

Interim Study Committee on Driver Education

October 29, 2009



Agenda

- SecureID
 - History
 - What is driving the change?
 - Procedures
- Graduated Driver's License
- Medical Disclosures



Secure**ID**



BMV Protecting Your Identity

BMV Security

- 2006 **STARS computer system**
 - Single customer database
 - Greatly expanded application capacity
- 2007 **Digital driver's license**
 - Imbedded security features
- 2007 **SSOLV**
 - Verify customer SSN
- 2007 **Document imaging**
 - High quality copies of customer documents for investigations



BMV Security

- 2008 **Facial recognition technology**
 - DL photos compared to all photos in BMV database
 - Mismatches first investigated at the branch
 - Unresolved cases sent to BMV Fraud and Security Enforcement Division

- 2009



Introducing....

Secure**ID**



BMV Protecting Your Identity

BMV's new approach to protect Hoosiers' identity and reduce fraud



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What's Driving Changes?



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Driver's License = Primary Form of ID

- Driver's License – Past
 - Proof you could drive.
 - Proof of age.
- Driver's License – Today & Future
 - Proof you are who you say you are.
 - Nationally recognized form of ID.
 - Used daily for ID.
 - Proof you can drive.
 - Proof of age.

2002
1st time a
birth
certificate or
passport was
required



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BMV = Primary Agency Verifying ID

- BMV – Past
 - License drivers.
- BMV – Today & Future
 - Verify ID.
 - License drivers.

BMV's role today is very similar to US Passport Agency.



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BMV Customers = Change in Mindset

- BMV Customer – Past
 - Validate driving skills.
 - Get license quickly.
- BMV Customer – Today & Future
 - Guard identity carefully.
 - Validate driving skills.
 - Get license correctly.



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Identity Theft... Growing Problem

- Fastest growing crime in the U.S. according to Federal Trade Commission (FTC).
- Identity Theft Resource Center reports that some type of identity theft occurs every two seconds in the U.S.
- The FTC reported that government document fraud (e.g. driver's license) was the second leading cause of identity complaints.



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ID Theft...Key to 9/11 Terrorists

- 9/11 Commission reported,
“All but one of the 9/11 hijackers acquired some form of U.S. identification document, some by fraud. Acquisition of these forms of identification would have assisted them in boarding commercial flights, renting cars and other necessary activities.”



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State Issued IDs... Key to Prevention

- 9/11 Commission Report (pg. 390)
 - “Secure identification should begin in United States.”
 - Fraud in ID documents no longer just a problem of theft.
 - Sources of ID are the last opportunity to ensure that people are who they say they are.



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New Federal & State Laws

- July 2004 – 9/11 Commission Report completed.
- May 2005 – US Congress passes Real ID Act to set standards for state licenses.
- July 2007 – Indiana General Assembly passes law (SEA 463) requiring Indiana to conform to Real ID.



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2007 Senate Enrolled Act (SEA) 463

Senate

- Passed committee (8-0)
- Passed 2nd reading (no amendments)
- Passed 3rd reading (47-2)

House

- Passed committee with amendment prohibiting individuals from carrying both a driver license and ID card.
- Passed 2nd reading with 2 amendments (neither amendment related to driver licenses)
- Passed 3rd reading (72-26)

Conference Committee Report

(Only removed language inserted by Representative Reske regarding license plates)

Failed House (41-56)

House adopted (69-22)

Senate adopted (37-12)





- May 2009 – BMV promulgates rules for SEA 463.
- January 1, 2010 – BMV will introduce SecureID to better safeguard identity.
 - New document requirements for new and **renewed** driver's licenses, permits and ID cards.
 - Central issuance of credentials via mail.



