



Pipeline Safety Division Investigation Report

Investigation regarding: **James Lengacher**

UPPAC Database Record ID: 3392

Investigator: Howard Friend

Report Date: 10/25/2012

Damage Date: 7/21/2012 12:42:49 PM

Damage Address: 10902 Roberts Rd

City: Harlan

County: Allen

The Parties

Excavator: **James Lengacher**

Contact: James Lengacher

Address: 10902 Roberts Rd, Harlan, In 46743

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: James Lengacher

UPPAC Database Record ID: 3392

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$837

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Boring

Type of work performed: Natural Gas

Synopsis: A natural gas service was damaged during excavation to install a natural gas fuel line.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 8/16/2012. There was a failure to provide notice of excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.



Date: 08/18/2012

MAIL MAIL:

The following is in response to your 08/18/2012 request for delivery information on your Certified Mail(TM)/RRE item number 9214 8901 0661 5400 0002 6827 81. The delivery record shows that this item was delivered on 08/18/2012 at 08:28 AM in HARLAN, IN 46743. The scanned image of the recipient information is provided below.

Signature of Recipient:

Delivery Section	
Signature	Rosa Lengacher
Printed Name	Rosa Lengacher

Address of Recipient:

Address	10902 Roberts Rd
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Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service

The customer reference info shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

3392
JAMES LENGACHER
JAMES LENGACHER
10902 ROBERTS RD
HARLAN IN 46743-9769



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

September 14, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3392
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3392

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/21/2012

Event Location: 10902 Roberts Rd, Harlan

Facility Owner: Northern Indiana Public Service Company

Excavator: James Lengacher

Other Party: N/A

Pipeline Division Case No. 3392

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3392	
Date of Event	7/21/2012
Event Location	10902 Roberts Rd, Harlan
Facility Owner	Northern Indiana Public Service Company
Excavator	James Lengacher
Date of IURC Information Request	8/16/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	James Lengacher
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	10902 Roberts Road
CITY/ STATE/ZIP	Harlan, IN 46743
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	10902 Roberts Road
CITY/STATE/ZIP	Harlan, IN 46743
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	¾ plastic
PRESSURE (PSIG/INCHES)	31
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	N/A
REPAIR COST (IF KNOWN) (\$)	837.45
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	X
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	X Fuel Line
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Excavator failed to notify one-call center	

Fact Based Investigation Report

01820120721004
Northern IN
7/21/2012 1:20:00 PM
7/21/2012 1:32:23 PM
ANGELA
10902 ROBERTS RD
HARLAN
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

07/21/2012
14:20:00
14:35:00

INVESTIGATION DATE:
FROM:
TO:

Homeowner
boreing

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

Yes

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1207210207

DIG UP/DAMAGE REQ.:
START DATE/TIME:

Greg Hadden
7/21/2012 2:25:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

125397

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

Greg Hadden
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120721004

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Yes

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

no previous ticket for address. Contractor boring next to a gas meter.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

LIST ANY OTHER INDIVIDUALS ON SITE:

na

No

Yes

No

cut in 2

1'

No na

bore rig

No

n

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

EXTENT OF FACILITY DAMAGE

REPLACEMENT FOOTAGE

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00052 IUPPSa 07/21/2012 12:42:58 1207210191-00A EMER DAMG STRT

DAMAGE DAMAGE

Case 3392

Ticket : 1207210191 Date: 07/21/2012 Time: 12:37 Oper: STURNER Chan:055

State: IN Cnty: ALLEN Twp: SPRINGFIELD
Cityname: HARLAN Inside: N Near: Y
Subdivision:

Address : 10902
Street : ROBERTS RD
Cross 1 : NOTESTINE RD Within 1/4 mile: Y
Location: LOCATE FROM THE CHICKEN BARN TO THE GARAGE
:
Grids : 4111C8455C 4110A8455D 4111D8455D 4110A8455C 4111D8455C
Boundary: n 41.189735 s 41.182167 w -84.922493 e -84.920731

Work type : RUNNING GAS LINE
Done for : JAMES LENGACHER
Start date: 07/21/2012 Time: 12:41 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 3 FEET

Company : JAMES LENGACHER Type: HOME
Co addr : 10902 ROBERTS RD
City : HARLAN State: IN Zip: 46743
Caller : JAMES LENGACHER Phone: (260)433-0274
Contact : JAMES LENGACHER CELL Phone:
BestTime:
Mobile : (260)433-0274

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER JAMES: NIPSCO A GAS LINE HAS BEEN CUT AT 10902 ROBERTS RD AT THE CHICKEN
BARN TO THE GARAGE -- 1 1/2 INCH LINE AND COLOR IS YELLOW -- SMELLING GAS --
HOMEOWNER IS ONSITE -WILL CALL NIPSCO - NO PREVIOUS TICKET
Will you be white-lining the dig site area? NO
:

Submitted date: 07/21/2012 Time: 12:37
Members: AEPIN ID1552 ID2885 ID8000 NIPSCO SM