



Pipeline Safety Division Investigation Report

Investigation regarding: Village Green Mobile Home Park

UPPAC Database Record ID: 3270

Investigator: Howard Friend

Report Date: 09/14/2012

Damage Date: 6/25/2012 12:08:45 PM

Damage Address: Marblehead Dr

City: Mishawaka

County: St Joseph

The Parties

Excavator: **Village Green Mobile Home Park**

Contact: John Green, Property Manager/owner

Address: 1434 Fall Creek Drive, Mishawaka, In 46544

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Village Green Mobile Home Park

UPPAC Database Record ID: 3270

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1206123077

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Water

Synopsis: A natural gas service was damaged during excavation for a water line.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 8/3/2012. The excavator had a valid locate request and the operator provided accurate locate markings.

Conclusion: Excavator failed to maintain the required clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

August 13, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3270
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3270

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/25/2012

Event Location: Marblehead Dr, Mishawaka

Facility Owner: Northern Indiana Public Service Company

Excavator: Village Green Mobile Home Park

Other Party: N/A

Pipeline Division Case No. 3270

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3270	
Date of Event	6/25/2012
Event Location	Marblehead Dr, Mishawaka
Facility Owner	Northern Indiana Public Service Company
Excavator	Village Green Mobile Home Park
Date of IURC Information Request	7/13/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Village Green Mobile Home Park
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1434 Fall Creek Dr
CITY/ STATE/ZIP	Mishawaka, IN 46544
PREFERRED TELEPHONE	574 256 0949
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1432 Marblehead Dr
CITY/STATE/ZIP	Mishawaka, IN
NEAREST INTERSECTION	Southwood Dr
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1206251913
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1206123077
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	Y
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Excavator hit accurately marked facility. Nipsco emergency repair ticket # 1206251740</p>	

Fact Based Investigation Report

01820120625005

Northern IN

6/25/2012 10:20:00 AM

6/25/2012 11:25:53 AM

AMBER Facility Owner

1432 MARBLE HEAD DR X SOUTHWOOD

MISHAWAKA

ST: IA ZIP:

NOTIFICATION ID:

DISTRICT:

DAMAGE DATE:

NOTIFICATION DATE:

NOTIFIED BY:

DAMAGE ADDRESS:

CITY:

NIPSCO

DAMAGED CUSTOMER:

06/25/2012

INVESTIGATION DATE:

11:50:00

FROM:

12:05:00

TO:

VILLAGE GREEN

EXCAVATOR INVOLVED:

N/A

TYPE OF EXCAVATION:

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.:
START DATE/TIME:

Jose Galicia

PICTURES TAKEN BY:

6/25/2012 12:00:00 PM

DATE/TIME:

Digital

PHOTOGRAPHY TYPE:

FRAME #:

116375

INVESTIGATOR EMP#:

Joe Hendrickson

INVESTIGATOR NAME:

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120625005

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Stevens Michael - 134923

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

Not sure exactly what the contractor was doing but they were digging right on top of the marks. The target line was within 6" of the marks. This line was marked accurate and still visible.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

Cut gas service

REPLACEMENT FOOTAGE

N/A

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No N/A

WHAT CONTRACTOR EQUIPMENT WAS USED?

Backhoe

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

N/A

3270

NIPSCO 00595 IUPPSa 06/25/2012 12:08:45 1206251913-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1206251913 Date: 06/25/2012 Time: 12:03 Oper: DMEYER Chan:034

State: IN Cnty: ST JOSEPH Twp: PENN
Cityname: MISHAWAKA Inside: Y Near: N
Subdivision:

Address :
Street : MARBLEHEAD DR
Cross 1 : SOUTHWOOD DR Within 1/4 mile: Y
Location: THERE ARE TWO ADDRESSES ON MARBLEHEAD DR - THEY ARE 1432 AND 1436
MARBLEHEAD DR - LOCATE ENTIRE LOTS

:
Grids : 4138B8608A 4138A8608A 4138B8609D 4138A8609D
Boundary: n 41.649929 s 41.644680 w -86.150818 e -86.148880

Work type : WATER LINE REPAIR
Done for : VILLAGE GREEN MOBILE HOME PARK
Start date: 06/25/2012 Time: 12:04 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 DAYS Depth: 6 FEET

