



INDIANA UTILITY REGULATORY COMMISSION
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FOR IMMEDIATE RELEASE

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Field Hearing for Citizens Water Rate Case

What: The Indiana Utility Regulatory Commission (IURC) will be holding a field hearing for the pending rate case involving Citizens Water for authority to increase its rates and charges for water utility service and approval of a new schedule of rates and charges; approval of a revised methodology for allocating corporate support services costs resulting in a revised allocation of such costs to Citizens Water; and approval of changes to its general terms and conditions for water service.

When: September 16, 2015 at 6:00 PM.

Where: Emmerich Manual High School Auditorium
2405 Madison Avenue
Indianapolis, IN 46225

Why: Citizens Water filed a rate case (IURC's Cause Number 44644) with the IURC requesting an increase in rates and charges. According to the utility's testimony, the water bill for a residential Citizens Energy Group customer using 5,000 gallons would rise from \$28.97 to \$34.99. For residential customers using that amount, that would include an increase in the flat, monthly service charge from \$8.71 to \$12.16. Sewer, natural gas, and steam utility rates are not at issue in this case.

How: During field hearings, ratepayers have the opportunity to speak directly to the IURC or submit written comments for the case record. Commissioners are not allowed to answer questions during the field hearing. For those who are unable to attend, they may submit written comments to the Office of the Utility Consumer Counselor (OUCC) online at www.in.gov/oucc/2361.htm.

(Continued)

Ratepayers also can submit their comments by mail, email, or fax:

- Mail: Consumer Services Staff
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204
- Email: uccinfo@oucc.IN.gov
- Fax: (317) 232-5923

The OUCC needs to receive all written consumer comments no later than October 6, 2015. Written comments should include the ratepayer's name, mailing address, and a reference to Cause No. 44644.

If you would like to access case-related documents under Cause No. 44644, visit the IURC's Electronic Document System at <https://myweb.in.gov/IURC/eds/>. Instructions on how to best use this database can be found at www.in.gov/iurc/2666.htm.

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About the Indiana Utility Regulatory Commission (IURC)

The IURC is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide safe and reliable service at just and reasonable rates. For more information, please visit www.in.gov/iurc.

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