

2013 Pipeline Safety Seminar



May 14–16, 2013
French Lick, Indiana

Hot Topics



- ▶ **“Liaison with emergency response officials”
(§ 192.615)**

- ▶ **Public Awareness Program Effectiveness
Inspection (§ 192.616) (§ 195.440)**



“Liaison with emergency officials” (§192.615)

- The PAP must (for example) :
 - Reflect the operator’s knowledge of all (including 3rd party) procedures,
 - methodology,
 - follow-up,
 - messaging,
 - ownership of the relationship building,
 - emergency response plan shared,
 - demonstrate how it determines the resources ER have and ability to respond to pipeline emergency.

Public Awareness Program Effectiveness Inspection (PAP) Content



- ▶ 1. Administration & Development of the Public Awareness Program
- ▶ 2. Program Implementation –was the plan implemented as written
- ▶ 3. Program Evaluation & Continuous Improvement (annual implementation audits) – conduct an annual audit to ensure completeness.
- ▶ 4. Program Evaluation & Continuous Improvement (effectiveness evaluations 4 –year)
 - Perform Program Evaluation
 - Implement Continuous Improvement
- ▶ 5. Inspection Summary & Findings

Public Awareness Program Effectiveness Inspection



- ▶ There has to be Operator Ownership. Why?
- ▶ During this inspection cycle, allowance for a “learning curve” was applied. Remember! (PAP–Eff 4yr '10 –'13 is coming)
- ▶ When a third party, is used to fulfill any aspect of the requirement, the procedure must be expressed/documentated within the plan.

Public Awareness Program Effectiveness Inspection



- ▶ What behaviors are you trying to change?
- ▶ What bottom line results are you trying to measure specifically for the people and businesses you serve?
- ▶ The Operator should be knowledgeable (procedural) and access effectiveness and improvement for your discrete service area.
- ▶ How do you determine if improvements are made needed to your plan?



Questions





11. What constitutes completion of an operator's PAP effectiveness evaluation?

- ▶ Gathering survey/assessment data alone does not constitute a pipeline operator's completion of a PAP effectiveness evaluation. The operator must be able to:
 - Specify any findings or conclusions related to its program effectiveness, based on the gathered data;
 - Identify and implement recommended changes and improvements to its program based on its conclusions; and
 - Discuss the **methodology used** to evaluate its program effectiveness for all stakeholder audiences.
- Reference: **Public Awareness Program, Frequently Asked Questions (FAQs)**, Updated: September 6, 2011