### ARTICLE 6. FOOD STAMP PROGRAM

#### Rule 0.5. Definitions

## 470 IAC 6-0.5-1 Food stamp terms defined

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-1-1; IC 12-13-7; IC 12-13-14; IC 12-19-1-2

### Sec. 1. The following definitions apply throughout this article:

- (1) "Certification period" means the period of time, in calendar months, for which a household is determined eligible for food stamps, including months during which the household's participation is suspended or prorated to zero (0).
- (2) "Contractor" means the person, firm, corporation, or other entity that has a contract with the division, pursuant to IC 4-13.4-7-8 [IC 4-13.4 was repealed by P.L.49-1997, SECTION 86, effective July 1, 1998.], to implement and operate an electronic benefits transfer (EBT) program.
- (3) "County director" means the director of the county office appointed pursuant to IC 12-19-1-2.
- (4) "County office" means the county office of family and children of the county where the recipient household resides.
- (5) "Division" means the division of family and children established by IC 12-13-1-1.
- (6) "EBT card" means a magnetic-stripe plastic card issued to a recipient which enables the recipient to purchase food items from a retailer through a point of sale (POS) terminal operated by the retailer and connected to a central computer maintained by the contractor for distribution of food stamp benefits to recipients.
- (7) "Nonassistance (NA) household" means all households other than public assistance (PA) households.
- (8) "Notification date" means the date on which a household is notified of any additional activity required of them or of changes in their eligibility or benefit level. This date may be established by the personal delivery to the household of a written notice or by the mailing date of a written notice.
- (9) "Prospective budgeting" means the computation of a household's food stamp allotment for an issuance month based on a reasonable anticipation of income and circumstances that will exist in the issuance month(s).
- (10) "Public assistance (PA) household" means a household in which all members have applied for or received cash assistance, including households not receiving cash benefits because the grant is less than ten dollars (\$10) or recoupment is occurring.
- (11) "Recertification" means a certification pursuant to an application filed in a month where the household is currently certified or where the household was certified for the month prior to the month of application.
- (12) "Recipient" means a household that the division has determined, pursuant to 7 CFR 273, is eligible to receive food stamp benefits in a certification period.
- (13) "Retailer" means a store that sells food items to consumers and that has been authorized by the federal Food and Consumer Service pursuant to 7 CFR 278 to participate in the food stamp program.
- (14) "Suspension" means the interruption of the participation of a certified household which is categorically eligible but not eligible for a food stamp allotment.

(Division of Family and Children; 470 IAC 6-0.5-1; filed Apr 12, 1984, 8:24 a.m.: 7 IR 1502; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2662; errata, 10 IR 2741, filed Jun 1, 1989, 10:00 a.m.: 12 IR 1854; filed Oct 6, 1997, 5:25 p.m.: 21 IR 372; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# **Rule 1.** Personal Information System

### 470 IAC 6-1-1 Regular access authority to public welfare public assistance division personal information system

Authority: IC 12-13-2-3; IC 12-13-5-3 Affected: IC 4-1-6-2; IC 12-13-7-6

Sec. 1. Regular Access Authority to the Indiana State Department of Public Welfare Public Assistance Division Personal Information System. Individuals have regular access authority to the information contained in the personal information systems established by the Public Assistance Division of the Indiana state department of public welfare, subject to the confidentiality requirements in 7 CFR §272.1(c). (Division of Family and Children; Title 6, Ch 1, Reg 6-101; filed Nov 14, 1977, 9:01 am: Rules and Regs. 1978, p. 757; filed Jul 16, 1987, 2:00 pm: 10 IR 2663; errata, 10 IR 2741; readopted filed Jul 12, 2001, 1:40 p.m.: 24

IR 4235)

