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# HOUSE BILL No. 1195

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## DIGEST OF INTRODUCED BILL

**Citations Affected:** IC 12-15-1-4.5; IC 12-15-30.

**Synopsis:** Requirements for certain FSSA contractors. Requires an employee of a county office of the division of family resources to directly assist any individual who enters the county office and requests assistance in completing an application for a program serviced by the county office. Requires the office of Medicaid policy and planning to require a contractor that assists in the administration of eligibility determinations to do the following: (1) Implement a document tracking and verification system. (2) Provide a health care facility with a telephone number and specified assistance.

**Effective:** July 1, 2009.

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January 12, 2009, read first time and referred to Committee on Public Health.

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First Regular Session 116th General Assembly (2009)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in **this style type**, and deletions will appear in ~~this style type~~.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in *this style type* or ~~this style type~~ reconciles conflicts between statutes enacted by the 2008 Regular Session of the General Assembly.

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## HOUSE BILL No. 1195



A BILL FOR AN ACT to amend the Indiana Code concerning Medicaid.

*Be it enacted by the General Assembly of the State of Indiana:*

1 SECTION 1. IC 12-15-1-4.5 IS ADDED TO THE INDIANA CODE  
2 AS A **NEW** SECTION TO READ AS FOLLOWS [EFFECTIVE JULY  
3 1, 2009]: **Sec. 4.5. (a) An employee of the office of the secretary of**  
4 **family and social services who works at a county office shall**  
5 **directly assist any individual who enters the county office and**  
6 **requests assistance with the eligibility process for any program**  
7 **served by the county office. The direct assistance required by this**  
8 **subsection includes helping the individual to complete the**  
9 **application forms and responding to any questions the individual**  
10 **has concerning the application.**

11 (b) Solely referring an individual to a computer or telephone  
12 does not constitute the direct assistance required by subsection (a).

13 (c) For the purposes of subsection (a), a program served by the  
14 county office includes the following programs:

- 15 (1) TANF program.
- 16 (2) Medicaid.
- 17 (3) The federal Food Stamp program under 7 U.S.C. 2011 et



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**seq.**  
SECTION 2. IC 12-15-30-8 IS ADDED TO THE INDIANA CODE AS A NEW SECTION TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2009]: **Sec. 8. (a) The office shall require a contractor that assists in the administration of eligibility determinations for individuals' participation in a program administered by the office to implement a document tracking system that includes the following:**

- (1) A numerical receipt for each document submitted by an applicant during the application or renewal process.**
- (2) A verification of each document received by the contractor not later than twenty-four (24) hours after the document has been received.**

**(b) The verification of a document required by subsection (a)(2) must meet the following requirements:**

- (1) The verification must occur in the following format:**
  - (A) If the document is received by facsimile, a return facsimile receipt.**
  - (B) If the document is received by electronic mail, a return electronic mail receipt.**
  - (C) If the document is received at a county office, a written receipt from an employee of the county office.**
- (2) Each document's numerical tracking number must be included on the receipt for the document.**

SECTION 3. IC 12-15-30-9 IS ADDED TO THE INDIANA CODE AS A NEW SECTION TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2009]: **Sec. 9. (a) The office shall require a contractor that assists in the administration of eligibility determinations for individuals' participation in a program administered by the office to provide a health care facility that receives compensation under the Medicaid program with a dedicated telephone number:**

- (1) that connects the facility with the contractor on a twenty-four (24) hour basis per day; and**
- (2) through which the facility may obtain expedited assistance in eligibility determinations and eligibility renewals.**

**(b) A contractor described in subsection (a) must do the following:**

- (1) Acknowledge the receipt of a telephone call from a facility on the number described in subsection (a) not later than twenty-four (24) hours after the telephone call was made.**
- (2) Provide the facility with one (1) of the following:**
  - (A) If the contractor determines that the application or documents accompanying the application are incomplete,**

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1 detailed information on the deficiencies of the application  
2 and the manner in which to remedy the deficiencies.  
3 (B) If the contractor determines that the application is  
4 complete, written confirmation that the application is  
5 complete.

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