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SecureID Procedures

- Beginning Jan. 1, 2010 all Hoosiers ***renewing***, amending or applying for an Indiana driver's license or ID card must follow three simple steps.
 - 1) **Gather appropriate documents**
 - 2) **Present documents at a branch**
 - 3) **Receive driver's license or ID in the mail**



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SecureID Procedures

Step One -- Gather appropriate documents

- Documents must verify four things:
 - *Identity*
 - *Social Security number*
 - *Lawful status*
 - *Residency*



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SecureID Procedures

- Common verification documents:

Identity

Birth certificate or U.S. passport

Social Security Number

Original Social Security card or W-2 tax form

Lawful status

U.S. birth certificate, U.S. passport or U.S. immigration document

Residency (two documents)

Bank statement or utility bill



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Current Procedures for New DL/ID

- Since 2002, BMV has required the following documents for a new Indiana driver's license or identification card.
 - Proof of identity (birth certificate or US Passport and one other confirming document)
 - Proof of residency
 - Proof of Social Security number or proof of ineligibility for Social Security number for DL



SecureID Procedures

Step Two -- Visit a license branch with all required documents

- Only when current DL or ID expires or new one is needed.
- Documents will only have to be presented one time.
- Current document requirements for name or address change will continue.



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SecureID Procedures

Step Three -- Receive credential in the mail

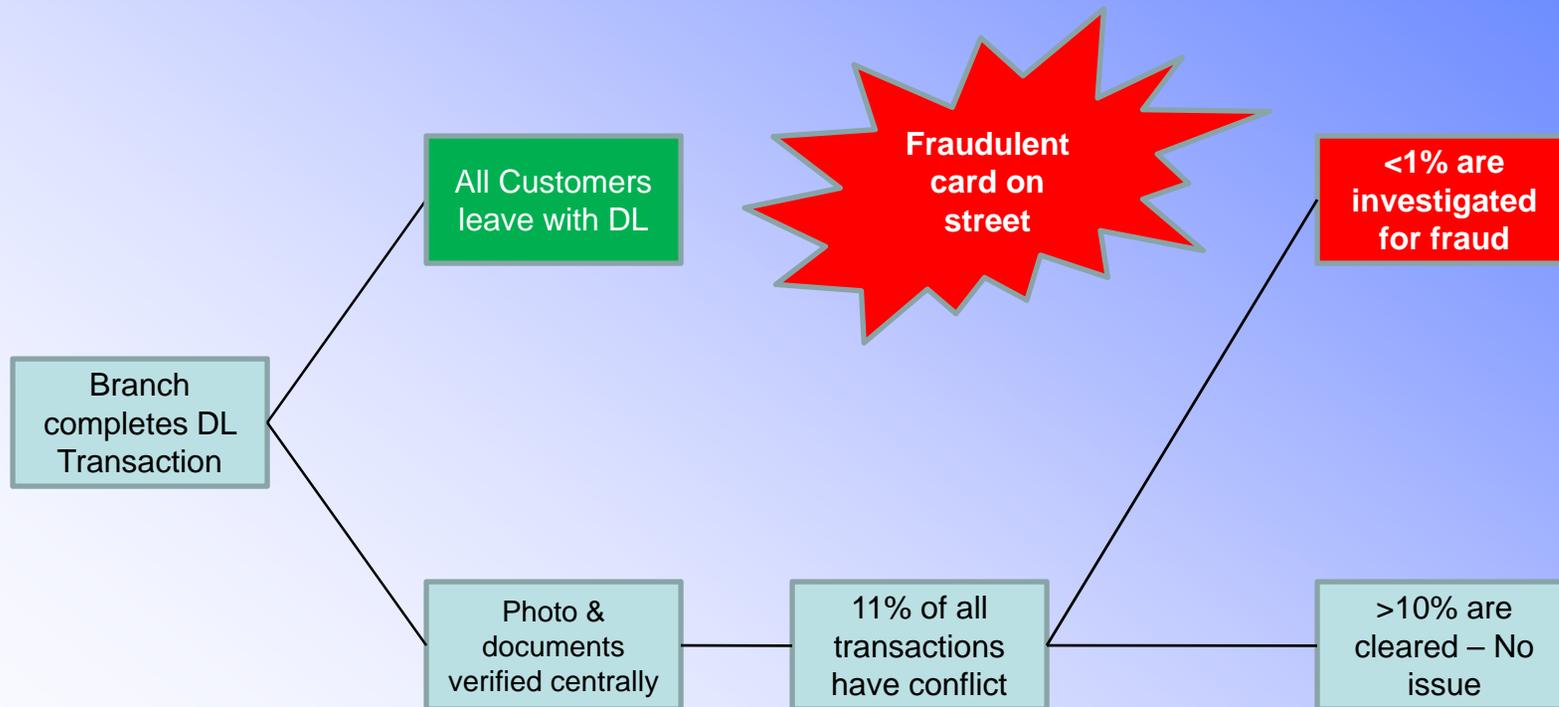
- Interim/extension credential distributed at license branch.
- Permanent license mailed within 10 business days.
- Cards will be produced in a secured government facility that nearly eliminates chances for fraud.
- Option for customer pick up at branch.



