

SILVER CREEK WATER CORPORATION
P.O. BOX 102
SELLERSBURG, IN 47172
(812) 246-2889

March 24, 2017

Secretary of the Commission
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 E
Indianapolis, Indiana 46204

RE: Silver Creek Water Corporation 30 Day Filing – Request for Cost Supplier Tracker

Dear Sir/Madam:

Silver Creek Water Corporation hereby requests a change in its tracking charge to be processed through the Commission's 30-day filing procedure in accordance with 170 IAC1-6-3. Enclosed are the schedules prescribed by the Commission in support of the requested change in the schedule of rates and charges and they are based solely upon the change in the cost of water purchased from Indiana American Water, as reflected in the supplier's Schedule of Rates and Tariffs approved under Cause No. 42351 DSIC 10. Supporting documents for Silver Creek Water Corporation include the accompanying exhibits 1 through 5, the Corporation's current Water Tracking Factor and Indiana American Water's Schedule of Rates and Tariffs approved on 3/22/17 (Appendix A, B, and C respectively). Indiana American Water Company, Inc.'s invoices and Silver Creek Water Corporation's gallons sold to customers are presented in Appendix D.


Affected customers have been notified as required under 170 IAC 1-6-6. Notice has been posted in a public place in the Silver Creek Water Corporation's customer service office. Notice has also been posted on the website at <http://www.silvercreekwater.org>.

Please notify us or our rate consultants, Ben Foley or Kevin Mullikin, of Sherman, Barber, & Mullikin, CPAs, at (812) 265-5312, if you have any questions or wish to discuss this filing. Thank you for your attention and assistance.

We have provided three copies of the schedules and supporting documents to the Office of the Utility Consumer Counsel.

Yours truly,

SILVER CREEK WATER CORPORATION


Heidi Ham
Office Manager

Enclosures

APPENDIX A

Water Tracker Application

Exhibit 1 – 5

Silver Creek Water Corporation's - Water Tracking Adjustment for Commission's Approval



WATER TRACKER APPLICATION
 State Form 54669 (5-11)
 INDIANA UTILITY REGULATORY COMMISSION

VERIFIED STATEMENT IN SUPPORT OF TARIFF CHANGE

TO THE INDIANA UTILITY REGULATORY COMMISSION

1. SILVER CREEK WATER CORPORATION under and pursuant to Indiana code chapter 8-1-2, as amended, hereby file with the Indiana Utility Regulatory Commission, an increase / decrease (select one) in its schedule of rates for water sold in the amount of \$ 0.12

per 1,000 gals. or 100 cu. ft. (select one).

2. The accompanying tariff changes are based solely upon the changes in the cost of water purchased by this utility computed in accordance with 170 IAC 6-5.

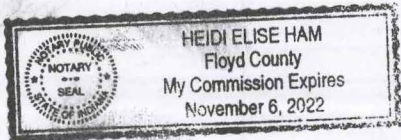
3. All of the matters and facts stated herein and in the attached exhibits are true and correct. The rate changes shall take effect for the next practical consumption period following final approval by the Commission.

Name: Ralf M Belle

Title: Treasurer

STATE OF INDIANA)
) SS:
 COUNTY OF CLARK)

Robert M. Belles personally appeared before me, a Notary Public in and for said County and State, this 27 day of MARCH, 2017, who after having been duly sworn according to law, stated that he/she is an officer of SILVER CREEK WATER CORP; that he/she has read the matters and facts stated above and in all exhibits attached hereto and that the same are true; and that he/she is duly authorized to execute this instrument for and on behalf of Applicant herein.



Heidi E. Ham
 Signature of Notary Public

Heidi E. Ham
 Printed name of Notary Public

My Commission expires: 11-06-22

SCHEDULE OF WATER PURCHASES AND SALES

(1)	(2)	(3)
	(1,000 Gallons)	
<u>Month / Year</u>	<u>Gallons Purchased from Supplier</u>	<u>Gallons Sold to Customers</u>
Feb 2016	38,557.90	35,432.70
Mar 2016	43,312.19	35,725.90
Apr 2016	40,011.27	31,337.60
May 2016	42,484.16	35,631.30
June 2016	60,210.26	36,546.90
July 2016	46,628.08	50,707.00
Aug 2016	58,116.61	45,738.40
Sep 2016	50,978.44	43,645.20
Oct 2016	45,882.32	54,619.10
Nov 2016	34,260.64	42,175.10
Dec 2016	49,432.33	39,688.90
Jan 2017	45,472.42	34,767.50
Totals	<u>555,346.62</u>	<u>486,015.60</u>

COMPUTATION OF CHANGE IN COST OF WHOLESALE WATER PURCHASED

Company Name : SILVER CREEK WATER CORPORATION Phone Number (812 246-2889)
 Address: P.O. BOX 102, SELLERSBURG, INDIANA 47172
 Name of Wholesale Water Supplier(s): INDIANA-AMERICAN WATER
 Effective Date of Rate/Supplier Change: Approved 3/22/17 Authority - IURC Cause No: 42351 DSIC - 10
 Based Upon Water Purchased for Twelve Months Ended: January 2017

(1)	(2)	(3)	(4)	(5)	(6)
<u>Supplier's Rates</u>			<u>Annual Cost of Wholesale Water Purchased</u>		
<u>Rate Component</u>	<u>Immediately Prior to Change</u>	<u>Changed Rate</u>	<u>Purchased Water Gallons (1,000 Gal)</u>	<u>At Rates Effective Immediately Prior to Change</u>	<u>At Changed Rate</u>
Service Charge:					
Meter Size (2-6")	\$ 442.22 /mo	\$ 442.22 /mo	N/A	\$ 10,613.28	\$ 10,613.28
Meter Size (1-10")	\$ 1,085.02 /mo	\$ 1,085.02 /mo	N/A	\$ 13,020.24	\$ -
Gallonge Charge (per hundred):					
First 300,000 per month	\$ 2.8524	\$ 2.8524	360,000.00	\$ 1,026,864.00	\$ 1,026,864.00
Over 300,000 per month	\$ 2.6167	\$ 2.6167	195,346.62	\$ 511,163.50	\$ 511,163.50
				\$ -	\$ -
Total Service Charge & Water Charge				\$ 1,561,661.02	\$ 1,548,640.78
DSIC Charge	1.95%	6.60%		\$ 30,452.39	\$ 102,210.29
Subtotal				\$ 1,592,113.41	\$ 1,650,851.07
<u>Rate Component</u>	<u>Prior To Change</u>	<u>Changed Rate</u>	<u>At Rates Effective Purchased Water Gallons (1,000 Gal)</u>	<u>Immediately Prior to Change</u>	<u>At Changed Rate</u>
Fire Protection Surcharge:					
Meter Size (2-6")	\$ - /mo	\$ - /mo	N/A	\$ -	\$ -
Meter Size (1-10")	\$ - /mo	\$ - /mo	N/A	\$ -	\$ -
Total Cost of Water Purchased				<u>\$ 1,592,113.41</u>	<u>\$ 1,650,851.07</u>

COMPUTATION OF WATER TRACKING FACTOR
(Per 1,000 Gallons)

1. Cost of Purchases from Exhibit 3, Column 6	New Costs	\$ 1,650,851.07
2. Cost of Purchases from Exhibit 3, Column 5	Prior Costs	<u>\$ 1,592,113.41</u>
3. Increased Purchased Water Cost: (1) - (2)		\$ 58,737.66
4. Increase in Gross Receipts Taxes and Other Similar Revenue Based Tax Charges		<u>\$ -</u>
5. Increased Revenue Requirements: (3) + (4)		\$ 58,737.66
6. Total Metered <u>Water Sales</u> : (in 1,000 Gallons) From Exhibit 2, Column (3)		<u>\$ 486,015.60</u>
7. Tracking Factor: (5) ÷ (6)		<u><u>\$ 0.12</u></u>

Tracking Factor Requested

LEGAL NOTICE OF FILING FOR A CHANGE IN WATER RATES BY

Notice is hereby given that on or about March 31, 2017

SILVER CREEK WATER CORPORATION, under and pursuant to the Public Service Commission Act, as amended, has filed with the Indiana Utility Regulatory Commission an increase / decrease (*select one*) in the schedule of rates and charges for water sold by its water utility in the amount of a \$ 0.12 per 1,000 gals./ 100 cu. ft. (*select one*) wholesale water cost tracker.

The changes in the schedule of rates and charges submitted to the Commission are based solely upon the change in the cost of water purchased by this utility from INDIANA AMERICAN WATER COMPANY, INC.. The rate charges shall apply for the next practical consumption period following final approval by the Commission in accordance with IC § 8-1-2-42.

This is a wholesale water cost tracker that is applicable to all class of customers. Objections can be made to the Secretary of the Commission: IURC, 101 W. Washington St., Ste. 1500E, Indianapolis, IN 46204 and the Office of Utility Consumer Counselor (OUCC): OUCC, 115 W. Washington St., Ste. 1500S, Indianapolis, IN 46204 or at 1-888-441-2494.

SILVER CREEK WATER CORPORATION

FOR ITS WATER UTILITY

BY: *Robert M. Bell*
Executive Officer

SILVER CREEK WATER CORPORATION
SCHEDULE OF RATES AND CHARGES

APPENDIX A

Water Tracking Adjustment - The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.

Water Tracking Rate \$ 2.52 per 1,000 Gallons

(1) Inclusive of the following tracking factor:

\$ 0.04 per 1,000 gallons approved December 7, 1994.
\$ 0.11 per 1,000 gallons approved July 31, 1996.
\$ 0.17 per 1,000 gallons approved February 11, 1998.
\$ 0.42 per 1,000 gallons approved October 6, 1999.
\$ 0.13 per 1,000 gallons approved February 25, 2004.
\$ 0.08 per 1,000 gallons approved March 2, 2005.
\$ 0.12 per 1,000 gallons approved October 24, 2007.
\$ 0.05 per 1,000 gallons approved May 28, 2008.
\$ 0.05 per 1,000 gallons approved June 17, 2009.
\$ 0.59 per 1,000 gallons approved July 7, 2010
\$ 0.09 per 1,000 gallons approved January 15, 2011
\$ 0.35 per 1,000 gallons approved August 8, 2012
\$ 0.07 per 1,000 gallons approved March 14, 2013
\$ 0.06 per 1,000 gallons approved January 22, 2014
\$ 0.19 per 1,000 gallons approved June 22, 2016
\$ 0.12 per 1,000 gallons approved _____

APPROVED FOR USE ON AND AFTER _____.

APPENDIX B

Silver Creek Water Corporation

Existing Tracker Approved 6/22/16

SILVER CREEK WATER CORPORATION

SCHEDULE OF RATES AND CHARGES

APPENDIX A

Water Tracking Adjustment - The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.

Water Tracking Rate

\$ 2.52 per 1,000 Gallons

(1) Inclusive of the following tracking factor:

\$ 0.04 per 1,000 gallons approved December 7, 1994.
\$ 0.11 per 1,000 gallons approved July 31, 1996.
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\$ 0.09 per 1,000 gallons approved January 15, 2011
\$ 0.35 per 1,000 gallons approved August 8, 2012
\$ 0.07 per 1,000 gallons approved March 14, 2013
\$ 0.06 per 1,000 gallons approved January 22, 2014
\$ 0.19 per 1,000 gallons approved _____

APPROVED BY
CONFERENCE MINUTES
30-Day Filing No. 3443
June 22, 2016

APPROVED FOR USE ON AND AFTER _____ INDIANA UTILITY REGULATORY COMMISSION

APPENDIX C

Indiana American Water Company, Inc.

Schedule of Rates and Tariff approved 3/22/17

INDIANA-AMERICAN WATER COMPANY, INC.
GREENWOOD, INDIANA

SCHEDULES OF RATES AND TARIFFS
IN AND ADJACENT TO

CRAWFORDSVILLE
JOHNSON COUNTY
(FRANKLIN & GREENWOOD)

KOKOMO
MEROM
MOORESVILLE
MUNCIE
NEWBURGH
NOBLESVILLE

NORTHWEST INDIANA OPERATIONS
(BURNS HARBOR, CHESTERTON, GARY,
HOBART, MERRILLVILLE, PORTAGE,
PORTER & SOUTH HAVEN)

RICHMOND
RUSSIAVILLE
SEYMOUR
SHELBYVILLE

SOMERSET
SOUTHERN INDIANA
(JEFFERSONVILLE, CLARKSVILLE &
NEW ALBANY), INDIANA

SULLIVAN
SUMMITVILLE

WABASH
TERRE HAUTE (WABASH VALLEY)
(TERRE HAUTE, MARION HEIGHTS, &
FARMERSBURG)
WARSAW

WAVELAND
WEST LAFAYETTE
WINCHESTER
YANKEETOWN

ISSUED PURSUANT TO

Effective: _____

44450
JAN 28 2015

Issued by: Deron E. Allen, President
555 E. County Line Road
Greenwood, Indiana 46143

EFFECTIVE

JAN 29 2016

DATE: _____
INDIANA UTILITY REGULATORY COMMISSION

INDIANA UTILITY
REGULATORY COMMISSION

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

Available For

All general water service customers except sale for resale customers.

Billing Frequency

Bills for general water service shall be rendered on a monthly basis. The following sets forth the schedules of volumetric rates on a monthly basis.

Volumetric Rates

The following shall be the rates for consumption:

Area One Group includes: Crawfordsville, Johnson County, Kokomo, Merom, Muncie, Newburgh, Noblesville, Northwest, Richmond, Russiaville, Seymour, Shelbyville, Somerset, Southern Indiana, Sullivan, Summitville, Wabash Valley, Warsaw, Waveland, West Lafayette, and Yankeetown

Area Two Group includes: Mooresville and Winchester

Area One Group:

	<u>Hundred Gallons</u>	<u>Rate Per 100 Gallons*</u>
For the first	150	\$ 0.44057
For the next	37,250	0.35536
For all over	37,400	0.20259

Area Two Group:

For the first	150	\$ 0.38200
For the next	37,250	0.28024
For all over	37,400	0.18420

* Subject to the Distribution System Improvement Charge listed on Appendix A

Note: Unless specified rates are for all areas.

