

2012 Indiana Public Library annual report workshop

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Indiana State Library
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Bibliostat Collect General

- Pop-up blockers –
 - Instructions from Bibliostat Collect
 - Instructions from your computer's help screens
 - Help from your IT department
- Click “save” to save; can leave program at any time and return to finish report.
 - Click “next” or “back” to move between pages
- Same process as for 2011 annual report
 - Login, password and URL will be emailed to you; URL and print report will be posted to ISL website
 - Available before Dec. 31, if possible
 - Use F11 if you do not see full screen
- May copy and paste, with keyboard commands
 - Ctrl and c = copy
 - Ctrl and v = paste



Home Page (1)

- Tool bar
 - Home
 - Survey
 - Takes you to choice of surveys (2012 default, 2011–2008)
 - Status
 - Must choose 2012 survey first
 - Edit checks
 - Unanswered questions
 - YOU MUST ANSWER ALL REQUIRED QUESTIONS!
 - Flagged questions
 - Submit survey
- Printing
 - Printable survey reports
 - 2012 data only
 - 2012 and 2011 data
 - Blank report
 - Entire report or separate sections
 - Printable annotation reports
- Frequently asked questions
- Instructions
 - Read CAREFULLY, as there have been extensive revisions
 - Posted to ISL website



Home Page (2)

- ▶ Need assistance
 - ▶ For help with technical questions about Bibliostat Collect, contact Product Support at: 1-866-785-9935
 - ▶ For questions about the annual report survey or about definitions, please contact Edie Huffman, 800-451-6028, 317-232-3681, ehuffman@library.in.gov
- Logout
 - Allows you to return to finish entering data
- Navigation
 - Parts 1-15
 - Part 13 is the current standards
 - Part 15 is the Supplement
 - Scroll down entire page so that you don't miss any questions



General information & Part 1

Questions in bold font are related to standards

- General information
 - Some questions are mandated by PLS
 - Click on underlined question # for definition
 - Grayed-out box means answer is prefilled and locked or automatically calculated
- Report most current information for
 - Library contact information and hours
 - Board of Trustees
 - Salaries
- Part 1 General
 - <http://www.in.gov/library/pldirectory.htm>
 - There are 9 Congressional districts in Indiana
 - Answers from previous year's report above question (can use key commands to copy and paste)
 - **PLEASE REVIEW** any prefilled and locked data and contact me to make changes, **if needed**



Part 1 – General

- Part 1 General
 - Contact information is pre-filled with most current data on file. Review and make changes, **if needed**.
 - Branch and bookmobile information pre-filled with 2011 data. Review and make changes, **if needed**
 - Most pre-filled information is also locked, so you will have to contact me to make changes.
- Wireless hub – branch (01-052r)
- Repeating groups
 - “Add group” to add new outlet
 - “Remove group” to delete closed outlet
- Internet questions about central library now in Part 1



Part 2 – Registration

Part 2

- No legal provision for issuing (therefore reporting) family cards
- Slightly revised Non-Resident cards question, to accurately capture information
- ▶ (02-003) Nonresident Total should be at least total of 02-006 through 02-008. It may be more!
- ▶ List current individual non-resident fee
- ▶ Question about purging patron files has been revised. (02-11). Date is not requested, just “Yes” or “No”.



Part 3 Libraries and political subdivisions (1)

<http://www.in.gov/library/4558.htm> (2011 data)

- 03-001, 008, and 016-018 are prefilled with 2012 units and 2010 census data.
- Review and contact me to make changes, **if needed**
- 2012 AV and tax rate requested (from 1782/Fund Report Pay 2011)
- County 2(02-008) is only required of libraries crossing county lines and the 4 county contractals
- 03-016 “Political Subdivision 1 Name”
 - Use official name of town/city, township or county
- 03-017 “Type of Political Unit” (Taxed Units 1 **(city/town)**, 2 **(more than 1/2 of county)**, 3 **(total county)**, 4 **(township merged)**, 9 **(township validated)**, 11 **(endowed)**, 12 **(county contractual)** Only)



Part 3 Libraries and political subdivisions (2)

- 03-018 “Population 2010 Census” (Units in 03-017 Only)
 - This population is considered “served” because they are taxed
 - This data is prefilled and locked, so contact me if you wish to make a change.
- ▶ 03–019 “Type of Political Unit”
(Contracting Units) 5 (Township, partial, served by contract), 6 (Township served by contract), 7 (Township taxed to pay contract), 8 (Township, partial, taxed to pay contract), 10 (Town served by contract Only)