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The Central DL Issuance Goal = Zero Fraud

Current Process



Identity Theft And Voter Fraud



David Grice



Ryan Brown



Kevin Fourez



Tony Placht



Thomas Wascher



Walter Johnson



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Identity Theft And Voter Fraud



**William Sherman
Smith**



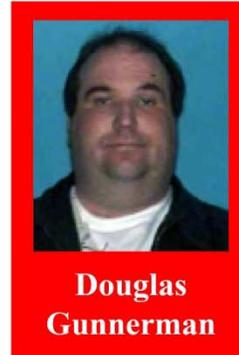
Robert Phillips



Allan Corner



Larry Warner



**Douglas
Gunnerman**



Mark Bolden



Reese Hayslett



Kenneth Ervin



**Thomas
Freisthler**



Kenneth Wells



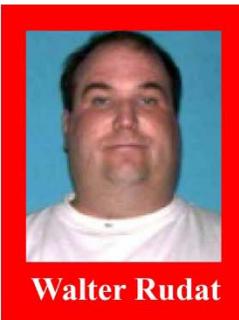
David Dollar



Glenn Ellis



John Butts



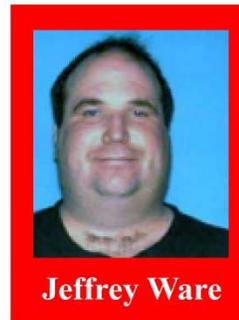
