

STATE OF INDIANA

SUPREME COURT

RANDALL T. SHEPARD, CHIEF JUSTICE



INDIANAPOLIS 46204-2798

304 STATE HOUSE  
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To: All Indiana Courts and Clerks  
Re: Case Management System Update  
Date: May 18, 2007

We are pleased to report a small but very positive step in JTAC's quest to provide all Indiana courts and clerks with a statewide 21st Century case management system (CMS): We have successfully tested a small portion of the new system live in an Indiana court house!

We last wrote to update you when, after an intensive competitive procurement process, we selected Tyler Technologies, Inc. as the new vendor to provide us with a statewide 21st Century CMS. Part of the reason for choosing Tyler was that the company had developed and installed a statewide 21st Century CMS for Minnesota called "Odyssey Case Manager."

Our task now is to see what changes need to be made to Odyssey so that it meets the needs and requirements of Indiana law and practice. The best way to do this, JTAC and Tyler have concluded, is to use several Indiana courts as "proof-of-concept" (POC) laboratories where Indiana court and clerk staff can test Odyssey – and the changes Tyler makes to it at our request – as we go along. Using POC Labs has at least two benefits: JTAC will immediately learn how well the changes being made to Odyssey are meeting our needs and Tyler will immediately learn how well Odyssey is accommodating local court and clerk business processes.

The clerk, judges, and staff in Monroe County and the Washington Township (Marion County) Small Claims Court have generously volunteered to be POC Labs.

Tyler has now conducted interviews with many future users on local courts' and clerks' business processes and has programmed Odyssey with many Indiana-specific codes. On Tuesday, May 15, the civil case functionality of Odyssey as so modified was tested in real-time in the POC Lab in Bloomington. Tyler and JTAC officials joined Monroe County clerk and court staff to test the application and analyze the results. Although much work remains, everyone was quite pleased that the system worked as expected at this stage of development. Additional tests in the POC Labs will be conducted in the coming months in both Monroe County and Marion County.

Our current contract with Tyler requires a detailed assessment of the functions of Odyssey and the functions required by the Indiana Supreme Court. We are continuing contract negotiations for subsequent phases of the contract and specific statement of work requirements.

We'd be pleased to have you visit a POC lab, or provide any observations or suggestions you may have. Please contact Mary L. DePrez, Director and Counsel for Trial Court Technology, at [mdeprez@jtac.in.gov](mailto:mdeprez@jtac.in.gov).

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