



Where People Connect, Communities Achieve

2013 Indiana Broadband Summit

Edge Initiative Exercise

www.libraryedge.org





Indiana Broadband Summit Edge Initiative Exercise May 2013

Wondering what your library can learn from the Edge Assessment? Don't want to wait until 2014 to find out? Try this quick "quiz", which includes several indicators from Benchmark 3.

Community Value Area: Benchmark 3

Libraries provide technology resources to help patrons meet important needs related to personal goals and community priorities

Why is this Benchmark important?

Public libraries offer all people the opportunity to enrich and improve their lives through open access to exceptional information, communication and technology services. Equitable access to the technologies that enable users to gather, use and create digital content is especially critical for disadvantaged populations who may otherwise be unable to gain access to information because of the inability to purchase the required equipment, Internet provider service or other necessary resources.

What does Benchmark 3 address?

All of the indicators in Benchmark 3 contain activities, programs, or services which are provided to patrons. Other sections of the Edge assessment will ask about activities, programs, or services provided to staff or partners. This benchmark focuses on library activities in four areas:

- Workforce development and entrepreneurship
- eGovernment or legal purposes
- Educational opportunities
- Health and wellness purposes



Edge Benchmark 3 Quick Quiz!

3.1. How does your library support the use of public technology for workforce development and entrepreneurship?

	Yes	No
The library <u>selects and organizes</u> online resources for job seeking, employment skill-building, or professional certification		
The library <u>selects and organizes</u> online resources for small business development		
The library offers access to online career testing preparation tools through its website and/or through career testing software		

3.2. How does your library support the use of public technology for eGovernment or legal purposes?

	Yes	No
The library <u>selects and organizes</u> online links to local, state, and federal eGovernment resources		
The library <u>selects and organizes</u> online guides and instructions for identifying, finding, and using online eGovernment resources		
The library offers access to electronic legal and law-related research information and services through its website		

3.3 How does your library support the use of public technology for patrons pursuing educational opportunities?

	Yes	No
Early literacy games, web-based read-along programs, and/or electronic toys or tablets are available at the library and through the library website		
The library selects, organizes, and maintains online resources related to homework help, research, and information literacy for students		
The library selects, organizes, and maintains online resources about college selection and financial aid		

3.4 How does your library support the use of public technology for health and wellness purposes?

	Yes	No
The library selects and organizes online resources for learning about medical conditions, procedures, prescription drugs, and healthcare providers		
The library offers access to medical databases through its website		
The library is a designated community access point for health and human services information assistance (211 service)		

NOTE: Terms that appear with a dotted underline will be found in an online glossary.

Benchmark 3 Resources!

The indicators in Benchmark 3 all represent activities, programs, or services which are important to patrons. If you answered “no” to some of these indicators, the following resources will give you examples of ways to improve existing programs or start new ones. If you answered “yes”, these resources are also examples you can use to make improvements. In January 2014, you will be able to take the complete Edge Assessment at www.libraryedge.org, where these resources will also be listed with your assessment results!

3.1. The library supports use of public technology for workforce development and entrepreneurship.	
The library selects and organizes online resources for job seeking, employment skill-building, or professional certification	<ul style="list-style-type: none"> • Article. WebJunction.org. Resources for Job Seekers. http://www.webjunction.org/explore-topics/workforce-resources.html • Webinar. WebJunction. Helping Job Seekers Using Electronic Tools & Federal Resources. http://www.webjunction.org/events/webjunction/Helping_Job_Seekers_Using_Electronic_Tools_and_Federal_Resources.html • Library Example. NJ State Library's NJWorks@yourlibrary Library and Community resources. http://njworks.org/online_job_career_resources/additional_resources
The library selects and organizes online resources for small business development	<ul style="list-style-type: none"> • Article. WebJunction. Small Business & Entrepreneurs Resources. http://www.webjunction.org/partners/arizona/gi21/gi21-small-business.html
The library offers access to online career testing preparation tools through its website and/or career testing software	<ul style="list-style-type: none"> • Library Example. Massena Public Library Career web site: http://www.massenapubliclibrary.org/node/78 • Library Example. The Mercer County Library System resources http://njworks.org/njworks_news/2012/nov/26/featured_library_mercer_county_library_system
3.2. The library supports use of public technology for eGovernment or legal purposes.	
The library selects and organizes online links to local, state, and federal eGovernment resources	<ul style="list-style-type: none"> • Article. E-Government resources for the Workforce: http://www.webjunction.org/documents/webjunction/E_045_Government_resources_for_the_workforce.html • Library Example. Pasco County Library System E-Government Tools Page http://pascolibraries.org/egovtools.shtml • Library Example. New South Wales Public Libraries & E-Government www.sl.nsw.gov.au/services/public_libraries/publications/docs/egov.pdf • Article. ALA's Public Libraries and E-Government Services (http://connect.ala.org/node/104100) describes how public libraries are implementing various strategies to best serve their community with E-Government services. • Website. LibEGov. http://libegov.org/