Walter Rudat



Glenn Leckey



Jack Grise



Jeffrey Ware



**Robert Lee
Smith**



Ashley Roland



Jeanmarie Nuno



Yvette Jones



Elizabeth Petrash



Tiffany Ingersoll



Catherine Wilcox



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Kevin Campbell



Charles Johnson



Gregory Nash



Richard Jones



Richard Miller



Allen Green



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Deborah Moreau



Mary Dubrow



Jean Higgins



Gloria Stewart



Shawna Kennedy



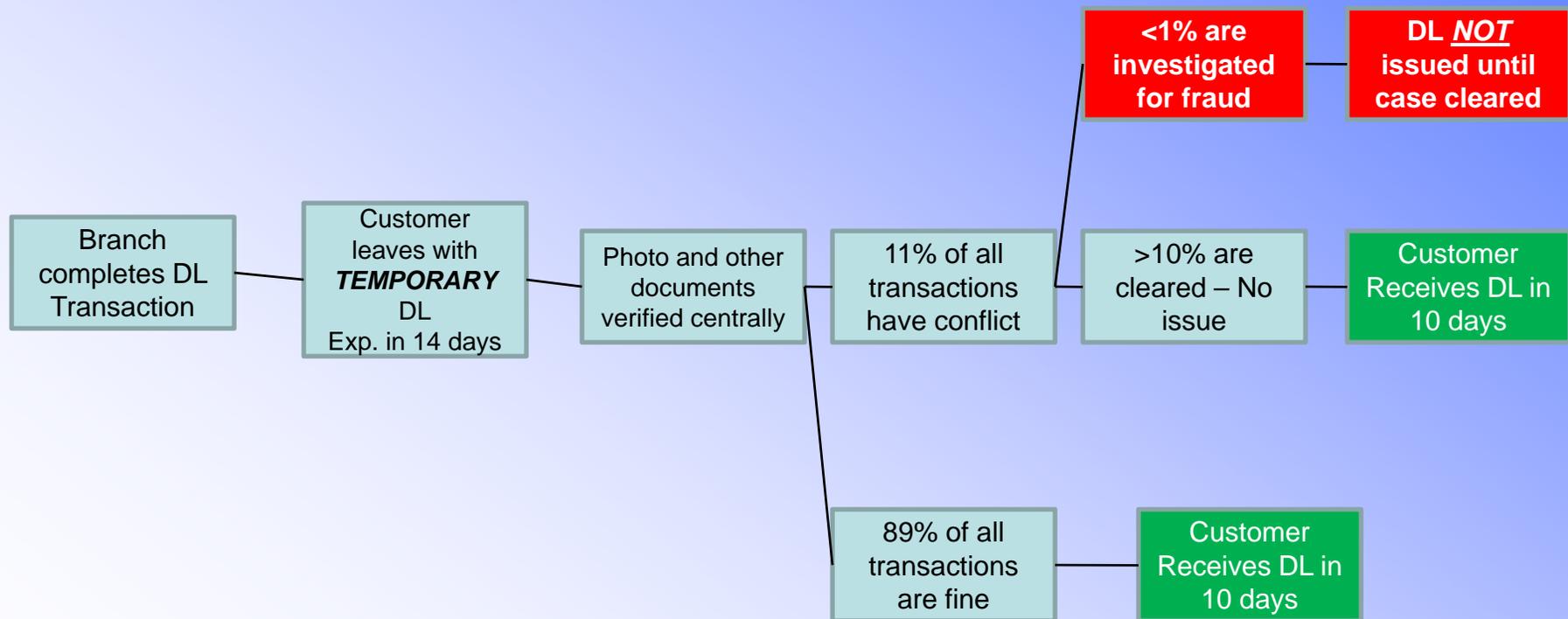
Jane Holtzermann



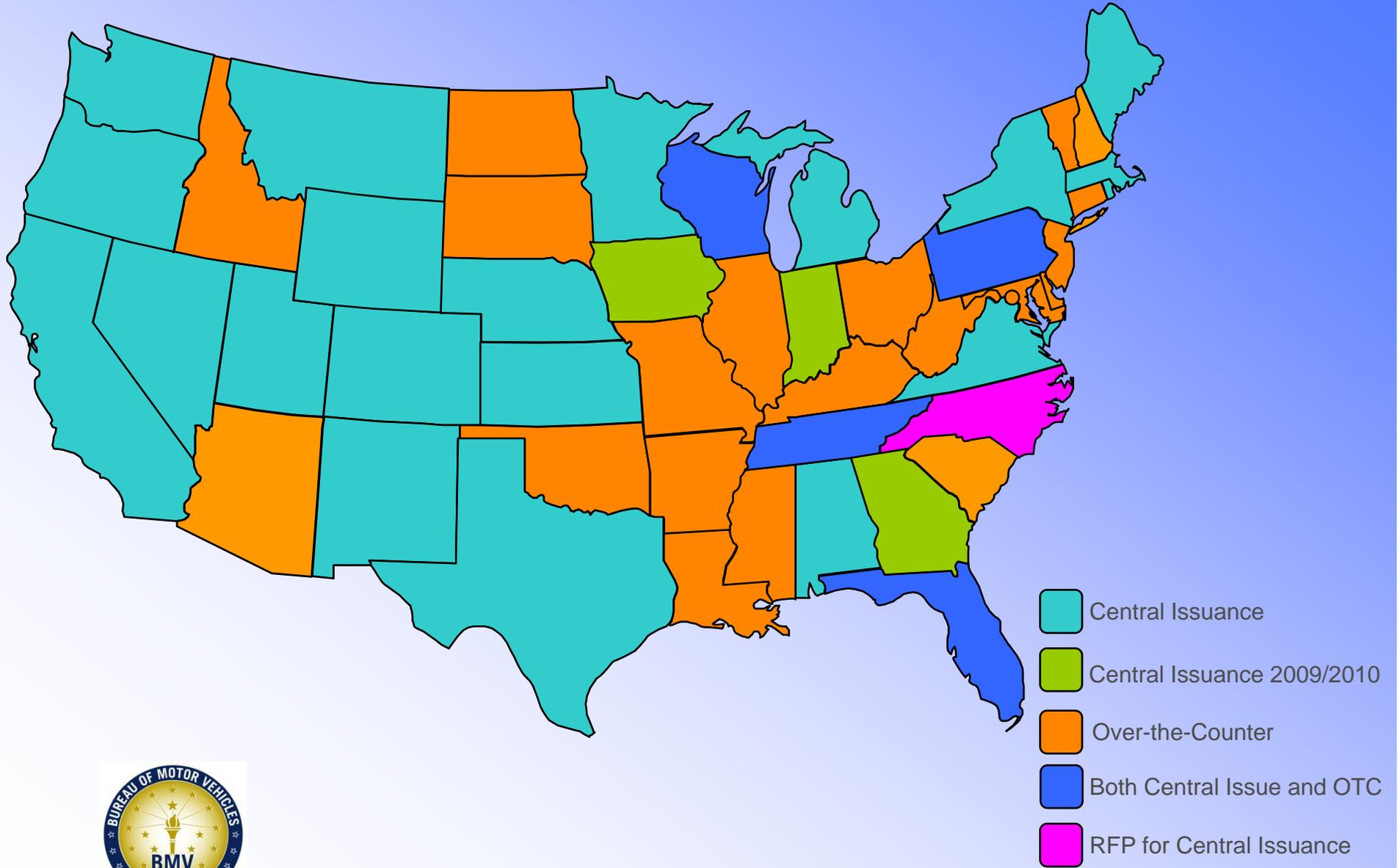
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The Central DL Issuance Goal = Zero Fraud

Central Issuance



Central Issuance States



Central Issuance Mail Procedure

- Mailing process similar to what is done by financial institutions and with U.S. passports.
 - Processed in Indianapolis.
 - Sealed prior to leaving secured print farm.
 - Mailed via USPS with tracking capability.
 - Customers able to track via BMV website.



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Interim Driver's License Procedures

- Renewal Customers
 - DL Expired
 - Maintain current.
 - Issue 14-day extension document.
 - DL Not Expired
 - Maintain current.
 - Can be used for both driving and ID.
- New, Out-of-State or Lost DL Customers
 - Issue 14-day interim license.
 - Surrender out-of-state license.
 - Can be used for driving only.



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Exceptions

- Document issues
 - Help line 1-888-myBMV-411
 - myBMV.com
 - Replacement birth certificates
 - Alternate documents
- Choose not to comply

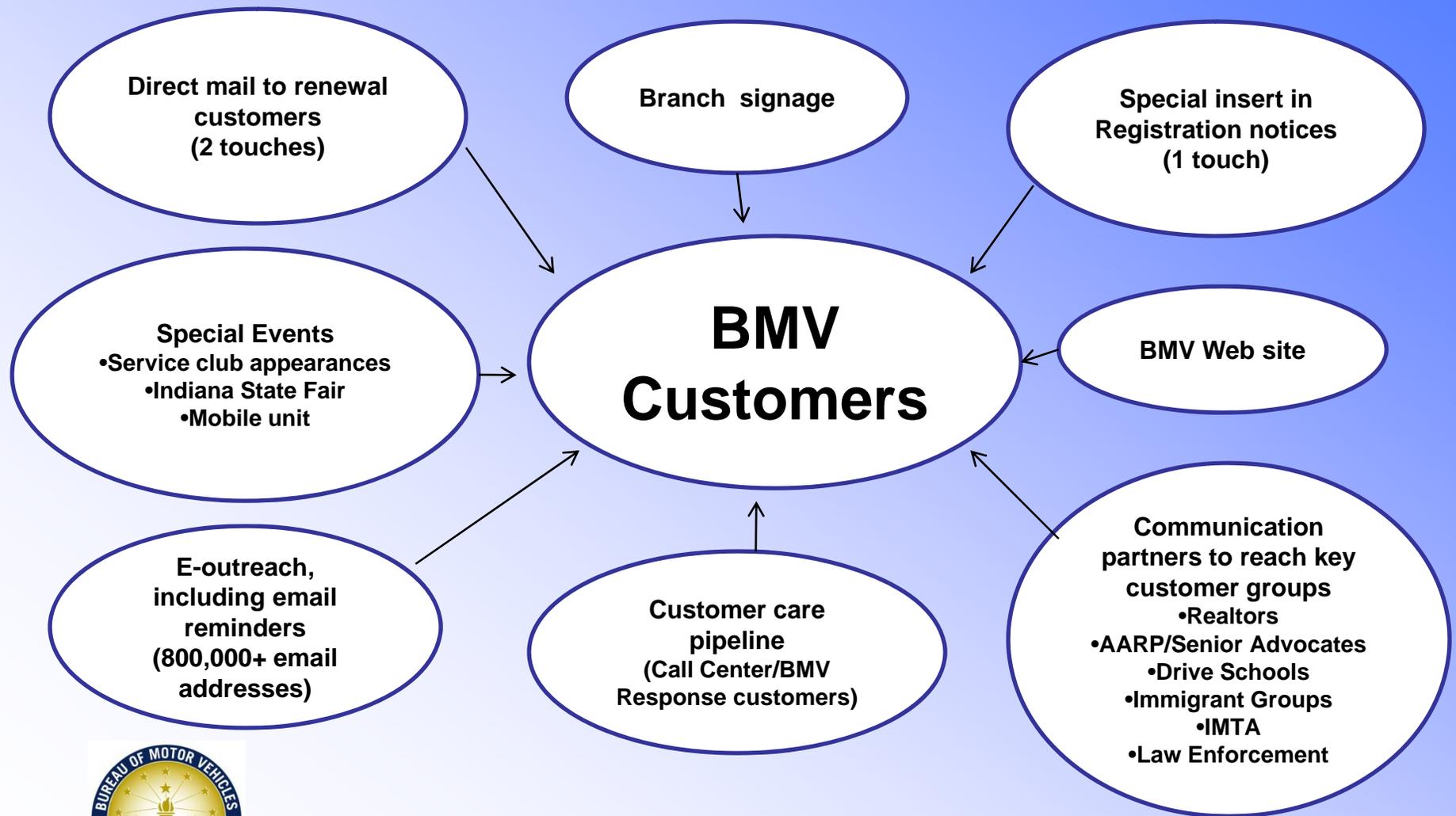


Non-SecureID Driver's License or ID Card

- Valid for driving and ID for voting purposes.
- “Not for Federal Identification” noted on credential.
- Impact ability to board commercial aircraft or enter federal building.
- Future impact.



Direct Customer Outreach



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Current Federal Actions

- **Pass ID Act passes**

- Indiana is ready.
