

SENATE BILL No. 360

DIGEST OF INTRODUCED BILL

Citations Affected: IC 27-2-22; IC 27-4-1-4.

Synopsis: Retained asset accounts. Specifies requirements for use of retained asset accounts for life insurance claim settlements.

Effective: July 1, 2011.

Simpson, Holdman

January 11, 2011, read first time and referred to Committee on Insurance and Financial Institutions.

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First Regular Session 117th General Assembly (2011)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in **this style type**, and deletions will appear in ~~this style type~~.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in *this style type* or ~~this style type~~ reconciles conflicts between statutes enacted by the 2010 Regular Session of the General Assembly.

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SENATE BILL No. 360



A BILL FOR AN ACT to amend the Indiana Code concerning insurance.

Be it enacted by the General Assembly of the State of Indiana:

1 SECTION 1. IC 27-2-22 IS ADDED TO THE INDIANA CODE AS
 2 A **NEW** CHAPTER TO READ AS FOLLOWS [EFFECTIVE JULY
 3 1, 2011]:
 4 **Chapter 22. Retained Asset Accounts**
 5 **Sec. 1. This chapter applies to a claim that is filed under a policy**
 6 **after June 30, 2011.**
 7 **Sec. 2. As used in this chapter, "commissioner" refers to the**
 8 **insurance commissioner appointed under IC 27-1-1-2.**
 9 **Sec. 3. As used in this chapter, "insured" means the individual**
 10 **whose life is the subject of insurance under a policy.**
 11 **Sec. 4. As used in this chapter, "insurer" means an insurance**
 12 **company that issues a policy.**
 13 **Sec. 5. As used in this chapter, "policy" means a policy or**
 14 **certificate that provides the kind of insurance described in Class 1**
 15 **of IC 27-1-5-1.**
 16 **Sec. 6. As used in this chapter, "retained asset account" means**
 17 **a mechanism through which the settlement of proceeds payable**



1 under a policy, including the cash surrender value, occurs by the
 2 insurer's deposit of the proceeds into an account:
 3 (1) in which the proceeds are retained by the insurer; and
 4 (2) under a contract that is supplemental to the policy and
 5 does not involve annuity benefits.
 6 Sec. 7. An insurer may use a retained asset account only if the
 7 insurer:
 8 (1) informs the beneficiary of the beneficiary's right to a lump
 9 sum payment of the full amount of the policy proceeds; and
 10 (2) makes the disclosure described in section 8(b) of this
 11 chapter to the beneficiary;
 12 before the transfer of the proceeds to the retained asset account.
 13 Sec. 8. (a) An insurer that pays a policy death benefit in any
 14 manner other than a lump sum payment of the full amount of the
 15 policy proceeds shall provide, in written or electronic form, a
 16 disclosure containing a complete list and clear explanation of all
 17 payment options available to the beneficiary.
 18 (b) The disclosure required by section 7 of this chapter must
 19 include the following information:
 20 (1) A recommendation for the beneficiary to consult a tax,
 21 investment, or other financial adviser regarding tax liability
 22 and investment options.
 23 (2) The:
 24 (A) initial interest rate;
 25 (B) timing and method of interest rate changes; and
 26 (C) dividends or other gains that may be paid to the
 27 beneficiary;
 28 applicable to the funds in the retained asset account.
 29 (3) The identity of the custodian of the funds in the retained
 30 asset account.
 31 (4) Whether the retained asset account is insured by the
 32 Federal Deposit Insurance Corporation and, if so, the amount
 33 of the coverage.
 34 (5) Any limitations on the number and amount of withdrawals
 35 of funds from the retained asset account, including minimum
 36 or maximum benefit payment amounts.
 37 (6) Delays that the beneficiary may encounter in completing
 38 authorized transactions, and the anticipated duration of the
 39 delays.
 40 (7) Services related to the retained asset account that are
 41 provided for a fee, including a list of the fees or method of
 42 calculation of the fees.

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(8) The nature and frequency of statements of account for the retained asset account.

(9) That the payment of some or all of the proceeds may be by the delivery of checks, drafts, or other instruments to access the available funds.