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CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE (CONT'D)

Wabash Volumetric Rates:

	Hundred Gallons	Rate Per 100 Gallons <u>Effective 1/29/15*</u>	Rate Per 100 Gallons <u>Effective 1/29/16*</u>	Rate Per 100 Gallons <u>Effective 1/1/17*</u>
For the first	150	\$ 0.40996	\$ 0.43665	\$ 0.44057
For the next	37,250	0.30575	0.33177	0.35536
For all over	37,400	0.18560	0.19483	0.20259

Wabash Monthly Charge:

<u>Size of Meter</u>	<u>Effective 1/29/15*</u>	<u>Effective 1/29/16*</u>	<u>Effective 1/1/17*</u>
5/8"	\$ 14.46	\$ 14.79	\$ 14.99
3/4"	19.25	20.15	20.88
1"	24.78	24.75	24.53
1-1/2"	39.51	37.65	35.47
2"	67.61	68.88	69.62
3"	108.54	104.50	99.61
4"	169.61	159.33	147.71
6"	312.19	281.12	247.58
8"	484.21	428.67	369.29
10"	768.62	671.14	567.55
12"	1,239.33	1,063.98	878.79

* Subject to the Distribution System Improvement Charge listed on Appendix A

Note: Unless specified rates are for all areas.

Yankeetown Surcharge

A \$10.00 per customer surcharge is applicable to all general water service customers that were taking service through the Yankeetown system as of March 26, 2014. Pursuant to the Commission's final order in Cuase No. 44400 this surcharge will remain in effect through April 28, 2024.

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CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE AND
SALE FOR RESALE

Customer Charge

All metered general water service and sale for resale customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed--in which case, the charge is based on the total of all meters installed). The Customer Charge rates are listed below and do not include any allowance for water usage.

<u>Size of Meter</u>	<u>Monthly Customer Charge*</u>	<u>Sale for Resale Only*</u>
5/8"	\$ 14.99	\$ 18.42
3/4"	20.88	26.15
1"	24.53	33.63
1-1/2"	35.47	54.49
2"	69.62	100.40
3"	99.61	154.49
4"	147.71	241.44
6"	247.58	442.22
8"	369.29	684.67
10"	567.55	1,085.02
12"	878.79	1,744.61

* Subject to the Distribution System Improvement Charge listed on Appendix A

Note: Unless specified rates are for all areas.

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UTILITY REGULATORY COMMISSION

CLASSIFICATION OF SERVICE
SALE FOR RESALE

Available For
All sale for resale customers.

Billing Frequency
Bills for sales for resale service shall be rendered on a monthly basis. The following schedules of volumetric rates are set forth on a monthly basis.

Volumetric Rates
The following shall be the rates for consumption:

	<u>Hundred</u> <u>Gallons</u>	<u>Rate Per 100</u> <u>Gallons*</u>
For the first	300,000	\$ 0.28524
For all over	300,000	0.26167

* Subject to the Distribution System Improvement Charge listed on Appendix A

Note: Unless specified rates are for all areas.

CONTRACTED WATER SERVICE

Sale for resale customers taking service pursuant to a written contract shall honor any minimum purchase obligation set forth in said contract.

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REGULATORY COMMISSION

CLASSIFICATION OF SERVICE
FIRE SERVICE

PRIVATE FIRE SERVICE

For all districts the rates for private fire service are based upon the size of the service, and no additional charges will be made for fire hydrants, hose connections or standpipes connected to and supplied by such private fire services.

Monthly Rate per connection (flat rate, not metered)

<u>Size of Service</u>	<u>Monthly Charge</u>
2" Diameter	\$ 3.20
2-1/2" Diameter	5.74
3" Diameter	9.27
4" Diameter	19.76
6" Diameter	57.39
8" Diameter	122.31
10" Diameter	219.96
12" Diameter	355.29

Note: Unless specified rates are for all areas.

PRIVATE FIRE HYDRANT SERVICE

Available only to customers receiving private fire hydrant service.

Monthly Surcharge per hydrant - \$ 57.39

Note: Unless specified rates are for all areas.

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CLASSIFICATION OF SERVICE
FIRE SERVICE

PUBLIC FIRE HYDRANTS

Each municipality or governmental entity responsible for public fire service in the areas listed below shall pay for each public fire hydrant within its boundaries.

Monthly surcharge per hydrant: \$66.50

Where applicable: Clarksville, Seymour, and Summitville.

PUBLIC FIRE PROTECTION SURCHARGE

Applicability

Applies to all customers, with the exception of Sale for Resale customers, not located within the boundaries of the governmental entities responsible for public fire service in the areas listed in Public Fire Hydrants. Applicable to any water customer, with the exception of Sale for Resale customers, located in areas within municipal boundaries or to any water customer within 1,000 feet of a public fire hydrant (measured from the hydrant to the nearest point on the property line of the customer) on the Company's distribution mains in areas not within municipal boundaries. In addition to the charges for water service under currently approved tariffs, a public fire protection surcharge shall be charged to, and collected from, each customer to whom said surcharge is hereby made applicable. If multiple meters are installed the surcharge(s) shall be based upon the total of all meters installed.

Size of Meter	Monthly Charge- Area One and Two	West Lafayette Only
5/8"	\$ 4.78	\$ 3.35
3/4"	7.17	5.02
1"	11.94	8.37
1-1/2"	23.90	16.72
2"	38.23	26.76
3"	71.68	50.17
4"	119.47	83.62
6"	238.95	167.23
8"	382.32	267.58
10"	621.26	434.82
12"	1,027.47	719.12

Note: Unless specified rates are for all areas.

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CLASSIFICATION OF SERVICE

METERED PLANT SALES

Available to all customers desiring to purchase water pumped directly into portable water tanks, furnished by the Customer, at the Company's designated plant sites from a coin-operated machine charged at the current schedule of metered rates.

MISCELLANEOUS TEMPORARY WATER SERVICE

Miscellaneous temporary water service is available upon application therefore for construction projects located in the vicinity of distribution mains of the Company suitable and adequate for supplying the service requested in the territory served by the Company. Each application for service under this rate shall list in detail the purposes for which water service is to be used. If more than one fire hydrant or special service connection is used, the customer charge is to apply to each such hydrant or temporary service connection so used.

Rate:

The rate for this service shall be the sum of the charges as determined under sub-paragraphs (a) and (b) below:

- (a) The applicant for Miscellaneous Temporary Water Service shall be required to pay the Company's cost of labor plus 30% for supervision, transportation, materials (excluding the cost of the meter), use of tools, and overhead and indirect costs required in connection with establishing, disconnecting and dismantling of the temporary connection. This payment shall be made to the Company before the facilities are installed by the Company based upon amounts estimated by the Company. The payment shall be adjusted to actual costs by a refund or additional charge when service is discontinued.
- (b) The volume of water taken through the temporary connection shall be metered by a meter furnished and owned by the Company. For water consumed through such meter, the regular schedule of water rates, including minimum payment provisions, for General Water Service shall apply.

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REGULATORY COMMISSION

INDIANA UTILITY REGULATORY COMMISSION

CLASSIFICATION OF SERVICE
RATE FOR MISCELLANEOUS TEMPORARY WATER SERVICE (CONT'D)

Permit where use of fire hydrants is required:

If the temporary water service connection is from a public fire hydrant, then a permit to use the hydrant must be obtained by the applicant from the Company. A permit will be issued by the Company only when the applicant first obtains written permission from the Chief of the Fire Department for use of the hydrant, and delivers the written permission to the Company. Any permit issued by the Company shall be revocable at the Company's option.

Special provisions:

The Company reserves the right to discontinue service if the purpose for which water is used or the quantities of construction work to be performed have been misrepresented. In that event, the Company will refund the unearned portion of the advance payment.

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RECONNECTION CHARGE

When it has been necessary to discontinue water service to any premises because of a violation of the Company's Rules and Regulations or on account of non-payment of any bill for water service, a charge of Forty Dollars (\$40.00) will be made to cover the expense of turning on the water service.

However, any service reconnected at the request of a Customer after regular business hours, or on Saturdays, Sundays, or Holidays, will be billed a charge of Sixty Dollars (\$60.00).

INSUFFICIENT FUNDS CHARGE

In the event a check, draft of other instrument tendered to the Company for water service provided by the Company is dishonored by the bank or another institution upon which it is drawn, by reason of "insufficient funds", "account closed" or other similar reason, a Charge For Dishonored Check of Nineteen Dollars (\$19.00) for each such dishonored instrument will be made by the Company to the customer. Such charge will be added to, and will be due and payable on the terms and conditions of the Company's billing in payment of which the dishonored instrument was so tendered. The Company may serve a Customer on a cash basis for the next twelve months only if more than one check of the Customer is returned NSF in the previous twelve-month period. "Cash" shall be deemed to mean U.S. currency, U.S. Postal money order, or certified check.

AFTER HOURS SERVICE CHARGE

A charge of \$20.00 per call will be made for non-emergency customer service calls made after normal working hours, weekends, or holidays at the customer's request, provided the reason for the call was not the fault of the water company. This charge is separate and distinct from the reconnection charges or any other charges. It is non-cumulative in respect to the other charges listed.

REBATES AND ABATEMENTS

When a customer has an extended absence exceeding two months, there will be no abatement of water rates unless the customer notifies the company in sufficient time so the meter can be removed before the customer departs. Service shall be resumed upon notification by the customer and his payment of a \$10.00 service charge, which also includes the cost of removal of the meter.

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ISSUED PURSUANT TO

44450
JAN 28 2015

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EFFECTIVE

JAN 29 2015

INDIANA UTILITY
REGULATORY COMMISSION

UTILITY REGULATORY

CLASSIFICATION OF SERVICE

DEFERRED MAIN EXTENSION MONTHLY PAYMENT

Deferred Main Extension Monthly Payment will apply to customers receiving water service through a main extension installed under Rule 8.3. In addition to the rates and charges for General Water Service and, where applicable, Fire Service, such customers will pay a Deferred Main Extension Monthly Payment computed in accordance with the Rule specified above and based on the cost of the main extension.

BILLING OF LICENSE, OCCUPATION, FRANCHISE, OR OTHER SIMILAR CHARGES OR TAXES

There will be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, or other similar fee or tax now or hereafter imposed upon the Company by local taxing authorities, whether imposed by ordinance, franchise or otherwise, and which fee or tax is based upon a percentage of the gross receipts, net receipts, or revenues from sales of water rendered by the Company to the Customer.

Where more than one such charge or tax is imposed by a taxing authority, the total of such charges or taxes applicable to a Customer may be billed to the Customer as a single amount.

Charges or taxes herein referred to shall in all instances be billed to Customers on the basis of Company rates effective at the time of billing, and on the basis of the tax rate effective at the time billing is made.

CONNECTION FEE

The Connection Fee set forth on this schedule is applicable to new service line connections in accordance with I.U.R.C. No. W-14 of the Rules and Regulations.

<u>Meter Size</u>	<u>Fee</u>
5/8"	\$800
1"	\$1,400
2"	\$2,400
3"	\$8,100
4"	\$10,800
6"	\$12,900
8"	\$15,700
10"	\$19,400
12"	\$19,800

Issued:

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Issued by: Deron E. Allen, President
555 E. County Line Road
Greenwood, Indiana 46143

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JAN 29 2016

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REGULATORY COMMISSION

44450
JAN 28 2015

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SYSTEM DEVELOPMENT CHARGES

The System Development Charges set forth on this schedule is applicable to service line connections in accordance with the Company's Rules and Regulations as in effect from time to time.

<u>Meter Size</u>	<u>Fee</u>
5/8"	\$500
1"	\$1,200
1.5"	\$4,000
2"	\$5,000
3"	\$12,000
4"	\$21,000
6"	\$46,000
8"	\$79,900
10"	\$124,900
12"	\$164,900

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DATA USAGE FEES FOR SEWER BILLINGS

Availability

The Data Usage Fees set forth on this schedule is applicable to sewer utilities requesting water usage data that allows said utilities to properly bill for sewer services rendered by such utilities.

Usage Fees:

<u>Data Records Acquired Per Month</u>	<u>Rate</u>
0 - 250	\$ 25.00
251 - 600	75.00
601 - 1,500	275.00
1,501 - 5,000	575.00
5,001 - 7,000	900.00
7,001 - 10,000	1,300.00
10,001 - 15,000	1,650.00
15,001 - 20,000	4,750.00
20,001 - 30,000	6,055.00
30,000 +	6,555.00

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March 22, 2017
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I.U.R.C. No. W-20-A
Cancelling All Previously Approved Tariffs
(W-19-A)
Third Revised Appendix A

Distribution System Improvement Charge (DSIC)

The Distribution System Improvement Charge (DSIC) Percentage set forth on this schedule is applicable where clearly denoted on other rate schedules, and this percentage shall be added to all charges billed. Changes to the DSIC shall be occasioned by filings in accordance with Indiana Code Chapter 8-1-31.

All Water Groups

DSIC Percentage Rate

6.60%

Issued:

Effective: _____

Issued Pursuant to
Cause No. 42351 DSIC-10
March 22, 2017
Indiana Utility Regulatory Commission
Water/Wastewater Division

Issued by: Deborah D. Dewey, President
555 E. County Line Road
Greenwood, Indiana 46143

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March 22, 2017
Indiana Utility Regulatory
Commission

INDIANA-AMERICAN WATER COMPANY, INC.
GREENWOOD, INDIANA

SCHEDULES OF RATES AND TARIFFS
FOR SEWER SERVICE
IN AND ADJACENT TO

SOMERSET
And
DELAWARE COUNTY (Muncie Sewer)

Issued: _____

Effective: _____

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Issued by: Deron E. Allen, President
555 E. County Line Road
Greenwood, Indiana 46143

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SCHEDULE OF CHARGES FOR SEWER SERVICE

Availability

Available to any sewer Customer. Applicant must be located on Company's collecting mains suitable for supplying the service requested in Somerset and adjacent areas and Farmington and Farmington Meadows subdivisions located north of the City of Muncie in Delaware County and adjacent areas.