## Rule 2. Household Reporting and Budgeting

# 470 IAC 6-2-1 Household reporting requirements

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 1. A food stamp household is required to report changes as stated in 7 CFR 273.12(a) and 7 U.S.C. 2015(c)(1)(D). (Division of Family and Children; 470 IAC 6-2-1; filed Apr 12, 1984, 8:24 a.m.: 7 IR 1503; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2663; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1855; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235; filed Oct 20, 2003, 9:45 a.m.: 27 IR 870)

## 470 IAC 6-2-2 Deadlines for filing monthly reports (Repealed)

Sec. 2. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

## 470 IAC 6-2-3 Additional information or verification; filing deadlines (Repealed)

Sec. 3. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

### 470 IAC 6-2-4 Continuation of benefits pursuant to fair hearing request (Repealed)

Sec. 4. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

# 470 IAC 6-2-5 Processing of timely and complete monthly reports (Repealed)

Sec. 5. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

## 470 IAC 6-2-6 Processing of late or incomplete monthly reports (Repealed)

Sec. 6. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

# 470 IAC 6-2-7 Notice of benefit level calculations (Repealed)

Sec. 7. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

## 470 IAC 6-2-8 Continuation or reinstatement of benefits; time limit for instituting (Repealed)

Sec. 8. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

## 470 IAC 6-2-9 Recertification (Repealed)

Sec. 9. (Repealed by Division of Family and Children; filed May 17, 1993, 5:00 p.m.: 16 IR 2405)

# 470 IAC 6-2-10 Penalty for failure to file complete and timely monthly reports (Repealed)

Sec. 10. (Repealed by Division of Family and Children; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856)

### 470 IAC 6-2-11 Budgeting for calculation of allotments

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 11. (a) All allotments shall be calculated by prospective budgeting.

(b) In calculating by prospective budgeting, income received weekly or biweekly shall be converted to a monthly amount. (Division of Family and Children; 470 IAC 6-2-11; filed Apr 12, 1984, 8:24 a.m.: 7 IR 1506; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2665; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-2-12 Suspension of benefits in lieu of termination

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 12. The agency shall utilize suspension in lieu of termination whenever a household is categorically eligible but not eligible for a food stamp allotment. (Division of Family and Children; 470 IAC 6-2-12; filed Apr 12, 1984, 8:24 a.m.: 7 IR 1506; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2665; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-2-13 Certification periods

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 13. (a) The agency shall establish a certification period for a PA household such that temporary assistance to needy families (TANF) restudy and food stamp recertification may be accomplished at the same time, provided no loss of, or delay in receipt of, food stamp benefits occurs.
- (b) The agency shall establish a certification period tailored to the income calculation for any NA household for which selfemployment income is annualized, contractual income is annualized, or educational income is prorated over the period the educational income is intended to cover.
- (c) The agency shall establish a certification period of six (6) months for all households except those which consist of all members who are elderly or disabled according to the criteria as stated in 7 CFR 273.1(b)(2). Elderly or disabled households shall have a certification period of twelve (12) months.
- (d) When one (1) household moves into another household, residing at the same address, the agency shall shorten the certification period of the household with the longest certification in order to align the certification periods. (Division of Family and Children; 470 IAC 6-2-13; filed Apr 12, 1984, 8:24 a.m.: 7 IR 1506; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2665; filed Jun 1, 1989, 10:00 a.m.: 12 IR 1856; filed May 17, 1993, 5:00 p.m.: 16 IR 2402; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235; filed Oct 20, 2003, 9:45 a.m.: 27 IR 871)

# **Rule 3.** Application Processing

# 470 IAC 6-3-1 Application processing

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 1. (a) For households subject to thirty (30) day processing, if the household fails to appear for the interview appointment after having filed an application for food stamp benefits, and does not contact the county department on or before the thirtieth day after the date of application to reschedule the interview, the household shall be denied food stamp benefits based on this application.
- (b) The household is considered to have failed to appear for the interview appointment if the interviewee arrives more than fifteen (15) minutes after the scheduled time. The county office shall schedule another appointment in this situation.
- (c) The state agency shall send the household a notice of pending status on the thirtieth day after the application is filed if verification is lacking.

