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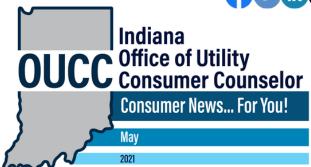
Consumer News... For You! May 2021

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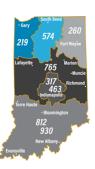




10-DIGIT TRANSITION UNDERWAY

If your phone number starts with the 219 or 574 area code, you'll need to complete all local calls with 10 digits starting in October. A 6-month grace period is underway to help with the transition. Between now and Oct. 24, local calls in the 219 and 574 areas can be completed with either 7 or 10 digits

An FCC order is requiring the dialing changes in parts of 35 states, to allow the three-digit 988 dialing code for the National Suicide Prevention Lifeline to take effect nationwide next year. The 317 and 812 area codes in central and southern Indiana moved to 10-digit dialing a few years ago due to dwindling number supplies.



ADDRESSING FUTURE ENERGY NEEDS

Indiana's 21st Century Energy Policy Development Task Force will HOUSE ENROLLED ACT No. 1220 continue its work for two additional years, under legislation recently authored by State Rep. Ed Soliday and signed by Gov. Eric J. Holcomb.

Utility Consumer Counselor Bill Fine will continue to serve on the task TRINK I K 23-41 B ADREST TO THE DREAMA CODE
force as it studies a number of topics in the months ahead. Topics include rest. The Creating Pulsing Bendagement that we care to the copier, "No therm' above to the control of the transfer and copier," and there is desirable to the complex of the control of the copier and the copier and the copier and the copier and copier and the copier and copier a structures, distributed energy resources, energy efficiency, storage technology research, and issues affecting low-income communities and The state of the state, appeared a failure to the state of the state o on (2) secretions apparaised by the estimately leader.

and legislators are due by November 2022.

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CASE UPDATES

- The OUCC, CenterPoint Energy, and additional parties have reached a settlement agreement in the Vectren South gas rate case. The settlement is pending before the IURC, which may approve, deny, or modify any agreement it considers.
- The IURC evidentiary hearing in the CenterPoint Energy/<u>Vectren North</u> gas rate case is scheduled to start on May 24.
- Bloomington's municipal water utility has filed a new rate case. Consumer comments are
- · A rate settlement between the OUCC and Crawfordsville's municipal electric utility has received IURC approval.
- Closing briefs in the American Suburban Utilities rate case (Tippecanoe Co.) are due on May
- Northern Indiana Public Service Co. (NIPSCO) has scheduled a May 20 virtual workshop on its integrated resource plan.

NATIONAL ELECTRICAL SAFETY MONTH

Every year, 51,000 home electrical fires in the US trigger \$1.3 billion in property damage, while causing hundreds of fatalities and injuries. Those estimates from Electrical Safety Foundation International (ESFI) show the importance of finding any hazards and getting them fixed quickly.



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OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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