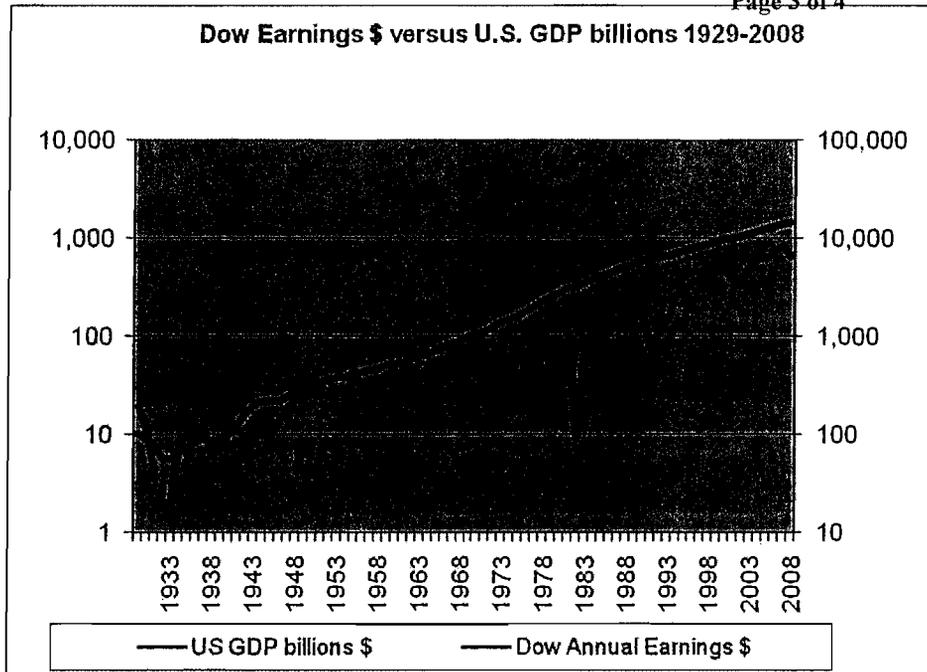


The red DOW total returns line is "smoothed" by taking an average of three years at the beginning and end point. This eliminates some of the volatility due to sharp annual moves in the DOW and allows a better view of the underlying trend. Without the smoothing the dip in the average return in the period ended 2008 would be even larger. This graph is meant to show long term averages rather than the specific situation in 2008.

A 30-year rolling holding period graph is also provided based on data for the S&P 500 as compiled by Ibbotson Associates in their Large Stock Index<sup>2</sup>. The pattern was remarkably similar to the DOW graph although the total returns on the S&P 500 (red line) on average lagged the GDP + Dividends figure by a smaller amount compared to the DOW data.



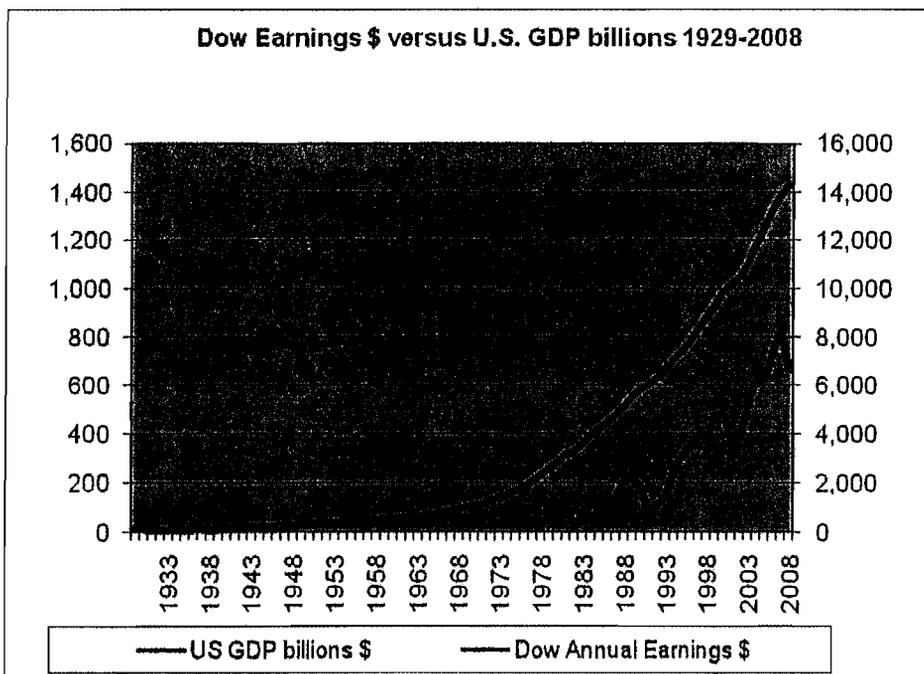
Interpreting the lines based on 30-year rolling data above can be very difficult. A more direct view of the Dow earnings (not return but earnings) versus GDP is shown below.



