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STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

APPLICATION OF CORRECT SOLUTIONS, LLC FOR ) CAUSE NO. 44846  
A CERTIFICATE OF TERRITORIAL AUTHORITY )  
FOR COMMUNICATIONS SERVICE PROVIDERS ) APPROVED: OCT 19 2016

ORDER OF THE COMMISSION

**Presiding Officer:**  
**Marya E. Jones, Administrative Law Judge**

On August 31, 2016, Correct Solutions, LLC (“Applicant”), filed with the Indiana Utility Regulatory Commission (“Commission”) its Application for a Certificate of Territorial Authority (“CTA”) to provide communications services, specifically telecommunications services as defined in 47 U.S.C. § 153; and as described in the Application, within the State of Indiana. The Commission published notice that Applicant filed an application for a CTA to provide communications services within the State of Indiana. Absent a timely request, the Application may be granted without a hearing.

Based upon information contained in the Application and applicable law, the Commission makes the following findings:

**1. Commission Notice and Jurisdiction.** Due, legal, and timely notice of the Application was given and published by the Commission in accordance with General Administrative Order (“GAO”) 2011-2 and Ind. Code § 8-1-32.5-9. Applicant requests the issuance of a CTA pursuant to Ind. Code ch. 8-1-32.5 and, therefore, the Commission has jurisdiction over the Applicant and the subject of this Cause.

**2. Commission Discussion and Findings.** The Applicant filed an application for a CTA and information describing its legal authority and demonstrating its financial, managerial, and technical ability to provide the proposed communications services in certain identified service areas. The Applicant also provided information indicating the type, means, and location of service that the Applicant proposes to provide.

The Application was filed with the Commission on August 31, 2016. Notice of the Application was posted to the Commission’s website. No timely written request for intervention or a hearing was made by any entity during the 30-day posting period, and the Commission has not, on its own motion, determined a need for a hearing in this Cause. Accordingly, no hearing is required in this Cause.

Therefore, based upon the information provided by the Applicant in its Application, the Commission finds that a Certificate of Territorial Authority for telecommunications services, specifically alternative operator services, proposed to be offered within the service areas

identified in the Application should be issued to the Applicant, consistent with and subject to the following findings.

The Applicant shall comply with all applicable legal requirements pertaining to the provision of the communications services authorized by this CTA, including, but not limited to, the following:

a. **Public Utility Fees.** Applicant shall pay all public utility fees assessed by the Commission, pursuant to Ind. Code ch. 8-1-6.

b. **InTRAC.** Applicant shall establish and maintain contact with the Indiana Telephone Relay Access Corporation for the Hearing and Speech Impaired (“InTRAC”) and pay all fees required by Ind. Code ch. 8-1-2.8.

c. **Indiana Universal Service Fund.** Applicant shall pay all required assessments into the Indiana Universal Service Fund (“IUSF”), based on the “net billed intrastate retail telecommunications revenue,” pursuant to the Order in Cause No. 42144<sup>1</sup> and the “Implementation Guidelines” attached to the July 25, 2007 Docket Entry issued in Cause No. 42144, and pursuant to any subsequently issued IUSF-related requirements, rules, or procedures.

d. **List of Current Intrastate Access Rates and Charges.** Consistent with Ind. Code §§ 8-1-32.5-6(b)(3)(E)(ii) and 8-1-2-88.6 and various orders of the Commission in Cause No. 39369, Applicant shall file prior to commencement of service, the rates, charges, terms and conditions for switched and special access services and/or appropriate concurrence or exception pages if the offering of such services have been approved by the Commission. In addition, pursuant to the Commission’s GAO 1998-2, Applicant should provide current hyperlinks to the rates, charges, terms and conditions that are subject to these findings, so that such links may be posted on the Commission’s website. These rates, charges, terms and conditions shall be set forth in the appropriate Access Rate and Service Guide.

e. **Notice of Initiation of Service.** Pursuant to Ind. Code §§ 8-1-32.5-6(b)(3)(D) and 8-1-32.5-6(a)(9)(A), Applicant shall file under this Cause a notice with the Secretary of the Commission of Applicant’s “in service” dates (i.e., the dates on which Applicant commences offering communications service in each service area identified in the Application in accordance with Ind. Code § 8-1-32.5-6(a)(4)) within 90 days of each “in service” date.

f. **Additional Filing Requirements.** Applicant shall file any other data, information, or reports required or requested by the Commission, including but not limited to information concerning the types of service offered, the areas in which the services are offered and any information needed by the Commission.

g. **Notice of Changes.** Applicant shall notify the Commission, pursuant to Ind. Code § 8-1-32.5-12, of any change involving either the Applicant or the CTA occurring after the issuance of this CTA. Such notice shall be provided using a Verified Notice of Change form in accordance with GAO 2011-2. If the change involves the provision of other types of services

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<sup>1</sup> *Commission Investigation*, Cause No. 42144, 2004 Ind. PUC LEXIS 61 (IURC March 17, 2004).

than those approved herein or the reclassification of a communications service approved in this CTA, additional obligations and fees may apply.

h. **Other Customer Notifications.** Applicant shall provide appropriate notice to customers when Applicant offers new communications services, discontinues communications services, and/or increases rates and charges for communications services in any of the Applicant's service areas in Indiana pursuant to Ind. Code § 8-1-32.5-11(b) and any regulations adopted by the Commission.

i. **Operator Services to Controlled Populations.** To the extent that the Applicant offers alternative operator services to controlled populations, Applicant shall also comply with Ind. Code § 5-22-23. Ind. Code § 5-22-23 limits the amount that can be solicited by purchasing agents of certain controlled populations in the State for: (1) a per call service charge; (2) a per minute rate; or (3) a commission rate, to no higher than the terms of the most recent contract between the state and a telecommunications provider for the same services.

**IT IS THEREFORE ORDERED BY THE INDIANA UTILITY REGULATORY COMMISSION that:**

1. Subject to the Findings set forth in this Order, the Applicant Correct Solutions, LLC is hereby issued a Certificate of Territorial Authority as a Communications Service Provider to provide telecommunications services, specifically alternative operator services, as requested in the Application that is the subject of this Order.

2. This Order shall be effective on and after the date of its approval.

**FREEMAN, HUSTON, WEBER, AND ZIEGNER CONCUR; STEPHAN ABSENT:**

**APPROVED:     OCT 19 2016**

**I hereby certify that the above is a true and correct copy of the Order as approved.**

  
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**Mary M. Begerra**  
**Secretary of the Commission**