



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Hrp Construction**

UPPAC Database Record ID: 3240

Investigator: Jay Scherer

Report Date: 09/21/2012

Damage Date: 5/4/2012

Damage Address: 1903 W Lincolnway

City: Mishawaka

County: St Joseph

### The Parties

Excavator: **Hrp Construction**

Contact: Josh Owens

Address: 5777 Cleveland Rd, South Bend, In 46628

Telephone: 574 271 7800

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

**Investigation regarding: Hrp Construction**

UPPAC Database Record ID: 3240

**Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$422

**Excavator Activities/Cause of damage information:**

Excavator request locates: Yes Indiana 811 ticket Number: 1203123236

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

**Synopsis:** Excavator was installing a sanitary sewer and damaged a service drop after the locate had expired and markings had faded.

**Findings:** Reported by NIPSCO; excavator did not respond to initial notice mailed 7/13/2012. Excavator was using an expired locate ticket resulting in damage to a natural gas service facility and did not respond to the IURC request for information.

**Conclusion:** Excavator did not have a valid locate ticket while performing excavation.

**Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.**



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

August 13, 2012

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 3240  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3240

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/4/2012

Event Location: 1903 W Lincolnway, Mishawaka

Facility Owner: Northern Indiana Public Service Company

Excavator: HRP Construction

Other Party: N/A

Pipeline Division Case No. 3240

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 3240</b>	
Date of Event	5/4/2012
Event Location	1903 W Lincolnway, Mishawaka
Facility Owner	Northern Indiana Public Service Company
Excavator	HRP Construction
Date of IURC Information Request	7/13/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	HRP Construction
RESPONSIBLE PARTY PERSONAL NAME	Jason Owen
TITLE (IF ANY)	
ADDRESS	5777 Cleveland Road
CITY/ STATE/ZIP	South Bend, IN 46624
PREFERRED TELEPHONE	574 271-7800
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	1903 W. Lincolnway
CITY/STATE/ZIP	Mishawaka, IN 466544x
NEAREST INTERSECTION	
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	½
PRESSURE (PSIG/INCHES)	35
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	421.66
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	

INDIANA 811 LOCATE TICKET NUMBER	
LOCATE MARKS VISIBLE (YES/NO)	
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
Excavator hit facility because nearly expired marks from emergency locate 18 days earlier had faded. Re-locate would have been appropriate.	

# Fact Based Investigation Report

01820120504013  
Northern IN  
5/4/2012 4:10:00 PM  
5/4/2012 4:11:26 PM  
MARY Facility Owner  
1903 W LINCOLN WAY  
MISHAWAKA  
ST: IN ZIP:

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NOTIFICATION ID:  
DISTRICT:  
DAMAGE DATE:  
NOTIFICATION DATE:  
NOTIFIED BY:  
DAMAGE ADDRESS:  
CITY:

NIPSCO

---

DAMAGED CUSTOMER:

05/04/2012  
16:45:00  
17:10:00

---

INVESTIGATION DATE:  
FROM:  
TO:

HRP CONSTRUCTION  
Excavation

---

EXCAVATOR INVOLVED:  
TYPE OF EXCAVATION:

1203123267  
Ongoing Project

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ORIG. LOCATE REQ.:  
START DATE/TIME:  
TYPE OF TICKET:  
LOCATE REQ. INFO N/A:

1205042558

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DIG UP/DAMAGE REQ.:  
START DATE/TIME:

Jose Galicia  
5/4/2012 5:00:00 PM  
Digital

---

PICTURES TAKEN BY:  
DATE/TIME:  
PHOTOGRAPHY TYPE:  
FRAME #:

116375

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INVESTIGATOR EMP#:  
INVESTIGATOR NAME:

Joe Hendrickson  
**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?**  
No

## Fact Based Investigation Customer Information

01820120504013

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Bittle Paul - 134294

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

### CHECK ALL THAT APPLY TO INVESTIGATION:

Relocate Needed,  
Other

**Other:** old request, remark needed

### CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,  
Investigator Verified Existing Marks By Hooking Up

### INVESTIGATOR STATEMENT/CAUSAL FACTORS:

Marks on site were very old and faded. The contractor could not see the marks and hit the gas service while excavating for sewer work being done. The last ticket was an emergency ticket due on 4-16-12.

### NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Kevin- Truck- 31325-6 stated that the contractor hit the service because the marks were too faded.

### NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

### LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

Cut gas service

REPLACEMENT FOOTAGE

N/A

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No N/A

WHAT CONTRACTOR EQUIPMENT WAS USED?