(10) That the entire proceeds are available to the beneficiary by the use of one (1) check, draft, or other instrument.

(11) That the insurer or a related party may derive income, in addition to fees charged on the retained asset account, from the total gains received on the investment of the balance of funds in the retained asset account.

(12) The telephone number, address, and other contact information, including Internet web site address, from which the beneficiary may obtain additional information regarding the retained asset account.

**(13) The following statement:
"FOR FURTHER INFORMATION, PLEASE CONTACT YOUR STATE DEPARTMENT OF INSURANCE."**

(c) The disclosures described in this section must be written in:

- (1) layman's terms; and**
- (2) bold or at least 12 point type.**

Sec. 9. An insurer shall annually report the following to the commissioner:

(1) The number and dollar balance of retained asset accounts in force at the beginning of the year.

(2) The number and dollar amount of retained asset accounts issued or added during the year.

(3) The number and dollar amount of retained asset accounts closed out or withdrawn during the year.

(4) The number and dollar balance of retained asset accounts in force at the end of the year.

(5) The investment earnings or interest credited to retained asset accounts.

(6) Fees and other charges assessed to retained asset accounts during the year.

(7) A narrative description of the manner in which retained asset accounts are structured, including the following:

(A) All interest rates paid to retained asset account beneficiaries and the number of interest rate changes that occurred during the reporting year.

**(B) A list of all applicable fees:
(i) charged by the insurer; and**

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- 1 (ii) directly or indirectly associated with the retained
- 2 asset accounts.
- 3 (C) Whether the retained asset accounts were the default
- 4 method for satisfying policy claims.
- 5 (8) The number and balance of retained asset accounts in
- 6 force at the end of the previous year and the current year,
- 7 according to the following lengths of time during which a
- 8 retained asset account is in existence at the end of the
- 9 applicable year:
- 10 (A) Not more than twelve (12) months.
- 11 (B) More than twelve (12) months, but not more than
- 12 twenty-four (24) months.
- 13 (C) More than twenty-four (24) months, but not more than
- 14 thirty-six (36) months.
- 15 (D) More than thirty-six (36) months, but not more than
- 16 forty-eight (48) months.
- 17 (E) More than forty-eight (48) months, but not more than
- 18 sixty (60) months.
- 19 (F) More than sixty (60) months.
- 20 (9) The identity of the entity that administers retained asset
- 21 accounts on the insurer's behalf.
- 22 (10) The number and amount of retained asset accounts that
- 23 are transferred annually to the state unclaimed property
- 24 funds under abandoned property laws.
- 25 (11) Any other information that the commissioner determines
- 26 is necessary.
- 27 **Sec. 10. (a) A retained asset account is inactive for purposes of**
- 28 **this section if:**
- 29 (1) no funds are withdrawn from the retained asset account;
- 30 and
- 31 (2) no affirmative directive has been provided by the
- 32 beneficiary to the insurer;
- 33 during a continuous three (3) year period.
- 34 (b) When a retained asset account becomes inactive, the insurer
- 35 shall immediately return any remaining balance held in the
- 36 retained asset account.
- 37 **Sec. 11. (a) All marketing materials, disclosure statements, and**
- 38 **supplemental contract forms used in connection with a retained**
- 39 **asset account must be filed with and approved by the commissioner**
- 40 **before use.**
- 41 (b) The commissioner shall disapprove a filing under subsection
- 42 (a) that is inconsistent with section 8 of this chapter or is otherwise

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untrue, deceptive, or misleading.
Sec. 12. A violation of this chapter is an unfair and deceptive act in the business of insurance under IC 27-4-1-4.