Rate per month: \$77.11

The equivalent daily usage per unit of a multi-family customer is equivalent to .70 of a single family residence. Accordingly, the number of units of a multi-family customer shall be multiplied by .70 to determine the billing units to be charged the monthly rate above.

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I.U.R.C. No. W-15
CANCELLING ALL PREVIOUSLY
APPROVED RULES AND REGULATIONS
FOR WATER SERVICE
Original Title Page

INDIANA-AMERICAN WATER COMPANY, INC.

RULES AND REGULATIONS APPLICABLE TO WATER SERVICE

Date Approved
By Indiana Utility Regulatory Commission:

EFFECTIVE:

For all water service on and after date
of approval by Indiana Utility
Regulatory Commission.

INDIANA-AMERICAN WATER
COMPANY, INC.

By _____
Alan J. DeBoy
President

ISSUED PURSUANT TO

44480

DATE: JAN 28 2015
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RULES AND REGULATIONS FOR WATER SERVICE

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RULES AND REGULATIONS FOR WATER SERVICE

1. DEFINITIONS

- 1.1 "Applicant" means any person, entity, corporation or Governmental Unit who or which is making application for or requesting water service.
- 1.2 "Commission" means the Indiana Utility Regulatory Commission.
- 1.3 "Commission Rule(s)" means the Commission's rule(s) for water utilities in Indiana as supplemented and amended from time to time in the Indiana Administrative Code.
- 1.4 "Company" means Indiana-American Water Company, Inc., an Indiana corporation.
- 1.5 "Company Service Line" means that portion of the water service line and appurtenances from the Main to the Customer Service Line that is paid for and/or owned by the Company.
- 1.6 "Customer" means any person, entity, corporation or Governmental Unit which has agreed, orally or otherwise, to pay for water service received from the Company. For purposes of this definition, a person, entity, corporation or Governmental Unit who takes water by fraud or attempts to steal water shall be presumed to have agreed to pay for it.
- 1.7 "Customer Service Line" means that portion of the water service line and appurtenances from the Customer's Premises to the Company Service Line, which is paid for and/or owned by the Customer. When the Meter is outside the Premises, the Customer Service Line is from the Meter pit to the Premises. When the Meter is inside the Premises, the Customer Service Line is from the stop box to the Premises.
- 1.8 "Governmental Unit" means any municipality or other political subdivision or agency of the State of Indiana or the federal government.
- 1.9 "Main" means the distribution pipe and appurtenances paid for, owned, operated and/or maintained by the Company which delivers water to fire systems, Company Service Lines and other water distribution systems.
- 1.10 "Meter" means a device which measures and records the quantity of water supplied to a Customer.
- 1.11 "Premises" means:
 - (a) A single building or structure owned or leased by a Customer and occupied or used as one

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residence or place of business; or

(b) A combination of buildings or structures owned or leased by a Customer, which is located on a single site and within which such Customer constructs, operates and/or maintains its own secondary water distribution system. Such site may be composed of one or more contiguous parcels of land, not separated by public streets or highways. Private roadways through the site shall not be considered as dividing or separating the same into more than one Premises; or

(c) Each unit of a double or multiple unit building wherein each unit is under separate ownership; or

(d) Each unit of a double or multiple unit building wherein each unit has its own Customer Service Line connected to the Company Service Line; or

(e) A building owned or leased by a Customer, having two or more apartments, residences, offices or suites of offices; or

(f) A mobile home park area or site in which space is rented or leased for the parking and occupancy of mobile homes.

1.12 "Rate Schedules" means the Company's Schedules of Rates and Tariffs then in effect.

1.13 "Rules" or "Rule" means these Company Rules and Regulations applicable to water service.

2. PURPOSE AND AVAILABILITY OF RULES

2.1 Purpose of Rules

(a) All water service furnished by the Company shall be subject to the Rules and Rate Schedules which shall be binding upon every Customer and which shall be a part of the terms and conditions of every water service provided by the Company whether or not expressly referenced and whether or not a signed application or contract for water service is on file with the Company. The failure of the Company to enforce any of the terms of these Rules and Rate Schedules shall not be deemed a waiver of its right to do so.

(b) The latest published Commission Rules which apply to privately-owned water companies, shall be and hereby are made, by reference, a part of these Rules.

2.2 Availability of Rules

(a) A copy of all Rules and Rate Schedules under which water service will be supplied is on file with the Commission and may be inspected by the public in the principal office of the Company or at

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local offices. In addition, all Rules and Rate Schedules will be available on Indiana-American's website (www.amwater.com/inaw/).

- (b) The Company shall supply, upon request and free of charge, a copy of the Rate Schedules and Rules. All Applicants and new Customers will be provided a rights and responsibilities pamphlet.

3. REQUESTS FOR WATER SERVICE

3.1 General Water Service

- (a) Any person, entity, corporation or Governmental Unit desiring water service must request service from the Company in a manner prescribed by the Company, setting forth all purposes for which water will be used at the Premises for which service is requested.
- (b) Requests for water service, when accepted by the Company, shall cover only the Premises and uses requested. Customers are prohibited from selling water or otherwise connecting water to other premises not specifically included in the request.
- (c) Upon and after acceptance by the Company of a request for water service to the Premises, the Customer shall be liable for all water service furnished to such Premises until the Company has terminated service to the Premises, except as provided in Rule 4.2(a)(ii).
- (d) Any changes in the identity of a Customer at the Premises will require a new request for water service, and the Company may, after notice provided in accordance with these Rules, discontinue water service until such new request has been made and accepted.
- (e) Water service for leased Premises shall be requested only by the owner or the lessee in control of the Premises. If requested, a written lease agreement must be provided to the Company.

3.2 Special Arrangements for Water Service

- (a) Water service for any of the following purposes, and any additional special circumstances, must be specifically requested and will not be provided by the Company until the special terms and conditions applicable thereto, if any, have been agreed upon:
 - (i) Building and construction purposes;
 - (ii) Condominiums, cooperative apartments and housing developments;
 - (iii) Premises as defined in Rule 1.11 (b);
 - (iv) Public and private fire service;

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- (v) Transient or temporary purposes;
- (vi) Shopping centers;
- (vii) Premises as defined in Rule 1.11 (f);
- (viii) Water service requiring a Main extension or connection to another source of water;
- (ix) Water for resale.

(b) Water service shall not be provided for resale except to another utility, as such term is defined by Commission Rules. The Company is under no obligation to provide resale service to another utility. Agreements for the sale of water for resale may contain minimum bill or minimum purchase obligation provisions.

3.3 Deposits

The Company may require a cash deposit from Residential Customers deemed not creditworthy in accordance with Commission Rules set forth in 170 IAC 6-1-15 (as the same may be amended from time to time).

4. CONNECTING, DISCONNECTING AND RECONNECTING SERVICE

4.1 Connecting Service

Unless a request for service has been accepted by the Company, pursuant to Rule 3, water will not be turned on at any Premises. Only Company representatives may turn on water, except that a licensed plumber having permission from the Company may turn on water temporarily to test his or her work; but in such event, he or she must turn it off immediately after such test. If the water is turned on (or, in the case of a licensed plumber with permission, left on) without authorization in violation of these Rules, the Customer will be required to pay the cost of water service for the Premises for such billing cycles in which the water was on without authority from the Company. In the case of a licensed plumber leaving the water turned on, a charge shall not be imposed if the Customer establishes to the satisfaction of the Company that the violation was inadvertent and that no water was used.

4.2 Disconnecting Service

(a) Upon Customer's Request

- (i) The Customer shall notify the Company at least three (3) working days in advance of the day disconnection is desired. The Customer shall remain responsible for all service used and the billings for such service until the Company disconnects service pursuant to such notice except as provided in Rule 4.2(a)(ii) and (iii).

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- (ii) If the Customer fails to notify the Company at least three (3) working days in advance of the day disconnection is desired, the Company shall disconnect the service within three (3) working days of the requested disconnection date. The Customer will not be liable for any service rendered to such Premises after the expiration of these three (3) working days except as provided in Rule 4.2(a)(iii).
- (iii) If the Company is not granted access to read the Meter and/or disconnect service, the Customer shall remain liable for all service used and billings for such service until the Company is granted access to read the Meter and/or disconnect service.

(b) Without Customer's Request

- (i) The Company may disconnect service without request by the Customer and without prior notice:
 - (A) if a condition dangerous or hazardous to life, physical safety or property exists; or
 - (B) upon order by any court, the Commission or other duly authorized public authority; or
 - (C) if fraudulent or unauthorized use of water is detected and the Company has reasonable grounds to believe the affected Customer is responsible for such use; or
 - (D) if the Company's regulating or measuring equipment has been tampered with and the Company has reasonable grounds to believe that the affected Customer is responsible for such tampering.
- (ii) Subject to the foregoing, in all other instances and upon providing the Customer with reasonable notice except as indicated below, the Company may disconnect service for violation of these Rules or as allowed by the Commission's Rules or Indiana statute. Examples include but are not limited to
 - (A) For any consumption of or connection to water not authorized by the Company;
 - (B) For unapproved cross-connection of a Customer's Service Line or a Customer's water pipes to any other source of water supply, or for permitting any condition to exist about the Premises that cause or might cause pollution of the public water supply;

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- (C) For non-payment of a municipal bill for sewer user fees as provided by Indiana Code §§ 36-9-23-6 or 36-9-25-11.5 and 12;
- (D) Where Customer has failed to repair any leak in the Customer Service Line or Customer's water pipes, or in any private fire protection system or other unmetered facilities;
- (E) For any tampering or knowingly permitting any tampering or interference with any Company property, equipment or appliances without permission of the Company;
- (F) For failure to pay in accordance with these Rules or Rate Schedules water service bills or other charges or fees in connection with water service;
- (G) For failure to provide free and non-hazardous access to the Premises and Company property so that a representative of the Company may take Meter readings, make all necessary inspections, and maintain, replace, or remove the Meter or other Company property;
- (H) For failure to maintain approved Meter settings, including pits and vaults, or protect the Meter from damage that affects access or functionality;
- (I) For installing a new Customer Service Line and/or appurtenances without permission from the Company;
- (J) For failure to comply with the terms of an agreement with the Company;
- (K) For violation of any of the Company's Rules, pursuant to 170 IAC 6-1-16(e)(1);
- (L) For failure to comply with authorized Company imposed water usage restrictions;
- (M) When Company must repair its Mains or other property;
- (N) When for any reason there is a lack of water in the distribution system.

In cases provided for in subparagraphs (A), (B), (E), (M) and (N) above, the Company may discontinue service without notice. In all other cases provided above, the Company will give written notice of at least seven (7) days, either mailed to such Customer at his or her address as shown in the Company's records or personally

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delivered to him or her or a member of his or her household. Notice mailed by first class postage shall be considered delivered on the third business day after posting. The notice will advise the Customer of the reason for the discontinuance of service and state that service will be discontinued if the reason continues uncorrected.

(c) Prohibited Disconnection

(i) Except as otherwise provided in the Rules, the Company shall postpone the disconnection of service to a Residential Customer for ten (10) days if, prior to the disconnect date specified in the disconnect notice, the Customer provides the Company with a medical statement from a licensed physician or public health official which states that disconnection would be a serious and immediate threat to the health or safety of a designated person in the Premises of the Customer. The postponement of disconnection shall be continued for one additional ten (10) - day period upon the provision of an additional such medical statement.

(ii) The Company may not disconnect service to a Customer:

(A) for failure to pay for merchandise or appliances purchased from the Company;

(B) for failure to pay for the service rendered at a different metering point or Premises if such bill has remained unpaid for less than forty-five (45) days;

(C) for failure to pay for water services to a previous occupant of the Premises unless the Company has good reason to believe the current Customer is attempting to defraud the Company by using another name, or in some other manner so as to not have to pay for water service at the Premises for which they are responsible;

(D) for failure to pay for a different form or class of utility service, except as authorized by Indiana Code § 36-9-25-11.5 and 12 and § 36-9-23-6;

(E) for non-payment of a bill if the Customer shows cause for the Customer's inability to pay the full amount due (financial hardship shall constitute cause) and the Customer:

(I) pays a reasonable portion of the bill (not to exceed \$10 or one tenth 1/10) of the bill, whichever is less, unless the Customer agrees to a greater portion); and

(II) agrees to pay the remainder of the outstanding bill within three (3) months; and

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- (III) agrees to pay all undisputed future bills for service as they become due; and
- (IV) has not breached any similar agreement with the Company made pursuant to this subparagraph (E) within the past twelve months;

The Company may add to any outstanding bill covered by this subparagraph (E) the applicable late fee as provided in Rule 5.2(b)(v).

(F) for non-payment of a bill if the Customer is unable to pay a bill, which is unusually large due to a prior incorrect reading of the Meter, incorrect application of the Rate Schedules, incorrect connection or functioning of the Meter, prior estimates where no actual reading was taken for over two months, stopped or slow Meter, or any human or mechanical error of the Company or Company property, and the Customer:

- (I) pays a reasonable portion of the bill, not to exceed an amount equal to the Customer's average bill for the twelve (12) months of bills immediately preceding the bill in question; and
- (II) agrees to pay the remainder of the bill within three (3) months; and
- (III) agrees to pay all undisputed future bills for service as they become due;

(d) Continuation of Service Pending Disposition of Complaint

(i) If a Customer receiving service has paid and continues to pay all undisputed charges, the Company shall not disconnect any service related to the disputed charges:

(A) while the Company's proposed resolution is under review by the Commission's Consumer Affairs Division or the Commission; or

(B) sooner than thirty (30) days after a decision by the Commission's Consumer Affairs Division or the Commission.