Trackhoe

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

N/A



NIPSCO 00969 IUPPSa 03/12/2012 16:18:54 1203123236-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1203123236 Date: 03/12/2012 Time: 16:04 Oper: BKGLOSSAGE Chan:075

State: IN Cnty: ST JOSEPH Twp: PENN  
Cityname: MISHAWAKA Inside: Y Near: N  
Subdivision:

# 3240

Address :

Street : LINCOLN WAY W

Cross 1 : CARLTON ST Within 1/4 mile: Y

Location: LOCATE CARLTON STREET GOING EAST ON SOUTH SIDE OF LINCOLN WAY WEST TO INCLUDE ENTIRE PROPERTY OF 1931, 1907, 1903, AND CROSSING ALABAMA ST INCLUDING ADDRESSES OF 1821, 1815 LINCOLN WAY WEST - ENDING AT 1815 LINCOLN WAY WEST

\*\*\*Boring Where = UNDER EXISTING PIPES AND STRUCTURES

:

Grids : 4139C8612D 4139B8612D 4139C8612C 4139B8612C

Boundary: n 41.658897 s 41.657410 w -86.205231 e -86.201286

Work type : SEWER CLEANOUT AND REPAIR

Done for : CITY OF MISHAWAKA

Start date: 03/14/2012 Time: 16:15 Hours notice: 48/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N

Duration : 2 MONTHS Depth: 10 FEET

Company : HRP CONSTRUCTION Type: CONT

Co addr : 5777 CLEVELAND ROAD

City : SOUTH BEND State: IN Zip: 46628

Caller : LAURIE HUYS Phone: (574)271-7800

Contact : JASON OWREN CELL Phone:

BestTime:

Mobile : (574)876-4344

Fax : (574)271-0524

Email : LAURIEH@HRPCONSTRUCTION.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? NO

:

Submitted date: 03/12/2012 Time: 16:04

Members: AEPIN COMCN ID0252 ID1639 ID1640 ID2708 ID5693 ID7053 ID8240 ID9556

NIPSCO SBCIN SM ID0106

Ticket Expired - 53 days old

# IURC Damage Information Request

Date 5/4/12

City Mishawaka

Address 1903 West Lincoln way

Contractor HRP construction

Type of Equipment ESCAVATER

Work Type Sewer's installed

Locate # -

Locates (yes/no) ?

Accurate Locates (yes/no) ?

Paint, flags or both ?

Release of Gas (yes/no)

Detailed description of Event including equipment used

5' service hit repaired, black cap too leaking repaired, shovel  
Depth of line 32"

Were locates performed in 2 working days (yes/no) unknown

Service or main and size of line 3" main, 5' service 5' service was hit

Pressure (PSI) 35 lbs

Outage (yes/no) NO

How many customers lost ONE

Time to restore service 5:30 PM

Evacuation (yes/no) NO

How many evacuated None

Ignition of product (yes/no) NO

Damage or leak Damage



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 26, 2012

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### Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

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### Excavator Information, if known

Full name: HRP Construction

Business address (*number and street*): 5777 Cleveland Rd

City, State, and ZIP code: South Bend, IN 46628

Telephone number (*area code*): 574 271 7800

Fax number (*area code*): 574 271 0524

E-mail address: LAURIEH@HRPCONSTRUCTION.COM

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### Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

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**Date and Location of Damage**

Date of damage (*month, day, year*): May 4, 2012

County: St Joseph

City: Mishawaka

Street address (*number and street, city, state, and ZIP code*):  
1903 W Lincolnway, Mishawaka IN

Nearest intersection: Alabama

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): \_\_\_\_\_

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ \_\_\_\_\_

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**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 32

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**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1203123267

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify:

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Unknown/Other

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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### Description of Cause

Select from the list the most accurate cause for the damage: Other

---

### Additional Comments

Excavator hit accurately marked facility

Nipsco emergency repair ticket #: 1205042558



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

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INDIANA UTILITY REGULATORY COMMISSION

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Full name: HRP Construction

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### Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

---

**Date and Location of Damage**

Date of damage (*month, day, year*): May 4, 2012

County: St Joseph

City: Mishawaka

Street address (*number and street, city, state, and ZIP code*):  
1903 W Lincolnway

Nearest intersection: Alabama

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): \_\_\_\_\_

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ \_\_\_\_\_

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**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

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**Notification, Locating, Marking**

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Enter Indiana 811 ticket number, if known: 1203123267

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If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: \_\_\_\_\_

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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### **Description of Cause**

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

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### **Additional Comments**

Excavator hit accurately marked facility

Nipsco emergency repair ticket #: 1205042558

Gas Operator reports the excavator was performing work after the locate ticket had expired; therefore, excavator did not provide notification to the one-call center. MAO 06/26/2012