- Material compliance
 - Indiana appears to be compliant with current version.
- Non-SecureID option.

- **Pass ID Act fails**

- Real ID Act will be enforced.
- Indiana is ready.
- Material compliance
 - 15 points currently.
 - All 18 points on 1/1/10.
- Non-SecureID option.



Support for SecureID

- The following organizations/agencies have issued statements of support for SecureID.
 - Indiana Bankers Association
 - Indiana State Police
 - Indiana Retail Council
 - Indiana Sheriff's Association
 - Indiana Department of Homeland Security



GDL Learner Permit Gap

Issue

- SB16 established effective dates that allowed some Learner's Permits to expire before the person can get an Operator's License.
- Will affect approximately 5,000 permit holders after 7/1/10.

Solution

- BMV will note an extension of the Learner's Permit in the computer record of the driver.
- Law enforcement computer inquiries will show valid permit.
- BMV will mail an extension letter to be carried with the Learner's Permit validating the extension.



Medical Disclosures on Indiana DL

- Asthma
- Abdominal Aortic Aneurysm
- Thoracic Aortic Aneurysm
- Defibrillator
- Seizures
- Diabetes
- COPD
- CHF
- Coumadin
- Hemophilia
- Sickle Cell
- Esophageal Varices
- ERSD
- Arrhythmia
- Malignant Hyperthermia
- Penicillin
- Alzheimer's
- Splenomagly
- Hearing Impaired/deaf



SecureID



BMV Protecting Your Identity