(ii) If a Customer and the Company cannot agree what portion of the charges in a bill are undisputed, to avoid disconnection, the Customer should pay on the disputed bill an amount equal to one twelfth (1/12) of the estimated annual billing for service to be rendered to the Customer. For a Customer who has been a Customer for at least

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twelve (12) months, the estimate will be based on the Customer's average bill for the twelve (12) months immediately preceding the disputed bill.

(e) Disconnect Times

- (i) The Company will not disconnect service unless it is done between the hours of 8:00 a.m. and 3:00 p.m., prevailing local time. Disconnections pursuant to Rules 4.2(a) and 4.2(b)(i) are not subject to this limitation.
- (ii) The Company will not disconnect service for non-payment on any day on which the Company's call center or local office is closed to the public, or after twelve noon (12:00 noon) of the day immediately preceding any day on which the Company's office is not open to the public.

4.3 Reconnection of Water Service After Disconnection

- (a) When it has been necessary to disconnect water service to any Premises pursuant to subparagraphs 4.2(b)(i) and (ii)(A)-(L), a disconnection and reconnection charge will be made to cover the expense of turning the water service off and back on, as set forth in the Company's Rate Schedules.
- (b) The Company will reconnect the service to the Customer as soon as reasonably possible but at least within one (1) working day after it is requested to do so; provided, however, that the Company shall not be required to reconnect the service until:
 - (i) the conditions, circumstances or practices which caused the disconnection have been corrected; and
 - (ii) payment of all delinquent charges and fees owed the Company by the Customer and legally collectible under 170 IAC 6-1-15 and IC 26-1-2-725, and any deposit authorized by these Rules has been made; and
 - (iii) a responsible person is present in the Premises to see that all water outlets are closed to prevent damage from escaping water.
- (c) Water service which has been disconnected for any reason may be reconnected only by the Company. If water service is reconnected by someone other than the Company, the Customer will be assessed a fee for disconnection and reconnection as described in the Rate Schedules.

5. METER READING, BILLING AND PAYMENTS

5.1 Meter Reading

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Received: April 10, 2015

IURC 30-Day Filing No.: 3347

Indiana Utility Regulatory Commission
INDIANA-AMERICAN WATER COMPANY, INC.

I.U.R.C. No. W-15
CANCELLING ALL PREVIOUSLY
APPROVED RULES AND REGULATIONS
FOR WATER SERVICE
1st Revised Page 12 of 28

- (a) Water shall generally be supplied to all Customers by Meter measurement only pursuant to Rule 6.1(a).
- (b) Meters will be read on a monthly cycle, except as otherwise provided herein.
- (c) The quantity of water recorded by the Meter shall be conclusive, except as provided herein.

5.2 Billing

(a) Billing Periods

- (i) Bills for general water service shall be rendered and payable monthly in arrears.
- (ii) Public fire service charges shall be payable monthly in arrears. Private fire service charges shall be payable monthly either in arrears or in advance, based on the Company's local practice.
- (iii) Special and non-recurring charges shall be payable on demand.

(b) Bill Payments

- (i) All bills will be sent to the address provided by the Customer. Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for nonpayment nor permit an extension of the date when the account shall be delinquent or waiver of late payment, disconnect or reconnect charges or insufficient funds charges.
- (ii) The use of water by the same Customer during the same time period at different Premises will not be combined for billing purposes. The service to each of the Premises will be billed separately.
- (iii) All charges follow the Customer. Moving from one Premises to another does not release the Customer from an obligation for any unpaid charges for service at the previous Premises as long as both Premises have the same class of service. Such charges for service at the previous Premises will be transferred to the new Premises. If such charges remain unpaid for more than forty-five (45) days, such unpaid charges become delinquent and service to the new Premises may be disconnected as provided in Rule 4 herein.
- (iv) All bills for water service are due and payable at a payment address of the Company or at an established collection agency of the Company during normal business hours or by electronic payment, on or before the due date printed on the bills, and are

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CONFERENCE MINUTES
MAY 20, 2015
INDIANA UTILITY
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considered delinquent if not paid by such date. The due date will not be less than seventeen (17) days after the date of the postmark of the bill, if mailed, or the date of delivery as shown on the bill if delivered by other means.

(v) A late payment charge shall be added to a delinquent bill in the amount of ten (10) percent of the first three (3) dollars and three (3) percent of the excess of three (3) dollars.

(vi) When a check that has been received as payment for water service is returned by the bank unpaid due to insufficient funds, a debit to the Customer's approved bank account as payment for water service is not recognized due to insufficient funds, or a credit card payment is rejected, an insufficient funds charge shall be assessed by the Company as provided in the Company's Rate Schedules. If more than one check from the Customer is dishonored in a twelve (12) month period, the Company may serve the Customer on a cash basis as provided in the Company's Rate Schedules.

(vii) Billing disputes will be handled in accordance with Rules 4 and 11.

(c) Estimated Billing

The Company may estimate the bill of any Customer pursuant to a billing procedure approved by the Commission or for other good cause, including but not limited to: (a) request of Customer; (b) inclement weather; (c) labor or union disputes; (d) inaccessibility of a Customer's Meter if the Company has made a reasonable attempt to read it; and (e) other circumstances beyond the control of the Company or its agents and employees. Estimated bills shall be based on actual historical usage, when available, or on the average monthly usage for the Customer.

(d) Bill Adjustments

Billing adjustments for Meter errors, interruptions of service for a reason other than an act of the Customer or the condition of Customer controlled or owned equipment for more than two (2) days after being reported by the Customer or found to be out of order by the Company, and all other billing errors including incorrect Rate Schedule applications, shall be adjusted to the known date of the error or one (1) year, whichever is shorter.

6. METERS

6.1 Ownership and Use

(a) Water shall be supplied to all Customers by Meter measurement only, except public fire service, sale of water to tank trucks of known capacity and to those Customers having private fire service. The Company shall have the right to place a Meter on any Customer Service Line and charge for water service by Meter measurement.

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- (b) The Company reserves the right to determine the kind, size, type, location and number of Meters that shall be placed on any Customer Service Line. The water supplied for each Customer's Premises shall ordinarily be separately Metered, except as agreed to by the Company for commercial and multi-family housing units. The Company reserves the right to put seals on all Meters or Meter couplings.
- (c) All Meters and appurtenances shall be furnished, installed, maintained, tested, repaired, removed and replaced only by and at the expense of the Company and shall be Company property except as provided otherwise herein.
- (d) Boxes or vaults for settings for single Meters smaller than two inches in diameter will be furnished, installed and maintained by and at the cost and expense of the Company. Meter boxes or vaults for settings of single Meters of two inches or larger in diameter and for battery settings of Meters shall be furnished, installed and maintained by and at the expense of the Customer.
- (e) Customers requiring additional Meter(s) or larger Meter(s) at a Premise, if approved by the Company as provided in Rule 6.1(b) herein, shall pay the system development charge for any additional Meter(s) and the difference between the larger Meter(s)' system development charge and the existing smaller Meter(s)'s system development charge.

6.2 Location and Relocation

(a) Location

- (i) Meters may be located either in an outdoor Meter box or vault, or inside the Customer's building or structure, at the option of the Company.
- (ii) If the Meter is to be installed inside the building or structure, it shall be located in a clean, dry, safe place, protected from freezing and hot water, and not subject to wide temperature variations. The location must be acceptable to the Company and allow for the Meter to be easily examined, tested, repaired, read, removed or replaced.
- (iii) If the Meter is to be installed in a Meter box or vault located outside the foundation walls of the building or structure, the Meter box or vault shall be located in a convenient and readily accessible location acceptable to the Company. The Meter box or vault must be constructed to protect the Meter from freezing and damage by vehicular traffic, and its location and design shall prevent, as far as possible, the inflow of surface water.
- (iv) Upon a request by the Customer before the original installation is made, the Meter box or vault will be located at the point requested, if acceptable to the Company.
- (v) After a Meter is installed by the Company, a Customer shall not tamper with, alter, repair or remove the Meter or allow anyone other than the Company to do so. Any

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plumbing, piping, or structural modification which could result in the relocation of the Meter or impact accessibility must first be approved by the Company.

(vi) If the Company determines that it is desirable or necessary in order to facilitate Meter reading, an external reading register shall be installed outside the building or structure at an accessible location at the Company's expense.

(b) Relocation

If a Customer requests for the Customer's convenience or by the Customer's actions requires that the Meters or appurtenances be relocated, removed or modified, the Customer must reimburse the Company for the full cost of performing such service. Any relocation, removal or modification of Meters and appurtenances requested by a Customer will be made only if and to the extent that such relocation, removal or modification is approved by the Company.

6.3 Access

Employees of the Company shall have the right to enter upon and in the Premises of the Customer at reasonable times for the purpose of reading, inspecting, removing, repairing, replacing or testing the Meter. Employees of the Company shall also have the right to enter upon and in the Premises of the Customer at reasonable times for the purpose of inspecting, removing, repairing, replacing or testing all Company-owned appurtenances, and to check for unsafe conditions or other purposes connected to rendering water service and protecting and accessing the condition of Company and Customer property relating to water service.

6.4 Testing

(a) Each installed Meter shall be periodically inspected and tested or replaced in accordance with the following schedule or more often if the results may warrant, in order that the Meter accuracy is maintained within the tolerances determined by the Commission's Rules:

5/8 inch Meters	15 years or 100,000 cubic feet or equivalent units registered
5/8 by 3/4 inch Meters	15 years or 100,000 cubic feet or equivalent units registered
3/4 inch Meters	8 years or 150,000 cubic feet or equivalent units registered
1 inch Meters	6 years or 300,000 cubic feet or equivalent units registered
1 1/2 inch and over	On an as needed basis, based on consumption and revenue, but not less frequently than 4 years.

(b) The Customer may request that a Meter be tested by a direct request to the Company or upon application to the Commission. Such tests shall be performed at such times, in compliance with such standards and reporting requirements, and paid for as provided by Commission Rules.

6.5 Damage or Tampering

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All meters, or except as otherwise provided in these rules, shall be furnished installed and maintained, tested, repaired, removed and replaced only by and at the expense of the Company and shall remain its property; but in case of damage to a meter by reason of any act, misuse, neglect or omission on the part of the Customer (such as damages occasioned by fire, frost, hot water, thawing procedure or misuse), the Customer shall reimburse the Company the cost of repairing the Meter on presentation of a bill for the repair.

7. COMPANY AND CUSTOMER SERVICE LINES

7.1 Company Service Lines

- (a) Subject to Rule 8 on Main extensions and subject to the terms of any applicable Main extension agreement, the Company will install a Company Service Line when required in order to furnish general water service provided the Premises to be served abuts a street, highway or right-of-way in which a Main is located.
- (b) The Customer shall install the Customer Service Line to a point approved by an authorized employee of the Company, after which the Company will have the Company Service Line installed from the Main to the Customer Service Line upon payment by the Customer of the system development charge and the connection fee. Where the Company Service Line is already installed, the Customer Service Line shall be connected to the Company Service Line at a point approved by an authorized employee of the Company.
- (c) The Company Service Line shall be furnished, installed, owned and maintained only by the Company and shall remain under its sole control. Only the Company may make connections to its Mains. Nothing may be attached to the Company Service Line other than by an authorized employee or agent of the Company.
- (d) Company Service Lines for temporary service shall be installed by the Company at the Customer's expense.

7.2 Customer Service Lines

- (a) The Company will specify the size, kind, and quality of all materials used in the Customer Service Line. The Customer Service Line shall be installed, maintained, and/or owned by the Customer, at the Customer's expense and risk. The Customer Service Lines shall be installed in accordance with applicable Company specifications below the frost line on firm and continuous earth so as to give unyielding and permanent support, and shall be kept free from leaks and other defects.
- (b) The Premises shall not be served by more than one Customer Service Line unless otherwise approved by the Company. Customer Service Lines supplying the Premises shall not pass through or across any other Premises. No water pipes or plumbing in any Premises shall be extended from there to any other Premises.

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- (c) The Customer shall install and properly maintain a shut off or control valve of a type approved by local plumbing codes on the Customer Service Line immediately inside the foundation wall in a readily accessible location, protected from the possibility of freezing, which will shut off and drain all plumbing within any and all buildings on the Premises.
- (d) The Customer shall make, at the Customer's expense, all changes in the Customer Service Line required because of changes of grade, relocation of Mains, sewer or highway construction, and other causes. A Customer's Service Line which is irregularly located because there was no Main abutting the Premises at the time such Customer Service Line was installed shall, at the Customer's expense, be relocated and connected to a new Company Service Line on the Main abutting the Premises when it becomes necessary for such Customer Service Line to be repaired or replaced.
- (e) Any Customer Service Line laid in proximity to any existing or proposed sewer or drain line shall be installed in accordance with the Indiana plumbing rules and regulations applicable to such installation.
- (f) The Company Service Lines and Meters and appurtenances have defined capacity and no substantial addition to the water-consuming equipment should be made without first consulting with the Company. The Company is not responsible for inadequate or unsatisfactory service due to undersized Company Service Lines, Meters, or appurtenances. Replacement of undersized Company Service Lines, Meters, or appurtenances on the Customer's property shall be made at the Customer's expense. The Company will, upon request, review Customer's plans and specifications with respect to Customer's service requirements, but it is understood that the Company is under no duty to inspect such piping and equipment on Customer's Premises.
- (g) A Customer, occupant, owner, or any agent thereof is not authorized to attach the Customer Service Line to Company property or shut the water line on or off. If a Customer, occupant, owner, or any agent thereof does so, and in making an attachment or in shutting off or turning on water does not properly replace the curb box cap or Meter lid, or damages the curb stop, curb box, copper setter, or other property of the Company, repairs shall be made only by the Company, but at the Customer's expense.
- (h) The Customer Service Line and all connections and fixtures attached thereto shall be subject to the inspection of the Company before water will be turned on. All Premises receiving a supply of water and all Company Service Lines and Meters and appurtenances, including any and all fixtures within the Premises, shall at all reasonable hours be subject to inspection by any duly authorized employee or agent of the Company.