SECTION 2. IC 27-4-1-4, AS AMENDED BY P.L.1-2009, SECTION 146, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2011]: Sec. 4. (a) The following are hereby defined as unfair methods of competition and unfair and deceptive acts and practices in the business of insurance:

- (1) Making, issuing, circulating, or causing to be made, issued, or circulated, any estimate, illustration, circular, or statement:
 - (A) misrepresenting the terms of any policy issued or to be issued or the benefits or advantages promised thereby or the dividends or share of the surplus to be received thereon;
 - (B) making any false or misleading statement as to the dividends or share of surplus previously paid on similar policies;
 - (C) making any misleading representation or any misrepresentation as to the financial condition of any insurer, or as to the legal reserve system upon which any life insurer operates;
 - (D) using any name or title of any policy or class of policies misrepresenting the true nature thereof; or
 - (E) making any misrepresentation to any policyholder insured in any company for the purpose of inducing or tending to induce such policyholder to lapse, forfeit, or surrender the policyholder's insurance.
- (2) Making, publishing, disseminating, circulating, or placing before the public, or causing, directly or indirectly, to be made, published, disseminated, circulated, or placed before the public, in a newspaper, magazine, or other publication, or in the form of a notice, circular, pamphlet, letter, or poster, or over any radio or television station, or in any other way, an advertisement, announcement, or statement containing any assertion, representation, or statement with respect to any person in the conduct of the person's insurance business, which is untrue, deceptive, or misleading.
- (3) Making, publishing, disseminating, or circulating, directly or indirectly, or aiding, abetting, or encouraging the making, publishing, disseminating, or circulating of any oral or written statement or any pamphlet, circular, article, or literature which is false, or maliciously critical of or derogatory to the financial condition of an insurer, and which is calculated to injure any

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person engaged in the business of insurance.
(4) Entering into any agreement to commit, or individually or by a concerted action committing any act of boycott, coercion, or intimidation resulting or tending to result in unreasonable restraint of, or a monopoly in, the business of insurance.
(5) Filing with any supervisory or other public official, or making, publishing, disseminating, circulating, or delivering to any person, or placing before the public, or causing directly or indirectly, to be made, published, disseminated, circulated, delivered to any person, or placed before the public, any false statement of financial condition of an insurer with intent to deceive. Making any false entry in any book, report, or statement of any insurer with intent to deceive any agent or examiner lawfully appointed to examine into its condition or into any of its affairs, or any public official to which such insurer is required by law to report, or which has authority by law to examine into its condition or into any of its affairs, or, with like intent, willfully omitting to make a true entry of any material fact pertaining to the business of such insurer in any book, report, or statement of such insurer.
(6) Issuing or delivering or permitting agents, officers, or employees to issue or deliver, agency company stock or other capital stock, or benefit certificates or shares in any common law corporation, or securities or any special or advisory board contracts or other contracts of any kind promising returns and profits as an inducement to insurance.
(7) Making or permitting any of the following:
(A) Unfair discrimination between individuals of the same class and equal expectation of life in the rates or assessments charged for any contract of life insurance or of life annuity or in the dividends or other benefits payable thereon, or in any other of the terms and conditions of such contract. However, in determining the class, consideration may be given to the nature of the risk, plan of insurance, the actual or expected expense of conducting the business, or any other relevant factor.
(B) Unfair discrimination between individuals of the same class involving essentially the same hazards in the amount of premium, policy fees, assessments, or rates charged or made for any policy or contract of accident or health insurance or in the benefits payable thereunder, or in any of the terms or conditions of such contract, or in any other manner whatever. However, in determining the class, consideration may be given

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to the nature of the risk, the plan of insurance, the actual or expected expense of conducting the business, or any other relevant factor.

(C) Excessive or inadequate charges for premiums, policy fees, assessments, or rates, or making or permitting any unfair discrimination between persons of the same class involving essentially the same hazards, in the amount of premiums, policy fees, assessments, or rates charged or made for:

- (i) policies or contracts of reinsurance or joint reinsurance, or abstract and title insurance;
- (ii) policies or contracts of insurance against loss or damage to aircraft, or against liability arising out of the ownership, maintenance, or use of any aircraft, or of vessels or craft, their cargoes, marine builders' risks, marine protection and indemnity, or other risks commonly insured under marine, as distinguished from inland marine, insurance; or
- (iii) policies or contracts of any other kind or kinds of insurance whatsoever.

