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STATE OF INDIANA
INDIANA UTILITY REGULATORY COMMISSION

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REGULATORY COMMISSION

Notice of Proposed Rulemaking

IURC RM #09-09

LSA #09-478

THE INDIANA TELECOMMUNICATIONS ASSOCIATION COMMENTS

The Indiana Telecommunications Association, Inc. (“ITA” or “Association”) respectfully submits these comments in the Indiana Utility Regulatory Commission’s (“Commission” or “IURC”) Notice of Proposed Rulemaking, RM #09-09. The ITA’s comments are in response to the Commission’s proposed amendments to Indiana Administrative Code 170 I.A.C §7, issued on March 3, 2010. The Commission has proposed changes to its Service Quality and Customer Rights and Responsibilities rules, pursuant to the statutory directives of House Enrolled Act (“HEA”) 1279.

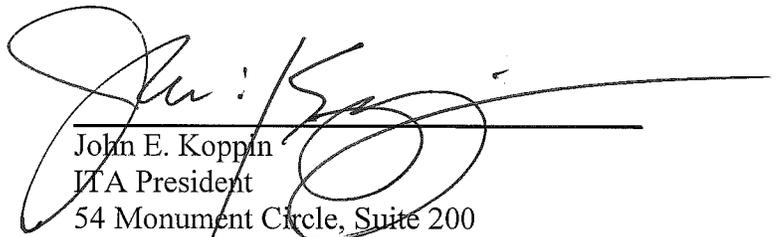
The ITA appreciates the Commission Staff’s willingness to work collaboratively with the industry and other stakeholders, to solicit and accept comments, and to hold a technical conference. The ITA commends the Commission’s efforts to eliminate certain regulatory requirements concerning service quality and customer rights and responsibilities that are no longer necessary in today’s competitive environment and to modify other rules in order to comply with the deregulatory intent of HEA 1279.

The ITA has reviewed the Comments of AT&T Indiana that were submitted in this rulemaking on May 24, 2010. The ITA concurs with AT&T Indiana and fully supports AT&T Indiana’s Comments. AT&T Indiana rightfully commends the Commission’s efforts to develop

rules recognizing the new and substantially reduced regulatory authority of the Commission. In addition, AT&T Indiana's reasoned and well-crafted Comments identify areas of concern regarding certain aspects of the Commission's proposed rules. The ITA shares those concerns and agrees with AT&T Indiana's proposed changes to address those concerns.

The ITA believes the Commission's proposed rules with the AT&T Indiana changes incorporated will attain HEA 1279 directives. Accordingly, the ITA respectfully requests the Commission accept AT&T Indiana's changes to the Commission's proposed rules in adopting its final rules.

Respectfully submitted,

A large, stylized handwritten signature in black ink, appearing to read 'John E. Koppin', is written over a horizontal line. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

John E. Koppin
ITA President
54 Monument Circle, Suite 200
Indianapolis, IN 46204
Telephone: (317) 635-1272
Facsimile: (317) 635-0285