8. WATER MAIN EXTENSIONS

8.1 General Rules

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- (a) The Company will extend its Mains and appurtenances from existing Mains on the terms and conditions set forth in this Rule, Commission Rules on Main extensions set forth at 170 IAC 6-1.5 (as the same may be amended from time to time), and the Company's Main extension agreement with the Customer. A Main extension shall be made only after receipt by the Company of a signed Main extension agreement that shall specify all terms and conditions, such as deposits, payment of costs, revenue refunds, treatment of subsequent connectors, and transfer of ownership.
- (b) The Applicant requesting a Main extension shall install same in accordance with the Company's specifications and transfer same to the Company as the deposit under a Main extension agreement. On an exception basis, the Company may install Main extensions through its employees or agents.
- (c) The cost of a Main extension to be constructed within the corporate limits of a Governmental Unit shall include the cost of installing public fire hydrant(s) on the Main extension, if the installation of such fire hydrant(s) is required by the Governmental Unit.
- (d) The cost of a Main extension shall include all the Company's costs related to the Main extension and appurtenances, including but not limited to design, engineering, inspection, construction and administration costs. The Company shall determine the size of Main, routing, design and specifications for Main extensions. All Mains shall be installed in easements and, only upon Company approval, may be installed in right-of-ways. The Applicant shall obtain easements from the property owner or owners prior to the commencement of construction and deliver to the Company prior to transfer of ownership of the Main.

8.2 Free Extensions

Upon written request for service by a Main extension Applicant and receipt of a signed Main extension agreement, the Company shall extend a Main and make the connections necessary to provide the requested service without charge if: (a) the cost of such installation, including the cost of connecting the Customer(s) to the Main, does not exceed three (3) times the estimated annual revenue from the original Customer(s); (b) such Customer(s) agree to take service within nine (9) months following the completion date of the Main extension, and (c) the Applicant provides an irrevocable letter of credit from a bank incorporated in the United States guaranteeing payment for the cost of the main extension to the Company if the actual first three years of revenue from the original customers is less than the cost of the main extension. Nothing in these Rules prohibits the Company, in its discretion, from making free extensions of lengths greater than as specified in this paragraph or from providing a method of return of deposits for extensions more favorable to original depositors, so long as discrimination is not practiced among depositors whose service requirements are similar.

8.3 Unserved, Developed Residential Areas

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- (a) The Company will make a Main extension to an unserved, developed residential area (“designated area”) if the owners of at least 50% of the Premises in the designated area execute a deferred Main extension agreement for service, on terms acceptable to the Company, providing for the Company’s recovery of the cost of the Main extension (“Main extension cost”) and its cost of connecting Customer Service Lines to the Main through deferred Main extension monthly payments, as prescribed in the Company’s Rate Schedules applicable to all Customers and potential Customers in the designated area for 120 months following installation of the Main extension. If owners of fewer than 50% of the Premises in an area enter into an agreement, the Company may elect not to proceed with a Main extension under this Rule.
- (b) The total cost per Customer will be determined by dividing the Main extension cost by 80% of the number of potential Customers in the designated area. If greater than 80% of the number of potential Customers in the designated area commit initially to connecting, the total cost per customer will be determined by dividing the Main extension cost by the actual percentage of Customers who initially agree to connect. The total Customer deposit shall be computed by subtracting three (3) times the estimated annual revenue per Customer less cost of connecting from the total cost per Customer. The deferred Main extension monthly payment shall be equal to the total cost per Customer less a down payment of \$500.00, divided by 120 months. The down payment shall be paid by the Customer prior to the commencement of water service. The deferred Main extension monthly payment shall be payable by all Customers served by the Main extension, shall become effective upon the placement in service of the Main extension, and shall expire automatically at the end of 120 months following placement in service of the Main extension. Subsequent Customers in Premises for which the full 120-month payments have not been made shall be responsible for payment of the remaining balance.
- (c) A Customer who connects to the Main extension at some time subsequent to the effective date of the deferred Main extension monthly payments but while the deferred Main extension monthly payments remain in effect shall pay the same total Customer deposit as those Customers who connect initially. Prior to connection, the Customer shall pay a down payment equal to \$500.00 plus the product of multiplying the number of months for which the deferred Main extension monthly payments have been applicable to the designated area times the deferred Main extension monthly payment.
- (d) At any time after the installation of the Main extension, Customers may at their option elect to pay the then-unpaid total Customer deposit in full. The then-unpaid total Customer deposit at any particular time is equal to the total Customer deposit less down payment and less amounts paid to date through the deferred Main extension monthly payments. Customers making the election to pay the total Customer deposit in full, will after such payment, no longer be subject to the deferred Main extension monthly payments.

8.4 Special Agreements

Special agreements may be required or made pursuant to Commission Rules.

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9. PRIVATE AND PUBLIC FIRE SERVICE

9.1 Private Fire Service

(a) Establishing and Maintaining Service

- (i) Private fire service for the purpose of supplying water to be used for the extinguishment of fire shall be installed only after submission of the required information, and approval by the Company. Private fire service may require approval by the local fire authorities having jurisdiction of the Premises to be served by such service at the Company's discretion.
- (ii) Private fire service will not be approved unless there is suitable water volume and pressure available in the Main abutting the Premises to be supplied by such service.
- (iii) The Company shall approve the size and location of any new connection made to a Main for private fire service. The Customer shall at its expense install the connection from the Main and the Company Service Line from the curb or Customer's property line to the Customer's Premises. The Company shall at its expense maintain or replace the connection from the Main and the Company Service Line to the curb or Customer's property line.
- (iv) Private fire service shall be furnished through a Company Service Line guarded by an approved fire line Meter or detector device. The detector device shall be furnished and installed by the Customer at the Customer's expense. The fire line Meter or detector device shall be located at a point approved by the Company. The detector device shall be maintained by and at the expense of the Customer subject to the inspection and approval of the Company. The by-pass Meter used with the detector device or the fire line Meter, if installed, shall be furnished, installed and maintained by the Company at its expense. Private fire service is subject to all the requirements of Rule 10.
- (v) If required by the local fire authorities having jurisdiction of the Premises, a gate valve with post indicator controlling the entire supply shall be placed at the curb or property line of the street in which the Main is located or at such other point as may be approved by the Company and shall be furnished, installed and maintained by and at the expense of the Customer and, unless otherwise approved by the Company, the valve shall be installed in a valve

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pit or vault which shall also be furnished, installed and maintained by and at the expense of the Customer.

- (vi) After the commencement of private fire service, the Customer must obtain in advance the approval of the Company for any change, alteration or addition to the fixtures, openings and uses specified in the agreement.
- (vii) Private fire hydrants shall not be painted the color adopted by the Company for public fire hydrants, and shall be painted a color acceptable to the local fire authorities.

(b) Service Provided and Limitations of Liability

- (i) The private fire service Customer shall be entitled to receive, but only at times of fire on the Premises, such supply of water as shall then be available from the Company's Main and no other or greater supply except as otherwise provide herein. The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any Customers, persons or property against loss or damage by fire and it shall have no liability on account of any injury to property or persons by reason of fire, water used for the extinguishment of fire, or failure of water supply or pressure during a fire.
- (ii) Notwithstanding the approval by the Company, the Customer shall be solely responsible for the design, adequacy, function and maintenance of its private fire service system.
- (iii) Private fire service includes only the water used for the extinguishment of fires and necessary for the testing of the fire service facilities on the Premises. Unauthorized use of water for purposes other than those specified will subject the Customer to termination of private fire service, and the Company may charge a disconnection and reconnection fee as set forth in the Company's Rate Schedules and charges for the unauthorized water.
- (iv) Water service for a Customer's private fire system may be discontinued for the reasons set forth in Rule 4, for failure to notify the Company promptly in case its seals on valves, fittings, or hydrants are broken, and/or loss of water due to improper maintenance of its system. In addition to termination of service, the Company may charge a disconnection and reconnection fee as set forth in the Company's Rate Schedules and charges for the lost water.

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(c) Protection of Water Supply

- (v) No pipe or fixtures connected with a private fire system served by the Company shall be connected with pipes or fixtures supplied with water from any other source.
- (vi) Unless otherwise approved by the Company, Customer Service Lines for private fire service shall be distinct and separate from the Customer Service Lines used for general water service.
- (vii) Nothing that could be a contaminant to the public water supply shall be permitted in the Customer's private fire service system.
- (viii) Private fire services are also subject to all applicable requirements of Rule 10.

(d) Charges

- (i) Charges for private fire service shall be made in accordance with the Rate Schedules.
- (ii) Where one Customer Service Line is used for both general water service and private fire service, separate charges will be made for each type of use.
- (iii) Water service for a Customer's private fire system may be discontinued for failure to pay in accordance with Rule 4.

(e) Testing and Inspection

- (i) The Customer's private fire system shall be subject to the inspection, testing and acceptance by the Company before commencement of service, and at such times thereafter as may be deemed necessary or appropriate by the Company.
- (ii) Whenever a private fire system is proposed to be tested by the Customer, the Customer shall notify the Company at least two (2) business days in advance of such proposed test, requesting approval of the day and hour when the test is to be made, so that the Company's system will not be adversely affected, and further so that, if desired, the Company may have an inspector present during the test.

(f) Hydrants

Hydrants and other fixtures connected with a private fire system may be sealed by the Company, and any such seal may be broken only in case of fire or as specifically permitted

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by the Company for testing or other approved purposes, and the Customer shall immediately notify the Company of the breaking of any such seal.

9.2 Public Fire Service

(a) Hydrants

- (i) In cases where public fire service charges are directly billed to a Governmental Unit, the Governmental Unit shall have the right, upon passage of a proper ordinance or resolution by the legally constituted authority of such Governmental Unit, to order the installation of additional public fire hydrants on existing Mains six inches (6") or larger in internal diameter at the Company's cost and expense, provided that the flows from such Mains, as determined by the Company, are adequate to provide the required fire flows. In cases where public fire service charges are not directly billed to a Governmental Unit, additional public fire hydrants shall be installed on existing Mains as aforesaid at the request of a Governmental Unit only when the Governmental Unit or another party pays for the cost of constructing and installing the new hydrants, unless otherwise agreed by the Company.
- (ii) Any Governmental Unit shall have the right to order the installation of public fire hydrants on newly installed Mains, subject to the terms and conditions of Rules 8 and 9 herein.
- (iii) Public fire hydrants shall be maintained by the Company.
- (iv) Relocation costs for public hydrants shall be paid by the Company unless moved at the Governmental Unit's request.
- (v) Public fire hydrants shall be painted the color established by the Company.

(b) Service Provided and Limitation of Liability

- (i) The use of public fire hydrants shall be restricted to the taking of water for the extinguishing of fires, and water shall not be taken from any public fire hydrant for construction purposes, sprinkling streets, flushing trenches, sewers or gutters or for any other use, unless specifically authorized by the Company as to the time, location and use and billed in accordance with the Rate Schedules.
- (ii) No person, except for the legitimate purpose of extinguishing fires, shall open any public fire hydrant without consent of the Company.
- (iii) Any person opening a public fire hydrant shall remain in the immediate vicinity and in control of the hydrant during the time the hydrant is open, and shall close the hydrant immediately after its use is no longer required. Any Governmental Unit, and

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others who may be specifically authorized by the Company to operate public fire hydrants, shall notify the Company as soon as possible after any hydrant has been opened.

- (iv) The Company shall have no responsibility or liability for any damage or injury caused by persons operating public fire hydrants. Any unauthorized person or Governmental Unit whose representatives or employees cause damage to a public fire hydrant while opening or operating the hydrant shall be responsible for the cost of repairing the hydrant.
- (v) The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any Customer, persons or property against loss or damage by fire and it shall have no liability on account of any injury to property or persons by reason of fire, water used for the extinguishment of fire, or failure of water supply or pressure during a fire.

(c) Charges

Charges for public fire service shall be made in accordance with Rate Schedules and Commission Rules.

10. PROTECTION OF PUBLIC WATER SUPPLY

10.1 Cross-Connections

- (a) No cross-connection will be permitted unless an acceptable form of protection against contamination by backflow into the water distribution system is provided. Acceptable forms of protection must comply with all requirements and regulations of the Water Pollution Control board, any other or successor agency responsible for such matters, and any local regulatory health agency. The required protective device or system shall be provided, installed and maintained by the Customer in good working condition, at the Customer's expense, and shall be subject to the inspection, testing and approval of the Company before being placed in service, and at such times thereafter as may be deemed necessary by the Company.
- (b) Any cross-connection made or permitted to exist which is in violation of these Rules shall be immediately removed or corrected. Failure of the Customer to do so may result in immediate termination of water service in accordance with Rule 4.2(b)(i)(A).

10.2 Lawn Irrigation System

If a Customer installs a lawn irrigation system, it must include an approved backflow prevention device. No portion of the lawn irrigation system, piping, valves, and controls shall be housed in the Company's Meter pit. Any such prohibited connections will be disconnected by the Company in

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accordance with Rule 4.2(b)(i)(A) and any damage caused to the Company's property shall be repaired only by the Company and the Customer shall be required to reimburse the Company for the full cost of such repairs.

10.3 Intercepting Tanks

- (a) Customer Service Lines shall not be connected to the suction side of pumps, unless approved by the Company. Customers who require a large quantity of water within a short period of time must have intercepting or intermediate storage tanks, pump discharge control valves, or other controls approved by the Company.
- (b) The inlet connection for the tanks attached directly or indirectly to the Customer Service Lines shall discharge at a point no less than three (3) times the diameter of the inlet pipe above the overflow of such tanks and must be approved by the Company.

10.4 Required Valves

Customers having boilers, hot water heating systems, or hot water heaters connected directly or indirectly to Mains must have such backflow prevention devices as required by applicable regulations. Such prevention must be provided, installed and maintained by and at the expense of the Customer. The Company will not be responsible for accidents or damages resulting from the imperfect action or failure of such backflow prevention.

