

2004 Complaint Index Annuity

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	70432	AIG Annuity Ins Co	261,983,796	3	0.87
2	66842	AIG Life Ins Co	1,095,436	1	69.38
3	90611	Allianz Life Ins Co Of North Amer	175,633,310	2	0.87
4	92738	American Equity Invest Life Ins Co	68,377,652	1	1.11
5	60410	American Fidelity Assur Co	6,585,483	1	11.54
6	60488	American Gen Life Ins Co	17,414,428	1	4.36
7	86630	American Skandia Life Assur Corp	64,086,627	1	1.19
8	60895	American United Life Ins Co	207,656,751	3	1.10
9	61689	Amerus Life Ins Co	13,918,703	1	5.46
10	62944	AXA Equitable Life Ins Co	126,760,503	1	0.60
11	61263	Bankers Life & Cas Co	19,861,315	3	11.48
12	60682	Conseco Ins Co	100,960	5	DNC
13	65900	Conseco Life Ins Co	88,863	2	DNC
14	63274	Fidelity & Guaranty Life Ins Co	95,263,049	1	0.80
15	70025	General Electric Capital Assur Co	7,507,901	1	10.12
16	88072	Hartford Life Ins Co	16,140,534	1	4.71
17	65005	IDS Life Ins Co	94,638,658	1	0.80
18	80942	ING USA Annuity and Life Ins Co	227,269,712	1	0.33
19	64939	Investors Ins Corp	7,187,601	1	10.57
20	70254	Jefferson Pilot Financial Ins Co	411,423	1	DNC
21	67865	Jefferson Pilot Life Ins Co	42,578,971	2	3.57
22	65595	Lincoln Benefit Life Co	82,554,466	2	1.84
23	65676	Lincoln Natl Life Ins Co	566,396,081	1	0.13
24	65935	Massachusetts Mut Life Ins Co	20,156,807	1	3.77
25	65978	Metropolitan Life Ins Co	33,432,824	3	6.82
26	68241	Prudential Ins Co Of Amer	12,887,234	4	23.59
27	69051	Standard Life Ins Co Of IN	13,608,161	6	33.51
28	62596	Union Fidelity Life Ins Co	108	1	DNC
29	91413	Western Reserve Life Assur Co of OH	18,612,905	1	4.08
30	92622	Western Southern Life Assur Co	50,367,237	3	4.53

Subtotal Premium and Complaints	2,252,577,499	56
255 Companies with Zero Complaints	<u>2,003,780,499</u>	
Total Premium and Complaints	4,256,357,998	56

DNC- Did Not Calculate (Premiums Under \$1 Million)

Premium Information from Life Annual Statement Page 25, Line 2, Column 5

Report Does Not Include the 255 Companies with Zero Complaints

None - No premium was reported during 2004.