Company : VILLAGE GREEN MOBILE HOME PARK Type: CONT
Co addr : 1434 FALL CREEK DRIVE
City : MISHAWAKA State: IN Zip: 46544
Caller : LACY GREEN Phone: (574)256-0949
Contact : TIM PRESSEL - CELL Phone:
BestTime:
Mobile : (574)532-2788
Fax : (574)255-7233

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER LACY GREEN --- HIT NIPSCO GAS LINE --- LINE WAS BLOWING -- HAS BEEN SHUT
OFF - DIGGING AT 1432 MARBLEHEAD DR -- LINE CANNOT BE DESCRIBED --- NIPSCO HAS
BEEN CALLED AND NIPSCO IS ON SITE - DID NOT CALL 911 - CREW IS ON SITE ---
PREVIOUS TICKET 1206123077

Will you be white-lining the dig site area? YES

:

Submitted date: 06/25/2012 Time: 12:03
Members: AEPIN COMCN ID1639 ID1640 NIPSCO SBCIN SM ID0106

3270

NIPSCO 00936 IUPPSa 06/12/2012 15:33:17 1206123077-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1206123077 Date: 06/12/2012 Time: 15:28 Oper: TSPAINHOWER Chan:049

State: IN Cnty: ST JOSEPH Twp: PENN
Cityname: MISHAWAKA Inside: Y Near: N
Subdivision:

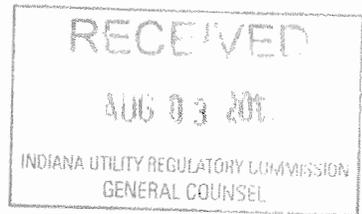
Address :
Street : MARBLEHEAD DR
Cross 1 : SOUTHWOOD DR Within 1/4 mile: Y
Location: THERE ARE TWO ADDRESSES ON MARBLEHEAD DR - THEY ARE 1432 AND 1436
MARBLEHEAD DR - LOCATE ENTIRE LOTS
:
Grids : 4138B8608A 4138A8608A 4138B8609D 4138A8609D
Boundary: n 41.649929 s 41.644680 w -86.150818 e -86.148880

Work type : WATER LINE REPAIR
Done for : VILLAGE GREEN
Start date: 06/14/2012 Time: 15:45 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 DAYS Depth: 6 FEET

Company : VILLAGE GREEN MOBILE HOME PARK Type: CONT
Co addr : 1434 FALL CREEK DRIVE
City : MISHAWAKA State: IN Zip: 46544
Caller : SHERRY LANE Phone: (574)256-0949
Contact : TIM PRESSEL - CELL Phone:
BestTime:
Mobile : (574)532-4989
Fax : (574)255-7233

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? YES
:

Submitted date: 06/12/2012 Time: 15:28
Members: AEPIN COMCN ID1639 ID1640 NIPSCO SBCIN SM ID0106



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3270

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Village Green Mobile Home Park

Responsible Party Personal Name: John Green

Title (if any): Property Manager/Owner

Address (number and street): 1434 Fallcreek Dr.

City, State and ZIP Code: Mishawaka, IN 46544

Preferred Telephone Number (area code): 574-256-0949

Cellular Telephone Number (area code): _____

Email Address: lacy@villagegreenhomes.com

Facility Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: Used 811 _____

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (*select one*): Backhoe/Trackhoe

Type of Work Performed (*select one*): Water

Other Information (Witness, Police, Fire, Other):

Personal Contact: John Green _____

Business/Organization Name: Village Green _____

Title (*if any*): Property Manager/Owner _____

Address (*number and street*): 1434 Fallcreek Dr. _____

City, State and ZIP Code: Mishawaka, IN 46544 _____

Preferred Telephone Number (area code): 574-256-0949 _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): Marblehead Dr.

City, State and ZIP Code: Mishawaka, IN 46544

Nearest Intersection: Southwood Dr.

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Unknown/Other

Size (Diameter/etc.): _____

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No **Number of Customers Affected:** _____

Evacuation: Yes No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1206123077

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3270

Your Full Name: Lacy Dee Green

Full Name of Business / Entity (if applicable): Village Green Of Southwood Manor

Your Business Title (if applicable): Mobile Home Park

Address (number and street): 1434 Fallcreek Dr.

City: Mishawaka State: IN ZIP Code: 46544

Your E-mail Address: lacy@villagegreenhomes.com

Today's Date (month, day, year): 08/01/2012

Your Signature: _____ Title (if any) _____

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3270
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov