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Consumer News... For You! The OUCC's March 2020 Newsletter

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Indiana Office of Utility Consumer Counselor

**CONSUMER NEWS... FOR YOU!
MARCH 2020**

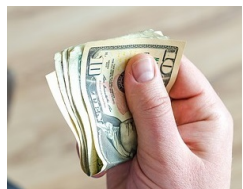


WELCOME SPRING BY FIXING WATER LEAKS

Water leaks in homes throughout the US can waste almost 1 trillion gallons of water each year, according to EPA statistics. With that in mind, Fix a Leak Week is an annual reminder to everyone to check for leaks and fix them as quickly as possible.

The OUCC will be posting daily tips on [Twitter](#) and [Facebook](#) throughout Fix a Leak week, from Mar. 16 through 22. Be sure to follow our pages today so you don't miss out.

If you'd like some helpful tips now, check out our new [Fast Facts](#) guide for water savings.



WINTER DISCONNECTION MORATORIUM

The state's electric and natural gas shut-off [moratorium](#) for qualifying consumers will end on Mar. 15. Consumers who are behind on their bills are urged to contact their utilities as soon as possible to make payment arrangements. If you need financial assistance, the statewide [Indiana 211](#) helpline can help connect you with local resources. The three-digit, toll-free number works in all Indiana counties.



CASE UPDATES

[Aqua Indiana - Darlington](#) and [LMH Utilities](#) (pictured above) customers recently voiced their views on the utilities' pending rate requests at IURC public field hearings.

The IURC evidentiary hearing in the [Duke Energy](#) rate case has concluded with closing briefs to be filed in March and April. The OUCC's final recommendations are due on Mar. 25.

Indiana Michigan Power's (I&M's) newest [solar project](#) will go forward, following recent Commission approval of an agreement among the OUCC, the Citizens Action Coalition, and I&M.

WE'RE HIRING

If you're an accountant with a bachelor's degree, strong writing and research skills, and a commitment to public service, we may have the opportunity you're looking for. Our website has [more information](#). To learn more about careers throughout state government, visit [WorkForIndiana.in.gov](#).



OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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