

# EXPLORE STATE GOVERNMENT



## Your Guide to Indiana State Agencies



Distributed by:  
State Representative  
Dick Dodge  
[www.in.gov/h51](http://www.in.gov/h51)  
[h51@in.gov](mailto:h51@in.gov)



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# Division of **FIRE & BUILDING SAFETY**

The State Fire Marshal provides many services to the State of Indiana. This office enforces the Indiana Fire Prevention Code and investigates the cause and origin of fires.

Division of Fire and Building Safety also lends support to fire departments and communities by providing technical advice during large fires and hazardous material emergencies.

## **For More Information**

### **Send to:**

402 W. Washington Street, Rm. E241  
Indianapolis, IN 46204

**Call:** (317) 232-2222

**Toll-free:** 1-800-423-0765

### **Check it out on the web!**

[www.in.gov/dhs](http://www.in.gov/dhs)

**Don't Forget to Check Your Smoke Alarms!**

# FSSA **FAMILY & SOCIAL SERVICES ADMINISTRATION**

FSSA is a conglomerate of divisions designed to help families and individuals in need of public assistance.

The Division of Family and Children (DFC) works to help families and children through Temporary Assistance for Needy Families (TANF), Medicaid, food stamps, employment services (IMPACT), housing and community services, child support, child protection, child care, foster care, adoption, energy assistance and homeless services.

## **For More Information**

### **Send to:**

P.O. Box 7083  
402 West Washington St.  
Indianapolis, Indiana 46204

**Call:** (317)233-4454

### **Check it out on the web!**

[www.in.gov/fssa](http://www.in.gov/fssa)

# Indiana ATTORNEY GENERAL

As the state's chief legal officer, the Attorney General is responsible for serving and protecting the citizens of Indiana. Investigating unfair business practices, compiling the "Do not call" list, taking away the licenses of incompetent health professionals and assisting local prosecutors in putting criminals behind bars are just a few of the Attorney General's duties. In addition, this statewide elected official and his staff represent the state government in lawsuits filed against the state.

## Indiana's Attorney General:

Name: Greg Zoeller

Elected: November, 2008

## Indiana Telephone Privacy Division:

1-888-834-9969

## Toll-Free Consumer Protection Hotline:

1-800-382-5516

## For More Information

### Send to:

302 W. Washington Street, 5th Floor  
Indianapolis, Indiana 46204

**Call:** (317)232-6201

### Check it out on the web!

[www.in.gov/attorneygeneral](http://www.in.gov/attorneygeneral)

# Indiana Board of ANIMAL HEALTH

## For More Information

### Send to:

4154 N. Keystone Ave.  
Indianapolis, Indiana 46224

**Call:** (317) 544-2400

### Check it out on the web!

[www.in.gov/boah](http://www.in.gov/boah)

Originally created as the State Veterinarian Office to prevent and suppress contagious and infectious diseases among livestock, the Board of Animal Health has greatly expanded over the last hundred years. It continues its original mission, but it now also protects public health by controlling the spread of animal diseases, maintaining a vital link in a safe food supply, and assisting people and their animals that are victims of large scale natural disasters. This office works closely with veterinarians, farmers, the U.S. Department of Agriculture veterinarians and other state animal health officials to monitor the health status of all animals crossing Indiana's borders.

Indiana is home to the nation's first statewide emergency response network for animal owners. During a flood or tornado, The Board of Animal Health's State Annex for Veterinary Emergencies (SAVE) is prepared to respond.

# Indiana Bureau of **MOTOR VEHICLES**

Testing drivers, licensing drivers and vehicles, and titling vehicles are the top priorities for the BMV.

Working primarily through license branches spread throughout Indiana, the BMV titles and licenses all types of vehicles, from cars and trucks to watercraft. The BMV has reduced the burdensome lines at their licensing branches by automating a number of their services.

Contact the BMV for further details.

## **For More Information**

### **Send to:**

IGC North, Rm N440  
100 N. Senate Ave.  
Indianapolis, Indiana 46204

**Call:** 888-692-6841

### **Check it out on the web!**

[www.in.gov/bmv](http://www.in.gov/bmv)

## **Buckle up!**

# Indiana **CIVIL RIGHTS COMMISSION**

The Civil Rights Commission is designed to protect the human rights of all individuals. Although often linked to the issue of racial discrimination, the Civil Rights Commission has the authority to act on all complaints of discrimination in housing and employment practices.

