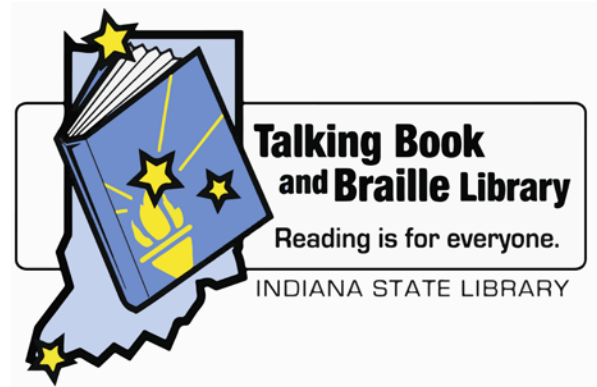


Indiana Talking Book & Braille Library



Patron Satisfaction Survey

Please take a few minutes to fill out our user survey. You can print the survey and send it to us by mail or fill it out online at <https://www.surveymonkey.com/s/tbbl>.

1. Are you a patron of the Indiana Talking Book & Braille Library?

Yes No I am a friend/relative of a patron

2. Please mark the types of material you receive from the Library.

Digital Books Cassette Books Magazines
 Large Print Books Braille Books

3. How satisfied are you with the materials you receive?

Satisfied Somewhat satisfied Unsatisfied

4. If you checked unsatisfied, what is the main reason why?

Contents of materials Slow delivery of materials
 Other (please specify)

5. Are you receiving a sufficient number of books?

Yes No

_____Other

14. Are you familiar with BARD?

_____Yes

_____Somewhat

_____No

15. Do you download books regularly?

_____More than 1 book a week

_____More than 1 book a month

_____Every 6 months

_____Never

16. If you are a regular user of BARD, are you still getting books in the mail?

_____Yes

_____No

17. If you are NOT a BARD user, what is the reason?

_____No internet access

_____Do not use a computer

_____No interest

_____Did not know about BARD

18. Have you ever attended our annual Indiana Vision Expo?

_____Yes

_____No

19. If yes, how many Expos have you attended?

_____One

_____Two-Four

_____More than four

20. What are some things you would like to see more of at the Indiana Vision Expo?

_____Displays aimed at children

_____Hands on activities

_____Speakers

_____Other (please specify)

21. If you are under the age of 18, do you participate in our Summer Reading Program?

_____Yes

_____No

22. If not, what are some things that we could do differently to encourage you to participate?

Different prizes More reminders More interaction
throughout the program

23. Are you aware of the Newslines services offered by the library?

Yes No

24. If you are aware of Newslines but don't use the service, what is the reason?

Not interested Too complicated Don't have time
 Don't care for text to speech voices Other

25. Are you familiar with the Indiana Voices Program?

Yes No

26. If yes, do you participate in the Indiana Voices program?

Yes No

27. What are some types of books Indiana Voices could offer that would make you more likely to sign up for the program?

Biographies Indiana History Romance
 Westerns Other

MAIL TO:

Indiana Talking Book & Braille Library
140 N. Senate Ave.
Indianapolis, IN 46204

Free Matter
for the Blind