
TITLE 170 INDIANA UTILITY REGULATORY COMMISSION

Notice of Intent to Adopt a Rule

LSA Document #07-380

Under [IC 4-22-2-23](#), the Indiana Utility Regulatory Commission intends to adopt a rule concerning the following:

OVERVIEW: Amends [170 IAC 1-1.1-2](#) regarding definitions. Amends [170 IAC 1-1.1-5](#) concerning informal customer complaints; customer and utility responsibilities; review by commission. Repeals [170 IAC 4-1-17](#), [170 IAC 5-1-17](#), [170 IAC 6-1-17](#), [170 IAC 7-1.3-8](#), [170 IAC 7-1.3-9](#), and [170 IAC 8.5-2-5](#) concerning customer complaints. Questions may be addressed to the following telephone number: (317) 232-0158. Statutory authority: [IC 8-1-1-3](#); [IC 8-1-2-47](#); [IC 8-1-2-69](#); [IC 8-1-2-89](#).

For purposes of [IC 4-22-2-28.1](#), the Small Business Regulatory Coordinator for this rule is:

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Posted: 07/11/2007 by Legislative Services Agency

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