## **For More Information**

### **Send to:**

100 N. Senate Ave.  
Room N103  
Indianapolis, Indiana 46204

**Call:** (317)232-2600  
1-800-628-2909

### **Check it out on the web!**

[www.in.gov/icrc](http://www.in.gov/icrc)

## **Partnerships with the Indiana Civil Rights Commission:**

- Indiana Consortium of State and Local Human Rights Agencies
- Martin Luther King, Jr. Indiana Holiday Commission
- Commission on the Social Status of Black Males
- Indiana Hate Crimes Statewide Reporting Network
- United States Department of Housing and Urban Development
- The Indiana Commission for Women
- ICRC Tester Program

# Indiana Commission of **PUBLIC RECORDS**

Created in 1978, the Commission on Public Records has the mammoth responsibility of managing the records of all state agencies.

If you are ever interested or need to see public records from any state agency, you will need to contact the Commission on Public Records.

In addition, the State Archives Division maintains government records of permanent historical and legal significance. The State Archives office is located in the State Library and is open from 8 a.m to 4:30 p.m., Monday through Friday.

## **For More Information**

### **Sent to:**

402 W. Washington Street, W472  
Indianapolis, IN 46204

**Call:** (317)232-3380

### **Check it out on the web!**

[www.in.gov/icpr](http://www.in.gov/icpr)

# Indiana Department of **ADMINISTRATION**

## **For More Information**

### **Send to:**

402 W. Washington St.,  
Room W478  
Indianapolis, Indiana 46204

**Call:** (317)232-3150

### **Check it out on the web!**

[www.in.gov/idoa](http://www.in.gov/idoa)

The Department of Administration assures that state government functions properly and has all of the tools necessary to serve the public.

The management and maintenance of all state-owned buildings and facilities are the responsibility of this agency.

In addition, whenever another state agency is in need of equipment, the Department of Administration is the first place to look.

**To set up a meeting/conference in the Government Center:  
(317) 233-3117**

# Indiana Department of **CORRECTION**

## **For More Information**

### **Send to:**

IGC-South, Room E334  
302 W. Washington St.  
Indianapolis, Indiana 46204

**Call:** (317)232-5711

### **Check it out on the Web!**

[www.in.gov/idoc](http://www.in.gov/idoc)

The Department of Correction is responsible for maintaining the state's prison system.

With 24 minimum and maximum adult facilities and nine minimum and maximum juvenile facilities, the department has an incredible responsibility.

Nearly 18,000 adult inmates and more than 1,000 juveniles require staffing with nearly 8,000 employees in the 33 facilities.

**Witness/Victim Helpline:  
1-800-447-5604**

# Indiana Department of **EDUCATION**

Although the legislature has the sole authority to create laws regarding the education of our children, the Department of Education has the difficult job of administering the programs created under those laws.

In addition, the department has the responsibility of creating education initiatives and helping to craft the state's curriculum. The Department of Education is directed by the Superintendent of Public Instruction, who is elected statewide.

## **Facts on Indiana's Superintendent of Public Instruction:**

Name: Tony Bennett  
Elected: 2008

## **For More Information**

### **Send to:**

151 West Ohio St.  
Indianapolis, Indiana 46204

**Call:** (317)232-6610

### **Check it out on the web!**

<http://doe.state.in.us/>

# Indiana Department of **ENVIRONMENT MANAGEMENT**

Indiana Department of Environmental Management is charged with managing Indiana's environment. Environmental protection in Indiana has come a long way since 1986, when the Indiana Department of Environmental Management (IDEM) was established. Since then, IDEM has grown to a staff of 900, and employs some of Indiana's most qualified engineers, scientists and environmental project managers specializing in air, land, pollution prevention and water quality issues.

By enforcing environmental laws, and by promoting conservation and pollution prevention, IDEM attempts to make Indiana a clean, healthy place to live.