Part 3 Libraries and political sub- divisions (2)

- This population is not considered “served” because they are not taxed.
- ▶ 03-020 “Population 2010 in 03-019 Only) Census” (Units served by contract)
- ▶ “Add group” for new contract
- ▶ Contracts are by nature impermanent
- ▶ Map to view areas under contract (map of served and unserved areas):

<http://www.in.gov/library/3313.htm>



Part 4 Library operating fund income

- Local
 - If you enter an amount in 04-006 “Contractual Revenue Received for Service”, make sure you have the relevant information in 03-016 and 03-019-020 unless the money is from another library for services
 - Report both CAGIT and COIT only if library is in 2 counties and gets both types of tax
 - 04-007 “LOIT”, if applicable
- State
 - Report State Technology Grant only if not deposited in State Technology Fund
 - LVET and CVET are now 2 separate questions
- Federal
 - LSTA –either operating or non-operating – do NOT report as both
- Other
 - Private and public foundation grants
 - PLAC receipt now separate question



Part 5 Operating (and other) expenditures 1

- ▶ **Lots of changes!**
“IN” vs “PLS”
- **05–008 Public access electronic database licensing/purchase/lease expenditures**
 - Added automatically into the materials collection expenditures total for standards computation
- **05–040 Public access Computers, electronic reading and electronic media devices**
 - Added automatically into the materials collection expenditures total for standards computation
- Collection expenditures also computed for non–operating expenditures
- Operating Expenditure Fund Collection Development (automatically computed)– Basic collection development standard



Part 5 Operating (and other) expenditures 2

05-045 Operating expenditures per capita (for non-resident fee)

- Automatically computed
- Available immediately

05-046 NEW Difference between Operating Expenditure per capita minus Non-Resident fee

- Automatically computed
- Available immediately
- Allows your library to change the nonresident fee at next board meeting

▶ **05-047 Collection Development Expenditure AS % of Operating Expenditure**

- Automatically computed
- Available immediately
- Any additional appropriations will have figured into your total operating expenditures and will have an effect of the 7.5%



Part 6 Capital revenue

Part 7 Employment data

- Part 6
 - Any type of income received for use in capital projects
 - May be the same as 2011, may be “0”
 - Does NOT have to balance with Part 5 expenditures
- Part 7
 - FTE automatically calculated
 - Librarian – Indiana definition
 - Full time
 - DATA PROBLEM: # of ALA-MLS cannot be greater than # of librarians (which is total of ALA-MLS and others with title and duties of librarian)



Part 8 Library services & technology

(1): Library Programs

- ILLs
 - Evergreen transfers are NOT ILLs: do not report here. They are reported in published statistics
- Program counts and attendance counts
 - Children's and YA program totals (in-library and outreach) are automatically calculated.
 - Grand total of all programs and all attendance is automatically calculated.
 - 6 week SRP for children at each fixed location (central and branch) required for standards.
 - Young adult services encompass youth ages 12-18.
<http://www.ala.org/ala/mgrps/divs/yalsa/aboutyalsab/aboutyalsa.cfm>



Part 8 Library services & technology

(2): Library Programs

It is possible to plan and promote programs yet have no attendance – report # of programs, anyway

- ▶ DATA PROBLEM:
 - Supplying the **# of library programs** (standard) but not the attendance or vice versa.
- ▶ Typical week: exact count for 7 consecutive open days (or one full open week), * by 52)

- **Reference questions**, visits to library, users of public Internet computers, in-house circulation
 - exact count or typical week count (PSU)
- Questions regarding **computers** and standards have been revised



Part 8 Library services & technology

(3): Other services & technology

- **Wireless hub**
The more measures for which you can supply an accurate and reasonable count, the more meaningful the story you tell to bolster data gathering you do for your board and for the public.
- **08-043 requires the number of physical computers – do not count 10 per wireless hub in this count.**



