
TITLE 170 INDIANA UTILITY REGULATORY COMMISSION

Notice of Intent to Readopt
LSA Document #16-168

Readopts rules in anticipation of [IC 4-22-2.5-2](#), providing that an administrative rule adopted under [IC 4-22-2](#) expires January 1 of the seventh year after the year in which the rule takes effect unless the rule contains an earlier expiration date. Effective 30 days after filing with the Publisher.

OVERVIEW: Rules to be readopted without changes are as follows:

170 IAC 7	TELEPHONE UTILITIES
170 IAC 15	LANDLORD DISTRIBUTING WATER OR SEWAGE DISPOSAL SERVICE
170 IAC 16	CUSTOMER COMPLAINTS

Requests for any part of this readoption to be separate from this action must be made in writing within 30 days of this publication. Send written comments to the Small Business Regulatory Coordinator for this rule (see [IC 4-22-2-28.1](#)):

Brad J. Pope, Assistant General Counsel
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, IN 46204
(317) 232-2737
brpope@urc.in.gov

Statutory authority: [IC 8-1-1-3](#); [IC 8-1-2-5](#); [IC 8-1-2-34.5](#); [IC 8-1-2.6-1.5](#); [IC 8-1-2.6-13](#); [IC 8-1-29](#); [IC 8-1-32.4](#); [IC 8-1-32.5-11](#).

For purposes of [IC 4-22-2-28.1](#), the Small Business Ombudsman designated by [IC 4-4-35-8](#) is:

Robert Warner
Office of Small Business and Entrepreneurship
One North Capitol, Suite 600
Indianapolis, IN 46204
(317) 232-5679
ombudsman@osbe.in.gov

Resources available to regulated entities through the small business ombudsman include the ombudsman's duties stated in [IC 4-4-35-8](#), specifically [IC 4-4-35-8\(9\)](#), investigating and attempting to resolve any matter regarding compliance by a small business with a law, rule, or policy administered by a state agency, either as a party to a proceeding or as a mediator.

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