

Exhibit C

Indiana Utility Regulatory Commission (IURC)
Gas Customer Choice Marketer Registration
For the Northern Indiana Public Service Company
Service Territory

SUBMIT COMPLETED FORM TO:

Indiana Utility Regulatory Commission
Attention: Natural Gas Division, via

E-mail: jsteinhauer@urc.in.gov

Or

FAX: 317-232-6758

Or

US Mail:

Indiana Utility Regulatory Commission
Attn: Natural Gas Division
101 West Washington Street, Suite 1500 E.
Indianapolis IN 46204

1. Marketer Information

- Legal Name

Santanna Natural Gas Corporation

- Doing Business Name (if applicable)

“Santanna Energy Service”

- Business Address

7701 San Felipe Blvd., Ste. 200
Austin, TX 78729

- Telephone Number

512-346-2500

- Fax Number

512-346-2578

- Web Site Address

<http://www.santannaenergyservices.com/>

- List all names under which the applicant does business in the United States or Canada

Santanna Energy Services, Santanna Natural Gas Corporation

- Parent Company Name; address and phone number (if applicable)

Not Applicable

- Form of ownership (sole proprietorship; partnership; limited liability partnership; limited liability company; corporation; or other)

S Corporation

- Affiliate Relationships with NIPSCO

None

- Years in business

25 years

- Federal Employer Identification Number



2. Contact Information

- Contact Person for Regulatory or Emergency matters:
Name: Gregory F. Rabaey
Title: Vice President, Information Systems, COO
Business Address: 7701 San Felipe Blvd., Ste. 200
Austin, TX 78729
Telephone Number: 512-346-2500
Cell Number: 512-422-4527
Fax Number: 512-346-2578

- E-mail Address: Rabaey@ses4energy.com
- Contact Person for Commission Staff use in investigating customer complaints:
 - Name: Denise Robles
 - Title: Quality Assurance Team Leader, Compliance
 - Business Address: 425 Quadrangle Dr. Ste.200
Bolingbrook, IL 60440
 - Telephone Number: 630-789-6022 Ext. 244
 - Cell Number: 630-750-6128
 - Fax Number: 866-531-3951
 - E-mail Address: robles@ses4energy.com
 - Contact Person and Address for customer service and complaints:
 - Name: Roberto Cruz
 - Title: Customer Care Team Leader
 - Business Address: 425 Quadrangle Dr. Ste. 200
Bolingbrook, IL 60440
 - Telephone Number: 630-789-6022 Ext. 238
 - Cell Number: 708-205-3132
 - Fax Number: 877-887-5099
 - E-mail Address: Cruz@ses4energy.com

3. Identify the types of customers you intend to enroll and supply with natural gas (residential, general service or both).

Both

4. Identify each State or Province in the United States or Canada in which you are currently providing service or intend to provide service.

Illinois, Indiana, Michigan and Ohio

5. Provide an outline of staffing and procedure for responding to customer inquiries and customer complaints.

Santanna Energy Services (SES) prides in customer service. It is Santanna's policy to handle all customer complaints with care and to resolve these matters promptly and within regulatory requirements.

This policy addresses customer complaints received through online, or offline channels (i.e. telephone, in person, social media sites, e-mail, regulatory agency, and direct written communication).

Process:

Upon receipt of a customer complaint, document the date and time of receipt, immediately notify appropriate SES contact person(s); perform an investigation to determine the facts surrounding the complaint; provide a response to customer. Refer to the customer to an SES's primary contact for Customer Complaints for follow up.

Follow up with the customer by the date committed with any actions identified within the response to the customer. These actions are documented and maintained in the customer's account complaint documentation. SES notifies the customer of actions taken if there was a commitment or expectation identified in the response.

SES ensures that any potential compliance issue is addressed and resolved accordingly.

SES resolves any issues or concerns uncovered as result of the investigation. This could involve changes in procedures, controls, policies, possible changes in system functionality, additional training etc.

This process is used for both customer classes: Residential and Commercial accounts.

Attached is additional SES Consumer Protection Initiatives.

6. Provide proof that Northern Indiana Public Service Company (NIPSCO) has performed the necessary creditworthiness evaluation and that you are approved to participate in the Choice Program. N/A.
7. Supply proof of registration with the Indiana Secretary of State's Office. Attached documentation.

Marketer shall notify the IURC of any changes to the above information.

Marketer shall, upon request, provide additional information not listed in this Registration form if requested by the IURC Staff.