- (d) Households that are certified on an expedited basis and have postponed verifications shall be assigned a normal certification period if circumstances warrant a normal certification.
- (e) The state agency shall verify Supplemental Security Income (SSI) benefit payments through the state data exchange (SDX) or the beneficiary data exchange (BENDEX). Only if the verification cannot be obtained through one (1) of these sources shall verification be requested from the household. (Division of Family and Children; 470 IAC 6-3-1; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2666; filed May 17, 1993, 5:00 p.m.: 16 IR 2403; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# Rule 4. Allowable Costs for Utilities (Repealed)

(Repealed by Division of Family and Children; filed May 17, 1993, 5:00 p.m.: 16 IR 2405)

#### **Rule 4.1. Benefit Calculation**

### 470 IAC 6-4.1-1 Shelter and medical deductions

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7

Sec. 1. (a) Allowable costs for utilities shall be the actual costs for the following:

- (1) Heating.
- (2) Cooling.
- (3) Cooking fuel.
- (4) Electricity.
- (5) Water.
- (6) Sewer.
- (7) Garbage.
- (8) Trash collection fees.
- (9) Initial installation charges (not deposits).
- (b) The state agency shall determine the household's shelter deduction in accordance with 7 CFR 273.9(d)(5)(ii) and the following procedures:
  - (1) Except as specified in subdivision (4), the state agency shall allow applicant and participating households the option of using the actual cost of utilities or a single standard utility allowance which includes a heating or cooling component if the household incurs an out-of-pocket heating or cooling expense listed in 7 CFR 273.9(d)(6)(ii).
  - (2) Except as specified in subdivision (4), the state agency shall allow applicant and participating households the option of using the actual cost of utilities or a single standard utility allowance which includes electricity, telephone, water, and sewer if the household is billed for electricity but does not qualify for the standard utility allowance in subdivision (1).
  - (3) Households which do not qualify for a standard utility allowance in subdivision (1) or (2) shall be entitled to claim a standard telephone allowance if the household incurs a telephone expense for basic service.
  - (4) Assistance groups that share utility expenses with other assistance groups or nonrecipients living in the same household shall not be allowed the standard utility allowance options specified in subdivisions (1) and (2).
  - (5) The standard utility allowances and the standard telephone allowance shall be reviewed annually and adjusted to reflect changes in the cost of utilities.
- (c) The state agency shall allow twenty-five cents (\$0.25) per mile as a transportation cost to obtain medical treatment or services for individuals who are elderly or disabled as defined in 7 CFR 271.2 when actual costs cannot be verified. (Division of Family and Children; 470 IAC 6-4.1-1; filed May 17, 1993, 5:00 p.m.: 16 IR 2403; filed Jul 28, 1994, 4:00 p.m.: 17 IR 2854; filed Aug 1, 1996, 4:00 p.m.: 19 IR 3383; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-4.1-2 Eligibility and benefit levels

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 2. Eligibility and benefit levels shall be determined according to 7 CFR 273.10 with the following exceptions:

(1) To determine the amount of the prorated allotment, the state agency shall use the formula provided at 7 CFR 273.10(a)(iii)(B):

The full month's benefit 
$$\times \frac{\# \text{ or aays in month} + 1 - \text{ aate or application}}{\text{number of days in month}} = \text{allotment}$$

- (2) In calculating net monthly income, the state agency shall round down each income and allotment calculation that ends in one cent (\$0.01) through forty-nine cents (\$0.49) and round up each calculation that ends in fifty center [sic., cents] (\$0.50) through ninety-nine cents (\$0.99).
- (3) Households which have three (3) or more members which are entitled to no benefits due to proration in the initial month shall be denied on the grounds that the net income exceeds the level at which benefits are issued.

(Division of Family and Children; 470 IAC 6-4.1-2; filed May 17, 1993, 5:00 p.m.: 16 IR 2403; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-4.1-3 Benefit calculation for households with special circumstances

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 3. Benefit calculation for households with special circumstances shall be completed according to 7 CFR 273.11 with the following exceptions:
  - (1) Households with self-employment income shall have the benefit level determined by using annualized income.
  - (2) Transportation costs necessary for self-employment shall be allowed at twenty-five cents (\$0.25) per mile when actual costs cannot be verified.
  - (3) Transportation costs which exceed that amount earmarked by the school and which are related to school attendance shall be allowed at twenty-five cents (\$0.25) per mile when actual costs cannot be verified.
  - (4) Households which have boarders shall be allowed, as a business cost, the actual documented cost of providing room and meals if the actual cost exceeds the appropriate thrifty food plan.

(Division of Family and Children; 470 IAC 6-4.1-3; filed May 17, 1993, 5:00 p.m.: 16 IR 2403; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-4.1-4 Change reporting

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 4. (a) Households with a six (6) month certification period are only required to report when the monthly income exceeds one hundred thirty percent (130%) of the federal poverty level. Households must report changes in the gross income greater than one hundred thirty percent (130%) of the federal poverty level by the tenth day of the next month after the change occurs.
  - (b) Households with a twelve (12) month certification period must report changes as required in 7 CFR 273.12.
- (c) Households with a six (6) month certification period may report any other changes that occur, and those changes will be processed after verification is provided.
- (d) Neither the division nor the county office shall pay postage for households to mail the change report form provided by the agency.
- (e) All changes reported within the certification period necessary to determine eligibility shall be verified prior to implementing the changes.
- (f) All reported changes which result in an increase in benefits shall be reflected the month following the month the change is reported providing verification is provided timely.
- (g) Households which do not cooperate by providing requested verification or information, or both, of reported changes, necessary to determine eligibility, shall be discontinued with advance notice. (Division of Family and Children; 470 IAC 6-4.1-4; filed May 17, 1993, 5:00 p.m.: 16 IR 2404; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235; filed Oct 20, 2003, 9:45 a.m.: 27 IR 871)

#### 470 IAC 6-4.1-5 Income considerations

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 5. (a) All funds from residential living allowances (RLA) funded by the semi-independent living program (SLIP) shall be excluded as both income and as resources. Expenses paid from RLA funds shall be treated as vendor payments with no deduction allowed in the budget.
- (b) Households which have recurring income received less often than monthly shall have the income prorated over the period for which it is provided. This shall be accomplished by dividing the amount reported on the most recent statement, or the amount projected to be received, by the appropriate number of months.
- (c) Funds provided for a third party who is not a household member shall be considered as income for the third party. If any portion of the funds intended for the third party are retained by the household, that amount shall also be considered income for the applicant or recipient household. (Division of Family and Children; 470 IAC 6-4.1-5; filed May 17, 1993, 5:00 p.m.: 16 IR 2404; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## **Rule 4.2.** Resource Considerations

#### 470 IAC 6-4.2-1 Resource considerations

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 1. (a) The agency shall presume that all funds in a jointly owned financial institution belong to each owner. Individuals are to be advised of the presumption and given the opportunity to rebut. If the individual rebuts, he must provide proof of ownership. Following a successful rebuttal, funds must be separated and only the funds actually belonging to the applicant or recipient shall be counted as a resource to him.
- (b) Proportionate shares of jointly owned real or personal property shall be considered if jointly owned with another applicant or recipient.
- (c) The available proportionate shares are considered as a resource if there is real or personal property jointly owned with a nonrecipient. (Division of Family and Children; 470 IAC 6-4.2-1; filed May 17, 1993, 5:00 p.m.: 16 IR 2404; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# Rule 4.3. Disqualifications for Intentional Program Violations