## **For More Information**

### **Send to:**

IGC North, Rm. 1301  
100 N. Senate Avenue  
Indianapolis, IN 46204

**Call:** (317)232-8603

### **Visit on the web!**

[www.in.gov/idem](http://www.in.gov/idem)

# Indiana Department of **HOMELAND SECURITY**

## **For More Information**

### **Send to:**

IGC-South, Room E208  
302 W. Washington Street  
Indianapolis, Indiana 46204

**Call:** (317)232-3980

### **Check it out on the web!**

[www.in.gov/dhs](http://www.in.gov/dhs)

Indiana Department of Homeland Security has been combined with the Department of Fire and Building Services (DFBS) and the Public Safety Training Institute (PSTI) to provide public safety services to Hoosiers.

They seek to minimize the effects of a disaster by taking the necessary steps before and after a disaster occurs. Responsibilities of the consolidated agency include emergency management, emergency medical services, building safety and fire protection as well as professional training.

# Indiana Department of **INSURANCE**

In order to sell insurance in Indiana, agents must be registered through the Department of Insurance. The department is charged with enforcing the standards prescribed by law to maintain a license.

Also, the Department of Insurance handles complaints by consumers against insurance companies.

## **For More Information**

### **Send to:**

311 W. Washington Street  
Suite 300  
Indianapolis, Indiana 46204

**Call:** (317)232-2385

### **Check it out on the web!**

[www.in.gov/idoi](http://www.in.gov/idoi)

# Indiana Department of **LABOR**

## **For More Information**

### **Send to:**

Room W195  
402 W. Washington Street  
Indianapolis, Indiana 46204

**Call:** (317)232-2655

### **Check it out on the web!**

[www.in.gov/dol](http://www.in.gov/dol)

Many laws are passed to ensure that Indiana businesses conduct fair labor practices.

However, once the General Assembly has put the laws into place, it is the responsibility of the Department of Labor to make sure those laws are enforced.

Any concerns about unfair labor practices are reported to the department, which then has authority to investigate the charges.

# Indiana Department of **LOCAL GOVERNMENT FINANCE**

## **For More Information**

### **Send to:**

100 N. Senate, N1058B  
Indianapolis, IN 46204

**Call:** (317) 739-9826  
317-232-3777

**Visit on the web!**  
[www.in.gov/dlgf](http://www.in.gov/dlgf)

Formerly known as the State Board of Tax Commissioners, the Department of Local Government Finance has a number of functions, including: ensuring that laws regarding property tax assessment and local government budgeting are carried out properly, publishing rules on property tax assessment, annually reviewing and approving tax rates and fines for political subdivisions, gathering and analyzing data relating to property taxation, maintaining databases and periodically reporting on taxation to the General Assembly.

The Department also provides training to assessing officials and administers an assessment certification program.

# Indiana Department of **NATURAL RESOURCES (DNR)**

Regulating Indiana's outdoor recreation is the focus of the Department of Natural Resources. Responsibilities include: maintaining and policing state parks and reservoirs, regulating hunting and fishing seasons, historical preservation and assisting in environmental protection.

## **Indiana State Parks**

**North:** Chain O'Lakes, Indiana Dunes, Ouabache, Pokagon, Potato Creek, Tippecanoe River (Bass Lake State Beach)

**Central:** Fort Harrison, McCormick's Creek, Mounds, Shades, Summit Lake, Turkey Run, Whitewater Memorial, Prophetstown

**South:** Brown County, Charlestown, Clifty Falls, Falls of the Ohio, Harmonie, Lincoln, O'Bannon Woods, Shakamak, Spring Mill, Versailles

## **For More Information**

### **Send to:**

402 W. Washington St.,  
Indianapolis, IN 46204

**Call:** (317)232-4200

**Check out the web!**  
[www.in.gov/dnr](http://www.in.gov/dnr)

# Indiana Department of **REVENUE**

Every April, the Department of Revenue becomes the least popular state agency. Collecting Indiana taxes and enforcing compliance with state tax laws is the responsibility of this agency. Although most citizens are only concerned with the Department of Revenue each April, this department is busy year round processing tax returns, collecting delinquent taxes and preparing for the next tax season.

**By logging onto the Department of Revenue website you can obtain:**

- Indiana state tax forms**
- Publications**
- Information on new ways to file your taxes**

## **For more information**

**Send to:**

IGC North, Rm. N240, 100 North Senate Ave., Indianapolis, IN 46204

**Call:** (317)233-4018

**Check it out on the web!**

[www.in.gov/dor](http://www.in.gov/dor)

# Department of **TOURISM**

The Department of Tourism promotes Indiana as an ideal spot for vacationers from all over the country. They offer guidance in areas such as lodging and specific suggestions on what to visit in the state. Information from the Department of Tourism is available to anyone and can be very useful in planning anything from a family vacation to a weekend getaway.