10.5 Plumbing Work

- (a) No licensed plumber, Customer, occupant, owner, or any agent thereof shall connect to Mains or to any Company Service Lines, extend pipes from there to any Premises for the purpose of securing a supply of water, or turn on water to any Premises, until permission for doing so has been granted by the Company. All plumbing work done in connection with pipes and fixtures connected to Mains shall be submitted for the inspection of the Company before such work is covered. In case of emergencies, licensed plumbers are permitted to turn off and subsequently turn on the supply of water to the Premises, but notice thereof shall be given the Company within twenty-four (24) hours after doing so.
- (b) After testing any work, the licensed plumber shall turn off the water at such Premises, except where the work is a simple extension or additional fixture on a Customer's Service Line then in use. Where water was found turned off previous to making alterations or repairs licensed plumbers shall not leave water turned on when work is completed.
- (c) All plumbing work shall be done in accordance with the applicable plumbing codes and/or regulations adopted by any duly constituted board or body having jurisdiction with respect to such matters. Where plumbing work, upon inspection, is found to be in violation of any of the above, water service will be terminated by the Company in accordance with Rule 4 upon written notice thereof from such duly constituted authority. Whenever the Company determines that

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plumbing work is defective, so as to cause a leak, the Company may require it be corrected before the water will be turned on.

11. COMPLAINTS

- 11.1 A Customer may complain at any time prior to disconnection to the Company about any bill, security deposit, disconnection notice, or any other matter relating to its service, and may request a conference thereon. Such complaints may be made in person, in writing, by telephone, through the Company website, or by completing a form available from either the Commission or from the Company at its business offices. A complaint will be considered registered upon receipt by the Company, except mailed complaints will be considered registered as of the postmark date. In making a complaint and/or request for conference, the Customer must state at a minimum, his or her name, service address, telephone number, account number and the general nature of his or her complaint.
- 11.2 Upon receiving each complaint, the Company:
- (a) Will promptly, thoroughly and completely investigate such complaint, confer with the Customer when requested and notify, in writing, by telephone or email, the Customer of the results of its proposed disposition of the complaint after having made a good faith attempt to resolve the complaint.
 - (b) Such notification will advise the Customer that he or she may, within seven (7) days following the date in which such notification is mailed, or communication by phone or email, request a review of such proposed disposition by the Commission in accordance with Commission Rules.
- 11.3 A Customer may be eligible to continue service during the disposition of a disputed charge complaint pursuant to Rule 4.2(d).

12. RESPONSIBILITIES AND RIGHTS OF COMPANY

12.1 Interruptions or Fluctuations in, or Curtailment of, Water Supply

- (a) The Company will undertake to use reasonable care and diligence in order to avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur. Customers requiring uniform or uninterrupted supply should make special provisions on their Premises.
- (b) Notwithstanding any other provision in these Rules, the Company's Rate Schedules, or any contract or agreement between the Company and any Customer, when, in the judgment of the Company, sufficient supplies of water are not available to the Company, for any reason, to meet all existing and reasonably anticipated demands for service or to preserve and replenish its storage in amounts sufficient to provide fire protection on its system, the Company shall have the

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right to restrict, limit, curtail or interrupt water service to or water usage by any Customer or Customers. Whenever feasible, prior to restricting or curtailing water service due to lack of supply, the Company shall use its best efforts to inform the public in general of the emergency nature of its water supply situation and request voluntary curtailment of water usage by all Customers. If, in the judgment of the Company, the voluntary curtailment of usage is not sufficient, the Company may order curtailment of usage by Customers and, if any Customer fails to comply with any mandatory restriction, limitation, or interruption of service imposed under this Rule, the Company may shut off service to such Customer pursuant to Rule 4.

- (c) The Company reserves the right at any time to shut off the water in the Mains in case of accident or emergency, or for the purpose of making connections, extensions, improvements, alterations, repairs, changes, or for other proper business reasons. The Company may restrict the use of water to reserve a sufficient supply in its reservoirs for fire protection or other emergencies whenever the public welfare may so require in accordance with Commission Rules.

12.2 Limitations of Liability

- (a) The Company does not guarantee to furnish at all times any given quantity of water for fire protection or for general purposes or that interruptions and fluctuations in service will not occur. In the event there occurs any excess or deficiency in the pressure, volume or supply of water for any cause whatsoever, the Company shall not in any way or under any circumstances be held liable or responsible to any person, entity, corporation or Governmental Unit for any loss or damage resulting therefrom other than willful misconduct or gross negligence on the part of the Company.
- (b) The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any Customers, persons or property against loss or damage by fire. The provision of private and public fire service by the Company is also subject to the limitations on liability set forth in Rule 9.
- (c) Company shall not be liable for any damages resulting from the breaking of any Mains or appurtenances, Company Service Lines or Customer Service Lines; from any interruption of the supply of water caused by the malfunction of machinery or facilities or by the stoppage thereof for necessary repairs or maintenance; or from any other act, omission, or event unless due to gross negligence or willful misconduct on the part of the Company. The Company shall not be liable for damages caused by defective piping, equipment, facilities or plumbing owned by the Customer.
- (d) The Company shall not be liable for damages resulting from any act, omission, or event caused by strikes, acts of God, unavoidable accidents, or contingencies beyond its control.

Approved:

ISSUED PURSUANT TO

4 4 4 5 0

DATE: JAN 28 2015
INDIANA UTILITY REGULATORY COMMISSION

EFFECTIVE
MAR 30 2015
INDIANA UTILITY
REGULATORY COMMISSION

INDIANA-AMERICAN WATER COMPANY, INC.

I.U.R.C. No. W-15
CANCELLING ALL PREVIOUSLY
APPROVED RULES AND REGULATIONS
FOR WATER SERVICE
Original Page 28 of 28

- (e) No promises, agreements or representations of any agent or employee of the Company shall be binding upon the Company unless incorporated in a written agreement signed by a duly authorized officer or employee of the Company.

Approved:

ISSUED PURSUANT TO
44450
JAN 28 2015
INDIANA UTILITY REGULATORY COMMISSION

EFFECTIVE
MAR 9 2015
INDIANA UTILITY
REGULATORY COMMISSION

APPENDIX D

**12 Monthly Invoices from Indiana American Water
Company, Inc.**

**12 Months Gallons Billed to Silver Creek Water
Corporation's Customer**



INDIANA AMERICAN WATER

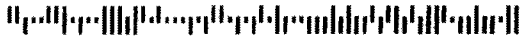
PO Box 94551, Palatine IL 60094-4551

0001010210006869363000000010993493016

Account Number	1010-210006869363
Due Date	March 28, 2016
Total Due	\$109,934.93

For Service To: PAYNE KOEHLER RD

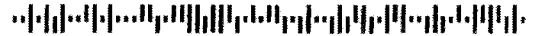
Check this box for address changes and note new address on back.



000202 1 ME 0 436 00202/000202/000208 2 02 ACTRJ4 001

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

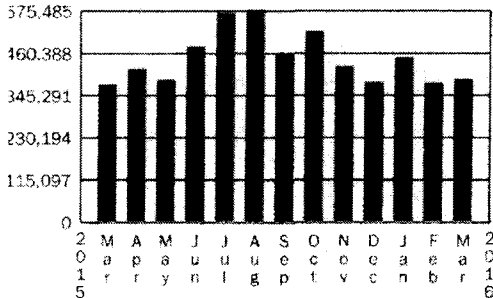
BILLING PERIOD AND METER READINGS

- Billing date: March 9, 2016
- Due Date: **March 28, 2016**
- Billing period: Feb 04 to Mar 03 (29 Days)
- Next reading on or about: Apr 05, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 385,579.04 CGL
- Same billing period 2015: 373,626.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 106,846.15
- Payments as of Mar 7. Thank you! -106,846.15

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 85,579.04) 22,393.47

Total Water Service Related Charges 109,934.93

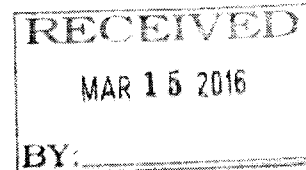
TOTAL CURRENT CHARGES 109,934.93

TOTAL AMOUNT DUE



\$109,934.93

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o



Important messages from Indiana American Water

• Indiana American Water continues to invest in the infrastructure of your water systems. The most recent rate case (approved January 2015) included a true-up provision for investments made prior to November 30, 2015 but not yet included in rates. The Indiana Utility Regulatory Commission approved the true-up of rates on February 3, 2016. The true-up resulted in a 0.79% rate increase that affects all rate categories and is effective as of January 29, 2016. A typical Indiana American Water customer who uses 4,100 gallons a month will see an increase of 31 cents per month, or one cent per day, as a result of this increase.

Customer Service: **1-800-492-8373**

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

000202/000208 ACTRJ4 ETM1C00001

(ACTRJ4 0002020102000)

100001769226

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	02/04/2016	03/03/2016	37,827 CCF (Actual)	37,827 CCF (Estimated)	0 CCF (0 gallons)
070022872N	6"	REGULAR	02/04/2016	03/03/2016	202,881 CCF (Actual)	152,275 CCF (Actual)	50,606 CCF (37,853,288 gallons)
070041633A	6"	REGULAR	02/04/2016	03/03/2016	618,763 CCF (Actual)	617,821 CCF (Actual)	942 CCF (704,616 gallons)

Total Water Consumption in CGL = 385579.04 CGL

A = Actual Read
E = Estimated Read

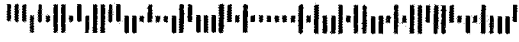




PO Box 94551, Palatine IL 60094-4551

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



018419 1 AB 0.396 18422/019419/018499 58 02 ACTTX7 004

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

00010102100068693630000000012237547011

Table with 2 columns: Field (Account Number, Due Date, Total Due) and Value (1010-210006869363, May 9, 2016, \$122,375.47)

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

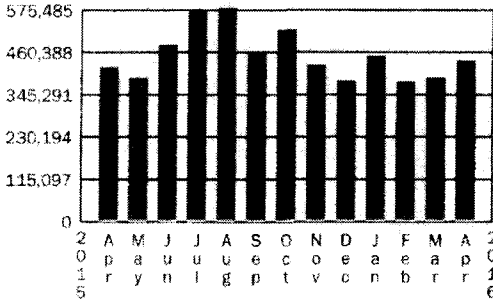
BILLING PERIOD AND METER READINGS

- Billing date: April 19, 2016
Due Date: May 9, 2016
Billing period: Mar 04 to Apr 06 (34 Days)
Next reading on or about: May 04, 2016
Customer Type: SFR
Meter Reading Measurement: 1 unit = 100 CF or 748 gallons of water
Billing Measurement: 100 gallons (CGL)
See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 433,121.92 CGL
Same billing period 2015: 414,825.84 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

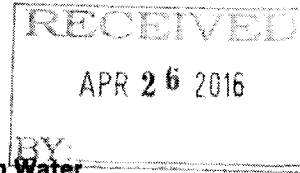
Table with 2 columns: Description (Prior Balance, Balance Forward) and Amount (109,934.93, 0.00)

Table with 2 columns: Description (Current Water Service, Total Water Service Related Charges) and Amount (1,969.46, 122,375.47)

TOTAL CURRENT CHARGES 122,375.47

TOTAL AMOUNT DUE \$122,375.47

- Pay your bill online: www.amwater.com/billpay
Pay by eCheck without a service fee: www.amwater.com/myh2o
Pay by phone: 24-hours a day, every day at 1-855-748-6066
Pay in person: Obtain a list of locations at www.amwater.com/myh2o



Important messages from Indiana American Water

Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

018422/018499 ACTTX7 ETM1C00003

(ACTTX7 018422/012000)

100001810143

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	03/04/2016	04/06/2016	37,827 CCF (Actual)	37,827 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	03/04/2016	04/06/2016	260,042 CCF (Actual)	202,881 CCF (Actual)	57,161 CCF (42,756,428 gallons)
070041633A	6"	REGULAR	03/04/2016	04/06/2016	619,506 CCF (Actual)	618,763 CCF (Actual)	743 CCF (566,764 gallons)

Total Water Consumption in CGL = 433121.92 CGL

A = Actual Read

E = Estimated Read





PO Box 94551, Palatine IL 60094-4551

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



000101 1 M8 0.416 00101000101000104 3 C2 ACTVIQ 001

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

000001002000060673630000000010301223015

Account Number	1010-210006869363
Due Date	June 6, 2016
Total Due	\$113,812.23

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

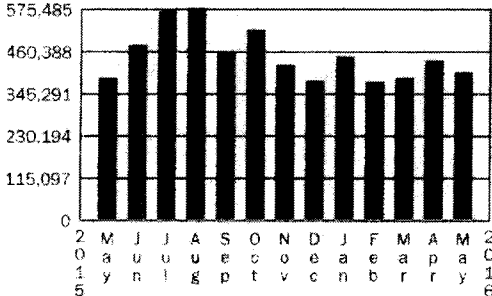
BILLING PERIOD AND METER READINGS

- Billing date: May 17, 2016
- Due Date: **June 6, 2016**
- Billing period: Apr 07 to May 04 (28 Days)
- Next reading on or about: Jun 03, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 400,112.68 CGL
- Same billing period 2015: 386,177.44 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 122,375.47
- Payments as of May9. Thank you! -122,375.47

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 100,112.68) 26,196.48
- **Total Water Service Related Charges 113,737.94**

Other Charges

- Distrib System Improv Charge (3,809.53 x 1.95%) 74.29
- **Total Other Charges 74.29**

TOTAL CURRENT CHARGES 113,812.23

TOTAL AMOUNT DUE

\$113,812.23

	Pay your bill online: www.amwater.com/billpay
	Pay by eCheck without a service fee: www.amwater.com/myh2o
	Pay by phone: 24-hours a day, every day at 1-855-748-6066
	Pay in person: Obtain a list of locations at www.amwater.com/myh2o

RECEIVED
MAY 22 2016
BY: _____

Important messages from Indiana American Water

- Indiana American Water's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission to 1.95 percent and is reflected in your current bill. The DSIC allows the company to recover the costs of some system improvements outside a general rate case.
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373



Customer Service: **1-800-492-8373**

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

100001840975

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	04/07/2016	05/04/2016	37,827 CCF (Actual)	37,827 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	04/07/2016	05/04/2016	306,782 CCF (Actual)	260,042 CCF (Actual)	46,740 CCF (34,961,520 gallons)
070041633A	6"	REGULAR	04/07/2016	05/04/2016	626,257 CCF (Actual)	619,506 CCF (Actual)	6,751 CCF (5,049,748 gallons)

Total Water Consumption in CGL = 400112.68 CGL

A = Actual Read

E = Estimated Read





INDIANA AMERICAN WATER

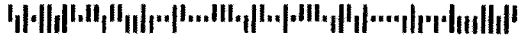
PO Box 94551, Palatine IL 60094-4551

0001010210006869363000000012255282012

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.

