



Pipeline Safety Division Investigation Report

Investigation regarding: Custom Fence Company

UPPAC Database Record ID: 363

Investigator: Dan Novak

Telephone: 317-232-2781

Report Date: 01/23/2012

Damage Date: 05/03/2011

Damage Address: 1336 Cedar Street

City: South Bend

County: St Joseph

The Parties

Excavator: **Custom Fence Company**

Contact: Nikki Rector

Address: 1730 Dodd Road, Niles, Mi 49120

Telephone: (269) 683-2892

Facility Owner: NIPSCO

Contact: Luke Selking

Address: 1501 Hale Avenue, Fort Wayne, IN 46802

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Custom Fence Company

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Damage Impact

Product release:

Ignition:

Service Interruption:

Number of Customers Affected:

Injuries:

Fatalities:

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1104113369

Type of Equipment:

Type of work performed: Fencing

Synopsis: Damage to a natural gas service occurred during excavation to install drainage.

Findings: Reported by Indiana 811; excavator signed for initial notice on 09/28/2011 but has not responded to request for information. Excavator was working off of an expired locate.

Conclusion: There was a failure to call to request locates.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Custom Fence Company currently has no other reports of damages in the record.

Ticket ID: Version: 00 Notice ID: IUPPS2011041103458
Taken Time: 04/11/2011 17:42
NoticeType: Normal Notice

Case ID 363

NORMAL NOTICE

Ticket : 1104113369 Date: 04/11/2011 Time: 17:42 Oper: MENGLISH Chan:085

State: IN Cnty: ST JOSEPH Twp: PORTAGE
Cityname: SOUTH BEND Inside: Y Near: N
Subdivision:

Address : 1336
Street : CEDAR ST
Cross 1 : N JACOB ST Within 1/4 mile: Y
Location: LOCATE REAR OF PROPERTY
:
Grids : 4140A8613B 4140A8613A

Work type : INSTALL FENCE
Done for : NIKKI RECTOR
Start date: 04/13/2011 Time: 18:00 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 1 DAY Depth: 2 FEET

Company : CUSTOM FENCE COMPANY Type: HOME
Co addr : 1730 DODD RD
City : NILES State: MI Zip: 49120
Caller : NIKKI RECTOR Phone: (269)683-2892
Contact : RICH KUJAWA - CELL Phone:
BestTime:
Mobile : (269)221-9893
Email : N.RECTOR@SBCGLOBAL.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? YES
:

Submitted date: 04/11/2011 Time: 17:42
Members: AEPIN COMCN ID5610 NIPSCO SBCIN SM

Service Area: AEPIN (AMERICAN ELECTRIC POWER)
Contact: AEPIN Web Account
Ph: Emerg Ph: Alt Ph:

Service Area: COMCN (COMCAST NORTH)
Contact: MIKE JOHNSON
Ph: (630)600-6360 Emerg Ph: Alt Ph:

Service Area: ID5610 (SOUTH BEND, CITY OF)
Contact: SCOTT HORVATH
Ph: (574)235-9464 Emerg Ph: Alt Ph:

Service Area: NIPSCO (NIPSCO)
Contact: DAVE SCHAAFSMA
Ph: (866)732-6243 Emerg Ph: Alt Ph: (219)962-0448

Service Area: SBCIN (AT&T - DISTRIBUTION)
Contact: HOWARD LAUDERMILK
Ph: (937)409-0269 Emerg Ph: Alt Ph:



November 14, 2011

101 West Ohio Street
Suite 1707
Indianapolis, IN 46204

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 363
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 363

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 5/3/2011
Event Location: 1336 Cedar Street, South Bend
Facility Owner: NIPSCO
Excavator: Custom Fence Company
Other Party: N/A
Pipeline Division Case No. 363

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 363**

363

Date of Event

5/3/11

Event Location

1336 Cedar Street, South Bend

Facility Owner

Northern Indiana Public Service Company

Excavator

Custom Fence Company

Date of IURC Information Request

9/23/11

EVENT LOCATION:

ADDRESS

1336

STREET

Cedar Street

CITY/TOWN/IN ZIP CODE

South Bend, IN 46617

COUNTY

St Joseph

TOWNSHIP

Portage

PROPERTY OWNER

USE - COMMERCIAL/RESIDENTIAL

TENANT'S NAME

IF COMMERCIAL USE, TENANT OR OWNER OCCUPIED

IF TENANT OCCUPIED, TENANT'S FULL NAME

EXCAVATOR:

NON BUSINESS FULL PERSONAL NAME

BUSINESS NAME

Custom Fence

ADDRESS

1730

STREET

Dodd Road

CITY/ STATE/ZIP

Niles, MI 49120

PREFERRED TELEPHONE

SECONDARY TELEPHONE

EMAIL ADDRESS

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME

NORTHERN INDIANA PUBLIC SERVICE COMPANY

RESPONSIBLE BUSINESS PERSON NAME AND TITLE

LUKE SELKING

ADDRESS
CITY/STATE/ZIP
PREFERRED TELEPHONE
SECONDARY TELEPHONE
EMAIL ADDRESS

1501 HALE AVENUE
FORT WAYNE, IN 46802
260/439-1290

LSELKING@NISOURCE.COM

LOCATE MARKS:

DATE LOCATE REQUESTED
DATE LOCATE PERFORMED
DATE OF EVENT
LOCATE NUMBER
811 DAMAGE NOTIFICATION NUMBER
WERE LOCATE MARKS VISIBLE
DID THE EXCAVATOR WHITE LINE
WERE MAPS USED TO MARK FACILITY
WAS THERE A POSITIVE RESPONSE FROM OPERATOR/HOW
WAS OPERATOR EMPLOYEES ON SITE AT TIME OF INCIDENT

04/11/11
4/13/11
05/03/11
1104113369
1105031832
Yes
Unknown - Yes per Ticket Instructions
Unknown
Yes
No

INJURIES:

NUMBER OF OUT-PATIENT
NUMBER OF IN-PATIENT INJURIES
WAS LOCAL FIRE DEPARTMENT CALLED
FIRE DEPARTMENT NAME
FIRE DEPARTMENT RESPONSE DESCRIPTION
WAS LOCAL POLICE DEPARTMENT CALLED
DEPARTMENT NAME
POLICE DEPARTMENT RESPONSE DESCRIPTION
ANY OTHER RESPONSE - IF SO, WHO AND DESCRIBE

0
0
Yes per Damage Ticket Comments
Unknown
Unknown
Unknown
Unknown
Unknown
Unknown

DESCRIBE WHAT HAPPENED AND WHY

NIPSCO gas service struck and damaged during excavation by Custom Fence.
UISC failed to properly locate gas facility. Ticket in excess of 20 days.

NO
EXCAVATOR
RESPONSE
PROVIDED