## **For More Information**

**Send to:**

One North Capitol Ave., Suite 600  
Indianapolis, Indiana 46204

**Call:** (800) 677-9800

**Check it out on the web!**

[www.in.gov/visitindiana](http://www.in.gov/visitindiana)

## **Guides offered by the Department of Tourism:**

- Indiana Tourism Festival and Events Guide**
- Guide to Indiana Bed and Breakfasts**
- Indiana State Map**

# Indiana Department of **TRANSPORTATION**

Because Indiana is the "Crossroads of America", it is important for this state agency to provide a safe and efficient transportation network. Maintaining Indiana's state highway system is one of the many responsibilities of INDOT.

The department is also involved with oversight of airports, railroads, bicycle and pedestrian trails, and historic preservation of covered bridges. In the winter, INDOT is responsible for clearing state roadways, and in better weather is responsible for fixing the roadways damaged by the inclement weather. Indiana State Transportation maps are available from INDOT at no charge.

## **INDOT District Offices:**

**Crawfordsville - 888-924-6368**  
**Fort Wayne - 866-227-3555**  
**Greenfield - 855-463-6848**  
**LaPorte - 855-464-6368**  
**Seymour - 877-305-7611**  
**Vincennes - 800-279-5758**

## **For More Information**

### **Send to:**

IGC North, Rm. 775  
100 North Senate Ave.  
Indianapolis, Indiana 46204

**Call:** (317)232-5533

### **Check out the web!**

[www.in.gov/indot](http://www.in.gov/indot)

# Indiana Department of **VETERANS AFFAIRS**

Although most benefits provided to veterans are handled at the federal level, the Department of Veterans Affairs exists to assist veterans, their dependents and survivors in obtaining any benefits to which they might be eligible.

Indiana has recently added a few benefits for veterans including college tuition exemptions for children of disabled veterans. The program will be handled through the Department of Veterans Affairs. Contact the department if you have any questions regarding eligibility.

## **For More Information**

### **Send to:**

IGC South, Room E120  
302 West Washington St.  
Indianapolis, Indiana 46204

**Call toll-free:** 1-800-827-1000

### **Check it out on the web!**

[www.in.gov/dva](http://www.in.gov/dva)

# Indiana Economic DEVELOPMENT CORPORATION

## For More Information

### Send to:

One North Capitol, Suite 700  
Indianapolis, Indiana 46204

**Call:** 317-232-8800

### Check it out on the web!

<http://www.in.gov/iedc>

The Indiana Economic Development Corporation (IEDC) is a public/private partnership which replaced the Department of Commerce as the entity to plan and implement Indiana's economic development efforts. The membership of the IEDCorp. consists of twelve board members, including the Governor who serves as chair and eleven others he appoints.

In addition, an advisory council, which is mandated to include representatives from local economic development organizations throughout the state, assists the IEDCorp. board in their efforts. Other members of the advisory council consist of representatives from a variety of geographic regions and industries throughout the state. Grants available through the IEDCorp. include the 21st Century Research and Technology Fund, the Industrial Development Grant Fund and the Small Business Innovation Research Initiative.

# Indiana ELECTION DIVISION

As a branch of the Secretary of State's office, the Elections Division assists the Secretary of State in carrying out the responsibilities assigned as Indiana's chief elections officer.

The bipartisan division is comprised of an equal number of Democrats and Republicans. The division's administrative responsibilities include overseeing the candidate declaration process, certifying election results, and maintaining campaign finance reports.

In addition, the division works on various initiatives including online campaign finance disclosure, civic education initiatives and voter involvement.

## For More Information

### Send to:

200 W. Washington Street,  
Room 201  
Indianapolis, Indiana 46204

**Call:** (317) 232-6531

### Check it out on the web!

[www.in.gov/sos/elections](http://www.in.gov/sos/elections)

# Indiana GAMING COMMISSION

The Indiana Gaming Commission has complete authority in awarding licenses to applicants and ensuring compliance with laws created by the legislature.

Riverboat gambling has become a huge industry in Indiana. The state takes in hundreds of millions of dollars in revenue from the riverboats.

