

IC 16-31-3.5

Chapter 3.5. Emergency Medical Dispatch

IC 16-31-3.5-1

Definitions; applicability

Sec. 1. (a) The definitions in this section apply throughout this chapter.

(b) "Emergency medical dispatching" means the reception, evaluation, processing, and provision of dispatch life support, management of requests for emergency medical assistance, and participation in ongoing evaluation and improvement of the emergency medical dispatch process. This process includes identifying the nature of the request, prioritizing the severity of the request, dispatching the necessary resources, providing medical aid and safety instructions to the callers, and coordinating the responding resources as needed, but does not include call routing itself.

(c) "Emergency medical dispatch agency" means any person that provides emergency medical dispatching for emergency medical assistance that is certified under this chapter.

As added by P.L.205-2003, SEC.32. Amended by P.L.68-2009, SEC.2.

IC 16-31-3.5-2

Exclusion

Sec. 2. This chapter does not apply to the following:

- (1) A person who solely dispatches prescheduled emergency medical transports.
- (2) A person who provides emergency medical dispatching during a major catastrophe or disaster with which individuals or dispatch agencies certified to provide emergency medical dispatching are unable to cope.

As added by P.L.205-2003, SEC.32. Amended by P.L.22-2005, SEC.22.

IC 16-31-3.5-3

Certification requirement

Sec. 3. After December 31, 2009, a person may not furnish, operate, conduct, maintain, or advertise services as an emergency medical dispatcher or otherwise be engaged as an emergency medical dispatch agency unless certified by the commission as an emergency medical dispatch agency.

As added by P.L.205-2003, SEC.32. Amended by P.L.22-2005, SEC.23; P.L.68-2009, SEC.3.

IC 16-31-3.5-4

Repealed

(Repealed by P.L.68-2009, SEC.7.)

IC 16-31-3.5-4.5

(Repealed by P.L.68-2009, SEC.7.)

IC 16-31-3.5-5

Certification requirements for emergency medical dispatch agencies; expiration; operating standards; requirements; report to commission

Sec. 5. (a) To be certified as an emergency medical dispatch agency, a person must:

- (1) meet the standards established by the commission; and
- (2) pay the fee established by the commission.

(b) An emergency medical dispatch agency certificate expires on the expiration date established when it is issued, which must be at least two (2) years after the date of its issuance. To renew a certificate, an emergency medical dispatch agency must:

- (1) meet the renewal requirements established by the commission; and
- (2) pay the fee established by the commission.

(c) The emergency medical dispatch agency must be operated in a safe, efficient, and effective manner in accordance with commission approved standards that include the following requirements:

(1) Before functioning alone in an online capacity, all personnel providing emergency medical dispatch services must be certified as emergency medical dispatchers through a training program that is:

- (A) approved by the commission; and
- (B) used by the department.

(2) The protocols, procedures, standards, and policies used by an emergency medical dispatch agency to dispatch emergency medical aid must comply with the requirements established by the commission.

(d) The commission may require the submission of periodic reports from an emergency medical dispatch agency. The emergency medical dispatch agency must submit the reports in the manner and with the frequency required by the commission.

(e) An emergency medical dispatch agency shall report to the commission whenever an action occurs that may justify the revocation or suspension of a certificate issued by the commission.
As added by P.L.205-2003, SEC.32. Amended by P.L.22-2005, SEC.26; P.L.68-2009, SEC.4.

IC 16-31-3.5-6

Repealed

(Repealed by P.L.68-2009, SEC.7.)

IC 16-31-3.5-7

Rules

Sec. 7. The commission shall adopt rules under IC 4-22-2 to implement this chapter.

As added by P.L.205-2003, SEC.32.