Account Number	1010-210006869363
Due Date	July 5, 2016
Total Due	\$122,552.82



000170 1 MB C.416 00170/000170/000175 3 02 ACTX5W 001

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

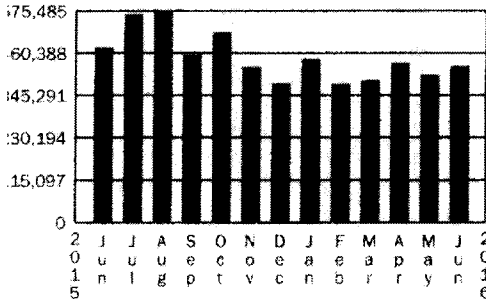
BILLING PERIOD AND METER READINGS

- Billing date: June 14, 2016
- Due Date: **July 5, 2016**
- Billing period: May 05 to Jun 02 (29 Days)
- Next reading on or about: Jul 06, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 424,841.56 CGL
- Same billing period 2015: 475,458.72 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 113,812.23
- Payments as of Jun6. Thank you! -113,812.23

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 124,841.56) 32,667.29
- **Total Water Service Related Charges 120,208.75**

Other Charges

- Distrib System Improv Charge (120208.75 x 1.95%) 2,344.07
- **Total Other Charges 2,344.07**

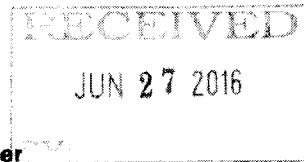
TOTAL CURRENT CHARGES 122,552.82

TOTAL AMOUNT DUE



\$122,552.82

- **Pay your bill online:** www.amwater.com/billpay
- **Pay by eCheck without a service fee:** www.amwater.com/myh2o
- **Pay by phone:** 24-hours a day, every day at 1-855-748-6066
- **Pay in person:** Obtain a list of locations at www.amwater.com/myh2o



Important messages from Indiana American Water

- Indiana American Water's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission to 1.95 percent and is reflected in your current bill. The DSIC allows the company to recover the costs of some system improvements outside a general rate case.
- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373

Customer Service: **1-800-492-8373**

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

000170/000175 ACTX5W ETM1C00001

(ACTX5W 0001700102000)

100001866961

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	05/05/2016	06/02/2016	37,915 CCF (Actual)	37,827 CCF (Actual)	88 CCF (65,824 gallons)
070022872N	6"	REGULAR	05/05/2016	06/02/2016	354,146 CCF (Actual)	306,782 CCF (Actual)	0 CCF (35,428,272 gallons)
070041633A	6"	REGULAR	05/05/2016	06/02/2016	635,802 CCF (Actual)	626,257 CCF (Actual)	0 CCF (6,990,060 gallons)

Total Water Consumption in CGL = 424841.56 CGL

A = Actual Read
E = Estimated Read





PO Box 94551, Palatine IL 60094-4551

00010102100068673630000000016784121011

Account Number	1010-210006869363
Due Date	August 8, 2016
Total Due	\$169,841.21

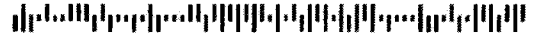
For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.

Amount Enclosed \$ Paid Electronically on Due Date.



018007 1 AB 0 396 16009/016007/016091 53 02 ACTZ00 005



SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

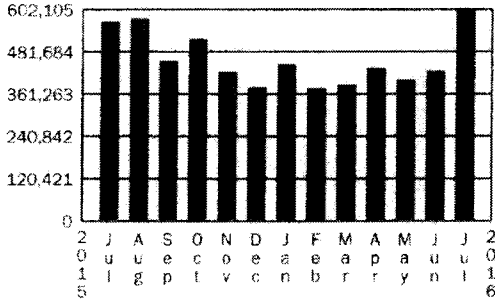
BILLING PERIOD AND METER READINGS

- Billing date: July 21, 2016
- Due Date: **August 8, 2016**
- Billing period: Jun 03 to Jul 06 (34 Days)
- Next reading on or about: Aug 03, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 602,102.60 CGL
- Same billing period 2015: 566,946.60 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 122,552.82
- Payments as of Jul5, Thank you! -122,552.82

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- Water Usage Charge (\$0.26167000 x 302,102.60) 79,051.19
- **Total Water Service Related Charges 166,592.65**

Other Charges

- Distrib System Improv Charge (166592.65 x 1.95%) 3,248.56
- **Total Other Charges 3,248.56**

TOTAL CURRENT CHARGES 169,841.21

TOTAL AMOUNT DUE \$169,841.21

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

• ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373



Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

016010/016091 ACTZ00.ETM1C00003 2

(ACTZ00 0160100102200)

100001905309

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	06/03/2016	07/06/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	06/03/2016	07/06/2016	403,034 CCF (Actual)	354,146 CCF (Actual)	48,888 CCF (36,568,224 gallons)
070041633A	6"	REGULAR	06/03/2016	07/06/2016	667,209 CCF (Actual)	635,602 CCF (Actual)	31,607 CCF (23,642,036 gallons)

Total Water Consumption in CGL = 602102.6 CGL

A = Actual Read

E = Estimated Read





PO Box 94551, Palatine IL 60094-4551

00010102100068693630000000013360767012

Account Number	1010-210006869363
Due Date	August 29, 2016
Total Due	\$133,607.67

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



000164 1 MB D 416 00168/000164/000188 4 02 ACU07Y 003

Amount Enclosed \$ Paid Electronically on Due Date.

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

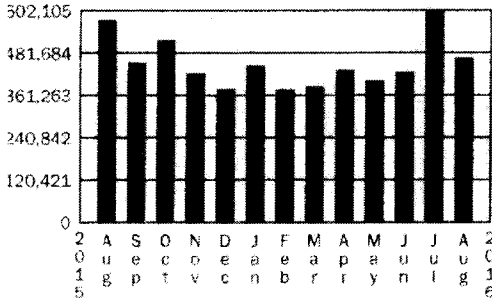
BILLING PERIOD AND METER READINGS

- Billing date: August 10, 2016
- Due Date: **August 29, 2016**
- Billing period: Jul 07 to Aug 03 (28 Days)
- Next reading on or about: Sep 06, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 466,280.76 CGL
- Same billing period 2015: 575,481.28 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 169,841.21
- Payments as of Aug8. Thank you! -169,841.21

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 166,280.76) 43,510.69
- **Total Water Service Related Charges 131,052.15**

Other Charges

- Distrib System Improv Charge (131052.15 x 1.95%) 2,555.52
- **Total Other Charges 2,555.52**

TOTAL CURRENT CHARGES 133,607.67

TOTAL AMOUNT DUE

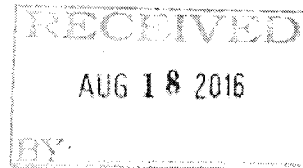


\$133,607.67

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

• ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/GreaterJeffersonvilleArea.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373



Customer Service: **1-800-492-8373**

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

000169/000188 ACU07Y ETM1C00001

(ACU07Y 0001690102000)

100001926770

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	07/07/2016	08/03/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	07/07/2016	08/03/2016	443,856 CCF (Actual)	403,034 CCF (Actual)	40,822 CCF (30,534,856 gallons)
070041633A	6"	REGULAR	07/07/2016	08/03/2016	688,724 CCF (Actual)	667,209 CCF (Actual)	21,515 CCF (16,093,220 gallons)

Total Water Consumption in CGL = 466280.76 CGL

A = Actual Read
E = Estimated Read





INDIANA AMERICAN WATER

PO Box 94551, Palatine IL 60094-4551

0001010210006869363000000016425592010

Account Number	1010-210006869363
Due Date	September 30, 2016
Total Due	\$164,255.92

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



014559 1 AB 0 396 14560/014559/014638 51 02 ACU1TM 003

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

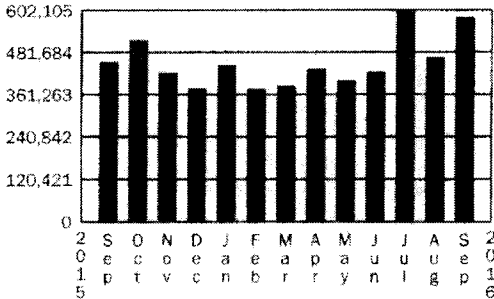
BILLING PERIOD AND METER READINGS

- Billing date: September 12, 2016
- Due Date: **September 30, 2016**
- Billing period: Aug 04 to Sep 06 (34 Days)
- Next reading on or about: Oct 05, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 581,166.08 CGL
- Same billing period 2015: 454,537.16 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 133,607.67
- Payments as of Aug29. Thank you! -133,607.67

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 281,166.08) 73,572.73

Total Water Service Related Charges 161,114.19

Other Charges

- Distrib System Improv Charge (161114.19 x 1.95%) 3,141.73
- Total Other Charges 3,141.73

TOTAL CURRENT CHARGES 164,255.92

TOTAL AMOUNT DUE



\$164,255.92

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

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Customer Service: **1-800-492-8373**

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

014561/014638 ACU1TM ETM1C00002

(ACU1TM 0145610102000)

100001961119

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	08/04/2016	09/06/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	08/04/2016	09/06/2016	490,993 CCF (Actual)	443,856 CCF (Actual)	47,137 CCF (35,258,476 gallons)
070041633A	6"	REGULAR	08/04/2016	09/06/2016	719,283 CCF (Actual)	688,724 CCF (Actual)	30,559 CCF (22,858,132 gallons)

Total Water Consumption in CGL = 581166.08 CGL

A = Actual Read

E = Estimated Read





INDIANA

AMERICAN WATER

PO Box 94551, Palatine IL 60094-4551

00010102100068693630000000014521325013

Account Number	1010-210006869363
Due Date	November 7, 2016
Total Due	\$145,213.25

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



015980 1 AB 0.396 15982/015980/016081 52 02 ACU44Q 005

Amount Enclosed \$ Paid Electronically on Due Date.

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

INDIANA AMERICAN WATER
PO BOX 94551
PALATINE IL 60094-4551



Please tear along the dotted line and return this portion with your payment.

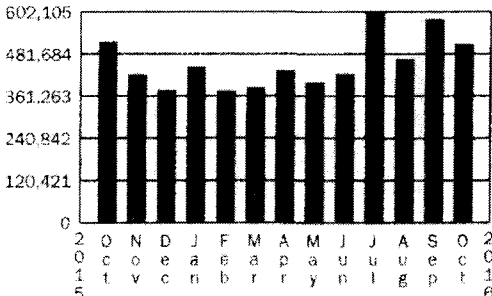
BILLING PERIOD AND METER READINGS

- Billing date: October 18, 2016
- Due Date: **November 7, 2016**
- Billing period: Sep 07 to Oct 05 (29 Days)
- Next reading on or about: Nov 03, 2016
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 509,784.44 CGL
- Same billing period 2015: 517,286.88 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 164,255.92
- Payments as of Sep30. Thank you! -164,255.92

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 209,784.44) 54,894.29
- **Total Water Service Related Charges 142,435.75**

Other Charges

- Distrib System Improv Charge (142435.75 x 1.95%) 2,777.50
- **Total Other Charges 2,777.50**

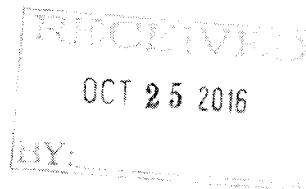
TOTAL CURRENT CHARGES 145,213.25

TOTAL AMOUNT DUE \$145,213.25

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

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Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

015982/016081 ACU44Q.ETM1C0003

(ACU44Q 0159820102000)

100002002331

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	09/07/2016	10/05/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	09/07/2016	10/05/2016	534,220 CCF (Actual)	490,993 CCF (Actual)	43,227 CCF (32,333,796 gallons)
070041633A	6"	REGULAR	09/07/2016	10/05/2016	744,209 CCF (Actual)	719,283 CCF (Actual)	24,926 CCF (18,644,648 gallons)

Total Water Consumption in CGL = 509784.44 CGL

A = Actual Read

E = Estimated Read





PO Box 3027, Milwaukee, WI 53201-3027

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



000143 1 MB 0.416 00146/000143/000163 3 02 ACU608 003

SILVER CREEK WATER CORP
PO BOX 102
SELLERSBURG IN 47172-0102

Table with 2 columns: Field (Account Number, Due Date, Total Due) and Value (1010-210006869363, December 5, 2016, \$131,618.19)

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027



Please tear along the dotted line and return this portion with your payment.