It is necessary to have a strong regulatory agency over this industry to assure that crime and corruption do not take place.

## For More Information

### Send to:

101 W. Washington Street  
Suite 1600, East Tower  
Indianapolis, Indiana 46204

**Call:** (317)233-0046

### Check it out on the web!

[www.in.gov/igc](http://www.in.gov/igc)

# Indiana HOUSING & COMMUNITY DEVELOPMENT AUTHORITY

## For More Information

### Send to:

30 South Meridian St.  
Suite #1000  
Indianapolis, Indiana 46204

**Call:** 1-800-872-0371 or  
317-232-7777

### Check it out on the web!

[www.in.gov/ihcda](http://www.in.gov/ihcda)

The IHcDA promotes, finances, and supports a broad range of housing solutions, from temporary shelters to homeownership.

Its work is done in partnership with developers, lenders, investors and nonprofit organizations that use our financing to serve low and moderate income Hoosiers.

The IHcDA leverages government and private funds to invest in financially sound, well-designed projects that will benefit communities for many years to come.

# Indiana LOTTERY COMMISSION

The Hoosier Lottery was created by the Indiana General Assembly in October 1989. Since that time, more than \$1.5 billion in profits has gone to the state. A portion of those revenues are returned to local communities by the legislature. Money from the lottery is also used to fund the pensions of retired teachers and state employees as well as used to help keep Hoosiers excise tax low. The Lottery Commission is responsible for oversight of all games associated with the Hoosier Lottery.

For Lottery Customer Service Call 1-800-95-LOTTO  
For Winning Numbers Call  
1-900-420-CASH (50 cents per call)

**Check out the web page! [www.hoosierlottery.com](http://www.hoosierlottery.com)**

# Indiana Office of the UTILITY CONSUMER COUNSELOR

The OUC is your unofficial representative in matters regarding the regulated industries of electricity, gas, telephone, water and sewer.

This office promotes the views of utility customers when utility companies apply to change rates, service new areas or deregulate.

The charge of the OUC is to promote the best service at the lowest cost reasonably possible.

## For More Information

### Send to:

National City Center  
Suite 1500 South  
115 W. Washington St.  
Indianapolis, Indiana 46204

**Call:** (317)232-2494

### Check it out on the web!

[www.in.gov/oucc](http://www.in.gov/oucc)

# Indiana Professional **LICENSING AGENCY**

The Indiana Professional Licensing Agency is responsible for determining licensing criteria and eligibility for a variety of professions. The agency holds hearings regarding complaints against licensed professionals and has the authority to suspend or revoke a license upon their findings. The agency is divided into numerous boards that handle the licensing for the various occupations.

## Licensing Agency Boards

Indiana Board of Accountancy  
Indiana State Board of Registration for Architects  
Indiana Auctioneer Commission  
State Board of Barber Examiners  
Indiana Boxing Commission  
State Board of Cosmetology Examiners  
State Board of Funeral and Cemetery Service  
Indiana State Board of Professional Engineers  
Indiana State Board of Registration for Land Surveyors  
Indiana Plumbing Commission  
Indiana Private Detective Licensing Board  
Real Estate Appraiser Licensure and Certification Board  
Indiana Real Estate Commission

## For More Information

### Send to:

IGC South, Room E034,  
Indianapolis, IN 46204

**Call:** (317)232-2980

### Visit on the web!

[www.in.gov/pla](http://www.in.gov/pla)

# Indiana **RURAL DEVELOPMENT COUNCIL**

## For More Information

### Send to:

72 W. Main St.  
Danville, IN 46122

### Call

(317)745-0947

### Check it out on the web!

[www.ruralindiana.org](http://www.ruralindiana.org)

The Indiana Rural Development Council is a private-public partnership that advocates for the vitality of rural Indiana.

Its role is to connect rural citizens, community leaders and resource providers to make rural Indiana a great place to live, learn, work and play.

# Indiana SECRETARY OF STATE

## For More Information

### Send to:

200 W. Washington Street,  
Room 201  
Indianapolis, Indiana 46204

**Call:** (317)232-6531

### Check it out on the web!

[www.in.gov/sos](http://www.in.gov/sos)

Another of Indiana's statewide elected officials, the Secretary of State and staff are primarily responsible for two areas: elections and oversight of Indiana businesses. They are responsible for assisting the Indiana Election Division to oversee candidate declarations, certifying election results and maintaining campaign finance reports.