However, nothing contained in clause (C) shall be construed to apply to any of the kinds of insurance referred to in clauses (A) and (B) nor to reinsurance in relation to such kinds of insurance. Nothing in clause (A), (B), or (C) shall be construed as making or permitting any excessive, inadequate, or unfairly discriminatory charge or rate or any charge or rate determined by the department or commissioner to meet the requirements of any other insurance rate regulatory law of this state.

(8) Except as otherwise expressly provided by law, knowingly permitting or offering to make or making any contract or policy of insurance of any kind or kinds whatsoever, including but not in limitation, life annuities, or agreement as to such contract or policy other than as plainly expressed in such contract or policy issued thereon, or paying or allowing, or giving or offering to pay, allow, or give, directly or indirectly, as inducement to such insurance, or annuity, any rebate of premiums payable on the contract, or any special favor or advantage in the dividends, savings, or other benefits thereon, or any valuable consideration or inducement whatever not specified in the contract or policy; or giving, or selling, or purchasing or offering to give, sell, or purchase as inducement to such insurance or annuity or in connection therewith, any stocks, bonds, or other securities of any insurance company or other corporation, association, limited liability company, or partnership, or any dividends, savings, or

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profits accrued thereon, or anything of value whatsoever not specified in the contract. Nothing in this subdivision and subdivision (7) shall be construed as including within the definition of discrimination or rebates any of the following practices:

(A) Paying bonuses to policyholders or otherwise abating their premiums in whole or in part out of surplus accumulated from nonparticipating insurance, so long as any such bonuses or abatement of premiums are fair and equitable to policyholders and for the best interests of the company and its policyholders.

(B) In the case of life insurance policies issued on the industrial debit plan, making allowance to policyholders who have continuously for a specified period made premium payments directly to an office of the insurer in an amount which fairly represents the saving in collection expense.

(C) Readjustment of the rate of premium for a group insurance policy based on the loss or expense experience thereunder, at the end of the first year or of any subsequent year of insurance thereunder, which may be made retroactive only for such policy year.

(D) Paying by an insurer or insurance producer thereof duly licensed as such under the laws of this state of money, commission, or brokerage, or giving or allowing by an insurer or such licensed insurance producer thereof anything of value, for or on account of the solicitation or negotiation of policies or other contracts of any kind or kinds, to a broker, an insurance producer, or a solicitor duly licensed under the laws of this state, but such broker, insurance producer, or solicitor receiving such consideration shall not pay, give, or allow credit for such consideration as received in whole or in part, directly or indirectly, to the insured by way of rebate.

(9) Requiring, as a condition precedent to loaning money upon the security of a mortgage upon real property, that the owner of the property to whom the money is to be loaned negotiate any policy of insurance covering such real property through a particular insurance producer or broker or brokers. However, this subdivision shall not prevent the exercise by any lender of the lender's right to approve or disapprove of the insurance company selected by the borrower to underwrite the insurance.

(10) Entering into any contract, combination in the form of a trust or otherwise, or conspiracy in restraint of commerce in the business of insurance.

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(11) Monopolizing or attempting to monopolize or combining or conspiring with any other person or persons to monopolize any part of commerce in the business of insurance. However, participation as a member, director, or officer in the activities of any nonprofit organization of insurance producers or other workers in the insurance business shall not be interpreted, in itself, to constitute a combination in restraint of trade or as combining to create a monopoly as provided in this subdivision and subdivision (10). The enumeration in this chapter of specific unfair methods of competition and unfair or deceptive acts and practices in the business of insurance is not exclusive or restrictive or intended to limit the powers of the commissioner or department or of any court of review under section 8 of this chapter.

(12) Requiring as a condition precedent to the sale of real or personal property under any contract of sale, conditional sales contract, or other similar instrument or upon the security of a chattel mortgage, that the buyer of such property negotiate any policy of insurance covering such property through a particular insurance company, insurance producer, or broker or brokers. However, this subdivision shall not prevent the exercise by any seller of such property or the one making a loan thereon of the right to approve or disapprove of the insurance company selected by the buyer to underwrite the insurance.