## 470 IAC 6-4.3-1 Disqualifications for intentional program violations

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 1. Disqualifications for intentional program violations shall be administered in accordance with 7 CFR 273.16 with the exception that the state agency shall allow accused individuals to waive their rights to an administrative disqualification hearing. (Division of Family and Children; 470 IAC 6-4.3-1; filed May 17, 1993, 5:00 p.m.: 16 IR 2404; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

#### Rule 4.4. Claim Establishment and Collection

# 470 IAC 6-4.4-1 Claim establishment and collection

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

Sec. 1. Claims shall be established and collected upon in accordance with 7 CFR 273.18 with the following exceptions: (1) The state agency shall take action to establish a claim against any household that received an overissuance due to

inadvertent household or administrative error for which three (3) years or less have elapsed between the month an overissuance occurred and the month the state agency discovered a specific case involving an overissuance.

- (2) The state agency shall take action to establish a claim for an alleged intentional program violation (IPV) error for which six (6) years or less have elapsed between the month an overissuance occurred and the month the state agency discovered the overissuance.
- (3) Collection on claims shall be terminated when all members of a household are deceased.
- (4) Collection on claims shall be terminated when all adult members of a household are deceased.

(Division of Family and Children; 470 IAC 6-4.4-1; filed May 17, 1993, 5:00 p.m.: 16 IR 2405; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# **Rule 5.** Food Stamp Employment and Training Program

### 470 IAC 6-5-1 Definitions

Authority: IC 12-13-2-3; IC 12-13-5-3; IC 12-13-7-6

Affected: IC 12-13-7-2

Sec. 1. (a) The definitions in this section apply throughout this rule.

- (b) "Primary wage earner" means the head of household as defined in 7 CFR 273.1(d)(2).
- (c) "Casehead" or "head of household" means the person designated by the eligibility worker as casehead based on:
- (1) the person being the most recently designated casehead in the certification in that county; or
- (2) if this criteria applies to more than one (1) person, the most logical individual on the basis that the head of household will be responsible for ensuring compliance with eligibility requirements on behalf of all assistance unit members.
- (d) "IMPACT" means the Indiana manpower placement and comprehensive training program. This is the title of the employment and training program administered through the division of family and children.
- (e) "Work registration" means registering a household member by the registrant, casehead, authorized representative, or responsible adult household member signing the work registration form on his own behalf or another registrant's behalf.
- (f) "Community work experience program (CWEP)" means the workfare component of the IMPACT program. (Division of Family and Children; 470 IAC 6-5-1; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2666; errata, 10 IR 2741; filed Mar 31, 1992, 5:00 p.m.: 15 IR 1385; filed Jun 19, 1996, 9:00 a.m.: 19 IR 3077; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-5-2 Work registration

Authority: IC 12-13-2-3; IC 12-13-5-3

Affected: IC 12-13-7-6

- Sec. 2. (a) At initial application for food stamp benefits the eligibility worker will work register each assistance unit member unless that member is exempt.
  - (b) Exemptions from work registration are limited to those found at 7 CFR §273.7(b)(1).
- (c) A copy of the work registration form and a copy of the work registrant's responsibilities and rights will be provided to the casehead for each registrant after eligibility is established.
- (d) The casehead shall be responsible for informing all registered assistance unit members of their responsibilities and rights after the forms are mailed to the casehead.
- (e) After initial application the eligibility worker will work register each assistance unit member who is a mandatory work registrant:
  - (1) once every twelve (12) months; or
  - (2) when reporting a change which directly or indirectly causes a previously exempt household member to lose his or her exemption status, unless exempt for another reason, the member (or casehead, authorized representative, or a responsible adult household member) must complete and return a work registration form within ten (10) days of being sent the form by the eligibility worker;
  - (3) when changes occur which do not require reporting but cause a previously work registration exempt member to lose exemption, registration shall be accomplished at the next recertification.

