

Options for paying monthly POWER Account contributions and premiums

A quick reference for members and third parties



- 1. **Pay by phone:** You can pre-pay some or all of your contribution by debit or credit card with our automated payment by phone system. Call our payment center at 866-539-4092 or 800-743-3333 (TTY for hearing and speech impaired).
- 2. **Pay online with WISEpay:** <u>WISEpay</u> is an online payment system, also available through <u>myMDwise account</u> for Healthy Indiana Plan members. WISEpay allows members to make payments the following ways: Electronic credit or debit card payments online, automatic draft from designated account (also called Automatic Clearinghouse) and electronic funds transfer.
- 3. **Pay by cash:** You can make your POWER Account contribution using cash in person at a MoneyGram location at no cost. Find a <u>MoneyGram location</u> inside retailers like CVS/pharmacy, Walmart and many more.
 - a. Bring these with you: Enough cash for your payment, your MDwise Member Identification Number found on your member ID card, receive code 15187.
 - b. Complete the MoneyGram ExpressPayment[®] blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction.
 - c. Payment processes may vary depending on your location. Simply ask an associate for help.
- 4. **Pay by payroll deduction:** Ask your employer if you can have your HIP contribution taken from your paycheck. If so, your employer will need to complete the Direct Deposit Form and follow instructions on remittance to Key Bank. Employers may contact customer service at 866-539-4092 for assistance.
- 5. **Pay with employer or other third-party contribution:** Ask your employer or a third-party organization if they are willing to pay for part or all of your POWER Account balance. They will need to fill out the <u>Employer/Third Party Contribution Form</u>.
- 6. Mail: Send check or money order payments to address on your invoice.
- 7. **Text to pay:** Members can opt in to receive a SMS notification indicating their contribution is due and have the option to pay their monthly contribution by text message. Follow these three easy steps:
 - a. Create your account on Wisepay.
 - b. Save a payment method in your digital wallet.
 - c. Choose SMS messaging. Text to pay users will receive a text alert every month when their invoice is ready with instructions to confirm payment.
- 8. **Pay with MDwiseREWARDS:** <u>MDwiseREWARDS</u> is a rewards program for every Healthy Indiana Plan and Hoosier Healthwise member. MDwise members are automatically enrolled in the MDwiseREWARDS program. The program allows you to earn points to exchange for gift cards. For information on how to earn and spend points, visit <u>www.mdwise.org/mdwise/mdwise-rewards</u>.