Part 9 Circulation and selected holdings

- **Part 9**
 - 09-001 and 09-002 are materials only – equipment circulation is reported
 - “MATERIALS” PHYSICAL OBJECTS (and downloadable audio and video and ebook circulations), NOT EQUIPMENT
 - “In-house” circulation; Review definition
 - DO NOT REPORT COMPUTER CIRCULATION/USAGE IN TOTAL MATERIALS CIRCULATION
 - *NEW* Ebooks, downloadable audio and video may be counted as holdings, rather than databases
 - *NEW* Report other holdings, if desired



Part 10 Library board

- **Part 10** (All information important: home address, appointing authority, email address, date appointment begins and ends, appointing authority)
 - Information pre-filled from 2011; Review and make changes, **if needed**.
 - Accurate, updated information is **ESSENTIAL**.
 - Appointment irregularities (expired appointments, incorrect appointments, vacancies) will be reviewed by ISL and the library will be contacted



Part 1 1 Salary section

- ▶ Salary for director is annual salary
- ▶ Report dollars and cents, hourly salary for all other staff
- ▶ Report the salary determined for 2013. Most other data elements are for the reporting year, 2012.
- ▶ Report all positions for which you have a salary schedule (even if vacant)
- ▶ Report highest certification level for position or what would be advertised to fill a position
- ▶ Librarian refers to how your library classifies position, not to degree or certification level.
- ▶ Use a repeating group for *OTHER* only if you can not find a good fit for your position.
- ▶ Benefits no longer in repeating groups.



Part 12 PLAC and Part 13 Statement of Compliance with Standards

- Part 12 PLAC
 - Repeating groups – Be SURE you enter right library and # of loans
 - No library should report PLAC loans to its own taxed patrons – it’s not possible!
 - Make sure # of PLAC loans by each library adds up to total PLAC loans
- Report only PLAC loans, no reciprocal borrower loans, no loans to nonresident borrowers unless using PLAC card
- Part 13 Standards
 - Many questions have changed
 - 13-025 “Trustee bylaws” – Minute book is best place for storage
 - 13-009 “full-time” – all the hours the library is open, if fewer than 35
 -



Part 13 Statement of Compliance with Standards (2)

- ▶ Part 13
 - 13-055 “ILL free of charge to other libraries”
 - A “no” response with no explanation in part 14 will trigger a communication from State Library.
- ▶ Many changes in questions may raise questions about standards.
- ▶ Some standards questions are in parts 1, 2, 5, 8, 9.
- ▶ **All standards questions are in bold font**
- ▶ Questions gladly answered!



Part 14 Statement of Intent to Comply with Standards

▶ Part 14

- Note about standard(s) only necessary if you answer “no” to any question in Part 13 – Statement of compliance with standards
- This is your opportunity to explain “no” answers.
- A “no” in Part 13 with no explanation in this part will trigger a communication from the State Library



Part 15 – Supplement

- ▶ Most questions are new, but the following are repeated from previous years.
- ▶ Does Your Library Have a Foundation?? + following related questions
- ▶ Does Your Library Have a Separate Public Computer Lab? + following related questions
- ▶ Has Your Library Received Any Grants During This Period, Other Than LSTA Grants? + following related questions
- ▶ Has Your Library Hired A Consultant? + following related questions
- ▶ *NEW* Social media?
- ▶ Others important – due to new programs which continue to appear.



Data problems

- ▶ Incorrect data is sometimes found when I review data but not always. Once data is posted, it is viewed by other librarians, legislators, reporters, and citizens looking for information. I find some good proofreaders that way!
- ▶ Data which is 25% different (higher or lower) than previous year triggers an edit check, which requires a response in order to submit the report.



Data problems 2

- ▶ If the definition is unclear or leads to further questions, please contact me. Misunderstanding of a definition can lead to data problems
- ▶ The more data measures you can supply, the more rationale you have for justifying services and expenditures. The more accurate and complete your data, the more compellingly your story can be told.
- ▶ Data visualization (infographics) is a wonderful tool to turn some of your data into easy to share stories (see next slide)



Prevalence of the Internet and the importance of computers

- ▶ 99.58 % of Indiana public libraries are connected to the Internet



869 people used the computer pictured in 2011. (9,736 public library computers were used by 8,461,850 people.)



Contact information redux

- ▶ Edythe (Edie) Huffman
- ▶ ehuffman@library.in.gov
- ▶ 317-232-3681
- ▶ 1-800-451-6028 (in Indiana only)
- ▶ Fax 317-232-0002
- ▶ Available face to face

