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[State of Indiana](#)

## Consumer News... For You! The OUCC's September 2017 Newsletter

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# OUCC

Indiana Office of Utility  
Consumer Counselor

## Consumer News.... For You!

SEPTEMBER 2017

### INDIANA MICHIGAN POWER RATE CASE

Three IURC public field hearings are scheduled in the [Indiana Michigan Power \(I&M\)](#) rate case: South Bend on Oct. 2, Fort Wayne on Oct. 10, and Muncie on Oct. 30. [Written consumer comments](#) are also invited through Nov. 2. OUCC attorneys and technical experts are reviewing I&M's \$263 million request and have until Nov. 7 to file testimony.



### ADDITIONAL CASES

OUCC attorneys and technical experts are reviewing the City of South Bend's request for a water rate increase. Consumer comments are invited with an Oct. 24 public field hearing scheduled in [South Bend](#). Closing arguments have been filed in the [Ohio Valley Gas](#) and [Community Utilities](#) rate cases. Additional cases of note include the proposed acquisitions of the [Charlestown](#) and [Georgetown](#) water utilities.



### WINTER IS COMING!

Winter will be here before we all know it. Keeping a clean filter in your HVAC unit is one of the important [ways to get ready](#). Another is to have your HVAC unit serviced, especially if it hasn't had a tune-up in a while. This is important for both efficiency and safety reasons. Our website offers a number of [tips](#) to help prepare for winter. We also recommend [budget billing](#) to help alleviate sticker shock on winter heating bills. Most Indiana energy utilities offer budget billing.

### DID YOU KNOW?

Indiana will have more than 1 million job openings by 2025 due to retirements and the creation of new jobs. The [Next Level Jobs](#) initiative is part of Governor Eric J. Holcomb's Next Level Indiana agenda. It is aimed at empowering both employees and employers with the skills and tools these future openings will require.



### OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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