(13) Issuing, offering, or participating in a plan to issue or offer, any policy or certificate of insurance of any kind or character as an inducement to the purchase of any property, real, personal, or mixed, or services of any kind, where a charge to the insured is not made for and on account of such policy or certificate of insurance. However, this subdivision shall not apply to any of the following:

- (A) Insurance issued to credit unions or members of credit unions in connection with the purchase of shares in such credit unions.
- (B) Insurance employed as a means of guaranteeing the performance of goods and designed to benefit the purchasers or users of such goods.
- (C) Title insurance.
- (D) Insurance written in connection with an indebtedness and intended as a means of repaying such indebtedness in the event of the death or disability of the insured.
- (E) Insurance provided by or through motorists service clubs

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or associations.
(F) Insurance that is provided to the purchaser or holder of an air transportation ticket and that:
 (i) insures against death or nonfatal injury that occurs during the flight to which the ticket relates;
 (ii) insures against personal injury or property damage that occurs during travel to or from the airport in a common carrier immediately before or after the flight;
 (iii) insures against baggage loss during the flight to which the ticket relates; or
 (iv) insures against a flight cancellation to which the ticket relates.
(14) Refusing, because of the for-profit status of a hospital or medical facility, to make payments otherwise required to be made under a contract or policy of insurance for charges incurred by an insured in such a for-profit hospital or other for-profit medical facility licensed by the state department of health.
(15) Refusing to insure an individual, refusing to continue to issue insurance to an individual, limiting the amount, extent, or kind of coverage available to an individual, or charging an individual a different rate for the same coverage, solely because of that individual's blindness or partial blindness, except where the refusal, limitation, or rate differential is based on sound actuarial principles or is related to actual or reasonably anticipated experience.
(16) Committing or performing, with such frequency as to indicate a general practice, unfair claim settlement practices (as defined in section 4.5 of this chapter).
(17) Between policy renewal dates, unilaterally canceling an individual's coverage under an individual or group health insurance policy solely because of the individual's medical or physical condition.
(18) Using a policy form or rider that would permit a cancellation of coverage as described in subdivision (17).
(19) Violating IC 27-1-22-25, IC 27-1-22-26, or IC 27-1-22-26.1 concerning motor vehicle insurance rates.
(20) Violating IC 27-8-21-2 concerning advertisements referring to interest rate guarantees.
(21) Violating IC 27-8-24.3 concerning insurance and health plan coverage for victims of abuse.
(22) Violating IC 27-8-26 concerning genetic screening or testing.
(23) Violating IC 27-1-15.6-3(b) concerning licensure of

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- 1 insurance producers.
- 2 (24) Violating IC 27-1-38 concerning depository institutions.
- 3 (25) Violating IC 27-8-28-17(c) or IC 27-13-10-8(c) concerning
- 4 the resolution of an appealed grievance decision.
- 5 (26) Violating IC 27-8-5-2.5(e) through IC 27-8-5-2.5(j) (expired
- 6 July 1, 2007, and removed) or IC 27-8-5-19.2 (expired July 1,
- 7 2007, and repealed).
- 8 (27) Violating IC 27-2-21 concerning use of credit information.
- 9 (28) Violating IC 27-4-9-3 concerning recommendations to
- 10 consumers.
- 11 (29) Engaging in dishonest or predatory insurance practices in
- 12 marketing or sales of insurance to members of the United States
- 13 Armed Forces as:
 - 14 (A) described in the federal Military Personnel Financial
 - 15 Services Protection Act, P.L.109-290; or
 - 16 (B) defined in rules adopted under subsection (b).
- 17 (30) Violating IC 27-8-19.8-20.1 concerning stranger originated
- 18 life insurance.
- 19 **(31) Violating IC 27-2-22 concerning retained asset accounts.**
- 20 (b) Except with respect to federal insurance programs under
- 21 Subchapter III of Chapter 19 of Title 38 of the United States Code, the
- 22 commissioner may, consistent with the federal Military Personnel
- 23 Financial Services Protection Act (P.L.109-290), adopt rules under
- 24 IC 4-22-2 to:
 - 25 (1) define; and
 - 26 (2) while the members are on a United States military installation
 - 27 or elsewhere in Indiana, protect members of the United States
 - 28 Armed Forces from;
 - 29 dishonest or predatory insurance practices.

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