Note that the above graph has logartmic which is the ONLY proper way to show long-term trends but which can make a large percentage change appear quire small. Also notice that the two lines on the chart use two different scales. The scale for the Dow earnings (red line, left scale is 1/10th of the value of the GDP scale (blue line, right scale). This makes sense because the GDP is (very) roughly ten times as large as the Dow Earnings. MMy two scales are consistent in that in each case the top of the scale is 10,000 times larger than the bottom. Many analysts will use a left scale that has a range of say 1 to 50, while the right scale goes from say 10 to 200, rather than 10 to 500. Such inconsistent scales are very mis-leading. I always use scales that are consistent.

This graph shows the steady growth in U.S. GDP (blue line) versus the growth in the earnings of Dow Jones Industrial index which are more volatile but which also rose steadily in the long-run. The slope of the earnings line is slightly lower than that of the GDP line. Thus, stock market earnings growth is driven by growth in GDP, in the long run, but is slightly lower. Dow Jones Industrial Average total returns are in tum, in the long term, of course, driven by the earnings and dividend yield on the Index.

Below I show the exact same data but this time with a linear scale:



This chart with a linear scale is not the proper way to look at the trend of GDP or Dow earnings since 1930. (Log scales are best). However the linear scale confirms how DOW Jones Industrial Average Earnings have trended up with GDP over the years. The linear scale does a better job of showing the big drop in Dow earnings

in 2008.

#### What Does This Imply For Future Long-Term Returns In The Market?

For 30 year periods (and for other longer periods of at least 15 years) starting today we should expect the nominal GDP plus dividends figure to be in the range of about 7.5% (although with huge volatility around that average figure in any given year). This somewhat low level is driven by today's very low interest rate outlook, low inflation outlook and relatively modest real GDP growth outlook. Due to the historical and logical relationship of large-capitalization stock returns being no greater than the sum of nominal (after-inflation) GDP plus the dividend yields, we should not expect large-capitalization stock returns to exceed about 7.5%. And this is before trading and management costs and before any income taxes.

We would have to adjust our expected returns figure if we thought that today's stock market values were very high or very low according to historical norms. The market as of February 20, 2009 is low which may lead to somewhat above average long-term returns after the current financial crisis is resolved.

The result is that our "scary-if-true" estimate of 7.5% is not only reasonable but in fact may be biased high since actual large-capitalization total stock earnings and returns historically lags the sum of GDP growth plus the dividend yield over 30 year periods.

The average total return on the DOW and S&P 500 over the past ten years suddenly turned NEGATIVE after a huge market crash in 2008. But that does not mean we should expect negative or tiny returns going forward. Both the approximate 18% ten-year compounded average annual returns that we saw in the ten years ended 1998, 1999 and 2000 as well as the recent negative ten-year compounded average return were abnormal. Something closer to our 7.5% is a better guess going forward.

As mentioned, I first heard this theory from Warren Buffett and the data indeed seems to prove his theory (not a surprise). But, this relationship only holds (even approximately) over long periods such as 20 years or more. It is not meant to be a short-term indicator.

July 10, 2003 Shawn Allen, CFA, CMA, MBA, P.Eng.

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1. Warren Buffett in Fortune Magazine, November 22, 1999, said:

*Let's say that GDP grows at an average 5% a year - 3% real growth, which is pretty darn good, plus 2% inflation. If GDP grows at 5%, and you don't have some help from (declining) interest rates, the aggregate value of equities is not going to grow a whole lot more. Yes, you can add on a bit of return from dividends. But with stocks selling where they are today (this was 1999), the importance of dividends to total return is way down from what it used to be. Nor can investors expect to score because companies are busy boosting their per share earnings by buying in their stock. The offset here is that the companies are just about as busy issuing new stock, both through primary offerings and those ever present stock options.*

At the May 2001 Berkshire Hathaway annual meeting, Buffett again spoke of long-term returns based on 5% for GDP and he estimated the dividend yield at 1.5% at that time. And he noted that this (6.5%) return would be before the investor's trading costs.

Warren Buffett's Fortune article was updated December 10, 2001.

2. The Ibbotson Large Stock return figures are from the Stocks, Bonds, Bills and Inflation Yearbook by Ibbotson Associates. They indicate that the "large company stock total return index is based on the S&P Composite Index". Since 1997, Ibbotson has obtained its data directly from S&P. Prior to 1997 the dividend or income return was calculated by parties other than S&P. Consult the Ibbotson Yearbook for further discussion.

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