**State of Indiana
Office of the Secretary of State**

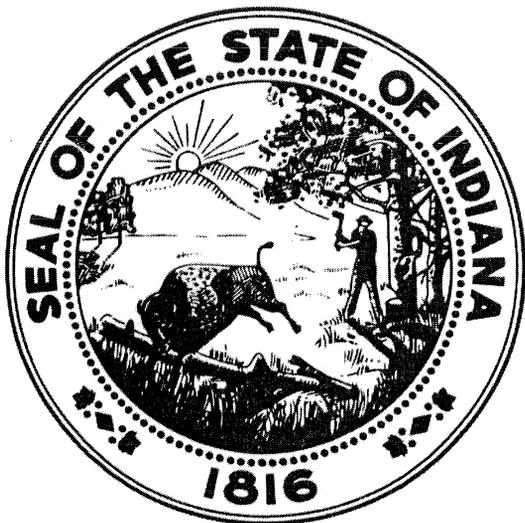
CERTIFICATE OF AUTHORITY

of

SANTANNA NATURAL GAS CORPORATION

I, CHARLES P. WHITE, Secretary of State of Indiana, hereby certify that Application for Certificate of Authority of the above Texas For-Profit Foreign Corporation has been presented to me at my office, accompanied by the fees prescribed by law and that the documentation presented conforms to law as prescribed by the provisions of the Indiana Business Corporation Law.

NOW, THEREFORE, with this document I certify that said transaction will become effective Thursday, May 12, 2011.



In Witness Whereof, I have caused to be affixed my signature and the seal of the State of Indiana, at the City of Indianapolis, May 12, 2011.

A handwritten signature in black ink that reads "Charles P. White".

CHARLES P. WHITE,
SECRETARY OF STATE

2011051300126 / 2011051398067

**State of Indiana
Office of the Secretary of State**

CERTIFICATE OF ASSUMED BUSINESS NAME

of

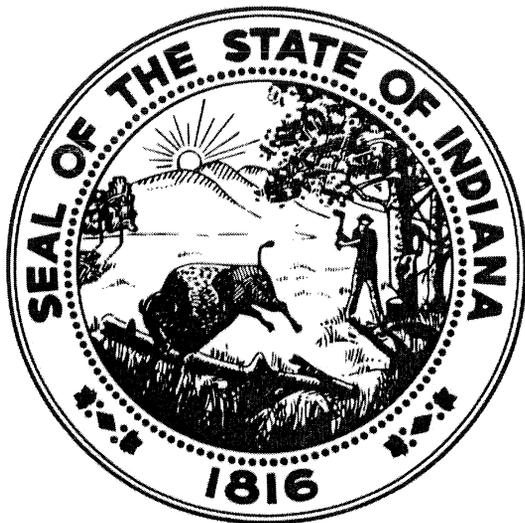
SANTANNA NATURAL GAS CORPORATION

I, CHARLES P. WHITE, Secretary of State of Indiana, hereby certify that Certificate of Assumed Business Name of the above Texas For-Profit Foreign Corporation has been presented to me at my office, accompanied by the fees prescribed by law and that the documentation presented conforms to law as prescribed by the provisions of the Indiana Business Corporation Law.

Following said transaction the entity named above will be doing business under the assumed business name(s) of:

SANTANNA ENERGY SERVICES

NOW, THEREFORE, with this document I certify that said transaction will become effective Thursday, May 12, 2011.



In Witness Whereof, I have caused to be affixed my signature and the seal of the State of Indiana, at the City of Indianapolis, May 12, 2011.

A handwritten signature in black ink that reads "Charles P. White".

CHARLES P. WHITE,
SECRETARY OF STATE

Shannon Teer

From: Richard McDonald
Sent: Monday, May 02, 2011 1:36 PM
To: Shannon Teer
Cc: Greg Rabaey
Subject: FW: IURC

See below.

Richard A. McDonald
Santanna Energy Services
512.346.2500 x 225

From: CariWilliams@NiSource.com [<mailto:CariWilliams@NiSource.com>]
Sent: Monday, May 02, 2011 1:11 PM
To: Richard McDonald
Subject: Re: IURC

Richard-

Certainly.

Santanna Energy is an approved Nipsco Choice Supplier as of May 1, 2011.

If the IURC has any questions, they may call me directly.

Cari K. Williams
Major Accounts Support
Team Leader
NIPSCO
801 E. 86th Avenue, Merrillville, IN 46410
Office: (219) 647-5150 Fax: (219) 647-6370

NIPSCO's Custom Commercial & Industrial Electric Incentive Program is now available. Please visit the website at NIPSCO.com/saveenergy for additional information.

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Richard McDonald <McDonald@ses4energy.com>

05/02/2011 08:49 AM

To "CariWilliams@NiSource.com" <CariWilliams@NiSource.com>

cc

Subject IURC

Cari,

We are preparing our application for the IURC and they want documentation that we've passed the NIPSCO credit evaluation and that we are an approved supplier. Can you provide a letter with this info OR simply respond appropriately to this e-mail. We noticed that other applications simply contained an e-mail.

Thanks

Richard A. McDonald
Santanna Energy Services
512.346.2500 x 225