<p>The library selects and organizes online guides and instructions for identifying, finding, and using online eGovernment resources</p>	<ul style="list-style-type: none"> • Tool. ALA’s E-Government Toolkit. http://www.ala.org/advocacy/advleg/federallegislation/govinfo/egovernment/egovtoolkit • Webinar. WebJunction. Re-tooling Frontline Staff with E-government Resources. http://www.webjunction.org/events/webjunction/Re-tooling_Frontline_Staff_with_E-government_Resources.html
<p>The library offers access to electronic legal and law-related research information and services through its website</p>	<ul style="list-style-type: none"> • Library Example. Law Library of Queens Free Legal Research. http://www.nycourts.gov/library/queens/freelegalresearch.shtml • Library Example. National Archives Law and Legal Resources. http://www.archives.gov/research/alic/reference/law.html

3.3 The library supports use of public technology for patrons pursuing educational opportunities

<p>Early literacy games, web-based read-along programs, and/or electronic toys or tablets are available at the library and through the library website</p>	<ul style="list-style-type: none"> • Library Example. Johnson County (KS) Library’s 6 by 6 Early Literacy materials http://www.jocolibrary.org/default.aspx?id=14147&epslanguage=EN • Article. TechSoup for libraries. Ahead of the Game. http://techsoupforlibraries.org/spotlight/kelly-czarnecki • Article. Techsoup for Libraries. Gaming & Online Education at the Library During Tough Economic Times. http://techsoupforlibraries.org/blog/gaming-and-online-education-at-the-library-during-tough-economic-times • Article. ALA. Educational Software for Children. http://www.ala.org/pla/tools/technotes/educationalsoftware • Tool. Every Child Ready to Read http://www.everychildreadytoread.org
<p>The library selects, organizes, and maintains online resources related to homework help, research, and information literacy for students</p>	<ul style="list-style-type: none"> • Article. ALA. Best Websites for Teaching & Learning. http://www.ala.org/aasl/guidelinesandstandards/bestlist/bestwebsites • Article. TechSoup for libraries. Technology Services for Children. http://techsoupforlibraries.org/blog/technology-services-for-children • Tool. American Association of School Librarians (AASL) Standards for the 21st-Century Learner Lesson Plans : Aasl.jesandco.org free database. • Library Example. Louisiana State Library. HomeworkLouisiana. http://www.homeworkla.org
<p>The library selects, organizes, and maintains online resources about college selection and financial aid</p>	<ul style="list-style-type: none"> • Tool. College Prep @ your library. http://atyourlibrary.org/teen-spotlight/college-prep-your-library • Library Example. College Preparation Help & Resources: Sppl.org website. http://www.sppl.org/college

3.4 The library supports use of public technology for health and wellness purposes.

<p>The library selects and organizes online resources for learning about medical conditions, procedures, prescription drugs, and healthcare providers</p>	<ul style="list-style-type: none"> • Library Example. Hennepin County Library’s Health and Wellness resources page http://www.hclib.org/pub/search/SubjectGuides.cfm?Topic=Health/Wellness • Tool. Infopeople. Health and Wellness at the Library http://infopeople.org/training/past/online/2011/health • Tool. Finding Health & Wellness @ the Library: a Consumer Health Toolkit for Library Staff: Library.ca.gov downloadable.pdf http://www.library.ca.gov/lds/docs/HealthToolkit.pdf • Tool. Searcher In Charge Health Information Videos: Birdsonginfo.com online video series http://www.birdsonginfo.com/searcher_in_charge/health • Tool. U.S. Department of Health & Human Services: http://www.hhs.gov • Tool. NN/LM’s The Consumer Health Outreach Resources. http://nmlm.gov/outreach/consumer • Article. The Nebraska Library Commission’s Guidelines on Handling Medical Questions in the Public Library. http://nlc.nebraska.gov/ref/star/chapter9b.aspx
<p>The library offers access to medical databases through its website</p>	<ul style="list-style-type: none"> • Tool. Medline Plus http://www.nlm.nih.gov/medlineplus
<p>The library is a designated community access point for health and human services information assistance (211 service)</p>	<ul style="list-style-type: none"> • Library Example. LINC 211 at the Memphis Public Library http://www.memphislibrary.org/linc/211.htm • Tool. 2-1-1 Information & Referral Search : 211.org online search tool