- (f) Work registration requirements shall be reviewed at each recertification point to determine the need for registration by assistance unit members.
- (g) There are no acceptable reasons for failure to work register after the assistance unit/authorized representative is notified of the requirement to do so, other than a subsequent occurrence which rendered the individual exempt from registration. (Division of Family and Children; 470 IAC 6-5-2; filed Jul 16, 1987, 2:00 pm: 10 IR 2666; filed Jun 2, 1988, 8:35 am: 11 IR 3552; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-5-3 Employment and training

Authority: IC 12-13-2-3; IC 12-13-5-3; IC 12-13-7-6

Affected: IC 12-13-7-2

Sec. 3. (a) The following are general provisions for employment and training:

- (1) Persons will be placed in appropriate components as determined by the agency. Referral to the IMPACT program as a mandatory participant does not entitle that person to IMPACT services or placement in a component. Participation in any IMPACT component does not guarantee any individual placement in employment or a designated level of competency for employment.
- (2) Individuals exempt from work registration may volunteer to participate in the IMPACT program.
- (3) Mandatory work registrants who are exempt from participation in IMPACT may volunteer to participate in the IMPACT program subject to the following limitations:
  - (A) No volunteer will be guaranteed a placement in a component or special services.
  - (B) Voluntary participants will have the same component requirements as mandatory participants in IMPACT. Voluntary participants will not be disqualified from participation in the food stamp program if they fail to comply with IMPACT component requirements without good cause. However, a voluntary participant who fails to comply with the requirements of any component without good cause will not be given priority to participate in the future.
- (4) Participants will be placed in IMPACT components until employment/training goals are achieved, the activity is completed, or the individual becomes exempt or leaves the food stamp program.
- (5) The IMPACT program base of eligibles shall include all mandatory work registrants, less those who meet the IMPACT exemptions, adjusted downward by ten percent (10%) at the end of the federal fiscal year to account for short term (less than thirty (30) days) food stamp program participants.
- (6) Work registrants, unless otherwise exempt, will be required to participate in IMPACT.
- (7) IMPACT participants will be reimbursed for the costs of supportive services, including:
  - (A) the costs of transportation at ten cents (\$0.10) per mile or two dollars (\$2) per day, whichever is higher; and
  - (B) the actual costs of other items or services, such as:
    - (i) shoes;
    - (ii) clothing;
    - (iii) uniforms;
    - (iv) equipment;
    - (v) health; or
    - (vi) personal needs.

The total costs of these supportive services may not exceed twenty-five dollars (\$25) per month per participant. In addition, participants may be reimbursed for the actual monthly costs of dependent care, not to exceed one hundred seventy-five dollars (\$175) per dependent two (2) years of age or older, or two hundred dollars (\$200) per dependent under two (2) years of age. The reimbursable costs must be reasonably necessary and directly related to the IMPACT component.

- (8) Provision of any IMPACT services shall be based on the availability of funding.
- (b) The referral process to IMPACT shall be as follows:
- (1) Each voluntary or mandatory work registrant shall be evaluated to determine exemption from referral to IMPACT.
- (2) Mandatory work registrants shall be exempt from IMPACT if they meet the following conditions:
  - (A) The monthly cost of participation exceeds the reimbursement limits for supportive services identified in subsection (a)(7).
  - (B) The registrant does not have available transportation necessary to attend an assigned component.

- (3) If not exempt from IMPACT, registrants shall be notified, in writing, of referral to IMPACT and the appointment scheduled for them to attend orientation. This information will be provided to registrants only after the assistance unit is determined eligible for the food stamp program.
- (4) At the time of entry into each component, the IMPACT case manager shall be responsible for informing the registrant, in writing, of the following:
  - (A) The requirements of the component.
  - (B) What will constitute noncompliance.
  - (C) The sanction for noncompliance.
- (c) The IMPACT program incorporates the employment and training program provisions identified in 7 CFR 273.7(f)(1), including the following:
  - (1) Employment services, including the following:
    - (A) Job search.
    - (B) Job placement.
    - (C) Job development.
    - (D) On-the-job training.
    - (E) Community work experience.
    - (F) Other work programs.
  - (2) Training activities, including the following:
    - (A) Job skills assessment.
    - (B) Adult basic education.
    - (C) High school completion.
    - (D) Vocational and other job skills training.

