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[State of Indiana](#)

Consumer News... For You!

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OUCC

Indiana Office of Utility Consumer Counselor

Consumer News... For You!



START YOUR SAVINGS!

You can help manage your summer electric bill by signing up for your utility's air conditioning [load management program](#). If you qualify & participate, you can get a bill credit (or credits) while helping the utility manage its supply on the year's hottest days.

MAY 2016

OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

RATE CASES

This month's IURC field hearing in Ft. Wayne on [Aqua Indiana's](#) rate request had a strong turnout, with a May 25 field hearing scheduled in the [Evansville](#) water rate case. The OUCC files testimony in both cases in the near future. We expect IURC orders in the coming weeks in the American Suburban & Hamilton Southeastern sewer rate cases



KUDOS!

Congratulations to OUCC Natural Gas Division Analyst Brad Lorton for becoming a Certified Rate of Return Analyst. He passed the CRRA exam at the recent Society of Utility & Regulatory Financial Analysts (SURFA) forum in Indianapolis.



REACHING OUT

Our staff enjoyed meeting consumers & distributing information at this year's Earth Day Indiana Festival in Indianapolis. The OUCC is available for [events](#) throughout the state at no charge.

BEING PREPARED

The US Dept. of Homeland Security is holding a [cybersecurity workshop](#) in conjunction with the IURC. It's set for June 1 in Indianapolis, with registration open through May 25.

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