On the business end, the office is in charge of chartering new businesses, filing commercial liens, and the issuance of trademarks, public notaries and summonses. Another responsibility for the Secretary of State is overseeing Indiana's securities industry. They are charged with protecting Indiana investors by bringing enforcement actions against companies and individuals selling securities in violation of Indiana law.

# Indiana STATE BOARD OF ACCOUNTS

If you have any questions regarding the finances of any governmental unit in Indiana (state or local) you can direct your inquiries to the State Board of Accounts. Audits of all governmental entities are conducted by the State Board of Accounts in an effort to reveal any fraud or non-compliance with local, state and federal statutes.

## For More Information

### Send to:

302 W. Washington Street,  
Room E418  
Indianapolis, Indiana 46204

**Call:** (317)232-2513

### Check it out on the web!

[www.in.gov/sboa](http://www.in.gov/sboa)

## Governmental Entities Audited By State Board of Accounts:

State Agencies (Annually)  
License Branches (Annually)  
Counties (Annually)  
Cities & Towns with more than  
5,000 pop. (Annually)  
Smaller Towns (Biennially)  
Townships (Biennially)  
State Universities (Annually)  
School Corporations (Biennially)  
School Cooperatives (Biennially)

# Indiana State DEPARTMENT OF AGRICULTURE

The Indiana State Department of Agriculture will change how state government views agricultural needs for Indiana. Lt. Governor Becky Skillman holds the position of Secretary of Agriculture and Rural Development. The Secretary of Agriculture and Rural Development and the Director of Agriculture have positions on the Governor's Cabinet, allowing an advocate for the agriculture community at the table during discussions with the Governor. These positions will elevate Indiana agriculture sector and improve how the state approaches and executes agriculture policies.

Previously, the many different state commissions and agencies dealing with agriculture were scattered within state government. With all areas now in one department, it streamlines the advocacy of agriculture and enhances efficiency with state government.

## For More Information

### Send to:

101 W Ohio St., Suite 1200  
Indianapolis, Indiana 46204

**Call:** (317)232-8770

### Check it out on the web!

[www.in.gov/isda](http://www.in.gov/isda)

# Indiana State DEPARTMENT OF HEALTH

## For More Information

### Send to:

2 N. Meridian Street  
Indianapolis, Indiana 46204

**Call:** (317)233-1325

### Check it out on the web!

[www.in.gov/isdh](http://www.in.gov/isdh)

Once only used as a means of registering births and deaths, this department now investigates health and safety concerns on behalf of all Hoosiers.

The ISDH regularly licenses various health facilities. The work of ISDH increases the quality of life by promoting, protecting and providing for the health of Hoosiers in their communities. It actively facilitates the integration of public health and health care activities to improve Hoosier's health.

The ISDH also holds the complete records for immunization, diseases, marriage, birth and death certificates.

# Indiana State LIBRARY

## For More Information

### Send to:

315 West Ohio St.  
Indianapolis, Indiana 46202

**Call:** (317)232-3675 or  
1-866-683-0008

**Check it out on the web!**  
<http://www.in.gov/library>

The state library is similar to any public library and it is open to the general public. In addition to housing a wide variety of books, periodicals and newspapers, this library is an excellent source of genealogy information.

The genealogy section includes archives, census records, marriage and cemetery records. Their Web site is a great link to other Indiana libraries.

# Indiana State MUSEUM & HISTORICAL SITES

A division of the Department of Natural Resources, this agency is comprised of 15 historical sites throughout the state and the state museum. Located in Indianapolis, the Museum is open Monday through Saturday from 9 a.m. to 5 p.m., and Sunday from 11 a.m. to 5 p.m. Individuals can experience Indiana heritage by touring the Museum or traveling to a historical site like Angel Mounds near Evansville or the Grissom Air Museum in Peru.