Training and education beyond high school is limited to twenty-four (24) months in duration.

- (d) After notice of a requirement, a mandatory IMPACT participant shall be considered to have good cause for failure to comply with an employment and training component if the reason provided by the participant for failure to comply is any of the following:
  - (1) Illness or illness of another household member requiring the participant's presence. A physician's statement may be required if illness is given as the reason for failure to comply.
  - (2) A household emergency.
  - (3) The unavailability of transportation.
- (4) The lack of adequate child care for children who have reached six (6) years of age but are under twelve (12) years of age. (Division of Family and Children; 470 IAC 6-5-3; filed Jul 16, 1987, 2:00 p.m.: 10 IR 2667; filed Jun 2, 1988, 8:35 a.m.: 11 IR 3553; filed Mar 31, 1992, 5:00 p.m.: 15 IR 1386; filed Feb 26, 1993, 5:00 p.m.: 16 IR 1819; filed Jun 19, 1996, 9:00 a.m.: 19 IR 3078; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## **Rule 6.** Electronic Benefit Transfer System

# 470 IAC 6-6-1 Electronic benefit transfer; issuance system standards

Authority: IC 12-13-7-6; IC 12-13-14-2 Affected: IC 12-13-7-1; IC 12-13-14

Sec. 1. On and after the date an electronic benefit transfer (EBT) program is implemented in a county, food stamp assistance will be distributed to eligible persons in that county through an electronic benefit transfer issuance system conforming to the standards and requirements of 7 CFR 274.12, with exceptions and additions stated in this rule. (Division of Family and Children; 470 IAC 6-6-1; filed Oct 6, 1997, 5:25 p.m.: 21 IR 373; Mar 27, 2000, 8:29 a.m.: 23 IR 1993; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-6-2 Replacement of electronic benefit transfer cards

Authority: IC 12-13-7-6; IC 12-13-14-2 Affected: IC 12-13-7-1; IC 12-13-14

- Sec. 2. (a) The division will replace lost, stolen, or damaged electronic benefit transfer (EBT) cards.
- (b) The division may charge a fee for a replacement EBT card. The amount of the fee will be based on the cost of replacement. Fees may increase for a second or subsequent replacement card within any consecutive period of twelve (12) months.
- (c) Except as provided in subsection (d), if replacement cards are issued through a centralized mailing system, the division or contractor will mail the replacement cards within seventy-two (72) hours after receipt to notice from the recipient household of the loss or damage.
- (d) If, at the time a recipient gives notice to the contractor or division of loss or damage to the recipient's EBT card and requests a replacement card, the recipient does not have a food stamp benefit credit in the EBT system in an amount equal to or exceeding the amount of the replacement card fee determined under subsection (b), the contractor or division is not required to issue a replacement card until the recipient is eligible to receive and is credited with an additional food stamp benefit. The contractor or county office may notify the recipient to request issuance of a replacement card after the recipient's next availability date. (Division of Family and Children; 470 IAC 6-6-2; filed Oct 6, 1997, 5:25 p.m.: 21 IR 373; Mar 27, 2000, 8:29 a.m.: 23 IR 1994; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-6-3 Notification of off-line storage of stale benefit accounts

Authority: IC 12-13-7-6; IC 12-13-14-2 Affected: IC 12-13-7-1; IC 12-13-14

Sec. 3. The county office will notify recipient households of the time and procedure for storage off-line of stale benefit accounts, as defined in 7 CFR 274.12(f)(7), and the procedure for reactivating stored accounts, as part of the required household training at the time the initial certification period is established and at time of recertification. (Division of Family and Children; 470 IAC 6-6-3; filed Oct 6, 1997, 5:25 p.m.: 21 IR 373; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-6-4 Permissible conversions from electronic benefit transfer accounts to coupons for temporary absences

