

IURC Announcement

Indiana Utility Regulatory Commission

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The IURC Announces Organizational Structure Change

INDIANAPOLIS – The Indiana Utility Regulatory Commission (Commission) announced an organizational change that affects two divisions within the agency – the Communications Division and the Consumer Affairs Division.

The Communications Division, which handles telecommunications and video issues, was grouped under the internal/external affairs umbrella but has since been moved to technical operations. The Consumer Affairs Division, which serves as a liaison between the utilities and the ratepayers, has been moved to internal/external affairs from technical operations.

Technical operations is overseen by Bob Veneck and includes the following divisions: electricity, natural gas, water/wastewater and communications. External/internal affairs is overseen by Joe Sutherland and includes the following offices: governmental affairs, public information, consumer affairs, information technology and internal operations.

The moves were made in an effort to better align agency resources and improve efficiency by grouping divisions according to a shared vision and goals. The Commission believes that the organizational structure change will benefit utilities and consumers alike.

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The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.