

Options for paying monthly POWER Account contributions and premiums

A quick reference for members and third parties

Anthem HIP: Anthem

1. **Sydney Health:** Set up automatic monthly payments,or make a one-time payment through Anthem's <u>Sydney Health</u> <u>secure member portal</u> or the Sydney Health mobile app. Scan the QR code at right to download the mobile app.



SCAN HERE: SYDNEY HEALTH QR CODE

- 2. **Online through your bank:** Set up automatic monthly payments or make a one-time payment through your bank checking or savings account each month.
 - a. Talk to your bank if you need help signing up for their online bill pay services. Allow three business days for your payment to post.
 - b. For automatic monthly payments, request a recurring payment setup form by calling Member Services at 866-408-6131 (TTY 711).
- 3. **Quick Pay:** You can easily make a one-time payment through our secure Quick Pay link. You can scan the Quick Pay QR code at right or go online.
- 4. **Mail:** Send the POWER Account invoice form with your check or money order to:

Anthem Blue Cross Blue Shield P.O. Box 6431 Carol Stream, IL 60197-6431



SCAN HERE: QUICK PAY QR CODE

Be sure to write your member ID number on your payment and include the tear-off coupon attached to your invoice in the envelope with your payment. If you are paying for multiple family members with one check, include all the coupons and member IDs.

- 5. **Phone:** Payments can be made using a debit/credit card or electronic check by calling Member Services at 866-408-6131 (TTY 711). Members can speak to a customer service representative or make payments via the voice response system without speaking to a live person. Allow at least five days for your payment to post.
- 6. **Pay by employer/nonprofit contributions:** An employer or a non-profit group, like a church or foundation, can pay some or all of your contribution. If they pay only a part of your contribution, you pay what is left. Employers and nonprofit groups can pay online or by mail. Visit anthem.com/Pay4HIP to learn more.
- 7. **MoneyGram:** Go to any MoneyGram location. You can find them at places like Walmart or CVS. A complete list is online at www.moneygram.com.
 - a. You'll need your member ID number, which is located on the front of your ID card; the company name, Anthem Healthy Indiana Plan; and/or the five-digit receive code 15204 and enough cash for your payment. Be sure to take the payment slip attached to your invoice with you.
 - b. Complete the MoneyGram ExpressPayment® blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction. Payment processes may vary depending on your location. Simply ask an associate for help if you need it. There is no charge for this service.