Authority: IC 12-13-7-6; IC 12-13-14-2 Affected: IC 12-13-7-1; IC 12-13-14

- Sec. 4. (a) Except as provided in this section, a recipient household may convert its electronic benefit transfer (EBT) account to coupons not more than three (3) times in any period of twelve (12) consecutive months, in the event the household is temporarily absent from the state or EBT system area for the purpose of a family emergency or similar isolated occurrence.
- (b) In order to convert benefits from an EBT account to coupons, a recipient must make a written request to the county office. The request must specify the time, not to exceed one (1) month, for which coupons are required.
- (c) In case of emergency and for good cause, the recipient may request the county director to authorize an additional conversion of benefits to coupons that exceeds the number of conversions permitted under subsection (a). (Division of Family and Children; 470 IAC 6-6-4; filed Oct 6, 1997, 5:25 p.m.: 21 IR 373; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

# 470 IAC 6-6-5 Retailer participation

Authority: IC 12-13-7-6; IC 12-13-14-2 Affected: IC 12-13-7-1; IC 12-13-14-5

- Sec. 5. (a) The division will provide point of sale (POS) equipment to each retailer whose average monthly food stamp program sales are equal to one hundred dollars (\$100) or greater.
  - (b) The division will determine the average monthly food stamp program sales for each retailer in the following manner:
  - (1) For a retailer who was authorized to participate in the food stamp program for at least nine (9) months before:
    - (A) the electronic benefit transfer (EBT) system is implemented in the retailer's market area; or
    - (B) the retailer applies to the division for POS equipment;

the determination will be based on the two (2) most recent quarterly sales reports for the retailer that the division receives from the Food and Consumer Service.

(2) For a retailer to whom subdivision (1) does not apply, the determination will be based on the division's estimate of future average monthly sales. The estimate will consider the following:

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- (A) The retailer's estimated future monthly food inventory and sales.
- (B) The size and location of the retailer's facility.
- (C) The retailer's actual monthly food sales during the preceding twelve (12) months.
- (D) Any other facts the retailer considers relevant to the determination.
- (c) The division may remove any POS equipment that it provided to a retailer if the division determines, based on review of the most recent quarterly food stamp program sales reports, that the retailer's average monthly food stamp program sales are less than one hundred dollars (\$100).
  - (d) A retailer who is not eligible to receive POS equipment pursuant to subsection (a) may:
  - (1) purchase the equipment necessary to access the EBT system; or
  - (2) utilize a manual voucher process provided by the contractor for redemption of benefits.

(Division of Family and Children; 470 IAC 6-6-5; filed Oct 6, 1997, 5:25 p.m.: 21 IR 374; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

## 470 IAC 6-6-6 Off-line transactions

Authority: IC 12-13-7-6; IC 12-13-14-2

Affected: IC 12-13-14-8

Sec. 6. (a) In the event of an operational failure of the electronic benefit transfer system, a retailer may provide benefits offline to a recipient household in an amount not exceeding forty dollars (\$40).

- (b) Before providing benefits off-line, a retailer must obtain approval from the contractor or division in accordance with the procedure specified in the contract between the retailer and the division.
- (c) An off-line transaction that is authorized and approved under this section must be completed in accordance with the procedures specified in the contract between the retailer and the division or contractor, including any operating rules or standards applicable to the Indiana electronic benefit transfer system that are incorporated by reference in the contract. (Division of Family and Children; 470 IAC 6-6-6; filed Oct 6, 1997, 5:25 p.m.: 21 IR 374; Mar 27, 2000, 8:29 a.m.: 23 IR 1994; readopted filed Jul 12, 2001, 1:40 p.m.: 24 IR 4235)

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