## Historical Sites to Visit:

Angel Mounds — Evansville  
Corydon Capitol — Corydon  
Culbertson Mansion — New Albany  
Grissom Air Museum — Peru  
Indiana State Museum — Indianapolis  
Lanier Mansion — Madison  
Levi Coffin House — Fountain City  
Limberlost — Geneva  
New Harmony — New Harmony  
Pigeon Roost — Scottsburg  
Ernie Pyle House — Dana  
T.C. Steele House — Nashville  
Gene Stratton-Porter House — Rome City  
Vincennes Territorial Capitol — Vincennes  
Whitewater Canal — Metamora

## For More Information

### Send to:

650 W. Washington St.  
Indianapolis, Indiana 46204

**Call:**(317)232-1637

**Check it Out on the Web!**  
[www.in.gov/ism](http://www.in.gov/ism)

# Indiana State PERSONNEL DEPARTMENT

## For More Information

### Send to:

402 W. Washington Street  
Room W161  
Indianapolis, Indiana 46204

**Call:** (317)232-0200

### Check it out on the web!

[www.in.gov/spd](http://www.in.gov/spd)

The state's "human resources office," the State Personnel Department is responsible for recruiting and maintaining state government's workforce.

This department manages and lists job openings of various state agencies on its website.

Anyone interested in employment opportunities with state government should contact the Personnel Department during the week or access the department's Web page.

# Indiana State POLICE

Although most people only think of the State Police as they are watching out for "troopers" on the highway, the Indiana State Police Department serves many purposes. It has primary jurisdiction for traffic control on interstates, highways and state roads.

State police also assist local police, upon request, with crime investigations. In addition, they are sponsors of a variety of public programs, such as Summer Youth Camps.

## For More Information

### Send to:

IGC North, 3rd floor  
100 N. Senate Ave.  
Indianapolis, Indiana 46204

**Call:** (317)232-8248

### Check it out on the web!

[www.in.gov/isp](http://www.in.gov/isp)

# Indiana UTILITY REGULATORY COMMISSION

The IURC oversees more than 700 utilities that operate in Indiana. The agency has regulatory responsibility over natural gas, water, electric and telephone services. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure that the utilities provide adequate and reliable services at reasonable prices. The Commission regulates various aspects of the public utilities' business, including the rates, financing, bonding, environmental compliance plans and service territories.

## For More Information

### Please Send to:

101 West Washington St.  
Suite 1500E  
Indianapolis, Indiana 46204

**Call:** (317)232-2701

### Check it out on the web!

[www.in.gov/iurc](http://www.in.gov/iurc)

# Indiana WORKFORCE DEVELOPMENT

## For More Information

### Send to:

10 N. Senate Avenue  
Indianapolis, Indiana 46204

**Call:** 1-800-891-6499

### Check it out on the web!

[www.in.gov/dwd](http://www.in.gov/dwd)

The Department of Workforce Development administers the unemployment insurance program available to assist Hoosiers.

The Department of Workforce Development is a critical resource for information as to how the job market is progressing. This office offers a wide range of services from posting state and federal jobs as well as private jobs throughout the United States.

You can discover wage trends, unemployment tax information, career planning assistance, and education and training information.

# State INFORMATION CENTER

If you need a starting point or quick answer as you are attempting to work through the maze of state government, the State Information Center may be able to help. The office is available to answer questions by phone Monday through Friday from 8 a.m to 5 p.m. If the State Information Center cannot directly answer your questions, they can direct you to the correct agency that will be able to answer more specific questions.

**Although this booklet contains information on 40 various agencies, altogether Indiana has more than 70 state agencies, approximately 27,000 employees and more than 800 worksites.**

**Call toll-free  
1-800-45-STATE  
(317) 233-0800**

**Check it out on the web at:  
[www.in.gov/help.htm](http://www.in.gov/help.htm)**

## Workers Compensation BOARD OF INDIANA

Whenever an employee is injured on the job, questions arise about how that individual will maintain their quality of life for themselves and their families. Most times, employers have a good policy to assist the injured employee.

However, there are times when conflicts arise between employers and employees. The Worker's Compensation Board exists to help mediate any conflicts when a work-related accident occurs.

In 1991, the Indiana Worker's Compensation and Occupational Diseases Acts were put into place. The legislature, labor, businesses and the medical community worked together to develop the laws.

### **For More Information**

**Send to:**

402 West Washington St.,  
Room W-196  
Indianapolis, Indiana 46204

**Call:** 1-800-824-COMP

**Check it Out on the Web!**

[www.in.gov/wcb](http://www.in.gov/wcb)