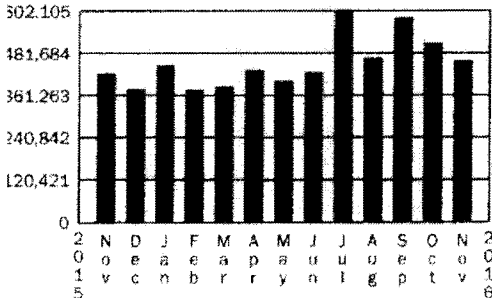
BILLING PERIOD AND METER READINGS

- Billing date: November 16, 2016
Due Date: December 5, 2016
Billing period: Oct 06 to Nov 03 (29 Days)
Next reading on or about: Dec 05, 2016
Customer Type: SFR
Meter Reading Measurement: 1 unit = 100 CF or 748 gallons of water
Billing Measurement: 100 gallons (CGL)
See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 458,823.20 CGL
Same billing period 2015: 422,253.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 145,213.25
Payments as of Nov 7, Thank you! -145,213.25

Balance Forward 0.00

Current Water Service

- Water Service Charge 1,969.46
Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
(\$0.26167000 x 158,823.20) 41,559.27
Total Water Service Related Charges 129,100.73

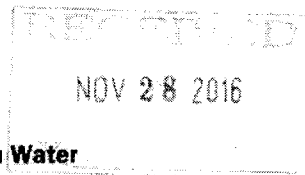
Other Charges

- Distrib System Improv Charge (129100.73 x 1.95%) 2,517.46
Total Other Charges 2,517.46

TOTAL CURRENT CHARGES 131,618.19

TOTAL AMOUNT DUE \$131,618.19

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Pay by eCheck without a service fee: www.amwater.com/myh2o
Pay by phone: 24-hours a day, every day at 1-855-748-6066
Pay in person: Obtain a list of locations at www.amwater.com/myh2o



Important messages from Indiana American Water

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***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/ GreaterJeffersonvilleArea.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373

Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

000146/000163 ACU608 ETM1C00001 2

(ACU608 0001460102200)

100002033071

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
009512103B	10"	REGULAR	10/06/2016	11/03/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070022872N	6"	REGULAR	10/06/2016	11/03/2016	578,047 CCF (Actual)	534,220 CCF (Actual)	43,827 CCF (32,782,596 gallons)
070041633A	6"	REGULAR	10/06/2016	11/03/2016	761.722 CCF (Actual)	744,209 CCF (Actual)	17,513 CCF (13,099,724 gallons)

Total Water Consumption in CGL = 458823.2 CGL

A = Actual Read

E = Estimated Read





INDIANA AMERICAN WATER

PO Box 3027, Milwaukee, WI 53201-3027

0001010210006869363000000010013079019

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.

Account Number	1010-210006869363
Due Date	January 17, 2017
Total Due	\$100,130.79

Amount Enclosed \$ **Paid Electronically on Due Date.**

SILVER CREEK WATER CORP
P.O. BOX 102
SELLERSBURG, IN 47172-0102

INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: December 29, 2016
- Due Date: January 17, 2017
- Billing period: Nov 04 to Dec 05 (32 Days)
- Next reading on or about: Jan 05, 2017
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Meter No.	070022872N
Size of meter	6"
Current Read	584,523 (Actual)
Previous Read	578,047 (Actual)
Total water used this billing period	6476.00 (4,844,048 gallons)

Meter Changed: 11/22/2016

Meter No.	009512103B
Size of meter	10"
Current Read	37,915 (Actual)
Previous Read	37,915 (Actual)
Total water used this billing period	0.00 (0 gallons)
Total water used this billing period	6476.00 (4,844,048 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 342,606.44 CGL
- Same billing period 2015: 378,091.56 CGL

BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 131,618.19
- Payments as of Dec5. Thank you! -131,618.19

Balance Forward 0.00

Cancelled Bill

- Cancelled Bill Period 11/04/2016 - 12/05/2016 -39,041.76
- Reason: Invalid Meter Read

Total Amount Cancelled -39,041.76

Rebill (11/04/2016 - 12/05/2016)

Water Service

- Water Service Charge 610.32
- Water Service Charge 884.44
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
(\$0.26167000 x 42,606.44) 11,148.83

Other Charges

- Distrib System Improv Charge (98215.59 x 1.95%) 1,915.20
- Total Rebilled Charges (11/04/2016 - 12/05/2016) 100,130.79

TOTAL CURRENT CHARGES 100,130.79

TOTAL AMOUNT DUE ➡ \$100,130.79

Important messages from Indiana American Water

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MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
070022872N	6"	REGULAR	11/04/2016	11/21/2016	584,523 CCF (Actual)	578,047 CCF (Actual)	6,476 CCF (4,844,048 gallons)
009512103B	10"	REGULAR	11/04/2016	11/21/2016	37,915 CCF (Actual)	37,915 CCF (Actual)	0 CCF (0 gallons)
070041633A	6"	REGULAR	11/04/2016	12/05/2016	772,494 CCF (Actual)	761,722 CCF (Actual)	10,772 CCF (8,057,456 gallons)
77128166	6"	REGULAR	11/22/2016	12/05/2016	28,555 CCF (Estimated)	0 CCF (Estimated)	28,555 CCF (21,359,140 gallons)

Total Water Consumption in CGL = 342606.44 CGL

A = Actual Read

E = Estimated Read

42



PO Box 3027, Milwaukee, WI 53201-3027

00010102100068673630000000013778246017

Account Number	1010-210006869363
Due Date	February 6, 2017
Total Due	\$139,982.46

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.



000148 1 ME 0.416 00148/000148/000152 2 02 ACUATE 051

Amount Enclosed \$ Paid Electronically on Due Date.

SILVER CREEK WATER CORP
PO BOX 102
SELLERSBURG IN 47172-0102



INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027



Please tear along the dotted line and return this portion with your payment.

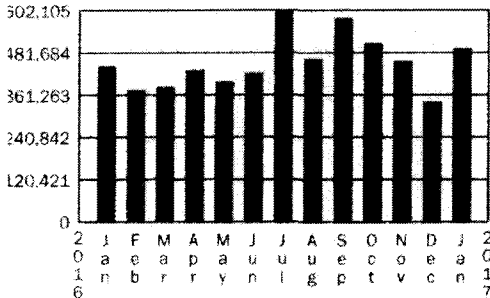
BILLING PERIOD AND METER READINGS

- Billing date: January 18, 2017
- Due Date: **February 6, 2017**
- Billing period: Dec 06 to Jan 05 (31 Days)
- Next reading on or about: Feb 06, 2017
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (OGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 494,323.28 CGL
- Same billing period 2016: 444,917.88 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 100,130.79
- Payments as of Jan17. Thank you! -100,130.79

Balance Forward 0.00

Current Water Service

- Water Service Charge 884.44
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 194,323.28) 50,848.57
- **Total Water Service Related Charges 137,305.01**

Other Charges

- Distrib System Improv Charge (137305.01 x 1.95%) 2,677.45
- **Total Other Charges 2,677.45**

TOTAL CURRENT CHARGES 139,982.46

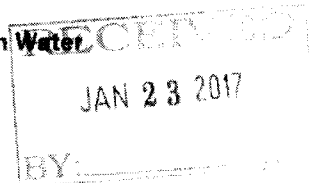
TOTAL AMOUNT DUE

\$139,982.46

- Pay your bill online: www.amwater.com/billpay
- Pay by aCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

(6102000)

Important messages from Indiana American Water



Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

000150/000152 ACUATE ETM1C00001 2

(ACUATE 0001500102200)

100002092500

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
77128166	6"	REGULAR	12/06/2016	01/05/2017	86,669 CCF (Actual)	28,555 CCF (Estimated)	58,114 CCF (43,469.272 gallons)
070041633A	6"	REGULAR	12/06/2016	01/05/2017	780,466 CCF (Actual)	772,494 CCF (Actual)	7,972 CCF (5,963,056 gallons)

Total Water Consumption in CGL = 494323.28 CGL

A = Actual Read

E = Estimated Read





INDIANA AMERICAN WATER

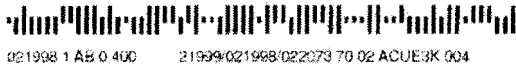
PO Box 3027, Milwaukee, WI 53201-3027

0001010210006869363000000012941850016

For Service To: PAYNE KOEHLER RD

Check this box for address changes and note new address on back.

Account Number	1010-210006869363
Due Date	March 6, 2017
Total Due	\$129,418.50



SILVER CREEK WATER CORP
PO BOX 102
SELLERSBURG IN 47172-0102

Amount Enclosed \$ Paid Electronically on Due Date.



INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027



Please tear along the dotted line and return this portion with your payment.

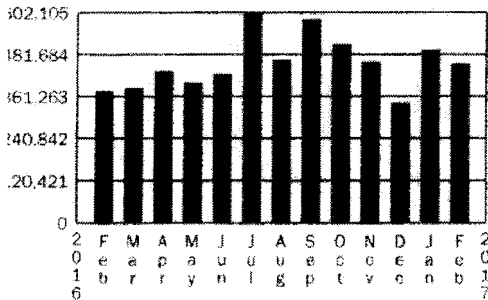
BILLING PERIOD AND METER READINGS

- Billing date: February 15, 2017
- Due Date: **March 6, 2017**
- Billing period: Jan 06 to Feb 06 (32 Days)
- Next reading on or about: Mar 07, 2017
- Customer Type: SFR
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 454,724.16 CGL
- Same billing period 2016: 376,311.32 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: PAYNE KOEHLER RD
For Account 1010-210006869363

Prior Balance

- Balance from last bill 139,982.46
- Payments as of Feb6, Thank you! -139,982.46

Balance Forward 0.00

Current Water Service

- Water Service Charge 884.44
- Water Usage Charge (\$0.28524000 x 300,000.00) 85,572.00
- (\$0.26167000 x 154,724.16) 40,486.67
- **Total Water Service Related Charges 126,943.11**

Other Charges

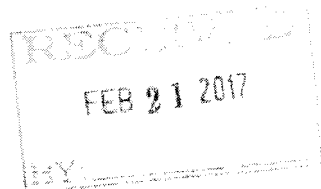
- Distrib System Improv Charge (126943.11 x 1.95%) 2,475.39
- **Total Other Charges 2,475.39**

TOTAL CURRENT CHARGES 129,418.50

TOTAL AMOUNT DUE \$129,418.50

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
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- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water



Customer Service: 1-800-492-8373

M-F 7am to 7pm Emergency: 24/7

www.indianaamwater.com

MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and previous meter readings, as well as the amount of water used.

Meter No.	Size	Meter Type	From Date	To Date	Current Reading	Previous Read	Water Used
77128166	6"	REGULAR	01/06/2017	02/06/2017	146,401 CCF (Actual)	86,669 CCF (Actual)	59,732 CCF (44,679,536 gallons)
070041633A	6"	REGULAR	01/06/2017	02/06/2017	781,526 CCF (Actual)	780,466 CCF (Actual)	1,060 CCF (792,880 gallons)

Total Water Consumption in CGL = 454724.16 CGL

A = Actual Read

E = Estimated Read



**SILVER CREEK WATER CORPORATION
GALLONS SOLD TO CUSTOMERS (1,000 GAL.)**

<u>Month / Year</u>	<u>Gallons Sold to Customers</u>
Feb 2016	35,432.70
Mar 2016	35,725.90
Apr 2016	31,337.60
May 2016	35,631.30
June 2016	36,546.90
July 2016	50,707.00
Aug 2016	45,738.40
Sep 2016	43,645.20
Oct 2016	54,619.10
Nov 2016	42,175.10
Dec 2016	39,688.90
Jan 2017	34,767.50
Totals	<u>486,015.60</u>

APPENDIX E

Publications and Proof of Publications - Customer
notification of Intent to Request a \$0.12 Water Tracking
Factor

**Proof of
Publication**

Legal Notice of Filing for a change in Water Rates by Silver Creek Water Corporation
Notice is hereby given that on or about March 31, 2017, Silver Creek Water Corporation (SCWC), under and pursuant to the Public Service Commission Act, as amended, intends to file with the Indiana Utility Regulatory Commission (IURC) for an increase in the schedule of rates and charges for water sold by its water utility in an amount of \$0.12 per 1,000 gallons as a wholesale water cost tracker.

The changes in the schedule of rates and charges submitted to the Commission are based solely upon the change in the cost of water purchased by SCWC from Indiana American Water Company, Inc. The rate change shall apply for the next practical consumption period following final approval by the Commission in accordance with IC 8-1-2-42.

This is a wholesale water cost tracker that is applicable to all class of customers. Objections can be made to the Secretary of the Commission: IURC, 101 W Washington St, Ste 1500 E, Indianapolis, Indiana 46204 and the Office of Utility Consumer Counselor (OUCC): OUCC, 115 W. Washington St, Ste 1500S; Indianapolis, IN 46204 or at 1-888-441-2494. hspaxp

**STATE OF INDIANA
COUNTY OF CLARK -SS**

Theresa Wheatbrook on oath says that she is bookkeeper of NEWS AND TRIBUNE and in the employ of the publisher of

NEWS AND TRIBUNE,

a daily newspaper of general circulation printed and published in the city of Jeffersonville, Clark County, State of Indiana, and further says that the annexed advertisement was published in said paper for #(1) time(s) to-wit: In issue of said NEWS AND TRIBUNE

Dated: 03-22 2017

(X) Theresa Wheatbrook

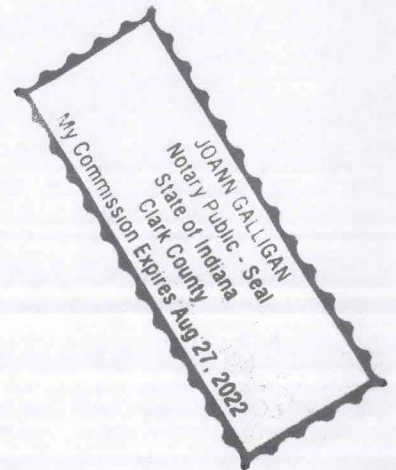
**STATE OF INDIANA
COUNTY OF CLARK**

Subscribed and sworn to before me this

23rd day of March 2017

(X) Joann Galligan
Joann Galligan

Notary Public, Clark County, Indiana
(My Commission Expires August 27, 2022)



**Publication
Fee \$ 17.09**

1305038